



# Newsletter—Conference Special

Volume 27, No. 3, July 2008

## 1. Draft programme for the 2008 IFLA pre-conference & conference

(Note: both the Pre-Conference and main Conference websites have details on registration, programmes and practical arrangements. They are the best and most up-to-date source. This newsletter gives an overview of arrangements as they were around 30 June but the definitive version is on the websites).

### 6-8 August 2008 Pre-Conference (Theme: 'Legislative libraries: partners in democracy')

If you have not already registered for the 24th Annual Conference of Library and Research Services for Parliaments in Ottawa from 6-8 August 2008 please do so at the website: <http://www.preifla2008.ca>.

The deadline for registration is 15 July.

Le programme de travail de la 24<sup>e</sup> Préconférence des Services de bibliothèque et de recherche parlementaires de l'IFLA, qui se tiendra dans les édifices du Parlement à Ottawa du 6 au 8 août, en est à l'étape finale de sa préparation. Pour obtenir la version la plus récente du programme et pour s'inscrire (avant le 15 juillet), veuillez visiter le site Web de la Préconférence à l'adresse <http://www.preifla2008.ca>

Voici les activités sociales prévues au programme :

Le jeudi 7 août, vous pourrez vivre l'aventure unique d'Aboriginal Experiences (expériences autochtones) sur l'île Victoria, située au centre-ville d'Ottawa, à l'ombre de la colline du Parlement. Pendant des milliers d'années, la nation algonquine a utilisé cette île comme lieu de rassemblement, d'échanges et de célébration. Cette tradition se poursuit aujourd'hui par une célébration particulière de la culture autochtone contemporaine en milieu urbain.  
<http://www.aboriginalexperiences.com/>

Les 50 premiers délégués ayant le goût de l'aventure auront la possibilité de pagayer sur la rivière des Outaouais en canot et d'être accueillis par des chants sur les berges de l'île Victoria. Ils se promèneront sur la même rivière qu'ont naviguée les explorateurs européens qui ont baptisé cette terre et qu'ont emprunté les nombreuses nations autochtones dans le but de faire des échanges. Les autres délégués se rendront à l'île à pied ou en autobus. Si vous voulez faire du canot, vous devrez signer un abandon de recours et le remettre au moment de l'inscription. Le formulaire sera présenté sous peu dans le site Web de la conférence (<http://www.preifla2008.ca>).

Le vendredi 8 août, les délégués seront conviés à un repas gastronomique et à un cocktail au Musée canadien des civilisations. Nous avons prévu une navette pour ceux d'entre vous qui souhaitent visiter le musée avant le début des festivités. Nous vous recommandons la Salle du Canada. Cette salle transporte les visiteurs d'un bout à l'autre du pays, d'est en ouest, leur faisant parcourir 1 000 ans d'histoire canadienne à travers une série de sites reconstitués grandeur nature.  
<http://www.civilization.ca/visit/cmcvistf.aspx>

Veuillez noter: Pour toute information pour l'obtention d'un visa pour visiter le Canada, nous vous invitons à consulter le site Web de Citoyenneté et immigration Canada  
<http://www.cic.gc.ca/francais/visiter/index.asp>

The work program for the 24<sup>th</sup> Annual IFLA Pre-Conference of Library and Research Services Section to be held from August 6-8 in the Parliament buildings in Ottawa, Canada is in its final planning stages. For the most recent version of our program and to register (before July 15) please visit our pre-conference website at: <http://www.preifla2008.ca>

As for the social side of our program:

On Thursday, August 7, you will have the unique adventure of an Aboriginal Experience on Victoria Island. This island jewel is located in the heart of downtown Ottawa under the shadows of Parliament Hill. For thousands of years, the Algonquin nation used this very island as a meeting place for gatherings, trading and celebrations and we continue this tradition today with a unique celebration of our contemporary urban native culture.  
<http://www.aboriginalexperiences.com/>

