

World Library and Information Congress:

76th IFLA General Conference and Assembly
10–15 August, 2010, Gothenburg, Sweden

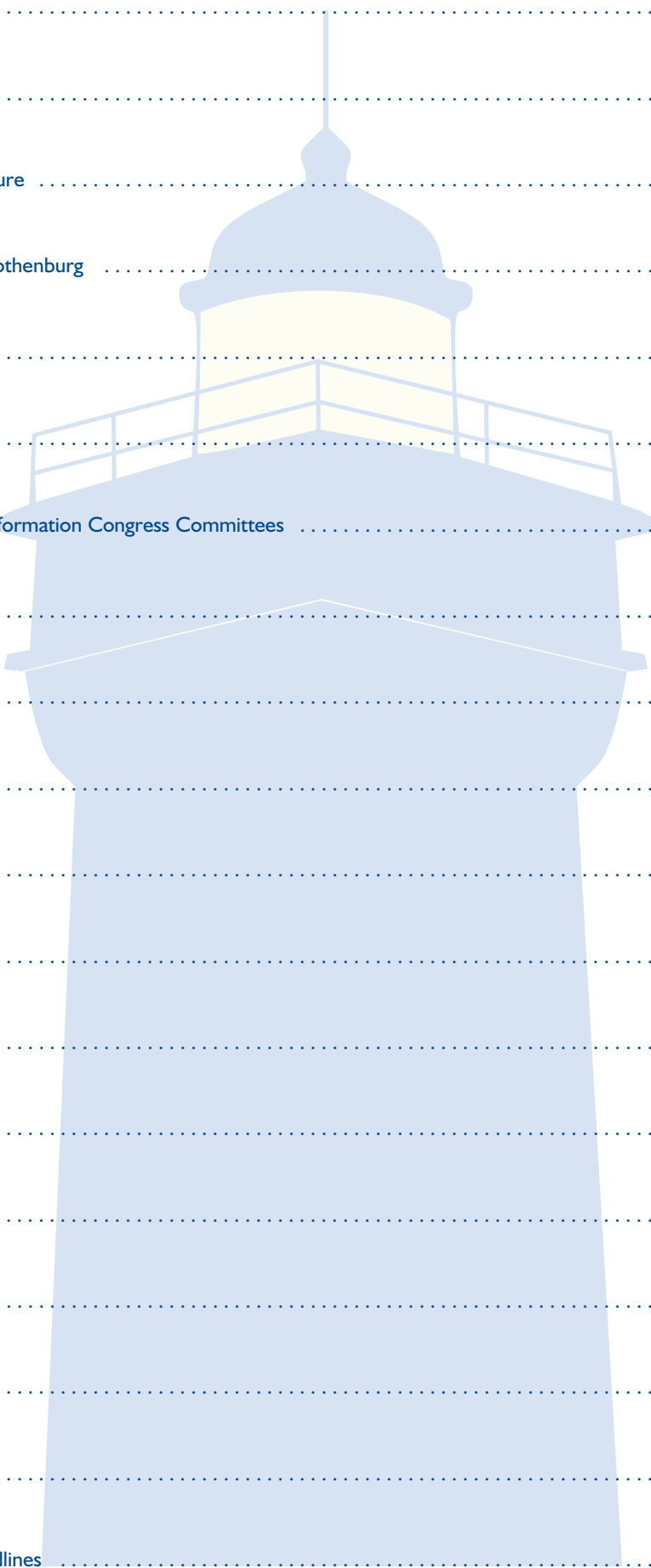
FINAL ANNOUNCEMENT



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Congress Schedule

Time		Day 1 Tuesday 10 August	Day 2 Wednesday 11 August	Day 3 Thursday 12 August	Day 4 Friday 13 August	Day 5 Saturday 14 August	Day 6 Sunday 15 August	
Before Lunch	Standing Committee Meetings	Library Visits		Plenary	Plenary	Plenary	Sessions	
	Standing Committee Meetings		Opening Session	Sessions	Sessions	Sessions	Sessions	
	Standing Committee Meetings		Exhibition open after 14.00	Exhibition	Exhibition	Exhibition	Exhibition until 14.00	Sessions
	Standing Committee Meetings		Sessions	Sessions	Sessions	Sessions	Sessions	Sessions
	Standing Committee/Caucus Meetings		16.00 Opening Party					Closing Session
After Lunch							General Assembly	

Updates of the programme will be published on the website www.ifla.org on a regular basis

Congress Social Activities

The IFLA World Library and Information Congress will be taking place at the same time as "Gothenburg Culture Festival", which will be holding several hundred events with free admission all over Gothenburg. We will be offering all the participants the possibility of sharing these cultural experiences. Every evening we will be arranging the "IFLA Night Spot" to provide all the IFLA participants with a meeting place right in the middle of Gothenburg city centre.

Message from the Ministry of Culture



**Government Offices
of Sweden**

Ministry of Culture

And now the time has come. The 76th IFLA Conference is being held between 10th and 15th August in 2010 and it is a great honour for me to wish all its participants a warm welcome to Sweden and Gothenburg! The theme of this year's conference is "Open access to knowledge - promoting sustainable progress", and this will focus attention on a number of current issues in the world of libraries all over the globe.

We are all in agreement that libraries are an important societal resource and that there are also great development possibilities for libraries in the society of the future. The significance of libraries for the ability to read, education, lifelong learning, culture and the dissemination of information cannot be emphasised enough. This is especially true in this day and age, with its technological development and changes in media habits. Together with other public cultural institutions and the media, libraries play a key role as arenas and providers of support for public dialogue and freedom of speech.

On the European level today, digitisation and access to books and other works of culture are placed high on the political agenda. What direction do we want the future digital development to take in Europe? How can one promote digital preservation and digital access to books and other works, and at the same time maintain respect for copyright? Providing access to works of culture through digitization is a great challenge, not just in Europe, but in the whole world.

IFLA's Annual Conference is a unique forum for international exchange in the world of libraries, and it is my hope that your participants will experience rewarding days in Gothenburg - at a conference which will inspire, stimulate and absorb you, as well as making an impact on you.

A handwritten signature in black ink, which appears to read "Lena Adelsohn Liljeroth".

Lena Adelsohn Liljeroth
Ministry of Culture

Message from the Mayor of Gothenburg



It is with great pleasure Gothenburg welcomes delegates attending the IFLA World Library and Information Congress in August 2010.

Gothenburg has proved to be an excellent city for conventions with a centrally located, top modern convention centre designed to meet the requirements of the 21st century. Gothenburg has hosted many international meetings with great success thanks to its small-town atmosphere, unique cooperation and joint vision between politicians, the business community and the universities and I am confident that our city will prove ideal for the Congress.

I would be happy to welcome the delegates of the IFLA World Library and Information Congress to a friendly and clean city with a relaxed atmosphere. Situated by the sea and surrounded by pristine countryside, Gothenburg offers great opportunities for delegates to unwind and enjoy the unspoilt nature of Sweden.

Welcome to Gothenburg in 2010.

Yours sincerely

A handwritten signature in blue ink, which appears to be 'J. Linder', written in a cursive style.

Jörgen Linder

Lord Mayor

City of Gothenburg, Sweden

About IFLA

IFLA President Ellen Tise is delighted that Sweden will host the World Library and Information Congress 2010 in Gothenburg, Sweden. IFLA looks forward to meeting all delegates in this wonderful city to share and exchange knowledge and information.

IFLA (The International Federation of Library Associations and Institutions) is the leading international body representing the interests of library and information services and their users. With over 1600 members in 150 countries, it is the global voice of the library and information profession.

For more information about IFLA, please visit www.ifla.org

Official Invitation



Welcome to Sweden and to Gothenburg 2010!

On behalf of the 2010 World Library and Information Congress' National Committee and the Swedish Library Association, we are honoured and happy to welcome you all to Sweden and Gothenburg. Thank you for entrusting us with the challenge of organising the 2010 World Library and Information Congress: the 76th IFLA Conference and General Assembly. The National Committee and the Swedish Library Association are working with great enthusiasm and with wonderful support from all over the world. We are sure we will offer you a conference and a visit you'll remember for a long time.

The Swedish Library Association is advocating, together with Swedish libraries of all kinds, the value of open access to knowledge throughout lifelong learning. Libraries are essential parts for promoting sustainable progress in a society and in this global world.

You'll experience many examples of the libraries taking part in the development of our multicultural country, well-known - not only for IKEA, VOLVO and ABBA - but also for its work with sustainable environment and gender equality.

Gothenburg is Sweden's second largest city with 600 000 inhabitants. It is situated at the west coast of Sweden - not more than 3 - 4 hours away by train from the capitals of Norway, Denmark and Sweden and with 45 direct flights from European destinations.

In Gothenburg you will find - within 10 minutes walk from the Convention Centre - a large number of museums and libraries. Most of the hotels are also located within walking distance. In the middle of the City you will find the two universities, including twelve libraries and our City Library with its 25 branches.

When you come to Gothenburg, take a break from the conference and visit for example Liseberg, the largest amusement park in northern Europe, situated across the street from the Convention Centre. It is not only an amusement park; it also offers a wonderful garden and beautiful surroundings. Gothenburg has two Botanical Gardens, one with a famous Rock Garden, which has received three stars in *Guide Michelin*. The magnificent archipelago and deep forests are only a tram ride away. Or why not just take a stroll along the main street - our Avenue - passing by museums and shopping malls down to the river and our beautiful Opera House. And you must not miss our fish market or try a seafood dinner with fish as fresh as you can get, without wetting your feet! We can assure you - you won't regret it!

