

□ **New Name for the IFLA Conference!**

The biggest annual international gathering of librarians, the IFLA Conference, is to be known in future as the **"World Library and Information Congress"**. IFLA's Governing Board decided on this new title last year.

The new title is designed to ensure that the event has a greater impact outside the profession and in the city where the conference takes place.

"Although IFLA is very well known within the profession, the people in the street and the media have no idea who we are", said Ross Shimmon, IFLA's Secretary General. *"But everyone will understand what is going on when they see a banner proclaiming the World Library and Information Congress",* he explained.

□ **Your Text in IFLA Express?**

Have you got an announcement to make? Any news to tell the world? Please deliver any copy for IFLA Express to the IFLA Secretariat, room 36.

Copy for the next issue of IFLA Express needs to be received at the IFLA Secretariat no later than 13.00 on the day before publication.

Please be aware that placing is subject to approval of IFLA.

□ **Welcome Address of IFLA's President
Welcome to Berlin!**

It gives me great pleasure to welcome all participants to the World Library and Information Congress, the 69th IFLA General Conference and Council here in Berlin, Germany. This is the first time that the biggest annual international conference of librarians is held under its new title. We hope this will help raise awareness of our annual gatherings – and our global professional activities – in the world outside.

The theme of this year's conference "Access Point Library: Media – Information – Culture" focuses on all aspects of a future-oriented library, its up-to-date media offerings and its creative and modern services. In this way, the theme aims to enable us to demonstrate that libraries in all parts of the world fulfil their tasks as important centres for information provision in their communities and in the international network.

Together with our German hosts, IFLA officers and members of our sections and core activities have been working on an attractive range of professional, cultural and social activities. This programme should enable all conference participants to find many meetings and sessions to inspire them and to take back refreshed professional commitment to their workplace.

Berlin, the capital of reunited Germany, once a symbol of the division, not only of Germany, but also of Europe as a whole, is a tangible reminder of the importance of

building bridges between all nations of the world. Setting the appropriate atmosphere for the exchange of experiences to further our mutual understanding and cooperation, Berlin is an excellent venue for an international gathering of the world's library and information profession.

I hope that you will thoroughly enjoy this, my final congress as IFLA President, both from a professional and personal viewpoint, and that the results will be both fruitful and pleasant for you all!

Your President,

Christine Deschamps



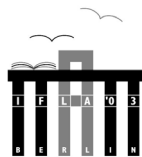
□ Conference Papers

Papers received by the deadline of 15 July are all available from the Paper Printing Centre.

All papers and translations received before this deadline are also available from IFLANET www.ifla.org

Papers not received by the deadline of 1 August will not be processed until after the conference. The only exception to this rule is translations of papers which have already been received and have already been coded. Speakers/Officers with late papers are requested to leave a copy with Sophie Felföldi, IFLA HQ Secretariat (room 36). After the conference they will be coded and made available from IFLA Headquarters in The Hague. They will also be available at www.ifla.org.

In previous years a CD-ROM containing all Conference Papers, received before the deadline, was distributed to all conference delegates. This is not the case this year. A small supply of CD-ROM's is available for sale from the IFLA Headquarters Secretariat for a fee of 1 Euro.



□ IFLA 2003 Exhibition

In connection with the IFLA 2003 Berlin conference, an international trade exhibition has been arranged at the International Congress Centre Berlin. More than 150 exhibitors will present their products and services on 2,635,50 sqm. The exhibition will be held from 3 - 6 August 2003 and is located in the foyers of the ICC Berlin and in hall 2, second floor.

The exhibition will be officially opened with the Exhibition Opening Party on Sunday, 3 August from 17.00 – 19.00 hrs in all exhibition areas with drinks and snacks.

□ *How do I make the most of my first World Library and Information Congress?*

IFLA will hold a meeting to welcome Newcomers to the World Library and Information Congress – the 'Introduction to IFLA for Newcomers'. The session will feature a variety of contributions from IFLA Officers and a visual presentation. Simultaneous Interpretation in all IFLA Working Languages (English, French, German, Russian and Spanish) will be provided and there will be ample opportunity for questions and answers.

