

CONTINUING PROFESSIONAL DEVELOPMENT &

WORKPLACE LEARNING

UPDATE



Newsletter of the Continuing Professional Development & Workplace Learning Section #43 of the International Federation of Library Associations and Institutions

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Standing Committee, Officers & Corresponding Members

Responsibilities

CPDWL Standing Committee, Office Bearers & Corresponding Members (revised 10/12/07)

NAME	ADDRESS & CONTACT NUMBERS	TERM	RESPONSIBILITIES
Officers			
lan Smith Chair	Manager, Library Human Resources La Trobe University Library Bundoora Vic. 3086 Australia Tel: 61-3-9479 1918 Fax: 61-3-9479 3018 i.smith@latrobe.edu.au	2005-09 2nd term	Oversee strategic direction and revision of Strategic Plan Section representative at Coordinating Board meetings Quebec poster session Library Management journal Milan Satellite
Susan Schnuer Secretary	University of Illinois, Mortenson Center for International Library Programs 1402 Gregory Drive, Room 142 URBANA, Illinois 61801, USA Tel. +1-217-3330031 Fax +1-213-2650990 schnuer@uiuc.edu	2005-09	Organise committee meetings and manage agenda/minutes Quebec program Quebec Poster session Milan Satellite
Jana Varlejs Treasurer	Associate Professor Rutgers SCILS, 4 Huntington Street, New Brunswick, NJ 08901-1071, USA Tel: 1-732-932 1726, 1-732-846 6850, Fax: 1-732-932 2644 varlejs@scils.rutgers.edu	2005-09 2nd term	Manage section budget, accounts and project accounts Newsletter editorial group Library Management Journal Milan Satellite Guidelines for international presentations
Sylvia Piggott Information Coordinator	Global Information Solutions Group 3835 Northcliffe MONTREAL, H4A 3K9, Canada Tel. +1-514-860305 spiggott@sympatico.ca / sylviapiggott@hotmail.com	2005-09	Manage website and provide information to IFLA website coordinator Newsletter editorial group Quebec program (GLAD) Guidelines for international presentations Library management journal Milan Satellite
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Monica Ertel	Director Global Information Services, Bain	First term:	Edit and produce two newsletters per
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Ulrike Lang	Head of Education + Training Department	First term:	Quebec poster session
oe Lang	State of University Library Hamburg	2007-2011	added poster occord.
	Von Melle Park 3, 20146 HAMBURG	2007 2011	Translate CPDWL guidelines into
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Gitte Larsen	Royal School of Library and Information	First term:	Marketing and promotions
Onto Editori	Science	2005-09	Wartoung and promotions
	Birketinget 6, DK-2300 COPENHAGEN S.,	2000 00	Newsletter editorial group
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Diann Rusch-Feja	Director JISC,SURF,DFG,DEF	2005-09	Joint project manager for project
Diailii Kuscii-Feja	Knowledge Exchange Office	2005-09 2nd term	'International survey of CPD programs
	Bibliotheksstyrelsen	Ziiu teiiii	and providers'
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Olene Mieller	The Second Co. VACS continues and I. Share.	0005.07	Manual Manual Manual Annous
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Letter from the Chair



Ian Smith, CPDWL Chair

Hello to all,

There are many things to report on!

Québec IFLA conference

Much of the Section's work over the past months has been focussed on our contribution to the upcoming Québec conference, with work also beginning on projects beyond Québec.

At the Québec conference the CPDWL Section has responsibility (full or shared) for four activities in the conference program:

Monday August 18th – full day programme starting at 8.30

Leadership skills and advocacy for Libraries: Best practices in Library Association
 Management - joint program with the IFLA Global Action for Library Development
 (GLAD) Programme and the Action for Development through Libraries Programme
 Core Activity.

Sylvia Piggott is the contact person for more information on this programme session.

