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International Resource Book
for Libraries Serving
Disadvantaged Persons:
2001-2008

*An Update to the International Resource Book for Libraries
Serving Disadvantaged Persons: 1931-2001*

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With the assistance of Margaret Girolami

International Resource Book for Libraries Serving Disadvantaged Persons: 2001-2008 - An Update to the International Resource Book for Libraries Serving Disadvantaged Persons: 1931-2001/ Joanne Locke and Nancy M. Panella. With the assistance of Margaret Girolami
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INTRODUCTION

In 2001, the Libraries Serving Disadvantaged Persons (LSDP) Section of the International Federation of Library Associations and Institutions (IFLA), published the *International Resource Book for Libraries Serving Disadvantaged Persons*. This publication is a seventy year retrospective which chronicles the history of the Section from 1931 to 2001. The main purpose of the *Resource Book* was to raise awareness of the Section and its work in promoting library services for disadvantaged groups. This publication, entitled *International Resource Book for Libraries Serving Disadvantaged Persons: 2001-2008*, has maintained the guiding principle of the original publication and serves as an update to the original publication. We have chosen 2008 as a closing date as it is a milestone in the history of the Section. In 2008, the Section changed its name to Library Services to People with Special Needs (LSPSN) Section which more accurately reflects the Sections ever broadening scope.

In order to facilitate use of this update, we have chosen to maintain the same format as that of the *Resource Book*. The update is divided into several sections:

- An Eight Year Retrospective
- Section Papers Presented at IFLA Annual Conferences, 2001-2008
- Section Professional Reports
- Library Services to the Deaf: A Bibliography, 2001-2008
- Library Services to the Elderly: A Bibliography, 2001-2008
- Use and Development of Easy to Read Publications: A Bibliography, 2001-2008
- Hospital Patient Libraries: A Bibliography, 2001-2008
- Prison Libraries: A Bibliography, 2001-2008
- Author Index to Section Conference Papers and Professional Reports
- Subject Index to Bibliographies

Following is a brief explanation of the sources, arrangements and entries for each of these sections.

The **Eight Year Retrospective** begins in 2000, therefore overlapping slightly with the retrospective appearing in the *Resource Book*. The purpose of the overlap is to facilitate the transition from the original volume to the update and to introduce newly discovered material. The *Resource Book, 2001-2008* brings us through the history of the Section up to its change in name, approved in 2008.

The **Section Papers Presented at IFLA Conferences, 2001-2008** are arranged chronologically from 2001 to 2008. In addition to the conference number and location, each entry provides the name(s) of the individual(s) responsible for the paper and the title of the paper. Information for this Section was gathered from IFLA's website.

The **Bibliographies** continue to focus on the topics covered in the original *Resource Book*. These include the Deaf, the Elderly, Easy to Read Publications, Hospital Patient Libraries, and Prison Libraries. The entries in the bibliographies are a mix of peer-reviewed scholarly articles, reports of successful practices, and more news oriented

stories of achievements of libraries in their efforts to serve special needs populations. As is the case with the original *Resource Book* entries, this variety of citations illustrates how active and innovative libraries have been in this initiative of serving these populations.

Although while compiling these bibliographies every effort has been made to ensure accuracy, errors can occur. Sincere apologies are made for any inconveniences caused by these discrepancies, minor errors, omissions, or missing and/or incorrect accents.

In addition to the references and sources cited in the many documents examined by the compilers, the following indexing/abstracting tools and bibliographies were used to identify bibliographic entries. In many cases, the translated title was included from the index.

H. W. Wilson, Library Literature & Information Science Full Text (all bibliographies)

Education Index (all bibliographies)

LISA: Library and Information Science Abstracts (all bibliographies)

Library of Congress (all bibliographies)

National Library of Canada (all bibliographies)

ERIC: Education Resources Information Center (all bibliographies)

Age Line (elderly)

Elsevier's Scopus® database

Ovid Healthstar (hospital patient libraries)

National Library of Medicine (hospital patient libraries)

Entries in each of the bibliographies are arranged alphabetically. Preference has been given to an author/editor main entry. Users will notice that each entry has been assigned a unique number to coordinate it with a subject heading through the **Subject Indexes to Bibliographies**.

In order to provide increased access and ease of use, two **indexes** are included. The first index, the **Author Index to Section Conference Papers and Professional Reports**, provides access to conference papers presented from 2001-2008 and professional reports that have been authored by the Section. The second index, **Subject Index to Bibliographies** provides a broad subject access to the five subject bibliographies. The subject headings, which are general in nature, are meant as a guide to the contents of the bibliographies. The user will note that many entries may appear under one broad heading, however attempts have been made to be as precise as possible. In many cases, the original article was not available to the compilers for perusal, thus we have had to use the abstract, title and subject headings for keys to content.

