Knowledge Management

Issue no. 4
July 2007

From the Chair

Greeting to all KM Members !

It does not seem possible that in a little over three weeks many of us will be attending the next IFLA Conference in Durban South Africa and that we will be hosting our first pre-conference. I hope that many of you will be able to participate in our pre-conference and our conference program.

My challenge to all KM members is to share with the officers what activities you would like to see the Section get involved with and what enhancements you would like us to our Web site. Little use is being made of our listserv and i feel this is a shame since it would also us to share information on KM throughout the year.

Looking forward to seeing all of you in Durban and to hearing from all of you as we strive to make KM a vital unit of IFLA.

Judy

Judith J. Field
Chair / Treasurer

Editorial

This pre-conference issue of the KM Section Newsletter is full of information about all KM events during this upcoming WLIC: The Open Session, as well as the one-day KM workshop, some information about the speakers and the dates of the KM Section meetings. To round up your WLIC schedule, please find some recommendations of other presentations and events related to KM.   Plus a special website, which gives comprehensive information on South African Libraries.

Christel Mahnke,
Newsletter Editor

Inside this issue

KM at WLIC 2007
Knowledge Management at WLIC Durban
"Libraries for the future:
Progress, Development and Partnerships"

Knowledge Management Open Session (124)
Tuesday, August 2007, 16.00 – 18.00

Using knowledge management to facilitate information transfers in our multicultural world

Knowledge management is about sharing knowledge with others. In the past, this was often regarded as a challenge and possible reason for poor performance of elaborate KM systems. But lately, a new way of knowledge sharing has emerged: the web 2.0. It is time for librarians and KM experts to explore this phenomenon and see what it means for the purpose of KM. **Stephen Abram**, vice president of SirsiDynix, past president of the Canadian Library Association and President-Elect of SLA (Special Libraries Association) is one of the leading visionaries of our field. He will open the session speaking about **"The Social Library: The 2.0 Phenomenon and KM" – Collaboration, Cooperation, Sharing, Storytelling, Networking"**

The second speaker is **Dr. Dale Peters**, Project manager of DISA (Digital imaging South Africa), an initiative for co-operation among research libraries and archives in Southern Africa. She is a leading authority in the southern African Region in the use of digital technologies in higher education, and plays an active role in cultural heritage and research institutions. She will give a presentation on **"DISA workflow: Knowledge management in digital library operations"**
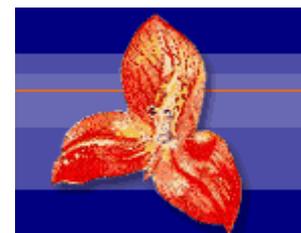
The Bibliotheca Alexandrina is a leading institution of the digital age. At the same time library, museum, Internet archive and research institution, it plays a leading role in knowledge management not only for the Arab world. Above all, it is a center for learning, tolerance, dialogue and understanding. **Prof. Dr. Magdy Nagi**, Head of Information and Communication Technology Sector of Bibliotheca Alexandrina will present a paper on
"Archiving of Digital Libraries: Towards Online Storage"

The library of the University of Pretoria is regarded as one of the best university libraries in South Africa. In addition to the traditional library services, the library presents a holistic e-service to its clients, including e-books, e-journals, an academic portal, a digital research repository, customized web pages, an e-thesis database, knowledge tools, digitized full text local collections, and a digital reference service. **Ina Smith and Heila Pienaar** from the University of Pretoria present a paper with the thrilling title **"Adapt or die: Energizing library staff and academics through the development of digital repositories"**.

Regardless if you need a new vision, a better workflow, the latest about digital storage or just a surviving strategy: you surely will find it at KM session!

KM Section Satellite Meeting

Knowledge management:
Best practices / Lessons Learned
17 August 2007 at   EG Malherbe Library,
Howard College Campus, University of
KwaZulu-Natal, Durban, South Africa

The one-day-workshop will start with an introduction to KM by **Michael Koenig** (Palmer School of Library & Information Science), one of the leading experts in the field. **Dirk Roux** (Council for Scientific and Industrial Research) will speak about "Principles of Knowledge Sharing in a learning environment". One of his latest contributions to the field of KM deals with the importance of the tacit dimension of knowledge. He proposes a view on knowledge as a "process of relating" that involves negotiation of meaning among partners.