Gothenburg has a reputation for being clean, safe and green, with a relaxed and friendly atmosphere.

The National Committee together with the library community of Sweden are busy making your 2010 World Library and Information Congress both memorable and exciting. We want you to bring home new inspiration and professional relations as well as a good taste of Sweden, Swedish culture and some salty spirits from Gothenburg.

Our theme: **Open access to knowledge: promoting sustainable progress** will of course also be the theme for all the fun and the social activities in Gothenburg. Come, experience and see for yourself!

See you in Sweden and Gothenburg 2010!

Inga Lundén
President of the Swedish Library Association

Agneta Olsson
Chair of the 2010 WLIC National Committee

Committees

76th World Library and Information Congress National Committees

Executive Committee (EC)

Inga Lundén	President, Swedish Library Association
Agneta Olsson	Library Director Gothenburg University Library
Gunnar Sahlin	National Librarian, National Library of Sweden

National Committee (NC)

Agneta Olsson	Chair of the 2010 WLIC National Committee, Library Director, Gothenburg University Library
Anette Eliasson	Head of Halland Regional Library, Halland Regional Development Council
Gunilla Herdenberg	Senior Director, National Cooperation Department, National Library of Sweden
Bengt Källgren	Director, West Swedish Regional Library
Niclas Lindberg	Secretary General, Swedish Library Association
Margareta Lundberg-Rodin	Head of School, Swedish School of Library and Information Science (SSLIS) University of Borås and University of Gothenburg
Christina Persson	Library Director, Gothenburg City Library
Annika Svernung	Library Director, Chalmers University of Technology

Advisory Board

Marja-Leena Ahola-vom Dorp	Librarian, Swedish Library of Talking Books and Braille
Tore Kr. Andersen	Secretary General, Norwegian Library Association
Maija Berndtson	Library Director, Helsinki City Library
Anders Cato	Head of Cataloguing, National Library of Sweden
Stefan Clevström	Head of Buildings and Facilities, National Library of Sweden
Per Cullhed	Director, Cultural Heritage Library Group, Uppsala University Library
Margareta Eriksson	County Librarian, County Library of Skåne
Sara Gube-Josefsson	Division Manager, Information and Reader's Services Division, National Library of Sweden
Bodil Gustavsson	Head of Cataloguing, Stockholm University Library
Mats Hansson	Senior Advisor, Swedish Arts Council
Birgitta Hansson	Senior Librarian, Örebro University Library
Mats Herder	Library Director, Växjö University
Inger Jepsson	Head of Library, Swedish Government Offices
Rolf Källman	Head of Public Relations, Swedish National Heritage Board
Ingrid Källström Nilsson	Children's Librarian, Childrens Library, Cultural Centre
Tomas Lidman	National Archivist of Sweden, National Librarian 1995-2003, National Archives
Gunilla Lilie Bauer	Library Director, Library of the Swedish Parliament
Louise Limberg	Professor Emeritas, Swedish School of Library and Information Science, University of Borås
Mats G. Lindquist	Ph.D., Senior Executive Officer, Library Director, National Library of Sweden
Elisabeth Lundgren	Director Borås Culture Dept, Borås Culture House
Margareta Nelke	Information Consultant, Swedish Association for Information Specialists
Hellen Niegaard	Chief Consultant, The Danish Library Association
Pär Nilsson	Senior Librarian, Newspapers and Ephemera, National Library of Sweden
Kjell Nilsson	Director of International Relations, National Library of Sweden
Annsophie Oscarsson	Library Director, Mälardalen University Library
Sinikka Sipilä	Secretary General, Finnish Library Association
Birgitta Sandell	Former Director IFLA-ALP, Uppsala University Library
Lena Skoglund	Former Director, West Swedish Regional Library
Christina Stenberg	Library Consultant, County Library of Västmanland
Gunilla Sundström	Senior Librarian, Uppsala University Library
Magdalena Svanberg	Librarian/Executive Officer, National Library of Sweden
Barbro Thomas	Former Senior Director, National Library of Sweden
Christina Tovoté	Pedagogical Developer/Chair NordINFOLIT/European Teamleader EFIL, Stockholm University Library
Margareta Törngren	Secretary General of IFLA 1990 in Stockholm. Member of IFLA Executive Board 1983-1991. Former Senior Director of the National Library of Sweden
Ann-Katrin Ursberg	Head of Library, Alvesta Public Library
Liselotte Winka	Librarian, University College of Arts

Congress Information

Venue

The IFLA World Library and Information Congress 2010, 76th IFLA General Conference and Assembly will take place in the Swedish Exhibition and Congress Centre, Gothenburg, Sweden

The Congress Centre is located in Gothenburg city centre within walking distance of a large number of hotels. Walking from the Central Station to the Congress Centre takes about 20 minutes. The airport buses and several trams stop just outside the Congress Centre at the stop called "Korsvägen".

There will be access to Wifi within the Congress Centre for all delegates on a complimentary basis.

Core Congress Dates

10 - 15 August 2010

The **Opening Ceremony** and the **Exhibition Reception** will take place at the Swedish Exhibition and Congress Centre in Gothenburg on Wednesday 11 August 2010.

While the IFLA Conference is going on, Gothenburg Culture Festival will be holding more than 800 events all around the city. The IFLA participants will receive information on these events, and, every evening during the conference week, there will be an IFLA meeting place in Gothenburg city centre where the National Committee will arrange the "IFLA Night Spot".

Exhibition

The World Library and Information Congress trade exhibition will be held in the Swedish Exhibition and Congress Centre in Gothenburg in conjunction with the Congress.

The exhibition will be open from the afternoon of Wednesday 11 August, until Saturday 14 August. Final opening hours will be included in the Final Programme.

The World Library and Information Congress will also feature an exposition of the Swedish Library Services Sector.

Sponsoring

A range of commercial sponsorship opportunities are available at IFLA 2010.

Further information regarding sponsorship and exhibition opportunities can be obtained from the Congress Secretariat:

Congrex UK
c/o 4B, 50 Speirs Wharf
Port Dundas
Glasgow G4 9TH

Tel: +44 141 331 0123
Fax: +44 141 331 0234
Email: ifla2010@congrex.com
Web: www.ifla.org

Swedish sponsors can contact Niclas Lindberg,
nl@biblioteksforeningen.org

Simultaneous Interpretation

Simultaneous interpretation services will be available in seven languages: English, French, German, Russian, Spanish, Chinese (Mandarin) and Arabic. This service will be available for the opening and closing sessions and other selected sessions. Please look for the **SI** mark in the Final Programme.

Congress Material

You will receive your Congress documentation onsite from the registration desk. The documentation will include CD-ROM of Papers and Participant List, Final Programme, Exhibitor Catalogue and other relevant materials.

IFLA Express 2010

IFLA Express is a daily newsletter, which will be published to give delegates information of general interest. In addition two pre-Congress electronic issues of IFLA Express will be published in January/February and May/June 2010 with the latest news on the Congress.

Lunches and Refreshments

Lunches and refreshments are not included in your registration fees. However, a food service will be provided to enable delegates to purchase food and beverages at the Convention Centre. There are also a large number of restaurants and shops within walking distance.

Passports, Visas and Letters of Invitation

Nordic citizens and citizens from countries within the Schengen area may enter Sweden without presenting their passport. Still, Nordic citizens and other EU/EES citizens should make a point of taking along documentation, such as a passport or national identity card. For other nationalities, a valid passport is required for entry into Sweden.

Participants from the majority of countries outside the EU also require a visa for entry into Sweden. For more general information, visit the website of the Swedish Government: <http://www.sweden.gov.se/sb/d/2188/a/108892>. Please contact your nearest Swedish Consulate or Embassy for specific details. The website of the Swedish Migration Board offers helpful information in English with regard to visa applications, including application forms: <http://www.migrationsverket.se/english.jsp>

To be certain that you will receive your visa in time you should submit your application at least **two months** before you are due to travel to Sweden. During the holiday period June-August it may take longer.

A letter of invitation along with any other necessary documentation must be submitted by the delegate to the relevant Embassy or Consulate together with a copy of your registration confirmation. You can ask for an online personalised letter of invitation on the Congress website. **Please note** that this procedure aims to assist participants who need to obtain a visa or permission to attend the Congress. It is not an official invitation covering fees and other expenses, nor does it imply any financial support from the Congress.

IFLA WLIC 2010 Website

For updated information on the Congress, please visit the IFLA 2010 website at <http://www.ifla.org/en/ifla76>

Congress Secretariat

Congrex UK has been appointed as the Congress Secretariat for the 2010 IFLA World Library and Information Congress and is very pleased to assist delegates with any questions they might have regarding participation in IFLA WLIC 2010.

Library Visits Programme

Library Visits

There are a number of interesting libraries in Gothenburg and the Gothenburg region. Within the city borders there are more than 30 libraries and several are within walking distance of the Congress Centre. Some examples are the Gothenburg University Library, Gothenburg City Library and Chalmers University of Technology Library. Located at a suitable distance for excursions, you will find Kulturhuset Fyren, a cultural centre in Kungälv, the newly built public library in Halmstad, and the Diocesan and Regional Library of Skara.

The libraries in the Gothenburg region are world-leading in the area of accessibility. Gothenburg's International Mobile Library was recently named *Mobile Library of the Year*. The library at the Queen Silvia Children's Hospital recently won the *Library of the Year* award.

The organised Library Visits will take place on Tuesday 10 August.