Acknowledgements

Financial support for this project was provided to the Section by IFLA and was used to aid in the compilation of the indexes, the bibliographies and in the word processing of the manuscript. As with the *Resource Book*, sincere gratitude is extended to Margaret Girolami who spent countless hours evaluating and constructing bibliographic citations and subject headings and to Dale May who contributed to the preparation of the work through many revisions.

**THE IFLA SECTION OF LIBRARIES SERVING DISADVANTAGED PERSONS,
2001-2008: AN EIGHT YEAR RETROSPECTIVE**

LSDP, PAPERS PRESENTED AT ANNUAL CONFERENCES

LSDP, PROFESSIONAL REPORTS

1999 – 2000

Mid-year meeting 2000 The standing committee held its mid-year meeting in Washington, D.C., March 5th - 7th; 10 members attended. The new *Guidelines for libraries serving hospital patients and the elderly and disabled in long-term care institutions* was presented. They were approved and subsequently published as IFLA Professional Report # 61.

The committee also reviewed completion timetables for the following upcoming publications: *International resource book for libraries serving disadvantaged persons*; a revised edition of *Library services to the deaf*; *Guidelines for library services to persons with dyslexia*; and the production of an information brochure on dyslexia.

Finally, the committee finalized plans for LSDP's panel discussion to be held at the annual conference in Jerusalem.

Thirteen standing committee members attended the annual meeting.

Program: Special services and guidelines for quality.

Annual Conference 2000 (Jerusalem) Panel discussion: "Guidelines – useful tools for the global library of the future." The panel discussed the production, publication and effective use of guidelines for people with special needs. LSDP chair, John Day, moderated the discussion; panel participants were: Nancy Panella, Birgitta Irvall, Gyda Skat Nielsen, and Bror Tronbacke.

Papers read:

Guérin, Claudie: "Hospital libraries and the public library system in France; how can they work together"

Clausen, Anita: "Library services to deaf and hard of hearing people in Denmark".

Audio-visual presentation:

Panella, Nancy: *Guidelines for hospital patients and the elderly and disabled in long-term care institutions.*

The years **2000 through 2007** continued to be highly productive ones for LSDP, in particular standing committee members developed five new practice guidelines and an accessibility checklist. They were: *Guidelines for library services to hospital patients and the elderly and disabled in long-term care institutions*; *Guidelines for library services to deaf people, 2d ed*; *Guidelines for library services to persons with dyslexia*; *Guidelines for library services to prisoners, 3d ed*; *Guidelines for library services to persons with dementia*; and, *Access to library services for persons with dyslexia – CHECKLIST*; All were translated into IFLA's official languages, and many were also translated into one or more of the following languages: Japanese; Croatian; Farsi; Norwegian; Brazilian-Portuguese; Danish; Finnish; Swedish; Italian; Korean; Slovenian.

The Section's practice guidelines and its checklist, all of which were developed as flexible guides able to be adopted in almost any circumstance, are used in many parts of the world. Their various translations testify to their widespread use as do the requests for copies that LSDP regularly receives.

2000 – 2001

As of December, 2000, the Section's membership was 72, and the Standing Committee's membership stood at 16.

Mid-year meeting 2001

The standing committee held its mid-year meeting in Granada, February 26th - 27th: 10 members attended.

The committee heard reports on the progress of in-process publications and translations and again discussed the Section's aim to "develop a model for copyright legislation" for formats of library materials for the disadvantaged that would apply universally.

The Section's Medium Term Programme, which covered the period 1998 through 2001, included the following Action Plans:

Medium Term Programme

1. To promote the availability of and access to suitable resources for people who require alternative materials and/or services;
2. To develop guidelines for access to library collections and services for people who are unable to make use of conventional library resources, including the provision of appropriate aids;
3. To encourage research into the status of library and information services to the disadvantaged;
4. To raise professional awareness and promote the development of appropriate staff training;
5. To disseminate and share information amongst relevant organizations, both internal and external to IFLA.

During the past year, the Section's membership increased to 76. In terms of number of times visited, LSDP's Web page ranked 7th out of the 60 Web pages IFLA hosts, including Section, Core Programme and Roundtable pages.

LSDP's 70th Birthday

LSDP celebrated its 70th birthday in August, 2001. Established in 1931, just four years after IFLA's own founding, it was the seventh committee the Federation formed. Its long and productive history is chronicled in the *International Resource Book for Libraries Serving Disadvantaged Persons*, IFLA Publications 96, 2001.