Tuesday 12th & Wednesday 13th August - 12:00 to 14:00

• Poster Session: "So, you want to organize a conference?"

Poster programmes are presented twice with the speakers presenting their posters for 2 two-hour intervals, 12:00 to 14:00 on Tuesday 12 and Wednesday 13 August 2008.

This project is being led by Ulrike Lang and Linda Ashcroft. Please feel free to contact them for more information.

Wednesday 13 August - 16.00-18.00

• Emerging technologies in libraries – continuing professional development and workplace learning implications and applications

Contact Ian Smith for more information on this programme.

Thursday 14 August, 10.45 - 12.45.

• **Putting the learner into E-Learning** - CPDWL Section is involved, as a sponsoring section, in the E-Learning Discussion Group.

Contact Ian Smith for more information on this programme.

The Section's extensive contributions to the Québec conference program are indicative of our energy and action. More details of the Québec conference program are below. Full conference program at: http://www.ifla.org/IV/ifla74/Programme2008.htm

Section Membership – Growing!

Another indication of the Section's strength and vibrancy is the growth in membership -35% over the past two years! Susan Schnuer's report in this Newsletter is indicative of the level of interest within IFLA in the topic of continuing professional development and is testament to the quality of the programmes, publications and resources which the Section has been developing and disseminating over the past several years.

Satellite conference – Italy 2009: Right people, right place, right time - Regenerating our Profession with the Next Generation

The section has received approval for a satellite meeting in Italy in 2009. This satellite conference will be a joint project of the CPDWL Section (as senior partner) and the New Professionals Discussion Group. The broad idea we are working with is the role of CPD&WL in regenerating our profession, and our workforces – regeneration for those who have been in the profession for some time and making space for the new and upcoming professionals. The working title is: Right people, right place, right time - Regenerating our Profession with the Next Generation.

The conference will be held in Italy. Choosing the location was influenced by the need to maximise the opportunity for involvement by new professionals. We looked for a venue with:

- a) easy and lowest possible cost transport (to the venue and from the venue to the main World Library & Information Congress venue);
- b) minimal venue costs (e.g. venue & facilities hire) in order to keep registration costs low.

Two venues have been offered: University of Parma & Bologna University. We are currently exploring both options.

Susan Schnuer is in the key role of Program Convenor.

We hope to formally announce the satellite conference and call for submission soon after the Québec conference. If you are interested in that conference – as a presenter, organiser, or attendee please contact Susan.

Johannesburg Satellite Conference 2007 - follow up.

We are pleased to have taken an innovative step, working with IFLA HQ and K. G. Saur - publishers of the conference proceedings – to make the full text of the Conference Proceedings available online http://www.ifla.org/V/pr/saur126.htm. More details below. Roisin Gwyer is currently working to mount the PowerPoint slides from the conference on IFLANet. This was done successfully after the 2005 Oslo satellite conference - http://www.ifla.org/IV/ifla71/programme2005-cpdwl-e.htm

Both of these initiatives are important steps in making these resources widely available to library and information professionals world wide.

Clare Walker has the conference financial wrap-up currently in process and we hope to have a small carry over surplus which will form the seeding money for the Section's next satellite conference in Italy in 2009.

E-Learning Discussion Group

I've mentioned this Group above. The establishment of the DG came about after the Seoul conference in 2006 and is sponsored by CPDWL, Education & Training and Information Literacy Sections. The DG has grown well and has generated a lot of interest – the DG program session at the Durban conference had around 350 attendees with people queuing up outside the room!

We plan for an interactive program format in Québec, as was done in Durban with short 15 minute presentations with active facilitation of focused discussion following each of the presentations.

Contact Ian Smith for more information about this session.

Special CPDWL Themed issue of Emerald Library Management Journal

The Section is collaborating with Emerald, publishers of the Library Management journal on a special CPDWL themed issue of the journal. Sylvia Piggott is co-ordinating that project and co-editing the special issue. Peer reviewing, involving several members of the CPDWL Committee is underway at present with an anticipated publication date of early 2009.

