



Reference and Information Services Section

Minutes:

SC meeting 1 – Tuesday, August 10 2010, 14:30-17:20

Present:

Martin Kesselmann, Susan Fingerman, Amanda Duffy, Annsofie Oscarsson, Zhong Yongheng, Raymond Joshue Seckel, Petra van den Born, Sara Gube-Josefsson, Bodil Wöhnert.

Elena Zhabko (14:30 – 15:30)

Frank Kirkwood (15:45 – 17:20)

Observers:

Birgitta Fogelvik, Clavu Nguyen, Jakobina Mwiiyale, Margarita Moreno, Elizabeth Melrose, Wu Ming

Apologies:

Franceen Gaudet, Harish Chandra, Maud Mundava, Morongwa Modiba, Jieyin Feng, Mark Dimunation

Not heard of:

Maurizio Zani, Wilhelm Hilpert, Concepción Lois Cabello

1. Welcome and introductions

Welcome from chair Marty Kesselmann and introduction of attendees

2. Approval of agenda

Approved

3. Approval of minutes from Washington DC

Approved

4. Reports from:

- *Annual report*: Marty gave a survey based on the report mailed to SC members on 26.07.2010
- *Treasurer (Marty)*: Only minor expenses. Money not spent will go back to HQ. It is possible to spend money on the Newsletter if we can manage that before closing of the financial year
- *Information Coordinator (Sara)*: has spent some time on updating – and replacing – information. Not clear what should be done automatically by HQ (ex. update of SC members and mail addresses). Sara attends the information coordinators' meeting on Saturday

5. Current and Forthcoming Projects

- *How Do You Say Reference*: Marty mailed a preliminary report to SC members 27.07.2010. The goal is to make a website like a world map, where it is possible to share information. Focus will be on stories. The geographical coverage needs also to cover Europe. Important also to inform RISS members of the new website.

6. Reports from Leadership Meeting August 9 (Marty & Bodil attended):

- *The general impression*: the section officers arrived early to attend this one hour meeting, which turned out to be just a presentation of the mail information sent to officers recently. The idea of having a common meeting before the congress is OK – but there must be a purpose.
- *Implementation of IFLA Strategic Plan 2010-2015*: The new thoroughly revised strategic plan is up on IFLA net – unfortunately too late to be distributed to SC members. The idea is that the sections make action plans according to the overall strategic plan for the next year. The advice is that the action plan is realistic and not only idealistic/optimistic: the actions must be fulfilled.
- *Election of SC members, division chairs etc. 2011 – 2015*: call for nominations will be sent out by HQ during September-October. Election of officers and division chairs must be over and announced in October-November.
- *Guidelines for satellite meetings*: The Professional Committee has elaborated on the guidelines for future satellite meetings regarding their geographic relation to the main conference. Also it is clear that the satellite meetings should be a supplement to the conference.
- *Future IFLA Conferences*: there have been four bids for 2013 to be held in Asia/Oceania, and one bid for 2014 (Lausanne, Switzerland)

7. Matters regarding Gothenburg Conference:

- *Open Session:* Amanda gave a briefing. Everything looks fine and the cooperation with Information Literacy Section has been very inspiring.

- *Satellite conference:* the satellite conference in Aalborg, Denmark was cancelled due to very few registrations. A pity. Both presenters and organizers worked hard, and the programme was very fine. Hopefully we can invite some of the presenters to next year's open session.

- *Attending officers training sessions:* Marty and Bodil are outgoing and will probably get sufficient information at the division leadership forum on Tuesday. Sara will attend the Information coordinators' meeting on Saturday.

- *Other:* Section dinner is at Linnea Art Restaurant, Södra Vägen 32 on Friday 18:30.

8. Reports from other library conferences

Susan: SLA meeting June 2010 about usage statistics – a few sessions could also be attended virtually. The reactions on this offer were mixed

Marty: ALA meeting June 2010 was organized with lightening talks followed by good and involving discussions. Also ALA offered virtual attendance.

