Annual Report 2012-2013

IFLA - The Global Voice of Libraries
IFLA Headquarters
P.O. Box 95312
2509 CH The Hague
Netherlands
TEL +31-70-3140884
FAX +31-70-3834827
EMAIL ifla@ifla.org
www.ifla.org

cover photos (L to R) by:
Pirjo Sallmen, Woro Salikin,
and Andrew Holmes

Fast facts about IFLA

International NGO based in
The Hague,
Netherlands

Member Based
1439 members
141 countries

Founded in 1927

3 Regional Offices
Africa
Pretoria, South Africa

Asia & Oceania
Singapore

Latin America & Caribbean
Coyoacán, Mexico D.F.

4 Language Centres
Arabic (Egypt)
French for Africa (Senegal)
Russian
Chinese

Table of Contents

Introduction by President Ingrid Parent 3

Part I

Highlights 4-5

Governing Board 2011-2013 6

Honours and Awards 7

Professional Programme Highlights 8-10

Section and SIG activities 11

IFLA World Library and Information Congress 12-13

Membership 14

Major Donors 15

Financial Result 16-17

Part II

Language Centres 18

Regional Offices 18

IFLA Headquarters 18

Corporate Supporters 19

IFLA Publications 19
Two years is not a long time to achieve what I hoped might come to pass when I became President in August 2011. When I chose my Presidential theme – Libraries: A Force For Change – with its principles of inclusion, transformation, collaboration and convergence, I had no idea how people would respond. I hoped and believed this was a theme that I would see play out across the global library stage in very real terms. Measuring success is difficult to quantify, but I have had many occasions to experience how much support there is for IFLA and the work we are doing.

While we can and should rejoice in our linguistic and cultural differences – we should equally rejoice in the similarities we share in the work we do. It is not about the type or size of library, or whether it is in a developing or developed country; we all embrace similar professional values and want to provide access to as much information as possible, to as many users as possible. These commonalities are the glue that binds us together.

Only by working together and speaking with one voice will our voice be heard, particularly on the international stage where IFLA works closely with our members and partners through our advocacy work.

Copyright and limitations, and eLending issues are but two examples that require collaboration. Our proactive approach – for example in advocating for copyright exceptions for libraries through international negotiations has been critical. We were so gratified that the Visually Impaired Persons Treaty was recently agreed to in Morocco by national delegations to the World Intellectual Property Organization.

It is more important than ever that we remain aware of the ever-changing environment libraries will be working under in the coming years. That is why IFLA embarked on the Trend Report, launched during our 2013 World Library and Information Congress in Singapore. The Report is not concerned with what libraries will look like in a decade's time, but rather focuses on what society might look like - and how libraries may adapt to best meet the evolving needs of their communities. The Report focuses on five high level trends that will affect our information environment over the next 5-10 year period. The report is the culmination of research, intense debates between leading experts in a wide range of fields, and online discussion. Since it is the nature of technology to change so rapidly, there will never be a final report. Rather it will be a living resource that will evolve over time. It is available online providing ongoing opportunities for discussion and debate over the next several years. We look forward to feedback and comment from all IFLA members around the world about the impact of the trends on your library community.

Another exciting launch is our new repository, IFLA Library for IFLA World Library and Information Congress (WLIC) papers and, in future, other IFLA publications. This improved accessibility to IFLA’s congress papers will bring real benefits to participants at the IFLA World Library and Information Congress, to IFLA members, and to library and information professionals worldwide.

We are also working to bridge linguistic divides that can put distance between and among our membership that comes from all over the world. We are continually working on increasing the number of standards, guidelines and other documents made available in IFLA’s seven official languages. In a similar fashion we are continuing to develop our multilingual websites. I was delighted to announce the launch of the Spanish version of our website in February 2013, and the French edition in July. The other language versions will follow. Coming from a bilingual country myself, I have been personally committed to this project for the past two years. And I know members of our Board are equally dedicated to this mission as we move forward.

I had great confidence when I handed over the Presidency at the close of the WLIC 2013 to incoming President Sinikka Sipilä that IFLA is strong, well-managed and has a long future. This can be attributed to many working together and our shared professional values. This 2012-2013 report illustrates just some of what we, as IFLA, can achieve.

Ingrid Parent, IFLA President 2011-2013
In 2012 – 2013 there has been good progress through our Key Initiatives.

**Key Initiative 1** is our Digital Content programme for fostering the growth of libraries in an evolving digital information environment, as key stakeholders providing access to information, education and research and social participation.

Libraries are one step closer to facilitating exchange of accessible format copies for the world's blind across national borders. IFLA, through our Copyright and other Legal Matters (CLM) Core Activity, Libraries serving Persons with Print Disabilities Section and the CLM Exceptions Working Group, has been an active supporter of an international copyright treaty ensuring access to books for the world's blind for over a decade. The Marrakesh Treaty was signed on 28 June 2013, with representatives from IFLA present at the Diplomatic Conference. It resulted in:

- Libraries recognised as essential stakeholders (“authorised entities”) in making accessible format copies for their visually impaired patrons, and enabling the exchange of copies across borders
- An international standard that ensures technological protection measures (TPMs) cannot prevent the making of accessible format copies

The ongoing challenge is to have the Treaty signed by the national members of WIPO. This, and our ongoing advocacy for legal certainty for copyright exceptions and limitations for libraries and archives at WIPO has brought IFLA recognition as a key stakeholder in international copyright activities.

