

NEWS SECTION

The news section of IFLA Journal contains information about IFLA and its activities, and other "international" news. National information is only disseminated if it has international relevance.

Attention is drawn to the fact that members are free to translate and/or duplicate any part of this news section, without copyright implications. IFLA, indeed, urges members to disseminate the IFLA news in their country and region. A statement of the source of information would be appreciated.

IFLA Policies and Programmes

IFLA/IPA Statement on Archiving Digital Information

The Joint Steering Group of IFLA and the International Publishers' Association (IPA) are preparing a 'Joint Statement on the Archiving and Preserving of Digital Information'. The draft text is reproduced below. Comments on the draft are welcome, and should be addressed to: Ross Shimmon, Secretary General IFLA, IFLA HQ, PO Box 95312, 2509 LK The Hague, The Netherlands. Tel: +31 (70) 314-0884. Fax: +31 (70) 383-4827. E-mail: Ross.shimmon@ifla.org.

Draft for Discussion

International Federation of Library Associations and Institutions and International Publishers Association

Joint Statement on the Archiving and Preserving of Digital Information

Background

Preserving digital information is becoming an increasingly urgent challenge for both libraries and publishers, as the amount of digital information is growing quickly and preservation policies and techniques for this format of material have received little or no priority. While many electronic publications are produced in both print and

digital formats, although not always at the same time or in identical versions, more and more material is produced as 'born digital', that is, it has no print equivalent. It is estimated that much of this type of material has already been lost, as some producers have deleted their electronic publications without ensuring that a long-term archiving process was implemented. The need is pressing. While the costs of long-term archiving are high, the cost of doing nothing would be disastrous.

Libraries have traditionally taken care of the publications they have acquired, and have saved the physical artefact because they wished to safeguard the information contained in the artefact. With digital information the safeguarding of the content becomes a shared responsibility between the producer and the collector of the information. While both publishers and libraries are committed to maintaining digital files, efforts to date are inconsistent, fragmented and underfunded.

Principles and recommendations

Both IFLA and IPA wish to work together to obtain some practical and long-term results in the area of digital preservation. They therefore advocate the following principles and recommendations:

1. An increasing amount of information published only in electronic form has

enduring cultural and documentary significance and is just as important as information published in more traditional forms.

2. The long-term availability of this information is required and action must be taken now to make this possible.
3. Both organizations will work to make long-term archiving and preservation a key agenda item internationally.
4. Both organizations will encourage the development of industry standards, systems, and research for digital archiving and preservation, including identifying funding opportunities to support such work.
5. While publishers generally can ensure the short-term archiving of their publications so long as these publications are economically viable, libraries are best-placed to take responsibility for long-term archiving through appropriate arrangements with publishers.
6. Since national libraries have the mandate to acquire and preserve the published heritage in their respective countries, and most are experimenting with the acquisition of digital publications, these libraries, with other leading libraries and organizations, should take the lead responsibility for long-term archiving of digital publications.
7. A publisher/library working group will further develop joint initiatives regarding the technical, economic and policy issues of digital preservation.

From the Secretariat

Carol Henry Retires

After having served IFLA for many long years, Carol Henry retired as of 15 November 2001. In a separate item in this issue, former Secretary General Margreet Wijnstroom tells the story of how Carol started in 1979 as her assistant and soon

became involved in nearly all of IFLA's activities.

Not only did Carol work on the book publications programme – in contact with numerous authors, a countless number of titles were published – she was also the editor of this Journal for nearly 20 years.

Working under a series of Presidents – Else Granheim, Hans-Peter Geh, Robert Wedgeworth and Christine Deschamps – and with consecutive Secretaries General – Margreet Wijnstroom, Paul Nauta, Leo Voogt and Ross Shimmon – Carol Henry was for long the driving force behind IFLA's annual General Conferences,



and biennial Council meetings. In fact she was the personification of the IFLA conferences through the whole of the 1980s and 1990s.

It became nearly impossible to imagine any meeting of the Executive and Professional Boards, and many a committee through the years, without Carol preparing them, taking notes and drafting their minutes. She was always ready with her notepad and produced reports like nobody else could make them.

Her many direct colleagues and former colleagues were very sad to learn how she became ill in the autumn of 2000; this led eventually to her early retirement. Fortunately her health situation has improved recently.



Carol Henry receives book signed by IFLA friends

During an intimate dinner in a good restaurant in The Hague in December 2001, the members of the IFLA Headquarters staff bid her and her friend Tina farewell. On this occasion Ross Shimmon reminded us all of the fact that Carol's farewell marked the end of an era. IFLA in 2001 is in good shape and very different in any ways from the IFLA that Carol joined so long ago – much of the credit for its development is hers!

Many people have recorded their thoughts and best wishes in a book, beautifully hand-bound by Kelly Moore, that was offered to Carol on this occasion.

Sjoerd Koopman

Carol Henry: A Tribute From Margreet Wijnstroom

Carol: A centipede if ever there was one ...

It was late summer 1979 when I struck gold on a sunny afternoon. That was when I – totally exhausted from the viewing of a parade of 'barbies' who thought that a job with an international organization was equivalent to glamour – saw as the last candidate a nervous looking small person who with endearing modesty stated her case. It was obvious that she had to offer all what the other candidates missed: intelligence, cultural interest and inside knowledge of librarianship.

My – then – secretary, a Swedish girl who was leaving IFLA to start breeding puppies in Canada, passed me a note: "this is the one: with her IFLA has hit the jackpot". And although I was not totally convinced, doubting whether that frail woman would be strong enough for such a demanding job, I let intuition guide my weary brain. So I selected a secretary who did not know how to type, did not speak or read any other language than English, and – moreover – would have to dedicate her scarce free moments to a family.

However, the delicate looking woman proved to be an indestructible centipede who developed into a vital staff member, overflowing with ideas (as splendid as realistic), fully alive to the needs of the IFLA workers around the globe. She knew everyone, was courteous but insistent when needed, became the energetic motor behind IFLA Journal and the other publication activities, in short made herself indispensable to and beloved by those who sought guidance and information.

In my time (up to 1987) Carol was always there, hard working and inventive, a true pillar of support to us all, a stout-hearted friend.

Also, during the decade in which we stimulated each other, she was never ill (contradicting my original fears in this respect). It makes me sad to realize that Carol now has to retire owing to ill health. Maybe we asked too much of her in the past, taking it for granted that loyal Carol would work nights during conferences, would never say "no" when asked for a service, would always let work prevail over personal needs.

It will be strange: an IFLA without Carol Henry. And not only strange, but also a real loss in quality.

Thank you, Carol, for your dedication, loyalty and warm personality. It has been appreciated, be sure of that!

Margreet Wijnstroom (Secretary General 1971–1987)

New Editor for IFLA Journal

Following the recent retirement of Carol Henry as Editor of the *IFLA Journal*, Stephen Parker was confirmed as the new Editor by the Executive Committee in December 2001, having been Acting Editor in Carol's absence since early 2001. Stephen has also been Editor of another international journal, *Information Development*, since it was launched in 1985, and was Editor of the now defunct *UNESCO Journal of Information Science, Librarianship and Archives Administration* in 1981–82. He is the author of two books: *UNESCO and Library Development Planning* (1985) and *Asking the Right Questions: case studies in library development consultancy* (1988) and editor of two more: *Aspects of Library Development Planning* (1983) and *Information Consultants in Action* (1986). He was the General Editor of Mansell Publishing's *Information Adviser Series* and has published numerous articles, conference papers and contributions to symposia – including *IFLA's First Fifty Years* (IFLA Publication 10, 1977) and *Resource Sharing of Libraries in Developing Countries* (IFLA Publication 14, 1979). He was awarded the IFLA Sevensma Prize in 1975 for his essay on 'Regional Co-operation in Library Services: an opportunity for developing countries' (published in *IFLA Journal* Vol. 2, no. 1, 1976).



Stephen Parker began his career in public libraries in Britain, and took up his first overseas post as British Council Librarian in Bangkok, Thailand, in 1961. From 1966 to 1969 he was the founder Director of the Botswana National Library Service. He became Lecturer in Charge of Overseas Students at the School of Librarianship, Northwestern Polytechnic, London, in 1970, and in 1973 moved to

the College of Librarianship Wales to work on his thesis on UNESCO's work in library development planning, for which he was awarded the Fellowship of the (British) Library Association with distinction in 1978.