Once the details of all the visits are confirmed the registration process is opened to all delegates. All registration information will be available from **1 March 2010** from the IFLA website. Online registration will then be possible and a paper registration form can be downloaded should that be the preference.

Until that time it is possible to ask the Congress organisers to add your name to our contacts database to make sure that you are informed of the latest information.

Please visit the website, www.ifla.org to use the contact-form, for this purpose or send a message to: ifla2010reg@congrex.com

New this year is that all IFLA delegates are offered the opportunity to make spontaneous visits to various libraries during the conference week. The central location of the Congress Centre makes this easy. We will present all the libraries in the region on a website and on-site in Gothenburg, all conference delegates will have a library map.



Gothenburg Public Library

Photographer: Mikael Persson



Photographer: Jennie Smith

Satellite Meetings

Satellite Meetings

World Library and Information Congress Gothenburg 2010

The following satellite meetings have been approved by IFLA's Professional Committee at its meeting on 30 November 2009

- 1. *Building strong communities: unleashing the potential of public libraries to build community capacity, engagement and identity***

Dates: 7 - 10 August 2010
Location: Malmö, Sweden
Contact person: Ruth Ornholt Ruth.Ornholt@post.hfk.no
Sponsors: IFLA's Public Library Section
Co-sponsors: The Regional Library Scania; Malmö City Library and the Swedish Arts Council
- 2. *Open Access to Science, Medical and Technical Information: Trends, Models and Strategies for Libraries***

Dates: 6 - 8 August 2010
Location: Chania, Crete, Greece
Contact person: Janet Webster janet.webster@oregonstate.edu
Sponsors: IFLA's Science and Technology Libraries and Health and Biosciences Sections
Co-sponsor: The Applied Stochastic Models and Data Analysis International Society - ASMDA www.asmda.com
- 3. *New techniques for old documents - Scientific examination methods in the service of preservation and book history***

Dates: 17 - 18 August 2010 (with possible visits on 19 August)
Location: Uppsala, Sweden
Contact person: Per Cullhed per.cullhed@ub.uu.se
Sponsors: IFLA's Preservation and Conservation and Rare Books and Manuscripts Sections
- 4. *Building Bridges for Children's Access Rights; Effective cooperation of children's and school libraries***

Dates: 16 - 17 August 2010
Location: Amsterdam, Netherlands
Contact person: Ingrid Bon ingrid.bon@biblioservice.nl
Sponsors: IFLA's Library Services for Children and Young Adults and School and other Resource Centres Sections
Co-sponsor: International Association of School Libraries
- 5. *Libraries in a Multicultural Society - Possibilities for the future***

Dates: 17 - 18 August 2010 (with possible visits on 19 August)
Location: Copenhagen, Denmark
Contact person: Mijin Kim mijin.kim@lac-bac.gc.ca
Sponsors: IFLA's Library Services to Multicultural Populations Section and Indigenous Matters Special Interest Group
Co-sponsors: Copenhagen Public Libraries; Danish Library Centre for Integration
- 6. *Cooperation and Collaboration in Teaching and Research Trends in Library and Information Studies Education***

Dates: 8-9 August 2010
Location: Borås, Sweden
Contact person: Gillian Hallam g.hallam@qut.edu.au
Sponsors: Education and Training and Library Theory and Research Sections
Co-sponsors: Association for Library and Information Science Education (ALISE); European Association for Library and Information Science Education and Research (EUCLID)

Satellite Meetings

- 7. *Open Access and the Changing Role of Libraries***
Date: 9 August 2010
Location: Gothenburg, Sweden
Contact person: Jan Hagerlid Jan.Hagerlid@kb.se
Sponsor: IFLA Information and Technology Section
Co-sponsors: National Library of Sweden
- 8. *The global librarian***
Date: 9 August 2010
Location: Borås, Sweden
Contact person: Loida Garcia-Febo loidagarciafebo@gmail.com
Sponsors: IFLA New Professionals Special Interest Group and Management of Library Associations Section
- 9. *Open access to parliamentary information***
Dates: 7 - 9 August 2010
Location: Stockholm, Sweden
Contact person: Moira Fraser Moira.Fraser@parliament.govt.nz
Sponsor: Library and Research Services for Parliaments Section
Co-sponsor: Swedish Parliament
- 10. *Information literacy: context, community, culture***
Dates: 8 - 9 August 2010
Location: Stockholm, Sweden
Contact person: Sheila Webber S.Webber@sheffield.ac.uk
Sponsor: IFLA Information Literacy Section
- 11. *With the Right to Read***
Dates: 6 - 7 August 2010 or 17 - 18 August 2010
Location: Oslo, Norway
Contact person: Tone Moseid tone.moseid@abm-utvikling.no
Sponsors: IFLA Library Services to People with Special Needs; Libraries Serving People with Print Disabilities; Literacy and Reading Sections
Co-sponsors: The International DAISY Consortium, The International Network for Easy to Read
- 12. *Marketing Libraries in a Web 2.0 world***
Dates: 7 - 8 August 2010
Location: Stockholm, Sweden
Contact person: Raymond Bérard berard@abes.fr
Sponsor: IFLA Management and Marketing Section
- 13. *Next Generation Users - Next Generation Services - Next Generation Information Professionals***
Dates: 7 - 9 August 2010
Location: Aalborg, Denmark
Contact person: Bodil Wöhnert bwohnert@mail.tdcadsl.dk
Sponsors: IFLA's Reference and Information Services; Academic and Research Libraries; Genealogy and Local History Sections
Co-sponsors: support from the Danish Library Association
- 14. *Measuring usage and understanding users! E-resources statistics and what they teach us***
Date: 8 August 2010
Location: Stockholm, Sweden
Contact person: Helen Adey helen.adey@ntu.ac.uk and Ann Okerson ann.okerson@yale.edu
Sponsors: IFLA's Serials and Other Continuing Resources; and Statistics and Evaluation Sections

Registration

Congress Attendance Grants

The National Committee and IFLA are working hard to secure funds for Conference Attendance Grants. More information will be available at the beginning of 2010. Please check www.ifla.org for the most up-to-date information.

Registration

Registration for the Congress is being managed by Congrex UK. You can register for the Congress via the IFLA World Library and Information Congress website: www.ifla.org from 1 March 2010. Registration is also possible by completing the registration form which can be downloaded from the website. This form is for registering one participant and his or her accompanying person(s) only.

How to Become a Delegate

Registrations and accommodation reservations can be done:

- via the IFLA WLIC 2010 website: www.ifla.org
- by sending the completed form by fax or mail to Congrex UK

The deadline for pre-registration is 26 July 2010

Registration Fees	EURO	SEK
On or before 7 May 2010		
Full delegate IFLA Member	415	4325
Full delegate Non member	560	5840
Student	205	2135
Day Delegate	140	1460
Accompanying Person	275	2865
After 7 May 2010 - on or before 26th July 2010		
Full delegate IFLA Member	500	5210
Full delegate Non Member	665	6930
Student	240	2500
Day Delegate	165	1720
Accompanying Person	330	3440
On site		
Full delegate IFLA Member	590	6150
Full delegate Non member	780	8125
Student	265	2760
Day Delegate	195	2035
Accompanying Person	390	4065

Fixed SEK Fees as per 15 December 2009.

All IFLA members, regardless of category, will be entitled to register at the member rates published. If you are not an IFLA Personal Affiliate or Institutional Member, but are a member of your national association which is a membership of IFLA, please contact your national association or IFLA Headquarters for the correct membership number. This number should be entered on the registration form.

All forms and/or payments received after **7 May 2010** will automatically be charged the registration fees applying after that date.

The Registration Fee Covers

For Delegates

- Name badge
- Congress documentation
- Admission to all sessions
- Admission to exhibition
- Opening and closing ceremonies
- All official Congress receptions
- One library visit

One Day Registration

- Name badge
- Congress documentation
- Admission to all sessions on the day of registration
- Admission to exhibition on the day of registration (if applicable)
- Admission to Congress reception on the day of registration

For Accompanying Persons

- Name badge
- Admission to exhibition
- One-half day sight seeing tour
- Opening ceremony
- All official Congress receptions
- One library visit

Accompanying Person

An "accompanying person" is a participant that is accompanying a regular delegate, speaker or a student delegate. Other participant types can not have an accompanying person. Accompanying persons have access to the conference venue and receive the benefits as detailed above. However, other than the opening ceremony, accompanying guests **may not attend any other official Congress sessions.**

Payment of Registration Fees

Advance payment can be made in Euros or SEK by any of the following ways:

1. American Express Card, VISA and MasterCard holders may use their credit cards for charging all costs. The cardholders name, card number, expiry date of the card, signature and CVC code* should be filled in on the online registration form.

*CVC Code is the last 3 digits on the signature strip on the reverse of the card for VISA or MasterCard or the 4 digits on the front of the card on the right above the card number for American Express Card.

Should you decide to pay for your registration using a credit card please note that for your security, we do not accept your credit card details on hardcopy forms, by post, email, fax or phone. You will receive a link, by email, which will direct you to the official secure payment gateway (DIBS). You should expect to receive an email from (ifla2010reg@congrex.com) which will detail your account overview and include the secure link for payment.

Registration

Online forms

To meet with the Payment Card Industry Data Security Standards (PCI DSS) and to further enhance the security of your credit card transaction when making your online registration you will be directed to a secure payment gateway hosted solution via DIBS (payment gateway)



Account Balances

If you have an outstanding balance you will receive a request for payment, via email from which will detail your account overview and include the secure link to our payment suppliers (DIBS). This payment request will be sent from ifla2010reg@congrex.com.