The legality of text and data mining (TDM) under copyright laws continues to be a topical issue for IFLA members worldwide. In December 2013 IFLA published its position on text and data mining, which:

- Establishes the international library position regarding text and data mining and copyright law
- Provides international guidance for libraries advocating for copyright reform that would legitimise text and data mining at the national level

TDM is also a topic we share with other organisations such as the International Publishers Association and other international organizations on TDM. This is one area of collaboration within our Memorandum of Understanding recently signed with the Association of European Research Libraries (LIBER).

Another topical issue for IFLA members worldwide has been the evolving eLending environment, and business models adopted by publishers. IFLA’s release of its Principles for Library eLending in August 2013 provides:

- Internationally agreed principles to guide libraries and publishers in their eLending negotiations
- An international standard, or “best practice” model to shape eLending practices

This document continues to be updated.

The launch of the IFLA Trend Report at the Singapore World Library & Information Congress (WLIC) in August 2013 was the result of eighteen months’ consultation with a range of experts on the evolving information environment. Following the launch of the IFLA Trend Report, there has been:

- Translations of the Insights document into more than 15 languages
- Workshops and Trends discussions between library and information professionals on every continent
- Integration of IFLA Trend Report into government and organisational, cultural and information policy

The IFLA Trend Report has initiated serious conversations among library & information professionals world-wide regarding their future role and activities, and enabled the establishment of new government and NGO partnerships.
Key Initiative 2 is about sustainable capacity building to raise the voice of libraries nationally, regionally, and internationally.

Through a three year grant from Global Libraries commencing in August 2013 we are implementing our Building Strong Library Associations programme in our Africa, Asia and Oceania, and Latin America and Caribbean regions. From 2014 around 35 associations across IFLA’s regions will experience the programme, bringing the number of associations participating in BSLA over the last four years to 60; this will also provide a platform for national associations to collaborate on capacity building, strengthen their understanding of issues and priorities across their region, and implement small projects based on their own needs.

Through the IFLA International Leaders Programme commenced in August 2012 we are developing a cohort of 12 advocates across a broad geography and sectors who are able to represent IFLA regionally and internationally;

Key Initiative 3 is our Outreach programme focussing on the development of the United Nations Post 2015 Sustainable Development Goals.

IFLA is an NGO with consultative status with the United Nations Economic and Social Council (ECOSOC), the UN body responsible for preparing the Post 2015 Sustainable Development Goals (SDGs). A key feature of the SDGs is that they are for all UN member states, not just developing or emerging economies. We are participating in this process at the UN in New York and other forums and our aim is to have public access to information, and the importance of culture, included in the text of the SDGs.

IFLA’s policy base provides us with leverage and scope to advocate under the umbrella of access to information until September 2015, when negotiations on the post-2015 goals are expected to be completed and a UN Summit held. A longer term goal is to assist our members in reporting to their governments on how libraries contribute to achieving the SDGs.

Our Outreach will be assisted by the ongoing development of our websites in our seven languages.

Our fourth Key Initiative is about Cultural Heritage, which includes: IFLA’s Risk Register for Written Cultural Heritage; the UNESCO PERSIST project; PAC programme.

IFLA is working closely with our 12 Preservation and Conservation Centres and our Preservation and Conservation Strategic Programme Advisory Group on a trial to gather data on endangered collections worldwide for the Risk Register, in an effort to assist risk mitigation. This is also an opportunity to work with our heritage colleagues ICOMOS, ICOM, International Committee of the Blue Shield, and UNESCO. The Risk Register is part of our wider agenda for the importance to society of cultural heritage that includes our work with other international organizations.

Jennefer Nicholson, IFLA Secretary General
Part I- Governing Board

The IFLA Governing Board and its Executive, Professional, and Finance Committees met eight times during 2012-2013.

The five Division Chairs are members of the Governing Board and its Professional Committee.

Governing Board 2011 - 2013

Ingrid Parent, Canada, (President)
Sinikka Sipilä, Finland (President-Elect)
Donna Scheeder, USA (Treasurer)
Ann Okerson, USA (Chair of PC)
Kent Skov Andreasen, Denmark
Frédéric Blin, France
Ingrid Bon, The Netherlands
Genevieve Clavel-Merrin, Switzerland
Barbara Lison, Germany
Inga Lundén, Sweden
Christine Mackenzie, Australia
Buhle Mbambo-Thata, South Africa
Paul Whitney, Canada
Lyne M. Rudasill, United States (Chair Division I)
Russell Lynch, United States (Chair Division II)
Tone Eli Moseid, Norway (Chair Division III)
Anna Maria Tammaro, Italy (Chair Division IV)
Filiberto Felipe Martinez-Arellano, Mexico (Chair Division V)
Gerald Leitner, Austria (Chair MLAS)
Jennefer Nicholson, IFLA Secretary General (member ex officio)
Part I - Honours and Premier Awards / Professional Awards

2012-2013 IFLA Honours and Premier Awards

HONORARY FELLOW (2012)

Ellen Tise

Winston Tabb

IFLA MEDAL (2012)

Eeva Kristiina Murtomaa

Helena Asamoah Hassan

Jay Jordan

IFLA SCROLL OF APPRECIATION

2012

(l. to r) Maija Berndtson, Chair of the 2012 National Committee, Magda Bouwens, and Mike Heaney

2013

Elaine Ng

Chair of the IFLA Singapore National Committee

Professional Awards

IFLA COMMUNICATOR OF THE YEAR

2012

Acquisition & Collection Development Section

Jérôme Fronty

2013

Latin America & the Caribbean Section

Silvia Cecilia Anselmi

BEST IFLA POSTER SESSION

2012

Prison libraries now!

