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**Fast facts about IFLA**

International NGO based in The Hague, Netherlands

Member Based
- 1396 members
- 137 countries

Founded in 1927

3 Regional Offices
- Africa
  - Pretoria, South Africa
- Asia & Oceania
  - Singapore
- Latin America & Caribbean
  - Coyoacán, Mexico D.F.

4 Language Centres
- Arabic (Egypt)
- French for Africa (Senegal)
- Russian
- Chinese

IFLA Headquarters
P.O. Box 95312
2509 CH The Hague
Netherlands

**TEL** +31-70-3140884
**FAX** +31-70-3834827
**EMAIL** ifla@ifla.org
www.ifla.org

Cover photo: Poster Session at IFLA WLIC 2015 by Guillaume Gast
Strong libraries, strong societies

Throughout 2014, IFLA has worked on many initiatives and activities for Strong Libraries, Strong Societies, my Presidential theme.

A major focus for the year was to promote the IFLA Trend Report and make it available in as many languages as possible, following its launch at IFLA WLIC 2013, in Singapore. The Report was discussed in many fora throughout the year. For instance, I spoke about the Report in Russia, Norway, Greece, China, Switzerland and Slovakia and encouraged library and information professionals to engage in discussions on the transformation of libraries necessary to secure their future. IFLA has been gathering feedback from the discussions to update the Report in the future.

In May 2014, I hosted my first President's Meeting, held in Helsinki to support my Presidential theme of Strong Libraries, Strong Societies. The Meeting focused on the impact of libraries in society. It exceeded my expectations by far, with 165 participants from 27 countries. With many distinguished speakers from all over the world, the President’s Meeting remains one the highlights of my Presidency. There was also a preconference for decision makers and library professionals, with 29 participants from 11 countries under the theme Libraries – a firm foundation for an evolving society. Both events were great opportunities to discuss the role of libraries in society, the impact of libraries, and libraries and development.

2014 marked two major anniversaries; both took place in the Russian Federation. In January, I attended the celebrations of the National Library of Russia to mark its 200th Anniversary, in St Petersburg. In November, I took part in the 300th Anniversary of the Russian Academy of Sciences Library, also in St Petersburg.

The World Library and Information Congress (WLIC) in Lyon in August was very successful, with an interesting professional programme that attracted nearly 4000 participants. One of the highlights was the launch of the Lyon Declaration on Access to Information and Development, which aims to influence the United Nations Post-2015 Sustainable Development Goals (SDGs). In October, IFLA launched an advocacy toolkit to support library associations and institutions. Its aim was to advocate for the inclusion of access to information in the United Nations Post-2015 Development Agenda in collaboration with other civil society organisations.

The IFLA International Leaders’ Programme ran in 2012-2014, concluding at the Lyon WLIC. It has proved an important programme for IFLA to strengthen advocacy skills at a regional and international level. All the Associates have found it invaluable in advancing their knowledge and skills to advocate for libraries.

I was privileged to attend the inauguration of the National Library of Latvia in August, in Riga. It was a remarkable achievement, after 25 years’ planning that took place during the lifetime of several governments and significant political change. The building itself reflects Latvian culture and history in many ways, not least the form of the building, which is inspired by a folktale of an iceberg.

I thank all our members and partners for contributing to another successful year. I would also like to extend my thanks to the Governing Board and Secretary General, Jennefer Nicholson, and the IFLA Staff, for your dedicated work for the good of IFLA. And we could not reach our goals without the contributions of our IFLA Officers and Committee Members, to whom I also extend my sincere thanks.

I am privileged to present to you the 2014 Annual Report, on behalf of all who have contributed so much to the work of IFLA.

Sinikka Sipilä, President 2013-2015
Aims

IFLA is an independent, international, non-governmental, not-for-profit organization.

Our aims are to:

Promote high standards of provision and delivery of library and information services

Encourage widespread understanding of the value of good library & information services

Represent the interests of our members throughout the world.

Core Values

In pursuing these aims IFLA embraces the following core values:

1. the endorsement of the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in Article 19 of the Universal Declaration of Human Rights

2. the belief that people, communities and organizations need universal and equitable access to information, ideas and works of imagination for their social, educational, cultural, democratic and economic well-being

3. the conviction that delivery of high quality library and information services helps guarantee that access

4. the commitment to enable all Members of the Federation to engage in, and benefit from, its activities without regard to citizenship, disability, ethnic origin, gender, geographical location, language, political philosophy, race or religion.

Governing Board 2013-2015

Sinikka Sipilä, Finland (President)
Donna Scheeder, United States of America (President-Elect)
Frédéric Blin, France (Treasurer)
Lynne M. Rudasill, United States of America (Chair, Professional Committee)
Kent Skov Andreasen, Denmark
Ingrid Bon, Netherlands
Genevieve Clavel-Merrin, Switzerland
Ngian Lek Choh, Singapore
Loida Garcia-Feto, United States of America
Barbara Lison, Germany
Inga Lundén, Sweden
Ellen Ndeshi Namhila, Namibia
Glòria Pérez-Salmerón, Spain
Andrew McDonald, United Kingdom (Chair, Division I)
Russell Lynch, United States of America (Chair, Division II)
Maria-Carme Torras i Calvo, Norway (Chair, Division III)
Clara Chu, United States of America (Chair, Division IV)
Dan Dorner, New Zealand (Chair, Division V)
Gerald Leitner, Austria (Chair, MLAS)
Jennefer Nicholson, IFLA Secretary General (member ex-officio)
In December, the Governing Board commenced work on the development of the 2016 – 2021 Strategic Plan. The impacts of our Trend Report, launched at WLIC 2013, and the Lyon Declaration on Access to Information for Development, together with the success of our 2010–2015 Plan, have been strong influences in shaping this new Plan. The 2016–2021 Plan will focus on strategies for inspiring societies, by driving access to information, knowledge and culture for all, in support of development, learning, creativity and innovation.