For the first 50 adventurous delegates, you will have the opportunity to paddle a canoe down the Ottawa River and be welcomed on to the shores of Victoria Island by song. You will paddle down the same river as the European explorers who named this land and the many native nations who used this "highway" for trade. The remaining delegates will walk or take buses to the Island. If you wish to canoe, you will need to fill out a liability waiver and submit it at registration. The form will be available on the conference website in the near future: <http://www.preifla2008.ca>

On Friday, August 8, delegates will be treated to a gourmet meal and cocktail at the Canadian Museum of Civilization. We have arranged a shuttle service for those of you who wish to spend some time in the Museum before the festivities begin. We highly recommend the Canada Hall. The Canada Hall leads visitors on a remarkable journey across the country from east to west, covering 1,000 years of Canadian history in a series of life-sized environments.  
<http://www.civilization.ca/visit/cmcvsite.aspx>

Please Note: For delegates needing information on visa requirements for entry into Canada, please consult the Citizenship and Immigration Canada website:  
<http://www.cic.gc.ca/english/visit/index.asp>

**9-15 August 2008 Conference (Theme: 'Libraries without borders: navigating towards global understanding')**  
World Library and Information Congress: 74th IFLA General Conference and Council Québec, Canada  
The published dates for the conference are 9-14 August but Standing Committee II is on 15 August.

The deadline for advance registration with IFLA is before 25 July. After that date registration is onsite only, at a higher fee.

Please note that you should also register for the Management Workshops day – see entry for Wednesday 13 August below for details.

A preliminary programme for the Section in Quebec, including some other events that might be of interest:-

#### **Saturday, 9 August**

For those attending the Pre-Conference—optional bus transport (fee payable) leaving Ottawa at 09.00 with arrival in Quebec City around 17.00. Includes an extended lunch break in Montreal.

19.00 First Standing Committee Meeting (SC I) to be held in the National Assembly. (Note that we do not have the meeting in the IFLA Conference venue at 14.30 as stated in the main IFLA program)

#### **Sunday, 10 August**

09.30-11.30 IFLA Conference Opening Session

12.45-13.45 Newcomers Session

13.45-15.45 Africa SC I, Asia and Oceania SC I, Latin America and the Caribbean SC I

16.00- 18.00 Exhibition Opening

18.00 Cultural Evening (main IFLA programme)

#### **Monday, 11 August**

10.45-12.45 Copyright and other Legal Matters with FAIFE. Papers on: Barriers of access to government information

17.00- The Section is invited to visit Parliament Building followed by dinner offered by the President of the National Assembly of Quebec

#### **Tuesday, 12 August**

08.30-10.30 Library and Research Services to Parliaments. This is the Section's programme session with papers on :

"The challenges of communication in a parliamentary environment".

Examples of best practice and innovation communications with clients. Communication challenges and responses in multilingual parliamentary environment.

The use of new tools/technology to improve communication (e.g. web 2.0)

Papers by: Y. Earle, Canada; Simon J. Engitu, Uganda; and Roxanne Missingham, Australia. Moderator: Donna Scheeder.

12.00-14.00 Poster sessions.

14.00-16.00 Academic and Research Libraries with Management & Marketing.

Papers on: Public and private partnerships

18.00 Cocktail reception and Fun Night (main IFLA programme)

#### **Wednesday, 13 August**

Whole day: The Section's Management Workshops. To be held in the National Assembly (Lunch offered by the Secretary of the National Assembly)

Susan Mansfield of the Scottish Parliament is organising a range of innovative workshops designed to stimulate dynamic and interactive discussion. It includes the most popular topics according to the results of a survey of the Section's members. Demand for these workshops is expected to be high and numbers will be limited to ensure the workshops have balanced attendance and discussion remains lively. If you plan to attend Management Workshops Day please email [susan.mansfield@scottish.parliament.uk](mailto:susan.mansfield@scottish.parliament.uk) indicating which two workshops you would like to attend from the list below. You may only choose one from each pair of choices:

1. Choose from **ONE** of the following workshops:

A) How can we measure the quality of our services?

