



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Library System		
Column 1	2	3	4	5	6
Population	Name of Town & Province/State	Country	Name of Library	Name of Library in English	Website URL
<b>1,000,000 and over</b>					
6,994,500	Hong Kong	HK	Hong Kong Public Libraries	Hong Kong Public Libraries	<a href="http://www.hkpl.gov.hk">www.hkpl.gov.hk</a>
4,483,900	Singapore	SG	National Library Board of Singapore (The)*	National Library Board of Singapore (The)	<a href="http://www.nlb.gov.sg">www.nlb.gov.sg</a>
3,313,537	New York City, NY, USA	US	New York Public Library	New York Public Library	<a href="http://www.nypl.org">www.nypl.org</a>
2,503,281	Toronto, Ontario, Canada	CA	Toronto Public Library	Toronto Public Library	<a href="http://www.torontopubliclibrary.ca">www.torontopubliclibrary.ca</a>
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	Brooklyn Public Library	Brooklyn Public Library	<a href="http://www.brooklynpubliclibrary.org">www.brooklynpubliclibrary.org</a>
2,229,379	Queens, New York, USA	US	Queens Borough Public Library	Queens Borough Public Library	<a href="http://www.queenslibrary.org">http://www.queenslibrary.org</a>
2,125,246	Paris, France	FR	Bibliothèques de la Ville de Paris	City of Paris' Libraries	<a href="http://www.bibliotheques.paris.fr">www.bibliotheques.paris.fr</a>
1,926,000	Bucharest, Romania	RO	Biblioteca Metropolitana Bucuresti	Metropolitan Library of Bucharest	<a href="http://www.bmms.ro">http://www.bmms.ro</a>
1,698,106	Budapest, Hungary	HU	Fővárosi Szabó Ervin Könyvtár	Metropolitan Ervin Szabó Library	<a href="http://www.fszek.hu">www.fszek.hu</a>
1,664,146	Vienna, Austria	AT	Büchereien Wien	Public Libraries Of Vienna	<a href="http://www.buechereien.wien.at">http://www.buechereien.wien.at</a>
1,620,693	Montreal, Quebec, Canada	CA	Réseau des Bibliothèques de Montréal*	Montreal Public Library Network	<a href="http://ville.montreal.qc.ca/biblio">http://ville.montreal.qc.ca/biblio</a>
1,605,602	Barcelona, Spain	ES	Consorci de Biblioteques de Barcelona	Barcelona Libraries Consortium	<a href="http://www.bcn.cat/biblioteques">http://www.bcn.cat/biblioteques</a>
1,186,618	Prague, Czech Republic	CZ	Městská knihovna v Praze (MKP)	The Municipal Library of Prague (MLP)	<a href="http://www.mlp.cz">http://www.mlp.cz</a> <a href="http://www.mlp.cz/english">http://www.mlp.cz/english</a>
<b>500,000 to 999,999</b>					
992,176	Brisbane, Queensland, Australia	AU	Brisbane City Council Library Services	Brisbane City Council Library Services	<a href="http://elibcat.library.brisbane.qld.gov.au">http://elibcat.library.brisbane.qld.gov.au</a>
891,192	Jacksonville, Florida, USA	US	Jacksonville Public Library	Jacksonville Public Library	<a href="http://www.jaxpubliclibrary.org">http://www.jaxpubliclibrary.org</a>
802,270	Zagreb, Croatia	HR	Knjižnice Grada Zagreba	Zagreb City Libraries	<a href="http://www.kgz.hr">www.kgz.hr</a>
780,119	Amsterdam, The Netherlands	NL	Openbare Bibliotheek Amsterdam	Public Library Amsterdam	<a href="http://www.oba.nl">www.oba.nl</a>
731,800	Riga, Latvia	LV	Rīgas Centrālā Bibliotēka	Riga Central Library	<a href="http://www.rcb.lv">http://www.rcb.lv</a>
600,000	Vancouver, BC, Canada	CA	Vancouver Public Library	Vancouver Public Library	<a href="http://www.vpl.ca">www.vpl.ca</a>
600,000	Vilnius, Lithuania	LT	Vilniaus Miesto Savivaldybės Centrinė Biblioteka	Vilnius City Library	<a href="http://www.vcb.lt">http://www.vcb.lt</a>
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	Bibliotheek Rotterdam	Rotterdam Library	<a href="http://www.bibliotheek.rotterdam.nl">www.bibliotheek.rotterdam.nl</a>
581,858	Düsseldorf, Germany	DE	Stadtbüchereien Düsseldorf	Düsseldorf Public Libraries	<a href="http://www.duesseldorf.de/kultur/buecherei">http://www.duesseldorf.de/kultur/buecherei</a>
572,600	Seattle, WA, USA	US	Seattle Public Library	Seattle Public Library	<a href="http://spl.org">spl.org</a>
564,874	Helsinki, Finland	FI	Helsinki Kaupunginkirjasto	Helsinki City Library	<a href="http://www.lib.hel.fi">www.lib.hel.fi</a>
560,000	Boston, MA, USA	US	Boston Public Library (The)	Boston Public Library (The)	<a href="http://www.bpl.org">www.bpl.org</a>
546,000	Bremen, Germany	DE	Stadtbibliothek Bremen	Bremen Public Library	<a href="http://www.stadtbibliothek-bremen.de">www.stadtbibliothek-bremen.de</a>
538,411	Oslo, Norway	NO	Deichmanske Bibliotek	Oslo Public Library	<a href="http://www.deichman.no">http://www.deichman.no</a>
505,957	Hannover, Lower Saxony, Germany	DE	Stadtbibliothek Hannover	Hannover Public Library	<a href="http://www.stadtbibliothek-hannover.de">www.stadtbibliothek-hannover.de</a>
503,699	Copenhagen, Denmark	DR	Københavns Biblioteker	Copenhagen Public Libraries	<a href="http://www.bibliotek.kk.dk">http://www.bibliotek.kk.dk</a>
<b>250,000 to 499,999</b>					
496,021	Dresden, Germany	DE	Städtische Bibliotheken Dresden	Dresden Public Libraries	<a href="http://www.bibo-dresden.de">www.bibo-dresden.de</a>
478,403	Cleveland, Ohio, USA	US	Cleveland Public Library	Cleveland Public Library	<a href="http://www.cpl.org">www.cpl.org</a>
472,279	City of Gold Coast, QLD, Australia	AU	Gold Coast City Council Library Services	Gold Coast City Council Library Services	<a href="http://www.goldcoast.qld.gov.au/libraries/">http://www.goldcoast.qld.gov.au/libraries/</a>
460,000	Toulouse Région Midi-Pyrénées (France)	FR	Bibliothèque Municipale à Vocation Régionale de Toulouse (France)	Public Library of Toulouse	<a href="http://www.bibliothequedetoulouse.fr">http://www.bibliothequedetoulouse.fr</a>
453,157	Lyon Région Rhône-Alpes (France)	FR	Bibliothèque Municipale de Lyon	Lyons Public Library	<a href="http://www.bm-lyon.fr">www.bm-lyon.fr</a> / <a href="http://www.quichetdusavoir.org">www.quichetdusavoir.org</a> <a href="http://www.pointsdactu.org">www.pointsdactu.org</a>
448,229	Toledo, Ohio, USA	US	Toledo-Lucas County Public Library	Toledo-Lucas County Public Library	<a href="http://toledolibrary.org">toledolibrary.org</a>
399,096	Tallinn, Harju County, Estonia	EE	Tallinna Keskraamatukogu	Tallinn Central Library	<a href="http://www.keskraamatukogu.ee">www.keskraamatukogu.ee</a>
360,000	Zurich, Switzerland	CH	Pestalozzi-Bibliothek Zürich PBZ	Pestalozzi Library Zurich	<a href="http://www.pbz.ch">www.pbz.ch</a>
306,000	South Morang, Victoria, Australia	AU	Yarra Plenty Regional Library Service	Yarra Plenty Regional Library Service	<a href="http://www.yprl.vic.gov.au">www.yprl.vic.gov.au</a>
288,395	Utrecht, The Netherlands	NL	Bibliotheek Utrecht	Public Library of Utrecht	<a href="http://www.bibliotheek-utrecht.nl">www.bibliotheek-utrecht.nl</a>

