**Item** | **Agenda** | **Action**
--- | --- | ---
1. | **Welcome, Introduction, and Apologies**

Sanjay Bihani (Chair of RSCAO) opened the meeting and welcome all members and observers who were present.

**SC I Meeting: 25 August 2019**  
*Present*: Sanjay K Bihani (Chair), Tao Yang (Secretary), Takashi Nagatsuka (Information Coordinator), Soh Lin Li (Regional Office), Arshad Mahmood, Cendrella Habre, Dilara Begum, Lin Chih Feng, Nor Edzan Che Nasir, Premila Gamage, Vicki McDonald, Wai Tat Hoi, Winston Roberts.

*Observers*: Cecilia Salvatore, Deva E. Reddy, Diljit Singh (Malaysia), Fawz Abdallah (Lebanon), H.Y. Lee (Korea), Hafsa Minad (USA), Jane Cowell (Australia), Jook Park (Korea), Monika Szunejko, Rashidah Begum Fazal Mohamed (Malaysia), Ramesh Gaur, Hee Jeong Yoon (Korea), Hyang Nam (Korea), Jagadish Chandra Ajal (Nepal), May Chang (USA), Rashidah Begum Fazal Mohamed (Malaysia), Shawky Saleem (Egypt).

*Absent with apologies*: Dolores Carungui, Jayshree Mamtora, Yasuyo Inoue, Ramesh C. Gaur, Heather Todd, Wathmanel Seneviratne.

**SC II Meeting: 28 August 2019**  
*Present*: Sanjay K Bihani (Chair), Tao Yang (Secretary), Takashi Nagatsuka (Information Coordinator), Soh Lin Li (Regional Office), Arshad Mahmood, Cendrella Habre, Dilara Begum, Hiroshi Kawamura, Jayshree Mamtora, Lin Chih Feng, Nor Edzan Che Nasir, Premila Gamage, Vicki McDonald, Wai Tat Hoi, Winston Roberts, Yasuyo Inoue.

*Observers*: Allison Dobbie (New Zealand), Deva E. Reddy, Diljit Singh (Malaysia), Hee Jeong Yoon (Korea), Hyang Nam (Korea), Jagadish Chandra Ajal (Nepal), May Chang (USA), Rashidah Begum Fazal Mohamed (Malaysia), Shawky Saleem (Egypt).

*Absent with apologies*: Dolores Carungui, Ramesh C. Gaur,
### 2. Adoption of agenda
The agenda was adopted without amendments.

### 3. Confirmation of the Minutes of the Mid-Term Meeting held in Manila, 6 to 9 March 2019
The minutes which were previously circulated were passed without amendments.

### 4. Matters arising from the Minutes
Follow-up actions were taken on matters arising from the last mid-term meeting. Some items were further discussed at the present meetings.

### 5. Election Results
#### 5.1. RSCAO nomination and election for 2019-2023
There are now 22 members from 16 countries in the SC and all subregions represented. There are five (5) corresponding members’ positions to be filled. The following has been suggested and agreed upon by the SC:

- a. Margaret Terry – it is felt that it is important for the Pacific Islands to have a representation in the SC.
- b. May Chang – her experience with the IFLA’s Information Technology Section would be useful to RSCAO.
- c. Amarjeet Kaur Gill – her experience and work location in Egypt would be useful to RSCAO.

Two (2) more positions would be filled by candidates from subregions not represented in RSCAO.

**Action**
Soh Lin Li (IFLA Regional Office) will get in touch with her Indonesian counterparts.

#### 5.2. Election for RSCAO Chair and Secretary for 2019-2021
The election was successfully conducted by the IFLA Regional Office. The results:

- a. Tina Yang – Chair
- b. Nor Edzan Che Nasir – Secretary

#### 5.3. Election for Division V Chair for 2019-2021
Sanjay Bihani is elected as the Chair for Division 5.

#### 5.4. Election for IFLA Governing Board for 2019-2021
Results are as listed on IFLA’s website.

#### 5.5. Election for IFLA President-elect
Barbara Lison from Germany is the President-elect for the term 2019-2021. She will serve as President for the term 2021-2023.
6. **Report from the Chair, IFLA-RSCAO**
Sanjay outlined RSCAO work achievements and progress since the Mid-Term Meeting in March 2019. Most of the items were further discussed at the present meetings.