Our Strategic Plan 2010-15 focuses on strengthening the library and information field and positioning libraries as a force for change. Our four Key Initiatives for 2013 – 2014 outline our strategic priorities. These are led by the Board and carried out through our professional programmes, projects, and in collaboration with partner organisations and experts.

**Key Initiative 1: Driving Access to Content and Digital Resources for informed library users and communities.**
Working collaboratively to build the legal, technical and professional base that enables libraries to play a major role in collecting, preserving and offering access to all types of physical and digital material

**Anticipating trends in the information environment**

The Trend Report (2013) continued to stimulate IFLA’s membership discussions about the future of libraries and library and information services in the emerging digital information environment. Following the launch of the Trend Report, the Insights document has been translated into 14 languages. Workshops and Trends discussions have been led by members on every continent – for example in March, the Latin America and Caribbean Section (LAC) held a workshop focusing on key themes, such as new technologies, e-learning, privacy and data protection. In addition to the physical meeting, the event attracted over 100 virtual followers from across the region and beyond. Elsewhere, concepts from the Trend Report have been integrated into government and organisational cultural and information policy, and library sector ‘Futures’ reports.

**Professional best practice**

For 50 years, IFLA has published standards, professional reports and guidelines across all fields of library and information services. In 2014, a new website was launched to provide a rich and expanding resource for the global library community.

**Intellectual property - advocating for libraries and archives through the WIPO process**

IFLA continued to work to improve the copyright landscape for libraries and archives through its engagement at the World International Property Organisation (WIPO), where we are seen as a key stakeholder in international copyright activities. We were disappointed in July at the meeting of WIPO’s Standing Committee on Copyright and Related Rights (SCCR) when Member States were unable to reach common ground on a range of IP issues relevant to libraries. Particularly frustrated by the stance taken by the developed countries and the European Union (EU), IFLA organised a joint letter, signed by more than 100 library, archive and research institutions, asking the EU to engage more constructively at WIPO on copyright exceptions for libraries and archives. The final meeting of the SCCR, which took place in December, was more productive as members were able to engage in more detailed discussions on library-related issues, following the presentation of an updated version of a 2008 Study on Copyright Limitations and Exceptions for Libraries and Archives by Professor Kenneth Crews.

**Monitoring developments in eLending**

In July, we issued an update to the eLending Background Paper to reflect recent developments, which included definitions of eBook and eLending, recent trends in eBooks publishing and distribution, library advocacy with publishers and governments, and relevant court rulings on how libraries can acquire and make available eLending.
Part 1 – Highlights of 2014

Partnering on text and data mining, data sharing and digital preservation

In August, we signed a Memorandum of Understanding with LIBER (Association of European Research Libraries), agreeing to work together in areas of common interest, such as frameworks for text and data mining, sharing research data, access to content and digital preservation. IFLA was a signatory to LIBER’s open letter to publishers Elsevier, calling on them to withdraw their policy on text and data mining.

A clear stance on communications surveillance

As a signatory to the International Principles on the Application of Human Rights to Communications Surveillance, IFLA is committed to supporting clear guidelines on government surveillance and human rights. IFLA brought the library perspective to discussions on surveillance at regional Internet Governance Forums in Asia-Pacific, Africa and Latin America during the year, as well as the main Internet Governance Forum in Istanbul in September.

Key Initiative 2 – International Librarianship Leadership Development Programme
Capacity building to raise the voice of the profession – nationally, regionally and internationally

The Action for Development in Libraries Programme (ALP) achieved significant success in Key Initiative activities.

Building Strong Library Associations (BSLA)

More than 35 library associations participated in three regional convenings for BSLA, held in Ghana, Indonesia and Brazil between February and March 2014. At the convenings, associations developed their skills in strategic planning, advocacy and evaluating member services. They drafted development proposals to present to their boards and members for discussion and endorsement. A number of these proposals have already been supported by BSLA for implementation during 2014 and 2015. These include projects in El Salvador, Colombia, Zimbabwe and Uganda.

Developing leaders

The first cohort of the IFLA International Leaders’ Programme completed their 2-year programme during the WLIC 2014 in Lyon. Over the 2 years, Associates worked on five projects closely linked to the Key Initiatives, including development, regional collaboration, eLending, copyright and open access, with the outputs available to all IFLA members through the website. The cohort utilised their new knowledge and advocacy skills by meeting with officials, making presentations, and working with relevant groups. The evaluation of the programme demonstrated that Associates increased their confidence, gained networking and collaboration experience, and strengthened their policy and advocacy skills to represent IFLA nationally and internationally.

Key Initiative 3 – Outreach Programme for Advocacy and Advancement of the Library and Information Sector
Advocating for members and library users

Positioning libraries in the international development agenda

IFLA’s objective is to ensure that the new UN Sustainable Development Goals (SDGs) recognise the importance of access to information for development, and that libraries are able to play a key role in implementing the goals. The SDGs will succeed the Millennium Development Goals.