Gerhard Peschers

2013

The Librarians of Fukushima

Shiho Suzuki

THE JAY JORDAN IFLA/OCLC EARLY CAREER DEVELOPMENT FELLOWSHIP PROGRAMME

2012 Fellows

Efia Ayiah, Ghana; Gladys Mungai, Kenya; Md. Shafiur Rahman, Bangladesh; Tanzela Shaukat, Pakistan; Ngozi Ukachi, Nigeria

2013 Fellows

Dwaymian Brissette, Jamaica; Caroline Nyaga, Kenya; David Ollili, Nigeria; Rozita Petrina-Lebudovski, Republic of Macedonia; Chona San Pedro Philippines

Photos: Pirjo Sallmen, Jukka Pennan (2012)

Seonna Tob & Mark Soh (2013)
Part I – Professional Programme Highlights

The Professional Committee (PC) ensures coordination of the work of the units within IFLA responsible for professional activities, policies and programmes.

The focus of the PC’s work in 2012 was on improved communication with the units. As part of these efforts, the PC set up a blog to disseminate its news, and started reviewing and improving the guidelines available to Officers, aiming to have more helpful materials ready for the newly elected Officers in 2013.

The PC endorsed 28 projects in 2012 and 2013 of the Sections and Special Interest Groups, including:

- Events and training: the SCECSAL conference in Kenya; “Statistics for Advocacy” Workshops in Uganda and Poland; IFLA-UNESCO Multicultural Library Manifesto toolkit; School Library advocacy materials;
- Publications: preparation of a publication on women, information and libraries; revision of the Professional Report on Guidelines for Library Services to Persons with Dyslexia;
- Surveys: internships survey; development of key performance indicators of public libraries; development of performance measures for libraries serving print disabled people;
- Standards-related: development of Namespaces for bibliographic standards; consolidated statements of IFLA’s conceptual models (FRBR-FRAD-FRSAD); ISBD Review Group;
- Community: development of the Sister Libraries for Children’s and Young Adult’s Reading programme; development of an “at risk register” for cultural heritage libraries.

The IFLA Action for Development through Libraries Programme (IFLA ALP) works in collaboration with libraries, library associations, partner organisations and library professionals in developing and emerging countries to deliver relevant, sustainable activities for equitable access to information and better library communities.

IFLA ALP delivers community-led change through its training programmes, online learning activities and other opportunities, and access to IFLA’s international network. IFLA ALP is based on a platform of policies and standards developed and endorsed by IFLA at the international level, and local priorities at the grassroots level. IFLA works in three areas:

- Building the capacity of national and regional library associations (Building Strong Library Associations – BSLA)
- Developing leaders who can effectively represent the wider library sector in the international arena, and within IFLA (IFLA International Leaders Programme)
- Evaluating the impact of our work and turning outcomes into policy, guidelines and standards for further development of the LIS sector (Advancing the Professional Agenda)

The BSLA programme consists of a training package and case studies on library association development; mentoring and advice on forming partnerships; an online platform for interactive learning and materials; and impact assessment. Between 2010 and 2012 IFLA delivered the BSLA programme in 6 countries (Botswana, Cameroon, Lebanon, Lithuania, Peru, Ukraine) and from 2013 Myanmar. BSLA-related activities reached a further 30 countries across the IFLA regions including Africa, Asia and Oceania, Latin America and the Caribbean, and Emerging and Transition countries.

From 2013 – 2016 the programme will be expanded through a series of convenings and projects at the regional level in Africa, Asia and Oceania, and Latin America and the Caribbean. These regions have a rising demand for library services that can support their growing needs in education, literacy, information for the community, and access to electronic information services and delivery. There is also a need for certainty to secure libraries, library services and access to information within government legislative frameworks.
The IFLA International Leaders Programme is a strategic two-year Key Initiative running from August 2012 – 2014, designed to strengthen our capacity with emerging leaders who can effectively represent the wider library sector in the international arena.

The 12 Associates selected represent every major library sector and geographic region and bring a range of international experiences to IFLA’s advocacy work.

The CLM Committee continued to lead IFLA’s advocacy efforts in support of balanced copyright frameworks that benefit libraries and their users. The first milestone in 2012 was the release of an eLending background paper in May. This investigation into the international landscape for library eLending was the start of a concentrated look at the effects of a slow shift from print to digital books across the library community. In November IFLA commissioned an eLending thinkpiece which was discussed at an expert meeting in The Hague that included expertise from senior library representatives as well as the publishing sector. The meeting produced a set of Principles for Library eLending which will underpin future advocacy efforts in the area of eBooks.

Representatives of the CLM committee attended several national and international copyright conferences and workshops, and advocated in their home countries for balanced copyright frameworks that benefit libraries and their users. A summary of legislative changes and trends across the international community was produced by the Committee. CLM helped draft IFLA position statements with regards to possible trade agreements affecting copyright (ACTA and TPPA) as well as new copyright reforms (EU decision to review copyright rules and the EU digital freedom strategy).