7. **Action Plan (AP) 2019-2021**

7.1. **Report from Convener**
Cendrella Habre as the Convener reported:
- Both Sanjay Bihani and Cendrella Habre attended the workshop which was held at the Hague in June 2019.
- Through a Doodle poll, RSCAO decided on two (2) APs namely open government and capacity building. The maximum number of APs set by IFLA is four (4). An in-depth discussion will be held at the next SC Meeting.
- The IFLA Regional Office has their own APs and will liaise with the Convener for this. Report on action plan by Cendrella Habre.

7.2. **Proposed Action Plans**
A short meeting was held and attended by Tina Yang, Nor Edzan Che Nasir, Cendrella Habre, Winston Roberts and Jayshree Mamtora to enhance the two (2) APs.

Cendrella Habre presented the two (2) APs which she has drafted. The first AP is open government where RSCAO will map open access policies of governments across Asia-Oceania. The second AP is strengthening capacity building within the Asia-Oceania which is in line with SDG3.

After much discussion with those in attendance, the following were noted and Cendrella Habre will incorporate the comments in the final AP:
- Collaboration with HKUL Leadership Institute.
- Collaboration with the IT Section.
- Usage of FAIFE’s work as base material.
- Usage of IFLA’s training materials.
- For capacity building, there is a need to breakdown activities for funding proposals, scope, identify partners, be specific about the training programmes.
- There is a need to identify the level of development and whether it is leadership or skills development. Different sub-regions would require one or the other.
- There is a need to measure immediate impact.
- Collaboration with the Copyright & Other Legal Matters Advisory Committee (CLM) on open access. The CLM should take the lead role whereby they will formulate the guidelines and policies. RSCAO will conduct an environmental scanning of open access across Asia-Oceania and feed the information to them.
- For open government, there is a need to identify the type of data to be collected and to avoid sensitive area of government information.

**Action**
The Strategic Planning Sub-Committee will finalise and complete the necessary documentation. The submission date for this is 15 October 2019.

<table>
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<tr>
<th>8.</th>
<th><strong>Report from the Information Coordinator, IFLA-RSCAO</strong></th>
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<tr>
<td></td>
<td>Takashi Nagatsuka as the Information Coordinator presented his report. He also thanked everyone who had assisted him during his term.</td>
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**8.1. RSCAO Listserv**
The current number of RSCAO listserv subscribers is 385. There were 12 new subscribers from 26 February 2019 to 13 August 2019. There were 3 unsubscribes and 3 bounced email addresses were cancelled for the same period.

**8.2. Section’s Web Page**
News and events were updated on the Web page. The April 2019 and July 2019 issues of *IFLA RSCAO Quarterly Newsletter* were also uploaded.

**8.3. Section’s Social Media (Facebook)**
There are 12 editors for the RSCAO’s FB. A total of 78 posts were made from 26 May 2019 to 13 August 2019 with 1,953 followers and 1,901 likes. There is an improvement in the usage of the FB as a means of promoting news, activities and events across Asia-Oceania.

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<th>9.</th>
<th><strong>Reports from Sub-Regional Convenors</strong></th>
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<tr>
<td></td>
<td>Reports were available for all 6 sub-regions including Central Asia (Irina Shubina), North East Asia (Takashi Nagatsuka), South Asia (Wathmanel Seneviratne) and West Asia/Arab Countries (Cendrella Habre), Oceania (Heather Todd) and South East Asia (Dolores Carungui).</td>
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The roles and responsibilities of the Sub-Regional Convenors (SRCs) are laid out in the IFLA Asia and Oceania Section Handbook. There are 62 countries within the region and the SRCs are the liaison between the SC and the region. They have to report on the development within the sub-region and submit the report to the SC once every six (6) months. The report should adhere to the given template which will be revised to reflect the IFLA Strategic Plan 2019-2024. The following are SRCs for 2019/2021:
### Action

The template for the report will be amended to reflect IFLA’s Strategic Plan 2019-2024.

