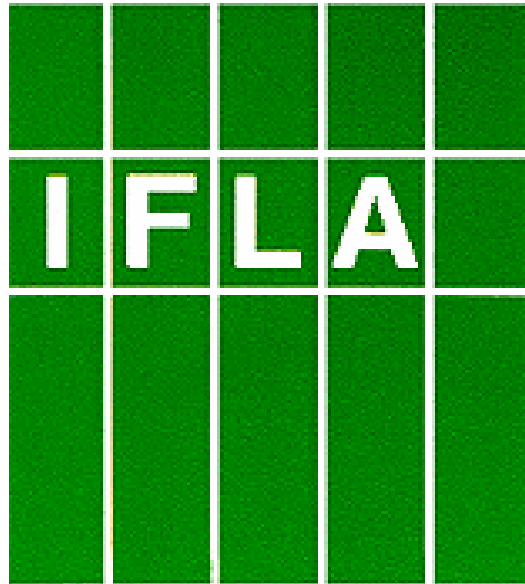


IFLA Metropolitan Libraries Section

<http://www.ifla.org/VII/s46/index.htm>



new spaces · new services · new audiences

**Vicki McDonald
State Library of Queensland – Australia
IFLA Metropolitan libraries conference
Seattle 2007**



Australia / United States

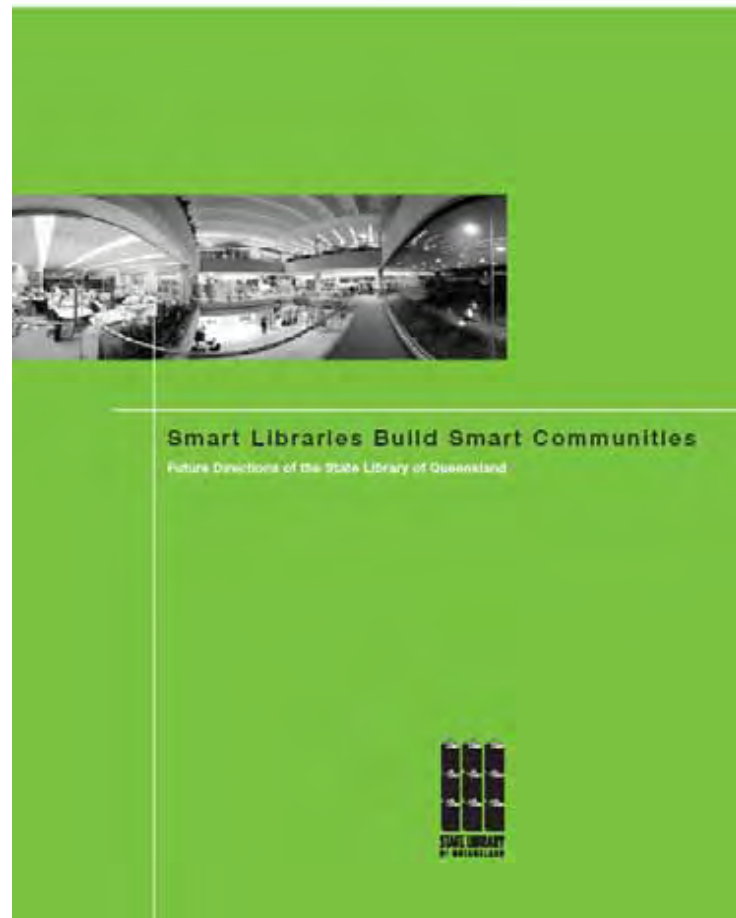


Queensland, Australia



Strategic Policy Document

Smart libraries build smart communities: strategic directions for the State Library of Queensland















**An accessible place where
knowledge is distributed to
encourage and reflect ideas**



**A flexible place where services,
media forms and usage patterns
are constantly changing**

A photograph of a modern library interior. The space features large windows on the left side, providing a view of greenery outside. The room is furnished with several tables and chairs, some of which are occupied by people. The lighting is bright, and the overall atmosphere is clean and contemporary.

three portals – one place;
clients using the collections or services
directly, clients accessing the digital
collections on-site, and clients
accessing collections and services via
the Internet

**A place where interactions
between users, staff, services
and collections are facilitated**





A place with atmosphere, where people feel that it is their space, with a sense of community



A place where free expression is encouraged and collaborations with others are planned