or

B) How can we use knowledge management tools to deliver better services?

and

2. Choose from **ONE** of the following workshops:

C) Understanding our clients: the common traits and universal behaviour of law makers

or

D) Marketing and branding: how do we want to be seen and how do we get seen

**MANAGEMENT WORKSHOPS DAY**  
**Wednesday 13<sup>th</sup> August**  
**National Assembly, Quebec**

**DRAFT PROGRAMME**

- 9.00 Arrival and registration at the Library (Édifice Pamphile-Lemay)
- 9.15 Welcoming Address
- 9.30 Transfer to Hotel du Parlement for Workshops
- 9.40 Session 1: Ideas Workshops  
Ideas Workshops are designed to look at a specific and defined issue. Participants in the workshop will break the issue into smaller parts and, working in small groups, develop some innovative and implementable solutions. By the end of the workshop a number of exciting and actionable ideas will have been generated which participants can take away and use in their own organisation. Choose from **ONE** of the following workshops:
- A. How can we measure the quality of our services?
  - B. How can we use knowledge management tools to deliver better services?
- 11.00 Break
- Session 2: Knowledge Cafés  
Knowledge Cafés bring together a group of people who will benefit from talking and listening to each other on a topic of common interest. It is a place where lively conversations can take place around questions that matter. It will help develop innovative strategies but unlike Ideas Workshops a Knowledge Café doesn't have creating actionable solutions as its objective. The real value of a Knowledge Café is what people take away with them in their heads, and the new connections they have made with people. Choose from **ONE** of the following workshops:
- C. Understanding our clients: the common traits and universal behaviour of law makers
  - D. Marketing and branding: how do we want to be seen and how do we get seen
- 13.00 Lunch
- 14.00 Session 3: Speed Dating  
For those of you who haven't taken the plunge into speed dating yet this version starts by asking participants to volunteer their most pressing headaches. We won't know these in advance so we'll be covering some really hot topics on the day. About six headaches for each workshop will be chosen and the owners will sit down at one of six tables in the room. The remaining participants will split into groups and join a table. In a rapid 10 minute consultancy the group then offers their collective knowledge and experience to the owner of the headache, suggesting as many practical solutions as possible. Then they move onto the next table and the next problem. It creates quite a buzz in the room.
- This is guaranteed to be better than aspirin or McKinsey for your headaches so come prepared with your issues to contribute.
- 15.30 Coffee
- 16.00 Plenary session: Feedback from rapporteurs and evaluation of the day.
- 17.00 Close

**Thursday, 14 August**

- 08.30-10.30 Session co-sponsored between Law Libraries, Library and Research Services for Parliaments, Government Libraries and Government Information and Other Publications.  
Papers on: The Seal of approval: official and authentic law in digital form.
- 10.45-12.45 Knowledge Management Section: Social computing tools and knowledge sharing.  
Panel discussion including Moira Fraser, New Zealand Parliament  
Government Libraries. Papers on: Conquering barriers - the politics of information: communication, collaboration and content
- 13.15-14.45 Council Meeting
- 15.00-16.15 Closing Session

**Friday 15. August**

- 14.00-16.50 Standing Committee Meeting II

## 2. IPU / ASGP / IFLA Section joint conference – October 2008

The IPU, in cooperation with the Association of Secretaries General of Parliaments (ASGP) and the International Federation of Library Associations and Institutions (IFLA) Section on Library and research services for parliaments, will organize a Conference on “**Informing democracy: Building capacity to meet parliamentarians’ information and knowledge needs**” in Geneva (Switzerland) on **Thursday, 16 October 2008**.

The Conference will focus on the evolving information needs of parliamentarians, the role that can be played by parliamentary library and research services, and the development of good practices. It will enable an exchange of perspectives on the challenges faced by parliaments in obtaining the information and knowledge they require. The Conference will be relevant to parliamentarians, secretaries general and staff of parliamentary library and research services.