Throughout 2014, we were active in meetings of the UN Open Working Group on Sustainable Development Goals, advocating for goals and targets in relation to access to information, ICTs and the role of culture in development. We were pleased that other stakeholders, including the private sector, government and civil society organisations, welcomed the involvement of libraries in the process.
To underpin our development advocacy work, IFLA released a major call for action, the Lyon Declaration on Access to Information and Development, urging UN Member States to commit to ensuring that citizens have access to and can understand, use and share information, as a vital ingredient for sustainable development and democratic societies. We also launched an advocacy toolkit, with background and practical advice for libraries, associations and other civil organisations. By the end of the year, over 500 organisations had signed the Lyon Declaration. IFLA was also a signatory to the Declaration for the Inclusion of Culture in the Sustainable Development Goals. In September, to coincide with International Right to Know Day, IFLA signed a joint statement urging the UN Secretary General to highlight the importance of the right to information, free media and the protection of civil society organisations to organise and engage.

The success of our advocacy campaign was reflected in the final Open Working Group Outcome Document on the Sustainable Development Goals, issued in July. We were pleased that a target on increasing public access to information was included in Goal 16 and the presence of culture in other Goals. In December, we responded to the UN Secretary General's subsequent Synthesis Report by welcoming its content and encouraging further recognition of access and skills in the SDGs, despite our disappointment at the report's lack of substance on ICTs.

In June, IFLA participated in the World Summit for the Information Society (WSIS) High Level Event in Geneva, Switzerland, hosting a workshop to highlight inequalities in access to ICTs and the impact on society. In October, the World Bank invited IFLA to speak on the Role of Libraries in Access to Information Development as part of its Transparency and Information Management Open Discussion Forum.

Key Initiative 4: Cultural Heritage

Culture is a basic need. A community thrives through its cultural heritage; it dies without it.

Cooperation with UNESCO

Throughout 2014, IFLA continued to work closely with UNESCO in several areas. IFLA remained actively involved in the UNESCO PERSIST project, with the aim of finding policy solutions for long-term sustainable digital preservation. IFLA leads the content task force in this project and will work on drafting Guidelines for the selection of digital content for long-term preservation.

IFLA supported the UNESCO Action Plans for Iraq and Syria, helping to gather information about the situation of documentary cultural heritage in areas of conflict or natural disaster. We began work on creating a Risk Register for documentary heritage, which will support this process.

IFLA was also involved in the drafting process for the Memory of the World UNESCO Recommendation concerning the preservation of, and access to, documentary heritage, including digital forms. The final version is expected in November 2015.

Connecting culture and development

As a signatory to the Declaration for the Inclusion of Culture in the post-2015 Sustainable Development Goals in May 2014, IFLA has actively engaged with the coalition of main stakeholders advocating the issue at UN level. As part of this initiative, former IFLA President Ellen Tise attended the third UNESCO World Forum on Culture and the Cultural Industries, which focuses on the role of culture and the cultural industries in promoting sustainable development. IFLA remains active in stressing the importance of culture and safeguarding cultural and natural heritage within the context of the post-2015 Development Agenda.

Striving for the protection of cultural heritage

Throughout the year, we represented libraries in protecting cultural heritage through our membership on the International Committee of the Blue Shield, comprising representatives of four NGOs from libraries (IFLA), museums (ICOM), monuments and sites (ICOMOS), and archives (ICA). Blue Shield's mission is to work to protect the world's cultural heritage threatened by armed conflict, natural and human-made disasters. In 2014, Blue Shield released statements expressing deep concern about the risk to cultural heritage, cultural institutions and the people who care for them in Ukraine, Iraq and Syria.

Jennefer Nicholson, Secretary General
Part 1 – Professional Programme Highlights

Professional Committee

The Professional Committee oversees the professional programme of IFLA, including the IFLA World Library and Information Congress professional programme, publications and the professional units of IFLA.

Over the course of the year, the Committee on Standards developed its relationship with the Professional Committee, offering support and input to improve decision-making in relation to the creation, support and review of IFLA standards.

The Professional Committee supported a range of innovative projects in the professional units, including the development of standards in bibliographic data, excellence in information services and open access, supported by activities such as workshops and training, and outputs such as reports and publications.

Action for Development through Libraries Programme (ALP)

Building Better Library Communities

The ALP Programme works with developing and emerging countries to deliver community-led change through training programmes, online learning activities and access to IFLA’s international network. Its current programmes are:

- Building Strong Library Associations Programme (BSLA): increasing the capacity of national and regional library associations
- IFLA International Leaders Programme: developing leaders who can effectively represent the library sector
- International Advocacy Programme (IAP)
- Post-2015 Development Agenda: advocating for the role of access to information and libraries

Building Strong Library Associations (BSLA)

IFLA’s comprehensive capacity-building programme for library associations, consisting of training and learning materials, mentoring and advice and cross-association activities was expanded in 2014, with meetings at the regional level in Africa, Asia-Oceania and Latin America and the Caribbean. They were organised in collaboration with IFLA’s Regional Offices and institutions including the Ghana Library Association and KNUST University Library, the National Library of Indonesia, and Federação Brasileira de Associações de Bibliotecários, Cientistas da Informação e Instituições (FEBAB). Participating associations submitted project proposals following the meetings, for implementation in 2014-5, the first of which in 2014 included projects in El Salvador, Colombia, and Zimbabwe. To date, the programme has now reached some 60 countries through country projects, meetings, and other capacity-building activities.

In the Africa region, 16 national associations, regional associations and AfLIA (African Library and Information Associations and Institutions) participated in the regional meeting in Kumasi, Ghana and set goals on strengthening their membership, representation, partnerships and profile over the coming years.