As in previous years, the biggest ongoing task for CLM was its involvement at the World Intellectual Property Organisation (WIPO). During the 24th Session of WIPO’s Standing Committee on Copyright and Related Rights (SCCR24) IFLA published statements on visually impaired and print disabled persons and the protection of broadcasting signals. SCCR25 saw WIPO delegates work almost exclusively on a treaty for visually impaired and print disabled people. CLM representatives reiterated IFLA’s support for such a treaty, and again stressed the need for exceptions and limitations for libraries and archives. IFLA is very pleased to have been present at the resulting diplomatic conference in Morocco in June 2013, where the ‘Miracle of Marrakesh,’ a treaty improving access to information for the visually impaired, was finalized.
The FAIFE Committee continued to focus on promoting freedom of access to information and professional ethics during 2012 and 2013. Emphasis was placed on information dissemination through the FAIFE Spotlight series and during 2012-2013 articles were produced on:

- Blasphemy and Defamation of Religion laws
- Policing the Internet
- The Dismissal of the National Librarian of Serbia
- Manga and Libraries in Japan
- Libraries and Freedom of Information
- Data Driven Futures
- Freedom of expression and access to information in Syria today
- Interview with Saad Eskander, Director of Iraq National Library and Archives (INLA)
- Are digital laws making or breaking digital libraries?

The FAIFE committee also launched a major policy document in 2012 - the IFLA Code of Ethics for Librarians and other Information Workers. The Code of Ethics encourages reflection on principles that can help librarians and other information workers to form policies and handle dilemmas, while improving professional self-awareness, and providing transparency to users and society in general.

PAC has one major goal: to ensure that library and archive materials, published and unpublished, in all formats, will be preserved in accessible form for as long as possible according to the following principles:

- Preservation is essential to the survival and development of culture and scholarship;
- International cooperation is a key principle;
- Each country must accept responsibility for the preservation of its own publications.

A number of activities were held and five issues of International Preservation News were published.

The purpose of UCA is to coordinate activities aimed at the development, maintenance and promotion of the UNIMARC format, now a set of four formats - Bibliographic, Authorities, Classification and Holdings - and related documentation, through the Permanent UNIMARC Committee.

The work of the Permanent UNIMARC Committee focused mainly on the adaptation of UNIMARC to the requisites of FRBR, based on a set of proposals by the Comité français UNIMARC, which were approved in general; new fields for personal, corporate and family name access points in functions regarding items’ provenance and/or ownership, which were accepted; and a set of changes and additions related to the use of UNIMARC for archival material, which was basically agreed upon. The PUC also agreed to develop a project for the representation of UNIMARC in Resource Description Framework (RDF), to be carried out in 2013 and 2014.
Standards and Guidelines

IFLA Manifesto for libraries serving persons with a print disability
Endorsed by the IFLA Governing Board, April 2012
Libraries Serving Persons with Print Disabilities Section

New for 2012; also translated into 10 other languages
Acquisition and Collection Development Section

Guidelines for Libraries of Government Departments
Translated into Arabic, French, Chinese, Catalan & Hindi in 2012/13
Government Libraries Section

IFLA Public Library Service Guidelines
Translated into Catalan, Czech, Portuguese & Slovakian in 2012/13
Public Libraries Section

International Standard Bibliographic Description (ISBD)
Translations in 2012/13: Arabic, French & Spanish
Cataloging Section

Functional Requirements for Authority Data (FRAD) & Functional Requirements for Subject Authority Data (FRSAD)
Translations in 2012/13: Japanese, Korean, French, Spanish
Cataloging Section

Guidelines for translations of IFLA namespaces in RDF version 2.0, August 2013
IFLA Namespaces Task Group (Classification & Indexing Section)

IFLA Media and Information Literacy Recommendations
Final version released in 2012; 10 translations followed in 2012/13
Information & Literacy Section

Workshops

Management & Marketing Section

New Librarians, global connection quarterly webinars (2013-)
Continuing Professional Development & Workplace Learning New Professionals Special Interest Group

Publications

Eight new IFLA De Gruyter Series publications from IFLA Sections:
- Designing Library Space for Children
  Libraries for Children and Young Adults & Library Buildings and Equipment
- Intergenerational solidarity in libraries
  Literacy & Reading
- The Road to Information Literacy
  Continuing Professional Development & Workplace Learning
- Open Access and Digital Libraries: Social Science Libraries in Action
  Social Science Libraries
- Marketing Library and Information Services II: A Global Outlook
  Management & Marketing
- Ambassadors of the Book: Competences and Training for Heritage Librarians
  Rare Books & Manuscripts
- The Green Library - Die grüne Bibliothek
  Education & Technology and Library Buildings & Equipment
- Guidelines for Subject Access in National Bibliographies
  Classification & Indexing

World Through Picture Books
IFLA Professional Report Series (2013)
Libraries for Children and Young Adults Section

Library Services to Indigenous Populations: Case Studies
2013 PC Project, 120 page report
Indigenous Matters Special Interest Group

Joint Project IFLA School Libraries Section and International Association of School Librarianship
2012 PC Project for new BSLA Training Module (#5): two-year project to develop a module of training materials for school library advocacy titled “School Libraries on the Agenda.” Translated into Spanish and German in 2013.

Metropolitan Libraries Section: Annual Statistical Survey for 2010-2011
Metropolitan Libraries

World e-Parliament Report 2012
Library and Research Services for Parliaments

Study of the Impact of IFLA on Promotion change and Diffusing Professional Norms in Libraries
PC Project: 60 page report on the findings of the 2006 IFLA-LTR Impact Study
IFLA Library Theory and Research (2013)
The IFLA World Library and Information Congress 2012, 78th IFLA General Conference and Assembly took place in Helsinki, Finland, from 11-17 August, with the theme “Libraries now! inspiring...surprising...empowering”

WLIC 2012 DELEGATE DISTRIBUTION

North America 12.31 %
Europe 66.26 %
Asia & Middle East 12.36 %
Africa 5.50 %
Central & South America 2.14 %
Oceania 1.44 %

CONGRESS SPEAKERS

Keynote Speaker:
Professor Helen Ranta, University of Helsinki
Topic: “Defending Cultural Heritage — Defending Humanity”

Plenary Speakers:
• Peter von Bagh, Helsinki University of Arts
• Yrjö Engeström, Center for Research on Activity, Development and Learning
• Siva Vaidhyanathan, University of Virginia

Based on IFLA’s commissioned research it is estimated that:
• Delegates budgetary power exceeded 1.8 billion USD;
• Delegates spent more than 4.6 million USD;
• More than 3917 tourism days were spent in Helsinki.