Contact Sylvia for more information.

Opportunities to be Involved!

There are many opportunities to be involved in the work of the Section and we are always looking for new people to work with us. Getting involved in the work of the Section is an excellent professional development opportunity so please consider doing so.

In Québec our Standing Committee meetings are scheduled for: Saturday August 9th, 14.30 – 17.20 & Friday August 15th, 14.00 – 16.50. The meetings are open to all and we are always very pleased to welcome new faces. If you will be in Québec please come along – either to one of our Committee meetings or to a program session. If you cannot be in Québec but would

like to be involved please feel free to contact me or any of the Committee members listed in this Newsletter or on our website.

With best regards,

Ian Smith, CPDWL Chair i.smith@latrobe.edu.au

Interesting Facts about CPDWL Section Membership

The total membership numbers for the CPDWL Section have increased by 35 % from 2006. Associations and institutions members have increased dramatically. We now have institutional members from 19 countries: Australia, Barbados, Botswana, China, Denmark, Finland, France, United Kingdom, Ireland, India, Jamaica, Korea, Lebanon, Lesotho, Norway, Singapore, Turkey, United States, and South Africa.

Membership Chart

Category	March 2005	March 2006	March 2008
Personal	14	16	16
Affiliates			
Associations	13	11	19
Institutions	18	28	39
Total	45	55	74

If your institution is not yet a member of CPDWL, encourage them to join and support the work of this IFLA section.

Submitted by Susan Schnuer, CPDWL secretary

New CPDWL publication!

We are pleased to announce that the *Proceedings from the World Conference on Continuing Professional Development & Workplace Learning for the Library and Information Professions: Continuing Professional Development: Pathways to Leadership in the Library & Information World held in Johannesburg - South Africa in 2007*, is now available as full text at: http://www.ifla.org/V/pr/saur126.htm

This publication has been edited by Ann Ritchie and Clare Walker.

The papers in this publication focus on the topic of leadership in the library and information professions, providing an overview of institutes, programs and activities occurring around the world. Some are described in detail, outlining learning objectives, structure, recruitment and evaluation strategies; others summarise national and international initiatives.

These papers will provide valuable insights to anyone interested in workforce planning strategies aimed at addressing current shortages of library leaders, as well as those who may have experienced difficulties recruiting to leadership positions and now want to explore the best ways of developing and equipping their own staff with skills to enable them to become the leaders of the future.

This important step in making this publication widely available in this form has been made possible with the collaboration of IFLA and the publishers of the Proceedings, K.G.Saur.

We encourage you to make use of this accessible resource and to purchase this important book!

Professional Development: Pathways to Leadership in the Library and Information World.

Edited by Ann Ritchie and Clare Walker.

Munich: K.G. Saur Verlag, 2007. (IFLA Publications; 126).

ISBN 978-3-598-22034-0.

Price: EUR 78,00 (EUR 58,00 for IFLA Members).

PDF version (321 pages – 1.96 MB)

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World Library and Information Congress: Quebec, Canada 10 – 14 August 2008



Continuing Professional Development and Workplace Learning Section

The Section is hosting two major programmes at the Quebec conference, namely:

Global Action for Library Development (GLAD) and CPDWL Quebec Program: Sylvia Piggott

CPD&WL in collaboration with Management of Library Association Section (MLAS) and Action for Development through Libraries Programme (ALP) will sponsor a one-day workshop.

Leadership Skills and Advocacy for Libraries: Best Practices in Library Association Management.

This programme is divided into sections:

Part 1: presentations and,

Part 2: interactive discussion focused on Library Association Management techniques and principles like leadership skills and advocacy for libraries.

Scheduled: Monday August 18th, starting with presentations at 8.30-10.30, continuing at 10.45-12.45 with the interactive afternoon session at 13.45-15.45.