While the session is designated for first-time attendees and new IFLA Members, every participant who is curious to learn more about the organisation of IFLA's international network of Information Professionals is welcome to participate in it. A Coffee Reception, generously sponsored by the British Council, is included in this session.

The session will be held on **Sunday 3 August, 10.45 - 12.45**. The session will take place in Hall 3, in the ICC.

Be sure to come by to pick up your Newcomers-package and the special First Timer badge!

Tips for Newcomers

- Be sure to have your business cards ready, if you have them, it's an easy way to exchange address details.
- It's a good idea to sit down in a quiet place as soon as you have the programme with a highlighter pen and mark all those sessions, workshops and visits which particularly interest you. Once you've decided on your preferred sessions write them in the small 'Pocket Programme' provided with your nametag.
- You will be able to identify other Newcomers by their special 'First-Timer' badge. Try to meet up with them, and share the experience of your first World Library and Information Congress.
- Many receptions this year will serve sufficient snacks and hors d'oeuvres, so you may not have to plan to have a meal afterwards.



The Voting Office in Action

□ *An Introduction to Germany's Main Libraries*

The close cooperation between Germany's main libraries is a defining feature of the country's overall library landscape. Here, IFLA-

Express introduces you to the three largest libraries in Germany:

Die Deutsche Bibliothek

Die Deutsche Bibliothek is the central archive library and national bibliographical information centre for the Federal Republic of Germany. It was established in 1990 by the merging of three existing institutions - the *Deutsche Bücherei Leipzig* (founded 1912), the *Deutsche Bibliothek Frankfurt am Main* (founded 1947) and the *Deutsches Musikarchiv Berlin* (an integral part of the *Deutsche Bibliothek* since 1970). It is uniquely responsible for the collection, archiving and documentation of all German and German-language publications issued since 1913. It is also responsible for ensuring unfettered access to holdings and offers a range of national bibliographical services. Entire holdings currently total some 18 million units - of those some 10.2 million are in Leipzig, 7.4 million in Frankfurt and 1 million in Berlin. *Die Deutsche Bibliothek* maintains close links with all national and international libraries and related institutions, making it a leading partner in the development and application of general regulations and standards for Germany.

For more information visit

<http://www.ddb.de>



STAATSBIBLIOTHEK ZU BERLIN
PREUSSISCHER KULTURBESITZ

Founded in 1661, today's **Staatsbibliothek zu Berlin - Preussischer Kulturbesitz** acquires texts from all fields of knowledge in all languages, in every available form, from all epochs and all countries of the world - providing the materials are of interest for academic and research purposes. Germany's largest general scholarly library owns 10 million books, 4,400 incunabula, 18,000 occidental manuscripts, 40,000 oriental manuscripts, 250,000 autographs, 66,350 music autographs, 1,400 archives and estates, 450,000 print music editions, 960,000 maps and atlases, 38,000 subscription periodicals and monographic series, 180,000 early bound newspaper volumes

and 400 newspaper subscriptions, various databases, 2.3 million microfiches and microfilms and 13.5 million images in the picture archive.

After World War II the library was divided between two sites in the East and West of Berlin. The two institutions were officially reunited in 1992. Some 1.2 million library transactions are recorded annually (loans, information services etc.). For further information, go to www.staatsbibliothek-berlin.de or consult departmental flyers. - Staatsbibliothek zu Berlin - Preussischer Kulturbesitz | Unter den Linden 8, 10117 Berlin | Potsdamer Straße 33, 10785 Berlin



The **Bayerische Staatsbibliothek** is the state library of Bavaria and the second largest general scholarly library in German-speaking countries. It owns some 7.8 million volumes, 87,000 occidental, oriental and music manuscripts, among them many priceless pieces, 18,600 incunabula and current subscriptions to 45,000 periodicals and newspapers. The Bayerische Staatsbibliothek was founded in the mid 16th century. The library's holdings were considerably increased after the secularisation of Bavarian monasteries and seminaries in the early 19th century.