All SCs must submit Sub-Regional Reports when requested. The report should only cover the countries within their sub-region.

Nor Edzan Che Nasir

### Sub-Regional Convenors

<table>
<thead>
<tr>
<th>Region</th>
<th>Convenor</th>
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<tbody>
<tr>
<td>North and East Asia</td>
<td>Ying Chen</td>
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<tr>
<td>Central Asia</td>
<td>Irina Subhina</td>
</tr>
<tr>
<td>Southeast Asia</td>
<td>Dolores Carungui</td>
</tr>
<tr>
<td>South Asia</td>
<td>Arshad Mahmood</td>
</tr>
<tr>
<td>West Asia/Arab Countries</td>
<td>Cendrella Habre</td>
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<tr>
<td>Oceania</td>
<td>Winston Roberts</td>
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### Reports from the IFLA Regional Office

Soh Lin Li from the IFLA Regional Office (RO) presented her report which was previously circulated to the SC members. She noted the following:

- The IFLA Asia & Oceania logo can be used in the Handbook.
- The SDG is available in IFLA’s seven (7) language.
- The 2020 Mid-Term Meeting will be held in Beirut, Lebanon and all SC members should attend this Meeting. Payment for the organisation of Mid-Term Meetings will be made directly to the organisers and not the RO.
- SC members should submit news of events taking place within their regions to the *IFLA RSCAO Quarterly Newsletter*.

### Action

All SC members should attend the 2020 Mid-Term Meeting.

All SC members should submit news for the *Newsletter*.

### Report from IFLA HQ

Helen Mandl, IFLA Director of Member Services and the Deputy Secretary General, and Sueli Mara Ferreira, outgoing Division V Chair and incoming Governing Board member, joined the meeting for updates from IFLA HQ.

Helen Mandl thanked all outgoing members and welcome all incoming members. She also congratulated the incoming Chair and the Secretary. She also:

- presented findings from study of library associations and national libraries
- requested RSCAO to inform IFLA if there are library associations and national libraries that they are unaware of and to encourage them to enrol as institutional members and/or individual member.
- expressed concerns on Indonesia’s library association not
registered as a member of IFLA. Regional Office will liaise with the Indonesian counterparts.

- an advocacy workshop was held in Latin America in June 2019 and the next one will be held for East/North Africa in November 2019. The meeting for Asia-Oceania will be held in 2020.
- the APs for RSCAO should identify critical needs within the region that the SC can work on as a group.
- IFLA will have a new website with more functionalities.
- new SCs were advised to attend the Engage & Connect Session on Thursday
- new officers and the Information Coordinator were advised to attend any of the Capacity Building sessions.

Sueli Mara Ferreira thanked RSCAO for supporting her term as Division V Chair and also her election as Governing Board member.

11. Other Reports

11.1. Division V Survey on “How to get our voices heard at IFLA?”
Tina Yang reported that she received 61 responses from Asia-Oceania. The consolidated results from the three (3) Sections in Division V were reported and presented by Sueli Mara Ferreira to IFLA. The results for Asia-Oceania were similar to the Latin America, Caribbean and Africa Sections. It was noted that from next year, IFLA WLIC will live stream more conference sessions and RSCAO need to publicise this to the sub-regions. There was a discussion on splitting Oceania from Asia and having a separate section for the Middle East but the decision lies with IFLA. Additional sub-regions will increase IFLA’s financial commitment. There was also a discussion on how to support developing nations through collaborations with national and international organisations so that no one is left behind.

11.2. Division V Satellite Meeting
Tina Yang reported that the Meeting was held from 20 to 21 August 2019 in Alexandria, Egypt. RSCAO was represented by three (3) members: Jayshree, Tina and Winston.