**Notes:**

Montreal: all data exclude the central library which will be reported by La Bibliothèque nationale de Québec (Quebec National Library) in future.  
Singapore: all data apply to the national and public libraries of Singapore.



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2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Administration		
Column 1	2	3	7	8	9
Population	Name of Town & Province/State	Country	Chief Librarian/ Administrator	Administration email	Administration Telephone
<b>1,000,000 and over</b>					
6,994,500	Hong Kong	HK	Yuk-Man Lee (Assistant Director, Libraries and Development)	<a href="mailto:adld@lcsd.gov.hk">adld@lcsd.gov.hk</a>	852-2921 0208
4,483,900	Singapore	SG	N. Varaprasad (Dr.)	<a href="mailto:prasad@nlb.gov.sg">prasad@nlb.gov.sg</a>	(65) - 6-3323133
3,313,537	New York City, NY, USA	US	David Ferriero (Director)	<a href="mailto:jbaumann@nypl.org">jbaumann@nypl.org</a>	1 212 930-0675
2,503,281	Toronto, Ontario, Canada	CA	Josephine Bryant (City Librarian)	<a href="mailto:nmarshall@torontopubliclibrary.ca">nmarshall@torontopubliclibrary.ca</a>	(+1) (416) 393-7032
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	Dionne Mack-Harvin	<a href="mailto:d.mack@brooklynpubliclibrary.org">d.mack@brooklynpubliclibrary.org</a>	(+1) (718) 230-2162
2,229,379	Queens, New York, USA	US	Thomas W. Galante (Director)	<a href="mailto:TGalante@queenslibrary.org">TGalante@queenslibrary.org</a>	011-718-990-0794
2,125,246	Paris, France	FR	Francis Pilon (Monsieur)		(33) (0) 1 42 76 84 08
1,926,000	Bucharest, Romania	RO	Florin Rotaru (General Director)	<a href="mailto:florinrotaru@bmms.ro">florinrotaru@bmms.ro</a>	+4 (021) 316 83 00
1,698,106	Budapest, Hungary	HU	Peter Fodor (Dr.)	<a href="mailto:titkar@fszek.hu">titkar@fszek.hu</a>	+36-1-411-5000
1,664,146	Vienna, Austria	AT	Erich Schirhuber (Dr.)	<a href="mailto:post@buechereien.wien.at">post@buechereien.wien.at</a>	+43 1 4000 84500
1,620,693	Montreal, Quebec, Canada	CA	Louise Guillemette-Labory (Director)	<a href="mailto:lglabory@ville.montreal.qc.ca">lglabory@ville.montreal.qc.ca</a>	+1 (514) 872-1608
1,605,602	Barcelona, Spain	ES	Montserrat Calvo (General Manager)	<a href="mailto:biblios@bcn.cat">biblios@bcn.cat</a>	(+34) (93) 316 12 42
1,186,618	Prague, Czech Republic	CZ	Tomáš Rehák (RNDr. )	<a href="mailto:reditel@mlp.cz">reditel@mlp.cz</a> <a href="mailto:director@mlp.cz">director@mlp.cz</a>	+420 222 113 300
<b>500,000 to 999,999</b>					
992,176	Brisbane, Queensland, Australia	AU	Sharan Harvey (Ms)	<a href="mailto:Ms@brisbane.qld.gov.au">Ms@brisbane.qld.gov.au</a>	(+61)( 7) 3403-4255
891,192	Jacksonville, Florida, USA	US	Barbara Gubbin (Director)	<a href="mailto:bgubbin@coj.net">bgubbin@coj.net</a>	(1) (904) 630-1994
802,270	Zagreb, Croatia	HR	Ms Davorka Bastić	<a href="mailto:kgz@kgz.hr">kgz@kgz.hr</a>	(++ 385) (01) 4572 081
780,119	Amsterdam, The Netherlands	NL	Hans van Velzen	<a href="mailto:Dir@oba.nl">Dir@oba.nl</a>	020-5230701
731,800	Riga, Latvia	LV	Dzidra Smita (Director)	<a href="mailto:rcb@rcb.lv">rcb@rcb.lv</a>	(+371) 67037121
600,000	Vancouver, BC, Canada	CA	Paul Whitney (Mr.)	<a href="mailto:paulwhi@vpl.ca">paulwhi@vpl.ca</a>	(+1) (604) 331-4000
600,000	Vilnius, Lithuania	LT	Rima Gražienė (Director)	<a href="mailto:info@vcb.lt">info@vcb.lt</a>	+370 5 212 1265
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	Gerard Reussink (Dr.)	<a href="mailto:g.reussink@bibliotheek.rotterdam.nl">g.reussink@bibliotheek.rotterdam.nl</a>	+31 (0) 10 28 16 155
581,858	Düsseldorf, Germany	DE	Norbert Kamp (Dr.)	<a href="mailto:norbert.kamp@stadt.duesseldorf.de">norbert.kamp@stadt.duesseldorf.de</a>	(+49) (0) 211-89 93541
572,600	Seattle, WA, USA	US	Deborah Jacobs (City Librarian)	<a href="mailto:City.Librarian@spl.org">City.Librarian@spl.org</a>	(+1) (206) 386-4102
564,874	Helsinki, Finland	FI	Maija Berndtson	<a href="mailto:city.library@hel.fi">city.library@hel.fi</a>	+358 9 310 8511
560,000	Boston, MA, USA	US	Bernard Margolis (President)	<a href="mailto:loshea@bpl.org">loshea@bpl.org</a>	1-617-536-5400
546,000	Bremen, Germany	DE	Barbara Lison	<a href="mailto:Barbara.Lison@stadtbibliothek.bremen.de">Barbara.Lison@stadtbibliothek.bremen.de</a>	+49 421 361 4046
538,411	Oslo, Norway	NO	Liv Sæteren (Mrs.)	<a href="mailto:postmottak.deichman@kie.oslo.kommune.no">postmottak.deichman@kie.oslo.kommune.no</a>	+47 23 43 29 00
505,957	Hannover, Lower Saxony, Germany	DE	Carola Schelle-Wolff (Dr.)	<a href="mailto:42@hannover-stadt.de">42@hannover-stadt.de</a>	+49 (0)511 4 21 67 (Director)
503,699	Copenhagen, Denmark	DR	Jens Ingemann (Library Director)	<a href="mailto:bibliotek@kff.kk.dk">bibliotek@kff.kk.dk</a>	+45 3366 4650
<b>250,000 to 499,999</b>					
496,021	Dresden, Germany	DE	Arend Flemming (Dr.)	<a href="mailto:flg@bibo-dresden.de">flg@bibo-dresden.de</a>	(+49) 3518648101
478,403	Cleveland, Ohio, USA	US	Andrew A. Venable (Jr.), (Dr.)	<a href="mailto:Info@cpl.org">Info@cpl.org</a>	216-623-2827
472,279	City of Gold Coast, QLD, Australia	AU	Naida Tattersall (Dr.)	<a href="mailto:lca@goldcoast.qld.gov.au">lca@goldcoast.qld.gov.au</a>	(+61) (7) 5581-5412
460,000	Toulouse Région Midi-Pyrénées (France)	FR	Pierre Jullien (Director)	<a href="mailto:Courrier.bibliotheque@mairie-toulouse.fr">Courrier.bibliotheque@mairie-toulouse.fr</a>	00 (33) 5.62.27.40.03
453,157	Lyon Région Rhône-Alpes (France)	FR	Patrick Bazin	<a href="mailto:bm@bm-lyon.fr">bm@bm-lyon.fr</a>	(+33) (4) 78 62 18 00
448,229	Toledo, Ohio, USA	US	Clyde Scoles (Director)	<a href="mailto:clyde.scoles@toledolibrary.org">clyde.scoles@toledolibrary.org</a>	1 419 259 5256
399,096	Tallinn, Harju County, Estonia	EE	Kaie Holm (Director)	<a href="mailto:keskraamatukogu@tln.lib.ee">keskraamatukogu@tln.lib.ee</a>	(+372) 683 0915
360,000	Zurich, Switzerland	CH	Christian Relly (Director) Replaced by Mrs. Josepine Siegrist (DR) Jan. 1 2008	<a href="mailto:info@pbz.ch">info@pbz.ch</a>	(++41) (44) 204 96 96
306,000	South Morang, Victoria, Australia	AU	Christine Mackenzie (Ms)	<a href="mailto:ceo@vpri.vic.gov.au">ceo@vpri.vic.gov.au</a>	+ 61 (03) 9401 0710
288,395	Utrecht, The Netherlands	NL	Hans van Soelen	<a href="mailto:directie@bibliotheek-utrecht.nl">directie@bibliotheek-utrecht.nl</a>	+31 30 286 1870