The Asia and Oceania meeting in Jakarta, Indonesia included 13 national and regional associations. Reflecting the objectives and priorities in the region, the meeting focused on skills for the future of the library profession, and educational standards. The convening also introduced workshops on building partnerships and the role of libraries in society, planning, and advocacy.

In Latin America and the Caribbean, 8 associations met in São Paulo, Brazil to explore the needs of libraries and associations in the region, and the impact of economic and political developments on the continent. Regional issues, such as ways to increase capacity in marketing, strategy and communication across borders were proposed as potential cross-country projects. The role of libraries in human development and social integration was also high on the agenda.
IFLA International Leaders Programme

The International Leaders Programme is a two-year programme to increase the cohort of leaders who can effectively represent the wider library sector in the international arena, and to develop leaders within IFLA. 12 Associates and three Counsellors participated in the initial cohort and at WLIC 2014 were recognised with certificates to mark their completion of the Programme.

IFLA Leaders Programme Counsellors

- Helena Asamoah-Hassan
- Winnie Vitzansky
- Jacinta Were

IFLA Leaders Programme Associates

- Margaret Allen
- Atarino Helieisar
- Sarah Kaddu
- Jérémy Lachal
- Zola Maddison
- Antonio Marquez Santos
- Victoria Okojie
- Kgomotso Radijeng
- Rosemary Shafack
- Irina Trushina
- Jorge Octavio Ruiz Vaca
- Dina Youssef

The three Counsellors and Nancy Gwinn, serving as seminar chair at the Congresses in Helsinki, Singapore and Lyon, were also recognised for their contributions. A full evaluation report and recommendations for the next Programme were produced.

Post-2015 Development Agenda

ALP continued its oversight of our advocacy work towards the UN Sustainable Development Goals, ensuring linkage with other IFLA programmes, such as BSLA.

International Advocacy Programme (IAP)

In August, IFLA announced a new grant from the Global Libraries Initiative of the Bill & Melinda Gates Foundation for IFLA's international advocacy activities. The International Advocacy Programme (IAP) will support IFLA and its members in further increasing awareness of emerging issues in the information environment. It will also create capacity within the public library sector, library institutions and associations to undertake advocacy at international, national and local levels.

Committee on Copyright and other Legal Matters (CLM)

CLM advises IFLA and represents the voice of the international library community in copyright and intellectual property concerns, and other related legal matters. CLM continued to engage in support of copyright reform for library activities at regional and international levels, and to aid IFLA members in national copyright issues. Throughout the year, CLM members participated in meetings and discussions regarding European Union (EU) copyright reform, and made an in-depth response to the Public Consultation on the Review of EU Copyright Rules in March. CLM members represented IFLA at key World Intellectual Property Organization (WIPO) meetings, particularly the Standing Committee on Copyright and Related Rights (SCCR) and the 46th General Assembly. IFLA is advocating within the SCCR, the WIPO Committee that focuses on exceptions and limitations for libraries and archives, to establish basic international standards in copyright to ensure that libraries have the legal certainty to undertake their activities in the global digital era.
In September, IFLA representatives attended the 46th General Assembly of the World Intellectual Property Organisation. It ended with no agreement on a number of topics, including the future work of the SCCR, as it became clear that discussion of any further exceptions to copyright, following last year’s successful Marrakech Treaty for the visually impaired, was a red line for most countries in the developed world. Discussions at the December meeting were more constructive.

In May, IFLA participated in a workshop organised by the UN Office of the High Commissioner of Human Rights, on intellectual property and the right to science and culture. The outcome document will be presented to the UN Human Rights Council in March 2015, and will inform a report to the UN General Assembly in October 2015.

Committee on Freedom of Access to Information and Freedom of Expression (FAIFE)

FAIFE defends and promotes the basic human rights defined in Article 19 of the United Nations Universal Declaration of Human Rights. The FAIFE Committee works for freedom of access to information and freedom of expression in all aspects, directly or indirectly, related to libraries and librarianship.

FAIFE produced an updated Internet Manifesto, with a focus on openness and transparency in library and information services. The update reinforces the vital role of library and information services in ensuring equitable access to the Internet and its services in support of freedom of access to information and freedom of expression.

Increased Internet censorship and surveillance has been an emerging trend over the last decade. In this context, FAIFE launched two new videos on 11th February 2014, designated as The Day We Fight Back, an initiative to highlight the extent to which mass surveillance is carried out on citizens worldwide.

As a signatory to the International Principles on the Application of Human Rights to Communications Surveillance, IFLA supported the Reset the Net activities in June, promoting the need to apply existing human rights law to modern digital surveillance. Civil society groups, industry, law makers and observers all called for a benchmark to measure states’ surveillance practices against long-established human rights standards. The International Principles have been endorsed by over 360 organizations from over 70 countries, from Somalia to Sweden.

Committee on Standards

Through the Committee on Standards, the Key Initiative activity Standards Driving Excellence was pushed forward during 2014, with a number of goals achieved. A set of procedures was endorsed and published as a manual, to support the production and revision of IFLA standards. Improvements were made to the way IFLA standards are discoverable online. Studies were launched to look at the usage and impact of IFLA standards and a review was started to look at IFLA’s relationships with external library standards issuing bodies.

Preservation and Conservation (PAC)

Our Programme on Preservation and Conservation (PAC) focuses on issues of preservation and cooperation for the preservation of library materials, raising awareness and disseminating information. The PAC Programme has an active network of 13 Preservation and Conservation Centres worldwide which organise training, workshops and seminars on preservation and conservation issues.

