

**FINAL ANNOUNCEMENT**

**WORLD LIBRARY AND INFORMATION CONGRESS:  
74<sup>th</sup> IFLA GENERAL CONFERENCE AND COUNCIL • 10 - 14 AUGUST 2008**

**2008**

**Quebec**

**IFLA**



**CONGRÈS MONDIAL DES BIBLIOTHÈQUES ET DE L'INFORMATION :  
74<sup>e</sup> CONGRÈS ET ASSEMBLÉE GÉNÉRALE DE L'IFLA • 10 - 14 AOÛT 2008**



*Québec*  
bonjourquebec.com

Québec,  
Québec City, **CANADA**

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# MESSAGE FROM THE MAYOR OF QUÉBEC CITY



The city of Québec is proud and happy to welcome all participants to the *74th World Library and Information Congress*.

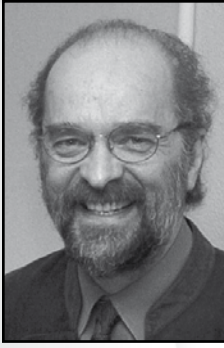
Cradle of French civilization in the Americas and world heritage city, Québec City will be more beautiful than ever in 2008 for the 400th anniversary of its foundation. Its numerous attractions, the wide range of activities taking place during this special time, and its citizens' legendary hospitality will definitely charm all visitors.

Québec, a totally modern city, possesses a network of libraries equipped with the latest technology. There is no doubt that here, connoisseurs are sure to find something to suit their tastes.

Welcome to Québec City!

A handwritten signature in cursive script that reads "Andrée P. Boucher". The signature is written in black ink on a white background.

Andrée P. Boucher, Mayor  
Québec City



## OFFICIAL INVITATION

On behalf of the Association pour l'avancement des sciences et des techniques de la documentation (ASTED), I would like to cordially invite you to Québec City, in August 2008, for the World Library and Information Congress 2008: 74th IFLA General Conference and Council.

Since 2003, ASTED has been enthusiastically preparing for this conference in close collaboration with all of the library associations and institutions of Quebec and Canada, whose energy and diversity are well represented on the National Committee. Of these partners, we would especially like to highlight the contribution of the Canadian Library Association (CLA) and our two main national institutions: Bibliothèque et Archives nationales du Québec (BANQ) and Library and Archives Canada (LAC).

With its theme "Libraries without borders: Navigating towards global understanding," the National Committee invites the international community to reflect on the mission and future of libraries in a world that is undergoing profound change. Libraries play an essential role in educating and emancipating citizens. They contribute to the development of informed, creative and educated individuals and communities. At the heart of the quest for a more equitable world, libraries are a passport across all borders and a key that opens all doors to knowledge. While libraries around the world pursue similar goals and meet similar challenges, they still affirm their own cultural and social diversity at the same time. The values of diversity, complementarity, openness and international cooperation will be recurring themes at this Conference.

Libraries also hold a prominent position among cultural institutions devoted to defending and preserving our heritage. Technology has encouraged a rapprochement with other disciplines, such as archival and museum studies, as shown by the many digitization projects being undertaken around the world. These are the other borders, professional in this case, that this Conference is striving to cross. Quebec and Canada have been pioneers in this area as each has recently integrated its respective National Library and Archives into one organization. This is a testimony to the creativity that drives our community.

Québec City is no doubt the ideal location to hold such an event. Not only is it steeped in history and recognised by UNESCO as a jewel of world heritage, it is the cradle of French culture in North America and a pioneer in the development of Canada — a land of hospitality and openness. And in 2008, Québec City will celebrate the 400th anniversary of its founding. These celebrations will be an opportunity to highlight our history, our heritage and our cultural diversity: our enduring indigenous roots; the French, British, Scottish and Irish influences that have shaped the identity of Quebec and Canada; and the contributions that successive waves of immigrants from many ethnic communities have made over time. All of these form the current Canadian mosaic.

AUGUST 2008, QUÉBEC CITY, CANADA: This is indeed a "rendez-vous" that you do not want to miss! All members of the National Committee and of the National Advisory Committee are working hard to make this Conference a memorable event that you will find both entertaining and stimulating.

Claude Bonnelly, Chair  
National Committee

## ABOUT IFLA

IFLA (International Federation of Library Associations and Institutions) is the leading international body representing the interests of library and information services and their users. It is the global voice of the library and information profession. It now has over 1,700 members in 150 countries around the world.

The IFLA World Library and Information Congress is the continuation of the former IFLA General Conference and Council.

For more information about IFLA, please visit [www.ifla.org](http://www.ifla.org)





# LIST OF DIVISIONS AND COMMITTEES

As of December 31, 2006

## I. Division of General Research Libraries

National Libraries  
 Academic and Research Libraries  
     [Quality Issues in Libraries Discussion Group  
     (2007)]  
 Library and Research Services for Parliaments

## II. Division of Special Libraries

[Agricultural Libraries Discussion Group  
 (2007)]  
 Government Libraries  
 Social Science Libraries  
 Geography and Map Libraries  
 Science and Technology Libraries  
 Health and Biosciences Libraries  
 Art Libraries  
 Genealogy and Local History  
 Law Libraries

## III. Division of Libraries Serving the General Public

Public Libraries  
 Libraries Serving Disadvantaged Persons  
 Libraries for Children and Young Adults  
 School Libraries and Resource Centres  
 Libraries for the Blind  
 Library Services to Multicultural Populations  
 Metropolitan Libraries

## IV. Division of Bibliographic Control

Bibliography  
 Cataloguing  
 Classification and Indexing  
 Knowledge Management

## V. Division of Collections and Services

Acquisition and Collection Development  
 Document Delivery and Resource Sharing  
 Newspapers  
 Government Information and Official Publications  
 Rare Books and Manuscripts  
 Serials and Other Continuing Resources  
 Reference and Information Services

## VI. Division of Management and Technology

Preservation and Conservation  
 Library Buildings and Equipment  
 Information Technology  
 Statistics and Evaluation  
 Management and Marketing  
 Audiovisual and Multimedia  
 Management of Library Associations  
     [New Professionals DG (2007)]  
     [Women, Information and Libraries DG  
     (2007, 2008)]

## VII. Division of Education and Research

Education and Training  
     [E-Learning DG (2007, 2008)]  
 Continuing Professional Development and  
 Workplace Learning  
 Library Theory and Research  
 Library History  
 Reading  
 Information Literacy

## VIII. Division of Regional Activities

[LIS Education in Developing Countries DG  
 (2007, 2008)]  
 [ATINA – Access to Information Network  
 Africa DG (2007, 2008)]  
 Africa  
 Asia and Oceania  
 Latin America and the Caribbean

# COMMITTEES OF THE 74<sup>TH</sup> WORLD LIBRARY AND INFORMATION CONGRESS

## National Committee

### Claude Bonnelly

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## National Advisory Committee

### Pam Bjornson

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## COMMITTEES OF THE 74<sup>TH</sup> WORLD LIBRARY AND INFORMATION CONGRESS

### National Advisory Committee (continued)

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**Paul Whitney**

Vancouver Public Library  
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**William R. Young**

Library of Parliament  
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Bibliothèque et Archives nationales du Québec  
Email: pdg@banq.qc.ca

**Ian E. Wilson**, Librarian and Archivist of Canada  
Library and Archives Canada  
Email: ian.wilson@lac-bac.gc.ca

### Chair

**Claude Bonnelly**

University of Laval  
Email: claud.bonnelly@bibl.ulaval.ca

### Coordination

**Louis Cabral**, Executive Director  
Association pour l'avancement des sciences et des  
techniques de la documentation (ASTED)  
Email: lcabral@asted.org

## CORE ACTIVITIES

- Action for Development through Libraries Programme - ALP
- Committee on Copyright and Other Legal Matters - CLM
- Committee on Free Access to Information and Freedom of Expression - FAIFE
- IFLA-CDNL Alliance for Bibliographic Standards - ICABS
- Preservation and Conservation - PAC
- IFLA UNIMARC – UNIMARC

# CONFERENCE SCHEDULE

## Sunday, August 10, 2008

### Morning Opening Ceremony

Lunch / Plenary Session  
12.45 p.m. – 1.00 p.m. Pre-opening Exhibition  
1 p.m. – 4 p.m. Exhibition  
1.45 p.m. – 3.45 p.m. Sessions  
4 p.m. – 6 p.m. Exhibition and Opening Party

## Monday, August 11, 2008

### All day: Exhibition

08.30 a.m. – 10.30 a.m. Sessions  
10.45 a.m. – 12.45 p.m. Sessions  
Lunch / Plenary Session  
1.45 p.m. – 3.45 p.m. Sessions  
4 p.m. – 6 p.m. Sessions

## Tuesday, August 12, 2008

### All day: Exhibition

Poster Sessions  
08.30 a.m. – 10.30 a.m. Sessions  
10.45 a.m. – 12.45 p.m. Sessions  
Lunch / Plenary Session  
1.45 p.m. – 3.45 p.m. Sessions  
4 p.m. – 6 p.m. Sessions  
7 p.m. – 11 p.m. Dinner Reception and Cultural Evening

## Wednesday, August 13, 2008

### Morning: Exhibition

Professional Visits  
Poster Sessions  
08.30 a.m. – 10.30 a.m. Sessions  
10.45 a.m. – 12.45 p.m. Sessions  
Lunch / Plenary Session  
1.45 p.m. – 3.45 p.m. Sessions  
4 p.m. – 6 p.m. Sessions

## Thursday, August 14, 2008

Professional Visits  
08.30 a.m. – 10.30 a.m. Sessions  
10.45 a.m. – 12.45 p.m. Sessions  
Lunch / Plenary Session  
Afternoon Closing Session  
Afternoon Council

Business meetings of the Governing Board, Coordinating Boards and Standing Committees are held on August 8, 9, 15 and 16 according to normal practice.

Updates of the programme will be published on the website [www.ifla.org](http://www.ifla.org) on a regular basis.

