IFLA REPORTS
Russell Bowden. The Information Rich and IFLA’s Information Poor .......................... 298
Marie F. Zielinska. IFLA’s Section on Library Services to Multicultural Populations Celebrates its 20th Anniversary .......................... 303

IFLA NEWS
From the Core Programmes
Annual Report 1999 of the IFLA UBCIM Core Programme by Marie-France Plassard, Programme Director and Stephanie Ratthei, Programme Assistant .......................... 309
DANIDA Travel Grant - 2000 .......................... 311
IFLA UNESCO Contract: Building a Virtual Library .......................... 312
From the FAIFE Committee
IFLA/FAIFE Report of the Kosovo Libraries Mission .......................... 312
IFLA/FAIFE Has Joined IFEX .......................... 313
From the Divisions, Sections and Round Tables
Public Library Service: Guidelines for Development .......................... 314
Reports of Meetings
SEDODEL Conference, "The Right to Read", Amsterdam, Netherlands, March 2000 .......................... 314
Namibia Workshop, "Revitalizing Public Libraries in Africa", 14 April 2000 .......................... 314
26th IPA Congress, Buenos Aires, 1-3 May 2000 .......................... 317
"Crimea 2000", Ukraine, 3-10 June 2000 .......................... 318
From other Organizations
New Approach on Trade-Related Technical Assistance for Least-Developed Countries .......................... 320
Burned Books and Blasted Shrines: Cultural Heritage under Fire in Kosovo .......................... 329
From IFLA’s Corporate Partners
SilverLinker Agreement with MCB University Press .......................... 321
Publications of International Relevance .......................... 322
Miscellaneous .......................... 324
International Calendar .......................... 327