Program Content (subject to confirmation):

• Building Capacity for Learning: 15 minutes/day

Speaker: STEPHEN ABRAMS

Position: Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix

Institute, President of Special Libraries Association (SLA)

Institution: SirsiDynix

Leadership Skills for Resilient Library Associations: Think Globally, Act Locally

Speaker: BARRIE HOWARD

Position: Program Manager for the Digital Library Federation (DLF)

Institution: Digital Library Federation (DLF)

• Fortalecimiento y Creación de Asociaciones de Bibliotecarios en Centroamérica (Strengthening and creation of library associations in Central America)

Speaker: Olinda Estela Gómez Morán

Position: Director

Institution: Biblioteca Dr. Jose Gustavo Guerrero, El Salvador

• "From Asian Federation of Library Associations (AFLA) to Regional Federation of South Asian Library Associations (REFSALA) and Beyond: A Journey Incomplete"

Speaker: Dr. Trishanjit Kaur

Position: Reader & Head, Library and Information Science

Institution: Punjabi University, India

• Best practices: advocacy for and leadership skills in the management of Library Associations: Experiences from West African Library Association (WALA)

Speaker: Dr. James Daniel

Position: Director; President; Secretary

Institution: LIS National Mathematical Centre; WALA; Africa Section of IFLA, Nigeria

• Leadership skills and advocacy for libraries: best practices in library association management

Speaker: Ms Ngian Lek Choh

President Library Association of Singapore (LAS)

• Library Advocacy in Micronesia

Speaker: Atarino Helieisar

Position: Chief Law Librarian, Federated States of Micronesia (FSM)

Micronesia

• The Effective Mentor: Born or Bred?

Speaker: Shin Freedman (Ms)

Position: Head of Acquisitions and Serials, Framingham State College Library,

Framingham, MA, USA

• Presenting the Friends of Canadian Libraries (FOCAL) and networking with other friends of libraries (working title)

Speaker: Dorothy Macnaughton (Ms)

Position: Vice-President, Friends of Canadian Libraries (FOCAL)

Sault Ste. Marie, Ontario, Canada

• *Afternoon inter-active workshop:*

Roundtable discussions by presenters from morning session. Atarino Helieisar gives a paper in the beginning of the workshop session.

Shin Freedman and Dorothy Macnaughton chair two tables on the above mentioned topics. Their papers are published on the IFLANET, but not presented at the programme session due to the lack of time.

Emerging Technologies in Libraries – Continuing Professional Development & Workplace Learning Implications and Applications

Scheduled: Wednesday 13 August 16.00-18.00

Program Content:

• Building Capacity for Change: New Strategies for Libraries, New Ways of Learning - podcasts, webcasts, collaboration software, e-learning and more.

Speaker: Stephen Abram

Position: Vice President Innovation for SirsiDynix and Chief Strategist for the SirsiDynix

Institute, President of Special Libraries Association (SLA), Canada

• Using Web 2.0 Technologies to develop a sense of community for emerging LIS Professionals.

Speaker: Bob Glass

Position: Undergraduate Programme Leader & Learn Higher Centre for Excellence in

Teaching & Learning, Manchester Metropolitan University, UK

• Platforms for real-time collaborative learning for practising librarians: using blogs, wikis and emailing

Speaker: Chow Wun Han

Position: Senior Manager, National Library, Singapore

• Developing New Skills And Expertise To Support Digital Scholarship And Scholarly Communication

Speaker: Brian Rosenblum

Position: Scholarly Digital Initiatives Librarian Institution: University of Kansas, USA

E-Learning Discussion Group program (CPDWL Section is one of the 3 sponsoring sections for the ELDG): "Putting the learner into E-Learning"

Scheduled: Thursday 14 August, 10.45 – 12.45

Program content:

• Do library staff like to learn online?