In 2014, a review of PAC was undertaken by the Board, in consultation with the PAC Centres, PAC Section and the PAC Advisory Group. The result of the review showed clearly that a more inclusive and consolidated approach was needed, with a strategy towards a network of Centres that covers all the essential skills and expertise of preservation and conservation practices. The new strategy will be introduced in 2015. IFLA is looking forward to working more closely with the PAC Centres and the PAC network to implement the more consolidated strategy, focusing on preservation, conservation, and safeguarding documentary heritage.
Part I – Professional Programme Highlights

Publishing

We continued to implement our Open Access policy and relaunched our Professional Reports series as Open Access, licensed under a Creative Commons licence (CC-BY 3.0) that permits the widest possible dissemination to IFLA members and the library and information community. The series advances knowledge within the profession and promotes high standards of library and information services. Subjects include guidance on implementing IFLA standards and guidelines, reports and articles on emerging trends in professional practice, and significant project reports.

IFLA Journal

A newly-restructured Editorial Committee was appointed, with Jerry Mansfield serving as Chair. Steve Witt took over as editor. Our thanks go to Stephen Parker with his retirement after many years of service as editor.

IFLA Library

The IFLA Library is our repository of digital resources, launched in 2013. Statistics show impressive usage in 2014:

- 246 papers for the WLIC 2014 were added and 46 translations, bringing the total by the end of 2014 to 647 items
- 157,504 downloads
- Peak downloads were recorded in August 2014 (25,457 downloads), a 56% increase on August 2013
- The most downloaded paper in 2014 was downloaded 3,274 times.
- 54,614 searches were directed in from Google, about twice as many than followed links from the IFLA web pages.

IFLA Standards: Guidelines & Best Practice

Guidelines for Planning the Digitization of Rare Book and Manuscript Collections
Rare Books and Special Collections Section

IFLA Guidelines for Library Services to Persons with Dyslexia – Revised and extended
Library Services to People with Special Needs & Libraries Serving Persons with Print Disabilities Sections (Joint Project)

Best Practice for National Bibliographic Agencies in a Digital Age
Bibliography Section

IFLA/UNESCO Multicultural Library Manifesto Toolkit
Library Services to Multicultural Populations Section

International Standard Bibliographic Description (ISBD)
Translations: Russian & Lithuanian
Cataloguing Section

Beyond Libraries: Subject Metadata in the Digital Environment and Semantic Web
Classification and Indexing Section

IFLA Publications Series

The series deals with issues and practices pertinent to libraries, information centres, and information professionals worldwide. Volumes are available in print or electronic format.

LIS Education in Developing Countries - The Road Ahead
LIS Education in Developing Countries (SIG)

Libraries Serving Dialogue
Religious Libraries in Dialogue (SIG)

Global Studies in Libraries and Information

This monograph series serves as a vehicle for professional and scholarly communication in the rapidly-evolving field of global studies in libraries and information. Volumes are peer-reviewed and authored by leading professionals and scholars from across the world.

E-Government: Implementation, Adoption and Synthesis in Developing Countries Volume 1
Edited by: Kelvin J. Bwalya / Stephen M. Mutu
Part I - IFLA World Library and Information Congress 2014

The IFLA World Library and Information Congress 2014, 80th IFLA General Conference and Assembly, took place in Lyon, France, from 16-22 August with the theme, Libraries, Citizens, Societies: Confluence for Knowledge.

WLIC 2014 Delegate Distribution

<table>
<thead>
<tr>
<th>Region</th>
<th>Percentage</th>
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<tr>
<td>North America</td>
<td>13.69 %</td>
</tr>
<tr>
<td>Europe</td>
<td>59.32 %</td>
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<tr>
<td>Asia &amp; Middle East</td>
<td>14.31 %</td>
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<tr>
<td>Africa</td>
<td>7.63 %</td>
</tr>
<tr>
<td>Central &amp; South America</td>
<td>3.24 %</td>
</tr>
<tr>
<td>Oceania</td>
<td>2.08 %</td>
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Congress Speakers

Keynote Speaker:

Bernard Stiegler, Director of the Institut de Recherche et d’Innovation

Topic: The Future of Reading

Plenary Speakers:

Her Royal Highness Princess Laurentien of the Netherlands, Reading and Writing Foundation, Netherlands
Florence Aubenas, Journalist at Le Monde
Pierre Dillenbourg, EPFL Center for Digital Education

Statistics

Number of countries represented: 132
Full time delegates: 2287
Day registrations: 832
Accompanying Persons: 99
Volunteers: 328
Exhibitors: 106
Exhibition space (M2): 1124
Open Sessions: 227

Based on IFLA’s commissioned research it is estimated that:

Delegates’ budgetary power exceeded 1.1 billion USD
Delegates spent more than 4.8 million USD
More than 4270 tourism days were spent in France

Level | IFLA WLIC Sponsor
---|---
Platinum | OCLC, Cairn.info, BRN
Silver | Infor, Open Edition
Bronze | Axiell
Associate | 3M, AIP Publishing, Decitre, De Gruyter Saur, Haver Analytics, Zeutschel, Archimag, Chamber of Commerce and Industry of Lyon, Crédit Mutuel Enseignant, Electre (Livres Hebdo)
Supporting partner | Ministry of Culture and Communication, Ministry of National Education, Higher Education and Research, General Council of Rhône, Regional Council of Rhône Department, Only Lyon – Aderly, Sytral, Galeries Lafayette