LSDP's chair, John Day, noted some of the Section's firsts:

- The first to concentrate on a specific user group
- The first to conduct a major international survey of its field
- The first to be published in IFLA's Professional Report Series (1984). (*LSDP has since consistently had the highest number of publications in IFLA's Professional Report series.*)
- The first to issue a regularly published newsletter to its members
- The first to publish an international reading list in its areas of concern
- Very possibly the first to aggressively seek the lifting of customs and copyright restrictions on special forms of library materials

*Annual
Conference
2001
(Boston)*

Twelve SC members attended the annual conference during which LSDP chair, John Day, was elected Chair of Division III. He thus automatically became a member of the Governing Board (GB), an entity formed when IFLA's new organizational structure combined two previous boards, the Executive Board (EB) and the Professional Board (PB).

Since new IFLA statutes mandated a change in how each Section reports its goals - from Medium-term Programme (MTP) to Strategic Plan (SP) - the SC reviewed its current MTP and found that most of its goals would remain valid in the new format. Accordingly, it began developing the SP reported below for 2002-2003. (Final discussion of the new SP was scheduled for the SC's upcoming 2002 mid-year meeting.)

Program: Dyslexia: Challenges and solutions for your library (a joint session with the International Dyslexia Association and the European Dyslexia Association)

Papers read:

Nielsen, Gyda Skat: "Guidelines for library services to persons with dyslexia" (the paper focused on the new guidelines for library services to persons with dyslexia)

Pisha, Bart: "New technologies for people with print disabilities."

Viall, Thomas J: "Advocating for the millions – protecting the rights of people with dyslexia."

Workshop:

"Consumer Health Information - A comprehensive Web-based resource and a consumer health center" (held jointly with the Biological and Medical Sciences Libraries section). The half-day workshop was held at Beth Israel Deaconess Medical Center's Health Information Library and included a demonstration of the USA's MedlinePlus, an online consumer health resource.

Guidelines Completed:

* - *Guidelines for library services to hospital patients and the elderly and disabled in long-term care facilities.*

* - *Japanese and Russian translations: Guidelines for library services to hospital patients and the elderly and disabled in long-term care facilities*

* - *Guidelines for library services to deaf people (2d ed)*

* - *French, German, Russian, Spanish and Brazilian-Portuguese translations: Guidelines for Library services to deaf people (2d ed)*

2001 – 2002

*Mid-year
meeting
2002*

LSDP's mid-year meeting was held in Paris, March 11th – 12th; 10 members attended. Discussion centered on LSDP's on-going projects, e.g. the revision of guidelines, new publications, the LSDP Newsletter, and upcoming conferences. The SC also reviewed the new Strategic Plan, reached a consensus on revisions, and voted to submit it to IFLA HQ.

Ten members attended the SC's meeting at the annual conference.

*Annual
Conference
2002
(Glasgow)*

Discussion focused in particular on the next (2004 – 2005) Strategic Plan. The chair suggested that the SC deliberate “carefully on a new focus and new directions for the future work of the SC.” He reasoned that while the SC had a history of producing valuable guidelines for library services to groups with special needs, he thought consideration should be given additional projects of a different nature, for example, projects focusing on research and on training and development. He asked that SC members come to the next mid-year meeting with ideas and suggestions.

Program: Library Services to the Homebound Elderly: An Obligation for Your Library

Papers Read:

Nielsen, Gyda Skat: “Library services to the homebound in Denmark”

Irvall, Brigitta: “Library services in institutions for the elderly in Sweden”

Synnes, Oddgeir: “Aging and verbal creativity – creative writing for elderly in the library.”

Guidelines Completed:

* - *Spanish translation: Guidelines for library services to hospital patients and the elderly and disabled in long-term care facilities*

* - *Guidelines for library services to persons with dyslexia*

*New
LSDP
monograph*

Locke, Joanne and Panella, Nancy. International Resource book for libraries serving disadvantaged persons. München: K.G. Sauer, 2001

The monograph continued the Section’s landmark bibliography on hospital and welfare library services*, which was published by the Library Association in 1977 and covered the period 1863 through 1972. The publication also contained a detailed account of the Section’s establishment in 1931 and its growth through 2000.

* (Through the section’s broadened focus overtime, hospital and welfare library services came to include library services to the disadvantaged.)

2002 – 2003

As of September, 2003, the Section’s membership was 76; membership represented 33 countries.

*Mid-year
meeting
2003*

Six SC members attended the mid-year meeting held in The Hague, March 6th - 7th. Much of the two-day meeting focused on drafting LSDP’s new Strategic Plan. Discussed also was the production of LSDP’s Newsletter, now published twice yearly and available both in print and on IFLA’s Web site in pdf format.

