

IFLA Annual Report 2001

Compiled and edited by Sjoerd Koopman
for IFLA Headquarters

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PREFACE

2001 was an historic year for IFLA. Under the provisions of the new Statutes, the elections for the Governing Board were held by postal ballot. The participation rate (48.7%) was good. Kay Raseroka became President-elect. In 2003 she will become the first person from outside of Europe and North America to serve as President. The new Governing Board, which held its first meeting in August, includes members from Africa, Australia, China, Malaysia and South America, as well as Europe and North America, reflecting our worldwide membership.

The annual conference held in Boston was an outstanding success, with record numbers of participants and the largest exhibition in IFLA's history. Among the highlights was the launch by the President of the American Library Association, John Berry, and IFLA president, Christine Deschamps, of a joint Campaign for the World's Libraries, based on ALA's successful @your library initiative. Political controversy surfaced this year in the form of resolutions on the situation in Cuba. Council finally passed a composite resolution urging both the Cuban and US governments to ensure the free flow of information.

Membership figures have remained buoyant during the year. Council approved a further move in our strategy to make it easier to recruit and retain members by introducing three new sub categories of Institutional Members: one-person library centres, school libraries, and sub-units of existing institutional members (eg. university faculties). The Treasurer was able to report a healthy financial situation. Reserves grew modestly and an increase had been possible in expenditure on professional activities. Funding of the Core Activities continued to give rise to concern. An appeal by the President for more voluntary contributions to the core Activities Fund had elicited only a small amount.

A major part of our work to promote better provision of library and information service is to publish guidelines and reports. Two highlights in the year under review were; the publication of a completely revised edition of IFLA's public library guidelines under the title 'The Public Library Service: IFLA/UNESCO Guidelines for Development': and the 'IFLA/FAIFE World Report on Libraries and Intellectual Freedom'. Translation into many languages is already under way for the public library guidelines, whilst the world report is a landmark publication, planned to become a regular series.

I am delighted to be able to report that the Federation was in good shape at the end of the year as members looked forward to celebrating its 75th anniversary in 2002.

Ross Shimmon
Secretary General

INTRODUCTION

This annual report covers the period of the calendar year 2001 and includes IFLA's 67th General Conference and Council meeting, Boston, USA (August 2001). It reflects only the major activities during the period under review. Fuller reports on the activities of IFLA's professional units can be found in the reports of the Core Activities, Sections and Round Tables on IFLA's website IFLANET <www.ifla.org>.

MEMBERSHIP

Membership fees paid by IFLA National Association Members in the Least Developed Countries were reduced from NLG 750 to NLG 450.

The fees for Institutional Members were differentiated into 3 different bands: Least Developed Countries, Countries in Development and Developed Countries.

During its meeting in Boston, the Executive Board decided to set up a working group to devise models for the revision of association membership fees.

Council approved as new categories of members: sub-units of Institutional Members, One-Person Library and Information Centres and School Libraries.

As of 31 December 2001, IFLA had a total of 1781 associations, institutions, persons and corporations (from 155 countries) in membership. A specification of the total number can be found in Annex 1.

ELECTIONS

In accordance with the new Statutes, IFLA held its first ever postal ballot to elect governing officials. Christine Deschamps was returned unopposed as IFLA President for the period 2001 – 2003.

Three candidates had been duly nominated for the post of President-elect. Kay Raseroka (Botswana) was elected to a two-year term in this position. She will take the President's office from the IFLA General Conference at Berlin (August 2003).

Furthermore postal ballots were held for seven positions on the new Governing Board (GB). The following were elected:

Alex Byrne (Australia)

Derek Law (UK)

Sally McCallum (USA)

Sissel Nilsen (Norway)

Ana-Maria Peruchena Zimmermann (Argentina)

Ellen Tise (South Africa)

Wu Jianzhong (China)

This was the first time that IFLA Board members were elected by postal ballot. A total of 626 valid ballot papers were received, a return rate of 48,7%. The total number of votes cast was 1447, representing 57,4% of the possible total.

In addition to the Governing Board members elected by postal ballot, nine members were elected during the Boston conference by the Coordinating Boards as members of the Professional Committee, which forms a part of the GB: Cristóbal Pasadas Ureña (Spain), John Meriton (UK), John Day (USA), Ia McIlwaine (UK), Mary Jackson (USA), Wanda Dole (USA), Marian Koren (Netherlands), Rashidah Begum (Malaysia).