After 1663 and the first codification of legal deposit rights for Bavaria, the library received two copies of every publication printed in the state. The library collects publications pertaining to all countries and subjects, with the exception of technology. Areas of special interest include eastern and southeastern Europe, the Middle East and the countries and cultures of East Asia. In 2002, the library spent 11.85 million euros on stock expansion. 42,300 library users ordered and borrowed books, 489,000 people visited the General Reading Room. Situated in Munich's Ludwigstraße, the library was constructed between 1832-43 by Friedrich von Gärtner and is the largest brick

building of its kind in Germany. | For more information:

<http://www.bsb-muenchen.de>

You can meet representatives of Germany's three largest libraries at the IFLA Exhibition at the ICC from 3 - 6 August 2003 at stands C3-C5, C8 and C14.

The following locations and events may also be of interest:

- DDB / Deutsches Musikarchiv Berlin, Gaertnerstr. 25-32, 12207 Berlin (library visit no. 28, 6 August at 3 pm and 5 pm, 7 August at 9am and 11am)
- "Aderlaß und Seelentrost. Die Überlieferung deutscher Texte im Spiegel Berliner Handschriften und Inkunabeln" - exhibition on the transmission of German texts in manuscripts and incunabula; Manuscript Department of the *Staatsbibliothek zu Berlin* at the Kulturforum, Matthäikirchplatz 4, Tuesday-Friday 10 am - 6 pm, Thursday 10 am - 10 pm, Saturday and Sunday 11 am - 6 pm
- "In guten Händen. Bestandspflege an der Staatsbibliothek zu Berlin" - exhibition on preservation and maintenance practices at the Staatsbibliothek zu Berlin; Potsdamer Straße 33, 10785 Berlin, Monday-Friday 9 am - 9 pm, Saturday 9 am - 7 pm
- *Ex bibliotheca Regia Berlinensi: Galaxie des Wissens* - multimedia exhibition to the collection of rare and beautiful books at the Staatsbibliothek zu Berlin, starting on 6th August, Unter den Linden 8, 10117 Berlin, Monday-Friday 9am-9pm, Saturday 9am-5pm, also Potsdamer Straße 33, 10785 Berlin, Monday-Friday 9 am - 9 pm, Saturday 9 am - 7 pm
- through the "Fenster zum Hof" from the main entrance hall visitors can view the building site of the library's new central reading room under construction at Unter den Linden 8, 10117 Berlin, Monday-Friday 9 am - 9 pm, Saturday 9 am - 5 pm

□ IFLA Voting Office

Voting delegates can obtain the necessary voting papers at the IFLA Voting Office located at the IFLA Secretariat Office at the conference centre in Berlin. Voting papers will be distributed only to those delegates who are in possession of the IFLA Voting Card, duly signed by the appropriate authority. The IFLA Voting Card was enclosed with the Convening Notice for the Council Meeting, which was mailed to all Voting Members who had paid their fees for 2003. Late payments may be accepted during the conference at the Voting Office, in which case, the voting cards may be collected at the same time.

The Voting Office will be open on Friday 1 August from 14:00 – 18:00, Saturday 3 August from 09:00 – 18:00 and Sunday 4 August from 09:00 until 16:30.

The Voting Office re-opens on Friday 8 August 9.00 - 14.00.

Please collect your voting papers as early as possible. Please do not leave it until the last minute!

□ *The Library Situation in Iraq*

Everybody has read about the recent burning and looting of museums, archives and libraries in Bagdad and elsewhere in Iraq.

On Tuesday 5 August, a special session will be held about the situation of libraries in Iraq after the war broke out in that country in April this year:

08.30-10.30

110a. Update Session on Iraq

Chair: Christine Deschamps, IFLA President

Jean-Marie Arnoult, Inspecteur général des bibliothèques in France, who was recently in Iraq as part of a UNESCO Expert Mission, will report on his findings.