In 1975, Stephen established his own consultancy firm, Library Development Consultants, and spent the next eighteen years carrying out consulting assignments in more than 40 countries, mainly in the developing world. He became resident in The Netherlands in 1993, when he joined the staff of the IRC International Water and Sanitation Centre, first as an information specialist and later as Publications Manager. He became Executive Director of the International Federation for Information and Documentation (FID) in 1998, until his retirement in 2000.

IFLA Officers 2001–2003: Additions

The following should be added to the list of IFLA Officers 2001–2003 which was published in *IFLA Journal* 27/5–6:

5 Division of Collections and Services

5.7 Section on Reference Work

Chair (Interim): Ms Annsofie Oscarsson, Umea University Library, S-901 74 UMEA, Sweden. Tel. +46 (90) 786-5491. Fax: +46 (90) 786-7474. E-mail: annsofie.oscarsson@ub.umu.se.

Secretary/Treasurer (Interim): Martin Kesselman, Scholarly Communication Center, Alexander Library, 169 College Avenue, New Brunswick, New Jersey 08901, USA. Tel. +1 (732) 932-8573/181. Fax: +(1) (732) 932-1101. E-mail: martyk@rci.rutgers.edu.

6. Division of Management and Technology

6.8 Section on Audiovisual and Multimedia

Chair: Ms Joëlle Garcia, Dept. de l'Audiovisuel T3N3, Quai François Mauriac, 75706 Paris Cedex 13, France. Tel. +33 (1) 5379-5396. Fax: +33 (1) 5379-4721. E-mail: joelle.garcia@bnf.fr.

Secretary: Ms Monika Cremer, Niedersächsische Staats- und Universitätsbibliothek Göttingen, D-37070 Göttingen, Germany. Tel. +49 (551) 395-242. Fax: +49 (551) 393-139. E-mail: cremer@mail.sub.uni-goettingen.de.

Future Conferences

Glasgow Conference Update

Nobel Prize-winning poet Seamus Heaney and UK Children's Laureate Anne Fine will be special guest speakers at the 68th General Conference of the International Federation of Library Associations and Institutions (IFLA), to take place in Glasgow, Scotland from 18–24 August. Mr Heaney will deliver the opening lecture and novelist Anne Fine will be presenting a guest lecture.

Social events will have a distinctively Scottish flavour, with receptions at Glasgow's newly opened Science Centre and Edinburgh's Museum of Scotland, and the option of a seat on the Edinburgh Castle esplanade for the Military Tattoo. For representatives of Carnegie libraries from around the world, a special programme will commemorate the Scottish-born philanthropist's extraordinary impact on public libraries.

IFLA 2002 is doubly significant because it marks the 75th anniversary of the foundation of the Federation, in Edinburgh in 1927, and it also coincides with the 125th anniversary of the Library Association and the year of its unification with the Institute of Information Scientists to form CILIP: the Chartered Institute of Library and Information Professionals.

Further information from: Alison Minns. Tel: + 44 1273 643942. E-mail: aem@bton.ac.uk.

Glasgow Conference – Visa Information

Are you planning to attend IFLA 2002 in Glasgow and want to know more about visa requirements for entry to the United Kingdom? Then this message is for you.

So who needs a visa?

Nationals from the following countries should obtain a visa before travelling to the United Kingdom:

Afghanistan, Albania, Algeria, Angola, Armenia, Azerbaijan, Bahrain, Bangladesh, Belarus, Benin, Bhutan, Bosnia-Herzegovina, Bulgaria, Burkina, Burundi, Cambodia, Cameroon, Cape Verde, Central African Republic, Chad, China, Colombia, Comoros, Congo, Democratic Republic of Congo, Republic of Croatia, Cuba, Cyprus (North), Djibouti, Dominican Republic, Ecuador, Egypt, Equatorial Guinea, Eritrea, Ethiopia, Fiji, Gabon, The Gambia, Georgia, Ghana, Guinea, Guinea-Bissau, Guyana, Haiti, India, Indonesia, Iran, Iraq, Ivory Coast, Jordan, Kazakhstan, Kenya, Kyrgyzstan, Korea (North), Kuwait, Laos, Lebanon, Liberia, Libya, Macedonia, Madagascar, Maldives, Mali, Mauritania, Mauritius, Moldova, Mongolia, Morocco, Mozambique, Myanmar, Nepal, Niger, Nigeria, Oman, Pakistan, Papua New Guinea, Peru, Philip-

pinas, Qatar, Romania, Russia, Rwanda, São Tome and Principe, Saudi Arabia, Senegal, Sierra Leone, Slovakia, Somalia, Sri Lanka, Sudan, Surinam, Syria, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tunisia, Turkey, Turkmenistan, Uganda, Ukraine, United Arab Emirates, Uzbekistan, Vietnam, Yemen, Federal Republic of Yugoslavia, Zambia.

But this list is subject to change so do contact your nearest British Mission or check the Foreign and Commonwealth Office website at www.fco.gov.uk/ukvisas for up to date information.

When should you apply?

Visa sections at British Missions are busy especially during peak periods, e.g. in the run up to the British summer so do submit your application in good time. In March/April, information about the conference will be sent to all British visa issuing operations to facilitate the process.

What do you need to do to obtain a visa?

You should complete form IM2A which you can get free of charge from the nearest British Mission offering an entry clearance service. Your application form must be submitted with your passport, two recent passport sized photographs and the entry clearance fee. Please do

check the following website www.fco.gov.uk/ukvisas.

What can we do to help?

The IFLA 2002 National Organizing Committee will issue an official letter of invitation to facilitate visa applications. If you require such a letter please tick the appropriate box on the registration form or contact the Conference organizers at the Library Association at ifla@la-hq.org.uk.

I look forward to seeing you in Glasgow.

Rachel Roberts
UK IFLA National Organizing Committee

Statistics Satellite Meeting

The IFLA Section on Statistics will hold a satellite conference on the use of statistics in library management in connection with the IFLA Conference in Glasgow. The conference will be held at Burleigh Court, Loughborough, Leicestershire, UK from 13–15 August 2002.

Topics to be covered include the use of statistical information for service improvement, practical applications of statistics in benchmarking, and a workshop session on the use of statistics as a management tool. Key speakers include: Melita Am-

brozic (Slovenia); Don Mills (Canada); Wanda Dole (USA); Sebastian Mundt (Germany); Steve Hiller (USA); Anja Smit (The Netherlands); Patricia Layzell Ward (UK); Joan Stein (USA); David Lightfoot (UK); John Sumsion (UK).

Further details and registration forms are now available on: <http://www.lboro.ac.uk/departments/dis/lisu/ifla2.html>, or from LISU at the address below. The full cost of the conference, including accommodation and meals, is GBP 550, with an early booking discount for payments received before 31 May 2002. Places are limited, and will be allocated only on receipt of payment.

Participants are invited to submit poster presentations detailing applications of statistical methods in their own institutions. Please submit a description of the proposed session (approximately 200 words), together with brief biographical details to: LISU, Loughborough University, Loughborough, LE11 3TU, UK. Tel. +44 (1509) 223071. Fax: +44 (1509) 223072. E-mail: lisu@lboro.ac.uk. Submissions should be made by 30 April 2002. The organizers will vet all proposals, and inform participants of their decision by 31 May 2002. All submissions and presentations must be in English.

LISU gratefully acknowledge the support and sponsorship of Emerald and Swets Blackwell for this event.

Membership

New Members

IFLA membership continues to expand around the world. We are very pleased to welcome the 31 new members who joined us between 20 October 2001 and 1 February 2002.

Corporate Partner

We extend a warm welcome to Instant Library Ltd., from the UK, who joins us as a Bronze Corporate Partner (see 'From IFLA Corporate Partners', below).

