



**Library Services to Multicultural Populations Section  
ANNUAL REPORT  
2015**

### **Introduction**

Professional Units must prepare an Annual Report for each calendar year (January to December). The purpose is to inform the Professional Committee, the Section's Standing Committee, members of the Section and the profession around the world about achievements over the year. The Annual Report refers to the activities identified in the Unit's [Action Plan](#) and reports on the progress of these activities, the activities that have been completed and their impact.

The Annual Reports of all IFLA Sections provide important input to the fulfilment of IFLA's Professional Programme, Strategic Plan and Key Initiatives, and also contribute to IFLA's Annual Report.

The Officers of the Section should return this form to the Division Chair and Professional Support Officer no later than 15 March 2016.

A summary should be provided to the membership of the Professional Unit.

Further guidance on Annual Reports can be found in the Officers corner: <http://www.ifla.org/officers-corner/annual-reports>

## Report on progress and activities

Objectives <i>Identified in the Unit's Action Plan</i>	Project or activity <i>Identified in the Unit's Action Plan</i>	Progress <i>Please give brief details, including status (not started, in progress, near completion, completed)</i>	Risks <i>Please identify any problems or concerns (e.g. missed deadlines, lack of resource) and how you would propose to address them</i>
1. Indigenous Matters Section	<ul style="list-style-type: none"> <li>- Work closely with the Special Interest Group on Indigenous Matters as it defines the role of IFLA with regards to the needs of Indigenous populations in a global context.</li> <li>- Support the work of the Special Interest Group on Indigenous Matters, including support for the SIG's outreach plan and its transition to a Section.</li> <li>- Raise awareness of the IFLA SIG on Indigenous Matters, especially within communities serving Indigenous peoples.</li> <li>- Conduct and publish</li> </ul>	<ul style="list-style-type: none"> <li>- In progress</li>   <li>- Completed</li>   <li>- In progress</li> </ul>	

	<p>research on Indigenous library services.</p> <ul style="list-style-type: none"> <li>- Promote awareness of relevant policy documents impacting Indigenous library services.</li> <li>- Secure the status of the Special Interest Group on Indigenous Matters as a full IFLA Section by 2015/16 by ensuring a strong and stable membership base.</li> </ul>	<ul style="list-style-type: none"> <li>- Not started</li> <li>- Completed</li> </ul>
2. Promote the work of IFLA and the section	<ul style="list-style-type: none"> <li>- promote and increase access to the Multicultural Library Manifesto Toolkit and the IFLA/UNESCO Multicultural Library Manifesto.</li> <li>- Work with IFLA HQ and UNESCO to develop training tools and workshops regarding the Multicultural Library Manifesto Toolkit and the IFLA/UNESCO Multicultural Library Manifesto.</li> <li>- Publish bi-annual newsletter</li> <li>- Promote multicultural</li> </ul>	<ul style="list-style-type: none"> <li>- In progress</li> <li>- In progress</li> <li>- In progress; last publication was for Winter 2015/2016</li> <li>- In progress - The committee</li> </ul>

	library services	has been working on two joint sessions for the Ohio, Columbus, Congress in August 2016. With Public Library section, LSMP will invite 8 speakers to explore the recent trends and library services for refugees and new comers within the context of “a sanctuary in times of need”.
3. Promote diversity in the profession	<ul style="list-style-type: none"> <li>- Work with IFLA HQ and UNESCO to advance the work of the section by looking at the recruiting process and outreach of Library and Information Science (LIS) schools to further the section’s key principle of employing staff to reflect the diversity of the community and who are trained to work with and serve diverse communities.</li> <li>- A work group was formed with four committee members to investigate the feasibility of having an off-</li> </ul>	<ul style="list-style-type: none"> <li>- In progress</li> <li>- Postponed</li> </ul>

	<p>site workshop for at Urbana Campaign during the Ohio conference 2016 on the theme of Multicultural Profession. Although it was decided not to go forward, we would keep the idea for 2017</p>	
4. Hold a midyear meeting each year	<ul style="list-style-type: none"> <li>- The 2015 midyear meeting was held in Toronto, Canada, and the 2016 midyear meeting was held in Wellington, Aotearoa New Zealand</li> </ul>	<ul style="list-style-type: none"> <li>- completed</li> </ul>
5. Develop a marketing and distribution strategy for the new Multicultural Library Manifesto Toolkit	<ul style="list-style-type: none"> <li>- Publish a summary of the Multicultural Library Manifesto Toolkit promoting the usage of this document.</li> <li>- Translate the summary into IFLA official languages, as well as others, including Indigenous languages</li> <li>- Develop examples and cases to illustrate these documents in action</li> </ul>	<ul style="list-style-type: none"> <li>- Completed</li> <li>- Ongoing</li> <li>- Working group formed</li> </ul>

## Results

Please provide further information about the activities that were completed during the year. Ensure that details or a full report can be found online, the main outcomes have been shared with a wider audience and the impact of the work can be demonstrated.