His report is available at <http://www.ifla.org/VII/4/admin/iraq2407.htm>

□ *Plenary Session: Rainer Kuhlen*

Rainer Kuhlen will lead the plenary sessions on Sunday, 3 August at 12.45-13.45 hrs

with a presentation on "Change of Paradigm in Knowledge Management – Framework for the Collaborative Knowledge Production".

Since more than 20 years, Rainer Kuhlen is Professor for Information Science at the University of Konstanz. In 1985 he received an honorary professorship funded by the Volkswagen-Stiftung, in 1993/94 an honorary professorship for Interdisciplinary Studies at the TH Darmstadt and in 2000/01 a guest professorship at Humboldt University Berlin – Institute for Library Science. He has published widely in the fields of information retrieval, computational linguistics, information science theory, text condensation, hypertext, information ethics, electronic communication forums, virtual dictionaries and collaborative knowledge management.

He is co-editor of the following journals: *Journal of Information Science, Nachrichten für Dokumentation, Information Processing*

& Management, and Library Management. In addition, he is chief editor of the book series „Schriften zur Informationswissenschaft“ (currently more than 30 vols.).

Among the many positions that he holds, he is Chairperson of the Board of the Hochschulverband Informationswissenschaft (German Society of Information Science – HI), Member of the German UNESCO Commission, Chairperson of the German UNESCO Committee for Communications, German UNESCO Chair in Communications (ORBICOM), and Director of NETHICS e.V. (Information Ethics in the Net).



Agnes – one of the two hundred volunteers

❑ Russian Edition of IFLA Express

We regret that a Russian edition of IFLA Express will not be available this year.

❑ Press Centre (room 23)

The Press Centre will be open from 9.00 hours each day, from Saturday 2 August to Friday, 8 August inclusive. Press packs will be made available to the media and press releases – a maximum of 50 copies each – should be delivered to the centre, room 23 at the mezzanine level of the ICC Berlin.

❑ Internet Cafés

Two free-of-charge Internet Cafés are located and open during the conference as follows: one is located in the exhibition hall 2 (second floor, during exhibition hours) and the other is located in the foyer of hall 15.2. (first floor, across the bridge lobby, during the registration hours). The Internet Café in the foyer of hall 15.2. is sponsored by OCLC, the Internet Café in hall 2 is sponsored by Elsevier.

❑ Volunteers

Approximately 200 volunteers, library professionals and students, will be working during the World Library and Information Congress and are most happy to assist you. Volunteers are wearing red vests generously sponsored by EBSCO Information Services and have a red-striped name badge marked "Volunteer". The organisers are grateful to these volunteers who have come from libraries across all sectors and not only from Berlin but also from many other cities and regions in Germany and even from abroad.

❑ Programme Corrections

IFLA/Publisher Relations Advisory Committee

This meeting will be held on Sunday 3 August at 08.30 - 10.30 in **room 35** and not on Monday as was originally printed in the programme.

Company Presentations

As some presentations have been added and some others have changed, a revised and updated programme of all Company Presentations is available in room 81/ICC Lounge. Here a list of all changes:

On **Monday**, the following presentation has been added:

09.00 - 09.30

Medialab Solutions B.V.

Bastiaan F. Zwaan Msc.

New associative web search front end for the National Library of Singapore

On **Monday**, now at 15.00 – 15.30 instead of 16.30 - 17.00:

FIZ Karlsruhe

Ingrid Vogts

Volltextvermittlung des FIZ Karlsruhe

The Presentation by Swets Blackwell is now scheduled for Tuesday, 17.00 - 17.30 instead of Monday 16.00 - 16.30.