Winston Roberts proceeded to present his paper titled Uncrossing wires: advocacy to overcome misperceptions of libraries, and the ambiguity of “information”.

12. Update on A&O Open Session at IFLA WLIC 2019 Athens
Premila Gamage as the Convener of the Programme Committee reported that the Open Session was held on 27 August 2019 at Skalkotas from 08:30 to 10:30. The theme was Libraries: Create Spaces-Inspire Dialogue-Empower Community. In the Open
Session, Sanjay Bihani welcomed delegates and the handed the Session over to Nor Edzan Che Nasir who chaired the Session. The keynote was delivered by Allison Dobbie (*Library leaders: Creating, inspiring, empowering our future leaders*). This was followed by five (5) paper presentations:


b. *Serving the refugees at Kedah Public Library, Malaysia* – Shahizan Affandi Zakaria, Mohamad Rehan Baharom and Norshahila Hashim.


d. *Facing global challenges: Libraries as community hubs for the empowerment of the most vulnerable populations* – Jeremy Lachal and Peich Muy Cheng.

e. *Qatar National Library as a hub for community engagement for young learners: What have we achieved so far as a new public library?* – Hind Al-Khulaifi and Virgilio Medina Jr.

The Lightning Talk was chaired by Cendrella Habre and there were only three (3) out of five (5) presentations:

a. *Does professional registration encourage non-Maori librarians in Aotearoa New Zealand to engage indigenous knowledge?* – Kathryn Oxborrow.

b. *Rendering change: Design is for (the good of) everyone* – Nicole Yeo.

c. *New learning space as a cradle for organizational transformation and community building* – Esther Woo.

Nor Edzan Che Nasir thanked all attendees and closed the Session. She also stated that there were about 70 attendees and Premila Gamage will emailed them individually for feedback via an online questionnaire. The Program Committee members felt that the hall was too big for the Session and that the Session was slotted too early in the morning.

Premila Gamage thanked everyone who had assisted in the Asia and Oceania Open Session.

**Action**

Convener (Programme Committee) will get feedback from attendees.

Premila Gamage

<table>
<thead>
<tr>
<th>13.</th>
<th><strong>Mid-Term Meetings</strong></th>
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<tbody>
<tr>
<td>13.1. 2020</td>
<td>Lebanon will host the Mid-Term Meeting 2020 in Beirut from 15</td>
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</table>
to 17 March 2020. The Meeting will be held on 16 and 17 March 2020. This will be followed by the Lebanon Library Association (LLA) Conference. LLA will send out invitations for speakers with partial or full funding available.

**Action**  
President of LLA to send out invitations to speakers.  

Cendrella Habre

<table>
<thead>
<tr>
<th>13.2. 2021</th>
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<tr>
<td>The 2021 Mid-Term Meeting will be held in Australia. Jayshree Mamtora will bring this to Vicki McDonald’s attention. She will work with ALIA to organise a conference/seminar to coincide with the Meeting.</td>
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**Action**  
Jayshree Mamtora will look into the organisation of a conference/seminar during the 2021 Mid-Term Meeting.  

Jayshree Mamtora

Taiwan and Bangladesh expressed their agreement to host the Meeting in 2021 as well. Potential organisers are advised to organise an international conference or event after the Meeting.

**Action**  
Chih Feng to look into Taiwan and Dilara Begum to look into Bangladesh as future Mid-Term Meeting hosts.  

Chih Feng and Dilara Begum

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<th>14. Other Business, if any</th>
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<tbody>
<tr>
<td><strong>14.1. Collaboration with IFLA IT Section on Joint 2020 Mid-Year Meeting or Satellite Meeting on Robotics</strong></td>
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<td>May Chang said that collaboration with the IT Section is a good move especially on a regional basis since automation in libraries is actively taking place in Japan, Korea, China and Australia. She also reported that the IT Section recently held their Satellite Meeting on Robotics in Berlin and there was keen interest in continuing the event. The IT Section was keen to hold a joint Mid-Term Meeting with RSCAO but since Lebanon has been finalised earlier, the IT Section event will be held in collaboration with the University of Pretoria, South Africa.</td>
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**Action**  
May Chang will explore other areas of collaboration this further.  