Speaker: Debbi Boden

Position: University of Worcester & Ruth Stubbings, Loughborough University, UK

• The Economics of Learner Centered Online Education

Speaker: Bruce Kingma

Position: Syracuse University School of Information Studies & Kathleen Schisa, Director,

WISE Consortium, Syracuse University School of Information Studies, USA

• An e-Learning Wiki for Librarians

Speaker: Corinne Laverty

Position: Education Library, Queen's University, Canada

• Putting the Learners into E-learning: An Experience of Sukhothai Thammathirat Open University (STOU), Thailand

Speaker: Chutima Sacchanand

Position: Sukhothai Thammathirat Open University, Thailand and President of the Thai

Library Association.

Poster Session:

"So, you want to organize a conference?"

Poster programmes are presented twice with **speakers present** with their boards for 2 two-hour intervals, **12:00 to 14:00** on **Tuesday 12** and **Wednesday 13** August 2008. Those who present poster programmes generally provide handouts, printed materials, leaflets or pamphlets for distribution. It is important to bring reasonable quantities of handouts as part of a session, as free copy facilities are not provided by the congress. Poster sessions are a combination of

content and appearance. The content must be interesting, professional, and appealing to a broad audience. The appearance of the posters should be attractive, with a combination of graphics, photographs, and text.

This project is being led by Ulrike Lang and Linda Ashcroft. They would welcome your input and assistance! If you have ideas and would like to be part of producing this poster pleas contact them.

LIS educators, practitioners, and especially the CPD&WL committee and members are invited to attend these offerings.

CPDWL Committee Meetings in Québec

Our Standing Committee meetings are scheduled for: Saturday August 9th, 14.30 – 17.20 & Friday August 15th, 14.00 – 16.50.

Please try to attend both meetings if you can as these are the only time that we can all (or most of us!) physically gather each year and they are an important venue for planning our Section's activities.



Plans for 2009 in Milan, Italy

The Section is hoping to have a pre-conference programme in conjunction with the 2009 conference. We are in the process of investigating the best city in which to hold this conference as well as the theme of the pre-conference and you will be advised at a later date how we are progressing with this as well as the site chosen.'

CPDWL Quality Guidelines Project



Jana Varlejs, PhD varlejs@scils.rutgers.edu

The CPDWL Section has a project underway to produce evidence based guidelines for assessing the quality and effectiveness of CPD activities, programs and events. The guidelines will be able to be used by individuals and organisations providing CPDWL activities, as well as individuals and institutions undertaking or purchasing CPD activities, program and events either for themselves or their staff. The guidelines will address variations in terms of the needs of, professional practitioners in a range of countries and cultures. Coverage will include:

- Content the means for assessing the content of CPD activities;
- Delivery assessment of different modes of delivery;
- Format and instructional strategies assessing the appropriateness and effectiveness of format and instructional strategies;
- Impact/Outcomes Assessment Techniques how success and quality is measured.

The CPDWL's quality guidelines project was introduced to an audience of about 180 Belgians at their annual Inforum conference in Brussels on April 17th, 2008. Sponsored by the Belgian Association of Documentation "ABD-BVD", the program focused on "Bonnes pratiques en information and documentation." Jana Varlejs presented *Continuing Professional Development: Principles and Best Practices*, explaining the background of CPDWL's project and briefly introducing the ten principles. One of the latest translations of the guidelines – into French, by CPDWL SC member Michel Netzer -- was distributed. One of the program moderators promised to translate the guidelines into Flemish!

It should be noted that there are now a substantial number of translations available on the CPDWL Web page, http://www.ifla.org/VII/s43/index.htm#Projects. Unfortunately, not all give credit to the translators, so a list is included here:

Korean - Sung Un Kim, PhD student at Rutgers University, USA

Chinese (simple and traditional)- Kueiju Yeh, MLIS student at Rutgers

Spanish - Juanita Jara DeSumar, McGill University, Canada

German - Ulrike Lang, State and University Library, Hamburg, Germany

Russian - Elena Kostrikina, Ovid Technologies, Sydney, Australia

French - Michel Netzer, Bibliotque nationale de France

Italian - translation pending (volunteers welcome!)