There are no presentations on Monday between 16.00 - 17.00 hrs

On **Tuesday**, the following presentations have been added :

09.00 - 09.30

Cinahl Information Systems

June R. Levy, MLS

Diane S. Pravikoff, RN, PhD

Searching the Cinahl® Database

17.00 – 17.30

Swets Blackwell

Karen Heyden-Nakhla

SwetsWise = The integrated eProcurement and eAccess solution for serials

On **Wednesday**, the following presentation has a new title:

16.00 – 16.30

Swets Blackwell

Yvonne Campfens

ALPSP Learned Journals Collection - Swets Blackwell, Extenza and ALPSP unique partnership in innovative, cross-publisher venture in the world of consortia licensing of electronic content

On **Wednesday**, the following presentation has been added:

17.00 – 17.30

BiblioMondo Inc.

Jean-Pierre Sakoun

Bringing the Power of Personalization to the Self-Service Library

BiblioMondo Introduces the Zones Family of Advanced Library Services

□ **THE CONFERENCE OF DIRECTORS OF NATIONAL LIBRARIES (CDNL)**

Members of the CDNL are reminded that the 30th meeting of the CDNL will be held on Wednesday, 6 August, 2003 at the Reichstag starting at 10.00 am, though members are asked to assemble at 9 am at the North Entrance (Nordeingang) on Paul-Löbe-Allee Street at the rear of the Reichstag to be checked through security. **Please bring your passports for the purpose of verifying your identity.**

The CDNL, which consists of the heads of the national libraries of more than 160 countries, meets annually to discuss issues of mutual interest to national libraries. This year a highlight will be a panel discussion on the Digital Divide. Other agenda items include presentations focusing on developments from a range of national libraries, reports from the regional library associations; and reports from the CDNL Committee on Digital Issues and the IFLA-CDNL Alliance for Bibliographic Standards. In the evening the Deutsche Bibliothek will host a reception and dinner at the Reichstag.

The CDNL meeting is restricted to members of the CDNL (Directors of National Libraries or their designated representatives).

Registration for the meeting is essential as seats are limited!

Jasmine Cameron will be on hand to answer queries relating to CDNL in Room 40 (18) at the IFLA Conference Centre on:

Sunday 3 August 12.45 - 2.45

Monday 4 August 12.00 - 2.00

Contacts concerning membership or attendance at the meeting are :

Ms Jan Fullerton (Chairman: CDNL)
Director-General
National Library of Australia
Canberra ACT 2600
Australia

Tel: 61 2 6262 1262
Fax: 61 2 6273 2545
e-mail: jfullert@nla.gov.au

Jasmine Cameron (Secretary: CDNL)
Assistant-Director General
National Library of Australia
Canberra ACT 2600
Australia

Tel.: 61 2 6262 1256
Fax: 61 2 6273 2545
e-mail: jcameron@nla.gov.au

□ **Interpretation at the World Library and Information Congress**

Once again it will be possible for participants to speak freely in one of the five official IFLA languages (English, French, German, Russian and Spanish) and be confident that their audience will understand them – at least during the major business meetings such as Council and the Opening and Closing sessions, Plenary sessions, newcomers sessions, etc, and also at many section and other presentations, which are marked in the Programme with the magic “SI”. This is due to the presence of a twenty-strong team of volunteer interpreters, mostly employed themselves in the information world, who will be doing their bit to improve professional understanding. They look forward to helping you all – so remember to pick up your headsets when you join the sessions, even if the papers are to be given in a language you understand – interesting contributions can come from any member of the audience.

□ **Online Message Centre**

The electronic message centre replaces the traditional message board. All delegates are able to communicate with each other using their own electronic name badge as a key to log into the info terminals which are placed at three different locations in the ICC Berlin: two in the entrance area and one in the foyer of hall 15.2.

The implemented mail function allows delegates to contact all other delegates. It is also possible to use the integrated search function to find people or companies by name, determine whether someone had registered or to see who the representatives of a company are. Changes to congress time schedules or meeting rooms will be sent every day to each delegate as up-to-date information. Please check new messages in your personal mailbox everyday. For outside connections, please use the Internet Cafés.

The electronic message centre is sponsored by the Federal Ministry of Education and Research.