A complete overview of the Governing Board membership, including its committees, is provided in Annex 3.

COUNCIL MEETING, BOSTON

The IFLA Council held its meeting on 19 and 24 August. After words of welcome from President Christine Deschamps, Gary Strong reported on behalf of the US National Organising Committee that the conference attendance figures were breaking all records.

Secretary General Ross Shimmon concluded that the Federation was healthy, but as always more members were very welcome.

Adolfo Rodriguez, Chair of the Regional Activities Division (Division 8), reported on behalf of the Division 8 Advisory Group that was installed in Bangkok (1999). He presented ten points summarising the findings which led to the following conclusion:

"Division 8 should not be dissolved, instead IFLA, the Division, ALP, the Regional Offices and the Sections should work together towards fostering developments in the countries comprising the regional groups. Its objective would be to ensure more active participation in IFLA, along with advice and activities aiming at strengthening library and information associations, education and professionalism."

John Berry, President of the American Library Association (ALA) presented a special gift to IFLA by launching the Campaign for the World's Libraries, based upon the ALA's @Your Library Campaign for America's libraries.

Council adopted a resolution stating strong concerns about the effects of the US embargo against Cuba. It urged both the American and the Cuban governments to eliminate obstacles to access to information.

GOVERNANCE

Executive Board

During the report period, the Executive Board (EB) met on 28 March, jointly with the Professional Board, 29/30 March (The Hague) and 17/21/24 August (Boston). After the last meeting the EB was discontinued, as the new Governing Board came into effect on 25 August.

During its meeting in March, the EB approved the *IFLA Licensing Principles*.

Professional Board

During the report period, the Professional Board (PB) met on 26/27 March, 28 March, jointly with the Executive Board (The Hague) and 17/19 August

(Boston). After the last meeting the PB was discontinued, as new Governing Board and its Professional Committee came into effect on 25 August.

During its March meeting, the PB approved the *Guidelines and Principles on Interlending*.

The professional units were requested to draft 2-year Strategic Plans, starting with the period 2002/2003; these plans would contain a Section's or Core Activity's mission, priorities/strategic goals and action plan.

The Governing Board and its committees

IFLA's Governing Board (GB) held its first meeting on Saturday 25 August 2001 at the Hynes Conference Center in Boston. A long agenda was covered. The most important issues were the approval of new Rules of Procedure and the composition of a large number of committees.

The GB approved *The IFLA Position on The World Trade Organisation* as a preparatory paper for the upcoming WTO conference in Doha (October).

Following initiatives earlier in the year, the Professional Committee decided in December to eliminate the Round Tables. It was proposed to the Governing Board (for decision in 2002) to transfer 10 Round Tables into Sections.

Apart from the Boston General Conference, two successful conferences were organised by IFLA units: the Pan-African/Arab Conference on Public and School Libraries, Rabat, Morocco, 19-21 September and the 7th Interlending and Document Supply International Conference, Ljubljana, Slovenia, 1-5 October.

CORE ACTIVITIES

The real issue of IFLA's Core Activities was that the fund from which they are co-financed was gradually drying up and was now almost exhausted. Therefore in the course of May the IFLA President wrote to all IFLA members, distributing a brochure, as an appeal for support of the Core Activities Fund. This resulted in a very modest support, so more funds must be generated if the future of the Core Activities is to be secured.

GENERAL CONFERENCE

IFLA's 67th General Conference was held at the Hynes Convention Center in Boston, USA, 16 – 24 August 2001. All previous IFLA records were broken! Over 5,300 people were involved – nearly 2000 more than any previous IFLA conference; the exhibition was also the biggest ever. Boston had the highest number of first-timer attendants (1279) and the highest number of countries represented (150). Over 1300 American delegates participated in the sessions and workshops. Other countries represented by large numbers of delegates were: China (166), Russian Federation (145), United Kingdom (132), France (115), and Canada (108).

More than 150 persons were able to attend thanks to grants from the US Fellowship Programme, DANIDA, le Comité français IFLA, and various national library associations. A total of 34 new members joined IFLA during

the conference. Over 280 volunteers had been enrolled for the conference. The exhibition floor was sold out, with 175 exhibitors.

Six American associations were represented on the National Organising Committee (NOC). Moreover the US library profession had been involved widely; over USD 1.1 million had been received in donations.