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Contact		Governance	
Column 1	2	3	10	11	12	13
Population	Name of Town & Province/State	Country	Contact Person	Contact's Email	Governing Body	Geographic Service Area
<b>1,000,000 and over</b>						
6,994,500	Hong Kong	HK	Annie Wan	<a href="mailto:sla@lcsd.gov.hk">sla@lcsd.gov.hk</a>	Municipality/Local Government	Municipal
4,483,900	Singapore	SG	Kee Puay Hoon	<a href="mailto:puay_hoon_kee@nlb.gov.sg">puay_hoon_kee@nlb.gov.sg</a>	Municipality/Local Government	Municipal
3,313,537	New York City, NY, USA	US	Anthony Fischetti	<a href="mailto:afischetti@nypl.org">afischetti@nypl.org</a>	Board of Trustees	Municipal
2,503,281	Toronto, Ontario, Canada	CA	Lynn Pasternak	<a href="mailto:lpasternak@torontopubliclibrary.ca">lpasternak@torontopubliclibrary.ca</a>	Board of Trustees	Municipal
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	Steven Schechter	<a href="mailto:s.schechter@brooklynpubliclibrary.org">s.schechter@brooklynpubliclibrary.org</a>	Board of Trustees	County (Sub-Municipal Level)
2,229,379	Queens, New York, USA	US	Heather Fennell	<a href="mailto:HFennell@queenslibrary.org">HFennell@queenslibrary.org</a>	Board of Trustees	City
2,125,246	Paris, France	FR	Monsieur Jean-François Jacques	<a href="mailto:jean-francois-jacques@paris.fr">jean-francois-jacques@paris.fr</a>	Municipality/Local Government	Municipal
1,926,000	Bucharest, Romania	RO	Irina Stoltz	<a href="mailto:istoltz@bmms.ro">istoltz@bmms.ro</a>	Municipality/Local Government	Municipal
1,698,106	Budapest, Hungary	HU	Eva Danko	<a href="mailto:edanko@fszek.hu">edanko@fszek.hu</a>	Municipality/Local Government	Municipal
1,664,146	Vienna, Austria	AT	Erich Schirhuber	<a href="mailto:erich.schirhuber@buechereien.wien.at">erich.schirhuber@buechereien.wien.at</a>	Municipality/Local Government	Municipal
1,620,693	Montreal, Quebec, Canada	CA	Pierre Meunier	<a href="mailto:pmeunier@ville.montreal.qc.ca">pmeunier@ville.montreal.qc.ca</a>	Municipality/Local Government	Municipal
1,605,602	Barcelona, Spain	ES	Judit Terma	<a href="mailto:iterma@bcn.cat">iterma@bcn.cat</a>	Consortium	Municipal
1,186,618	Prague, Czech Republic	CZ	Věra Voňavková	<a href="mailto:foreign@mlp.cz">foreign@mlp.cz</a> <a href="mailto:vonavkov@mlp.cz">vonavkov@mlp.cz</a>	Municipality/Local Government	Municipal
<b>500,000 to 999,999</b>						
992,176	Brisbane, Queensland, Australia	AU	Sharon Robertson	<a href="mailto:ccsl@brisbane.qld.gov.au">ccsl@brisbane.qld.gov.au</a>	Municipality/Local Government	Municipal
891,192	Jacksonville, Florida, USA	US	Melonee Slocum	<a href="mailto:mslocum@coj.net">mslocum@coj.net</a>	Board of Trustees	Municipal
802,270	Zagreb, Croatia	HR	Tatjana Nebesny	<a href="mailto:t.nebesny@kgz.hr">t.nebesny@kgz.hr</a>	Municipality/Local Government	Municipal
780,119	Amsterdam, The Netherlands	NL	W. Schouten	<a href="mailto:w.schouten@oba.nl">w.schouten@oba.nl</a>	Board of Trustees	Regional
731,800	Riga, Latvia	LV	Aiga Cakule	<a href="mailto:Aiga.Cakule@rcb.lv">Aiga.Cakule@rcb.lv</a>	Municipality/Local Government	Municipal
600,000	Vancouver, BC, Canada	CA	Paul Whitney	<a href="mailto:paulwhi@vpl.ca">paulwhi@vpl.ca</a>	Board of Trustees	Municipal
600,000	Vilnius, Lithuania	LT	Simona Žilienė	<a href="mailto:s.zilienne@vcb.lt">s.zilienne@vcb.lt</a>	Municipality/Local Government	Municipal
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	Marieke Voorn	<a href="mailto:m.voorn@bibliotheek.rotterdam.nl">m.voorn@bibliotheek.rotterdam.nl</a>	Municipality/Local Government	Municipal
581,858	Düsseldorf, Germany	DE	Kirsten Klöckner-Zimmermann	<a href="mailto:kirsten.kloecknerzimmermann@stadt.duesseldorf.de">kirsten.kloecknerzimmermann@stadt.duesseldorf.de</a>	Municipality/Local Government	Municipal
572,600	Seattle, WA, USA	US	Lois Fenker	<a href="mailto:Lois.Fenker@spl.org">Lois.Fenker@spl.org</a>	Board of Trustees	Municipal
564,874	Helsinki, Finland	FI	Virve Miettinen	<a href="mailto:virve.miettinen@hel.fi">virve.miettinen@hel.fi</a>	Municipality/Local Government	Municipal
560,000	Boston, MA, USA	US	Liz O'Shea	<a href="mailto:loshea@bpl.org">loshea@bpl.org</a>	Board of Trustees	Regional
546,000	Bremen, Germany	DE	Annemarie Junge	<a href="mailto:Annemarie.Junge@stadtbibliothek.bremen.de">Annemarie.Junge@stadtbibliothek.bremen.de</a>	Municipality/Local Government	Municipal
538,411	Oslo, Norway	NO	Cathrine Fiva Waller	<a href="mailto:Cathrine.fiva.waller@kie.oslo.kommune.no">Cathrine.fiva.waller@kie.oslo.kommune.no</a>	Municipality/Local Government	Municipal
505,957	Hannover, Lower Saxony, Germany	DE	Barbara Walter	<a href="mailto:barbara.walter@hannover-stadt.de">barbara.walter@hannover-stadt.de</a>	Municipality/Local Government	Municipal
503,699	Copenhagen, Denmark	DR	Janne Toldam	<a href="mailto:jatold@kff.kk.dk">jatold@kff.kk.dk</a>	Municipality/Local Government	Municipal
<b>250,000 to 499,999</b>						
496,021	Dresden, Germany	DE	Antje Becker	<a href="mailto:a.becker@bibo-dresden.de">a.becker@bibo-dresden.de</a>	Municipality/Local Government	Municipal
478,403	Cleveland, Ohio, USA	US	Timothy Diamond	<a href="mailto:Timothy.Diamond@cpl.org">Timothy.Diamond@cpl.org</a>	Board of Trustees	Municipal
472,279	City of Gold Coast, QLD, Australia	AU	Leona Jennings	<a href="mailto:lsmp@goldcoast.qld.gov.au">lsmp@goldcoast.qld.gov.au</a>	Municipality/Local Government	Municipal
460,000	Toulouse Région Midi-Pyrénées (France)	FR	Pascal Krajewski	<a href="mailto:pascal.krajewski@mairie-toulouse.fr">pascal.krajewski@mairie-toulouse.fr</a>	Municipality/Local Government	Regional
453,157	Lyon Région Rhône-Alpes (France)	FR	Bertrand Calenge	<a href="mailto:bcalenge@bm-lyon.fr">bcalenge@bm-lyon.fr</a>	Municipality/Local Government	Municipal
448,229	Toledo, Ohio, USA	US	Beth Bonk	<a href="mailto:beth.bonk@toledolibrary.org">beth.bonk@toledolibrary.org</a>	Board of Trustees	City/County
399,096	Tallinn, Harju County, Estonia	EE	N/A	N/A	Municipality/Local Government	Municipal
360,000	Zurich, Switzerland	CH	Thomas Hintermann	<a href="mailto:thomas.hintermann@pbz.ch">thomas.hintermann@pbz.ch</a>	Municipality/Local Government	Municipal
306,000	South Morang, Victoria, Australia	AU	Kerryn McEvey	<a href="mailto:kmcevey@yprf.vic.gov.au">kmcevey@yprf.vic.gov.au</a>	Regional Authority	Regional
288,395	Utrecht, The Netherlands	NL	K. Telleman	<a href="mailto:k.telleman@bibliotheek-utrecht.nl">k.telleman@bibliotheek-utrecht.nl</a>	Municipality/Local Government	Municipal