Entrance Grosser Stern (GS)

Service of Thanks-giving & Rededication for Christian Librarians

Conference delegates are invited to attend the Service of Thanksgiving and Rededication to be held today (Sunday 3rd August) in ICC Salon 22, from 15.30 - 16.30. This short period of inter-denominational Christian worship is arranged on behalf of the Fellowship of Christian Librarians and Information Specialists (USA) and the Librarians' Christian Fellowship (UK), the American Church (ACB) in Berlin and other IFLA delegates. The guest speaker will be Pastor Ben Coltvet of the American Church in Berlin. He will speak on the topic "It can be done!" All are welcome.

Note for Chairs of Sessions

To ensure that the meeting is successful, session Chairs should:

- Briefly introduce the topic and each speaker, stating the language to be used
- Make sure the speaker uses the microphone, especially if there is simultaneous translation
- Make sure that there is time for questions and discussion, either after each speaker, or at the end of the session
- Ask speakers from the floor to identify themselves and to speak into the microphone
- Make absolutely sure that the session does not run over time, since this will affect any meeting times to follow. The chair of the following meeting has full authority to interrupt a meeting if it overruns

Klaus Gerhard Saur – Keynote Speaker at IFLA 2003

Klaus Gerhard Saur, well known President and Managing Director of K.G. Saur Publishing will be the keynote speaker at the World Library and Information Congress 2003. The Opening Ceremony will be on Monday, 4 August at 16.00 in hall 1 of the ICC Berlin.

Please note, that IFLA President, Ms Christine Deschamps will deliver her opening speech in French. Simultaneous interpretation will be provided and the required headsets are available in front of hall 1. The English and French texts of the opening speech are printed in IFLA Monitor, which can be found in your conference bag.

Meet IFLA's Professional Groups!

Monday, 4 August

IFLA's Exhibition Booth (C11) is staffed by the IFLA HQ Staff and the organisers of the 2004 and 2005 World Library and Information Congress.

During the conference week, IFLA's officers will also be available at the booth to answer questions about their activities and to display results of some of their projects. To meet the officers and to get first-hand information, the schedule for the booth on Monday, 4 August is:

| | |
|----------------------|---|
| 10.00 - 11.00 | Copyright and other Legal Matters Government Libraries Government Information and other Official Publications |
| 11.00 - 12.00 | Geography & Maps Genealogy & Local History Library History |
| 12.00 - 13.00 | Information Literacy Continuing Professional Development and Workplace Learning |
| 13.00 - 14.00 | Cataloguing Bibliography Library and Research Services for Parliaments |
| 14.00 - 15.00 | National Libraries University Libraries Public Libraries |
| 15.00 - 16.00 | Management & Marketing Statistics & Evaluation |

Photos at IFLA 2003 Berlin

On site photography will occur throughout the meeting. Delegates objecting this activity should inform the photographer at the time this occurs. Photographs can be viewed at the Online Message Centre and can be ordered as paper copy for 3,50 Euro each (size 13 x 19 cm) at the Photographs Desk in the registration area. After the conference, photographs may be downloaded from www.ifla-deutschland.de

□ **Council I:**

Sunday, 3 August 2003, 16:45, Hall 1

Agenda

1. Opening by the President, Christine Deschamps
2. Communication by the Berlin Organizing Committee
3. Appointment of Tellers
4. Establishment of a Quorum
5. Adoption of the Agenda
6. Minutes of the previous meeting, held in Glasgow on 18 and 23 August, 2002
7. Formal announcement of the Results of the Postal Ballot for the Election of the President-elect and for places on the Governing Board and Presentation of those Elected
8. Proposals for Amendments to the Federation's Statutes (this item will depend on the result of a postal ballot)
9. Presentation of the Annual Report by the Secretary General
10. Presentation of the Annual Accounts 2002 by the Treasurer
11. In memoriam of those members who have died during the past year
12. Adjournment of the session until Friday, 8th of August.