# SATELLITE MEETINGS

## 1. *Consortia and Cooperative Programmes*

Organized by the Academic and Research Libraries Section

## 2. *Legislative Libraries: Partners in Democracy*

Organized by the Library and Research Services for Parliaments Section

## 3. *Disappearing disciplinary borders in the social science library – global studies or sea change?*

Organized by the Social Science Libraries Section

## 4. *National Science Policies and Science Portals*

Organized by the Science and Technology Libraries Section with the Government Information and Official Publications Section

## 5. *The Role of Evidence-based Research in Medical Libraries*

Organized by the Health and Biosciences Section

## 6. *Genealogy and local history for all – focus on family and local history collection and reference services for multi-cultural communities.*

Organized by the Genealogy and Local History Section with the Reference and Information Services Section

## 7. *In these days of technology, how can public libraries attract and keep youth patrons?*

Organized by the Public Libraries Section with the Libraries for Children and Young Adults Section

## 8. • *Boys and Reading*

- *Web 2.0 and maximizing the presence of the school librarians and libraries*
- *Getting school libraries on the political agenda - at the regional or local level*
- *School librarians training: international issues in relation to training*
- *Evidence based practice*

Organised by the School Libraries and Resource Centres

## 9. *RDA: Resource Description and Access: Foundations, Changes and Implementation*

Organized by the Cataloguing Section

## 10. *Multicultural Library Services: Success Stories from Canada and Around the World*

Organized by the Library Services to Multicultural Populations

## 11. *Rare maps of North America: Their Cultural Significance, their Research Value, and their Security*

Organized by the Rare Books and Manuscripts Section with the Geography and Map Libraries Section

## 12. *Preserving Cultural Heritage: The Canadian View*

Organized by the Preservation and Conservation Section with the National Libraries Section and possibly the IFLA Preservation and Conservation Core Activity

## 13. *Library statistics for the 21st-century World*

Organized by the Statistics and Evaluation Section

## 14. *Global Village: Beyond Bricks and Bookshelves Innovation in the Development of Community and School Libraries*

Organized by the IFLA Reading Section

## 15. *Libraries and the French-speaking Communities of the World: Innovation, Change and Networking*

Organised by the Association internationale francophone des bibliothécaires et documentalistes, supported by the IFLA ALP Core Activity

More information about the location and the data for these meetings will be available from the conference website ([www.ifla.org](http://www.ifla.org)) as of September 2007.

# CONFERENCE INFORMATION

## Venue

The IFLA World Library and Information Congress 2008, 74th IFLA General Conference and Council will take place in the Québec City Convention Centre, Québec City, Canada

## Core Conference Dates

August 10-14, 2008

## Exhibition

An international library trade exhibition will be located in Hall 200A at the Québec City Convention Centre in conjunction with the Conference.

The exhibition will be open from the afternoon of Sunday, August 10, until the end of morning on Wednesday, August 13. Final opening hours will be included in the Final Programme.

## Sponsoring

A range of commercial sponsorship opportunities are available at IFLA 2008.

Further information regarding sponsorship and exhibition opportunities can be obtained from the Conference Secretariat:

Concorde Services Ltd / Congrex UK  
4B, 50 Speirs Wharf  
Port Dundas  
Glasgow  
G4 9TH  
United Kingdom  
Tel: +44 141 331 0123  
Fax: +44 207 117 4561  
Email: [wlic2008@congrex.com](mailto:wlic2008@congrex.com)  
Website: [www.ifla.org](http://www.ifla.org)

## Simultaneous Interpretation

Simultaneous interpretation services will be available in seven languages: English, French, German, Russian, Spanish, Chinese (Mandarin) and Arabic. This service will be available for the opening and closing sessions and other selected sessions. Please look for the SI mark in the Final Programme.

## Conference Material

You will receive the conference documentation during registration. The documentation will include Final Programme, CD-ROM of Papers and Participant List, Exhibitor Catalogue and other relevant materials.

## IFLA Express 2008

*IFLA Express* is a daily newsletter, which will be published to give delegates information of general interest. In addition two pre-conference issues of *IFLA Express* will appear in January/February and May/June 2008 with the latest news on the conference.

## CONFERENCE INFORMATION

### Lunches and Refreshments

Lunches and refreshments are not included in your registration fees. However, a food service will be provided to enable delegates to purchase food and beverages at the Convention Centre.

### Letters of Invitation, Passports and Visas

A valid passport is required for entry into Canada. Participants from some countries may require a Visa for entry into Canada. Please contact your nearest Canadian Consulate or Embassy for specific details.

Participants requiring a letter of invitation in order to attend the conference are asked to visit the Conference website for an online personalised letter of invitation. This must be submitted to the relevant Embassy together with a copy of your registration confirmation.

Please note that this procedure aims to assist participants who need to obtain a Visa or permission to attend the conference. It is not an official invitation covering fees and other expenses, nor does it imply any financial support from the conference.

### IFLA 2008 Website

For updated information on the Conference, please visit the IFLA 2008 website at [www.ifla.org](http://www.ifla.org).

### Conference Secretariat

Concorde Services Ltd./Congrex UK has been appointed as the Conference Secretariat for the annual World Library and Information Congress and are very pleased to assist delegates with any questions they might have regarding participation IFLA 2008.

The Congrex Group works in many countries around the world with operating companies in the United Kingdom, Netherlands, Sweden, Switzerland, Germany, Venezuela, Panama and strategic partners in the United States of America and Australia. [www.congrex.com](http://www.congrex.com)

### Disclaimer

The IFLA World Library and Information Congress 2008, 74th IFLA General Conference and Council (IFLA 2008) and/or its agent Concorde Services Ltd and/or its agents have the right to immediately alter or cancel, without prior notice, the Conference or any of the arrangements relating directly or indirectly to IFLA 2008 due to reasons beyond their control. The IFLA 2008 and/or its agent Concorde Services Ltd/Congrex UK and/or its agents shall not be liable for any loss, damage expenditure or inconvenience caused as a result of such alterations or cancellations.

## SPECIAL EVENTS

### SUNDAY, AUGUST 10, 2008

OPENING CEREMONY at the Convention Centre featuring Québec, Canadian and First Nations artists performing traditional and contemporary songs and dances.

OFFICIAL OPENING of the exhibition at the Convention Centre. The exhibition will feature a wide selection of international and local vendors.

### TUESDAY, AUGUST 12, 2008

Enjoy dinner followed by an evening of entertainment at the Québec City Convention Centre, showcasing the richness of traditional and contemporary Québec and Canadian culture through drama, music, dance and other special performances, and highlighting the 400th anniversary of the founding of Québec City.

No activities have been scheduled on MONDAY and WEDNESDAY nights, allowing embassies, consulates, companies or other organizations to host their own receptions. Dinner is offered as an option on Monday and Wednesday nights for anyone interested.



# PROFESSIONAL VISITS PROGRAMME

## TOURS

Library visits are organized in the form of tours. Most tours will enable delegates to see two or three libraries. Tours are offered Wednesday, August 13, throughout the day, and Thursday, August 14, in morning.

Morning: from 09 a.m. to noon  
Afternoon: from 2 p.m. to 5 p.m.

### 1. University and National Libraries (morning of August 13)

Travel by bus to campus and continue on foot

- University of Laval Library (Humanities and Social Sciences, Science, Document Processing Service)
- Centre d'archives de Québec (Quebec Archives Centre)

### 2. University Libraries (morning of August 14)

Travel by bus

- University of Québec library network

### 3. Public Libraries (morning of August 13)

Travel by foot to the Saint-Roch District

- Gabrielle Roy Library (under renovation)
- Service du traitement documentaire du Réseau des bibliothèques de la Ville de Québec (Document Processing Service, City of Québec Library Network)

### 4. Heritage Public Libraries (morning of August 14)

Travel by bus and boat – Québec-Lévis Ferry

- Saint-Jean Baptiste Library (former Anglican church)
- Pierre-Georges Roy Library (former Catholic chapel)

### 5. Public Libraries (afternoon of August 13)

Travel by bus

- Charlesbourg Library (new building meeting LEED standards)

### 6. Specialised Libraries – Health (afternoon of August 13)

Travel by bus

- Consortium of libraries in the Réseau universitaire intégré de santé de l'Université Laval (Laval University Integrated University Health Network)
- Library of the Centre hospitalier de Université Laval (CHUL) (Laval University Hospital Centre)
- Library of the Enfant-Jésus Hospital

### 7. Governmental Libraries (afternoon of August 13)

Travel on foot between the two buildings

- Québec National Assembly Library
- Cécile Rouleau Library (administrative library of the Québec government)

### 8. National and Museum Libraries (morning of August 13)

Travel by bus

- Centre de référence de l'Amérique française (French America Reference Centre) (Seminary Library, rare books)
- Documentation Centre of the Musée des Beaux-Arts du Québec (Quebec Museum of Fine Art) (history of art and visual arts)

### 9. School Libraries (afternoon of August 13)

Travel by bus

- Library of François-Xavier Garneau College (training in documentation techniques)

### 10. Montréal (August 13 – depart at 7 a.m., return at 7 p.m.)

Leave Québec City by bus in the morning, return at the end of the day

- Bibliothèque et Archives nationales du Québec (Québec National Library and Archives)
  - Grande Bibliothèque
  - Montréal Archives Centre
- École Polytechnique Library

### 11. Montréal (August 13 – depart at 7 a.m., return at 7 p.m.)

Leave Québec City by bus in the morning, return at the end of the day

- Bibliothèque et Archives nationales du Québec (Québec National Library and Archives)
  - Grande Bibliothèque
  - Montréal Archives Centre
- Westmount Public Library
- Parc-Extension Public Library

# DESCRIPTION OF LIBRARIES

## PUBLIC LIBRARIES

### **Gabrielle Roy Library (tour 3)**

[www.bibliothequesdequebec.qc.ca/bibliotheques/](http://www.bibliothequesdequebec.qc.ca/bibliotheques/)

Located in downtown Québec City, the Gabrielle Roy Library opened May 5, 1983, and helped to revitalise the surrounding neighbourhood. This municipal library is the largest public library in the Québec City area. The building has an area of 8,368 m<sup>2</sup> and houses Québec City's historical archives. The library offers specialised collections and services, such as the reference service, the youth area – well known for its innovative programmes in reading mediation, the art rental gallery, the “movie and music” section, the comic book section, and the multimedia service. The Gabrielle Roy Library offers an extensive cultural programme featuring a 230-seat auditorium, an exhibition centre, an art gallery, a small stage for children, and a multipurpose room. A renovation and expansion project is also underway to upgrade the library's cultural facilities, expand the reception and reading areas on the ground floor, and increase the library's storage capacity to 300,000 documents.

The library is only a 30-minute walk from the Convention Centre, or a 10-minute ride by taxi.

### **Service du traitement documentaire du Réseau des bibliothèques de la Ville de Québec (Document Processing Centre, Québec City Library Network) (tour 3)**

[www.bibliothequesdequebec.qc.ca](http://www.bibliothequesdequebec.qc.ca)

The document processing centre handles the intellectual and physical processing of some 80,000 documents (25,000 titles) each year for the 25 libraries in the Québec City library network. The centre is responsible for all duties relating to document processing, from the acquisition stage to circulation. Created in 2006 in a facility that was specially equipped for its needs (in the Saint-Roch District near the Gabrielle Roy Library), the centre is staffed by some 15 employees.