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**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Finance						Lib
Column 1	2	3	14	15	16	17	18	19	20
Population	Name of Town & Province/State	Country	Period Reported	Income and Funding	Total Operational Expenditure	Library Staff Expenditure	Acquisitions Expenditure	Capital Expenditure	Total Number of Service Points
<b>1,000,000 and over</b>									
6,994,500	Hong Kong	HK	January 2006 - December 2006	€ 73,133,550	€ 71,152,650	€ 39,109,463	€ 9,315,217	€ 383,400	76
4,483,900	Singapore	SG	April 2006 - March 2007	€ 114,180,427	€ 114,413,953	€ 30,061,018	€ 17,468,201	€ 10,095,665	34
3,313,537	New York City, NY, USA	US	July 2005 - June 2006	€ 134,910,120	€ 129,535,814	€ 76,138,892	€ 10,727,968	€ 9,286,368	85
2,503,281	Toronto, Ontario, Canada	CA	January 2006 - December 2006	€ 120,059,102	€ 120,059,102	€ 86,598,599	€ 12,045,522	€ 9,491,429	104
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	July 2006 - June 2007	€ 83,435,903	€ 79,717,553	€ 58,664,687	€ 7,105,897	€ 2,077,408	62
2,229,379	Queens, New York, USA	US	January 2006 - December 2006	€ 112,789,473	€ 118,124,528	€ 81,327,596	€ 12,335,168	€ 2,257,863	71
2,125,246	Paris, France	FR	January 2006 - December 2006	€ 47,373,892	€ 47,379,892	€ 38,030,371	€ 5,620,059	€ 11,047,663	66
1,926,000	Bucharest, Romania	RO	January 2006 - December 2006	€ 2,657,781	€ 1,515,937	€ 1,265,973	€ 250,000	€ 503,125	35
1,698,106	Budapest, Hungary	HU	January 2006 - December 2006	€ 12,260,782	€ 10,073,752	€ 6,690,773	€ 744,963	€ 1,051,370	58
1,664,146	Vienna, Austria	AT	January 2006 - December 2006	€ 17,320,049	€ 15,730,019	€ 9,124,457	€ 1,661,570	€ 50,444	41
1,620,693	Montreal, Quebec, Canada	CA	January 2006 - December 2006	€ 47,740,315	€ 47,740,315	€ 27,021,152	€ 5,882,765		45
1,605,602	Barcelona, Spain	ES	January 2006 - December 2006	€ 23,940,860	€ 16,510,958	€ 9,953,000	€ 1,781,338	€ 7,429,902	29
1,186,618	Prague, Czech Republic	CZ	January 2006 - December 2006	€ 8,202,882	€ 7,993,619	€ 3,559,111	€ 663,122	€ 1,324,880	50
<b>500,000 to 999,999</b>									
992,176	Brisbane, Queensland, Australia	AU	July 2006 - June 2007	€ 24,236,338	€ 19,249,797	€ 10,626,410	€ 3,541,939	€ 744,363	33
891,192	Jacksonville, Florida, USA	US	October 2005 - September 2006	€ 2,641,934	€ 25,409,084	€ 13,769,212	€ 3,404,471		21
802,270	Zagreb, Croatia	HR	January 2006 - December 2006	€ 13,354,016	€ 13,354,016	€ 8,745,333	€ 1,449,840	€ 164,280	56
780,119	Amsterdam, The Netherlands	NL	January 2006 - December 2006	€ 24,705,352	€ 24,508,700	€ 10,283,928	€ 3,929,550	€ 10,295,222	31
731,800	Riga, Latvia	LV	January 2006 - December 2006	€ 2,847,094	€ 2,798,840	€ 1,689,848	€ 404,470	€ 36,924	45
600,000	Vancouver, BC, Canada	CA	January 2006 - December 2006	€ 41,357,864	€ 41,301,747	€ 37,960,888	€ 4,975,950	€ 6,660,912	22
600,000	Vilnius, Lithuania	LT	January 2006 - December 2006	€ 1,507,826	€ 897,680	€ 661,159	€ 236,521	€ 151,304	26
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	January 2006 - December 2006	€ 25,870,000	€ 25,870,000	€ 13,215,000	€ 2,277,000	€ 2,200,000	25
581,858	Düsseldorf, Germany	DE	January 2006 - December 2006	€ 1,010,047	€ 10,781,706	€ 6,945,200	€ 1,263,252	€ 252,340	15
572,600	Seattle, WA, USA	US	January 2006 - December 2006	€ 43,358,578	€ 35,622,475	€ 26,751,711	€ 3,730,811	€ 9,929,460	28
564,874	Helsinki, Finland	FI	January 2006 - December 2006	€ 2,876,668	€ 29,779,695	€ 18,632,728	€ 2,572,683	€ 1,481,874	50
560,000	Boston, MA, USA	US	July 2006 - June 2007	€ 28,409,091	€ 27,500,661	€ 16,351,744	€ 3,430,787	€ 9,497,225	28
546,000	Bremen, Germany	DE	January 2006 - December 2006	€ 10,194,916	€ 9,646,290	€ 5,768,128	€ 815,982	€ 161,778	10
538,411	Oslo, Norway	NO	January 2006 - December 2006	€ 19,524,818	€ 18,044,719	€ 12,288,029	€ 1,473,994	N/A	20
505,957	Hannover, Lower Saxony, Germany	DE	January 2006 - December 2006	€ 665,178	€ 11,854,349	€ 8,950,932	€ 808,407	N/A	21
503,699	Copenhagen, Denmark	DR	January 2006 - December 2006	€ 4,257,822	€ 31,742,772	€ 17,891,781	€ 4,838,426	N/A	80
<b>250,000 to 499,999</b>									
496,021	Dresden, Germany	DE	January 2006 - December 2006	€ 810,108	€ 9,436,216	€ 6,308,915	€ 780,874	€ 93,138	57
478,403	Cleveland, Ohio, USA	US	January 2006 - December 2006	€ 51,120,311	€ 46,555,787	€ 28,170,167	€ 8,742,722	€ 1,294,241	32
472,279	City of Gold Coast, QLD, Australia	AU	July 2006 - June 2007	€ 18,000,943	€ 10,348,227	€ 5,512,468	€ 2,853,500	€ 5,135,230	19
460,000	Toulouse Région Midi-Pyrénées (France)	FR	January 2006 - December 2006	€ 17,700,000	€ 14,208,569	€ 12,399,864	€ 1,293,245	€ 3,523,323	23
453,157	Lyon Région Rhône-Alpes (France)	FR	January 2006 - December 2006	€ 25,763,982	€ 17,444,539	€ 15,132,938	€ 1,428,226	€ 8,318,643	205
448,229	Toledo, Ohio, USA	US	January 2006 to December 2006	€ 2,958,997	€ 28,696,632	€ 17,371,100	€ 3,360,271	€ 970,557	20
399,096	Tallinn, Harju County, Estonia	EE	January 2006 - December 2006	€ 2,590,658	€ 2,309,818	€ 1,170,701	€ 546,860	€ 280,840	20
360,000	Zurich, Switzerland	CH	January 2006 - December 2006	€ 6,471,480	€ 5,956,055	€ 3,537,185	€ 758,147	€ 503,934	16
306,000	South Morang, Victoria, Australia	AU	July 2006 - June 2007	€ 5,870,545	€ 569,539	€ 3,462,054	€ 831,440	€ 807,583	10
288,395	Utrecht, The Netherlands	NL	January 2006 - December 2006	€ 10,045,000	N/A	€ 6,065,000	€ 1,137,000	N/A	15



