

Dear colleagues and friends,

We invite you to explore the outcomes of the Knowledge Café webinar, which took place online on February 9, 2021.

Traditionally the Knowledge Café is hosted by two IFLA sections: the Continuous Professional Development and Workplace Learning Section ([CPDWL Section](#)) and the Knowledge Management Section ([KM Section](#)).

Starting 2013, the Knowledge Café took place annually during the IFLA World Library and Information Congresses: participants discussed burning library topics at round table discussions. The outbreak of the COVID-19 pandemic invited CPDWL to adapt new ways of communication to be able to continue as actively and dynamically as before. Since 2020, CPDWL has run most of the events online, thus encouraging a more global engagement. The Knowledge Café webinar *Continuous Learning in a Global, Dynamic, and Ever-changing World*, held on February 9, 2021, gathered 66 participants from 30 countries, who joined the roundtable discussions on the top LIS issues. The countries represented were Russia, Australia, Austria, Belarus, Brazil, Great Britain, Germany, Greece, Egypt, Zambia, Israel, India, Canada, Indonesia, Namibia, the Netherlands, New Zealand, Norway, Romania, USA, Trinidad & Tobago, the Philippines, France and Croatia.

For the convenience of the participants from different time zones we arranged the webinar in two sessions with alternative time slots: Session 1 from noon to 01:30pm Moscow Standard Time (UTC+3) and Session 2 from noon to 01:30pm Pacific Time (UTC-8).

The Knowledge Café, Session 1, was conducted by a cohesive team from the Library for Foreign Literature (Moscow, Russia). The Library for Foreign Literature (LFL) houses the headquarters of the Section for International Cooperation of Russian Library Association (RLA). This section is facilitating the interaction of Russian library community with IFLA and global library field in general. Russian library professionals made up 30% of the total Knowledge Café audience on 9 February, 2021. RLA Governing Board Member and CPDWL SC Member, Svetlana Gorokhova of LFL moderated the first session and one of its discussion groups. The organizational support and compiling the agenda were within the remit of Daria Beliakova, CPDWL SC Member and Co-organizer of the Knowledge Café from CPDWL.

The preparations for Session 2 and its moderation were carried out by Monica Mooney Ertel, Co-organizer from the IFLA Knowledge Management Section.

The work of each session included two rounds of 5 group discussions. In total, lively discussions were held in 20 virtual groups.

Each group had a discussion leader and a designated rapporteur. The role of discussion leaders was to introduce the topics and to facilitate the sharing of information while group rapporteurs were taking the notes. The session co-organizers provided discussion leaders and rapporteurs with the appropriate guidelines. Wrapping up the discussions in their groups, discussion leaders and rapporteurs gave a three-minute summary of the problems, their solutions and the relevant best library practices from around the world which were brought up during the discussions.

The Knowledge Cafe co-organizers pre-selected and compiled the list of 'table' topics dealing with the relevant issues of professional development and staff management:

- Change management techniques for staff
- Upgrade your brain! Top 10 most essential competencies for modern info pros
- Finding the motivation for our own professional development
- Working with diverse generational staff: Millennials, Gen X and Baby Boomers
- Designing user-centric services and programmes.

The Knowledge Cafe co-organizers are planning to publish a detailed final report on both sessions in the sections' media channels and in forthcoming section newsletters.

The Library for Foreign Literature is preparing a set of materials on how to organize the Knowledge Cafe webinar. LFL is planning to share these materials with its colleagues in Russia and abroad.