### **Saint-Jean Baptiste Library (tour 4)**

[www.bibliothequesdequebec.qc.ca/bibliotheques/arron\\_cite.php](http://www.bibliothequesdequebec.qc.ca/bibliotheques/arron_cite.php)

The Saint-Jean Baptiste Library is located in the former St. Matthew's Anglican church, next to a city park which used to be church property. St. Matthew's church dates back to 1822, when it was the gravedigger's house. In 1827, the house was turned into a church. But the church was destroyed during the Great Fire of 1845. It was rebuilt in 1848 in a neo-Gothic style. The stained glass windows (dating back to the second half of the 19th century), the marble pulpit and baptismal font, the choir and the altar have been carefully preserved. The Québec government designated the building a historic monument in 1976, and the city purchased it in 1979, for the symbolic sum of \$1, to turn it into a library. The Saint-Jean Baptiste Library opened its doors in May 1980. Québec City and the Quebec government have recently carried out major conservation work to help the building last another century. The library offers such services as book loans, consultation of periodicals and reference materials, movie loans and rentals, and best-sellers rentals. In addition, the library offers several computers with free Internet access. An art gallery, the “Galerie du Faubourg,” holds exhibitions featuring contemporary artists in visual arts and fine crafts.

The library is located near the Québec City Convention Centre.

## DESCRIPTION OF LIBRARIES

### Pierre-Georges Roy Library (tour 4)

[www.ville.levis.qc.ca/Fr/Bibliotheques/Citoyens\\_Bib\\_Acc.asp](http://www.ville.levis.qc.ca/Fr/Bibliotheques/Citoyens_Bib_Acc.asp)

Located in the heart of Old Lévis, on the south shore of the St. Lawrence River facing Québec City, the Pierre-Georges Roy Library opened in July 1996. Established in an old chapel dating back to 1891 — the Collège de Lévis Chapel — the library has given a second life to this beautiful building that had been closed for several years. Infused with a spiritual atmosphere conducive to reading and escaping the outside world, the heritage décor adds charm to the library while the computer facilities add a splash of modernity. Since the amalgamation of ten municipalities in 2001, it is part of a network of eleven libraries serving a population of 129,000.

The library is located on Québec City's south shore and can be reached by ferry from the Petit-Champlain District.

### Charlesbourg Library (tour 5)

[www.bibliothequesdequebec.qc.ca/bibliotheques/arron\\_charl.php](http://www.bibliothequesdequebec.qc.ca/bibliotheques/arron_charl.php)

Located in the heart of the Trait-Carré historic district, the Charlesbourg Library's new building was opened in October 2006. Measuring 4,350 m<sup>2</sup>, this building is almost four times larger than the old library, and features an exhibition hall, an activity area for children, a 130-seat amphitheatre and several reading rooms. With its green roof and eco-friendly heating system, it represents a vision into the future of the Kyoto Protocol era. The new library uses a geothermic HVAC system which is recognised as one of the most efficient technologies in the world. The entire project involved investments of \$10 million. The architects Croft and Pelletier, who designed the new Charlesbourg Library, earned the prestigious Canadian Architect Award of Excellence 2004 for this expansion project.

The library is only 20 minutes away from the Québec City Convention Centre by taxi and is open to visitors.

### Parc-Extension Library (tour 11)

Opened in February 2003, the Parc-Extension Library is the second multilingual library in the Montréal public library system. It is part of the William Hingston complex, which offers a range of community, cultural, educational, sports and recreational services within one facility. Newcomers to Canada make up 95% of the library's clientele, and the library has developed specialised services for them. With more than 75,000 documents in 12 languages (including Creole, Punjabi, Bengali, Hindi and Urdu), the library ensures the cultural integration of immigrants, particularly through French-language learning. The Parc-Extension Library is a hive of activity where different cultures and generations can meet.

In the huge glassed entrance area, visitors can admire Lisette Lemieux's creation, *Table des matières de supports du savoir* (1995). This alphabet of life combining textures and materials, letters and words stands as a testament to the richness of language and to the wealth of knowledge found in libraries. Six other original works speak to issues of belonging and origin in this multi-ethnic neighbourhood.

### Westmount Public Library (tour 11)

Founded in 1897 on the occasion of Queen Victoria's Diamond Jubilee, the Westmount Library, one of the oldest public libraries in Québec City, opened its doors in 1899. The building was designed by architect Robert Findlay. The library has been renovated several times and, for its centennial, was expanded and connected to other century-old buildings, Victoria Hall and the greenhouses. Victoria Hall is used for leisure activities and community events and also houses an art gallery. The library's architecture, history and location in Westmount Park combine to make it unique.

### **Frontenac Library (pre-conference tour of Montréal-Ottawa)**

A long walkway leads directly from the Frontenac Métro station to the Frontenac Library. Opened in 1989, the library is housed in a modern building with large bay windows that flood the space with light. *Sais Site 2*, an artwork by Michelle Héon, enhances the Web surfers' corner. There is also a sculptural triptych by Vittorio Fiorucci, creator of the Just for Laughs Festival's little green man. Consisting of three chairs, two made of bronze and one of wood, it is called *Leçon d'histoire* and draws a great deal of interest from visitors.

Like many Montréal libraries, the Frontenac Library is part of a larger complex that includes a cultural facility. This pairing makes it possible to offer diversified and specialised cultural services in one location.

The library draws its clients from among the most underprivileged areas of the city. An integral part of the library's activities is the development of collections and mediation services that address the issues of literacy and vocational skills development.

### **Bibliothèque et Archives nationales du Québec**

The Bibliothèque et Archives nationales du Québec (BAnQ) (National Library and Archives of Québec) is a cultural institution whose mission is to acquire, conserve and distribute the published, archival and cinematic documentary heritage of Québec City, or relating to Québec. BAnQ also offers all Québécois free access to its vast universal collections and to the services of an extensive public library — on site, via Internet or via interlibrary loans.

BAnQ is composed of the Grande Bibliothèque and the Conservation Centre in Montréal, as well as archives centres in Gatineau, Montréal, Québec City, Rimouski, Rouyn-Noranda, Saguenay, Sept-Îles, Sherbrooke and Trois-Rivières.

### **Grande Bibliothèque (tour 10, 11 and pre-conference tour of Montréal-Ottawa)**

[www.banq.qc.ca](http://www.banq.qc.ca)

Welcoming more than 10,000 visitors daily, the Grande Bibliothèque is an important centre of cultural influence for BAnQ. Situated in the Latin Quarter in the very heart of Montréal, this major public library was designed especially to facilitate the discovery and exploration of BAnQ collections, which are freely accessible. The universal collection is also available for loan. The building, opened in 2005, offers very diverse surroundings on its six levels and welcomes researchers as well as the public. The Grande Bibliothèque has recently been selected as winner of the one of 2007 AIA/ALA Library Building Awards, presented jointly by the American Institute of Architects and the American Library Association.

### **Québec City Archives Centre (tour 1) and Montréal Archives Centre (tour 10 and 11)**

[www.banq.qc.ca](http://www.banq.qc.ca)

The Montréal Archives Centre maintains numerous public and private archives groups, which the public can access in a reading room that accommodates more than 200 people. Located on Viger Avenue, in a complex that formerly housed the École des Hautes Études Commerciales, it is part of a network of nine archives centres of the BAnQ located throughout Québec.

The Québec City Archives Centre maintains numerous public and private archives groups, which the public can access in a reading room that accommodates more than 125 people. Located on the Université Laval campus in the Louis-Jacques Casault Building, it is part of a network of nine BAnQ archives centres located throughout Québec. It is the principal centre for conservation and distribution of government archives within this network.

BAnQ's mission is to acquire, conserve and distribute the published, archival and cinematic documentary heritage of Québec, or relating to Québec. BAnQ also offers all Québécois free access to its vast universal collections and to the services of an extensive public library — onsite, via Internet, or via interlibrary loans.



## DESCRIPTION OF LIBRARIES

### GOVERNMENT AND HERITAGE LIBRARIES

#### Quebec National Assembly Library (tour 7)

[www.assnat.qc.ca/fra/Bibliotheque/](http://www.assnat.qc.ca/fra/Bibliotheque/)

Created in 1802, the Library caters primarily to the information and research needs of the elected representatives of Quebec and their staff, National Assembly employees, and organisations under the authority of the National Assembly. While these clients take precedence, all citizens can access its resources onsite, or borrow them via their own libraries.

The collection centres on law, political science, public administration, history and economics. It includes most government publications of Quebec and Canada, the national newspapers of Quebec and selected Canadian national papers, periodicals and electronic press reviews. Rare and precious books complete the collection. Cubiq, the unified catalogue of Quebec government libraries, helps locate the documents.

In addition, the Library maintains the archives of the National Assembly, of representatives elected to the Assembly, and of organizations associated with the history and workings of the parliamentary institutions of Quebec. It also has its own publication programme.

Located in a historic building and in a setting that dominates the surrounding area, the Library is recognised as a leader in the documentary world for its activities in such areas as digitization and electronic dissemination.

#### Cécile Rouleau Library (tour 7)

[www.bibliotheque.gouv.qc.ca/inter/accueil\\_internet/index\\_f.aspx](http://www.bibliotheque.gouv.qc.ca/inter/accueil_internet/index_f.aspx)

The Cécile Rouleau Library is responsible for meeting the general documentary needs of the Québec government and developing specialised collections for specific ministries and organizations.

Given its unique presence within government, the Library provides reference services for ministries and government organizations that lack the personnel or means to carry out this work. It supports those organizations with which it has agreements.

By collecting and disseminating the latest documentation, the Cécile Rouleau Library helps Quebec's public servants attain their professional and collective goals.

#### Centre de référence de l'Amérique française (tour 8)

[www.mcq.org/fr/complexe/craf.html](http://www.mcq.org/fr/complexe/craf.html)

At the very heart of the museum complex of the Musée de la civilisation (Museum of Civilization) in Québec City, the Centre de référence de l'Amérique française (French America Reference Centre) holds the key to a rich historic heritage. Its diverse contents refer not only to the early settlements that would develop into New France, but also to French-speaking life in North America. This documentation centre includes archives considered the most important to the history of French America (textual records, maps and plans, manuscripts and photographs); books, including the first works to circulate in the colony as well as original editions of the accounts of 17th- and 18th-century explorers; and a link to the Museum's collection, which includes over 225,000 cultural artifacts from Québec's past and present.

The Museum is a 15-minute walk from the Québec City Convention Centre, or 5 minutes by taxi.

#### Library of the Musée national des beaux-arts du Québec (tour 8)

[www.mnba.qc.ca/Afficher.aspx?section=998&langue=fr](http://www.mnba.qc.ca/Afficher.aspx?section=998&langue=fr)

The Library of the Musée national des beaux-arts du Québec (Québec National Museum of Fine Art) is located in the old Québec City jail, which dates back to 1867. This building is the work of architect, engineer and surveyor Charles Baillairgé. At the end of the 1980s, the old prison was annexed to the Museum and modified to meet museum standards.