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Library Service Points			Staff			
Column 1	2	3	21	22	23	24	25	26	27
Population	Name of Town & Province/State	Country	Central/ Main Library	Branch Libraries	Mobile Libraries	External Service Points	Total Staff	Professional Staff	Other Staff
<b>1,000,000 and over</b>									
6,994,500	Hong Kong	HK	1	65	10	N/A	1,420.00	107.00	1,313.00
4,483,900	Singapore	SG	1	33	0	N/A	917.00	184.00	733.00
3,313,537	New York City, NY, USA	US	1	84	N/A	N/A	1,480.84	436.60	1,044.24
2,503,281	Toronto, Ontario, Canada	CA	1	98	2	3	1,755.20	438.00	1,317.20
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	1	59	2	N/A	1,040.00	290.00	750.00
2,229,379	Queens, New York, USA	US	1	62	1	7	1,323.00	363.00	960.00
2,125,246	Paris, France	FR	N/A	66	N/A	N/A	1,131.20	882.20	249.00
1,926,000	Bucharest, Romania	RO	1	34	N/A	N/A	222.00	174.00	48.00
1,698,106	Budapest, Hungary	HU	1	57	N/A	N/A	561.00	376.00	185.00
1,664,146	Vienna, Austria	AT	1	38	2	N/A	225.00	189.00	36.00
1,620,693	Montreal, Quebec, Canada	CA	N/A	44	1	N/A	640.60	110.20	530.40
1,605,602	Barcelona, Spain	ES	N/A	29	N/A	N/A	224.40	99.80	124.60
1,186,618	Prague, Czech Republic	CZ	1	46	3	N/A	460.00	234.00	226.00
<b>500,000 to 999,999</b>									
992,176	Brisbane, Queensland, Australia	AU		32	1	N/A	305.50	138.44	167.06
891,192	Jacksonville, Florida, USA	US	1	20	N/A	N/A	443.00	199.00	244.00
802,270	Zagreb, Croatia	HR	1	43	2	10	553.00	430.00	123.00
780,119	Amsterdam, The Netherlands	NL	1	27	1	2	206.00	180.00	26.00
731,800	Riga, Latvia	LV	1	44	N/A	N/A	342.50	261.50	81.00
600,000	Vancouver, BC, Canada	CA	1	21	N/A	N/A	770.00	120.00	650.00
600,000	Vilnius, Lithuania	LT	1	25	N/A	N/A	164.00	124.00	40.00
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	1	23	1	N/A	272.50	209.80	62.70
581,858	Düsseldorf, Germany	DE	1	12	1	1	146.50	130.50	16.00
572,600	Seattle, WA, USA	US	1	26	1	N/A	538.00	149.00	357.00
564,874	Helsinki, Finland	FI	1	35	2	12	503.00	363.00	140.00
560,000	Boston, MA, USA	US	1	27	N/A	N/A	459.00	114.00	30.00
546,000	Bremen, Germany	DE	1	6	1	2	137.64	75.47	62.17
538,411	Oslo, Norway	NO	1	19		N/A	192.00	94.00	98.00
505,957	Hannover, Lower Saxony, Germany	DE	1	19	1	N/A	205.50	125.50	80.00
503,699	Copenhagen, Denmark	DR	1	19	1	59	384.00	349.00	35.00
<b>250,000 to 499,999</b>									
496,021	Dresden, Germany	DE	1	20	2	34	153.82	132.00	21.82
478,403	Cleveland, Ohio, USA	US	1	28	1	2	667.00	149.00	518.00
472,279	City of Gold Coast, QLD, Australia	AU		15	2	2	147.91	63.50	84.41
460,000	Toulouse Région Midi-Pyrénées (France)	FR	1	19	2	1	368.00	317.00	51.00
453,157	Lyon Région Rhône-Alpes (France)	FR	1	14	1	189	413.50	172.50	241.00
448,229	Toledo, Ohio, USA	US	1	18	1	0	335.80	130.50	205.30
399,096	Tallinn, Harju County, Estonia	EE	2	18	N/A	N/A	158.00	119.00	39.00
360,000	Zurich, Switzerland	CH	1	15	N/A	N/A	60.00	34.00	26.00
306,000	South Morang, Victoria, Australia	AU	N/A	8	2	N/A	87.50	50.30	37.20
288,395	Utrecht, The Netherlands	NL	1	13	1	N/A	130.00	130.00	N/A