<table>
<thead>
<tr>
<th>Level</th>
<th>Congress Sponsor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Platinum</td>
<td>OCLC</td>
</tr>
<tr>
<td>Silver</td>
<td>INFOR</td>
</tr>
<tr>
<td>Bronze</td>
<td>Gale Cengage Learning; De Gruyter Saur; Axiell; Open Edition</td>
</tr>
<tr>
<td>Associate</td>
<td>InterSystems; LM Information Delivery</td>
</tr>
<tr>
<td>Local Sponsors</td>
<td>Finnish Ministry of Education and Culture; City of Helsinki; HSL Helsinki Region Transport</td>
</tr>
</tbody>
</table>

Number of countries represented 114
Full time delegates 2152
Day registrations 1113
Accompanying persons 99
Volunteers 271
Grantees 13
Exhibitors 86
Exhibition space (M²) 946
Open Sessions 218
Poster Sessions 196

HELSINKI
Top 5 Country Representations:
• Finland
• United States
• China
• Sweden
• Germany

photos: Pirjo Sallinen
The IFLA World Library and Information Congress 2013, 79th IFLA General Conference and Assembly took place in Singapore from 17-23 August, with the theme “Future Libraries: Infinite Possibilities”

**WLIC 2013 DELEGATE DISTRIBUTION**

- Number of countries represented: 122
- Full time delegates: 2092
- Day registrations: 612
- Accompanying persons: 94
- Volunteers: 309
- Grantees: 73
- ExhibitorS: 87
- Exhibition space (M²): 985
- Open Sessions: 224
- Poster Sessions: 115

Based on IFLA’s commissioned research it is estimated that:

- Delegates budgetary power exceeded 438 million USD;
- Delegates spent more than 2.9 million USD;
- More than 1900 tourism days were spent in Singapore

**CONGRESS SPEAKERS**

**Keynote Speaker:**
Prof. Chan Heng Chee, Ambassador-at-Large, Singapore Ministry of Foreign Affairs, Singapore

Topic: “Are Libraries Ready for the Big Change?”

**Plenary Speakers:**
- Dr Cherian George, Nanyang Technological University
- Dr Parag Khanna, Director, Hybrid Reality Institute

**Grants:**
IFLA thanks the following organisations for assisting Congress attendance through grants:

- Arabian Advanced System grant
- ASEAN delegate grants
- Bourses francophones IFLA du cfibf
- CACUII IFLA Conference Bursary Award
- CILIP/IFLA Aspire Award
- Grants for CLIP members
- Reisekostenzuschüsse zur Teilnahme am Weltkongress Bibliothek und Information
- Rovelstad Scholarship in International Librarianship
- Shawky Salem Training Fund
- IFLA Academic & Research Libraries Section Essay Contest - ExLibris and SAGE Publications
- IFLA International Marketing Award - Emerald Group Publishing Ltd
- IFLA LIS Student Paper Award - ekz.bibliotheksservice GmbH
- Stichting IFLA Foundation

---

**SINGAPORE**
**Top 5 Country Representations:**
- Singapore
- United States
- China
- Australia
- Malaysia

**Level** | **Congress Sponsor**
--- | ---
Platinum | OCLC; Mb nano-TENSILOGIES PTE LTD; Charles & Keith Group
Gold | Micrographics Data; NEC Asia Pacific Pte Ltd
Silver | Infor Library & Information Solutions; Civica
Bronze | SAGE Publications
Associate | De Gruyter Saur; Tagsys Asia Ltd; Follett Library Resources; Kinokuniya; Zeutschel

**Local Sponsors**
- National Library of Singapore; Singapore Tourism Board
Membership levels were sustained, despite many library and association budgets being affected by funding cuts. The total number of members grew by 2.5% in 2012 compared to the previous year. In 2013 membership levels declined less than 1% over 2012 levels.

<table>
<thead>
<tr>
<th>Categories</th>
<th>Africa</th>
<th>Asia/Oceania</th>
<th>Europe</th>
<th>Latin America/Caribbean</th>
<th>North America</th>
<th>Totals</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Association Affiliates</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>Institutional Sub-unit</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>3</td>
<td>4</td>
<td>0</td>
</tr>
<tr>
<td>Institutions</td>
<td>87</td>
<td>85</td>
<td>187</td>
<td>178</td>
<td>522</td>
<td>525</td>
<td>52</td>
</tr>
<tr>
<td>Infl Associations</td>
<td>2</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>10</td>
<td>11</td>
<td>0</td>
</tr>
<tr>
<td>Nat'l Associations</td>
<td>16</td>
<td>16</td>
<td>25</td>
<td>21</td>
<td>62</td>
<td>62</td>
<td>7</td>
</tr>
<tr>
<td>One pers. Lib. Centre</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Other Associations</td>
<td>0</td>
<td>0</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>Personal Affiliates</td>
<td>17</td>
<td>15</td>
<td>49</td>
<td>37</td>
<td>64</td>
<td>62</td>
<td>25</td>
</tr>
<tr>
<td>School Libraries</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Student Affiliates</td>
<td>5</td>
<td>9</td>
<td>13</td>
<td>18</td>
<td>16</td>
<td>17</td>
<td>2</td>
</tr>
</tbody>
</table>