Seating

All voting delegates are asked to arrive in good time, and to sit towards the front and the centre of Hall 1, for the two Council meetings on Sunday, 3 August at 16:45 and on Friday 8 August at 16:00

This will enable our tellers to count your votes efficiently and quickly.

Voting delegates may, of course, be accompanied by a few advisers, if necessary. But it is important that those carrying the voting cards are near the centre front of the hall.

The Council agenda and accompanying papers are printed in 'IFLA Monitor', which you should have received in your conference bag. Please bring 'IFLA Monitor' with you.



□ **Membership Offer**

Join IFLA this week! Receive free Membership Benefits for the rest of the year.

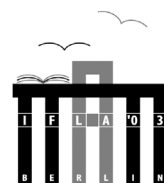
If you sign up with IFLA during the conference, your membership will be good until the end of 2004. That means that you get the benefits for the remainder of 2003 for FREE!

Benefits include:

- Subscription to IFLA Journal
- Free copy of the IFLA Directory
- Registration in professional Sections
- Discount on IFLA/Saur Publication Series

Payment of fees must be made in full during the conference. We accept payment in all forms and currencies. Ask IFLA Staff for more details.

Get involved – be an IFLA Member!



□ **Notes for Speakers**

Speakers should speak slowly and clearly and keep continuously in mind that for a large percentage of their audience, the language of the presentation is a foreign one.

Speakers should pay due attention to requests from the interpreters (e.g., to speak more slowly, to speak into the microphone, etc.).

Whenever possible, speakers should not read their papers, but introduce it, highlight the most important points and in this way encourage the audience to discuss the content of the paper. It is much easier to hold the attention of an audience when speaking from notes.

□ **INTRODUCTION TO IFLA HEADQUARTERS STAFF**



Ross Shimmon is the Secretary General of IFLA. Together with the IFLA President he will try to meet as many participants as possible. They will both be on the IFLA Booth for periods announced in IFLA Express



Sjoerd Koopman is the Coordinator of Professional Activities. His conference time is divided between attending meetings and various sessions. Also Mr. Koopman uses the conference to have meetings with the IFLA Officers, Core Activity Directors and Regional Officers, to discuss IFLA's Professional Programme.



Josche Neven is the Communications Manager. She is the main liaison for the Berlin Organising Committee. She will attend meetings with future conference organisers and will be rapporteur at meetings of the Professional Board and the Conference Planning Committee.



Magda Bouwens is IFLA's Office Manager. She will be the main contact at the IFLA Secretariat. Contact Magda to make appointments with the President and the Secretary General. She will also know how to contact other IFLA staff members wherever they may be.



Sophie Felföldi is our IT/ Web Manager. She will ensure that our office equipment is functioning. Keeping IFLANET up to date with conference developments. She is also responsible for the Information Coordinator Meeting at the conference.



Kelly Moore is the Membership Manager. She will be the main staff member on the booth during the exhibition. She will be on the panel for the newcomers session, and will also help out in the Secretariat. If you want to join IFLA or buy a T-shirt, contact Kelly.

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INTRODUCTION TO IFLA HEADQUARTERS STAFF *(Continued from Page 9)*



Karin Passchier, Administrative Assistant, is in charge of allocating audio-visual equipment for the Sessions. She will be based in the Secretariat.



Christine Zuidwijk, the Financial Assistant, is in charge of the Voting Booth during the week. She is also available to take membership payments.



Stephen Parker, Editor, IFLA Journal. He will meet with the IFLA Editorial Board and the Publications committee in Berlin to discuss the contents of future issues of IFLA Journal and its further development.



Susan Schaeppman, Administrative Assistant, is mainly responsible for the IFLA Voucher Scheme. She has not joined the staff at this conference, but is available to take orders via e-mail or telephone.

Win a free registration to WLIC in Buenos Aires, 2004!

All participants will find in their conference bags evaluation forms in English for evaluating the 2003 World Library and Information Congress (WLIC). The registration desk and the IFLA Headquarters Secretariat (room 36) will have the forms available in French, German, Russian and Spanish.