Please ensure that your email address is entered clearly as all correspondence will be by email. To update your contact details please email ifla2010reg@congrex.com

2. Bankers' cheque forwarded together with the registration form to Congrex UK Ltd. The Bankers' cheque should be purchased at your bank and made out in Euros or SEK to Congrex UK Ltd / IFLA Congress 2010 Ltd. Please include your name and registration fee details with your bankers' cheque. Personal cheques and company cheques are also acceptable as long as they are drawn against a Euro or SEK bank account.

3. Bank transfer in Euros to, Royal Bank of Scotland, 62-63 Threadneedle Street, London EC2R 8LA, account name: Congrex UK Ltd / IFLA Congress 2010 Ltd, IBAN: GB76RBOS1610701011225, Swift code: RBOS GB 2L.

or

Bank transfer in SEK to, Royal Bank of Scotland, 62-63 Threadneedle Street, London EC2R 8LA, account name: Congrex UK Ltd / IFLA Congress 2010 Ltd, IBAN: GB86RBOS16630000541188, Swift code: RBOS GB 2L.

Please ensure that you include your name and registration fee details with your bank transfer. Congrex UK, the Congress Secretariat, will not be responsible for identifying funds transferred directly into the account when the participant name is not mentioned. All bank charges or bank fees associated with the transfer will not be accepted and must be met by the participant.

Please note all bank transfer payments must be received no later than 26 July 2010. If we have not received full payment for your registration fee and have not had any written communication from you in regards to your registration payment by the 26 July 2010 then your registration will be cancelled and you will need to re-register onsite at the Congress at the onsite registration rate.

Confirmation and Joining Instructions

Congrex UK will send out confirmation of your registration within six weeks after receipt of your payment. If you have not received a confirmation letter six weeks after having made payment, please contact Congrex UK on ifla2010reg@congrex.com.

A final confirmation will be sent to you electronically approximately six weeks prior to the Congress. This will provide you with your unique registration number and registration details. This final confirmation letter must be presented upon arrival at the pre-registration desk, if the account has been settled. If there is a balance still due, you should take this letter to the "Accounts" desk.

In addition, joining instructions will be sent to all delegates electronically approximately six weeks prior to the Congress providing information to help you prepare for your visit to Gothenburg and attendance at IFLA WLIC 2010. Please ensure you submit your email address when registering. Joining instructions will also be available online on the IFLA WLIC 2010 website at www.ifla.org.

Alterations and Amendments to Registrations

Alterations to your registration will not be accepted over the telephone. Please fax, post or email any amendments or alterations to the Congress Secretariat, email: ifla2010reg@congrex.com or fax: +44 141 280 0299.

Registration Deadline

After 26 July 2010 pre-registration will close and all new registrations can only be done at the "New Registration" desk at the Swedish Exhibition and Congress Centre in Gothenburg during the Congress. Note, on-site registration does not guarantee the availability of all Congress materials and access to all social events.

Cancellation and Refunds

Notification of registration cancellation and refund requests must be submitted on or before 7 May 2010 in writing to the Congress Secretariat, Congrex UK. The fee for registration cancellations received on or before 7 May 2010 is Euro 50.

For cancellations after 7 May 2010 no refunds will be given. Delegates who cannot attend may, under certain conditions, name a substitute to take their registration. Please contact the Congress Secretariat if this is applicable to you.

Disclaimer

In the event of "force majeure", the IFLA World Library and Information Congress 2010 and/or its agents and/or Congrex UK have the right to immediately alter or cancel the Congress or any of the arrangements, timetables, plans or other items, relating directly or indirectly to the IFLA World Library and Information Congress 2010. The participants shall not be entitled to any compensation of damages that result from such alteration or cancellation. Furthermore, without the exception of any wilful damage or gross negligence committed by the IFLA World Library Congress 2010 and or its agents and/or Congrex UK shall at no time be liable for any direct or indirect damage suffered by the participants including consequential and immaterial damage caused by failure to comply with a provision of this registration and hotel booking form. Delegates are strongly advised to take out their own travel insurance and to extend their policy to cover personal possessions as the Congress does not cover individuals against cancellation of bookings or theft or damage of belongings.

Hotel Reservation

Hotel Booking

General Hotel Information

Congrex UK, through Congrex Travel has reserved accommodation in various price categories at a wide range of hotels in the city of Gothenburg for the World Library and Information Congress: 76th IFLA General Conference and Assembly being held in Swedish Exhibition and Congress Centre, Gothenburg, Sweden on 10 - 15 August 2010.

Alternative Accommodation

Delegates are welcome to book their own accommodation other than the accommodation service offered by Congrex UK. Some suggestions can be found at the following websites: www.bokahotell.se/, www.hotels.se, www.goteborgsvandrarhem.se/, www.sov.nu/, www.hostel-gothenburg.com/, www.linnehostel.com/, www.anggardensbedandbreakfast.se, www.torpetmon.se/, www.mariaspensionat.nu/, www.hotelnice.se/, www.hotelljungbacken.se/, www.aprikosenbab.se/ or www.eklandabocho.com/. A list of suggested hostels can be found below the overview of hotels.

Congrex Travel Hotel Overview and Prices

On the hotel booking form you are requested to indicate the Price category you wish to book within. Congrex Travel will endeavour to meet all accommodation requests however this will be subject to availability.

Please note that when booking through the Congrex UK the full balance of your accommodation must be paid before 29 June 2010 to Congrex Travel.

Category	Hotel Name	Description	Single Room for Single Occupancy	Double Room for Single Occupancy	Double/Twin Room for Double Occupancy	Distance
A/B	Avalon	Avalon is a design hotel located right in the centre of Gothenburg. Avalon Hotel was built during the summer of 2007. Here you find everything close at hand, from shopping and entertainment to culinary and cultural delights. All rooms are equipped with the latest technology and modern facilities.	SEK 1,705	SEK 2,010	SEK 2,010	Approximately 5 - 10 minutes by Bus 50 or Tram 4, or approximately 20 minutes walking distance
B/C	Best Western Hotel Gothenburg***	This 3* hotel is located near the city centre with view of the harbour. All of the nicely decorated rooms are furnished in light colours. The rooms are all equipped with satellite or cable television, work desk, internet access, safety deposit box, mini bar, as well as hair dryer.	SEK 1,355	SEK 1,555	SEK 1,555	Approximately 10 - 15 minutes by Bus 50, Bus 80 or Tram 5
B	Clarion Collection Odin****	This 4* hotel is located in the city centre of Gothenburg, near the railway station. The whole hotel is furnished in a modern way, with lots of space and tasteful furnishing. All of the spacious rooms are decorated in a welcoming way with a lot of wood and are equipped with internet access, a seating area, work desk, direct dial telephone, satellite television, refrigerator, microwave and in room coffee maker.	SEK 1,505	SEK 1,710	SEK 1,910	15 - 20 minutes walking distance, Bus 20, Tram 4 or 8
B	Elite Park Avenue****	This contemporary hotel has been newly renovated and is located in the city centre within walking distance of the Swedish Exhibition and Congress Centre. All of the rooms are furnished in warm earth tones. They are equipped with air conditioning, satellite television, internet access, mini bar, direct dial telephone and safety deposit box. The hotel has three restaurants available, the restaurant Park Aveny Café, restaurant Locatelli and the pub The Bishop's Arms.	N/A	SEK 1,665	SEK 1,865	5 - 10 minutes walking distance
A/B	Elite Plaza****	This first class hotel is centrally located within the city of Gothenburg. The historical building dating back to 1889 combines all its features with contemporary comfort for every traveller. All of the spacious rooms are equipped with satellite television, air conditioning, internet access, direct dial telephone, mini bar and safety deposit box. The hotel also offers three restaurants Swea Hof, the Plaza Bar and our English pub The Bishop's Arms.	SEK 1,715	SEK 1,920	SEK 2,120	Approximately 10 minutes by Bus 50