**Grand Total**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>2012 -&gt; 2013%</td>
<td>2.44%</td>
<td>7.34%</td>
<td>-1.60%</td>
<td>-11.34%</td>
<td>-4.20%</td>
<td>-8.3%</td>
<td>-83%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Organisations</td>
<td>106</td>
<td>103</td>
<td>222</td>
<td>209</td>
<td>603</td>
<td>608</td>
<td>60</td>
<td>67</td>
<td>152</td>
<td>156</td>
<td>1143</td>
<td>1143</td>
</tr>
<tr>
<td>2012 -&gt; 2013%</td>
<td>2.91%</td>
<td>6.22%</td>
<td>-0.82%</td>
<td>-10.45%</td>
<td>-2.56%</td>
<td>0.00%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total Individuals</td>
<td>20</td>
<td>20</td>
<td>56</td>
<td>50</td>
<td>72</td>
<td>78</td>
<td>26</td>
<td>30</td>
<td>122</td>
<td>130</td>
<td>296</td>
<td>308</td>
</tr>
<tr>
<td>2012 -&gt; 2013%</td>
<td>0.00%</td>
<td>12.00%</td>
<td>-7.69%</td>
<td>-13.33%</td>
<td>-6.15%</td>
<td>-3.90%</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The new membership categories introduced in 2011 have been successful, with a good uptake especially in the association affiliates category. This has enabled many associations to join IFLA for the first time, and has made it possible to welcome other associations to rejoin IFLA. The category of Association Affiliate is open for Library Associations who have not been an IFLA member in the last three years, and who work with operating expenses lower than Band 12 level (less than EUR 10,000) for National Associations.

IFLA’s advocacy and outreach activities continued to have a positive impact on membership recruitment and retention. IFLA’s growing visibility and impact around the world offer opportunities to deepen membership in many countries, and to attract new countries and organisations to join and to participate in IFLAs many activities.
<table>
<thead>
<tr>
<th>Institution</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Koninklijke Bibliotheek, The Netherlands (Host of IFLA HQ)</td>
<td></td>
</tr>
<tr>
<td>The Bill &amp; Melinda Gates Foundation</td>
<td></td>
</tr>
<tr>
<td>Bibliothèque nationale de France (Host of IFLA PAC)</td>
<td></td>
</tr>
<tr>
<td>Biblioteca Nacional Portugal (Host of UNIMARC)</td>
<td></td>
</tr>
<tr>
<td>National Library Board, Singapore (Host of IFLA Asia and Oceania regional office)</td>
<td></td>
</tr>
<tr>
<td>University of South Africa, Pretoria (Host of IFLA Africa regional office)</td>
<td></td>
</tr>
<tr>
<td>Centro Universitario de Investigaciones Bibliotecológicas (Host of IFLA Latin America and the Caribbean regional office)</td>
<td></td>
</tr>
<tr>
<td>Bibliotheca Alexandrina, Egypt (Host of IFLA Language for Arabic)</td>
<td></td>
</tr>
<tr>
<td>Cheikh Anta Diop University, Senegal (Host of IFLA Language for French in Africa)</td>
<td></td>
</tr>
<tr>
<td>Russian State Library (Host of IFLA Language for Russian)</td>
<td></td>
</tr>
<tr>
<td>National Diet Library, Japan</td>
<td></td>
</tr>
<tr>
<td>National Library of Australia</td>
<td></td>
</tr>
<tr>
<td>Library of Congress, USA</td>
<td></td>
</tr>
<tr>
<td>Library and Archives Canada</td>
<td></td>
</tr>
<tr>
<td>Deutsche Nationalbibliothek</td>
<td></td>
</tr>
<tr>
<td>The British Library</td>
<td></td>
</tr>
<tr>
<td>Prins Claus Fonds</td>
<td></td>
</tr>
<tr>
<td>Bibliothèque Nationale du Grand-Duché de Luxembourg</td>
<td></td>
</tr>
<tr>
<td>Bibliothèque Nationale Suisse</td>
<td></td>
</tr>
<tr>
<td>Open Society Foundation</td>
<td></td>
</tr>
<tr>
<td>Stockholm University Library, Sweden</td>
<td></td>
</tr>
<tr>
<td>Carnegie Corporation</td>
<td></td>
</tr>
<tr>
<td>Kungliga Biblioteket, Sweden</td>
<td></td>
</tr>
<tr>
<td>Dokumentation, Information, Kultur (DIK), Sweden</td>
<td></td>
</tr>
</tbody>
</table>

**IFLA gratefully acknowledges the valuable contribution by these Institutions and Organisations that have enabled us to continue our strategic and regional activities and development projects in 2012-2013**
The net result of the 2013 budget is a deficit of EUR 70,320. In 2012 it was a surplus of EUR 183,385.

The 2013 deficit was charged against the reserves (EUR 10,024 against the earmarked reserves; EUR 60,296 against the General Reserves). This brings the level of the General Reserves to EUR 723,419 as of 31 December, 2013, which is still above the level of reserves required under our Reserves Policy. Part of the surplus of the year 2012 was used in 2013, which is evidence of the vitality and range of projects undertaken by IFLA during the last year. At the same time, during 2013 the forecast budget deficit was reduced which shows the close attention and concern given to the financial sustainability of IFLA, in the short term and in the longer term.