The Royal School of Librarianship in Copenhagen, Denmark, has again offered to process the forms, and to carry out the statistical evaluation. We need your help in making the World Library and Information Congress a success!

Please complete your evaluation form during the course of the conference week and deposit it in one of the boxes which will be located at the registration desk and at other areas around the ICC. On Friday, 8 August, the IFLA Staff will draw two names from the evaluation boxes. The winners will be announced during the Closing Session, and these two persons will receive a free registration to the World Library and Information Congress in Buenos Aires, August 2004.

□ Emerald “Meet the Editor Sessions” at Emerald Booth H27

If you are interested in getting your work published in any of Emerald’s Library & Information Management titles, then please attend our meet the editor sessions.

Kay Ann Cassell, editor of *Collection Building*, will be available from 17.00 - 18.00 pm on Sunday 3 August 2003.

Julia Gelfand, editor of *Library Hi Tech*, will be available from 14.30 - 17.00 pm on Monday 4 August 2003.

Linda Ashcroft, editor of *New Library World* will be available from 13.00 - 14.00 pm on Tuesday 5 August 2003.

Gary Gorman, editor of *Online Information Review*, will be available from 14.00 - 15.00 pm on Tuesday 5 August 2003.

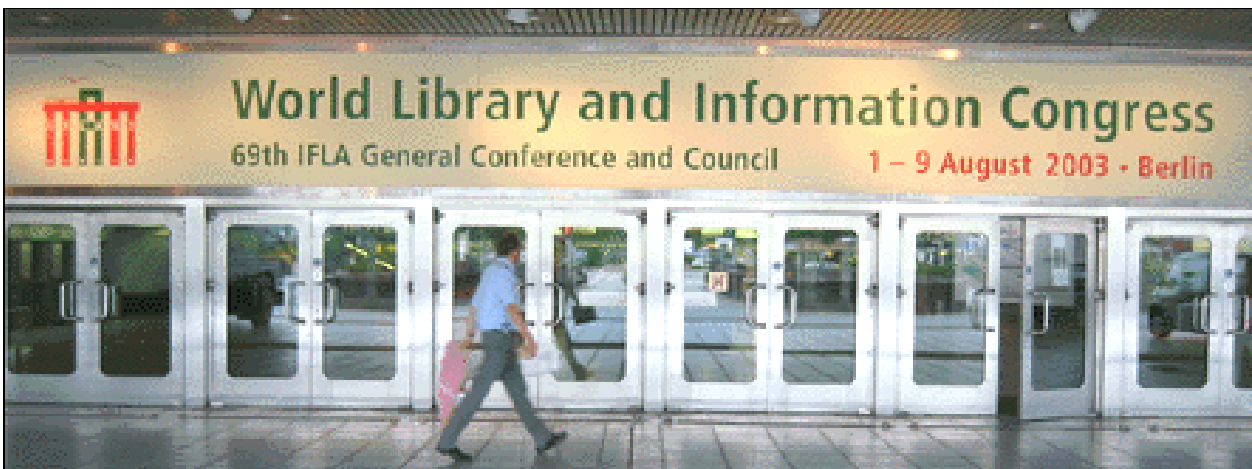
Mike McGrath, editor of *Interlending & Document Supply* will be available from 14.00 - 15.30 pm on Wednesday 6 August 2003.

□ Libraries @ the Heart of the Information Society

Under this title, IFLA in close collaboration with a group of librarians from Switzerland is organising a conference on 3 - 4 November 2003 in Geneva which is a pre-runner to the World Summit on the Information Society (WSIS).

During this conference it is intended to brief national delegates to the WSIS about the key role that libraries have to play in providing access to information and knowledge.

The group of Swiss colleagues is of course here in Berlin. You can meet these colleagues in the vicinity of a poster of "Libraries @ the Heart ..." at the entrance to Hall 3 on Sunday **3 August** from approximately **14:00**.



W e l c o m e t o B e r l i n !