Grants

Stichting IFLA Foundation
Brill/IFLA Open Access Award
IFLA Academic & Research Libraries Section Conference Attendance Grant
IFLA LIS Student Paper Award
IFLA International Marketing Award
Dr. Shawky Salem Conference Grant
Naseej Conference Grant
Grants for CILIP members to attend WLIC
Rovelstad Scholarship in International Librarianship
Les bourses francophones IFLA du Comité français international bibliothèques et documentation (cfibd)
Reisekostenzuschüsse zur Teilnahme am Weltkongress Bibliothek und Information
Part I - IFLA Honours and Premier Awards

Honorary Fellow

Alex Byrne

IFLA Medal

Peter J. Lor

Pascal Sanz

Jesús Lau

Bibliothèque nationale de France

IFLA Scroll of Appreciation

IFLA Lyon National Committee (Bruno Racine)

Réjean Savard

Professional Awards

Professional Unit Communication Award

Library Theory and Research Section (Raphaëlle Bats)

Best IFLA Poster

ALIA (Australian Library and Information Association): Future of the Profession

Judy Brooker

The 2014 Jay Jordan IFLA/OCLC Early Career Development Fellowship Programme

2014 Fellows:

Olufunmilayo Fati, Nigeria
Franklin Flores Urrutia, El Salvador
W.M. Tharanga Dilruk Ranasinghe, Sri Lanka
Leonila Reyes, Philippines
Sonam Wangdi, Bhutan
Part I - Membership

The year 2014 started with 1439 and ended with 1396 financial members, meeting our retention rate target of more than 90%. Analysis of the trends over the period 2010 to 2014 shows that membership in Africa, Asia-Oceania and Latin America-Caribbean are holding up well, and figures for National Associations are generally stable. The biggest drops in membership have been Institutional, particularly in Europe and, to a lesser extent, in North America, and Student Affiliates.

<table>
<thead>
<tr>
<th>Categories</th>
<th>Africa</th>
<th>Asia/Oceania</th>
<th>Europe</th>
<th>Latin America/Caribbean</th>
<th>North America</th>
<th>Totals</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Association Affiliates</td>
<td>2</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>0</td>
<td>5</td>
</tr>
<tr>
<td>Institutional Sub-unit</td>
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<td>0</td>
<td>1</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>6</td>
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<tr>
<td>Institutions</td>
<td>84</td>
<td>87</td>
<td>181</td>
<td>187</td>
<td>500</td>
<td>522</td>
<td>56</td>
</tr>
<tr>
<td>Intl Associations</td>
<td>3</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>10</td>
<td>10</td>
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</tr>
<tr>
<td>National Associations</td>
<td>14</td>
<td>16</td>
<td>28</td>
<td>25</td>
<td>65</td>
<td>62</td>
<td>9</td>
</tr>
<tr>
<td>One person Lib. Centre</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>1</td>
<td>2</td>
<td>0</td>
</tr>
<tr>
<td>Other Associations</td>
<td>0</td>
<td>0</td>
<td>2</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>0</td>
</tr>
<tr>
<td>Personal Affiliates</td>
<td>15</td>
<td>17</td>
<td>43</td>
<td>49</td>
<td>69</td>
<td>64</td>
<td>25</td>
</tr>
<tr>
<td>School Libraries</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
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<td>Student Affiliates</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>7</td>
<td>1</td>
<td>8</td>
<td>0</td>
</tr>
<tr>
<td>Grand Total</td>
<td>121</td>
<td>126</td>
<td>262</td>
<td>278</td>
<td>653</td>
<td>675</td>
<td>90</td>
</tr>
<tr>
<td>2013-2014%</td>
<td>-3.97%</td>
<td>-5.76%</td>
<td>-3.26%</td>
<td>4.65%</td>
<td>-1.46%</td>
<td>-2.99%</td>
<td></td>
</tr>
<tr>
<td>Total Organisations</td>
<td>103</td>
<td>106</td>
<td>216</td>
<td>222</td>
<td>583</td>
<td>603</td>
<td>65</td>
</tr>
<tr>
<td>2013-2014%</td>
<td>-2.83%</td>
<td>-2.70%</td>
<td>-3.36%</td>
<td>8.33%</td>
<td>-5.26%</td>
<td>-2.80%</td>
<td></td>
</tr>
<tr>
<td>Total Individuals</td>
<td>18</td>
<td>20</td>
<td>46</td>
<td>56</td>
<td>70</td>
<td>72</td>
<td>25</td>
</tr>
<tr>
<td>2013-2014%</td>
<td>-10.00%</td>
<td>-17.86%</td>
<td>-2.78%</td>
<td>-3.85%</td>
<td>3.28%</td>
<td>-3.72%</td>
<td></td>
</tr>
</tbody>
</table>

2014 Membership Categories

- Individuals: 21%
- National Associations: 9%
- Institutions: 68%
- International Associations: 1%
- Other Organizations: 1%

2014 Membership Income

- Individuals: 5%
- National Associations: 28%
- Institutions: 65%
- International Associations: 1%
- Other Organizations: 1%