With its documentary collections that include thousands of titles, the Library is a unique centre for research into Quebec art. These collections are offered in various media and formats: collections catalogues, auction catalogues, exhibition catalogues, descriptive catalogues, DVDs, CD-ROMs, audiovisual materials, dossiers, private archives groups, research funds specializing in early Quebec art, monographs, periodicals, reports and themes, auction directories, and slides.

The Museum is located on the Plains of Abraham, about a 30-minute walk from the Québec City Convention Centre, or 10 minutes by taxi.

## UNIVERSITY AND SPECIALIZED LIBRARIES

### Université Laval Library (tour 1)

[www.bibl.ulaval.ca/mieux](http://www.bibl.ulaval.ca/mieux)

The origins of the Université Laval Library date back to the middle of the 17th century, before the creation of the Québec Seminary, which itself gave rise to Université Laval in 1852. For more than a century, the two institutions developed a common collection that was divided, in 1964, when Université Laval moved to its present campus.

Most of the library's activities and collections are concentrated in two locations: the Jean-Charles Bonenfant Building (1968), featuring resources concerning the humanities and social sciences, special collections, and technical, informatics and administrative services; and the Alexandre Vachon Building (1962), which holds scientific and medical resources. With over five million documents in every field of study, the library is known for the size and wealth of many of its specialized collections, including music and education, as well as its film library, map library and collection of statistical data.

Located 30 minutes from the Québec City Convention Centre by taxi, the university is a few minutes from the Pierre Laporte Bridge and close to shopping centres.

### Université du Québec Library Network (tour 2)

[www.uquebec.ca](http://www.uquebec.ca)

Created in 1968 by the Quebec government, Université du Québec's mission is to facilitate access to university studies, and contribute to the scientific and regional development of Quebec. With more than 86,000 students and nine training, research and distance education institutions in more than fifty cities, providing library services constitutes a challenge in itself.

The libraries in the Université du Québec network have adopted a mode of operation that is based on sharing the resources and expertise of its institutions. This approach makes it possible to provide high-quality services to members of the university community. During the visit, participants will see a presentation of projects illustrating this mode of operation.

The university is located at 475 du Parvis Street, a few minutes by foot from the Québec City Convention Centre.



## DESCRIPTION OF LIBRARIES

### **Consortium des bibliothèques du Réseau universitaire intégré de santé de l'Université Laval (RUIS-ULaval) (Consortium of Libraries in the Laval University Integrated University Health Network) (tour 6)**

<http://sante.bibl.ulaval.ca/archimede-c-sante/Welcome.do>

In 1999, the health care and social services institutions affiliated with Université Laval and the university itself agreed to create a consortium of their libraries with the mandate of introducing new strategies for supplying information and documentation as a complement to their library services. The consortium now includes the libraries of the following eight institutions: Centre hospitalier affilié universitaire de Québec; Centre hospitalier affilié universitaire Hôtel-Dieu de Lévis; Centre hospitalier universitaire de Québec; Centre de santé et de services sociaux de la vieille Capitale — CLSC universitaire; Centre hospitalier Robert-Giffard; Hôpital Laval; the Institut de réadaptation en déficience physique de Québec (IRDPO); and Université Laval.

The consortium's mission is to network documentary resources and services in order to better support university teaching and research within the member institutions. The visit will enable IFLA delegates to learn more about the management, goals, activities and features of the RUIS-ULaval library consortium and its different components.

The libraries are located at various places in Québec City. Delegates will visit the library at the CHUL and at the Enfant-Jésus Hospital.

### **École polytechnique de Montréal Library (tour 10)**

[www.polymtl.ca/biblio/](http://www.polymtl.ca/biblio/)

More than just a place to store and loan books, the Library of the École Polytechnique de Montréal (Montréal Polytechnical School) is truly an "intellectual centre." Its design is intended to encourage learning, research, collaboration and the proliferation of new ideas through a combination of technology, information, science and culture. From the use of space to the choice of equipment and furnishings, everything was thought out in terms of this "intellectual centre" concept.

Learning is facilitated by cubicles designed by an ergonomist and work environments that are diverse and pleasant. Researchers enjoy a modern training laboratory. To facilitate collaboration, the library has group work rooms, a multipurpose room, bench seats designed for group work, as well as laptop computer loans and wireless access. Finally, plenty of ideas should be stimulated by "brainstorming islands," relaxation areas, increased accessibility to the library, and the future video wall, which will show continuous documentaries and news.

And because the mind does not live on science and technology alone, the library also has a collection of cultural works and an art exhibition area.

## SCHOOL LIBRARIES

### **François-Xavier Garneau College Library (tour 9)**

[www.cegep-fxg.qc.ca](http://www.cegep-fxg.qc.ca)

In the heart of the capital City, François-Xavier Garneau College is part of the public school system. It has a population of about 6,000 students who will head either to university after completing a two-year programme, or to the job market following a three-year technical training programme.

The college library is considered a major factor in student success. It has a multidisciplinary collection of some 100,000 documents as well as first-rate technical equipment. The professional and technical staff offer an instructional approach that enable students to develop skills in handling information. The library can seat close to 700 users and features nearly 60 computer stations for research and school work.

The college has a three-year documentation techniques programme focusing on the main areas of information management: libraries, documentation centres, and managing administrative and archival documents. The teaching staff focus on the practical application of knowledge and the use of information technologies, and organize visits, activities and work placements. This visit also includes a presentation of the school libraries of Québec.

# CANADA AND QUÉBEC CITY

## Québec City – There's nowhere like it!

Capital of the province of Quebec, cradle of French civilization in North America, world heritage city, major port, Québec City is as unique as they come.

### Canadian Society

Canada ranks among the very best nations in the world for its quality of life. This rating can be explained in part by the country's prosperity and its great natural environment. But the main reason is its people.

Canadian society is recognised for its human values and is built on the principles of fairness, compassion, justice and equal opportunity for all. These principles are entrenched in our laws and institutions, but above all, they are entrenched in our culture.

Canadian society is defined by its diversity. We continue to learn from the rich history of First Nations and we have always been strengthened by the dynamic relationship between Anglophones and Francophones. Canada is a young society, one that is still being shaped by immigration from around the world, making us a nation where language, religion and ethnic background are not a source of conflict, but of understanding and unity.

The March 2004 issue of *National Geographic Traveller* ranks Old Québec City sixth out of 115 tourist destinations evaluated around the world. The prestigious publication attributes the city's special cachet to its lively cultural scene, beautifully restored heritage buildings, and excellent prospects for the future through sustainable development.

The landscape surrounding Québec City is truly one-of-a-kind. The city stretches out from the shores of the St. Lawrence, one of the largest rivers in the world. It extends north as far as the foothills of the Laurentians, the oldest mountain range on Earth, and east as far as the impressive Montmorency Falls. To the west, it extends to the municipalities of Saint-Augustin-de-Desmaures and Sainte-Catherine-de-la-Jacques-Cartier.

The oldest part of the city is located in an area where the river narrows before opening into an estuary. The city's rocky high point, Cap Diamant, towers 103 metres above the river, adding to the unique flavour of the area. The plain is criss-crossed by a number of smaller rivers, including the St. Charles, which winds its way lazily down toward the St. Lawrence.

Québec City is ranked second in the province in terms of economic strength, benefiting from such attributes as its proximity to the northeastern United States.

# GENERAL INFORMATION

## Banks and Exchange Offices

Banking institutions are generally open from 10 a.m. to 3 p.m., Monday through Friday. You can withdraw cash from most automatic teller machines (linked to the Cirrus, PLUS System or Interac networks) at any time, seven days a week.

There are numerous exchange offices in Canada's main cities. Airports also offer exchange services. Some businesses accept American money, but they offer a less competitive rate than the exchange offices.

## Climate

The average minimum and maximum temperatures and rainfall figures for this area\* in August:

Min. Temp.	12 C°
Max. Temp.	23 C°
Rainfall	117 mm

## Credit Cards

Major credit cards are accepted everywhere, namely Visa, MasterCard and American Express. Traveller's cheques are generally accepted in large hotels, some restaurants and major stores. Otherwise, they must be cashed at an exchange office or bank.

## Currency

The legal tender is the Canadian dollar (CAD\$)\*\*, which is divided into 100 cents. Bank notes are available in denominations of 5, 10, 20, 50 and 100 dollars, and coins in denominations of 1, 5, 10, 25 cents, and 1 and 2 dollars.

## Driving in Québec

Visitors holding a driver's licence from their country of origin can drive on Quebec roads for a maximum period of six months. This means you do not have to obtain an international driving permit, although if your papers are in a language other than French or English, it is highly recommended that you do so.

By law, all vehicle occupants must wear a seat belt.

Consuming alcohol or having alcoholic beverages present in a moving vehicle is strictly prohibited under Quebec's Highway Safety Code. Furthermore, a person suspected of driving under the influence will have to submit to a breathalyser test. If the test reveals a concentration of alcohol in that person's blood of 80 or more milligrams per 100 millilitres of blood, his or her driver's licence will be immediately revoked for a 30-day period.

Although the minimum age for driving a car is 16, some car rental companies require that the driver be at least 25, while others charge higher rates for drivers under the age of 21.

## Electricity

The electric current is 110 volts/60 cycles, as it is throughout North America. Because the outlets cannot accommodate European plugs, an adaptor is recommended.

## Airport

Québec City's Jean-Lesage International Airport accommodates regular airlines offering regional, national, international and transcontinental flights. Business, charter and specialised flights are available.

\* Data from Jean-Lesage International Airport

\*\* ISO 4217

## Travel to Québec

Situated alongside the major highway network the Québec City Convention Centre is less than 30 minutes from the airport (Jean-Lesage Airport). The city's strategic location in the north eastern part of North America puts it within easy reach of the major trade and research centres.

By plane, it is a mere hour and a half from New York City, Boston and Toronto. Montréal is only 40 minutes away. By car, bus or train, the city is less than three hours from Montréal. The train station, Gare du Palais is less than 20 minutes away.

## Insurance

Participants are advised to arrange adequate travel insurance, as the Congress Secretariat cannot cover persons against cancellation of bookings or theft of belongings.

## Traveller's Tips

Listed below are links to useful tips to make your airport experience more enjoyable. Please read the "Traveller's tips" section carefully before going to the airport at [www.aeroportdequebec.com](http://www.aeroportdequebec.com).

Before you leave, read the "Travellers" section of the Canadian Air Transport Security Authority website at [www.catsa-acsta.gc.ca](http://www.catsa-acsta.gc.ca), which provides useful tips to make your trip as pleasant as possible.

For passengers arriving in Québec City from transborder and international destinations, the following are useful links with information on customs and tax rebates:

### Customs Agency

[www.ccr-a-adrc.gc.ca](http://www.ccr-a-adrc.gc.ca)

### Immigration

[www.cic.gc.ca](http://www.cic.gc.ca)

If you have any complaints about air transportation, please visit the Canadian Transportation Agency website at [www.cta-otc.gc.ca](http://www.cta-otc.gc.ca).