Hotel Reservation

Category	Hotel Name	Description	Single Room for Single Occupancy	Double Room for Single Occupancy	Double/Twin Room for Double Occupancy	Distance
C	Gothia Towers****	Gothenburg's tallest hotel offers first class accommodation in a stylish surrounding. All of the rooms offer a great view over the city and are decorated in warm colours with parquet flooring. They are all equipped with internet access, cable television, direct dial telephone, mini bar, safety deposit box, as well as tea and coffee making facilities. The hotel is located directly next to the Swedish Exhibition and Congress Centre.	N/A	Standard Rooms SEK 1,130	Standard Rooms SEK 1,335	At the venue
B	Gothia Towers****	The Superior rooms are located in the east tower and the Executive rooms are on the top floors. Differences to Standard rooms are the amenities available in the room and the view.	N/A	Superior Rooms SEK 1,335 Executive Rooms SEK 1,645	Superior Rooms SEK 1,545 Executive Rooms SEK 1,850	At the venue
A/B/C	Liseberg Heden****	The hotel is located in the heart of Gothenburg, in a central location easy to reach by car. The main street Avenyn is only a short walk away, as is the Ullevi stadium and the Swedish Trade. Liseberg Heden is framed by three patios. The rooms at Liseberg Heden are practically decorated with Scandinavian inspired interior design. All rooms include TV, broadband and work space. Restaurant Hedens Hörna serves organic food made from local and seasonal produce.	SEK 1,415	SEK 1,835	SEK 2,040	15 minutes walking distance or 5 minutes by Bus 52
C	Lorensberg****	Established in 1938 and owned by the Lind family the hotel Lorensberg is located in the middle of Gothenburg's cultural and entertainment centre. The hotel is walking distance to the Congress venue but the venue can also be reached by public transport within a few minutes. In the rooms you will find a TV, hair dryer and wireless internet access.	SEK 1,100	SEK 1,355	SEK 1,505	5 - 10 minutes walking distance
C	Onyxen***	Hotel Onyxen is centrally situated in a 19th century building. Across the street from the Hotel is Gothenburg's Event 'city', which includes Scandinavium, Liseberg, Universium and the Exhibition Hall. The rooms are equipped with a desk, telephone, cable television, radio, broadband access pPoint (Telia HomeRun), trouser press/iron and hair dryer.	SEK 1,200	SEK 1,405	SEK 1,405	5 minutes walking distance
B/C	Quality Panorama	Stay centrally in Gothenburg, at walking distance from the Swedish Trade Fair at the Quality Hotel Panorama. Many of the newly refurbished Scandinavian style rooms at Hotel Panorama offer fine city views. The Panorama restaurant serves both à la carte and more casual bistro menus. In the room you can find Cable/Satellite TV, Refrigerator and In-Room Air Conditioning.	SEK 1,280	SEK 1,465	SEK 1,660	10 minutes walking distance
B/C	Royal***	Hotel Royal, the oldest hotel in Gothenburg, is located in the very heart of the city. The hotel opened its doors in 1852. It is a calm oasis, yet offers immediate access to pedestrian areas, shops, restaurants and Central Railway Station. Hotel Royal has 82 individually furnished rooms on four floors. The hotel is entirely non smoking. All rooms have oak parquet floors and are equipped with phone, cable TV, writing desk, smoke detector and hair dryer. You can connect to the Internet via the wireless broadband service.	SEK 1,410	SEK 1,610	SEK 1,610	Approximately 10 minutes by Tram 2 or 4

Hotel Reservation

Category	Hotel Name	Description	Single Room for Single Occupancy	Double Room for Single Occupancy	Double/Twin Room for Double Occupancy	Distance
B	Scandic Crown****	The Scandic Crown is located in the city centre near the train station in walking distance of the city's sights and shopping area. The whole building is furnished in a friendly style and high standard in order to meet every traveller's needs. The whole hotel is non smoking. All of the rooms are decorated in warm colours and are equipped with work desk, internet access, ironing board, hair dryer direct dial telephone and television.	N/A	SEK 1,805	SEK 1,910	Approximately 10 minutes by Tram 2 or 4 or approximately 15 minutes walking distance
B	Scandic Europa****	The Scandic Europa is located in the city centre in Nordstan near the central train station. The entire hotel is decorated in Nordic style. All of the nicely furnished rooms are equipped with a work desk, direct dial telephone, mini bar, internet access and television.	N/A	Standard SEK 1,705	Standard SEK 1,805	5 - 10 minutes by Tram 4 or 5
A	Scandic Europa****	The superior rooms at the Scandic Europa offer the same facilities as the standard rooms, but the rooms are larger in size. Furthermore, they provide a view of Gothenburg.	N/A	Superior SEK 2,010	Superior SEK 2,110	5 - 10 minutes by Tram 4 or 5
B	Scandic Opalen****	The Scandic Opalen is located just a short walking distance from the city centre and kept in a typical Scandinavian style. All of the recently renovated rooms are decorated in light, welcoming colours and are equipped with air conditioning, work desk, internet access, direct dial telephone, television as well as tea and coffee making facilities.	SEK 1,705	Standard SEK 1,910	Standard SEK 2,010	5 - 10 minutes walking distance
A	Scandic Opalen****	The superior rooms at the Scandic Opalen offer the same facilities as the standard rooms, but the rooms are larger in size.	N/A	Superior SEK 2,210	Superior SEK 2,310	5 - 10 minutes walking distance
A/B	Scandic Rubinen****	This hotel is located in the city centre of Gothenburg and 1 kilometre from the central station. As the name already suggests, the colour red can be found all through the hotel. All of the rooms are decorated in warm colour tones. They are equipped with a work desk, internet access, safety deposit box, satellite television, mini bar, direct dial telephone as well as a hair dryer.	SEK 1,705	SEK 1,910	SEK 2,010	10 - 15 minutes walking distance

The hotels offer the following price ranges:

	Single Occupancy		Double/Twin Occupancy	
	From	To	From	To
Category A	SEK 1,900	SEK 2,300	SEK 2,000	SEK 2,350
Category B	SEK 1,500	SEK 1,900	SEK 1,650	SEK 2,000
Category C	SEK 1,100	SEK 1,500	SEK 1,300	SEK 1,650

*Rates are per room per night, including breakfast, and all applicable taxes at time of printing.
Rooms are subject to availability.*

Please note that to reduce the delegate's risk of exchange rate fluctuations we offer the accommodation in local currency (SEK) which will mean that when delegates arrive at the hotel they will have fully paid for their room and there will be no outstanding balance due to currency exchange rates changing.

Hotel Reservation

Individual Booking

Online Bookings or Hotel Reservation Form

Individual participants can book their hotel accommodation on line at www.ifla.org or alternatively participants can complete and return the hotel reservation form to Congrex Travel either via fax, **+44 141 280 0330** or via email, ifla2010accom@congrex.com. A global deposit of SEK 2,000 is required to guarantee your room reservation. On completion of your booking, you will automatically receive a confirmation / invoice by e-mail with a payment link. Please either send us your bank transfer to the following account: UBS AG, Postfach, CH-4002 Basel. Account no. 233-595400 63 J or you can make payment with your Master Card or VISA Card through the secure payment link. Each participant will receive a confirmation/invoice once their booking is complete.

Hotel reservations without deposit payment within 10 days after confirmation sent by Congrex Travel will be cancelled without further notice. Final payment must be made before **29 June 2010** to Congrex Travel or the reservation will be cancelled. Please do not send any payments to the hotel.

Booking Policy

All requests will be handled on a "first come-first served basis". Hotel bookings will be guaranteed until 29 June 2010. On or after this deadline, requests will be accepted however, hotel accommodation is subject to availability and cannot be guaranteed anymore. Also, after this deadline, bookings are only possible against full payment by credit card and an additional late booking fee of SEK 300 will be charged.

Change, Cancellation and Refund Policy

Any change of reservations made online by the delegate themselves, is **free of charge**. Any change of reservations sent to Congrex Travel via e-mail, will be subject to a handling fee of SEK 100. Please do not contact the hotel directly.

Online changes are possible until 29 June 2010. After this date, changes can only be communicated to Congrex Travel directly and a change fee of SEK 100 will be applied.

If your reservation is cancelled before 29 June 2010, the deposit will be refunded, less a SEK 300 handling fee. If your reservation is cancelled on or after this date no refunds can be made.

Group Bookings

For requests of more than 5 rooms, different conditions will be applied and a group contract will be set up. Please contact Congrex Travel for more information via email, ifla2010accom@congrex.com Kindly note that the group bookings are being offered to various companies simultaneously and are sold on a first come first serve basis. Early reservation is highly recommended to ensure your booking can be met. Having received your written confirmation with your full postal address, we will establish a room allocation contract together with an invoice for the first deposit.

Contact Details

For further information about hotel related issues for World Library and Information Congress: 76th IFLA General Conference and Assembly please do not hesitate to contact Congrex Travel:

Nadine Spitteler & Gemma van Bakel
Direct phone number: +44 207 112 1860
Direct fax number: +44 141 280 0330
E-mail address: ifla2010accom@congrex.com

Accommodation Payment Information

Advance payment can be made in SEK by any of the following ways:

- VISA and MasterCard** holders may use their credit cards for charging accommodation costs (room, breakfast and applicable taxes). A secure payment link will be sent to the delegates' email address. By paying through the secure payment link, you will need the credit card with the cardholders' name, card number, expiry date of the card and CVC* code. Regretfully other credit cards cannot be accepted.

*The last three digits on the signature strip on the reverse of the card.

- Bank transfer** in SEK to, UBS AG, Account Name: Congrex Travel, IBAN: CH62 0023 3233 5954 0063J, SWIFT CODE: UBSWCHZH80A. Please include as a reference IFLA 2010, your first and last name and if available invoice number with your bank transfer. Banking fees must be included at the expense of the delegate.