Social events included a reception at the Boston Public Library and visits to the Science Museum, the Massachusetts Institute of Technology (MIT) and Harvard University. The Mayor of Boston declared Monday August 20, 2001 to be IFLA Day.

Some professional highlights of the conference included the release of a joint IFLA/IPA Statement about *Librarians and publishers working to a common agenda* and an IFLA Statement on *The World Trade Organisation*.

There was a launch for the completely revised edition of IFLA's Public Library Guidelines: *The Public Library Service; IFLA/UNESCO Guidelines for Development*.

The President officially launched the first *IFLA/FAIFE World Report on Libraries and Intellectual Freedom*. This will be published annually and should become a key guide to issues confronting libraries in providing free access to information for their clients.

A number of IFLA's Corporate Partners attended the inaugural meeting of the Corporate Partners' Council. Gary Strong (New York, USA) agreed to act as chair of the Council.

PRIZES AND AWARDS

The Culture and Libraries Department of COMFENALCO at Medellin (Colombia), was the winner of the Guust van Wesemael Literacy Prize 2001, which was handed to Gloria Rodriguez, Head of the Department, during the Boston Conference.

Andrei Massevitch from Russia was awarded the Hans-Peter Geh Grant 2001, which is given every year to sponsor one librarian from the former Soviet Union, including the Baltic States, to attend an IFLA Seminar or Conference.

With support from the Margreet Wijnstroom Fund for Regional Library Development three colleagues were enabled to attend the Boston Conference: Ms İnçi Önal (Turkey), Ms Liu Keijing (China) and Mr Alli Mcharazo (Tanzania).

As recipients of the IFLA/OCLC Early Career Development Fellowships (for 2002) were selected: Dayang Zarina Abang Ismail (Malaysia), Ferry Irawan (Indonesia), Sibongile Madolo (South Africa), Purity Mwagha (Kenya) and J. K. Vijayakumar (India).

The *Newsletter of the Libraries for the Blind Section* was awarded Best IFLA Newsletter 2001.

IFLA STAFF AND OFFICES

Magda Bouwens joined the IFLA/HQ staff in the position of Office Manager in April.

Sophie Felföldi, formerly Office Manager, was appointed IFLANET Web Manager and will concentrate on IFLA's growing IT-related issues.

Stephen Parker was appointed Acting Editor of *IFLA Journal*.

After a long period of sick-leave, Carol Henry, Executive Officer, went on early retirement in November.

Effective 1st February, Susanne Seidelin was appointed as Director of the IFLA/FAIFE Core Activity. Carsten Frederiksen left the FAIFE office in May.

IFLA/UAP Director Graham Cornish went on early retirement in December; Sara Gould was appointed Acting Director. Neil Holding joined the IFLA/UAP office at the British Library in Boston Spa as Administrative Officer in January.

RELATIONS WITH OTHER BODIES

UNESCO: United Nations Educational Scientific and Cultural Organisation

IFLA was represented during (a part of) UNESCO's 32nd General Congress, October/November 2001.

The Executive Board of UNESCO, at its meeting on 1st October 2001, decided to renew 'formal associate relations' status for IFLA for the period 2002-2007. Formal associate relations is the highest level of relationship accorded to non-governmental organisations by UNESCO.

A number of projects were executed with the support of UNESCO funding:

- Mediterranean Virtual Library (MEDLIB): Inventory of automated library catalogues;
- Workshop "Safeguarding the African Documentary Heritage", Cape Town, South Africa (February);
- Pan-African/Arab Conference on Public and School Libraries, Rabat, Morocco (September);
- Draft of Digitization Guidelines (jointly with ICA).

ICA: International Council on Archives

ICA and IFLA leadership met in The Hague in May and December. Matters of common interest, including projects and the running of both membership organisations were discussed.

ICBS: International Committee for the Blue Shield

IFLA forms this permanent Committee together with the International Council on Archives (ICA), the International Council of Museums (ICOM) and the

International Committee for Monuments and Sites (ICOMOS). During the report period three regular meetings were held. More information is available in the IFLA/PAC Annual Report.

IPA: International Publishers Association

IPA and IFLA maintain a joint IFLA/IPA Steering Group; Ingrid Parent, Claudia Lux, Sandy Norman and Ross Shimmon represented IFLA. During the report period the Steering Group met three times. On the agenda were various issues relating to common interests of libraries and publishers at large.

