

**IFLA Knowledge Management Standing Committee (SC) Meetings
Gothenburg, Sweden**

KM I: August 10, 2010, Saturday, 14:30-17:20

KM II: August 14, 2010, Tuesday, 13:15-14:45

Both meetings were opened by Xuemao (Shimo) Wang, the chair, who welcomed all to the meeting.

List of Attendees:

Standing Committee members:

Agnes Hajdu Barat - I, II
Stuart Basefsky - I, II
Leda Bultrini - I, II
Olga Lavrik - I, II
Lois Mai Chan - I, II
Jane Dysart - I, II
Judith J. Field - II
Christel Mahnke - I, II
Theo J.D. Bothma - I, II
Elisabeth Freyre - I, II
Sally McCallum - I, II
Xuemao (Shimo) Wang - I, II
Karolien Selhorst - I, II

Standing Committee member sending regrets: K.C. Sahoo.

Guests:

Michael Koenig - I
Ragna Seidler-de Alwis – I
Cindy Hill – I
Albert Fynn – I
Francois V. Godonou – I, II
Kabou Kambou Kadio – I
Shaked Spier - I
Frank Cervone - I
Elham Abdallah - I
Lydie Diatto - I
Maryam Zakerhamidi - I
Mitra Shamsi - I
Ammar Jalalimanesh - I, II
Randy Olsen - I
Rajesh Chandrakar - I
Li-Ping Ku - II
Andrea Bach - II
Fay Austin - II
Rebekka Rundberg - II

- I - Tuesday meeting
- II - Saturday meeting

Introductions

New and current members were introduced, and any visitors were also invited to participate.

Treasurer report

Xuemao (Shimo) Wang, as Treasurer, reported that the FY 2009 SC funds (324 Euro) were spent as follows: 209 Euro for assistance on the KM web site, 55 Euro for Milan pre-conference expenses, and 60 Euro for physical design (not the content) of the brochure.

In the new budget year 2010, KM was allocated 325 Euro, and the SC spent 140 Euro for a one day registration for the keynote speaker at the Gothenburg conference. As of September 1, there were 185 Euro in the SC account at IFLA Headquarters.

Secretary report

Sally McCallum reported that the minutes from the Milan meetings were approved by the group via email and posted on the KM web site. She brought the SC's attention to the fact that in October of this year IFLA HQ will be making a call for nominations to the Standing Committees. The call goes to the KM Section members, i.e., the institutions that are members of IFLA. The institution can nominate someone to the KM SC if the institution is a member of the KM Section. Nominated SC members must be aware that they are taking on a responsibility to be active on the SC and if they miss more than 2 consecutive IFLA conferences they will have to vacate their spot on the SC. Sally will add the term information to the SC member list on the IFLA KM web site, but she noted that most of the current members are in the middle of terms that end in 2013 so they do not need to be nominated again yet.

SC activities since the Milan Conference

Newsletter

Christel Mahnke reported that two issues of the newsletter had been distributed since Milan. She has been happy with the content supplied by the committee members. [At the closing session for the conference it was announced that the KM newsletter won the award for being the most improved newsletter over the last year! -- a tribute to Christel Mahnke's hard work.] A committee guest, Francois Godonou, volunteered to translate the newsletter into French.

Social networking tools

Jane Dysart and Christel Mahnke reported that the Section has established a twitter identity, #IFLAKM, and a Facebook identity. Both of these are for general KM communication. The Section also has now a KM Blog and is established on LinkedIn. These two channels provide for more focused KM exchange. Christel encouraged SC members to contribute to the blog by contacting her to make arrangements.

Strategic Plan and Annual report

Shimo announced that the Strategic Plan and Annual Report of the section are available on the IFLA KM web site. He thanked SC members for reviewing and commenting on the KM Strategic Plan.

KM Discussion list

Sally McCallum reported that this list is still at INIST but has very little activity. The monitor of the list, former Section member Karen Muller, says that she is glad to continue to monitor the list in order to keep spam from going out. Although it has very low usage, she suggested keeping the list as some third world areas have email when nothing else. The SC discussed whether there were now too many communication channels with all of the above. It was agreed to leave the listserv in place for now but to evaluate the situation with respect to too many channels next year.

KM Brochure

Lois Chan reported on the revised brochure and thanked the group for their comments during development. She pointed out that she had added the reason for joining the Section and the different definitions of KM that can be found in the literature, in addition to the official IFLA definition. She said that it is a work in progress and subject to adjustment as developments occur. Any comments could be sent directly to her. Members liked the content. The also applauded the new design which was crafted by Emily Thornton, Xuemao Wang's assistant.