2014 Regional Split

- Africa: 9%
- Asia/Oceania: 19%
- Europe: 47%
- Latin America/Caribbean: 6%
- North America: 19%
Koninklijke Bibliotheek, The Netherlands (Host of IFLA HQ)
The Bill & Melinda Gates Foundation
Biblioteca Nacional Portugal (Host of UNIMARC)
National Library Board, Singapore
(Host of IFLA Asia and Oceania Regional Office)
University of South Africa, Pretoria (Host of IFLA Africa Regional Office)
Institute of Research on Library and Information Science (IIBI), UNAM
(Host of IFLA Latin America and the Caribbean Regional Office)
Bibliotheca Alexandrina, Egypt (Host of IFLA Language Centre for Arabic)
National Library of China (Host of IFLA Language Centre for Chinese)
Cheikh Anta Diop University, Senegal
(Host of IFLA Language Centre for French in Africa)
Russian State Library (Host of IFLA Language Centre for Russian)
National Diet Library, Japan
National Library of Australia
Library and Archives Canada
National Library of Finland
Bibliothèque nationale de France
Deutsche Nationalbibliothek
Qatar National Library
The British Library
Prins Claus Fonds
Bibliothèque Nationale du Grand-Duché de Luxembourg
Bibliothèque Nationale Suisse
Open Society Foundations
IREX
Stockholm University Library, Sweden
Kungliga Biblioteket, Sweden
The financial result for the year 2014 shows a surplus of € 227,355, compared to the deficit result for 2013 of € 70,320. The surplus brings our general reserves to € 941,373, and earmarked reserves to € 59,346. This level of reserves is above our general reserves policy. These reserves are an important asset for IFLA to be able to secure our work and sustainability in the years to come.

The total income for the year 2014 was € 2,011,399 which is higher than the €1,726,385 received in 2013. The reasons for this are twofold. During the World Library and Information Congress (WLIC) 2014 in Lyon, the Bill and Melinda Gates Foundation Global Libraries Initiative announced a five year 4.9M USD grant to IFLA. A first transfer of € 354,700 was made during the last months of 2014, shown in the Statement of Income as contributions for Key Initiatives and Web/IT. The second main cause for the higher level of income is the increase in the result of the subsidiary IFLA Holding B.V. from € 48,444 in 2013 to € 126,363. This includes the positive result of the 2014 WLIC in Lyon. The IFLA Holding B.V. and its subsidiaries company structure provides IFLA with financial security for the management of the WLICs and for meeting any losses resulting from a WLIC.

The total for expenses in 2014 was € 1,784,044 which is marginally lower than €1,796,705 for 2013. The major expense is the staff employed at IFLA Headquarters, representing 50.7% of the total expenditure, down from 57% in the previous year, for an average of 14 equivalent full-time employees. This expenditure is lower in 2014 due to several temporary vacancies within the HQ staff.

Expenditures for professional activities and projects, including grants by external organizations, represent 26.1% of the total expenditure.

IFLA is very thankful to its member organisations who support us through donations and hosting activities, and to the organisations that support our initiatives and projects through grant funding.

Frédéric Blin, Treasurer

Balance sheet as per 31 December 2014

<table>
<thead>
<tr>
<th>Assets</th>
<th>€</th>
<th>€</th>
<th>€</th>
<th>€</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Tangible Fixed Assets</strong></td>
<td>15,291</td>
<td>47,070</td>
<td>3,729,050</td>
<td>3,178,841</td>
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<tr>
<td><strong>Financial Fixed Assets</strong></td>
<td>285,067</td>
<td>158,704</td>
<td>3,897,557</td>
<td>3,384,615</td>
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<tr>
<td><strong>Current Assets</strong></td>
<td>168,507</td>
<td>268,735</td>
<td>4,197,915</td>
<td>3,178,841</td>
</tr>
<tr>
<td>Receivables</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash at bank and in hand</td>
<td>3,729,050</td>
<td>2,910,106</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Liabilities</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Equity</strong></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Earmarked reserves</td>
<td>59,346</td>
<td>49,945</td>
<td></td>
<td></td>
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<tr>
<td>General reserve</td>
<td>941,373</td>
<td>723,419</td>
<td></td>
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<tr>
<td></td>
<td>1,000,719</td>
<td>773,364</td>
<td></td>
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<tr>
<td><strong>Current Liabilities</strong></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Deferred income</td>
<td>16,698</td>
<td>19,005</td>
<td></td>
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<tr>
<td>Other liabilities</td>
<td>3,180,498</td>
<td>2,592,246</td>
<td></td>
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<tr>
<td><strong>Result</strong></td>
<td>4,197,915</td>
<td>3,384,615</td>
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</tbody>
</table>
## Statement of Income and Expenditure for the Year 2014