Institutions

Museum Plantin-Moretus, Belgium
Plaatselijke Openbare Bibliotheek, Belgium

Sistema de las Naciones Unidas-Ecuador,
Centro de Documentación, Ecuador
Free University of Balzano, University Library, Italy
Universidad Anahuac del Sur, S.C., Mexico
Gemeentebibliotheek Utrecht, Netherlands
University of North West, South Africa
University of the Western Cape, University Library, South Africa
Universidad Rey Juan Carlos Biblioteca, Spain
Gävle stadsbibliotek / Gavle Public Library, Sweden
International Children's Literacy Corps, Inc., United States

Personal Affiliates

Peter Aspeslagh, Belgium

Ms Lynne Murphy, Canada
Ms Jutta Frommeyer, Germany
Ms Barbara Lison, Germany
Ms Carol Henry, Netherlands
Ms Veronica Cunningham, Norway
Ms Ilana Ferris, United States
Jim Agee, United States
Ms Kate Bradley, United States
Ms Jo Cates, United States
Ms Stephanie Galbraith, United States
Ms Mary-Bess Halford, United States
Ms Kathleen Thorn, United States
Paul Vermouth, United States

Student Affiliates

Marcelo Garcia, Australia
Ms Maria Goeckertiz, Germany
Atanu Garai, India
Devid Panattoni, Italy
Ms Pamela Richards, United States.



IFLA Has 3 New Membership Categories

Take advantage of reduced membership rates if you qualify in one of these categories:

Institutional Sub-Unit

This membership category is intended initially for libraries in faculties and departments of universities. The university (usually via its main library) must be a full Institutional Member of IFLA to enable other campus libraries to join sub-unit membership.

One-Person Resource Centre

One-person library centres are limited to those libraries or information centres with one full-time equivalent (FTE) staff member. Members in this category must provide a signed statement that this is the case in their centre.

School Library

School libraries are those within primary and secondary level schools (or their equivalents). There is no limit to the number of staff.

Benefits for each category include:

- free registration in one IFLA Section
- IFLA Directory
- *IFLA Journal* (6 issues per annum).

Members of all three categories have limited voting rights: they may vote only in Section Standing Committee elections for the Sections in which they are registered.

Membership fees vary depending on the country in which the member is located. Please refer to the Country List on the website application form, or contact IFLA Headquarters.

Applications are available at: <http://www.ifla.org/III/members/form4.htm>, or from IFLA Headquarters.

For further details, please contact: Kelly Moore, Membership Manager, IFLA Headquarters, PO Box 95312, 2509 CH The Hague, Netherlands. Tel. +31 (70) 314-0884. Fax: +31 (70) 383-4827. E-mail: membership@ifla.org.

From the Core Programmes

New Staff Member at ALP

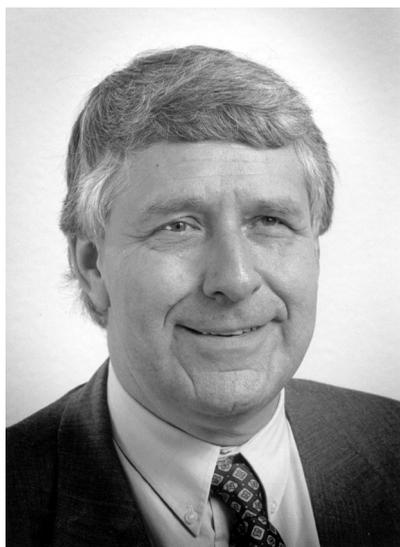
Since 7 January 2002, Lennart Dahlberg has been working as Administrative Assistant at the ALP office in Uppsala. He has been studying political science, with focus on international politics at the University of Uppsala. He is interested in communicating with the outside world and has studied Swahili, French, Spanish and some Arabic. As part of his education he spent five months in Tanzania with the Swedish organization Forum Syd, following the work of five of their local counterparts in Kagera Region. His working background includes teaching Swahili at the university and at night school and being the local manager at a cinema in Uppsala.

Further information from: Birgitta Sandell, IFLA/ALP, Uppsala University Library, Box 510, S-751 20 Uppsala, Sweden. Tel.: +46 18 471 3990, Fax: +46 18 471 3994. E-mail: Birgitta.Sandell@ub.uu.se.

Graham Cornish Leaves British Library

Graham Cornish has left his post of Director of the Office for Interlending at the British Library on 21st December 2001 to pursue his professional interests independ-

ently. Graham will be at the IFLA Conference in Glasgow in August as a member of the National Organizing Committee. We plan to publish an appreciation of Graham's contribution to the work of IFLA in a future issue of IFLA Journal. Those who wish to contact Graham Cornish may do so at: gp-jm.cornish@virgin.net



British Library Continues Support for UAP

Following discussions between the British Library and IFLA since the departure of

the IFLA UAP Core Activity Director, the British Library has reaffirmed its commitment to supporting the activities of IFLA.

Discussions continue on how this support can best be achieved in the light of changes both in the British Library and in IFLA, but the UAP core activity and the Secretariat for the IFLA Copyright & other Legal Matters (CLM) Committee will continue to be hosted by the British Library for the foreseeable future.

Administrative responsibility for the IFLA Office for UAP within the British Library has moved to the BL Co-operation and Partnerships department, under the management of Stella Pilling. Sara Gould, UAP Programme Officer, will remain the first point of contact for all communication regarding the work of the UAP programme, the Office for International Lending, and the CLM Secretariat.

Full contact details for Sara and her colleagues Pauline Connolly and Katharine Rennie remain available at <http://www.ifla.org/VI/2/uap.htm#7>

Further information from: Geoff Smith, Head of Co-operation and Partnerships, British Library, 96 Euston Road, London NW1 2DB, United Kingdom. Tel. +44 (20) 7412 7584. Fax: +44 (20) 7412 7858. E-mail: geoff.smith@bl.uk.

Other IFLA News

ISBD (ER) Update

During its August 2001 meeting, IFLA's ISBD Review Group decided to initiate and oversee a study of the International Standard Bibliographic Description for Electronic Resources (ISBD (ER)) to determine the need for updating it in specific, determined aspects. With the generous sponsorship of OCLC Online Computer Library Center, Inc., the Group has appointed Ann Sandberg-Fox as Principal Investigator for this project.

Ms. Sandberg-Fox has substantial expertise in this area and served as the editor of the ISBD (ER) published in 1997. Her remit is to mount an investigation that will:

1. Focus on only the most significant problem areas in the ISBD (ER) that are in

need of immediate resolution. These areas are: (1) 0.5; (2) Area 3; and (3) Area 5. Other areas might also be taken into consideration in so far as they are deemed to be significant, problematic, or increase the utility of ISBD (ER) within the confines of a limited revision.

2. Take into account, within this focus, changes being adopted by the Joint Steering Committee for Revision of AACR (JSC) and other sources (e.g., changes proposed by the ALCTS CC:DA).

In considering these topics, Ms. Sandberg-Fox will consult with experts from such other IFLA sections as Geography and Maps, Audiovisual, Serials, and Information Technology. She would also

welcome comments from interested colleagues unaffiliated with these groups. Please convey comments to her at: asandbergfox@earthlink.net. The comment period is February 1–April 15, 2002.

Ms. Sandberg-Fox will recommend specific changes to the ISBD (ER) which the ISBD Review Group will consider. Modifications to this ISBD which the Review Group approves for further consideration will then be posted on IFLANET for world-wide review at a time to be determined and announced later.

Further information concerning the ISBD Review Group can be obtained by writing the chair, John D. Byrum, at: jbyr@loc.gov.

Reports on Meetings

International Conference on Electronic Resources

The International Conference on Electronic Resources, Definition, Selection and Cataloguing, held in Rome from 26–28 November 2001, was jointly organized by the Ministry of Cultural Assets, the Italian Library Association and the University of Rome La Sapienza, School of Archivists and Librarians. Several organizations lent sponsorship to the event which was held under the auspices of IFLA. Mauro Guerrini, Professor at the University of Florence, was Chair of the

organizing committee. Lucia Sardo, (University of Udine) served as his principal assistant; John Byrum (Library of Congress and Chair of the ISBD Review Committee) collaborated to the planning of the professional programme and the selection of international speakers. The Conference, which was remarkably well attended by some 650 registrants, held its opening session at the University of Rome La Sapienza before moving to the Biblioteca nazionale centrale di Roma. The aim of the meeting was to consider the problems, challenges, and opportunities regarding bibliographic control of the local

and remote access electronic resources, one year after the Bicentennial Conference on Bibliographic Control for the Millennium held at the Library of Congress (15–17 November 2000).