The standing committee reviewed the status of LSDP’s various guidelines and their translations and was happy to learn that IFLA advised these *could* be made available on its Web site.

LSDP’s program for the upcoming Berlin conference was reviewed, and preliminary plans for both the Buenos Aires (2004) and Oslo (2005) conferences were put in place.

*Strategic Plan
2002 – 2003*

The Strategic Plan for 2002-2003, finalized at the SC's 2002 mid-year meeting, focused on the following goals:

1. Promote the availability of and access to suitable resources for people who require alternative materials and/or services;
2. Encourage research into the status of library and information services to the disadvantaged;
3. Raise professional awareness and promote the development of appropriate staff training;
4. Disseminate and share information amongst relevant organizations, both internal and external to IFLA;
6. Study the impact of technological developments and the electronic environment upon library and information services to disadvantaged users;
6. Promote membership of the Section and maintain as broad an international representation as possible.

Eleven SC members attended the Berlin conference, which was held August 1st – 9th. Discussion at the LSDP standing committee meetings held during the conference centered on: IFLA's proposed changes in the conference planning process; goals and actions for the 2004-2005 Strategic Plan; ongoing and future projects, including the development of an accessibility checklist that would be useful to all types of libraries (accessibility broadly defined to include access to buildings, programs and services, assistive devices and technology); and planning for the upcoming 2004 and 2005 annual conference to be held in Buenos Aires and Oslo respectively.

Program: Planning and Implementing Library Services to Prisoners: Accepting the Challenge and Making It Happen

Papers Read:

*Annual
Conference
2003
(Berlin)*

Barlotti, Maria Angela: "Prison libraries in Italy"

Lehmann, Vibeke: "Planning and implementing prison libraries: strategies and resources"

Costanzo, Emanuela: "ABC and the Italian prison libraries."

da Costa, Ludmila: "Library services to prisoners in the state of Janeiro."

Peschers, Gerhard: "Bibliotheksarbeit im Justizvollzug in Deutschland am Beispiel Nordrhein-Westfalens – Gefangenenbibliotheken als Portale begrenzter Freiheit zur sinnvollen Freizeitgestaltung für inhaftierte."

Day, John Michael: "Supporting human culture and values." (read at the Libraries Serving the General Public open session)

Guidelines Completed:

* - *French, Spanish, Finnish and Danish translations: Guidelines for library services to persons with dyslexia*

* - *Japanese translation: Guidelines for easy-to-read materials*

The Section's membership was 74.

*Mid-year
meeting
2004*

Six members attended the mid-year meeting held in The Hague, March 11th - 12th, 2004. Much of the meeting focused on planning a joint LSDP / Libraries Serving the Blind (LSB) program for the 2004 Buenos Aires meeting, which was to focus on copyright exception legislation for print handicapped people – universally applied copyright legislation for materials needed by the disadvantaged had been an ongoing standing committee goal for some time. Further discussed was the planned LSDP / LSB joint satellite meeting in Gothenburg, Sweden, to be held prior to the 2005 Oslo conference.

The standing committee was especially happy to learn that IFLA headquarters accepted its latest Strategic Plan, considering it to be “**a perfect model.**”

Finally, the standing committee agreed on practical ways to recruit new LSDP members. Those included: press releases in library journals that would highlight the Section's work, publications available on the Web and how to join; additional contacts through Internet postings to library association discussion lists or through association membership mailings; and personal contacts in SC member countries.

The annual conference was held in Buenos Aires, August 22nd – 27th; 3 standing committee members attended.

At the LSDP standing committee's two meetings held during the conference, the Section's Strategic Plan was again reviewed for adherence to goals and objectives. Plans for the upcoming Oslo annual conference program and satellite meeting in Gothenburg on accessible libraries were also reviewed and finalized.

Program: Balance of Copyright and Licensing: Access to Information for Print Handicapped People (Joint session with Libraries for the Blind)

*Annual
Conference
2004
(Buenos
Aires)*

Papers Read:

King, Stephen: “Copyright: how can barriers to access be removed? An action plan for the removal of some copyright barriers that prevent equitable access to information by people with print disabilities.”

Owen, Victoria: “Towards the ideal: steps toward improved access.”

Lung, Geidy: “Copyright exceptions for the visually impaired: international perspective.”

Roos, Johan: “Copyright protection as access barrier for people who read differently: the case for an international approach.”

Cabanellas de las Cuevas, Ana Maria: “Perspectives from publishers and users in South America.”