Related Links

Prof. Dr. Magdy Nagi
Bibliotheca Alexandrina

www.bibalex.org/English/index.aspx

Ina Smith and Heila Pienaar
University of Pretoria
Academic Information
Service (Library)

www.ais.up.ac.za/

Michael Koenig
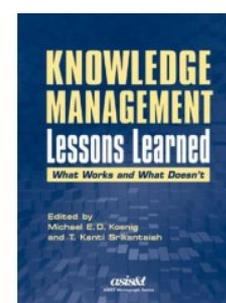
www.amazon.com/Knowledge-Management-Lessons-Learned-Monograph/dp/1573871818

Dirk Roux

www.ecologyandsociety.org/articles/1643.html

The workshop continues with an insight in the "Role and responsibility of librarians in the establishment and maintenance of a KM programme" by **Retha Snyman** (University of Pretoria). One of her recent research projects seeks to look at the challenges facing knowledge managers in a multicultural South African corporate environment.

The following case studies will show answers to this challenge from different perspectives. Practitioners will give KM tips, speak about tools and techniques.
Stephen Abram (SirsiDynix) will provide a summary at the end of the day.

The workshop will provide great network opportunities for all "knowledge workers" and a deep insight into the use of KM in Africa.

Recommended Presentations

KM is everywhere: a choice of presentations at WLIC Durban

Knowledge Management has become an important feature not only inside organizations, but also for all librarians who want to serve their community well. The theme of this year's KM Open Session '**Using knowledge management to facilitate information transfers in our multicultural world'** overcomes the boundaries of organizational use of KM and shows its use for all current information challenges.
Here is a choice of presentations and events you might want to include in your personal WLIC schedule, to get a broader picture of KM today.

Knowledge Management cannot be efficient without educated customers to speak to. This is where Information Literacy comes into the focus of KM.

Information Literacy: Introduction to the International ILFA/UNESCO IL Resources Directory and the IL International State of the Art Report
Presented by Jesus Lau (Mexico), Sylvie Chevillotte (France) and Linda Goff (USA) #99 Monday **20 August 13.45-15.45 h**

Related Links

Aretha Nyman
www.up.ac.za/dspace/items-by-author?author=retha.snyman%40up.ac.za

Complete program
www.ifla-km.org/IFLA-KMworkshop.pdf

The Workshop is sponsored by SirsiDynix and is free of charge

Related Links

IFLA Guidelines on IL (reviewed July 2006)
www.ifla.org/VII/s42/pub/IL-Guidelines2006.pdf

IFLA/UNESCO IL Resources Directory
www.infolitglobal.info/

IL Website by information professionals from key UK organizations
www.informationliteracy.org.uk/

IL Website by ALA / Association of College and Research Libraries
www.ala.org/ala/acrl/acrlissues/acrlinfolit/informationliteracy.htm

HIV/AIDS: Sub-Sahara Africa is the hardest hit region in the world where AIDS threatens to decimate entire populations. Information remains the most crucial weapon in the war against the AIDS virus. The presentation examines the potential benefits and limitation of information and communications in the fight against the disease.

HIV/AIDS Information Seeking and Healthcare communications in Sub-Sahara Africa   Presented by Kendra Albright (UK)
#107 **Tuesday 21 August 8.30 – 10.30 h**
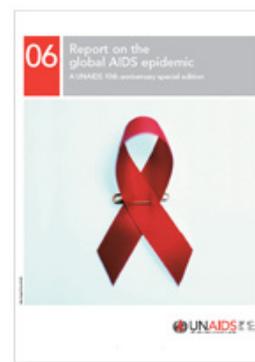
Rural communities, the poor, and young women are especially vulnerable to AIDS. Inequitable gender, social or economic relations aggravate the spread of the virus. The presentation discusses the realization of the Millennium Development Goals in Nigeria, in relation to information, education & library access as a means against the spread of HIV/AIDS.

The Millennium Development Goals (MDGs): gender gap in information, education and library access to HIV/AIDS prevention and treatment in local communities in Nigeria
Presented by Adetoun A.Oyelude (Nigeria) and Adepeju O.Oti (Nigeria) # 120 **Thursday 23 August 8.30 – 10.30 h**

Knowledge Dissemination in Africa faces specific circumstances. If you ever wanted to know, how to do business information for SME in South Africa, here is the chance.