During the opening session, after greetings from various organizers and sponsors, Mauro Guerrini, in his introducing remarks, welcomed the attendees, whose large turn out testified to the importance of this international forum and to the interest of Italian librarians in the topics to be addressed. Interest in the subject matter of the conference had increased due to growing demands for integration of local digital resources into the library catalogues and other considerations such as developing a digital library project in Italy, and contributing to the revision of the ISBD (ER) and of metadata formats.

The conference was divided into five sessions. The first, 'Challenges of Electronic Resources', addressed the characteristics of digital documents, the evolution of standards and descriptive rules, and the problems of applying these rules. John Byrum discussed the challenges in detail, as well as unresolved issues, mentioning that the first and perhaps greatest need was for greater availability of bibliographic records for Internet Resources. Marie-France Plassard (IFLA UBCIM Programme) presented an overview of IFLA related projects, and introduced another important issue, that of copyright of elec-



The Public Library of Nevis (Saint Kitts and Nevis) in the Caribbean, which sent a contribution to IFLA's Core Activities fund in 2001. Photo: Ia and John McIlwaine.

tronic resources. IFLA supports effective enforcement of copyright protections, while recognizing that libraries should facilitate, as well as control, access to the increasing number of local and remote electronic resources.

The second session dealt with 'Identification, Selection and Preservation of Valuable Electronic Resources'. After a general introduction by Riccardo Ridi (University of Venice), various European projects were described by Juha Hakala (National Library of Finland) and Hildegard Schäfler (Bavarian State Library). Olivia Madison (Iowa State University) presented a survey of different models in the USA. Michael Gorman (California State University) stated that "If we are to preserve electronic resources, librarians will have to be far more aggressive and active" in order to justify the increasing amount of money and human resources devoted to this and to ensure that they are not spent "on impermanence and instant gratification".

On the second day, the third session covered 'Bibliographic Access and Control of Electronic Resources'. Tom Delsey (formerly of the National Library of Canada) in his presentation 'Reassessing conventional paradigms for document description' concluded that in some respects the key challenge we face "lies in re-defining the boundaries of document description itself and designing effective mechanisms for interfacing the data that falls within those boundaries with data stores external to the description that support document access, management and use in a digital environment."

Lynne Howarth (University of Toronto, Faculty of Information Studies) mentioned the 'ontology' of descriptions and presented the language of seven well-known description schemas in her presentation on 'Designing a metadata enabled namespace for enhancing resource discovery in knowledge bases'. New developments in cataloguing electronic resources in AACR2, and the ISBDs were presented by Barbara Tillett (Library of Congress), Ann Sandberg-Fox (formerly from Library

of Congress) and Dorothy McGarry (formerly University of California, Los Angeles). Sandberg-Fox stated that the ISBD for Electronic Resources and AACR2 will need to continue to evolve with new and revised provisions in response to future changes in technology and society. She stressed that it was essential that both documents be compatible. McGarry's topic was from the new point of the ISBD for Continuing Resources which is now in final phases of preparation and will be published this year; she also covered changes to be considered regarding the ISBD for Cartographic materials. Tillett explained the process by which a multinational cataloguing code such as AACR attempts to deal with the difficult and unfamiliar bibliographic control that electronic resources entail.

The fourth session was devoted to 'Portal and Subject Access to Electronic Resources' and explored the state of art of distribution and access. Sarah Thomas (Cornell University) provided an overview of various portal projects in the United States by referring to the subject-based gateways as one means of providing access to electronic resources, as the increasing volume of information in all formats is creating the need for new approaches. For Michael Day (UKOLN, UK) preservation is directly concerned with access rather than just long-term storage. Maria Witt, while describing users needs and cataloguing in the context of some French libraries and networks, remarked that the use of OPACs seemed to decrease and she wondered if users were switching to handier tools.

On the third and final day of the conference, the fifth session was devoted to further reflections on experiences of national and university libraries. This session included description projects aiming to facilitate integrated access to web resources or to assure their preservation, initiatives such as CORC (Stuart Hunt, OCLC) and development of a thesaurus for access to the Jewish Networking Infrastructure Project (Rochelle Kedar, Bar-Ilan University, Israel).

Representatives of various Italian institutions covered a variety of important topics, such as cataloguing electronic resources in UNIMARC, presented by Antonio Scolari (University of Genoa), metadata and mapping. Paul Gabriele Weston (University of Pavia) treated authority control and metadata. Marco Santoro and Attilio De Luca (University of Rome La Sapienza) examined the use of new technologies in view of the classical tradition. Poul Henrik Jørgensen (Danish Library Center) examined the practical application of Functional Requirements for Bibliographic Records (FRBR) and Resource Description Framework (RDF). The copyright versus access issue was raised again by Antonella De Robbio (University of Padua). Antonia Ida Fontana (Biblioteca nazionale centrale di Firenze) presented her library's guidelines for cataloguing electronic resources. Gianfranco Crupi (University of Rome La Sapienza) proposed a linguistic formalization in the description of electronic resources.

A summary of the main themes was presented at the end by Gino Roncaglia (University della Tuscia, Viterbo). He admitted that the problem posed by web resources is a complex one, but unlike Michael Gorman, he did not feel that most of them were unworthy of preservation. Part of our mission, he thought, was to deal with the dynamic dimension of the 'ever-changing' nature of Web resources.

All participants voted the Conference a great success. All organizers, but especially Mauro Guerrini and Lucia Sardo, were saluted for the hard work they put into conference preparation as well as the highly effective organization which facilitated its successful outcomes. Gratitude is also due to the sponsors. The international speakers enjoyed generous, elegant hospitality, including a memorable evening at the Villa Borghese. The proceedings will be published in Italian and English by Editrice Bibliografica in Milan later this year. Meanwhile, a provisional version of most papers is accessible on the Web at <http://w3.uniroma1.it/ssab/ER>.

Grants and Awards

Access to Learning Award 2002

The Council on Library and Information Resources (CLIR) has been selected to administer the annual Bill & Melinda Gates Foundation Access to Learning

Award, an international award given to a library, organization or country for efforts to expand access to information, computers and the Internet for all people.

The Access to Learning Award includes a grant of up to USD 1 million. Nominees

will be reviewed by an international advisory committee of library and information technology experts and judged on their efforts to make technology easily accessible to the public, train the public in using technology, educate staff on technology use and reach out to disadvantaged com-

munities. Only entities outside of the United States are eligible for consideration.

The 2002 Access to Learning Award marks the third year the award has been given. The 2001 Access to Learning Award recipients were Proyecto Bibliotecas Guatemala (Probigua) and the Biblioteca del Congreso de la Nación, Argentina for their efforts to expand free access to technology. The first award was given in 2000 to the Helsinki City Library in Finland. The library was among the first public libraries in the world to offer Internet access to the public.

The award will be announced and presented at the IFLA Conference in Glasgow in August 2002. A detailed, written case study of the award recipient's work will be published in print and online by CLIR.

The CLIR is now seeking applicants for the award. Applications are available at www.clir.org/fellowships/gates/gates.html. They must be postmarked by 15 April 2002 for consideration.

Applications may also be requested by phone: +1 (202) 939-4750. Fax: +1 (202)

939-4765. E-mail: info@clir.org. Websites: Bill & Melinda Gates Foundation: www.gatesfoundation.org. Council on Library and Information Resources: www.clir.org.

For more information: Alice Bishop, Council on Library and Information Resources. Tel. +1 (202) 939 4750. E-mail: abishop@clir.org. Julie Moriarty, Bill & Melinda Gates Foundation. Tel. +1 (206) 709 3230. E-mail: juliem@gatesfoundation.org.

IFLA Publications

Marketing and Quality Management

Education and research for marketing and quality management in libraries/La formation et la recherche sur le marketing et la gestion de la qualité en bibliothèque. Edited by Réjean Savard. München: Saur, 2002, X, 316 p. (IFLA publications 99) ISBN 3-598-21829-X.