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**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Collections				Additions			
Column 1	2	3	28	29	30	31	32	33	34	35
Population	Name of Town & Province/State	Country	Total Collection	Books & Serials	Audio Visual Items	Electronic Collection	Total Additions	Books & Serials	Audio Visual Items	Electronic Collection
<b>1,000,000 and over</b>										
6,994,500	Hong Kong	HK	11,649,666	10,430,943	976,303	207,880	925,023	817,623	92,906	13,259
4,483,900	Singapore	SG	8,508,617	8,142,150	320,208	143	820,554	820,554	N/C	37
3,313,537	New York City, NY, USA	US	7,791,986	6,141,769	1,584,421	65,796	1,068,452	778,543	240,354	25,423
2,503,281	Toronto, Ontario, Canada	CA	10,766,433	8,516,536	2,249,897	9,398	700,555	631,229	85,068	654
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	5,120,690	4,841,343	258,561	20,786	478,404	440,398	37,991	11,403
2,229,379	Queens, New York, USA	US	6,977,472	6,050,033	908,467	18,972	940,567	822,474	114,654	3,439
2,125,246	Paris, France	FR	9,859,000	4,383,200	866,000	N/A	390,530	294,310	96,730	N/A
1,926,000	Bucharest, Romania	RO	1,316,235	1,274,792	41,438	5	49,732	48,910	822	N/A
1,698,106	Budapest, Hungary	HU	3,312,425	2,560,207	222,805	16,172	83,897	63,150	19,342	487
1,664,146	Vienna, Austria	AT	1,493,202	1,284,726	208,476		201,636	127,403	29,233	
1,620,693	Montreal, Quebec, Canada	CA	3,534,686	3,361,112	129,045	18,106	305,533	282,426	18,231	3,609
1,605,602	Barcelona, Spain	ES	1,368,136	1,050,210	210,631	N/A	175,338	N/A	N/A	N/A
1,186,618	Prague, Czech Republic	CZ	2,254,257	2,146,698	96,959	522	112,589	108,161	4,055	55
<b>500,000 to 999,999</b>										
992,176	Brisbane, Queensland, Australia	AU	1,338,531	1,102,498	134,301	14,870	150,990	129,576	19,026	700
891,192	Jacksonville, Florida, USA	US	2,883,856	2,449,589	406,500	27,767	226,790	158,044	67,158	1,588
802,270	Zagreb, Croatia	HR	2,133,987	2,055,764	29,473	6,377	118,484	110,206	4,278	1,052
780,119	Amsterdam, The Netherlands	NL	1,693,861	1,523,880	169,981	500	142,002	118,723	23,279	500
731,800	Riga, Latvia	LV	1,055,979	991,193	9,249	2,025	101,321	94,596	3,078	804
600,000	Vancouver, BC, Canada	CA	10,155,900	7,000,000	2,500,000	180,000	50,829	45,000	1,500	200
600,000	Vilnius, Lithuania	LT	755,158	718,927	17,521	1,436	46,921	46,629	70	1
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	1,020,793	902,960	19203*	5,569	99,274	94,148	2,326	670
581,858	Düsseldorf, Germany	DE	810,795	623,441	137,873	12,677	72,866	58,484	12,586	1,402
572,600	Seattle, WA, USA	US	2,341,358	1,868,133	464,559	8,666	232,435	155,862	72,973	3,600
564,874	Helsinki, Finland	FI	1,935,999	1,645,183	203,152	42,500	123,923	98,717	18,202	4,931
560,000	Boston, MA, USA	US	8,841,700	8,720,100	113,600	8,000	30,700	6,200	20,000	4,500
546,000	Bremen, Germany	DE	507,182	380,549	86,961	15,065	55,320	40,032	12,597	1,471
538,411	Oslo, Norway	NO	1,378,383	1,251,061	72,917	1,115	94,837	82,103	11,651	57
505,957	Hannover, Lower Saxony, Germany	DE	1,285,102	1,187,366	76,119	11,031	72,232	58,030	10,919	1,704
503,699	Copenhagen, Denmark	DR	2,113,244	1,808,274	304,970	N/A	214,105	167,720	46,385	
<b>250,000 to 499,999</b>										
496,021	Dresden, Germany	DE	774,093	563,609	129,485	10,827	64,220	45,686	16,515	1,782
478,403	Cleveland, Ohio, USA	US	11,138,082	4,640,003	321,474	35,685	N/C	N/C	N/C	N/C
472,279	City of Gold Coast, QLD, Australia	AU	746,856	561,382	115,703	15,651	255,916	172,149	56,422	2,046
460,000	Toulouse Région Midi-Pyrénées (France)	FR	1,181,143	1,050,308	921	3,041	114,327	96,000	775	543
453,157	Lyon Région Rhône-Alpes (France)	FR	3,563,263	2,500,500	240,981	4,882	693,055	76,071	13,020	148
448,229	Toledo, Ohio, USA	US	N/A	2,383,309	201,093	N/A	N/A	169,413	43,926	N/A
399,096	Tallinn, Harju County, Estonia	EE	1,026,928	1,019,508	7,276	144	55,978	55,070	883	25
360,000	Zurich, Switzerland	CH	341,638	253,602	77,997	5,568	43,739	28,617	13,250	928
306,000	South Morang, Victoria, Australia	AU	505,104	434,764	66,806	3,534	72,011	60,989	10,657	365
288,395	Utrecht, The Netherlands	NL	712,243	593,687	106,731	100	71,443	63,267	8,176	N/C