IFLA MEMBERSHIP PER END 2001

	<u>End 2001 (End 2000)</u>	
1. Association Members		
1.1 International Association Members	18	17
1.2 National Association Members	138	137
2. Institutional Members	1,154	1,125
3. Personal Affiliates	404	365
Student Affiliates	15	0
4. Corporate Partners	36	36
5. Bodies with Consultative Status	16	16
Total	<u>1,781</u>	<u>1,696</u>
(Total countries)	(155)	(152)

FINANCIAL SUMMARY

Statement of income and expenditure for 2001 (and 2000).

	<u>2001</u>	<u>(2000)</u>
	NLG	NLG
Income		
Membership fees	1,567,070	(1,393,339)
Corporate Partners	121,726	(103,996)
Dutch government	35,000	(35,000)
Sales of publications	102,296	(159,239)
Share of conference	337,000	(128,146)
Interest	40,323	(43,335)
Miscellaneous	1,052	(2,736)
	-----	-----
	2,204,467	(1,865,791)
Expenditure		
Conferences, meetings	100,650	(147,591)
Professional programmes	239,849	(211,587)
Costs of publications	171,349	(147,705)
Staff expenses	1,141,756	(1,024,592)
Office expenses	274,836	(258,499)
IFLANET	40,000	(40,000)
Miscellaneous	51,781	(11,104)
	-----	-----
	2,020,221	(1,841,078)
Surplus of income over expenditure, membership services	184,246	(24,713)
Earmarked grants		
Income	46,461	(106,270)
Expenditure	40,992	(73,491)
	-----	-----
Surplus of income over expenditure	5,469	(32,779)
	-----	-----
	189,715	(57,492)
	=====	=====

GOVERNING BOARD AND ITS COMMITTEES AUGUST 2001 – AUGUST 2003

GOVERNING BOARD

Christine Deschamps (France), President
 Kay Raseroka (Botswana), President-elect
 Derek Law (United Kingdom), Treasurer
 Winston Tabb (United States), Chair Professional Committee, ex-officio
 Rashidah Begum (Malaysia)
 Alex Byrne (Australia)
 John Day (United States)
 Wanda Dole (United States)
 Mary Jackson (United States)
 Marian Koren (Netherlands)
 Claudia Lux (Germany)
 Jerónimo Martínez (Spain)
 Sally McCallum (United States)
 la Mcllwaine (United Kingdom)
 John Meriton (United Kingdom)
 Sissel Nilsen (Norway)
 Ingrid Parent (Canada)
 Cristóbal Pasadas Ureña (Spain)
 Ana-María Peruchena Zimmermann (Argentina)
 Ellen Tise (South Africa)
 Jianzhong Wu (China)
 Ross Shimmon, Secretary General, ex-officio.

PROFESSIONAL COMMITTEE

Winston Tabb, Chair
 Cristóbal Pasadas Ureña, Division of General Research Libraries
 John Meriton, Division of Special Libraries
 John Day, Division of Libraries Serving the General Public
 la Mcllwaine, Division of Bibliographic Control, and vice-Chair
 Mary Jackson, Division of Collections and Services
 Wanda Dole, Division of Management and Technology
 Marian Koren, Division of Education and Research
 Rashidah Begum, Division of Regional Activities
 Kay Raseroka
 Claudia Lux
 Jianzhong Wu

At the first Governing Board meeting held on 25th August, the following committees and other appointments were made:

Executive Committee

Christine Deschamps, President, ex-officio
 Kay Raseroka, President-elect, ex-officio
 Derek Law, Treasurer, ex-officio (Derek Law was re-elected Treasurer)
 Winston Tabb, ex-officio, Chair of the Professional Committee

Ingrid Parent
Ellen Tise
Ross Shimmon, Secretary General, ex-officio.