Marketing has been defined as the management of exchanges between an organization and its various publics. Quality management could be viewed as the 'driving belt' of marketing within an organization. Marketing and quality management are therefore related. These two topics have also been identified as being crucial for good management and development of libraries and other information services. Librarians generally lack adequate training in marketing and very few schools of library and information science offer courses in marketing and quality management.

Two IFLA Sections, those for Management and Marketing and for Education and Training organized together a scientific colloquium to discuss those very important matters. The colloquium was held in Québec City (Canada), from 14–16 August 2001, in collaboration with the School of Library and Information Science of the Université de Montréal, the Institut franco-phonie des nouvelles technologies de l'information et de la formation and the Social Sciences and Humanities Research Council of Canada.

The event gathered more than one hundred experts coming from more than 25 different countries – researchers, educators and practitioners – to exchange information and ideas about marketing and quality management as they apply to the management of libraries and other information services.

In this book 27 papers are published which were presented during the Québec conference.

This publication can be ordered for EUR 78.00 (IFLA Members EUR 58.00), from: K.G. Saur Verlag GmbH., Ortlerstrasse 8, 81373 Munich, Germany. Tel. +49 (89) 769020. Fax: +48 (89) 79602250. E-mail: info@saur.de.

School Library Manifesto

Copies of the IFLA/UNESCO *School Library Manifesto* in English, French (*Manifeste de la bibliothèque scolaire*) and Spanish (*Manifesto sobre la biblioteca escolar*) are still available from IFLA Headquarters, free of charge for libraries in developing countries and at a rate covering transport and handling for libraries from other countries.

Further information from: Sjoerd Koopman, IFLA Headquarters, POB 95312, 2509 CH The Hague, Netherlands. Tel. +31 (70) 3140884. Fax: +31 (70) 3834827. E-mail: Sjoerd.Koopman@ifla.nl.

Other Publications

Dictionary of Library Histories

Stam, David H., ed. *International Dictionary of Library Histories*. London, Fitzroy Dearborn Publishers, 2001. Hardback, 2 volumes. 1100 pages. ISBN 1-57958-244-3. GBP120.00.

The *International Dictionary of Library Histories* profiles more than 200 institutions from around the world, including

the world's most important research libraries and other libraries with globally or regionally notable collections, innovative traditions, and significant and interesting histories. The *Dictionary* provides basic information for each institution – location and holdings – followed by an extensive essay on its history as well as a Further Reading list. In addition, the *Dictionary* includes introductory articles on the history of various types of libraries

and a library history of various regions of the world. The essays take advantage of the growing scholarship of library history to provide insightful overviews of each institution, including not only the traditional values of these libraries but their innovations as well, such as developments in automated systems and electronic delivery. The profiles emphasize the unique materials of research in these institutions – archives, manuscripts, personal and insti-

tutional papers. The introductory articles on types of libraries include topics ranging from theological libraries to prison libraries, from the ancient to the digital. More than 200 leading international scholars in the field have contributed essays to the project.

For further information: Fitzroy Dearborn Publishers, 310 Regent Street, London W1B 3AX, UK. Tel: +44 (20) 7467 1411. Fax: +44 (20) 7636 6982. E-mail: wprentice@fitzroydearborn.co.uk. Website: <http://www.fitzroydearborn.com/LibHist.htm>.

Electronic Sources of Information

The November 15, 2001 edition of the *Subject Index to Literature on Electronic Sources of Information* is now available at: http://library.usask.ca/~dworacz/SUBJIN_A.HTM.

The page-specific *Subject Index to Literature on Electronic Sources of Information* and the accompanying *Electronic Sources of Information: A Bibliography* (listing all indexed items) deal with all aspects of electronic publishing and include

print and non-print materials, periodical articles, monographs and individual chapters in collected works. This edition includes 1415 titles. Both the *Index* and the *Bibliography* are continuously updated. The website also includes an Introduction, which includes a sample search and instructions on how to use the *Subject Index* and the *Bibliography*.

For more information: Marian Dworaczek, Head, Acquisitions Department, University of Saskatchewan Library. Tel. +1 (306) 966-6016. Fax: +1 (306) 966-5919. E-mail: marian.dworaczek@usask.ca.

From IFLA Corporate Partners

From Elsevier Science

New Guidelines on E-Journal Usage Endorsed

In December 2001, the International Coalition of Library Consortia (ICOLC) issued an update to its guidelines concerning the metrics used in evaluating electronic journal and database usage. ICOLC focuses primarily on defining what publishers need to report regarding the usage of electronic content and database searching. The updated *Guidelines for Statistical Measures of Usage of Web-Based Information Resources* clarifies these requirements for reporting library usage of vendor systems. Elsevier Science has undertaken to support the updated ICOLC *Guidelines* and hence ScienceDirect Customer Usage Reports will be compliant with these ICOLC *Guidelines* in all future report upgrades. Elsevier Science has been actively involved with the development of published industry guidelines and intends to continue to work with ICOLC to publish further updates to the published guidelines, which focus on the reliability and standardization of the reported data and underlying metrics. Initially Elsevier Science will exchange its definitions of the reported data-elements, metrics and supporting systems with ICOLC, a crucial starting point in determining standard ways of reporting usage. In addition, Elsevier Science will commission an official audit of ScienceDirect metrics and reports in 2002.

The complete original and updated *Guidelines* with endorsing library consortia and additional information about the ICOLC can be found at <http://www.library.yale.edu/consortia>. These updates

are each initially endorsed by 70 library consortia from around the world. More consortia endorsements are added to each as received by the ICOLC.

ScienceDirect Customer Usage Reports

Every month librarians and information managers receive ScienceDirect usage reports for their institution, which show the activity of their users. Metrics are available for article usage per journal (subscribed and non-subscribed), searching, sessions, number of active users and many more items. With a 13-month reporting window it is very easy for customers/librarians to distinguish usage trends. To view a demo version of the reports please logon to: <http://reports.sciencedirect.com> username: demo password: demo. More information about ScienceDirect can be found at <http://www.sciencedirect.com>.

For more information: Marthyn Borghuis, Senior Manager Usage Research. E-mail: m.borghuis@sciencedirect.com.

From Blackwell Publishing

New Version of Blackwell Synergy

Blackwell Publishing is delighted to announce the launch of a new version of its online journals service, Blackwell Synergy (www.blackwell-synergy.com).

The site has a fresh new design and improved navigation so that readers can better locate journals in their subject area and link between related articles. Blackwell Synergy currently holds 368 of Blackwell Publishing's leading science, medicine, technology, psychology and economics



Instant Library: New Bronze Corporate Partner

IFLA is proud to announce that Instant Library Ltd has joined us as a Bronze Corporate Partner.

Instant Library Ltd. is a leading independent provider of library, information and records management solutions. They provide online information services, both in the UK and internationally, covering an ever-expanding number of subject areas including business, current affairs, legal, management, political, economic, technical and scientific. They provide information for alerting, briefing and research purposes, as well as news and other full-text services. Instant Library also specialize in library set-up and reorganization and provision of facilities managed library services, and offer recruitment expertise across the information sector.

For more information: Instant Library Ltd, The Charnwood Wing, Gas Research & Technology Centre, Ashby Road, Loughborough, Leicestershire LE11 3GS, United Kingdom. Tel: +44 (1509) 268292. Fax: +44 (1509) 232748. E-mail: enquiries@instant-library.com. Website: www.instant-library.com.

journals. During the rest of this year, a further 250 humanities and social science journals will be added to the service making Blackwell Synergy the best source for highly cited peer-reviewed journals published on behalf of academic and professional societies.

New features on Blackwell Synergy:

- Journals can now be browsed by discipline and subject area, so that it's easier to find titles in a related field.
- QuickLink enables researchers to go directly to a particular article.
- QuickSearch enables readers to search for keywords within one journal, all journals on Blackwell Synergy, and journals from other publishers. For example, a reader of a Blackwell article about gene therapy can find other abstracts on 'gene therapy' in PubMed (MEDLINE) within just 2 clicks and without having to leave the original article.
- Article reference lists now include dynamically updated CrossRef and exter-

nal database links. This means that they are the very latest links available. As referenced material is put online in other publisher services, we are able to add links to it even after the online article has already been published on Blackwell Synergy.