Infozone









2 hours

e-services card required

slq website

slq catalogues and databases

internet

word / excel

powerpoint

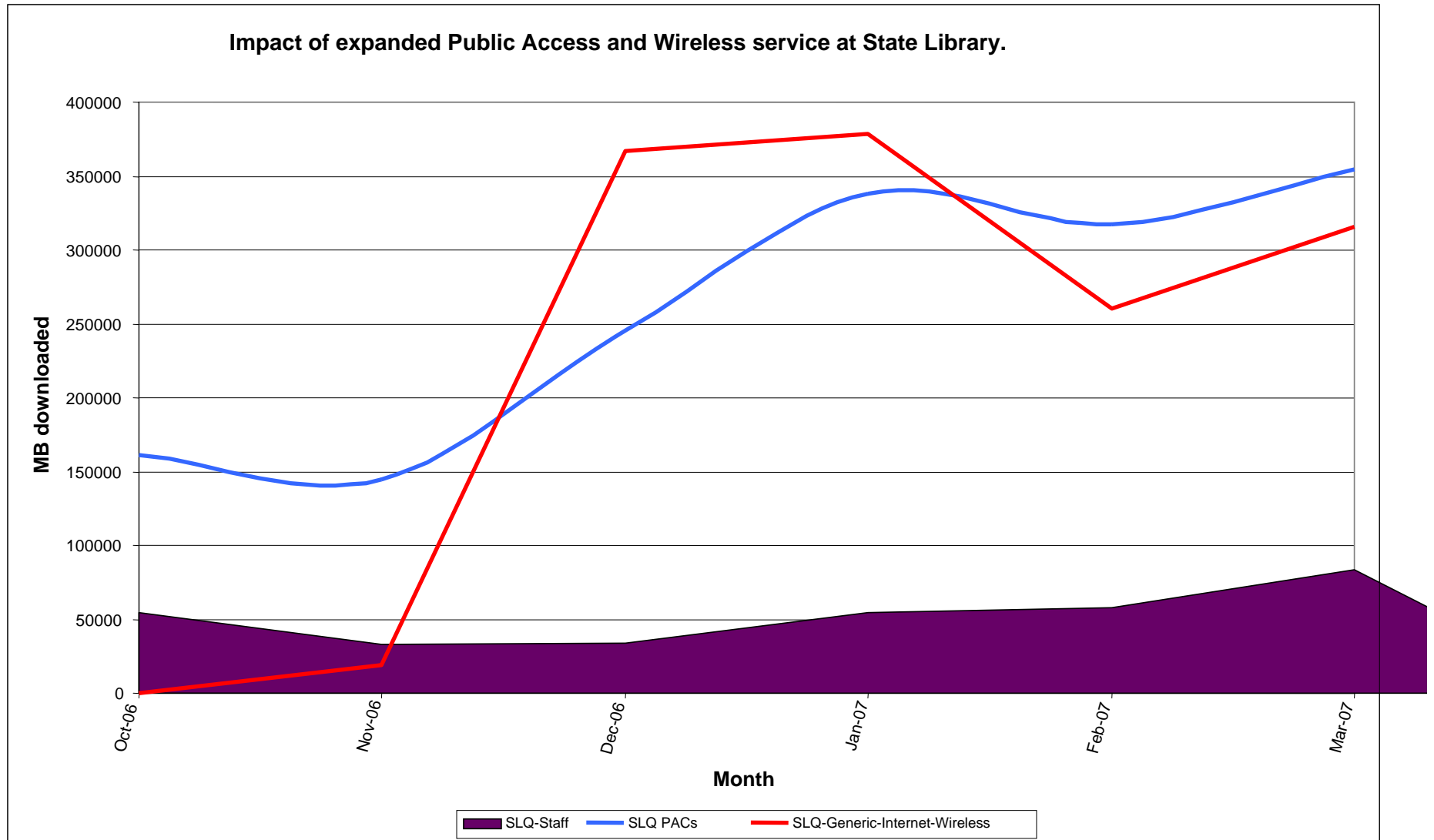




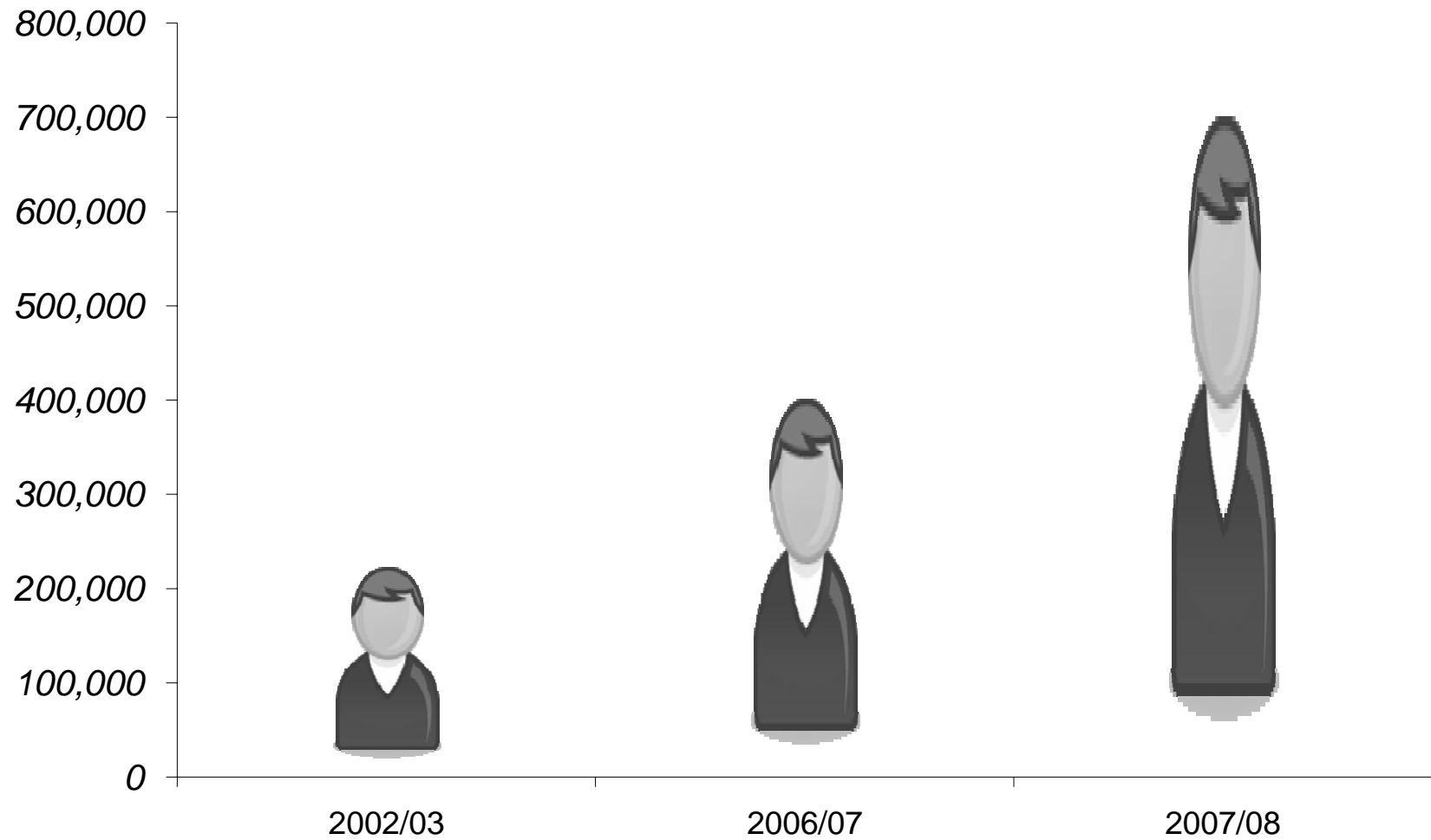




Impact of expanded Public Access and Wireless service at State Lib



Visitors to the State Library of Queensland





The Edge

The Edge - Philosophies

All stages in the development, delivery and evaluation of programs and services for, with, by and about children and young people:

- Are grounded in the issues, interests and developmental needs of children and young people
- Incorporate processes for the meaningful engagement of children and young people
- Incorporate measures to ensure that partnerships with individuals and organisations conform with the State Library's own child and young person centred approach.



The Edge - Values

Programming and services for children and young people:



- Celebrate the contemporary lives, cultures and identities of Children and Young people
- Value the things that children and young people can do and want to know
- Recognise the important role of parents, carers and educators in the lives of children and young people
- Acknowledge the right of children and young people to access, contribute to, and comment upon the collections, services and programs of the State Library.



