The Information Point - the Government Libraries Section Newsletter
August 2014

Contents

Conference Session: Government Libraries as Knowledge Platforms p. 2

Chair’s Column p. 2
Sanjay K. Bihani

Guidelines for Libraries of Government Departments: A Greek Version p. 3

The International Conference on Digital Libraries (ICDL) 2013. Conference report p. 4

59th International Indian Library Association Conference. Conference report p. 6

Working Session “Government Information and Libraries” p. 8

“Government Information and Libraries: production – management – access” p. 9

Standing Committee of Government Libraries p. 10

Corresponding Members p. 12

Institutional, Association and Individual Members p. 12

Editorial note p. 13


Government Libraries Section will be involved in the following sessions:

Saturday 16 Aug.
15.15 - 17.45. Room: Terreaux Office. 1st Standing Committee Meeting

Tuesday 19 Aug.
09.45 - 11.15. Room: Salle Tête d’Or 1. 2nd Standing Committee Meeting

Thursday 21 Aug.

Conference Session 211:
Government Libraries as Knowledge Platforms for Citizen Engagement

In keeping with the overall theme of the conference - 'Librarians, Citizens, Societies: Confluence of Knowledge' - the session aims to address the ways that libraries and information services in government agencies are putting in place projects where information and knowledge can be systematized and shared, contributing to solving particular public issues. Subjects of interest include experiences on information governance strategy in the public sector and digital library projects.

Each presenter will have approximately ten minutes to give a short presentation in English. Later, each presenter will lead a table discussion along with a member of the Government Libraries Section (GLS). Members of the audience will be free to attend a table according to their interests.

The discussions may focus on the impact of these topics on their library services, how to replicate the plan / project introduced in the presentation, and more. The outcome of each discussion group will be given by the original speaker or a Section member as a session wrap-up.

Selected Speakers:

The Philippines’ First Science Digital Library
Raymund E. Liboro and Louise Ian T. de los Reyes (Philippines)

Developing an Open Access Digital Repository (OADR) of official and government publications of India as a knowledge platform for Indian citizens
Sunil Goria and Sanjay K Bihani (India)

Digital repository of government publications for effective implementation of e-Governance using DSpace
Manoj Kulkarni; Kishor Ramdas Ingle and Vijaykumar Jagtap (India)

An electronic document repository of internally generated knowledge: A Case of Bank of Uganda Knowledge Management Centre
Felix R. Nsiimoomwe (Uganda)

Putting a roof over their heads – the development of an electronic submission, storage and delivery system for government documents
John McDonough (Ireland)

Chair’s Column

By Sanjay K. Bihani
Chair 2013-2015

Dear Colleagues,

It’s my great pleasure to write this editorial for our newsletter “the Information Point”. Government Libraries Section (GLS) had a very productive year since last IFLA in Singapore. We were able to translate and promote our guidelines in two more languages i.e. Chinese and Greek. Now these guidelines are available in 11 languages including all IFLA official languages and you can at the following link:


We had very informative and lively sessions in Singapore, which was well attended by professionals and government librarians. Also, we had very good and actively participated Standing Committee meetings in Singapore.
We had redesigned and printed our leaflet. It now includes current GLS standing committee members and a variety of new information about IFLA and GLS as well as pictures, etc. You can see the latest leaflet at this link: http://www.ifla.org/publications/government-libraries-section-leaflet?og=45.

Guillermo Garcia, our Information Coordinator, had contacted you many times during the year with latest updates. All our communication channels are active and our webpage on IFLA website is regularly updated.

On invitation from our Greek colleagues, I attended a daylong event on “Government Information and Libraries” at Athens on 13th June 2014 as a keynote speaker. The keynote address and presentation I made there is also available here.

During the year I attended conferences of Indian Library Association, Special Libraries Association, and International Conference on Digital Libraries. During these conferences, I promoted government libraries and distributed our leaflet. I prepared certain reports on these conferences, which is also published in this newsletter in next few pages.

We have also nominated GLS for the Communication Award of IFLA this year.

This year also we will be organising our session with Government Information and Official Publications Section – GIOPS, meanwhile we are also sponsoring their session. Both events are scheduled on 21st August during WLIC 2014 at Lyon, France. Our session will be ball room style presentation and discussion.