- Library customers can now upload a banner showing their institution's name – a request from many librarians who wanted to show students and faculty that the library had made their access possible.
- It is now much easier to navigate through previous and next issues and articles within a journal, much like flicking through the print journal on a shelf.
- Readers can highlight a selection of article abstracts then choose to view them all together on one page before clicking through to the full-text.
- My Synergy is a new area where registered users can administer their subscriptions, add favourite journals and articles, and set up their e-mail table of content alerts.

- Journal pages now include print journal jacket scans so that readers can easily identify their favourite titles.
- Access to Blackwell Synergy will be faster, more robust and more reliable with a large network of servers around the world to deliver content by the fastest route.

The new version of Blackwell Synergy has been developed in collaboration with technology partner Atypon Systems. During this four-year business service provider agreement with Blackwell Publishing, Atypon is responsible for content management, hosting, managed services, software support, and security with the new Blackwell Synergy site.

For more information, contact: Emily Gillingham, Blackwell Publishing. Tel: +44 (1865) 206410. Fax: +44 (1865) 206219. E-mail: emily.gillingham@blacksci.co.uk. Website: www.blackwell-synergy.com.

For more information on Atypon Systems: Website: www.atypon.com.

News from Other Organizations

Safeguarding the World's Digital Heritage

The 31st UNESCO General Conference, which concluded its work on 2 November 2001, adopted a resolution on the preservation and continuing accessibility of the digital heritage of the world. The resolution was submitted by the Netherlands and supported by Ukraine, Portugal, Canada, Spain and the Russian Federation. UNESCO's Programme for 2002–2003, approved by the General Conference, foresees the provision by UNESCO of a framework for the identification, protection, conservation and transmission to future generations of the digital heritage, especially through the adoption of an international charter for the preservation of digital heritage. UNESCO's activities for the protection of the digital heritage will be closely linked to its Memory of the World Programme, which is designed to safeguard the world's documentary heritage.

Full Text of the Resolution

The General Conference,

1. Considering that the world's cultural, educational, scientific, public and administrative resources, as well as tech-

nical and medical information, are increasingly produced, distributed and accessed only in digital form (born-digital materials),

2. Underlining that digital information is highly susceptible to technical obsolescence and physical decay and that maintaining ongoing access to digital resources requires long-term commitment,
3. Noting the importance the Conference of Directors of National Libraries (CDNL) places on libraries taking an active role in managing the digital resources produced in their countries,
4. Also noting with interest that the International Council on Archives (ICA) has emphasized the need to ensure continuing access to the content and functionality of authentic electronic records and has called upon National Archivists to provide leadership in this matter,
5. Considering that the preparation of standard-setting instruments in the field of culture and information is an important and universally valued task of UNESCO, lying in the very heart of its mandate,
6. Recalling that the preservation of the digital heritage constitutes an important aspect of UNESCO's Draft Me-

dium Term Strategy for 2002–2007 (31 C/4) as stated in paragraphs 208, 209, 210 and 211 of the C/4 document, which includes the launching of an international campaign to safeguard endangered digital memory and the drafting of guidelines for the preservation of digital heritage and for preserving materials in digital form,

7. Also recalling UNESCO's determination, as expressed in the Draft Medium Term Strategy (31 C/4) under strategic objective 12, paragraph 171, to give encouragement to the formation or strengthening of existing networks of archives, libraries and other documentation services through institutional support and to the establishment of a world network of developers and users of digital information management and processing tools,
8. Welcoming the activities proposed in the cross-cutting project Preserving our digital heritage as described in paragraph 05422 of the Draft Programme and Budget 2002–2003 (C/5) to provide a framework for the identification, protection, conservation and transmission to future generations of the digital heritage, especially through the adoption of an international charter for the preservation of digital heritage;

9. Noting that the preservation of digital heritage and the adoption of an international charter on digital heritage has also been included in the Draft Programme and Budget (C/5) under Major Programme V in the main line of action Promoting wider access to information in the public domain and Memory of the World (paragraph 05121), which reflects the close link between documentary heritage and digital heritage but at the same time introduces budgetary uncertainty on the allocation of budget to this activity,
10. Stressing that the cross-cutting themes must be integrated fully by all programmes and that their linkages must be highlighted as recommended by the Executive Board at its 161st session,
11. Invites the Director-General:
 - a) to prepare for the 164th session of the Executive Board a discussion paper containing elements of a draft charter on the preservation of digital heritage. This draft charter should be submitted for adoption to the General Conference at its 32nd session in 2003;
 - b) to elaborate the principles for the preservation and continuing accessibility of the ever growing digital heritage of the world, in close cooperation with all actors involved including libraries, archives and museums;
 - c) to promote the use of open standards, adherence to standards in the creation of materials, and the development of standard solutions in conjunction with the IT industry;
 - d) to raise awareness among governments and other information producers and holders of the need to safeguard the digital memory of the world as much as possible in its authentic form;
 - e) to encourage the Member States of UNESCO, governmental and non-governmental organizations and international, national and private institutions to ensure that preservation of their digital heritage be given high priority at the national policy level;
 - f) to encourage the Member States of UNESCO to eventually adapt national legislations and regulations for national deposit so as to ensure the preservation of and the permanent access to digitally produced materials;
 - g) to provide tools for Member States to establish systems for the monitoring of the state of preservation of digital collections;

h) to take steps to make sure that digital repositories are set up for documents, publications and archives of UNESCO and of other United Nations Agencies.

For more information: Mr. Abdelaziz Abid, UNESCO, Information Society Division. E-mail: a.abid@unesco.org.

Bibliographic Control of Web Resources

The Library of Congress Action Plan for the Bibliographic Control of Web Resources (available at: www.loc.gov/catdir/bibcontrol/actionplan.html) has been updated to indicate the officials and organizations identified to take lead roles with regard to particular work items, insofar as they were known on 19 December 2001. Also elaborated are the list of candidate collaborators and the specification of individuals from within the Cataloging Directorate to serve as liaisons to those responsible for work items. In some cases, the charges for the action items have been modified to reflect suggestions received during the open comment period ending on 1 September 2001. Beacher J. Wiggins is currently pursuing discussions that should soon result in resolution of those lead roles currently described as "to be determined." Groups will be asked to initiate their work items as soon after the ALA Midwinter Meeting as possible, except for those items where a decision has been made to defer activity until later as indicated in the "status" line. The Cataloging Directorate will compile and begin to issue quarterly progress reports later this year.

For more information: John D Byrum: E-mail: jbyr@loc.gov.

Unicode-Afrique

Un forum de discussion sur l'Unicode et langues africaines a débuté à <http://fr.groups.yahoo.com/group/Unicode-Afrique>.

L'Unicode représente probablement la meilleure chance pour favoriser l'informatique et le contenu d'Internet en langues africaines. La pluralité actuelle de polices et des systèmes de coding non-intercompatibles pour les caractères spéciales ou non-Latins empêche un vrai plurilinguisme des NTIC en Afrique (et le monde).

Cet e-groupe existe pour: donner publicité aux projets en Afrique utilisant l'Unicode; discuter des questions et problèmes pratiques avec Unicode et les jeux de caractères pour des langues africaines; et partager des expériences utiles sur le développement et utilisation des polices unicodes pour langues africaines. Donc il n'est pas en concurrence ni avec 'fr.comp.normes.unicode', ni avec les listes de discussion générale sur les NTIC en Afrique telle que 'afrique-informatique'.

On espère que Unicode-Afrique contribuera à: informer un plus grand nombre de personnes (surtout en Afrique) sur l'importance de l'Unicode, faciliter des discussions concernant des applications de l'Unicode pour les langues africaines, et augmenter (bien qu'indirectement) la participation aux groupes comme afrique-informatique.

Informations: Andrew Cunningham, Multilingual Technical Project Officer, Accessibility and Evaluation Unit, Vicnet State Library of Victoria, Australia. E-mail: andrewc@vicnet.net.au.