## Food

Québecers are wild about culinary pleasures and take great delight in enjoying a good restaurant meal with family or friends. The choice and type of cuisine is vast: local or ethnic, self-serve health food or gourmet establishment, fast food or family restaurant ... there is something for every taste and every budget. But one thing all Québec eateries have in common is the warmth of their welcome!

## Health

Foreign travellers must cover their own medical expenses. Consequently, it is important that you take out an insurance policy prior to your departure.

Travellers bringing their own medications with them are responsible for inquiring about customs formalities with the Canada Border Services Agency. Pharmacies can fill prescriptions only if they've been written by a member of the Collège des médecins du Québec (Québec's professional association of physicians). In the event of a medical emergency, dial 911 from any telephone.

## Language

Québec's official language is French. The Parliament of Canada adopted the Official Languages Act which recognizes English and French as the official languages of all federal institutions in Canada. Businesses and hotels give service in both official languages.

## Shopping

Stores, shopping centres and most businesses are generally open from 10 a.m. to 6 p.m. Monday through Wednesday, from 10 a.m. to 9 p.m. Thursdays and Fridays, and from 10 a.m. to 5 p.m. Saturdays and Sundays. Some establishments open earlier and close later in the evenings, such as pharmacies and grocery stores. A few shopping centres are open every weeknight until 9 p.m.

## GENERAL INFORMATION

### Taxes and Tipping

Two taxes — the Quebec sales tax (QST) and the federal goods and services tax (GST) — are added to the selling price of most goods and services.

Several tourist regions charge a tax on accommodations. The amount is CAD\$2 or \$3 a night or 3% of the price of the room per night, before the QST and GST are added.

You must leave a tip on service received in restaurants and bars, and from taxi drivers and hairdressers. The amount, which is not included in the bill, generally represents 10 to 15% of the total bill (before taxes). Here in Quebec, for a restaurant bill, we usually add the amounts of the two taxes (QST and GST) together, the sum of which equals approximately 15%. Tipping bellhops or porters is at your discretion (in general, CAD\$1 per bag carried).

### Telephone and Postal Services

A local call made from a public telephone costs just 25 cents. You can pay with coins or by using a prepaid card (you'll pay more if you use your credit card). For long distance calls, using a prepaid card is usually the best bargain.

Foreign cell phones may work in Quebec, depending on the technology used and the service offered by your provider.

Visitors who plan to spend several weeks in Quebec but with no fixed address can take advantage of the General Delivery service for their mail. The French and international term for this service is "Poste restante." To pick up your mail, you must go to the main post office of the city indicated in the mailing address.

### Visa

All visitors must carry a valid passport. Visas are also required for visitors from certain countries. For more information, visit Citizenship and Immigration Canada's Website or contact the Canadian embassy or consulate in your country.

# TOURS/ACTIVITY DESCRIPTIONS

## PRE-CONFERENCE TOURS

### Montréal and Ottawa

DATE: AUGUST 6 – 9, 2008

Time: 7 p.m. (day 1) – 4 p.m. (day 4)

Duration: 4 days, 3 nights

Price: CAD\$911 per person, Euro 583 per person based on 2 people sharing  
CAD\$1,237 per person, Euro 792 per person based on single occupancy

Tour starts at the Montréal Pierre Elliott Trudeau International Airport and ends in Québec City.

Day 1: Welcome to delegates, 5 p.m. Day 2: City tour by bus and visit to the Olympic Stadium Observatory. In the afternoon, visit to the Grande Bibliothèque and Frontenac Library, then travel to Ottawa via the scenic Outaouais region, with a visit to the Omega Animal Park. Day 3: City tour of Ottawa by bus, with free time to visit the Library and Archives Canada Preservation Centre and the Library of Parliament. Visit to the Canadian Museum of Civilization in Gatineau. Day 4: Ottawa-Québec – Travel to Québec City, including lunch at a sugar shack with traditional music entertainment.

### Niagara Falls and Ottawa

DATE: AUGUST 7 – 9, 2008

Time: 8 p.m. (day 1) – 5:30 p.m. (day 3)

Duration: 3 days, 2 nights

Price: CAD\$844 per person, Euro 540 per person based on 2 people sharing  
CAD\$1,089 per person, Euro 697 per person based on single occupancy

Tour starts at the Toronto Pearson International Airport and ends in Québec City.

Day 1: Trip to Niagara Falls. Day 2: Niagara-Ottawa – Breakfast and mini-cruise aboard the Maid of the Mist to the foot of Niagara Falls. Journey Behind the Falls (observation platform near the bottom of Horseshoe Falls) and tour of Niagara by bus. Lunch in a revolving restaurant. Departure for Ottawa in the afternoon. Day 3: Ottawa-Québec City – visit to Ottawa and departure around 11 a.m. for Québec City. Lunch included at the Château Montebello.

## CONFERENCE TOURS AND ACTIVITIES

### HALF-DAY TOURS

#### Québec City Presentation

DATE: SUNDAY, AUGUST 10, 2008 (AFTERNOON)

Price: CAD\$37 per person, Euro 24 per person

It all started in 1534 ... or maybe long before that? We invite you to learn about Québec City before exploring it street by street. Enjoy our presentation offered by one of Québec's foremost historians.

#### Discover the History of Québec City

DATE: MONDAY, AUGUST 11 (MORNING) AND THURSDAY, AUGUST 14, 2008 (MORNING)

Price: CAD\$49 per person, Euro 32 per person

Relive the unique history of the only walled city in North America: Québec City! Experience its European charm. Visit the upper and lower town districts and discover the Latin Quarter, the Plains of Abraham, the Ramparts, the world-famous Château Frontenac, Québec's National Assembly, the Québec Basilica, the Citadelle and of course Place Royale, where Champlain, founder of Québec City, built his first house.

#### Walking Tour of Québec's Fortifications and the Québec Citadelle

DATE: TUESDAY, AUGUST 12, 2008 (MORNING)

Price: CAD\$53 per person, Euro 34 per person

Stretching over 4.6 km, the walls and ramparts bear witness to the evolution of Québec City's defensive system from 1700 to 1900. Walking along the ramparts, you'll be impressed by the imposing thickness of the walls and the size of the ditches. Visits to the Royal 22nd Regiment Museum, located in an old French powder magazine (1750), and a former military prison (1842) are included in the tour. You'll also have the chance to see the Changing of the Guard ceremony.



## TOURS/ACTIVITY DESCRIPTIONS

### Ile d'Orléans Tour

*DATE: WEDNESDAY, AUGUST 13, 2008 (MORNING)*

Price: CAD\$67 per person, Euro 43 per person

The island is one of the earliest French settlements in North America. You are invited to discover two of the main attractions offered on the Island. The Manoir Mauvide-Genest, located in Saint-Jean-de-l'île d'Orléans, is a Québec interpretation site describing the seigniorial regime of New France. It is the only one of its kind in North America and is part of the network of historic monuments in Quebec. The building still includes the structures built at the time of Louis XV and paints a detailed picture of the lives of settlers on île-d'Orléans in those days. Visitors can admire the furniture and costumes depicting life in New France through guided tours and multimedia shows. Highlights of the Domaine Steinbach include a stone ancestral home, a 4,000-tree orchard and estate grounds featuring duck and goose breeding, a vinegar factory and an interpretation centre with cooking facilities for the processing of Domaine-grown products.

### Cruise on the St. Lawrence River

*DATES: WEDNESDAY, AUGUST 13 (AFTERNOON) AND FRIDAY, AUGUST 15, 2008 (AFTERNOON)*

Price: CAD\$69 per person, Euro 44 per person

Relive Jacques Cartier's discovery of Québec by cruising on the St. Lawrence River. Enjoy a unique cruise and discover a breathtaking view of Québec, île-d'Orléans and the Montmorency Falls, the highest falls in North America.

### Côte-de-Beaupré Tour

*DATE: MONDAY, AUGUST 11 (AFTERNOON) AND THURSDAY, AUGUST 14, 2008 (AFTERNOON)*

Price: CAD\$51 per person, Euro 33 per person

Discover Québec's rural history and enjoy the traditional villages along the Chemin du Roy overlooking the St. Lawrence River. The main attractions during the tour are the world-renowned Sainte-Anne-de-Beaupré Basilica, the Montmorency Falls (the highest in North America), as well as the Manoir Montmorency and île d'Orléans with its exceptional view of Québec City. Several other stops are planned along the way such as the Albert Gilles copper shop, the Alphonse Paré wood sculpture gallery, and Chez Marie for a traditional fresh piece of bread covered with maple butter (at your own expense).

### Amerindian Traditional Tour

*DATE: TUESDAY, AUGUST 12 (AFTERNOON) AND FRIDAY, AUGUST 15, 2008 (AFTERNOON)*

Price: CAD\$60 per person, Euro 38 per person

Our first stop will be in the small village of Jeune Lorette, also known as Wendake or Village Huron. Check out the local museum and the Notre-Dame-de-Lorette chapel, built in 1731 (time permitting). Visit the traditional Huron site «ONHOUA CHETEK8E» and you will discover the beliefs, customs, and way of life of the Huron people, from times past to the present. «KoeY KoeY Ataro» (Hello my friend!), the Huron guides call out upon your arrival. It is their way of welcoming you to their territory. The guides will pass along some of their most precious secrets, helping you to come to know the Huron nation and its rich and glorious past.

### Shopping

*DATE: TUESDAY, AUGUST 12 (AFTERNOON) AND THURSDAY, AUGUST 14, 2008 (AFTERNOON)*

Price: CAD\$40 per person, Euro 26 per person

Welcome to Place Laurier, the largest shopping centre in Eastern Canada. We are determined to transform your shopping trip into an unforgettable experience. Our goal is to fulfill your wishes and surpass your expectations. We offer you smiles, solutions and satisfaction. Free shopping bags and coupons for all.

## FULL-DAY TOURS

### Whale Watching Tour in Charlevoix

DATE: FRIDAY, AUGUST 15 OR SATURDAY, AUGUST 16, 2008

Price: CAD\$147 per person, Euro 95 per person

The Charlevoix region has the greatest variety of whales in America and a wide range of smaller cetaceans, such as the humpback whale and fin whale. The largest mammal that ever lived, the blue whale, feeds off the coast of Charlevoix. Departing from Tadoussac, situated approximately 200 km northeast of Québec City, we are proposing a guided tour of this important whale sanctuary. All ships used for this adventure are government-inspected and approved by the Canadian Coast Guard. Whale experts will provide information on the anatomy, habits and adaptations of these marine mammals. Warm clothing is recommended, as cool temperatures can be expected on the river.