<table>
<thead>
<tr>
<th>Income</th>
<th>Total 2014</th>
<th>Total 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Membership fees</td>
<td>755,502</td>
<td>755,116</td>
</tr>
<tr>
<td>Corporate Supporters</td>
<td>32,500</td>
<td>31,250</td>
</tr>
<tr>
<td>Dutch Government</td>
<td>16,000</td>
<td>16,000</td>
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<tr>
<td>Contributions Core Activities</td>
<td>107,094</td>
<td>131,322</td>
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<tr>
<td>Contributions Bill &amp; Melinda Gates Foundation</td>
<td>338,852</td>
<td>59,891</td>
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<tr>
<td>Contributions Stichting IFLA Foundation For Key Initiatives</td>
<td>56,952</td>
<td>173,650</td>
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<tr>
<td>Contributions OS F or Key Initiatives</td>
<td>16,511</td>
<td>2,899</td>
</tr>
<tr>
<td>Contributions IREX or Key Initiatives</td>
<td>32,516</td>
<td>22,461</td>
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<tr>
<td>Contributions Stichting IFLA Foundation for Congress Grants</td>
<td>6,190</td>
<td>39,650</td>
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<tr>
<td>Contributions Sage for Congress Grants</td>
<td>2,200</td>
<td>2,438</td>
</tr>
<tr>
<td>Contributions ARL for Congress Grants</td>
<td>1,500</td>
<td>1,500</td>
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<tr>
<td>Contributions Bill &amp; Melinda Gates Foundation for Web and IT</td>
<td>15,848</td>
<td>37,587</td>
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<tr>
<td>Sales of publications and royalties</td>
<td>36,541</td>
<td>36,994</td>
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<tr>
<td>Conference services fees</td>
<td>235,000</td>
<td>225,000</td>
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<tr>
<td>Management fees</td>
<td>156,166</td>
<td>77,732</td>
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<tr>
<td>Interest and other financial income</td>
<td>23,844</td>
<td>14,165</td>
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<td>Result subsidiary IFLA Holding B.V.</td>
<td>126,363</td>
<td>48,444</td>
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<td>Income voucher scheme</td>
<td>40,083</td>
<td>49,191</td>
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<tr>
<td>Income Shawky Salem Training Fund</td>
<td>244</td>
<td>355</td>
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<tr>
<td>Income Margreet Wijnstrom Fund</td>
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<td>720</td>
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<tr>
<td>Income other IFLA Funds</td>
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<tr>
<td>Miscellaneous</td>
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<td>20</td>
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</tbody>
</table>

Total: 2,011,399

<table>
<thead>
<tr>
<th>Expenditure</th>
<th>Total 2014</th>
<th>Total 2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conferences costs</td>
<td>30,702</td>
<td>21,160</td>
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<tr>
<td>Meetings and office president costs</td>
<td>29,296</td>
<td>42,180</td>
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<tr>
<td>Regional Offices and Centres</td>
<td>35,428</td>
<td>45,275</td>
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<tr>
<td>Professional Activities and Projects</td>
<td>21,502</td>
<td>44,994</td>
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<tr>
<td>Costs of publications (including free publications)</td>
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<td>Staff expenses</td>
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<td>Web and IT</td>
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<td>Expenses Key Initiatives</td>
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<td>Expenses Congress Grants</td>
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<td>Expenses voucher scheme</td>
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<td>9,673</td>
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<td>Expenses Shawky Salem Training Fund</td>
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<td>85</td>
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<td>Expenses other IFLA Funds</td>
<td>5,693</td>
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<tr>
<td>Expenses Margreet Wijnstrom Fund</td>
<td>1,595</td>
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</tr>
<tr>
<td>Expenses other IFLA Funds</td>
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<td>5,693</td>
</tr>
<tr>
<td>Interest and other financial expenses</td>
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<td>4,695</td>
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<tr>
<td>Miscellaneous</td>
<td>8,256</td>
<td>9,368</td>
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</table>

Total: 1,784,044

Result: 227,355
Four Language Centres contribute to more effective communication within the relevant language communities. These activities include the publication and/or translation of newsletters, key IFLA documents, guidelines, press releases, and Congress papers.

Three Regional Offices raise IFLA’s profile internationally and assist in membership recruitment, organising regional IFLA events, disseminating information, and contributing to effective communication within their regions and IFLA globally.

RUSSIAN

Irina Gayshun
Head Sector IFLA Issues/Foreign LIS/International Relations, Russian State Library, Moscow

CHINESE

Ma Jing, Director; Hao Jinmin, Program Officer, International Cooperation Division, National Library of China, Beijing

ARABIC

Dina Youssef
Director IFLA Centre for Arabic Speaking Libraries (IFLA-CASL); Mandy Taha, Project Coordinator IFLA-CASL; Aya Tohamy, Translator IFLA-CASL, Bibliotheca Alexandrina, Egypt

LATIN AMERICAN AND THE CARIBBEAN

Jaime Ríos Ortega
Regional Manager Institute of Research on Library and Information Science (IIBI), UNAM Coyoacán Mexico

FRENCH (in Africa)

Papa Arona Ndiaye
Director Mandiaye Ndiaye
Assistant, Language Centre for French (in Africa) Central Library Cheikh Anta Diop University, Senegal

IFLA HQ Staff


Jennifer Nicholson
Secretary General

Fiona Bradley
Manager, Member Services and Development

Ellen Broad
Manager, Digital Projects and Policy (until August 2014)

Julia Brungs
Policy and Projects Officer

Ina Dijkstra
Human Resources Advisor

Esther Doria
Administrative Assistant

Stuart Hamilton
Deputy Secretary General

Tatjana Hoeink
Membership Officer

Anne Korhonen
Administrative Assistant (part-time)

Simon Lemstra
Web & IT Manager

Josche Ouwerkerk
Manager, Conferences and Business Relations (part-time)

Lidia Putziger
Administrative Officer

Susan Schaepman
Voucher Administrator/Communications Officer

Louis Takács
Communications Officer/Web Content Editor

Joanne Yeomans
Professional Support Officer (part-time)

Christine Zuidwijk
Financial Officer (part-time)
Corporate Supporters provide financial support for IFLA’s ongoing activities and receive benefits packages designed to promote their businesses to IFLA members.

Corporate Supporters contribute at five levels: Platinum, Gold, Silver, Bronze or Associate.

**PLATINUM**

**GOLD**

**SILVER**
- De Gruyter / Saur

**BRONZE**
- Brill
- Elsevier B.V.
- Innovative Interfaces Inc.
- Proquest
- Rockefeller University Press
- Sabinet Online

**ASSOCIATE**
- Annual Reviews
- NBD/Biblion
- Otto Harrassowitz GmbH & Co. KG