As of 31 December, 2013, IFLA’s assets, covering notably IFLA’s shares in the IFLA Holding B.V., of which IFLA is the sole shareholder, receivables and cash at bank and in hand, are at an exceptionally high level of EUR 3,384,615 compared to EUR 2,777,318 on 31 December, 2012. This is primarily due to grant funds received as part of a USD 1 million made by the Bill and Melinda Gates Foundation Global Libraries over 2013-2016 for projects conducted through the Building Strong Library Associations Programme. These assets are balanced by the same amount as liabilities, as are the IFLA Vouchers.

2013 was the second year under which the IFLA WLIC was operated through IFLA Holding B.V. and its subsidiaries, of which IFLA is the sole shareholder. The two conferences in Helsinki and Singapore resulted in a surplus. IFLA’s shareholding in the consolidated company results is included in the annual financial statements. It is however possible and expected that not every conference will make a surplus; the management of the conferences through the Holding and its three subsidiaries gives us more security in this regard and protects IFLA financially.

IFLA is very thankful to its member donors and to the organizations which support our actions and projects.

Frédéric Blin, Treasurer

Balance sheet as per 31 December 2013

<table>
<thead>
<tr>
<th>Assets</th>
<th>31 December 2013</th>
<th>31 December 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>€</td>
<td>€</td>
</tr>
<tr>
<td>Tangible Fixed Assets</td>
<td>47,070</td>
<td>71,920</td>
</tr>
<tr>
<td>Financial Fixed Assets</td>
<td>158,704</td>
<td>110,260</td>
</tr>
<tr>
<td>Current Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Receivables</td>
<td>268,735</td>
<td>228,131</td>
</tr>
<tr>
<td>Cash at bank and in hand</td>
<td>2,910,106</td>
<td>2,367,007</td>
</tr>
<tr>
<td></td>
<td>3,178,841</td>
<td>2,595,138</td>
</tr>
<tr>
<td></td>
<td>3,384,615</td>
<td>2,777,318</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Liabilities</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Equity</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Earmarked reserves</td>
<td>49,945</td>
<td>59,969</td>
</tr>
<tr>
<td>General reserve</td>
<td>723,419</td>
<td>783,715</td>
</tr>
<tr>
<td></td>
<td>773,364</td>
<td>843,684</td>
</tr>
</tbody>
</table>

| Current Liabilities     |                   |                   |
| Deferred income         | 19,005            | 18,242            |
| Other liabilities       | 2,592,246         | 1,915,392         |
|                         | 2,611,251         | 1,933,634         |

<table>
<thead>
<tr>
<th>Result</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>3,384,615</td>
<td>2,777,318</td>
</tr>
</tbody>
</table>
## Statement of Income and Expenditure for the Years 2012-2013

<table>
<thead>
<tr>
<th>Income</th>
<th>Total 2013</th>
<th>Total 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membership fees</td>
<td>€755,116</td>
<td>€758,157</td>
</tr>
<tr>
<td>Other contributions Strategic Programmes</td>
<td>€131,322</td>
<td>€143,005</td>
</tr>
<tr>
<td>Corporate Supporters</td>
<td>€31,250</td>
<td>€42,972</td>
</tr>
<tr>
<td>Dutch Government</td>
<td>€16,000</td>
<td>€16,000</td>
</tr>
<tr>
<td>Contributions Bill &amp; Melinda Gates Foundation</td>
<td>€97,478</td>
<td>€380,818</td>
</tr>
<tr>
<td>Contributions Stichting IFLA Foundation</td>
<td>€213,299</td>
<td>€62,085</td>
</tr>
<tr>
<td>Contributions OSF</td>
<td>€2,899</td>
<td>€21,665</td>
</tr>
<tr>
<td>Contributions IREX</td>
<td>€22,461</td>
<td>0</td>
</tr>
<tr>
<td>Sales of publications and royalties</td>
<td>€36,994</td>
<td>€69,731</td>
</tr>
<tr>
<td>Conference services fees</td>
<td>€225,000</td>
<td>€210,000</td>
</tr>
<tr>
<td>Management fees</td>
<td>€77,732</td>
<td>€22,851</td>
</tr>
<tr>
<td>Interest and other financial income</td>
<td>€14,165</td>
<td>€6,715</td>
</tr>
<tr>
<td>Result subsidiary IFLA Holding B.V.</td>
<td>€48,444</td>
<td>€108,242</td>
</tr>
<tr>
<td>Income voucher scheme</td>
<td>€49,191</td>
<td>€62,755</td>
</tr>
<tr>
<td>Income Shawky Salem Training Fund</td>
<td>€355</td>
<td>€451</td>
</tr>
<tr>
<td>Income Margreet Wijnstrom Fund</td>
<td>€720</td>
<td>€640</td>
</tr>
<tr>
<td>Income other IFLA Funds</td>
<td>0</td>
<td>€9,417</td>
</tr>
<tr>
<td>Income Congress Grants</td>
<td>€43,588</td>
<td>€2,527</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>20</td>
<td>€16,623</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td><strong>€1,766,034</strong></td>
<td><strong>€1,934,654</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>Total 2013</th>
<th>Total 2012</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conferences costs</td>
<td>€21,160</td>
<td>€17,170</td>
</tr>
<tr>
<td>Meetings and office president costs</td>
<td>€42,180</td>
<td>€27,987</td>
</tr>
<tr>
<td>Regional Offices and Centres</td>
<td>€45,275</td>
<td>€38,709</td>
</tr>
<tr>
<td>Professional Activities and Projects</td>
<td>€44,073</td>
<td>€39,615</td>
</tr>
<tr>
<td>Costs of publications (including free publications)</td>
<td>€67,568</td>
<td>€82,049</td>
</tr>
<tr>
<td>Staff expenses</td>
<td>€1,039,898</td>
<td>€885,597</td>
</tr>
<tr>
<td>Office expenses</td>
<td>€104,627</td>
<td>€130,746</td>
</tr>
<tr>
<td>Web and IT</td>
<td>€62,573</td>
<td>€46,212</td>
</tr>
<tr>
<td>Expenses Bill &amp; Melinda Gates Foundation</td>
<td>€97,478</td>
<td>€379,945</td>
</tr>
<tr>
<td>Expenses Stichting IFLA Foundation</td>
<td>€213,299</td>
<td>€62,085</td>
</tr>
<tr>
<td>Expenses OSF</td>
<td>€2,899</td>
<td>€21,665</td>
</tr>
<tr>
<td>Expenses IREX</td>
<td>€22,461</td>
<td>0</td>
</tr>
<tr>
<td>Expenses voucher scheme</td>
<td>€9,673</td>
<td>€12,042</td>
</tr>
<tr>
<td>Expenses Shawky Salem Training Fund</td>
<td>€85</td>
<td>€1,013</td>
</tr>
<tr>
<td>Expenses other IFLA Funds</td>
<td>€5,693</td>
<td>0</td>
</tr>
<tr>
<td>Expenses Congress Grants</td>
<td>€43,350</td>
<td>0</td>
</tr>
<tr>
<td>Interest and other financial expenses</td>
<td>€4,695</td>
<td>0</td>
</tr>
<tr>
<td>Miscellaneous</td>
<td>€9,367</td>
<td>€6,434</td>
</tr>
<tr>
<td><strong>Total Expenditure</strong></td>
<td><strong>€1,836,354</strong></td>
<td><strong>€1,751,269</strong></td>
</tr>
</tbody>
</table>