## SPECIAL EVENINGS

### Traditional Québécois Evening at a Sugar Shack

DATE: WEDNESDAY, AUGUST 13 AND FRIDAY, AUGUST 15, 2008

Price: CAD\$69 per person, Euro 44 per person

The "sugaring-off party," features traditional Québec cuisine and folklore. When you arrive at the sugar shack on île d'Orléans, you will learn how sap is processed to make maple syrup and other products. As you enter the dining room, and throughout the meal, an accordionist will entertain you with a repertoire of traditional Québec folk songs. Before leaving, you can treat your sweet tooth to "la tire," maple taffy cooled on the snow!

### Gourmet Meal at the Manoir Montmorency

DATE: THURSDAY, AUGUST 14, 2008

Price: CAD\$94 per person, Euro 60 per person

Located just beside the Montmorency Falls, which cascade 83 metres down to the river below (30 metres higher than Niagara Falls), the Manoir Montmorency is located on a historic site of natural beauty in the Parc de la Chute-Montmorency. From the terrace, you can admire the St. Lawrence River and île d'Orléans. A four-course dinner and transportation are included.

### Dinner at L'Astral Restaurant

DATE: MONDAY, AUGUST 11, 2008

Price: CAD\$103 per person, Euro 66 per person

Located on the 22nd floor of the Lœws Le Concorde Hotel, the dining room, which revolves 360 degrees in one and a half hours, offers you a panoramic view of the whole Québec City area. When visibility is ideal, you can see for dozens of kilometres. You can admire the Plains of Abraham, which are at the foot of the restaurant, as well as the Laurentian Mountains. It is a unique experience in all respects. A four-course dinner will be served.

## POST CONFERENCE TOURS

### Discover Charlevoix

DATE: AUGUST 16 AND 17, 2008

Duration: 2 days, 1 night

Price: CAD\$906 per person, Euro 580 per person based on 2 people sharing  
CAD\$1,174 per person, Euro 752 per person based on single occupancy

The Charlevoix region is where nature and culture exist in perfect harmony. The rivers of the Laurentian Mountains flow in cascades into the salty waters of the St. Lawrence River. Day 1: Montmorency Falls, Sainte-Anne-de-Beaupré Basilica, Maison d'affinage Dufour, Baie-Saint-Paul, Papeterie Saint-Gilles, Musée maritime de Charlevoix, and dinner at the Bootlegger's house, a colourful building bristling with secret doors, hidden bars and private rooms, all linked by the narrow corridors of a surprising labyrinth. Day 2: Tadoussac. This village enjoys a privileged location: the majesty of the St. Lawrence River and the Saguenay Fjord, the largest in the world. Leaving from Tadoussac, you take a cruise to the northern gateway of Maritime Québec, at the junction of two of Québec's most picturesque tourist regions: Charlevoix and Manicouagan. The experienced guides will show you how to spot the whales in the St. Lawrence River. Heading back to Québec City, you will be invited to enjoy Québec's best countryside restaurant, the Auberge La Camarine, located on historic Côte-de-Beaupré.

## TOURS/ACTIVITY DESCRIPTIONS

### Adventure: Québec & Maritime

*DATE: AUGUST 16 - 20, 2008*

Time: 10 a.m. (day 1) – 5 p.m. (day 5) Duration: 5 days, 4 nights

Price: CAD\$2,091 per person, Euro 1,339 per person based on 2 people sharing  
CAD\$2,348 per person, Euro 1,505 per person based on single occupancy

Main waterway to the interior of the continent, the St. Lawrence River has always been treacherous and a challenge for navigators. Day 1: Departure for Rivière-du-Loup, where we will take an interpretive boat trip to Île aux Lièvres. We will stay and explore the impressive 13-kilometre-long island for the next 2 days (9-km walk, 2-hour drive, and half-hour boat trip). Day 2: We will walk the Grande Course trail. On the western tip, sea birds and white whales await. Discover the natural belvederes, explore the deserted beaches and spot a few seals basking in the sun (16 km walk). Day 3: the trip will take us to the heights of Gaspésie National Park, where we will explore a subarctic environment, comparable to that of Québec's far north with its unique wildlife (beaver, moose, white-tailed deer and woodland caribou). Day 4: A full day of hiking in the McGerrigle Mountains. Day 5: Departure for Québec City and stop along the way in the charming town of Rimouski.

### Cruise on the Saguenay Fjord

*DATE: AUGUST 16 – 18, 2008*

Duration: 3 days, 2 nights

Price: CAD\$1,214 per person, Euro 777 per person based on 2 people sharing  
CAD\$1,687 per person, Euro 1,080 per person based on single occupancy

With walls that rise 2,000 feet above the sea, the Saguenay Fjord is one of the longest and southernmost fjords in the northern hemisphere. The krill-rich waters at its mouth are the feeding grounds for several species of whales and seals. Day 1: Walk on the dunes and visit the Marine Mammal Interpretation Centre. Day 2: From Tadoussac to l'Anse à la Boule: You have the option of hiking along a 10-km trail which hugs the eastern shore of the fjord and offers its breathtaking views and peaceful little coves where you'll see eagles and other birds such as the peregrine falcon. Day 3: A leisurely mid-morning drive back to Québec City with a stopover in Baie St-Paul, where art galleries, shops and the Charlevoix Museum await you.

### General Tour Information

Comfortable shoes and a light coat are recommended. All tours are designed to provide a memorable and comfortable visit. All participants and accompanying persons will be required to present their badge and ticket at the start of the tour.

Early booking is recommended as these special tours could be fully booked by the time of the conference. Please indicate the tours of your choice on the registration form and this should be accompanied by the correct full pre-payment. The Congress Secretariat will endeavour to book you on the tour of your choice; however, should this tour be fully booked we will refund your pre-payment to you.

Should you wish to cancel or amend a tour booking this request must be made in writing by email, fax or posted to the Congress Secretariat and received no later than June 6, 2008 by Concorde Services Ltd./Congrex UK. After June 6, 2008 no refunds can be made if you cancel your tour or special evening reservation. Tour departure points will be confirmed closer to the date of the conference but are likely to be close to the Québec City Convention Centre. The tours include, where applicable, transport in luxury air-conditioned vehicles, qualified registered guides and any entrance fees.

All information regarding tours and special evenings is correct at the time of going to print.

The Congress Secretariat reserve the right to cancel tours or special evenings in the event that minimum numbers are not reached to enable these to be viable. Should this occur, delegates will be advised in advance of cancellation and offered the option to book an alternative tour or special evening or alternatively receive a full refund of any deposits paid.

Tour and special evening prices are inclusive of Federal taxes (GST 6%) and provincial taxes (PST 7.5%) at the time of going to print. The Congress Secretariat reserves the right to amend prices should there be any alterations to these taxation rates.

# CONFERENCE ATTENDANCE GRANTS

The National Committee and IFLA are working hard to secure funds to set up a Conference Attendance Grant. It is hoped that more information will be available at the end of 2007. Please check [www.ifla.org](http://www.ifla.org) for the most up-to-date information.

## HOTEL RESERVATION AND REGISTRATION

### General Hotel Information

The Congress Secretariat have reserved accommodation in various price categories at a wide range of hotels in Québec City at preferential rates. On the hotel booking form you are requested to indicate the hotel of your first, second and third choice. Concorde Services Ltd. / Congrex UK will endeavour to meet all accommodation requests. However, should your preferred hotel choice be unavailable, we reserve the right to book another hotel for you, at the closest available alternative.

### Room Reservations

Your reservation will be handled as soon as the hotel booking form together with a credit card guarantee or deposit is received by the Congress Secretariat. Participants are advised to make their reservation request well in advance, as availability cannot be guaranteed after April 11, 2008. All reservations will be handled on a first come, first served basis. After April 11, 2008, accommodation requests will be dependant upon availability.

### Room Rates

All rates quoted on the hotel booking form are per room per night, excluding breakfast, and applicable taxes (GST, PST and QST). Rates are quoted in Canadian dollars and Euros. The Euro rate is an indicator and the conversion rate will be set two weeks prior to arrival. Deposits can be paid in Canadian dollars or in Euros, please ensure you correctly indicate your preferred currency on the booking form.

Deposits should be paid directly to the Congress Secretariat, who will pass this on to the hotel and this will be deducted from your final hotel bill. Deposits secured by credit card will not have payment deducted but instead the details will be past on to the hotel as guarantee for the booking.

Please note that the exchange rate used, if paying in Euros, will be set approximately two weeks before arrival in Quebec.

Only after receipt of the deposit or card guarantee, Concorde Services Ltd. / Congrex UK will make the hotel reservation. Extension of payment until after the conference is not possible.

### Changes and Cancellations of Reservations

Changes and cancellations of reservations should be made directly to Concorde Services Ltd./ Congrex UK in writing only. If notification of cancellation is received by the Congress Secretariat before April 11, 2008, we will charge your credit card or deduct from deposit paid a Euro 50 or CAD\$80 administration fee. If you have to cancel after this deadline the maximum of one night stay plus 10% of the total reservation costs will be charged. Please do not contact the hotel directly regarding your reservation as all reservations booked via the Congress Secretariat are handled by Concorde Services Ltd/ Congrex UK as part of the block allocation being held with the hotels.

## HOTEL RESERVATION AND REGISTRATION

### Confirmation

Within six weeks after receipt of your hotel reservation form with credit card guarantee or hotel deposit, you will receive a confirmation of your hotel reservation including name, address of your hotel and the cost per night. If you have not received any confirmation six weeks after payment of your hotel deposit, please contact Concorde Services Ltd. / Congrex UK.