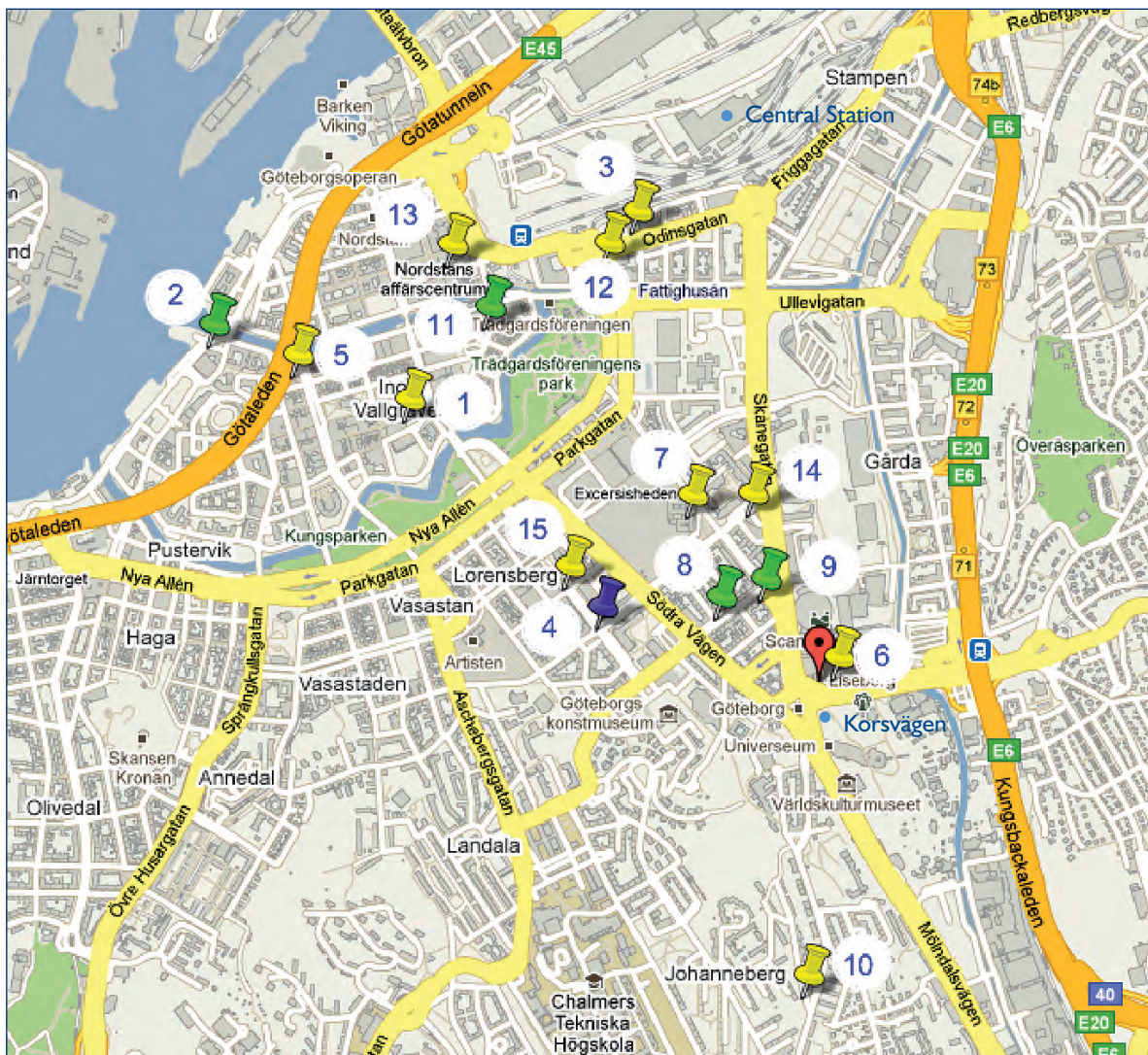
Map

Map of Gothenburg

On this map you can see the location of the Congrex Travel available hotels. The green pins are 3 star hotels, the yellow pins are 4 star hotels and the purple pin is a 5 star hotel. The venue is marked with the red spot.

Hotel Legend

- | | | | |
|---|-------------------------------|----|------------------|
| 1 | Avalon | 9 | Onyxen |
| 2 | Best Western Hotel Gothenburg | 10 | Quality Panorama |
| 3 | Clarion Collection Odin | 11 | Royal |
| 4 | Elite Park Avenue | 12 | Scandic Crown |
| 5 | Elite Plaza | 13 | Scandic Europa |
| 6 | Gothia Towers | 14 | Scandic Opalen |
| 7 | Liseberg Heden | 15 | Scandic Rubinen |
| 8 | Lorensberg | | |



Some Suggested Hostels in Gothenburg

Delegates must make their own accommodation reservations.

Gothenburgs vandrarhem <http://www.goteborgsvandrarhem.se/en>

Slottsskogens vandrarhem <http://www.sov.nu/english/index.htm>

Masthuggsterassens Tourists Hostel <http://www.mastenvandrarhem.com/home.html?lang=2>

Hostel Stigbergsliden <http://www.hostel-gothenburg.com/>

Linne Hostel <http://www.linnehostel.com/>

Tours and Activities

For more information about the tours that are offered, please check the website <http://www.ifla.org>. If you want to arrange your own excursions, you are recommended to contact Gothenburg Tourist Office (<http://www.goteborg.com/en/> or www.halland.se).

Gothenburg City Tour by Bus

Date and Time: Wednesday 11 August, 10:00 - 12:00 hours

Price per person: €30.00

The guests will be picked up at the Congress Centre for a guided tour in the area of Gothenburg, including the harbour, the old and new city and many other interesting places.

Explore Gothenburg and see the city's most interesting attractions. The tour begins at Gustav Adolfs Torg square where we find out more about the origins of the city and the importance of the canals to Gothenburg as a trading city. We continue down to the water to look at our beautiful Opera House. Then we travel westwards along the harbour to Klippan cultural reserve with its interesting history, through the old Majorna workers' quarters and Masthugget where the harbour workers and sailors used to live with their families. We arrive back in the city centre via Gothenburg's lung, Slottsskogen park and the trendy Linnéstaden district. Now it's time to take in the sights and sound of fashionable Avenyn and see Carl Milles' famous statue of Poseidon on Götaplatsen Square.

Gunnebo Manor House

Date and Time: Thursday 12 August, 09:00 - 13:00 hours

Price per person: €80.00

A coach will take the guests on a short journey just outside of Gothenburg, to the Manor House of Gunnebo.

The manor house was built at the end of the 18th century as a grand summer residence. The house was described as "the most beautiful and exquisite wooden building in the kingdom". It is one of Sweden's best examples of neoclassical architecture. Here a guide will meet the guests to take them on a tour of the manor house and tell them about the history of this old summer house. Coffee will then be served in the coffeehouse.

Vikings

Date and Time: Sunday 15 August, 09:00 - 12:00 hours

Price per person: €70.00

The coach departs from the Convention centre to drive you back in time. The trip will take approx. 40 minutes, but that will be just the time you need to enter the 900th century.

The staff at the Viking House welcomes you dressed in the clothes of the Viking age. You will get a guided tour around the surroundings, hearing the history of the Viking life. Games, music and woodcraft will get you in the Viking mood and give you an experience you never will forget.

Museum Tour

Date and Time: Thursday 12 August, To be confirmed

Price per person: €55.00

The **Gothenburg Museum of Art**, located on the top of the "Boulevard of Gothenburg", has one of the leading collections of Nordic art from the turn of the previous century. On the top floor visitors find the Fürstenberg Gallery, originally a private collection which was later donated to the museum. The gallery is installed in a setting typical of its period, and here visitors find paintings by such Nordic artists as Ernst Josephson, Carl Larsson, P. S Krøyer and Anders Zorn. Unlike other major national art museums, the Gothenburg Museum of art does not have its origins in royal or

princely collections. It is the people of Gothenburg themselves who have created the museum through donations of works and resources. The Gothenburg Museum of Art has three stars in Michelin Green Guide Scandinavia. After the visit the group is invited for coffee with pastry at the Café and after the break the tour continues along the Avenue, 5 - 10 minutes walk to Röhsska Museum of Design.

Marstrand

Date and Time: Friday 13 August, 09:00 - 13:30 hours

Price per person: €110.00

It is a must to see the archipelago when you are on the west coast of Sweden. Marstrand is a picturesque island located about 40 minutes drive from Gothenburg. A coach will take you nearly all the way there - the last bit across the water you will travel on the ferry arriving at the island by water.

On arrival at Marstrand your guide will walk with you through the village and then up the hill to reach the Fortress, situated in the middle of the island mountain. During a tour of the fortress you will learn more of the history of the island and the fortress that dates back 350 years. Enjoy a coffee break before the ferry and coach take you back to the city.

Tjolöholm Castle

Date and Time: Friday 13 August, 13:00 - 16:30 hours

Price per person: €90.00

We will travel south of Gothenburg and the goal for today's excursion is a castle beautifully situated on the coast. It was built around the previous turn of the century by a wealthy businessman with his roots in Scotland and he had it built in English Tudor style. The interior is exclusive and the building was equipped with all the latest conveniences such as round showers and a vacuum cleaner that weighs a ton! Today it is a museum and you will learn more during the guided tour.

Close to the castle there is a building that was used by the workers of the estate. This is today a café and restaurant and this is where you can enjoy a coffee today after the tour. After coffee why not take a look at the surroundings. The park closest to the castle was designed by the same architect that designed the castle. As you walk through it you will see that gradually it adjusts to the surrounding nature. There are many paths to choose from.

Why not also enjoy a swim in the sea!

West Coast with Water Colour Museum

Date and Time: Saturday 14 August, 09:00 - 16:00 hours

Price per person: €150.00

This tour takes us north along our beautiful Westcoast.

We start by travelling to Kungälv where the meeting of Three Kings once took place. There we walk along the charming Västra Gatan street and hear about the centuries of drama played out at Bohus fortress. We leave Kungälv by bus, which takes us over the Tjörn bridges and further into the North Sea. We visit some of the fishing communities that used to - and still do to some extent - depend on the fishing industry, the tinned goods industry, boatyards and sea freight. A knowledgeable guide talks about Bohus county traditions, its history, gastronomy, architecture and its flora and fauna. We visit the Nordic Watercolour Museum where we enjoy stimulating art, beautiful sea views and a good lunch at the museum restaurant.

Before returning to the city we will make a stop for a coffee break and you can taste the traditional "äggost" in a traditional farm house. The archipelago tour in Bohus county takes around 7 hours.