Next year will be election year and many of our members will be retiring after completion of their term in GLS. I will also complete my 2nd term in 2015. Thus, we would need to have new members in the committee as well as we have to elect new officers, who can work for the cause of government libraries.

Here, I would like to share my feelings that we would certainly need guidance and cooperation of all our colleagues. If you all agree, we can appoint few of our retiring colleagues as our advisors. This practice has been followed in various IFLA sections.

Let us meet during IFLA 2014 at Lyon and share our views to further strengthen Government Libraries Section.

Guidelines for Libraries of Government Departments: A Greek Version

We are glad to inform that a new translation of the 'Guidelines for Libraries of Government Departments' is already on-line on IFLA website. Our sincere thanks goes to the Greek translators, Ms. Maria Monopoli and Ms. Anna Mastora as well as IFLA publications and web team.
These guidelines are meant for managers and line staff of government libraries. It takes the shape of a working guide, where examples, models of behaviors, services and best practices are listed and can be followed when they suit the situation.

We are especially happy with this new translation because now these Guidelines are available in 11 languages, including all IFLA official languages. We are accomplishing our objective of not only reaching an audience linked to the IFLA official languages, but several other communities of librarians around the globe where these Guidelines are considered relevant for their professional development.


**Conference Reports**

**The International Conference on Digital Libraries (ICDL) 2013**

27-29 November 2013, New Delhi, India

The theme of the International Conference on Digital Libraries (ICDL) 2013, the fourth in ICDL series, was ‘Vision 2020: Looking Back 10 Years and Forging New Frontiers’.

The conference provided an international forum for sharing of experiences among researchers, educators, practitioners, and policy makers from a variety of disciplines such as library and information science, information and communication technology, archival and museum studies, knowledge management and various other related areas in the fields of Science, Social Sciences and Humanities.

It facilitated the bridging of knowledge gaps between developing and developed countries; initiated capacity building activities in digital libraries; provided a forum for facilitating useful interaction amongst information science and technology professionals; and most important of all, facilitated the formulation of recommendations on digitization technologies, acts and policies in India.
Shri M Hamid Ansari, the Vice President of India, inaugurated the Conference at India Habitat Centre in New Delhi on 27th November 2013. The welcome address was given by Dr. R P Pachauri, Director General, TERI. Dr. M M Pallam Raju, Minister for Human Resource Development, Government of India gave a special address. Mr Prabir Sengupta, Distinguished Fellow TERI, gave an introduction to the ICDL 2013 programme.

The conference comprised Tutorials, Technical Sessions, Thematic Workshops-cum-Panel Discussions, poster presentations, exhibitions, and interviews sponsored by the government, multilateral and bilateral organizations. More than 600 participants from 35 countries including librarians, computer science professionals, academicians, policy makers, and students attended the conference that received overwhelming global response.

At the “Collaborative Knowledge Creation” session that I chaired, Professor Atsuyuki Morishima talked about the L-Crowd Project by LIS and CS researchers in Japan and the importance of crowdsourcing, especially in Japan. Professor Kavi Mahesh talked on the use of tag and content management in the present scenario, drawbacks of hyperlinks, and requirements for semantic content management. He concluded that content sharing should be a global activity. These were followed discussion on the importance of collaborative knowledge creation in informal networks, with a special focus on the Bandra-Kurla complex knowledge network, Mumbai. The need for collaboration among librarians and library resources and tools were emphasized. There was also a presentation on managing enterprise knowledge and discussion on knowledge management and initiatives taken by the SAIL organization.

At the conference, publishers, software companies, and online service providers from India and abroad exhibited the latest technological developments, online services and e-journal initiatives throughout the world. At the Valedictory Session, Dr Santanu Ganguly, the Organising Secretary, highlighted the ICDL Conference Report 2013 including recommendations on a national digital library platform; digital deposit legislation; and the funding, support policies and government programmes. He emphasized the need for developing countries to undertake a survey of digital libraries in their countries to assess the status of development in all areas of digital library technologies such as information infrastructure, digital technology applications, digital library research, and standards and practices followed as well as library staff competency level in managing digital technologies.