The Conference will be held immediately after the 119th IPU Assembly to facilitate the participation of delegates who may already be in Geneva for the IPU Assembly and the ASGP meeting. It will build on the successful experience of organizing conferences on parliamentary broadcasting (2006) and information technology in parliament (2007).

Interpretation will be provided in English, French, Spanish and Arabic.

Full details and registration form on the Section website at [http://www.ifla.org/VII/s3/conf/geneva\\_16-10-2008.htm](http://www.ifla.org/VII/s3/conf/geneva_16-10-2008.htm)

---

## 3. Section business and the Standing Committee

### Guidelines for Legislative Libraries

Section members will be aware that the Section has been successful in getting funding over two years to revise the *Guidelines for Legislative Libraries* which were edited by Dermot Englefield, former section chair and former Librarian of the UK House of Commons. They were originally published in 1993. I agreed to edit the revised guidelines and have assembled an advisory group consisting of the following people:

Soledad Ferreiro	Director, Congressional Library, Chile
Innocent Rugambwa	Head of Library and Research, Parliament of Uganda
Donna Scheeder	Director, Law Library Services, Library of Congress, USA
Jarle Skjørestad	Head of Research, Parliament of Norway
Janet Seaton	Formerly Head of the Scottish Parliament Information Centre
Mary Seefried	Parliamentary Librarian, Queensland, Australia
Ellie Valentine	Has worked on USAID projects in Pakistan, Armenia, Ukraine, etc
William Young	Parliamentary Librarian, Canada

The scale of change in the provision of information and research services since the original edition of the guide, in particular the development of the Internet and Intranets meant that it soon became clear that a more or less complete rewrite was needed, rather than simply a revision of the existing text. However, in the drafting so far I have tried to keep to the spirit of the original, which we know has been a valuable tool for many. So far a number of chapters have been drafted and have been reviewed by the advisory group. I hope that by the time of the Ottawa conference a substantial part of the guidelines will exist in draft and that there will be an opportunity for Section members to comment on the work so far. Meanwhile, if you have any comments on queries I will be happy to answer them. I can be contacted on [keith-garry@yahoo.co.uk](mailto:keith-garry@yahoo.co.uk).

Keith Cuninghame

### Reports on regional activities

Standing Committee Meeting II last year in Durban decided that regional reports should circulate in advance and that the meetings would only hear highlights and questions. I therefore urge those of you who have something to report to distribute your report in plain text format using [iflaparl2@infoserv.inist.fr](mailto:iflaparl2@infoserv.inist.fr) before 1 August.

Association of Parliamentary Libraries of Australasia: APLA  
The Association of Parliamentary Librarians of Asia and the Pacific: APLAP/APLESA  
The Association of Parliamentary Librarians in Canada: APLIC/ABPAC  
The Association of Parliamentary Libraries of Eastern and Southern Africa: APLESA  
European Centre for Parliamentary Research and Documentation : ECPRD  
Latin American Parliamentary Library Association  
The National Conference of State Legislatures: NCLS  
Nordic Countries  
PARDOC

Any other regional activities? Please share your reports.

Gro Sandgrind  
Chair

## Agendas for Standing Committee I and Standing Committee II

### LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS

#### STANDING COMMITTEE I (9 AUGUST, 19.00)

##### AGENDA

##### Opening of the meeting

##### Approval of the Agenda

##### Approval of the Minutes of Standing Committee meeting II in Durban, South-Africa

##### Roll call of Standing Committee members

##### Officers report (membership report, financial report)

Membership: The Libraries and Research Services for Parliaments has 78 institutional members, 1 international associations, 12 national associations and 8 personal affiliates as registered members.

Ms. Gro Sandgrind : financial report

Report by the Information Coordinator, Ms. Moira Fraser

##### Upcoming Elections: 2009

Timeline for Autumn – Call issued for nominations for Section Standing Committee

Qualified voting members can submit 1 nomination for each Standing Committee for which they are registered. Deadline: February , 2008.