Tours and Activities

Suggested - Pre and Post Congress Tours

Stockholm

Date: 7 - 9 August 2010, 2 nights/3 days
Price per person: €595.00

Visit the Capital of Sweden, also called "the beauty on water", The city is built on 14 islands and is placed between the Baltic sea and Lake Mälaren. The city is over 750 years old and is steeped in tradition and history, with its narrow passageways and lanes, cobbled streets, numerous museums and beautiful palaces.

Day 1 - 7th August

Own arrival arrangements. Meet at the hotel, Clarion Hotel Sign, Norra Bantorget, Stockholm. Guided orientation tour of the city including a visit the most visited attraction, the Vasa Museum. Check in to your hotel before enjoying a walk and dinner in the Old Town.

Day 2 - 8th August

Walk down to the quay and board a boat to the Drottningholm Royal Palace. As well as being the residence for the royal family this has also become a Swedish world heritage contribution. It is Sweden's best preserved palace built in the 16th century. Afternoon at leisure for some shopping, relaxation or exploring the city. In the evening you will take a ferry and enjoy dinner in a restaurant by the water.

Day 3 - 9th August

Visit Skansen, the oldest open-air museum in the world, founded in 1891. Take a walk around the park and learn about the life and nature in the different parts of Sweden. You will find old farm houses, city quarters and animals from this part of the world. End the visit with lunch. Afternoon: departure.

Included in the tour:

- 2 night's accommodation in a double room including breakfast
- Guided tour including guide and coach, Hostess at the start of each included activity
- Entrance to the Vasa Museum and Skansen
- Boat trip to Drottningholm
- Dinner on day 1 and 2, lunch on day 3 excluding beverage

Not included in the tour:

- Travel to and from Stockholm, travel within Stockholm, beverage
- Train (X2000) Stockholm - Gothenburg 8/8-2010 SEK 750 per person, www.sj.se

Adventures in the Mountains - Nature, adventure and relaxation

Date: 16 - 19 August 2010, 2 nights/3 days
Price per person: €740.00

Discover the unknown Mount Åre area surrounded 1000 years ago by Vikings and Sami people. Today one of the leading Scandinavian Ski resorts Åre is located not far from the Arctic Circle. For anybody interested in adventure and relaxation it is the absolutely best spot. Experience breathtaking views and awesome activities along your trip!

Suggested Itinerary:

Day 1 - 16th August

Arrive in Åre in the morning, breakfast will be arranged and your luggage taken to your hotel. Enjoy a guided tour to Tännforsen - and see the wild waterfall combined with lunch. Check in to your

hotel and relax before meeting up with your Tour Leader and enjoy a traditional Swedish dinner with story telling about the area and local music.

Day 2 - 17th August

After breakfast take the cable car and enjoy a guided waking tour in the mountain exploring fantastic views of the lakes and a delicious outdoors lunch. In the afternoon relax in the sauna. Finish the day enjoying a spectacular and unusual dinner.

Day 3 - 18th August

Free morning and lunch or for those who want we can arrange an extra mountain bike tour with guide. After lunch, jump on the Zipline experience and enjoy dinner before leaving for Gothenburg on the night train alternatively leaving for your home destinations.

Included in the tour:

- 2 night's accommodation in a double room including breakfast
- Lunch and dinner on day 2, 3 and 4, excluding beverage
- Tännforsen trip including coffee, cable car and zip line
- Transfers that include the whole group

Not included in the tour:

- Travel to and from Åre, individual transfers, beverage, mountain bike activity
- One way Night Train ticket from Gothenburg to Åre or Åre to Gothenburg in 6 berth sleeping cabin SEK 1320 per person, www.sj.se

Swedish Crystal Design

Date: 17 - 18 August 2010, 1 night/1.5 days
Price per person: €570.00

Day 1 - 17th August

A coach will pick you up at the Convention Centre. A guide will tell you all about the Sweden culture and Swedish Design. The bus trip is around 4 hours drive to the village Kosta, stop for coffee.

Kosta is a village of crystal factories and design and a brand new hotel has been built filled with glass and design. Although the hotel is an experience in itself with its glass bar (Glasbaren), various events, glass artwork and specially designed rooms, the Kingdom of Crystal is also worth exploring. There are virtually no limits as to what you can do and experience with glass. You can try glassblowing in the glassworks and take your own glass creation home with you, taste traditional "hot shop herring", see an art exhibition, visit the glass museum, enjoy a guided tour of glassworks and of course, go shopping. The beautiful countryside of Småland Province is always just around the corner, with opportunities for hunting, fishing and excursions.

The dinner in the evening will be a very local tradition. Experience a traditional "hyttsill" which is a Småländsk food and socializing tradition which originates from the glassworks greatness. Try: Salt herring, Smoked pork sausage, Fried salted pork, Baked potatoes, Swedish cheesecake. Overnight at Kosta Boda Art Hotel.

Day 2 - 18th August

Breakfast and visit at Glass factories and shopping. Coach travels back to Gothenburg in the evening.

Included in the tour:

- 1 night's accommodation in a double room including breakfast
- Coach and guide for the journey
- Coffee and dinner on day 1, lunch on day 2
- Kingdom of Crystal Pass that gives discounts on shopping and activities

General Information

Sweden and Gothenburg

Gothenburg is Sweden's second largest city with 600,000 inhabitants. It is located on the west coast of Sweden and ever since it was founded in 1621 the city has been characterised by trade, shipping and international contacts.

Modern-day Gothenburg with its stone-built buildings, wide boulevards and parks is a friendly and clean city with an open and hospitable atmosphere. The general population speaks English, so visitors can rely on being understood in most situations.

In Gothenburg everything is "just around the corner", and a wide variety of hotels, restaurants, cultural attractions, parks and shopping can be found within walking distance of the Swedish Exhibition and Congress Centre. Gothenburg is also known for its closeness to the sea and distinctive coastline with its many islands and fishing villages. For more information on Gothenburg, the official visitor's guide provides good guidance www.goteborg.com

Airport

There are two international airports within 20 minutes of the city centre, Gothenburg-Landvetter Airport (GOT) and Gothenburg City Airport (GSE). Combined the airports are served by around 50 airlines with many daily direct flights from most major European cities. International flights generally connect at major hubs such as Paris, London, Amsterdam, Frankfurt or Copenhagen for flights to Gothenburg.

The Airport Bus leaves regularly from each airport and takes approximately 20 minutes to the city centre. The Airport Bus stops just outside the Conference Center at "Korsvägen". Price per person: SEK 80 (€7) one way and SEK 150 (€13) for return ticket.

Banks and Exchange Offices

Banks are usually open Monday through Friday from 10.00hrs to 15.00hrs although on some days banks may stay open until 18.00hrs. All banks are closed on weekends and on public holidays. Banks at airports, ports and main railway stations are generally open longer.

Exchange offices usually have longer opening hours. Exchange services are available from Forex Bank and X-Change with offices located at the Gothenburg-Landvetter Airport, the Central Station and at for example the Avenue, www.forex.se and www.x-change.se

All major credit cards are accepted in Sweden. Cash dispensers are marked "Bankomat" or "Minuten" and are available at the airports and all over the city including the venue for the IFLA Congress.

Climate

In August, the average daytime temperature is around 19°C (66°F). The average highs are 21°C (70°F) and lows are 14°C (57°F). The sun rises at 04:30hrs and sets approximately at 20.00hrs. The average rainfall in the area in August is 80 mm.

Currency

The official Swedish currency is the Swedish Krona (SEK) which is divided into 100 öre. Bank notes are available in denominations of 20, 50, 100, 500 and 1000 Krona, and coins in denominations of 50 öre and 1, 5, 10 Krona.

Exchange rates as at December 2009 for the Krona are about ten Krona to a Euro or seven Krona to a Dollar as per December 2009. This is a guide only and rates may be different in August 2010.

Culture & Entertainment

Should the schedule allow there is much to discover in Gothenburg, before, during or after the Congress.

Next to Korsvägen, across the street from the Swedish Exhibition and Congress Centre is the Universeum Science Discovery Centre, with everything from sharks and rain forests to exciting experiments. The neighbouring building is the Museum of World Culture hosting exhibitions reflecting the concept of world culture in its five different galleries.

Only a 5 minute walk from Korsvägen is Götaplatsen and the southern end of the main boulevard Avenyn where the city's culture centre is concentrated.

For more information please visit www.goteborg.com

Electricity

Electrical current in Sweden is 220 V/50 Hz. round; European-style two-pin plugs are used. Appliances designed to operate on 110/120 Volts need a voltage converter and a plug adapter. International adaptors can be found in the major electric shops as well as airports.

Emergency Numbers

General emergencies, Ambulance, Fire and Police: dial 112

Food and Drink

Gothenburg is known for its fine, locally produced ingredients and top-notch restaurant life. The quality of food served in restaurants across the city is very high. The main culinary attraction in Gothenburg is the local seafood; prawns, lobster and a wide selection of fish, ranked amongst the finest in the world.

Several restaurants and catering stands available in the Swedish Exhibition and Congress Centre, and only a few minutes away are numerous restaurants in different categories and price ranges, cafes, pubs and bars.

Breakfast, international buffet style, is generally included in the accommodation.

Tap water in Sweden is fresh, free and safe to drink.

Health and Medicare

No vaccinations are required to enter Sweden. Citizens from North America and other countries from outside the EU/EEA countries must pay for any medical treatment in Sweden. Delegates are advised to ensure coverage by own health insurance and bring necessary documents on the trip. Citizens from within EU/EEA countries and some other countries with which Sweden has a special agreement are entitled to the same medical services as the Swedes.