Cuban Libraries Website

The Friends of Cuban Libraries now has its website online at: <http://www.friendsofcubanlibraries.org>. Recent headlines on the new website have included: 'Library Co-Founders Granted Political Asylum In The US'; 'Repression Frustrates Independent Library Opening'; 'Reinaldo Arenas Independent Library Inaugurated In Puerto Guayabal'; 'Political Police Threaten Independent Librarian And Her Family'.

For more information: E-mail: rkent20551@cs.com.

African Libraries Listserve Reinstated

AFLIB-L, the African Libraries Listserve, has been reinstated after having been suspended because of virus-contaminated attachments and other administrative problems. The list will in future be moderated and these problems should now be eliminated. The aim of AFLIB L is to be an open forum for African libraries and their colleagues, and to encourage contact and communication among library and information services professionals on the continent and others with an interest in li-

brarianship and information work who are working in Africa or have a strong interest in Africa. The primary language is English. Messages in French and Portuguese are welcome but members are requested to add a brief summary in English.

The main themes discussed are:

- discussions to promote intra African contact, communication and dialogue

- professional training for capacity building
- information on current major projects, conferences, and seminars
- technology applications in Africa.

To send a message, post to the moderator at: AFLIB-L@nlsa.ac.za. To subscribe: post to AFLIB-L@nlsa.ac.za. Leave the subject line open. In the body of the message type: Subscribe AFLIB-L. To unsubscribe: post to AFLIB-L@nlsa.ac.za Leave the

subject line open, and in the body of the message type: Unsubscribe AFLIB-L

Further information: Hester van der Walt, CPRP: PRISA, Development and Marketing, Head Office, National Library of South Africa, Private Bag X990, 0001 Pretoria, South Africa. Tel. +27 (11) 230 2777 code 90067. Fax: +27 (12) 325 5984. E-mail: sABINEWS@SABINET.CO.ZA. Website: <http://www.nlsa.ac.za>.

International Calendar

March 18–20, 2002. London, United Kingdom. Internet Librarian International 2002. For more information: E-mail: info@internet-librarian.com. Website: <http://www.internet-librarian.com>.

April 2–3, 2002. Ciudad Real, Spain. NDDL-2002 – Second International Workshop on New Developments in Digital Libraries. Further information from: Pedro Isaias, NDDL 2002 Workshop Chair. E-mail: pisaias@univ-ab.pt.

April 17–20, 2002. Standing Conference of Eastern, Central and Southern African Librarians (SCECSAL). Theme: From Africa to the world: the globalization of indigenous knowledge systems. For more information: Ms Hilda Ramboho. Tel: +27 12 481 2872. Fax: +27 12 481 2873. E-mail: hilda@liasa.org.za.

April 17–20, 2002. Miami, Florida, USA. IFLA/SEFLIN International Summit on Library Cooperation. Theme: 'Models of Cooperation'. For information: Bruce E. Massis, Associate Director, SEFLIN, 100 South Andrews Avenue, Fort Lauderdale, Florida 33301-1830, USA. Tel: +1 954 357 7780. Fax: +1 954 357 6998. E-mail: massis@email.seflin.org. URL: <http://www.seflin.org/seflink/IFLA-SEFLIN.html>.

April 22–26, 2002. INFO 2002: International Information Conference. Havana, Cuba. For more information: Lic. Nicolas Garriga Mendez, President of the Organizing Committee, Apartado Postal 2019, La Habana 10200 Cuba. Tel. +53 (7) 635500. Fax +53 (7) 338237. E-mail: info@idict.cu. Website: <http://www.idict.cu/info2002/venglish.htm>.

April 29–3 May, 2002. Palacio de las Convenciones, La Habana, Cuba. Las Bibliotecas del Tercer Mundo. Información: Biblioteca Nacional José Martí,

Ave. Independencia y 20 de Mayo, Plaza de la Revolución, Ciudad de La Habana. Cuba. Teléfonos: 817657/818876. Fax: 333938. E-mail: eliadesa@jm.lib.cult.cu, marciam@jm.lib.cult.cu, siomarc@jm.lib.cult.cu, danays@jm.lib.cult.cu. Página Web: www.lib.cult.cu.

May 6–8, 2002. Barcelona, Spain. 3rd DLM Forum. Conference and exhibition on @ccess and preservation of electronic records – best practices and solutions. For more information: John Symon, AIIM International Europe. Tel. +44 1753 592 769. E-mail: jsymon@aiim.org. Website: http://europa.eu.int/historical_archives/dlm_forum/index_en.htm.

May 6–11, 2002. Honolulu, Hawaii, USA. WWW2002 – 11th International World Wide Web Conference 2002. For more information: IW3C2, PO Box 12, CERN, CH-1211 Geneva 23, Switzerland. Telephone: +41-22-76-75005. Fax: +41-22-76-77547. E-mail: iw3c2@cern.ch. Conference website: <http://www2002.org/>.

May 14–16, 2002. New York, USA. InforToday 2002. The Global Conference and Exhibition on Electronic Information and Knowledge Management. For more information: Information Today, Inc., 143 Old Marlton Pike, Medford, New Jersey 08055, USA. Tel. +1 (609) 654-6266 (or toll free in the US: 800-300-9868). Fax: +1 (609) 654-4309. E-mail: custserv@infotoday.com. Website: www.infotoday.com.

May 19–June 1, 2002. Oxford, UK. Libraries and Librarianship: Past, Present and Future. For more information, send e-mail to oxford@ils.unc.edu. Information and an online registration form can be found at: www.ils.unc.edu/ils/continuing_ed/oxford.

May 25–26, 2002. Jamaica Grande Resort, Ocho Rios, Jamaica. ACURIL/IFLA SLB Pre-Conference 2002. Accommodating All: Libraries and Education in the Digital Age: Serving People who are Blind and Print Disabled in the Caribbean and Latin America. Aintegrando Todo: Las Bibliotecas y la Educación en la Edad Digital: Asistiendo a Personas Ciegas e Incapacitadas para Leer Texto Impreso en América Latina y el Caribe. Accommoder Tout: Bibliothèque et Education dans le Numérique Age: Servant Aveugle et Caractères a Handicapé Gens dans les Antilles et Amérique latine. For more information, contact: Joy Charlton, CNIB Library for the Blind, 1929 Bayview Avenue, Toronto, Ontario, Canada M4G 3E8. Tel: +1-416-480-7522. Fax: +1-416-480-7700. E-mail: charltj@lib.cnib.ca.

May 29–31, 2002. Bangalore, India. IFIP WG9.4 Conference. ICTs and development: new opportunities, perspectives and challenges. Further information from Conference and Programme Chairpersons: S. Krishna, Indian Institute of Management, Bangalore. E-mail: skrishna@iimb.ernet.in. Shirin Madon, London School of Economics and Political Science. E-mail: S.Madon@lse.ac.uk. Website: <http://is.lse.ac.uk/ifipwg94/Conference2002/>.

May 30–June 1, 2002. University of Toronto, Toronto, Ontario Canada. Advancing Knowledge: Expanding Horizons for Information Science. CAIS/ACSI 2002. 30th Annual Conference of the Canadian Association for Information Science/ Association canadienne des sciences de l'information. To be held with the Congress for the Social Sciences and Humanities of Canada. For more information: Lynne C. Howarth, Program Chair CAIS/ACSI 2002, Faculty of Information Studies, University of Toronto, 140 St.