Gothenburg meeting reports

Gothenburg Open Sessions

The SC sponsored one program by itself and participated in three others. The KM 2-hour Open Session on Thursday was on the topic "Voice of Global KM" and was attended by over 300 participants. The four speakers who presented were well received. All four papers were available on the conference web site in advance along with two more papers whose presenters could not come to the conference. Program evaluation forms were prepared by Agnes Hajdu Barat and distributed. While not very many forms were returned, Agnes reported that the comments were generally positive. The Program Development Committee for this session was chaired by Agnes Hajdu Barat and included Stuart Basefsky and Karolien Selhorst. The SC thanked them for an excellent job.

The SC was a contributor to an Open Session joint with Continuing Professional Development and Workplace Learning and Information Technology on "Global Learning Systems". In the same time slot KM was a joint sponsor of a session on the topic "Librarians in Action: Information policy and human rights." This session was joint with Government Libraries, GIOPS, Preservation and Conservation, and Law Libraries. The last joint program was a 4 hour session with Information Technology and Classification and Indexing on the topic "Libraries and the semantic web." Jane Dysart coordinated for KM on "Global Learning", Stuart Basefsky on "Librarians in Action", and Sally McCallum on "Semantic Web".

Puerto Rico planning

[The following notes combine the discussions from the first and second SC meetings.]

As a guide for possible topics: the general theme for Puerto Rico is "Libraries Beyond Libraries: Integration, Innovation, and Information for All." The current IFLA president's theme is "Libraries Driving Access to Knowledge".

The Standing Committee will not have a Satellite meeting in Puerto Rico as it is too late to have one approved. The SC will consider holding a satellite meeting in Helsinki instead.

Each Section is allowed one 2-hour Open Session slot and can apply for a 3rd hour. The SC agreed that a good 2 hour program is preferred. It would be positive if there could be more interaction with the attendees during the session. Several ideas for the Open Sessions next year were discussed.

- Showcasing the value of libraries through case studies?
- How to stimulate and support innovation?
- KM tools and concepts to build user-friendly digital libraries?

KM can also collaborate with other Sections and provide speakers for part of their 2 or 3 hour slots or request with them an additional 2-3 hour collaborative program slot, thus extending KM's reach. Some ideas on this were the following.

- Joint with Law Section on rights management? (KM liaison, Stuart Basefsky)
- Joint with Parliamentary on a "knowledge cafe" with round tables and topic leaders on topics like: how to share knowledge, technology for knowledge sharing, innovation, knowledge capture tools, preserving knowledge of retiring staff. (KM liaison, Jane Dysart)
- Joint with IT on Web Archiving (KM liaison, Sally McCallum)
- Joint with Government Libraries on Egovernment (KM liaison, Stuart Basefsky)
- Joint with Continuing Professional Development (KM liaison, Jane Dysart)

Fay Austin attended the Saturday meeting. She is from the Caribbean region and will be a good resource person for the SC for Puerto Rico.

It was suggested that translation at least into Spanish would be useful but it is not clear whether any translation can be arranged outside that officially provided into all IFLA languages.

The Program Development Committee was appointed for Puerto Rico: Stuart Basefsky (program chair), Agnes Hajdu Barat, Olga Lavrik, Leda Bultrini, and Fay Austin.

Helsinki planning

IT is interested in collaborating on a meeting about the Semantic Web in Helsinki, as an open session or perhaps a satellite meeting. The topics might be best practices and/or a tutorial on what a Semantic Web could do for libraries.

KM Resource Center

Sally McCallum introduced the proposal for a resource center on the KM web site that would link to the various papers that KM has presented in IFLA and also to other interesting papers about KM. SC members suggested that it be a "first stop"-type site for people interested in KM,

a starting point, with links to other in depth sites. The KM site should not try to be "comprehensive". Theo Bothma warned that participatory update of the site does not work as people are too busy; therefore a developer with perhaps a small committee was needed. Elizabeth Freyer suggested that the site would help new members become oriented. Some of the points for the site could be the practical side of KM and analyses of what KM is.

Shimo Wang asked Elizabeth Freyer to consider developing the site and she accepted. She will put together a small committee to work with. By the Saturday meeting Elizabeth had prepared a description of the project with an ambitious plan to have it ready in May or June, 2011.

Participation

Shimo Wang announced that the Section now has 70 members. Jane Dysart reported that she had contacted several people at the conference to encourage them to join the KM section. This is in line with Shimo's program to increase participation in the Section.

Other Business

KM Dinner

The SC had a very successful group dinner at the Soho restaurant in Gothenburg, arranged by Agnes Hajdu Barat. It was attended by 10 SC members, several spouses, and one of the open session speakers.

IFLA Journal

There was not time for discussion at the meeting, so Shimo Wang will solicit via email votes for the paper to be submitted to the Division for possible publication in *IFLA Journal*.

Sally McCallum

Secretary, Section on Knowledge Management

3 September 2010