The conference has boosted the enthusiasm among government, library and information professionals and technology professionals of the importance of the digital library system. It also brought out the present status and the latest developments and techniques in this field.

Official conference website:
http://www.teriin.org/events/icdl/

Programme of the conference:
http://www.teriin.org/events/icdl/programme.php

Report prepared by:  
Sanjay K. Bihani, Chair of IFLA GLS

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IFLA Government Libraries Section
@IFLA_GLS
59th International Indian Library Association Conference
22-24 February 2014, India

The 59th International Indian Library Association (ILA) Conference was organised by Mahatma Gandhi Central Library, IIT, Roorkee. More than 300 participants attended the conference where more than 60 papers were presented in 8 technical sessions.

In his address, Prof. Pradipta Banerji, Director IIT Roorkee highlighted the importance of a library by stressing that library defines an institution. In addition, Prof. Ashu Shokeen, ILA President, highlighted ILA’s contributions and achievements for the library and information science profession in the country since its inception in 1933. She emphasized ILA’s successful proactive role in addressing the national issues of the library professionals on many fronts. The inaugural session Chief Guest, Prof. R. D. Singh, Director of the National Institute of Hydrology, Roorkee, emphasized the need for libraries to continuously reinvent and reengineer their activities and services to address the changing requirement of the clientele. The inaugural session concluded with the formal vote of thanks proposed by Prof. Praveen Kumar, Chairman Library Advisory Committee, IIT Roorkee.

At the Session on Library and information Science in Developing Countries, Mr. Choy Fatt Cheong spoke on Organizing Librarians for Greater User Engagement. He emphasized that libraries have to be more than their collection and evolve as a collection of librarians. He provided an overview on changing role of libraries for greater engagement in the Nanyang Technical University, Singapore context.

This was followed by the presentation of 5 papers covering topics on translation service, library and Information centres in higher education, student’s perception, e-learning and creativity and innovations in libraries.

At the session on Managing Change in 21st century, Mr. Prakash Chand talked on Indian Citation Index. Papers were presented in the context of space management, managing school libraries, corporate social responsibilities, academic liaison libraries, ICT competency and challenges for college libraries.

At the Knowledge Management (KM), Knowledge Organization and Information Retrieval session, Dr. Dinesh Rathi reported on a survey on how non-Profit Making Organizations (NPOs) of Canada use Social Media for sharing of Knowledge. The contributed papers covered issues like metadata standards for OERs, KM tools and techniques and KM in academic libraries.

At the session on Open Access to Scholarly Communication, Dr. C. K. Ramaiah spoke on Digital Rights management in the context of e-books. Dr. N. V. Satyanarayana spoke on open access movement and publishers’ role in this context and Peggy Sue Ewannysyn shared her experience in digitization project of University of Alberta. This was followed by 3
contributed paper presentations on open access issues.

The conference theme of “Managing libraries in the changing information world: from surviving to thriving” was taken up by the Panel Discussion at the last session. The panelists Dr. S.S. Murthy, Dr. N.V. Satyanarayana and Mr. Yogendra Singh deliberated on paradigm shift in the library and information services due to proliferation of knowledge resources and invasion of modern ICT tools and applications. They emphasized the need for LIS professionals to gear up for the changing requirements and bring in innovations and creativity to thrive in the present knowledge society. The session was moderated by Prof. S. M. Shafi.

Chief Guest, Prof. P.V. Mangla in his valedictory address gave an overview of the evolution of the Library and Information Science profession in the country. He emphasized the recommendations of the National Knowledge Commission in the context of libraries and the future activities to be taken up under the National Library Mission. He focused on the need for a change from Library and Information Science to Library and Information Management in the changing scenario. The academic status for librarians in the universities need to be at par with the teaching profession as librarians, with their expertise in knowledge, technology, tools and management, have to play a major role.