### Hotel Overview and Prices

Room allotments are currently being held in the following hotels:

Hotel	Category	Description	Cost per night CAD\$ / EUROS	
			Single	Twin / Double
Fairmont Le Château Frontenac	5*	Located In the heart of Old Québec overlooking the Saint Lawrence River, hotel facilities include 3 restaurants and a modern health club, including indoor pool, and spa. Approximately 2 km from the Convention Centre.	CAD\$389 EUROS 248.96	CAD\$389 EUROS 248.96
Hôtel Dominion 1912	4*	Located in Québec City's historic district right next to the Old Port. Each room has mini-bar, bathrobe, hairdryer, cable TV, coffeemaker, in room safe and ironing accessories. Approximately 2 km from the Convention Centre.	CAD\$265 EUROS 169.60	CAD\$265 EUROS 169.60
Hilton Quebec (Hilton Hotels)	4*	The Hilton Québec is the official headquarters hotel for IFLA 2008 situated adjacent to the Québec City Convention Centre. All rooms are individually air conditioned and heated, and come with minibar, television, high-speed Internet, wake-up service and in-room movies.	CAD\$229 EUROS 146.56	CAD\$229 EUROS 146.56
Hotel Chateau Laurier Québec	4*	Conveniently located 0.5 km from the Convention Centre. Hotel has on-site fitness centre, each room is air conditioned and has it's own safety deposit box and cable TV	CAD\$229 EUROS 146.56	CAD\$229 EUROS 146.56

Hotel	Category	Description	Cost per night CAD\$ / EUROS	
			Single	Twin / Double
Marriott Courtyard Québec City Downtown	4*	Conveniently located just minutes away from the Convention Centre. Hotel facilities include restaurant and leisure facilities. All rooms are air-conditioned and equipped with cable TV, coffee maker, hairdryer and refrigerator.	CAD\$229  EUROS 146.56	CAD\$229  EUROS 146.56
Hotel Loews Le Concorde	4*	Located 1 km from the Convention Centre. Hotel facilities include revolving rooftop restaurant offering fine regional cuisine and panoramic views, outdoor pool and on-site fitness facilities. Each room is air conditioned and includes a safety deposit box and cable TV.	CAD\$229  EUROS 146.56	CAD\$229  EUROS 146.56
Hôtel Manoir Victoria	4*	Situated 1 km from the Convention Centre. Each room offers cable TV, mini bar, hairdryer, coffee maker and safety deposit box. Hotel facilities include fitness centre, indoor pool and spa.	CAD\$225  EUROS 144	CAD\$225  EUROS 144
Hotel Clarendon	4*	Located just a short walk from the Convention Centre. Hotel facilities include Le Charles Baillaigé restaurant, which is the oldest restaurant in Canada and leisure facilities. All rooms are air conditioned and include cable TV and safety deposit boxes.	CAD\$219  EUROS 140.16	CAD\$219  EUROS 140.16
Delta Québec	4*	Connected to the Convention Centre. Hotel facilities include outdoor heated pool, restaurant and leisure facilities. Each room has cable TV, ironing facilities, bathrobes and hairdryers.	CAD\$209  EUROS 133.76	CAD\$209  EUROS 133.76





## HOTEL RESERVATION AND REGISTRATION

Hotel	Category	Description	Cost per night CAD\$ / EUROS	
			Single	Twin / Double
Hotel Palace Royal	4*	Situated 1 km from the Convention Centre. Each room offers cable TV, mini bar, hairdryer, coffee maker and safety deposit box. Hotel facilities include fitness centre, indoor pool and spa.	CAD\$195 EUROS 124.80	CAD\$195 EUROS 124.80
Holiday Inn Select Québec	4*	Located in the heart of downtown Québec City. All rooms are air conditioned and include cable TV, movies and video games. Facilities include a heated pool, sauna, gym, terrace and a souvenir shop. Delicious and varied cuisine in our restaurant-bar. Room service also available.	CAD\$189 EUROS 120.96	CAD\$189 EUROS 120.96
Hôtel Germain-des-Prés	4*	Recently renovated in 2006, the rooms are simple yet stylish. Located, approximately 10 km from the Convention Centre, hotel facilities include on-site restaurant and room service. Each room includes a mini bar, hairdryer, coffee maker and bathrobe.	CAD\$175 EUROS 112	CAD\$175 EUROS 112
Hotel Classique	4*	Located approximately 7 km from the Convention Centre. Hotel facilities include on-site indoor pool, bar and restaurant. All rooms are air conditioned and include cable TV, mini refrigerator and hairdryer.	CAD\$139 standard EUROS 89 standard CAD\$169 deluxe EUROS 108.16 deluxe	CAD\$139 standard EUROS 89 standard CAD\$169 deluxe EUROS 108.16 deluxe
Hotel Royal William	4*	Located approximately 1 km from the Convention Centre. Hotel facilities include leisure facilities, same day dry cleaning (additional charge) and restaurant. All rooms are air-conditioned and include cable TV and safety deposit box.	CAD\$169 EUROS 108.16	CAD\$169 EUROS 108.16

Hotel	Category	Description	Cost per night CAD\$ / EUROS	
			Single	Twin / Double
Hotel Plaza Québec	4*	Located approximately 8 km from the Convention Centre. Hotel has on-site indoor pool, sauna, leisure facilities and restaurant serving French cuisine. Each room is air conditioned and include cable TV, refrigerator, iron and ironing board and coffee maker.	CAD\$157 EUROS 100.48	CAD\$157 EUROS 100.48
L'Hôtel du Capitole	4*	Located only a few steps from the Convention Centre. On-site facilities include Italian restaurant and outdoor ice skating. Each room is air conditioned and include cable TV, mini bar, hairdryer, CD player and safety deposit box.	CAD\$175 standard EUROS 112 standard CAD\$195 deluxe EUROS 124.80 deluxe	CAD\$175 standard EUROS 112 standard CAD\$195 deluxe EUROS 124.80 deluxe.
L'Hotel Québec	4*	Located approximately 15 km from the Convention Centre, this hotel offers the following services: restaurant-bar, indoor pool in a tropical setting, fitness centre, beauty centre. Room facilities include coffee maker, cable TV and hairdryers.	CAD\$157 EUROS 100.48	CAD\$157 EUROS 100.48
Hôtel Château Bellevue	3*	This hotel looks onto the Saint Lawrence River, approximately 1 km from the Convention Centre. All rooms are air conditioned and include cable TV and hairdryer.	CAD\$189 EUROS 120.96	CAD\$189 EUROS 120.96
Hôtel Quartier	3*	Located approximately 10 km from the Convention Centre. Each room is air conditioned and include cable TV and hairdryer. Hotel facilities include swimming pool and restaurant.	CAD\$176 EUROS 112.64	CAD\$176 EUROS 112.64

## HOTEL RESERVATION AND REGISTRATION

Hotel	Category	Description	Cost per night CAD\$ / EUROS	
			Single	Twin / Double
Hotel Champlain Vieux-Québec	3*	This hotel is conveniently located just minutes away from the Convention Centre. Each room is equipped with hairdryer, coffee maker, cable TV, refrigerator and CD player.	CAD\$175 standard EUROS 112 standard CAD\$185 superior EUROS 118.40 superior	CAD\$175 standard EUROS 112 standard CAD\$185 superior EUROS 118.40 superior
Hotel Lindbergh	3*	Located approximately 7 km from the Convention Centre, each room is air conditioned and include cable TV, and hairdryer. Hotel facilities include, restaurant, outdoor pool and terrace bar.	CAD\$137  EUROS 87.68	CAD\$137  EUROS 87.68
Hôtel Acadia	3*	This hotel is within walking distance of the Convention Centre. All rooms are air conditioned and include cable, coffee maker, hairdryer, cable TV and safety deposit boxes. Hotel has own leisure facilities.	CAD\$135  EUROS 86.40	CAD\$135  EUROS 86.40
Auberge Sir Wilfrid	3*	This hotel has an outdoor pool. Each room is air conditioned and is equipped with cable TV, coffee maker and hairdryer. Approximately 8 km from Convention Centre.	CAD\$131  EUROS 83.84	CAD\$131  EUROS 83.84
Days Inn Québec	3*	This hotel has its own restaurant, and is approximately 8 km from Convention Centre. Each room is air conditioned and is equipped with TV, coffee maker and hairdryer.	CAD\$129  EUROS 82.56	CAD\$129  EUROS 82.56
Hôtel Universel	3*	Located approximately 6 km from the Convention Centre. Hotel facilities include restaurant, bar, indoor salt-water pool, sauna and free parking. Each room has air conditioning and is equipped with hairdryer and TV.	CAD\$120  EUROS 76.20	CAD\$120  EUROS 76.20

Hotel	Category	Description	Cost per night CAD\$ / EUROS	
			Single	Twin / Double
Hôtel Château Grande-Allée	3*	This is a charming little hotel in downtown Québec City. Each room is air conditioned and equipped with hairdryers, coffee maker, CD player, TV and DVD players. The hotel is steps away from the Convention Centre.	CAD\$109 EUROS 79.76	CAD\$109 EUROS 79.76
Auberge internationale de Québec	Budget	Affordable accommodation with private or shared rooms, available with/without en-suite facilities, restaurant also on-site. Approximately 0.5 km from the Convention Centre.	CAD\$74 shared facilities EUROS 47.36 shared facilities CAD\$84 ensuite EUROS 53.76 ensuite	CAD\$74 shared facilities EUROS 47.36 shared facilities CAD\$84 ensuite EUROS 53.76 ensuite
Université Laval	Budget	University accommodation Located 6 km from the Convention Centre. Each room has one or two single beds, a sink, and a telephone from which you can make free local calls. Bedding and towels are also provided. In addition, guests have free parking and may have meals at the cafeteria which is located near the residences.	CAD\$450 EUROS 28.80	CAD\$45 EUROS 28.80

**All rates exclude breakfast, and applicable taxes (GST, QST and PST). EURO rates are estimates based on currency exchange rates at the time of going to print and therefore should be used as an indicator only. Exchange rates will be set two weeks before your arrival. The deposit payable is one nights accommodation before taxes.**

Please refer back to the Conference website as it will detail the most up-to-date information regarding accommodation availability [www.ifla.org](http://www.ifla.org).

## HOTEL RESERVATION AND REGISTRATION

### Payment of Fees

Advance payment can be made in Euros or in Canadian dollars by any or the following ways:

1. **American Express Card, VISA and MasterCard** holders may use their credit cards for charging all costs. The cardholder's name, card number, expiry date of the card, signature and CVB code should be filled in on the registration form.

What is the CVB code? The 3 last digits on the signature strip on the reverse of the card for VISA or Mastercard, the 4 digits on the front of the card on the right above the card number for American Express Card.

Regretfully other credit cards cannot be accepted.

2. **Banker's cheque** forwarded together with the registration form to Concorde Services Ltd./Congrex UK. The Banker's cheque should be purchased at your bank and made out in either Euros or Canadian dollars to Concorde Services Ltd. / IFLA 2008. Please include your name, registration fee/hotel deposit with your banker's cheque. Personal cheques and company cheques are also acceptable as long as they are drawn against either a Euro or Canadian dollar bank account.

3. A) **Bank transfer in Euros** to, Royal Bank of Scotland, 62-63 Threadneedle Street, London, EC2V 8LA, account name: Concorde Services Ltd. / IFLA 2008, Iban GB: 73 RBOS 1610 7010 0947 89, BIC Code: COSEWLIC-EUR-A. Please include your name, registration fee/hotel deposit details with your bank transfer.

B) **Bank transfer in Canadian dollars (CAD)** to, Royal Bank of Scotland, 62-63 Threadneedle Street, London, EC2V 8LA, account name : Concorde Services Ltd. / IFLA 2008, Iban GB: 98 RBOS 1663 0000 4272 88, BIC Code : COSEWLIC-CAD-A.

Concorde Services Ltd/Congrex UK, the Congress Secretariat, will not be responsible for identifying funds transferred directly into the account when the participant name is not mentioned. All bank charges or bank fees associated with the transfer will not be accepted and must be met by the participant.