General Information

If needed, delegates can visit any public hospital. In-patient care is free, but delegates are required to pay part of the cost of any outpatient care. There is a fixed, non-refundable daily charge.

Pharmacies

Prescriptions are dispensed at pharmacies ("Apotek"), which are generally open during normal shopping hours. Delegates pay the full cost of any prescription drugs.

Delegates on medication should make sure to have an adequate supply before leaving for Sweden.

Insurance

Participants are advised to arrange adequate travel and medical insurance, as the Congress Organisers cannot cover persons against cancellation of bookings, medical treatment or theft of belongings.

Language

Swedish is the national language. Most Swedes speak fluent English and many young Swedes speak an additional language. Many restaurants have menus in both Swedish and English.

Shopping and Swedish design

Gothenburg is a lively city for shopping where delegates can find just about anything within an easy walk of the Swedish Exhibition and Congress Centre.

Located in the heart of the city is everything from fashionable boutiques and department stores, to picturesque markets selling crafts, souvenirs and antiques. The city offers an exciting mixture of modern warehouses and specialist shops, pedestrian areas, galleries and arcades.

For all permanent non-EU residents there is a VAT refund available on all purchases made in Sweden.

Opening Hours

Most shops normally are open between 10.00hrs and 18.00hrs, and weekends until 14.00hrs. Food stores, department stores and shopping centres are usually open longer. Many grocery stores are open until 21.00hrs or 22.00hrs. For example next to the Swedish Exhibition and Congress Centre, there is ICA Focus that is open between 07.00hrs and 23.00hrs.

Smoking

Sweden is smoke free in all public buildings as well as in restaurants, bars, cafés and shops. Designated smoking areas are located outside.

Disclaimer

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Tax Free

Delegates residing outside the European Union (EU) are entitled to a tax refund on purchases made in Sweden. As in most European countries, Value Added Tax is included in the sales price on the tag. When leaving the EU, the Tax Free Shopping by Global Refund offers cash return on purchased goods to persons qualifying. The minimum purchase is SEK 200 (20) and the refund amounts to 17.5% on the purchase.

Taxes and Tipping

VAT is always included in the price presented to the customers/guests in shops, hotels, restaurants etc.

Tipping is normally included in the bills in restaurants, taxis and hotels and is generally at guests' discretion. Tipping at restaurants is not mandatory, but 5- 10% is customary if good service is received.

Taxis

Recommended taxis are Taxi Gothenburg, VIP Taxi or Taxi Kurir.

Taxi Gothenburg: Tel. +46 31 65 00 00

Taxi Kurir: Tel. +46 31 771 86 00

VIP Taxi: Tel. +46 31 27 86 00

Telephone and Postal Services

Mobile phone coverage is almost 100% in the Gothenburg area.

When calling Sweden from abroad please dial + 46 followed by the area code (omitting the initial zero) and the number required.

When calling abroad from Sweden: dial 00 plus the country code, followed by the area code and phone number.

Post offices are nowadays a service integrated in various shops; grocery stores, kiosks, gas stations etc. The opening hours therefore differ according to the specific store. Look for the blue postal sign. Letters and postcards of up to 20 grams cost SEK 5.50 (€0.55) within Sweden and SEK 11 (€1) internationally.

There are two different types of mailboxes. The blue box is for local deliveries only, and the yellow box is for national and international deliveries.

Time Zone

Sweden is in the Central European Time. The difference between Greenwich Meridian Time (GMT) and the time in Gothenburg is +1.

Travel to Gothenburg

Gothenburg is situated on the west coast of Sweden, well connected to both national and international airports and railway networks. There are also several ferry connections.

For details on flights, trains and ferries please view the following useful links: www.sj.se, www.sas.se, www.stenaline.com, www.dfsseaways.com or the travel section on the Gothenburg official visiting guide www.goteborg.com.

● By Air

Gothenburg has two main airports: Landvetter Airport (GOT), served by all major European airlines, and Gothenburg City Airport (GSE), mainly served by low fare airlines.

Landvetter Airport (GOT) is located 26km east of Gothenburg.

General Information

Preferred Airline

STAR ALLIANCE
THE WAY THE EARTH CONNECTS



Get up to 20% discount
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The Star Alliance member airlines are pleased to be appointed as the Official Airline Network for the IFLA World Library and Information Congress 2010.

Simply **call** the reservation office of any participating Star Alliance member airline and quote the event code **SK18S10**. Registered participants plus one accompanying person travelling to the event are automatically granted a discount of up to 20%, depending on the class of travel.

Participating airlines for this event are: ANA, Adria Airways, Air Canada, Air China, Asiana Airlines, Austrian Airlines, Blue1, bmi, Continental Airlines, Croatia Airlines, EgyptAir, LOT Polish Airlines, Lufthansa, SWISS International Air Lines, Scandinavian Airlines, South African Airways, Spanair, TAP Portugal, THAI, Turkish Airlines, US Airways, United.

Booking office information can be found at:
www.staralliance.com/conventionplus.

Discounts are offered on published business and economy class fares, excluding website/internet fares, senior and youth fares, group fares and Round the World fares.

Please note: For travel from Japan and New Zealand, special fares or discounts are offered by the participating airlines on their own network.

Airport Coaches

Flybussarna Airport Coaches leave from **Gothenburg Landvetter Airport** to the city centre every 20 minutes and it takes approximately 20 minutes to the first stop (Korsvägen), which is in front of the Swedish Exhibition and Congress Centre. Price per person: SEK 80 (€7) one way and SEK 150 (€13) for return ticket (can be purchased online). Credit cards are accepted on board. For timetable information please visit www.flybussarna.com.

Taxis usually have a fixed rate, approximately SEK 350-400 (€32-38) to/from the airports and the city centre. Recommended taxis are: Taxi Gothenburg, VIP Taxi or Taxi Kurir. Ask for fixed price. The journey takes 20 - 30 minutes.

Car rental services are Avis, Budget, Hertz and Europcar.

Gothenburg City Airport (GSE) is located approximately 15 km north from the centre. For updated travel information please visit <http://www.goteborgairport.se/eng.asp>

The timetable of the airport coaches correspond with all regular flights. The bus ride takes approximately 30 minutes and the fee for adults is SEK80 (€8), one way, or SEK150 (€15) for return. www.flybussarna.com

There is a taxi station at the airport. Ask for fixed price. Approximate fixed prices by taxi from Gothenburg City Airport to the Central Station: SEK 320 (€32).

• By Train

Gothenburg is accessible by train from Europe. The rail network connects Gothenburg to other cities including Oslo, Stockholm and Copenhagen. By high speed trains travelling time from Stockholm is about 3 hours and from Copenhagen airport (Kastrup) about 3 hours 45 min. The main Swedish railway operator is SJ, Swedish Rail, SJ. www.sj.se and international time tables are best searched via www.bahn.de

From the Train Station to the Swedish Exhibition and Congress Centre

The Central Station is situated in the center of Gothenburg and many tram and bus routes stop at the station. Arriving at the train station delegates will find a bus and tram stop just outside at Drottningtorget. To reach the Swedish Exhibition and Congress Centre, take tram no. 2 or 13. From nearby Brunnsparken delegates can take tram No. 4 or 5. The trams stop at Korsvägen, just opposite the Swedish Exhibition and Congress Centre.

• By Bus

Gothenburg is connected to all major Nordic destinations by bus and to selected continental European cities. Swebus, www.swebus.se, is Sweden's largest bus company. The main bus stop in Gothenburg is located at Nils Ericson Terminal adjacent to the central station.

• By Ferry

Direct ferries connect Gothenburg with Kiel and Fredrikshamn. Timetables are found at www.stenaline.com. There are also the ferries from Kristiansand, Norway and Newcastle, UK operated by DFDS Seaways www.dfdsseaways.com

The Stena Line terminal is located near Masthuggstorget, which can be reached by trams 3, 4 or 9. DFDS ferries depart from a terminal located at the foot of the Gota Alvs bridge in Hisingen. Buses to this terminal depart from the central bus terminal.

Ferries from Germany and Poland are also operating to Ystad and Trelleborg (both in the south of Sweden).

• By Car

Gothenburg is situated on the west coast of Sweden and is connected to major national and European roads, from south and north by motorway E6 and from the east by motorway E20 and national road 40.

When arriving in Gothenburg, turn from the motorway E6 at the "Mässan Scandinavium Liseberg" sign.

Driving in Gothenburg

In Sweden, drivers drive on the right hand side of the road. Seatbelts are compulsory and headlights must always be on.

Travel in Gothenburg

Once delegates arrive in Gothenburg, the city is compact and easily navigated by foot. In addition, the extensive tram/light rail network, combined with a good bus and ferry network, enables delegates to get around without difficulty. There is no underground railway system.

Västtrafik is the public transport company in Western Sweden, responsible for the public transport system within Gothenburg and the County of Västra Götaland. The network service involves buses, trams, ferries and commuting trains.

You will find further information about Gothenburg Public transport when you arrive at the Swedish Exhibition and Conference Centre or you can visit <http://www.vasttrafik.se/en/Startpage>

Important Addresses & Deadlines

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Important Deadlines

1 March 2010	Registration opens
On or before 7 May 2010	Early registration fee deadline
On or before 7 May 2010	Refund deadline for cancelled / altered registration
On or before 29 June 2010	Full prepayment of accommodation if booked through Congrex Travel
On or before 26 July 2010	Pre-registration closes



www.ifla.org