| Result | -€70,320 | €183,385 |
Three Regional Offices raise IFLA’s profile internationally and assist in: membership recruitment, (co-) organising regional IFLA events, disseminating information, and contributing to effective communication within their regions and IFLA globally.

Robert Dulieu
Representative, FIAA, France

Part II - Language Centres/ Regional Offices/ IFLA Headquarters

Four Language Centres contribute to more effective communication within the relevant language communities. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press releases, and Congress papers.

RUSSIAN

Irina Gayshun
Head Sector IFLA Issues/ Foreign LIS/International Relations, Russian State Library, Moscow

CHINESE

Ma Jing, Director;
Hao Jinmin, Program Officer, International Cooperation Division, National Library of China, Beijing

ARABIC

Dina Youssef
Director IFLA Centre for Arabic Speaking Libraries (IFLA-CASL);
Mandy Taha, Project Coordinator IFLA-CASL;
Aya Tohamy, Translator IFLA-CASL, Bibliotheca Alexandrina, Egypt

LATIN AMERICAN AND THE CARIBBEAN

Jaime Ríos Ortega
Centro Universitario de Investigaciones Bibliotecológicas (CUIB), Coyoacán Mexico

AFRICA

Lindy Nhlapo
Regional Manager, University of South Africa, Pretoria

FRENCH (in Africa)

Mariétou Diongue Diop
Director, Central Library, Cheikh Anta Diop University, Senegal

ASIA AND OCEANIA

Tan Keat Fong
Regional Manager (2012);
Ian Yap, Regional Manager (2013)
National Library Board, Singapore


Jennifer Nicholson
Secretary General
Andrea Beccalli
Projects Manager
Magda Bouwens
Office Manager
Fiona Bradley
Manager, Member Services & Development
Julia Brungs
Policy and Projects Officer
Stuart Hamilton
Director, Policy & Advocacy
Tatjana Hoeink
Membership Officer
Anne Korhonen
Administrative Assistant (part-time)
Simon Lemstra
Web & IT Manager
Josche Ouwerkerk
Manager, Conferences and Business Relations (part-time)
Lidia Putziger
Administrative Officer (part-time)
Susan Schaepman
Voucher Admin./Communications Officer
Louis Takács
Communications Officer/Web Content Editor
Joanne Yeomans
Professional Support Officer (part-time)
Christine Zuidwijk
Financial Officer (part-time)
Wiebke Dalhoff
Policy Officer (until 7 August 2012)
Ingeborg Verheul
Director, Member Services & Communications (until 31 July 2012)
Corporate Supporters

Corporate Supporters provide financial support for IFLA’s ongoing activities and in return receive benefits packages designed to promote their businesses to IFLA members.

Corporate Supporters contribute at five levels: Platinum, Gold, Silver, Bronze or Associate.

**PLATINUM**

- OCLC

**SILVER**

- Axiell Library Group
- BRILL
- Elsevier B.V.
- Gale Cengage Learning

**GOLD**

- De Gruyter
- SAGE

**BRONZE**

- ProQuest
- Springer SBM B.V.

**ASSOCIATE**

- Annual Reviews
- Australian Science
- Dejan Research
- Innovative Interfaces Inc.
- InTech
- NBD/Biblion
- Otto Harrassowitz GmbH & Co. KG
- Rockefeller University Press
- Sabinet
- Schulz Speyer Bibliothekstechnik AG

For full details please visit: www.ifla.org/ifla-publications

IFLA Publications Series

IFLA Series on Bibliographic Control

IFLA Professional Reports

IFLA Journal