The corner







Me, Myself and I...

an exhibition of portraits by 3 – 10 year
old children from Australia and Asia





kuril dhagun











Painting with Rick Roser
kuril dhagun Summer holidays 2007



Accessing collections



eServices Card





Tim Fairfax Newspaper Reading Room





Listening Pods

Audio-Visual Streaming





Heritage Collections Suite

- John Oxley Library Reading Room
- Philip Bacon Heritage Gallery
- Talbot Family Treasures Wall
- Bank of Queensland Learning Room
- Fox Family White Gloves Room
- Australian Library of Art
- Maps collection





Public programs

National Treasures exhibition





**Shane Webcke,
Australian
Rugby League
International,
launches *Sport
and War*
exhibition**



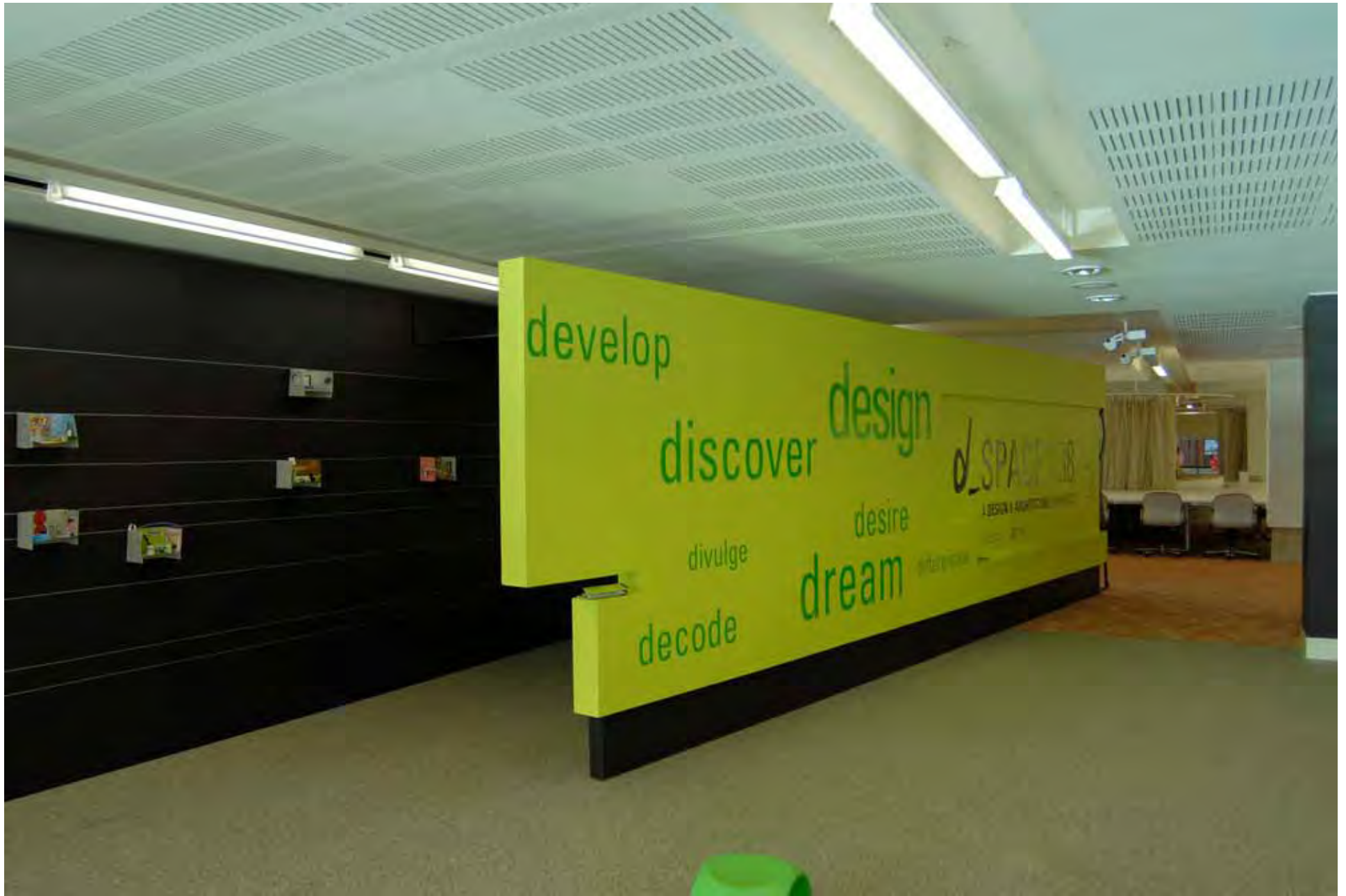
Introducing Series, Social Exclusion



Caring for the collections exhibition



Conservation Clinics

















Venue hire









Thank you!

Vicki McDonald
Director - Client Services and Collections
State Library of Queensland
Australia

p: +61 7 3842 9405
f: +61 7 3840 7860
e: vicki.mcdonald@slq.qld.gov.au
w: www.slq.qld.gov.au