President-elect's Planning Group

Kay Raseroka, President-elect
Alex Byrne
John Day
Mary Jackson
Marian Koren
Sally McCallum
Winston Tabb
Ana María Peruchena Zimmermann
Secretary: Ross Shimmon

Membership Development Committee

Ellen Tise (Chair)
Wanda Dole
Christóbal Pasadas Ureña
Ana-María Peruchena Zimmermann
Secretary: Kelly Moore

Conference Planning Committee

Ingrid Parent (Chair)
Winston Tabb, Chair of PC, ex-officio
Jerónimo Martínez
John Day
Mary Jackson
Rashida Begum
Secretary: Josche Neven

Publications Committee

Claudia Lux (Chair)
Sally McCallum
Sissel Nilsen
Jianzhong Wu
Ramón Abad, Chair Editorial Committee IFLA Journal, ex-officio
Stephen Parker, Editor IFLA Journal, ex-officio
Sophie Felföldi, Web Manager, ex-officio
Secretary: Sjoerd Koopman

75th Anniversary Celebration Group

Marian Koren
John Meriton
Ia McIlwaine
Donald Davis, Chair of Round Table on Library History
Secretary: Sjoerd Koopman

FAIFE Advisory Board

Alex Byrne, Chair
Winnie Vitzansky

Marianna Tax Choldin

Alex Byrne: liaison between the GB and the FAIFE committee.

Mary Jackson: liaison between the GB and CLM.

None of the Advisory Boards to the other Core Activities were appointed, pending further review of the Core Activities.

IFLA/IPA Steering Group (Membership on behalf of IFLA)

Claudia Lux

Ingrid Parent

Sandy Norman

Ross Shimmon

IFLA PUBLICATIONS 2001

IFLA Publications (series)

Library Buildings in a Changing Environment. Proceedings of the 11th Seminar of the IFLA Section on Library Buildings and Equipment, Shanghai, China, 14-18 August 1999. Ed. by Marie-Françoise Bisbrouck (2001) ISBN 3-598-21819-2 (No. 94)

Collecting and Safeguarding the Oral Traditions: an international conference. Khon Kaen, Thailand, 16-19 August 1999. Edited by John McIlwaine and Jean Whiffin (2001) ISBN 3-598-21825-7 (No 95).

International Resource Book for Libraries Serving Disadvantaged Persons. Edited by Joanne Locke and Nancy M. Panella (2001) ISBN 3-598-21826-5 (No. 96).

The Public Library Service: IFLA / UNESCO Guidelines for Development. Prepared by a working group of the section of Public Libraries chaired by Philip Gill (2001) ISBN 3-598-21827-3 (No. 97).

Delivering Lifelong Continuing Professional Education Across Space and Time. The Fourth World Conference on Continuing Professional Education for the Library and Information Science Professions. Edited by Blanche Woolls and Brooke E. Sheldon (2001) ISBN 3-598-21828-1 (No.98).

UBCIM Publications - New Series:

Volume 22: *UNIMARC Manual - Authorities Format*
2nd revised and enlarged edition 2001. ISBN 3-598-11503-2.

Volume 23: *Guidelines for Authority Records and References (GARR)*
2nd ed., revised by the IFLA Working Group on GARR Revision 2001.
ISBN 3-598-11504-0.

IFLA Professional reports (series)

Pautas para Bibliotecas al Servicio de Pacientes de Hospital, Ancianos y Discapacitados en Centros de atención de larga duración. Compiled by a working group chaired by Nancy Mary Panella under the auspices of the Section of Libraries Serving Disadvantaged persons. 2001. ISBN 90-70916-81-9 (Spanish Translation of Professional Report No. 61) (No.69).

Guidelines for Library Services to Persons with Dyslexia. By Gyda Skat Nielsen and Birgitta Irvall under the auspices of the Section of Libraries Serving Disadvantaged Persons. 2001. ISBN 90-70916-82-7 (No. 70).

Publications of the IFLA Advancement of Librarianship (ALP) Core Activity

ALP Project Report Series (ISSN 1023-8212):

Reuni3n regional: Manifiesto de la UNESCO sobre las bibliotecas p3blicas. Memorias del seminario en Bahía, Brazil, 24-27 marzo 1998. Bahia, 2000. ISBN 85-85798-09-2 (No.16).

JICPA survey of preservation resources in Africa, 1999/Enqu4ete du JICPA sur les ressources en pr3servation en Afrique, 1999. Compiled by Peter Ralph Coates. Uppsala University Library, 2001. ISBN 91-85092-60-6 (No.17).

IFLA Copyright and other Legal Matters (CLM) Core Activity

The IFLA Position on The World Trade Organisation (2001)

<http://www.ifla.org/III/clm/p1/wto-ifla.htm>

IFLA Licensing Principles (2001)

<http://www.ifla.org/V/ebpb/copy.htm>

IFLA Free Access to Information and Freedom of Expression (FAIFE) Core Activity

IFLA/FAIFE World Report on Libraries and Intellectual Freedom.