If there are more nominees than vacancies, there is a postal ballot.

Officers elections – Current members of the Standing Committee may make nominations.

Number of vacancies on Standing Committee

##### News from the Coordinating Board

##### Program Schedule for the Week

IPU/ASGP/IFLA – one day conference 16 October in Geneva.

Informing democracy: Building capacity to meet parliamentarian's information and knowledge needs

##### Guidelines for legislative libraries – report on status

##### Future Conferences

IFLA 2009, Milan, Italy

IFLA 2010, Brisbane, Australia

##### Subjects of interest for future conferences: information from previous conferences and possible new suggestions. Discussion:

Different models of parliamentary library mission, what is the identity and what constitutes a parliamentary library (including collection policies)

Statistics - identifying standard measures for parliamentary libraries

Branding - how do we want to be seen?

Understanding our clients, the common traits and universal behaviour of lawmakers - a systematic approach

Workforce planning, competences

The impact of globalisation on parliamentary libraries

Digitisation

Developing leadership at all levels

##### Reports on regional activities:

*Agreed last year that regional reports should circulate in advance and the meetings would only hear highlights and questions*

Association of Parliamentary Libraries of Australasia: APLA

The Association of Parliamentary Librarians of Asia and the Pacific: APLAP/APLESA

The Association of Parliamentary Librarians in Canada: APLIC/ABPAC

The Association of Parliamentary Libraries of Eastern and Southern Africa: APLESA

European Centre for Parliamentary Research and Documentation : ECPRD

Latin American Parliamentary Library Association

The National Conference of State Legislatures: NCLS

Nordic Countries

PARDOC

##### IFLA Booth Schedule

##### Useful information

##### Any other business

**LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS**  
**STANDING COMMITTEE II (15 AUGUST, 14.00)**  
**AGENDA**

- Opening of the meeting**
- Approval of the Agenda**
- Approval of the Minutes of the Standing Committee Meeting I (if available)**
- Roll call of Standing Committee members – SC members**
- Officers report**
  - Report by the Chair, treasurer
  - Report by the Secretary
  - Report by the Information Coordinator
- Strategic Plans (2007-2008)**
  - Next plan due autumn 2009
  - Relation to the IFLA Strategic Plan
- News from the Coordinating Board**
- Evaluation of the Conference**
- Future Conferences**
- Other Business**
  - Nominating a paper for the IFLA Journal

---

## Directory

The official webpage of the IFLA Section is <http://www.ifla.org/VII/s3/sparll.htm>

News & information exchange is by email. Please subscribe to the IFLA Parl list at this address: <http://infoserv.inist.fr/wwwsympa.fcgi/info/iflaparl2>.

We also have another information-sharing website for parliamentary libraries and research services under development at <http://www.parlanet.org/>

Chair of the Section:  
**Ms Gro Sandgrind**  
Library of the Norwegian Parliament, Stortinget  
Prinsens gate 26  
N-0026 OSLO  
Norway  
Tel. +(47)(23)313685  
Fax +(47)(23)313859  
E-mail: [gro.sandgrind@stortinget.no](mailto:gro.sandgrind@stortinget.no)

Secretary:  
**Mr Iain Watt**  
Head of Unit for Library Operations  
European Parliament  
Rue Wiertz 60  
B-1047 BRUSSELS  
Belgium  
Tel. +(32)(2)2843113  
Fax +(32)(2)2306581  
Email: [iain.watt@europarl.europa.eu](mailto:iain.watt@europarl.europa.eu)

Information Coordinator:  
**Ms Moira Fraser**  
Head of Library, Parliamentary Librarian  
Parliament of New Zealand, Library  
Parliament Buildings  
WELLINGTON  
New Zealand  
Tel. +(64)(447)19621  
Email: [moira.fraser@parliament.govt.nz](mailto:moira.fraser@parliament.govt.nz)

**Newsletter Editor: Iain Watt**

**Comment or news to contribute? [click here](#)**

**To remove your name from our mailing list, please [click here](#)**