Prof. Uma Kanjilal, Rapporteur General, presented the conference report and Prof. S. M. Shafi, Conference Director presented the recommendations of the conference deliberations. Some of them were:

- Indian Library Association – ILA should organize short term on continuing education training programmes, workshops etc. to build awareness about ICT tools and applications, at regular intervals, to keep professionals abreast of latest developments in the LIS field.
- ILA should work towards initiating a project on benchmarking of best practices in the country and develop parameters for quality assurance in service delivery and share them through its website and other publications.
- ILA should take an active role in developing a policy for digitization of resources in the country and pooling resources to archive, preserve and disseminate indigenous historical and cultural assets.
- ILA should play an active role in advocacy of Open Access and approach UGC, MHRD, CSIR etc. to develop a mandate for adoption of Open Access policy by institutions of higher education, R&D institutions. ILA has to play an active role in supporting the educational institutions in developing interoperable institutional repositories.
- LIS professional’s soft skills training need to be embedded in the LIS curriculum to increase their employability. ILA should take up the issue with UGC and MHRD in mandating its inclusion in the curriculum at all levels by LIS schools.

Additional information at the Indian Library Association website: [http://www.ilaindia.net/](http://www.ilaindia.net/)

Report prepared by: Sanjay K. Bihani, Chair of IFLA GLS
**Working Session “Government Information and Libraries”**

*12 May 2014, Athens, Greece*

The Secretariat General of Information & Communication (SGIC) represented by the Library of the Analysis and Documentation Directorate, in collaboration with the Association of Greek Librarians and Information Scientists, organised, on 12th May 2014, a Working Session themed “Government Information and Libraries” in the context of the 22nd EBLIDA-NAPLE Annual Conference. Participation to the event was possible by invitation only. This decision was made in order to target and ensure the participation of certain and identified stakeholders of the field along with ensuring the representation of most of the involved disciplines, like information and computer science, and law. Seventy invitations were sent; and we are happy to report that approximately sixty participants attended the event covering all identified areas in the government information management process.

Different aspects were presented during the Working Session ranging from purely technical to systemic. The session began with two presentations about EBLIDA’s role and how this relates to government information and the role of public libraries in giving access to this kind of information. Some of the issues discussed were the data economy and how big, linked and open data have found their way in Greek public administration. Towards that end, a presentation of the ISA (Interoperability Solutions for European Public Administrations) programme took place which triggered the discussion about technical issues relating to interoperability, particularly semantic, and its benefits for the public sector.

Additionally, during this event, a research about Greek government libraries previously presented at the 2012 IFLA WLIC, was presented to the Greek audience for the first time. This research stressed the need for collaboration among government libraries. Another presentation, about collaborative library networks in general, served as a convincing argument to the research’s proposal. The session ended with a presentation about public sector information, standards concerning records management and how government information will stand in the era of semantic web. Special reference was made to the Greek librarians’ education and how this expertise could serve as a tool in the hands of public administration.

The vivid interest and the participation of the delegates as well as their eagerness to discuss on the issues raised during the Working Session motivated us to renew this appointment. Therefore, a full-day, open-to-the-public event about “Government Information and Libraries: production – management – access” was announced for the 13 June 2014.


Report prepared by: **Anna Mastora, Maria Monopoli and Maria Koloniari**
“Government Information and Libraries: production – management - access”
13 June 2014, Athens, Greece

The Secretariat General of Information & Communication (SGIC) represented by the Library of the Analysis and Documentation Directorate, in collaboration with the Hellenic Competition Commission, organised a full-day event themed “Government Information and Libraries: production – management – access”.

The main goal of the event, which was included in the parallel events of the Hellenic Presidency of the Council of the European Union, was to present the main aspects of government information life circle with regards to strengthen current actions on open access to government information. Along with this, one of the main concerns was to motivate the field of government libraries towards empowering their role in this context.

The event addressed members of Greek public administration who produce, manage or need access to government information, as well as librarians – information professionals and any other interested party. Given the specific field of interest and the fact that government libraries are hardly known to the Greek community, there are some encouraging facts about the event. More than 110 delegates from more than 45 agencies, mostly from the public sector, attended the event. Academic and research communities were also represented as well as the private sector.

The keynote speech of the event was delivered by Sanjay K. Bihani, Chair of IFLA’s Government Libraries Section. Some of the main points of his speech comprised the role of government libraries concerning the dissemination of government information as well as the role of professional bodies with regards to keeping up to date with new developments of the field. Other important points were about open data and open access to government information along with the role of government libraries and government librarians. It was particularly stressed that government librarians ought to adjust to the new environment of managing information in the context of the semantic web by receiving appropriate training. Finally, Mr Bihani honoured us by announcing to the delegates the release of the Greek translation of IFLA’s “Guidelines for Libraries of Government Departments” by Maria Monopoli, librarian at the Bank of Greece, and Anna Mastora, librarian at the Secretariat General of Mass Media – Secretariat General of Information & Communication. The Greek translation is expected to play a key role among Greek government libraries.