Supporting the information needs of small and micro businesses: a South African case study
Presented by Peter Underwood (South Africa)
101 **Monday 20 August 16.00–18.00 h**

Globalization and growing competition have accelerated the need for knowledge intensive work performance. The agriculture sector is no exception. How to introduce ICT in an environment, where knowledge transfer is mainly based on person-to-person contacts, printed publications, radio and TV?

Impact of Globalization and Emerging ICT on Agricultural Knowledge Transfer to Small Farmers in India
Presented by I.V.Mahlan and Shivarama Rao (India)
120 **Tuesday 21 August 13.45 – 15.45 h**

WLIC 2007: Change of Presidency

Alex Byrne, the outgoing president, chairs a session about **Indigenous Knowledge** on Monday 20 10.45 – 12.45 h
In UNESCO Session, he will discuss the role of **Libraries and information Services** in the era following the World Summit on the Information Society (WSIS), with Abdul Wahid Khan (UNESCO) and Claudia Lux.
UNESCO session, Sunday 19, 13.45 – 15.45 h

President Elect Claudia Lux will start her session with a discussion on her Presidential Theme **'Libraries on the Agenda'**. The second part of the session will be devoted to the discussion on WSIS and the follow-up activities by IFLA. Claudia Lux has introduced an 'Information Society Working Group', whose aim is to ensure IFLA's ongoing involvement in the process. PE's Session Tuesday 21, 8.30 – 12.45

The newly elected president Ellen R.Tise will present her Presidential Theme at the
WLIC 2007 Closing Session on Thursday 32, 13.15 – 14.45

South African Libraries

Libraries and Library Institutions in South Africa – a link list with comments by Goethe-Institut Johannesburg

GOETHE-INSTITUT
SÜDAFRIKA

www.goethe.de/ins/za/joh/wis/wtl/enindex.htm

KM Section Meetings

Meet the KM Standing Committee and get involved in the section's planning

Meeting dates:
11:30-2:20 August 18 and 2:00-5:00 August 24

Alex Byrne (Australia)
President 2005-2007

Claudia Lux (Germany)
President Elect 2005-07
President 2007-2009

Ellen R.Tise
(South Africa)
President Elect 2007-09
President 2009-2011

KM Section Website

More on IFLA KM Section:

www.ifla-km.org/jsp/modules/content/index.jsp?action=read_article&id=General.1136360979531&subject=General

Announcements

KM Africa Knowledge to mobilize Africa

17-19 July 2007
Kenyatta Conference Centre Nairobi, Kenya
www.kmafrica.info/conference_about.asp

The Second Biennial Conference KMA 2007 will deepen KMA's role as a mediator in the sustainable transfer of knowledge through knowledge communities and electronic infrastructure.
Some highlights from the programme:
- New approaches or second-generation models for capacity building in Africa
- Bridging the 'know-how' and the 'know-do' gap in public health in Africa
- Delivery of Services to meet millennium development goals
- Theory, concepts and the practice of KM

Papers are available on:
www.kmafrica.info/conference_papers.asp

KM Africa Network
www.kmafrica.info

KM Asia 2007
Enhancing Knowledge Culture and Discovering New Possibilities
29-31, Oct. 2007
Suntec Singapore

See advances in KM practice and gain up to date information on current trends and methodologies.

Hear keynote addresses delivered by prominent members of the KM community.

Learn from local and international practitioner case studies that will equip you with real-life examples and illustrations of what lies behind KM's most successful programmes.

Participate in a Knowledge Café that will foster a learning community to make real life differences in knowledge management practices.

Watch a speed debate on local Asian KM practices and take part in deciding the winning side

www.kmasia.com/programme.htm

4th Conference Professional Knowledge Management Experiences and Visions

28-30 March 2007, Potsdam, Germany
Focus of the conference is bringing together different research disciplines and sharing experiences gained in the different areas where knowledge management is being applied.

Conference Proceedings now available
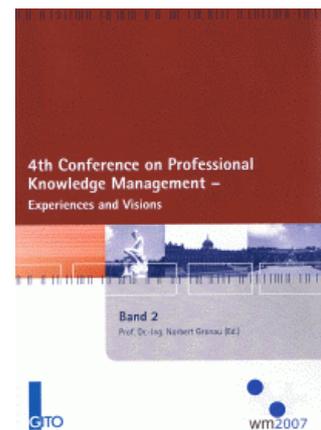
392 pages, 49,80 Euro
ISBN 3936771995

German Edition:
446 Seiten, 49,80 Euro
ISBN 3936771987