May Chang

**14.2. Collaboration with IFLA National Libraries Section**  
Winston Roberts reported that there is no move to collaborate at this point in time but there could be collaboration in 2022.

**14.3. Satellite Meeting for IFLA WLIC 2020 in Dublin**  
There are suggestions to have the Satellite Meeting at the School of Oriental and African Studies in London or Aberystwyth
University.

**Action**

Tina Yang and Nor Edzan Che Nasir will explore this further.

**14.4. Corresponding members**

Margaret Terry, May Chang and Amarjit Kaur Gill will be the corresponding members for RSCAO. Sanjay Bihani stated that as for Dr. Deva E. Reddy, since RSCAO is the sponsor for the Agriculture and Nutrition SIG, he need not be a corresponding member since he will be the Convener of the SIG when and if it is approved.

**14.5. Address by Incoming Chair, Tina Yang**

Tina Yang as the incoming Chair thanked everyone for her election. She stated that one of the challenges facing RSCAO is how to engage and empower all RSCAO members. Considering that most of the members are busy with their daily jobs, she proposed to cultivate a sharing and mentoring culture in RSCAO. As is the practice with some IFLA Sections such as CPDWL, we will have unofficial assistant positions to lighten the workload: Co-Chair (Jayshree Mamtora), Co-Secretary (Dolores Carungui) and Co-IC (Wat Tat Hoi) to assist the Chair, Secretary and IC. After some discussion, members agreed that these positions would be valuable and in the best interest of RSCAO. Other members will also be engaged to work in various sub-committees and working groups as needed.

**14.6. Communication and Marketing Sub-Committee (2019-2021)**

Tina Yang, as the incoming Chair, stated that the roles and responsibilities of the Sub-Committee is as stipulated in the IFLA Asia and Oceania Section Handbook (page 2). This Sub-Committee will consist of the Information Coordinator (IC), Co-IC and six sub-regional convenors:

- Dilara Begum (Convenor)
- Wat Tat Hoi (Co-Convenor)
- Ying Chen (North and East Asia)
- Irina Subhina (Central Asia)
- Dolores Carungui (Southeast Asia)
- Arshad Mahmood (South Asia)
- Cendrella Habre (West Asia/Arab Countries)
- Winston Roberts (Oceania)
- Tina Yang (Chair)
- Jayshree Mamtora (Co-Chair)
- Nor Edzan Che Nasir (Secretary)

Takashi Nagatsuka, the outgoing IC will handover his tasks to Dilara Begum, the incoming IC.
### 14.7. Strategic Planning Sub-Committee 2019-2021

Tina Yang stated that the team is charged to devise the RSCAO Action Plan, identify focus areas and develop relevant projects in line with the IFLA Strategy 2019-2024. Detailed roles and responsibilities will be documented in the Section Handbook. The Sub-Committee includes the following members at the meeting and will be open up to all for more volunteers:

- Cendrella Habre (Convener)
- Premila Gamage
- Vicki McDonald
- Winston Roberts
- Tina Yang (Chair)
- Jayshree Mamtora (Co-Chair)
- Nor Edzan Che Nasir (Secretary)

### 14.8. Programme Sub-Committee

Tina Yang stated that the roles and responsibilities of the Sub-Committee is as stipulated in the IFLA Asia and Oceania Section Handbook (pages 8 to 9). The Sub-Committee includes the following members at the meeting and will be open up for more members to join:

- Chihfeng Lin (Convener)
- Arshad Mahmood
- Cendrella Habre
- Tina Yang (Chair)
- Jayshree Mamtora (Co-Chair)
- Nor Edzan Che Nasir (Secretary)

### 15. Close of Meeting

The Chair announced the closing of the Meeting and thanked everyone present for their support during his tenure as Chair of RSCAO.

The Meeting came to a close at 16:10.