**Notes:**  
Rotterdam: Does not include the record library which is a separate organization with a collection of approx. 610,000 items



**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Access			Registered Users		Visits	
Column 1	2	3	36	37	38	39	40	41	42
Population	Name of Town & Province/State	Country	Opening Hours Per Week	Total Public Access Workstation	Workstations Connected to the Internet	Total Number of Users	New Registrations	Visits	Virtual Visits
<b>1,000,000 and over</b>									
6,994,500	Hong Kong	HK	3,588.0	2,106	1,376	3,442,207	140,363	44,092,524	132524375*
4,483,900	Singapore	SG	77.0	704	401	1,940,444	182,195	37,385,764	15,247,684
3,313,537	New York City, NY, USA	US	3,285.0	1,231	1,231	2,173,008	288,299	12,434,472	
2,503,281	Toronto, Ontario, Canada	CA	4928*	1,908	1,487	1,238,358	167,144	17,117,800	15,411,225
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	2,157.0	1,009	1,009	1,079,297	180,795	12,410,531	3,695,231
2,229,379	Queens, New York, USA	US	2,414.5	1,100	1,100	817,455	99,227	14,131,408	2,389,290
2,125,246	Paris, France	FR	1,981.5	229	84	300,490	93,649	8,500,500	N/A
1,926,000	Bucharest, Romania	RO	1,405.0	76	49	27,276	27,276	336,627	14,972
1,698,106	Budapest, Hungary	HU	1,677.0	988	557	287,857	90,360	2,714,620	1,064,366
1,664,146	Vienna, Austria	AT	951.0	138	138	151,434	42,308	1,766,040	677,184
1,620,693	Montreal, Quebec, Canada	CA	2,222.0	358	323	463,464	82,707	5,098,971	610,643
1,605,602	Barcelona, Spain	ES	1,260.5	578	425	506,402	78,785	4,896,978	N/A
1,186,618	Prague, Czech Republic	CZ	*	283	174	192,417	32,342	2,242,999	310,216
<b>500,000 to 999,999</b>									
992,176	Brisbane, Queensland, Australia	AU	1,265.0	516	516	428,502	80,090	6,033,596	1,756,800
891,192	Jacksonville, Florida, USA	US	1,122.0	950	950	538,952	60,084	4,365,463	3,385,211
802,270	Zagreb, Croatia	HR	2,802.0	80	70	287,527	104,325	2,620,411	N/C
780,119	Amsterdam, The Netherlands	NL	763.0	630	580	151,162		3,382,549	352,000
731,800	Riga, Latvia	LV	2,133.0	160	160	81,221		1,225,863	15,007
600,000	Vancouver, BC, Canada	CA	65.0	494	494	369,168	60,000	6,600,000	3,500,000
600,000	Vilnius, Lithuania	LT	48.0	39	81	52,510	18,007	720,405	N/A
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	503.0	351	351	105,556	18,191	2,885,876	758,803
581,858	Düsseldorf, Germany	DE	334.5		39	51,934	15,068	1,248,436	617,545
572,600	Seattle, WA, USA	US	1,437.0	1,024	1,024	466,804	68,545	6,206,475	4,631,651
564,874	Helsinki, Finland	FI	1,770.0	484	342	221,021		6,331,038	6,155,749
560,000	Boston, MA, USA	US	267.0	559	680	1,410,006	2,500	3,478,566	143,655,147
546,000	Bremen, Germany	DE	221.0	150	115	64,348	13,952	1,334,225	865,600
538,411	Oslo, Norway	NO	623.0	87	64	344,140	35,713	22,487,368	749,882
505,957	Hannover, Lower Saxony, Germany	DE	633.5	123	80	62,074	13,045	1,559,635	N/A
503,699	Copenhagen, Denmark	DR	840.0	306	201	173,372		3,753,859	2,861,407
<b>250,000 to 499,999</b>									
496,021	Dresden, Germany	DE	601.0	119	53	67,705	12,859	1,748,684	1,013,304
478,403	Cleveland, Ohio, USA	US	1,677.5	322	322	286,432	N/A	3,986,634	N/A
472,279	City of Gold Coast, QLD, Australia	AU	671.5	219	217	215,510	32,687	2,456,922	1,662,113
460,000	Toulouse Région Midi-Pyrénées (France)	FR	46.0	278	278	109,834	27,321	902,900	243,019
453,157	Lyon Région Rhône-Alpes (France)	FR	492.0	184	137	93,804	18,578	2,248,703	1,625,295
448,229	Toledo, Ohio, USA	US	976.5	N/A	N/A	299,941	N/C	3,779,062	
399,096	Tallinn, Harju County, Estonia	EE	774.0	131	131	82,003	17,047	842,512	N/A
360,000	Zurich, Switzerland	CH	366.0	38	7	57,124	13,963	923,044	458,911
306,000	South Morang, Victoria, Australia	AU	387.5	183	160	145,521	13,640	1,569,896	N/A
288,395	Utrecht, The Netherlands	NL	365.5	450	400	59,285	11,967	1,458,335	400000*