During the four thematic sessions of the event, speakers elaborated on issues regarding the production and management of government information. Additionally, represented government agencies discussed current implementations along with the need to achieve interoperability for public administrations. What was given particular emphasis was the need for collaboration among agencies especially towards potential funding for public sector organisations from the European Commission programme “HORIZON 2020”.
Finally, a Round Table took place, the interdisciplinary synthesis of which allowed for a multifaceted review of the event. One of the main points was the identified necessity for information professionals and libraries to undertake an emerging role in the process of producing, managing and accessing government information. Moreover, an important part of the discussion was occupied by copyright issues and the libraries’ commitment to them, along with issues related to identifying and meeting the needs of government libraries’ users.

Concluding this report, we may say that it is already evident that the goal of the event has been achieved. Greek government libraries seem now to have more motivation for extroversion, communication with others and the development of synergies in many levels. This was the first time that Greek government libraries raised their voice in such a collective way so that they made their presence noticeable by both the libraries’ community and the public administration stakeholders.

More information about the event available at the following links:
http://www.minpress.gr/minpress/index/currevents/events_gge_gge_14.htm

Report prepared by:

**Anna Mastora**, Librarian at the Secretariat General of Mass Media – Secretariat General of Information & Communication

**Maria Monopoli**, Librarian at the Bank of Greece

**Maria Koloniari**, Librarian at the Hellenic Competition Commission

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Institutional, Association and Individual Members

Currently, there are 56 members of IFLA registered in the Government Libraries Section.

Distribution by categories
- 44 institutions
- 12 national associations

Distribution by countries
Number of members from each country:
- Argentina 1
- Australia 2
- Azerbaijan 1
- Belgium 3
- Bosnia and Herzegovina 1
- Cameroon 1
- Canada 4
- China 3
- Cyprus 1
- Denmark 1
- Egypt 1
- Finland 3
- France 1
- Germany 1
- Hungary 1
- Iceland 1
- India 2
- Ireland 2
- Italy 2
- Japan 1
- Lebanon 1
- Namibia 1
- Netherlands 2
- Norway 2
- Portugal 1
- Republic of Korea 1
- Russian Federation 2
- Slovenia 1
- Spain 1
- Swaziland 1
- Sweden 1
- Switzerland 1
- Thailand 1
- United Arab Emirates 1
- Ukraine 1
- United Kingdom 1
- United Republic of Tanzania 1
- United States 5

IFLA Government Libraries Section, Encouraging the Growth and Development of Government Libraries!

Government libraries form a Section of their own within IFLA (Section 04) belonging to Division I: Library Types.

The section is aimed at the community of libraries that are part of and work for a body with a governing task and that may have a political responsibility or connection. The section encourages the growth and development of government libraries and their staff and promotes and facilitates open information sharing.
Objectives

- Promote government libraries and government information services.
- Assist government libraries in working with each other.
- Provide advice to librarians working in government libraries to better assist their customers in utilizing government information.
- Provide a means for librarians in government libraries to exchange information and communicate with each other.
- Develop and promote model standards for government libraries

The section is always interested in increasing our partnerships and membership. If you would like to hear more about:

- How to join us
- Our publications, especially the Guidelines for Government Libraries
- Our conference programmes
- Our blog and social media
- How to get involved and in touch with committee members, then:

Please visit us at:
http://www.ifla.org/government-libraries

or send us an email at
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Visit our social media at:

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Editorial Note

This is the official newsletter of the Government Libraries Section of IFLA. The newsletter may be reproduced and printed in electronic formats without permission, provided acknowledgement is made. Views expressed in the newsletter are not necessarily those of the Section Officers or the Editor.

We would like to see more global representation and would welcome a volunteer from each continent to supply a continental update or perspective to the newsletter – if you are interested please contact us at ifla.governmentlibraries@gmail.com