<p>Completed project or activity <i>Please list those projects/activities identified as completed in the table above</i></p>	<p>Output <i>Please state what the output of the project/activity was (e.g. Report, Standard, Workshop etc) and provide a URL to it</i></p>	<p>Communications <i>Please state how the output and outcomes of the project/activity have been communicated to the Unit, IFLA members and the wider profession</i></p>	<p>Impact of the completed project or activity <i>Through the Measures of Success identified in your Action Plan, describe what difference the project or activity has made to the Unit, IFLA members, the wider profession or society at large</i></p>
<p>1. Support the work of the Special Interest Group on Indigenous Matters, including support for the SIG's outreach plan and its transition to a Section; Secure the status of the Special Interest Group on Indigenous Matters as a full IFLA Section by 2015/16 by ensuring a strong and stable membership base.</p>	<p>- The SIG for Indigenous Matters has officially been established as a section within IFLA. An executive team has been formed with Te Paea Paringatai as Chair, [Celia as Secretary], and Adjoa Boateng as information officer. IM and LSMP will work closely as two distinctive sections.</p>	<p>- Emails were sent through the Section listserv, messages were posted to the Section's website, and the SIG's Facebook group kept interested members and supporters abreast of the SIG's status as it formed a section.</p>	
<p>2. Hold a midyear meeting each year</p>	<p>- The 2015 midyear meeting was held in Toronto, Canada</p>	<p>- A report on the meeting is available at</p>	

		<a href="http://www.ifla.org/files/assets/library-services-to-multicultural-populations/newsletters/summer_2015.pdf">http://www.ifla.org/files/assets/library-services-to-multicultural-populations/newsletters/summer_2015.pdf</a>
3. Publish a summary of the Multicultural Library Manifesto Toolkit promoting the usage of this document	- A four page summary in English has been published, along with translations in Arabic, French, German, Spanish, Korean, Norwegian, Slovak, Swedish, and Nepali	- document available at <a href="http://www.ifla.org/publications/summary-multicultural-communities-guidelines-for-library-services?og=73">http://www.ifla.org/publications/summary-multicultural-communities-guidelines-for-library-services?og=73</a>
4. Tess Tobin worked with Division III Chairs to develop a program, <i>Libraries working for development through information access: realizing the Lyon Declaration</i> for the IFLA World Library and Information Congress (WLIC) in Cape Town, South Africa from August 15-21.	- The program highlighted IFLA's advocacy to include in the 2015 UN Sustainability Goals the concept of how access to information supports all types of sustainability.	

### Standing Committee membership

Please provide further information about members of the Standing Committee and their contribution to the work of the Professional Unit.

Standing Committee members' names	Role on the Standing Committee (if any) and contribution made to the work of the Professional Unit over the year <i>For example, Chair, Information Coordinator, Project Leader</i>	Comments on position <i>For example, resigned, co-opted to fill a casual vacancy, etc.</i>
1. Jack Hang-tat Leong	Chair	
2. Te Paea Paringatai	Secretary	Resigned in December for becoming the acting Chair of IM section
3. Adjoa K. Boateng	Information Coordinator	
4. Te Paea Paringatai		
5. Alireza Afshari		
<b>6. Gulnara Baitakova</b>		
7. Anita Basak		
8. Vickery Bowles	Newsletter Editor	
9. Ruth Fassbind-Eigenheer		
10. Mary Grace Flaherty		
11. Fred J. Gitner		
<b>12. Federico Hernandez Pacheco</b>		
13. Guido Jansen		
14. Suela Jorgaqi		
15. Roberto Morelato		
16. Kenji Murakami		
17. Susan Schnuer		
18. Mathilde Servet		
19. Stephen E. Stratton		
20. Siri Tidemann-Andersen		

Names of any other reporting persons	Role <i>For example, Corresponding Members</i>	Comments on position <i>For example, resigned, co-opted to fill a casual vacancy, etc.</i>
1. Susy Tastesen	Corresponding Member	
2. Svetlana Gorokhova	Corresponding Member	
3. Tess Tobin	Corresponding Member	
4. Yasuko Hirata	Corresponding Member	
5. Christiana Ikeogu	Corresponding Member	

### Professional Unit meetings or conference calls

Please show how the Standing Committee has conducted its business over the year.

Date <i>When the meeting was held</i>	Location or type of meeting <i>Physical or virtual meeting (telephone, skype etc)</i>	Main outcomes <i>Briefly summarise the main outcomes of the meeting and how these were communicated to the membership of the Professional Unit</i>
1. March 12-14, 2015	Toronto, Canada – Physical	Discussions of the Cape Town program & the progress of IM becoming section
2. Aug 15 & 21, 2015	Cape Town, South Africa – Physical	Election of new Chair & Secretary, report of major achievements, toolkits and translation of guidelines; and successfully held the conference – Satellite and Section program

Please return this form to the Division Chair and Professional Support Officer ([joanne.yeomans@ifla.org](mailto:joanne.yeomans@ifla.org)) no later than 15 March 2016.

Please also make a summary of this form available to the IFLA Members registered with the Professional Unit, removing any sensitive information such as risks, individuals' contributions, etc.

(Officers can obtain a list of their IFLA Members from [membershp@ifla.org](mailto:membershp@ifla.org)).

When making the Annual Report public, please remove any information you think should not be shared. IFLA HQ is currently working on a web page template which you might use for this purpose.