### Registration

You can register for the Conference and make a hotel reservation online via the IFLA World Library and Information Congress Website: [www.ifla.org](http://www.ifla.org). Registration is also possible by completing the enclosed registration/accommodation booking form. This form is for registering one participant only and his or her accompanying person(s).

# HOW TO BECOME A DELEGATE

Registrations and accommodation reservations can be done:

- via the IFLA 2008 website: [www.ifla.org](http://www.ifla.org)
- by sending the completed form by fax or mail to Concorde Services Ltd. / Congrex UK.

The deadline for pre-registration is July 25, 2008

<b>Registration fees</b>	<b>Euro</b>	<b>CAD</b>
... Full delegate IFLA Member, on or before May 7, 2008	400	640
... Full delegate IFLA Member, after May 7, 2008	485	776
... Full delegate IFLA Member, on site	570	912
... Full delegate Non member, on or before May 7, 2008	490	784
... Full delegate Non member, after May 7, 2008	585	936
... Full delegate Non member, on site	685	1096
... Accompanying person, on or before May 7, 2008	265	424
... Accompanying person, after May 7, 2008	320	512
... Accompanying person, on site	375	600
... Student, on or before May 7, 2008	200	320
... Student, after May 7, 2008	250	368
... Student, on site	255	408

All IFLA members, regardless of category, will be entitled to register at the member rates published. If you are not an IFLA personnel or Institutional Member, but are a member of your national association which has membership in IFLA, please contact your national association or IFLA Headquarters for the correct membership number. This number should be entered on the registration form.

If your form and/or payment is received after May 7, 2008, you will be automatically charged the late registration fee.

## THE REGISTRATION FEE COVERS

### For delegates

- Name badge
- Conference documentation
- Admission to all sessions
- Admission to exhibition
- Opening and closing sessions
- All receptions
- Professional visits to libraries

### For Accompanying Persons

- Name badge
- Admission to exhibition
- One half-day sight-seeing tour
- Opening Session
- All receptions
- Professional visits to libraries

### Accompanying person

An "accompanying person" is a participant that is accompanying a regular delegate, speaker or a student delegate. Other participant types can not have an accompanying person. Accompany persons have access to the conference venue and receive the benefits as detailed above. However, other than the opening session, accompanying guests may not attend any other official conference sessions.

### Confirmation and Joining Instructions

Concorde Services Ltd./Congrex UK will send out confirmation of your registration within six weeks after receipt of your payment. If you have not received a confirmation letter six weeks after having made payment, please contact Concorde Services Ltd./Congrex UK.

A final confirmation and joining instructions will be sent to you electronically approximately six weeks prior to the Conference. This will provide your unique registration number and registration details. This final confirmation letter must be presented upon arrival at the pre-registration desk, if the account has been settled. If there is a balance still due, you should take this letter to the "Accounts" desk.

In addition, joining instructions will be sent to all delegates electronically providing information to help you prepare for your visit to Québec City and attendance at IFLA 2008. Please ensure you submit your email address when registering. Joining instructions will also be available online on the IFLA 2008 website at [www.ifla.org](http://www.ifla.org).

### Changes and Amendments to Registrations

Changes to your registration will not be accepted over the telephone. Please fax, post or e-mail any amendments or changes to the Secretariat, email: [wlic2008reg@congrex.com](mailto:wlic2008reg@congrex.com) or fax: +44 207 117 4561.

### Registration Deadline

After July 25, 2008, pre-registration will close and all new registrations can only be done at the "New Registration" desk at the Québec City Convention Centre during the Conference. Note, on-site registration does not guarantee the availability of all conference materials and access to all social events.

### Cancellation and Refunds

Notification of registration cancellation and refund requests must be submitted on or before May 7, 2008, in writing to the Congress Secretariat, Concorde Services Ltd./Congrex UK. The fee for registration cancellations received on or before May 7, 2008, is Euro 50 or CAD\$80.

For cancellations after May 7, no refunds will be given. Delegates who cannot attend may, under certain conditions, name a substitute to take their registration. Please contact the Congress Secretariat if this is applicable to you.



## Disclaimer

In the event of "circumstances beyond our control", the IFLA World Library and Information Congress 2008 and/or its agents and/or Concorde Services Ltd./Congrex UK have the right to immediately alter or cancel the congress or any of the arrangements, timetables, plans or other items, relating directly or indirectly to the IFLA World Library and Information Conference 2008. The participants shall not be entitled to any compensation for damages that result from such alteration or cancellation. Furthermore, except in cases of wilful damage or gross negligence committed by the IFLA World Library Congress 2008 and/or its agents and/or Concorde Services Ltd./Congrex UK, the IFLA World Library Congress 2008 and/or its agents and/or Concorde Services Ltd./Congrex UK shall at no time be liable for any direct or indirect damage suffered by the participants, including consequential and immaterial damage, caused by failure to comply with any provision of this registration and hotel booking form. Delegates are strongly advised to take out their own travel insurance and to extend their policy to cover personal possessions as the Conference does not cover individuals against cancellation of bookings or theft or damage to belongings.

## ADDRESSES

### IFLA Headquarters

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2509 CH The Hague  
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### National Committee IFLA 2008 Québec

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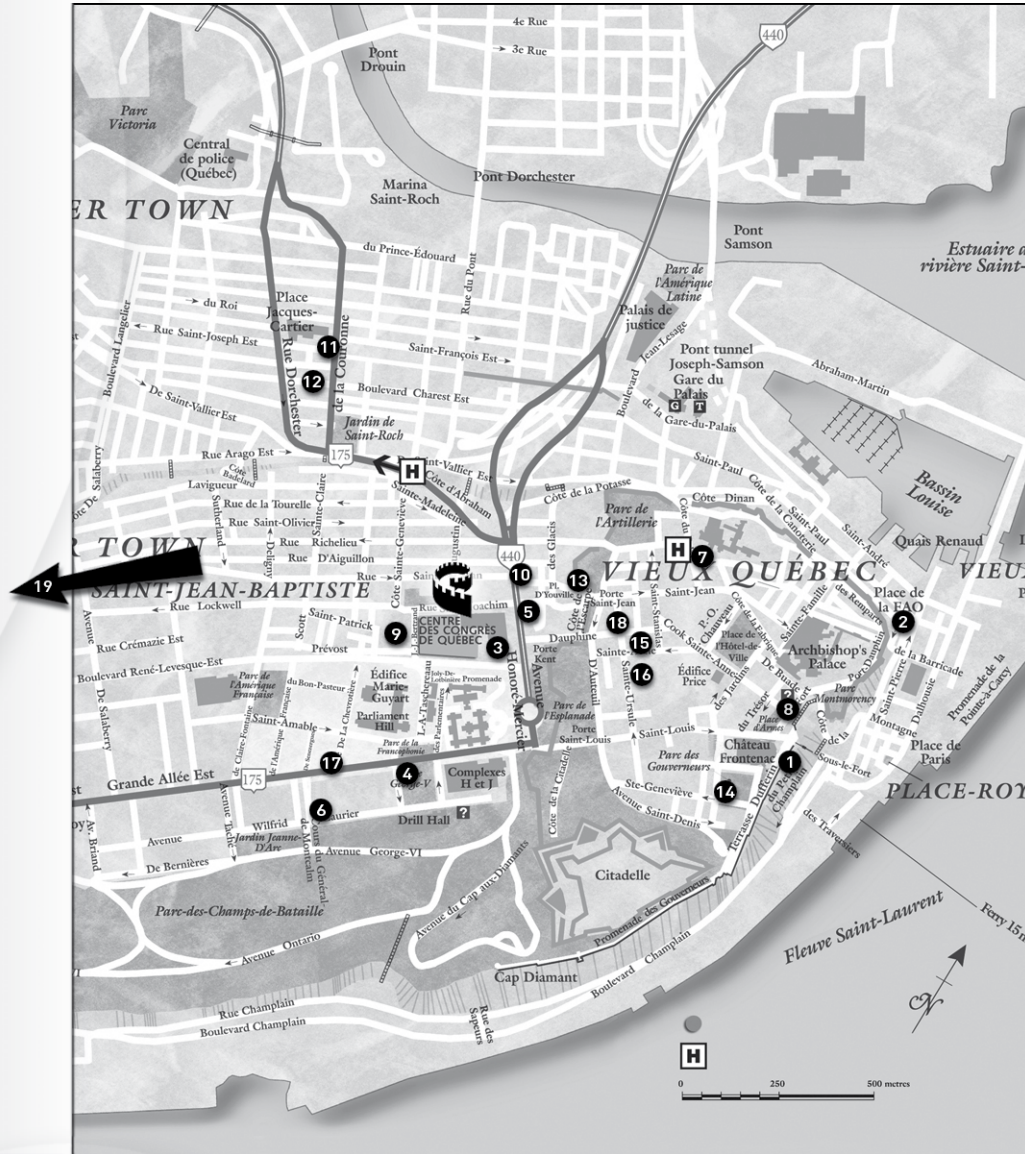
### Congress Secretariat

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4B, 50 Speirs Wharf  
Port Dundas  
Glasgow, UK  
G4 9TH  
Tel: +44 141 331 0123  
Fax: +44 207 117 4561  
Email: wlic2008@congrex.com  
Website: www.ifla.org

## IMPORTANT DEADLINES

- **On or before April 11, 2008**  
Guaranteed hotel booking deadline
- **On or before May 7, 2008**  
Early registration fee deadline
- **On or before May 7, 2008**  
Refund deadline for cancelled or altered registration
- **On or before June 6, 2008**  
Deadline for receipt of accepted papers at IFLA HQ
- **On or before July 25, 2008**  
Pre-registration closes

MAP



- 1. Fairmont Le Château Frontenac
- 2. Hôtel Dominion 1912
- 3. Hilton Québec
- 4. Fairmont Château Laurier
- 5. Marriott Courtyard Quebec City Downtown
- 6. Loews Le Concorde Hotel
- 7. Hôtel Manoir Victoria
- 8. Clarendon Hotel
- 9. Delta Québec

- 10. Hotel Palace Royal
- 11. Holiday Inn Select Québec
- 12. Royal William Québec Hotel
- 13. L'Hôtel du Capitole
- 14. Hôtel Château Bellevue
- 15. Hotel Champlain Vieux-Québec
- 16. Hôtel Acadia
- 17. Hôtel Château Grande-Allée
- 18. Auberge internationale de Québec

- 19. **Sainte-Foy Area**
- Hôtel Germain-des-Prés
- Hotel Classique
- Hotel Plaza Quebec
- Hotel Quebec
- Hôtel Quartier
- Hotel Lindberg
- Sir Wilfrid, Auberge
- Days Inn Quebec
- Hotel Universel
- Université Laval