- George Street, Toronto, ON M5S 3G6, Canada. E-mail: caisconf@fis.utoronto.ca. Website: <http://www.fis.utoronto.ca/cais-acsi2002/>.
- June 8–13, 2002. Los Angeles, USA. Special Libraries Association. Global 2002: 3rd World Conference on Librarianship. Theme: Putting knowledge to work in a global community. Further information from: <http://www.sla.org>.
- June 8–16, 2002. Sudak, Autonomous Republic of Crimea, Ukraine. CRIMEA 2002: Ninth International Conference Crimea 2002. 'Libraries and Associations in the Transient World: New Technologies and New Forms of Cooperation'. Further information from the Conference web sites at: <http://www.iliac.org/crimea2002>; <http://www.gpntb.ru/win/inter-events/crimea2002/eng/index.cfm>.
- June 13–19, 2002. Atlanta, USA. American Library Association. Annual Conference. For more information: American Library Association, 50 E. Huron, Chicago, IL 60611, USA. Tel. +1-800-545-2433. Fax: +1 312 440-9374. E-mail: ala@ala.org. URL: www.ala.org.
- July 2–4, 2002. Cape Town, South Africa. Focus on Access: a workshop on building digital collections and services. For more information, contact: Professor Peter G. Underwood. E-mail: pgunderwood@ched.uct.ac.za.
- July 21–25, 2002. Göteborg, Sweden. Vision 2002: Activity and Participation. For more information: E-mail: vision2002@gbg.congrex.se.
- July 21–25, 2002. University of Washington, Seattle, WA, USA. CoLIS4: Fourth International Conference on Conceptions Of Library And Information Science. Theme: Emerging Frameworks and Methods. Further information: <http://colis.ischool.washington.edu/>.
- August 5–9, 2002. Petaling Jaya, Malaysia. International Association of School Librarianship (IASL) Annual Conference. For information: Dr Diljit Singh. E-mail: diljit_singh@hotmail.com. Website: In preparation. N.B. The IASL conference for the year 2003 will be held in South Africa.
- August 13–15, 2002. Burleigh Court, Loughborough, Leicestershire, UK. Statistics in practice – Measuring & Managing. IFLA Satellite Conference. For information: LISU, Loughborough University, Loughborough, LE11 3TU, UK. Tel. +44 (1509) 223071. Fax: +44 (1509) 223072. E-mail: lisu@lboro.ac.uk. Website: <http://www.lboro.ac.uk/departments/dis/lisu/ifla.html>.
- August 14–15, 2002. London, UK. Informing Government: Government Library and Information Services in the Information Age. Pre-conference Seminar of the IFLA Section on Government Libraries in association with the Government Libraries Group of the Library Association. Further information: Suzanne Burge. E-mail: Suzanne.Burge@ombudsman.gsi.gov.uk. Website: <http://www.la-hq.org.uk/groups/igl/ifla/index.htm>.
- August 15–18, 2002. University of Strathclyde, Glasgow, Scotland. Art Libraries Society (ARLIS) UK & Ireland. Annual Conference – IFLA Pre-Conference. Theme: Gateways to the changing landscape of art information. For information: Sonia French, Administrator, ARLIS/UK & Ireland, 18 College Road, Bromsgrove, B60 2NE, United Kingdom. Tel: +1 (1527) 579298. E-mail: sfrench@arlis.demon.co.uk. Website: <http://arlis.org.uk>.
- August 16–18, 2002. Turku, Finland. 4th Nordic Mobile Library Festival. Further information from: <http://www.kaapeli.fi/~fla/nmlfenglish.htm>, or from Ms. Sinikka Sipilä, Secretary General, Finnish Library Association, Vuorikatu 22 A 18, 00100 Helsinki, Finland. Tel. +358-9-6221 399. GSM +358-40-7151 041. Fax +358-9-6221 466.
- August 18–24, 2002. Glasgow, Scotland. 68th IFLA General Conference and Council. Theme: "Libraries for Life: Democracy, Diversity, Delivery". For more information: Conference Department, Library Association Enterprises, The Library Association, 7 Ridgmount Street, London WC1E 7AE, United Kingdom. Tel: +44 20 7255 0543. Fax: +44 20 7255 0541. E-mail: ifla@la-hq.org.uk. URL: <http://www.ifla.org/IV/ifla68/>.
- August 25–30, 2002. Montreal, Canada. IFIP Congress 2002 – 17th World Computer Congress. "Information Technology for our Times: ideas, research, and application in an inclusive world." Further information: George H. Boynton, Chair, Organizing Committee. Tel: +1 (514) 894-0882. Fax: +1 (514) 861-5800. E-mail: george@cips.ca. Website: www.wcc2002.org.
- September 29–October 3, 2002. Basel, Switzerland. 28th IBBY Congress. For more information: E-mail: ibby@eye.ch.
- October 24–27, 2002. Memphis, Tennessee, USA. EEI21-MEMPHIS-2002: The Ethics of Electronic Information in the 21st Century. For more information: <http://www.memphis.edu/ethics21>.
- November 6–9, 2002. Karlovy Vary, Czech Republic. ELPUB2002: 6th International Conference on Electronic Publishing. Further information from: Programme Committee: programme-elpub@mail.uminho.pt.
- November 17–20, 2002. Wellington, New Zealand. Library and Information Association of New Zealand Aotearoa (LIANZA) Conference 2002: Winds of Change: Libraries in the 21st Century – Ka purea e nga hau a Tawhirimatea. For more information: Website: <http://www.confer.co.nz/lianza2002/>.
- August 1–8, 2003. Berlin, Germany. 69th IFLA General Conference and Council. Theme: "Access Point Library: Media – Information – Culture." For more information: Ms Barbara Schleihaugen, Secretary General, or Mr Christoph Albers, Conference Coordinator, IFLA 2003 Berlin Secretariat, c/o Berlin State Library – Prussian Cultural Heritage, Potsdamer Str. 33, D-10785 Berlin, Germany. Tel: +49-30-26 55 88-52, and -74. Fax: +49-30-26 55 88-53, and -75. E-mail: ifla2003secr@sbb.spk-berlin.de. URL: <http://www.ifla.org/IV/ifla69/>.
- August 2004. Buenos Aires, Argentina. 70th IFLA General Conference and Council. For more information: IFLA Headquarters, POB 95312, 2509 CH, The Hague, The Netherlands. Tel. +31 70 314-0884. Fax: +31 70 383-4827.
- August 20–26, 2005. Oslo, Norway. 71st IFLA General Conference and Council. For more information: Mr Frode Bakken, Norwegian Library Association, Malerhaugv. 20, N-0661 Oslo, Norway. Tel. +47-90660423. Fax: +47-22672368. E-mail: mrfrodebakken@hotmail.com. URL: <http://www.ifla.org/IV/ifla71/71intro.htm>.
- August 22–28, 2006. Seoul, Korea. 72nd IFLA General Conference and Council. For more information: IFLA Headquarters, POB 95312, 2509 CH, The Hague, The Netherlands. Tel. +31 70 314-0884. Fax: +31 70 383-4827.

IFLA Journal – Notes for Contributors

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The IFLA Journal aims to promote and support the aims and core values of IFLA as the global voice of the library and information profession by providing authoritative coverage and analysis of (a) the activities of IFLA and its various constituent bodies and members, and those of other bodies with similar aims and interests and (b) completed, ongoing and proposed policies, plans and programmes related to the development of library and information services around the world.

Writing for the IFLA Journal

Contributions to the journal may include: original articles and features; news and information about current and forthcoming activities and events in the field of library and information services; reviews or announcements of new publications, products or services; information about education and training opportunities, fellowships, honours and awards; personal news; obituaries; letters to the Editor.

Articles and features

Articles and features are subject to review by the Editorial Committee. Articles and features are published only in English. Authors whose first language is not English should not be inhibited from submitting contributions in English because of this; the correction of minor grammatical and linguistic errors in English is considered to be an integral part of the editorial process.

There is no rigid stipulation regarding the length of articles and features, but they should normally not be less than 2000 words in length. Contributions of more than 15,000 words may be published in two or more parts in successive issues.

Article and features should be accompanied by an English-language abstract of not more than 100 words, a brief statement of the professional qualifications and experience of the author(s), including current official designation and full address and contact details, and a recent photograph (not a passport photo) of each of the authors suitable for publication.

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Contributors are encouraged to submit photographs and other illustrations to accompany their contributions. Statistical data should, if possible, be presented in the form of charts or diagrams, rather than tables.

Bibliographical references

References should follow the full form stipulated in ISO 690-1975, Documentation – bibliographical references – essential and supplementary elements, using either the numeric or the Harvard method of citation in the text. Lists of references should appear at the end of a contribution, not as footnotes.

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Submission

All contributions (except advertisements), in whatever format, should be addressed to: Stephen Parker, Editor, IFLA Journal, Prinses Irenelaan 2, 2252 GJ Voorschoten, Netherlands. Tel. +31 (71) 561-9880. Fax: +31 (71) 561-5081. E-mail: zest@bart.nl.