SC meeting 2 – Saturday, August 14 2010, 08:00-9:30

Present:

Martin Kesselmann, Susan Fingerman, Amanda Duffy, Annsofie Oscarsson, Zhong Yongheng, Raymond Joshue Seckel, Petra van den Born, Sara Gube-Josefsson, Bodil Wöhnert, Frank Kirkwood

Observers:

Philippa Andreasson, Myriam Lemmens

Not present:

Elena Zhabko

Apologies:

Franceen Gaudet, Harish Chandra, Maud Mundava, Morongwa Modiba, Jieyin Feng, Mark Dimunation

Not heard of:

Maurizio Zani, Wilhelm Hilpert, Concepción Lois Cabello

9. Report from Open Session Gothenburg

- 417 attended. Presentations were fine and inspiring. Presenters were professional and their slides were informing. Good open discussion. The session was podcasted and can be seen on this address: <http://skolebibliotek.ning.com/group/ifla2010session74informationliteracywithreferencea>

Sara will arrange that the link also is on RISS section web site.

Also Sheila Webber has good abstracts and comments on her Information Literacy Blog: <http://information-literacy.blogspot.com/>

- *Selection of paper for IFLA journal:* Amanda will coordinate with Information Literacy. RISS choices are:

Proof of concept: the fatal first click. How do we hook them once we've got them to look? - KRISTINE FERRY, CYNTHIA JOHNSON and CATHY PALMER (University of California, Irvine, California, USA)

Get the edge, get ahead: Queensland University of Technology Library's approach to learning support - VICKI MCDONALD (Library Services, Queensland University of Technology, Queensland, Australia)

10. Election of RISS SC members 2010

This item was discussed on both SC meetings

- A survey of outgoing and re-eligible members was mailed to SC members and section members before the conference together with an urge to attend this year's SC meetings – eventually sign up as nominees for the next committee. Membership of the section requires that you attend at least three of the four conferences.
Members not heard of at RISS SC meetings 2007- 2010 will be excluded and HQ will be informed.
RISS has already candidates for the next committee. Excluded members will be replaced by the candidates.
- *SC continuity*: the outgoing committee recommends that the members organize their terms so that the number of outgoing members will be more balanced in the future. Another recommendation is that RISS communicate better with the section as a whole – not only with the standing committee. This can be done by newsletters, mailing lists and the website. But it requires a commitment from the appointed persons responsible.

11. Planning for San Juan, Costa Rica

- *SC meetings*: RISS will apply for 2 SC meetings. The first meeting will be a hand over from the outgoing committee to the new committee. The second meeting will be for the new SC.
- *Open Session*: RISS has its own session.
The theme: *Innovative information services in the digital environment*
Amanda, Susan and Petra will work on the programme.
- *Workshop*: RISS plans an offsite workshop with a ½ day programme focusing on the practical details. Max. 100 attendants – registration will be necessary.
The theme: *Going Digital: How to design, implement – and make it work*
Petra and Marty will work on the content
Annsophie and Bodil will work on getting local contacts and a venue.

12. Communication to RISS members:

- This item was discussed on both SC meetings
- *IFLA Website*: sometimes too difficult to make it function. Sara will discuss this at the information coordinators' meeting
- *Newsletter*: Susan takes over and will try to have a letter out in the first week in September 2010. Very important content is the call for nominations. Other SC members can be involved. Susan takes the initiative.
- *Mailing list for SC members* >< *Mailing list for RISS members*: the issue was discussed without a conclusion. We recommend that the new committee decide on future communication. There was a general wish from sections at the division leadership forum Tuesday for an updated list of section

members and their mail addresses. IFLA will have a new member registration system so the problem will be solved.

13. Strategic Planning/ Action planning

According to the new IFLA strategic plan RISS will work with these actions during the next year.

- *How do you Say Reference*: this running project will finish, a website will be established. The project will be presented at the poster session
- *Standards and ethics in reference service*: The working group (Susan, Petra, Frank and Franceen) will conclude their ongoing project.
- An open session is planned
- An offsite work shop is planned
- *Midterm meeting*: As a consequence of the recent exclusion and replacement of section members, RISS will have a midterm meeting where newcomers can be introduced to the work of the section.
The midterm meeting will be held at Esbjerg Public Library in March 2011

14. Other business

Was discussed on both SC meetings

- *Proposal for satellite meeting from Riga Central Library (Sara)*: a satellite meeting can be arranged by the new committee in 2012 – possibly in cooperation with Information Literacy Section. The theme can be Information and Civic Literacy. Frank takes over.
- *Crimea Conference*: IFLA is planning to engage in this conference. Frank and Marty will be involved.

August 29 2010/ Bodil Wöhnert
Secretary
Reference and Information Services Section