Notes:  
 Prague: Central Library: 51-63 hrs. Branches 18-46 hrs  
 Toronto: opening hours exclude Sunday Hours - 26 branches are open 3.5 hrs Jan-Jun and Sept - Dec.  
 When Sunday hours are in effect, open hours are 5,019hrs  
 Hong Kong: virtual visits include access through library workstations  
 Utrecht: virtual visits are approximate

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**STATISTICAL SURVEY OF THE METROPOLITAN LIBRARIES SECTION OF IFLA  
2006**

Please refer to the Definitions and Instructions for 2006 when using these statistics

Population and Location			Use					
Column 1	2	3	43	44	45	46	47	48
Population	Name of Town & Province/State	Country	Information Requests	Searches	Internet Sessions	Loans	On-Site Loans	In-house Use
<b>1,000,000 and over</b>								
6,994,500	Hong Kong	HK	4,139,808	N/A	N/A	61,304,619	6,467,069	N/A
4,483,900	Singapore	SG	333,204	22,648,268	1,472,661	28,843,652	4,497	7,630,206
3,313,537	New York City, NY, USA	US	6,922,722			15,910,671	N/A	N/A
2,503,281	Toronto, Ontario, Canada	CA	7,521,594	21,204,605	5,024,332	30,412,490	N/A	8,267,605
2,500,000	Brooklyn (Kings County), New York, New York, USA	US	3,147,600	N/A	N/A	16,496,552	N/A	N/A
2,229,379	Queens, New York, USA	US	3,375,840	953,502	2,673,381	20,844,618	N/A	3,584,958
2,125,246	Paris, France	FR	N/A	N/A	N/A	10,633,527	96,468	N/A
1,926,000	Bucharest, Romania	RO	58,000	N/A	N/A	92,571		51,428
1,698,106	Budapest, Hungary	HU	653,473	N/A	205,190	4,626,579	2,743,920	N/A
1,664,146	Vienna, Austria	AT	N/A	838,093	N/A	5,338,393	N/A	N/A
1,620,693	Montreal, Quebec, Canada	CA	652,768	N/A	436,528	8,191,686	N/A	2,613,519
1,605,602	Barcelona, Spain	ES	N/A	N/A	508,200	3,816,777	N/A	N/A
1,186,618	Prague, Czech Republic	CZ	N/A	5,856,642	228,504	7,200,183	586,825	N/A
<b>500,000 to 999,999</b>								
992,176	Brisbane, Queensland, Australia	AU	485,145	N/A	N/A	10,179,792	N/A	N/A
891,192	Jacksonville, Florida, USA	US	1,193,433	3,034,898	1,068,809	7,948,860	N/A	N/A
802,270	Zagreb, Croatia	HR	N/A	N/A	N/C	4,482,504	N/A	N/A
780,119	Amsterdam, The Netherlands	NL	161,750	N/A	450,720	4,358,666	N/A	N/A
731,800	Riga, Latvia	LV	85,670	N/A	N/A	3,356,297	N/A	N/A
600,000	Vancouver, BC, Canada	CA	940,947	1,000,000	1,100,000	9,800,000	5,000,000	8,000,000
600,000	Vilnius, Lithuania	LT	340,430	N/A	30,000	1,607,560	N/A	939,843
588,718	Rotterdam, Zuid-Holland, The Netherlands	NL	726,109	994,394	N/A	3,806,174	N/A	N/A
581,858	Düsseldorf, Germany	DE	440,574	225,992	N/A	3,928,915	N/A	54,992
572,600	Seattle, WA, USA	US	12,939,299	11,577,321	N/A	8,661,263	N/A	N/A
564,874	Helsinki, Finland	FI		N/A	N/A	9,607,556	N/A	N/A
560,000	Boston, MA, USA	US	1,038,833	N/A	N/A	2,906,076	N/A	N/A
546,000	Bremen, Germany	DE	142,642	N/A	N/A	3,462,665	N/A	N/A
538,411	Oslo, Norway	NO	611,850	10,613,389	N/A	2,195,563	N/A	N/A
505,957	Hannover, Lower Saxony, Germany	DE	376,682	N/A	N/A	3,916,074	N/A	N/A
503,699	Copenhagen, Denmark	DR	N/A	N/A	N/A	7,960,078	N/A	N/A
<b>250,000 to 499,999</b>								
496,021	Dresden, Germany	DE	280,148	240,000	123,997	5,290,411	N/A	N/A
478,403	Cleveland, Ohio, USA	US	1,072,218	N/A	N/A	5,816,203	N/A	N/A
472,279	City of Gold Coast, QLD, Australia	AU	288,930	44,697		6,098,189	N/A	N/A
460,000	Toulouse Région Midi-Pyrénées (France)	FR	N/A	N/C	N/C	3,050,363	3,050,363	N/A
453,157	Lyon Région Rhône-Alpes (France)	FR	N/A	N/A	N/A	2,974,837	137,935	N/A
448,229	Toledo, Ohio, USA	US	516,620		1,081,265	6,373,394	N/C	2,091,218
399,096	Tallinn, Harju County, Estonia	EE	12,291	N/A	76,014	1,414,445	24,685	N/A
360,000	Zurich, Switzerland	CH	N/A	N/A	N/A	2,271,381	N/A	1,504
306,000	South Morang, Victoria, Australia	AU	151,644	79,123	N/A	3,660,544	N/A	N/A
288,395	Utrecht, The Netherlands	NL	267,481	N/A	N/A	2,250,679	N/A	N/A

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