Copenhagen: FAIFE, 2001. ISBN 87 988013 1 7

IFLA Universal Availability of Publications (UAP) Core Activity

International Lending and Document Delivery: Principles and Guidelines for Procedure. First agreed by IFLA 1954. Major revision 1978, modified 1987. Major revision 2001. <http://www.ifla.org/VI/2/p3/ildd.htm>

IFLA Universal Bibliographic Control and International MARC (UBCIM) Core Activity

Structures of Corporate Name Headings - Final Report - November 2000

Final report of the Working Group on the Revision of FSCH (IFLA Section on Cataloguing) Compiled and introduced by Ton Heijligers 2001.

IFLA/IPA Joint Statements

Librarians and publishers working to a common agenda (Boston, August 2001)

<http://www.ifla.org/III/misc/pr310801.htm>

Publishers and librarians promote common principles on copyright in the electronic environment (Frankfurt, October 2001)

<http://www.ifla.org/V/press/ifla-ipa.htm>

STAFF AS OF 31 DECEMBER 2001

IFLA HEADQUARTERS

Ross Shimmon, Secretary General
Sjoerd Koopman, Coordinator of Professional Activities
Ms Magda Bouwens, Office Manager
Ms Jos de Block, Secretary to the Professional Coordinator
Ms Sophie Felföldi, IT/Web Manager
Ms Kelly Moore, Membership Manager
Ms Josche Neven, Communications Manager
Stephen Parker, Editor, IFLA Journal
Ms Karin Passchier, Administrative Assistant
Ms Dini Verschoor, Financial Assistant

REGIONAL OFFICES

Africa: Henri Sène (Senegal)
Asia and Oceania: Ms Pensri Guaysuwan (Thailand)
Latin America and the Caribbean: Ms Elizabet M. Ramos de Carvalho (Brazil)

CORE ACTIVITIES

ADVANCEMENT OF LIBRARIANSHIP (ALP)

Ms Birgitta Sandell, Programme Director
Ms Gunilla Natvig, Administrative Officer
Ms Karin Lindblom, Administrative Assistant

COMMITTEE ON FREEDOM OF ACCESS TO INFORMATION AND FREEDOM OF EXPRESSION (FAIFE)

Ms Susanne Seidelin, Director
Stuart Hamilton, Researcher

PRESERVATION AND CONSERVATION (PAC)

Ms Marie-Thérèse Varlamoff, Programme Director:
Ms Virginie Kemp, Programme Officer:
Ms Isabelle Fornoni, Secretary

UNIVERSAL AVAILABILITY OF PUBLICATIONS (UAP)

Ms Sara Gould, Acting Director
Ms Pauline Connolly, Ms Tracy Bentley, Research Officers:
Neil Holding, Office Administrator

UNIVERSAL BIBLIOGRAPHIC CONTROL AND INTERNATIONAL MARC (UBCIM)

Ms Marie-France Plassard, Programme Director

IFLA CORPORATE PARTNERS, AS OF THE END OF 2001**GOLD CORPORATE PARTNERS**

3M, Safety and Security Systems Division
Bell & Howell Information and Learning
Blue Angel Technologies, Inc.
Emerald
Geac Benelux bv
H.W. Wilson Foundation
K.G. Saur Verlag GmbH
Link International, Storage Products
netLibrary Inc.
OCLC
SilverPlatter, owned by Ovid Technologies
Sirsi Corporation
Sun Microsystems, Inc.
Swets Blackwell bv

SILVER CORPORATE PARTNERS

Cambridge University Press
SPI Technologies Ltd.
VTLS Inc.

BRONZE CORPORATE PARTNERS

BOMEFA BV
CSC Consulting Group A/S
Dansk BiblioteksCenter A/S
EBSCO Information Services
Elsevier Science Publishers
Eurobib AB
Gale Group
Gaylord Bros., International Division
Harrassowitz Booksellers and Subscription Agents
Innovative Interfaces Inc.
ISI
Kluwer Academic Publishers
OCLC Forest Press
Plextor Co. Ltd
Research Periodicals and Book Services Inc.
Schulz Bibliothekstechnik GmbH