CPDWL Section is grateful to all our translators, and invites additional volunteers!

It is also a pleasure to announce that my former Rutgers MLIS student, Anne Marie Lyons, who conducted the comprehensive literature search at the outset of the project, has been appointed "Digital Initiatives Trainer/ Consultant" at the Bibliographic Center for Research in Colorado. Maybe we can recruit her to CPDWL once she is settled in her new job!

Information Officer's Report



Sylvia Piggott spiggott@sympatico.ca

The CPD&WL listserv has attracted 516 subscribers to date.

Messages intended for distribution to the list should be sent to: cpdwl@infoserv.inist.fr. This is a discussion list for information professionals who are interested in issues to do with continuing professional development & workplace learning in the library and information professions. The object of the List is to facilitate discussion and exchange on any aspect of this topic.

All information professionals, and any interested others, are welcome to join the list and to participate in discussions. Examples of topics on which CPDWL List welcomes submissions and discussion include:

- resources for continuing professional development & workplace learning
- best practice & quality issues
- theory and practice in the field
- projects in planning or underway
- forthcoming conferences and seminars
- policy developments
- research: in-progress or completed
- information about relevant publications and reports
- emerging technologies in libraries and information centres

Respectfully submitted by Sylvia Piggott, Information Officer, CPDWL

More from Durban World Library and Information Congress

International Approaches to Developing Leaders

"How are library leaders being developed in fellow LIS communities? Roisin Gwyer et al learned more about different approaches, from leadership institutes to workplace learning, at an international conference."

Read more in member Roisin Gwyer's report about CPDWL's program at IFLA last year in Durban, South Africa on CILIP's website at

http://www.cilip.org.uk/publications/updatemagazine/archive/archive2008/may/G wyerMay08.htm

Journal Reviews



Reviewed by Li-Hung Huang Deputy General Director of Market Intelligence Center

Development and Learning in Organisations

Time-saving and easy-to-read for the audiences

Key audiences for this journal will include human resource and training professionals, company directors, researchers, academics, management consultants, and strategy teams. This journal provides easy-to-read and easy-to digest information due to the fact that the articles are fairly short and to-the-point. In the issue I examined, each article was less than four pages and contained a great deal of helpful information.

Variety of article types

This journal has a number of different types of articles such as viewpoints, case studies, research papers, conceptual papers, general papers, and literature papers. Audiences will find these resources useful in looking at their strategies.

Structured descriptive and review information for every single document The following information is included for each article:

- ➤ Document access: how to purchasing and requesting
- ➤ Abstract: purpose
- Design/methodology/approach
- ➤ Findings
- Practical implications
- Originality/value

- Keywords
- ➤ Article type

I found the above information to be consistent, clear and useful for audience reference.

Journal of Workplace Learning

Key journal audiences

Key audiences for this journal will include academic and corporate libraries, general managers, industrial psychologists, management academics, personnel managers, and training and development consultants.

Structured descriptive and review information for every single document The following information is included for each article:

- ➤ Article information
- Document access
- ➤ Abstract: purpose
- Design/methodology/approach
- > Findings
- Practical implications
- Originality/value
- > Keywords
- > Article type
- References

Research-oriented articles

Articles published in this journal are research-based and contain a theoretical framework, such as research methods, data analysis and research question discussion, etc. All these are very important for researchers. The general manager or practitioner in the workplace, or those who supervise or manage the training/learning function will also find these articles interesting although this journal is more focused on the researcher.

Recommendations for additional content for both journals:

In addition to the descriptive reviews, I would like to recommend that the publisher consider adding a reader's column or on-line mechanism for constructive sharing of information about articles and topics.

Both journals are available from:

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