Lecuona, Pablo: “The Tifolibros model: international cooperation for delivery of digital books to blind people.”

Guidelines Completed:

* - *Japanese, and Russian translation: Guidelines for library services to persons with dyslexia*

* - *Croatian and Japanese translations: Guidelines for library services to deaf people (2d ed)*

2004 – 2005

LSDP's min-year meeting was held in London, March 1st – 2nd; 5 members attended.

Mid-year meeting 2005

A topic of concern was the revision of LSDP's informational brochure, needed not only to update LSDP's information but also because IFLA's plan (2003) to publish a single brochure that would contain summarized information about each Section had not materialized.

The Strategic Plan for 2004 – 2005 continued to focus on major areas of concern, and with some adjustments to the previous year's Plan, included the following:

Strategic Plan 2004-2005

1. Promote the development and adoption of standards and guidelines to ensure equal access to library services;
2. Identify and demonstrate successful practices in the provision of services;
3. Identify potential partners outside of the library profession;
4. Provide information about the work of the Section and standing committee;
5. Promote membership of the Section and maintain as broad an international representation as possible;
6. Promote [the] availability of and access to resources for persons who need alternative materials and services;
7. Identify and demonstrate tools and methods that facilitate access.

The annual conference was held in Oslo, August 14th – 18th; 16 SC members attended. Standing committee meetings focused on the election of officers, the upcoming LSDP 75th anniversary to be celebrated at the 2006 annual conference (Seoul), and plans for the 2006, 2007, and 2008 annual conferences,

Program: Equal Access to Libraries = Opportunity for All

Papers Read:

Nielsen, Gyda Skat, Irvall Birgitta: "Access to libraries for disabled persons checklist: a practical tool"

Annual Conference 2005 (Oslo)

Forrest, Margaret: "Towards an accessible academic library: using the IFLA checklist"

Wiederholt, Mogens: "National accessibility strategies for persons with disabilities."

Poster Session:

Moseid, Tone: The Accessible Library - a voyage of discovery - For all?
For all?

Satellite Meeting: "Accessible libraries" Gothenburg, Sweden, August 10th – 12th, 2005 (held in conjunction with Libraries for the Blind Section and the Regional Library of Vastra Götaland, Sweden).

This region of Sweden had been known for its work in making libraries accessible for all citizens. As such, it was an appropriate venue for this conference. HRH Crown Princess Victoria of Sweden opened the meeting on August 10th

*Satellite
meeting,
Gothenburg*

Papers read focused primarily on accessibility in various academic and public libraries in the region as well as other cultural institutions. LSDP standing committee member Tone Moseid spoke on "Universal Design for cultural institutions;" standing committee member Gyda Skat Nielsen, spoke on the "Accessibility check list by IFLA's Libraries Serving [the] Disadvantaged Section."

Standing committee members Birgitta Irvall and Gyda Skat Nielsen co-directed conference arrangements.

One hundred thirteen people participated in the two-day program.

Guidelines Completed:

* - *French translation: Guidelines for library services to hospital patients and the elderly and disabled in long-term care facilities.*

* - *Croatian translation: Guidelines for easy to read materials*

* - *Croatian and Swedish translations: Guidelines for library services to persons with dyslexia*

2005 - 2006

*Section
Review
November,
2005*

Joanne Locke, LSDP SC chair, completed and presented to IFLA a section review containing both statistical and contextual information. The multi-page document received input from a number of SC members and covered the period 2001-2005. IFLA required all sections to complete a review.

The standing committee's mid-year meeting was held in New York City, February 20th – 21st; 9 members attended. Discussion was held on the Section's program for the upcoming annual conference in Seoul, as well the 2007 and 2008 conferences, to be held in Durban and Quebec City respectively.

*Mid-year
meeting
2006*

Discussed also was LSDP's Strategic Plan, which it was agreed would remain unchanged from the previous Plan.

The committee settled finally on a policy for languages of articles accepted for publication in LSDP's newsletter: English would be the primary publication language with the four other IFLA languages – French, German, Russian and Spanish – a second option.. Voluntary translations for articles submitted in languages other than English would be sought wherever possible.

Finally, the committee reviewed IFLA's GB Document 05-123RR, which centered on the implementation of the 2001 IFLA statutes, and made extensive recommendations for adjustments.

Nine SC members attended the annual conference, held in Seoul, August 20th – 24th.

75th
Anniversary
brochure

The Section's 75th anniversary brochure, which was written by standing committee members Tone Moseid and Nancy Panella, and designed and produced by Tone Moseid, was distributed at the annual conference. The brochure highlighted LSDP's long and productive history as well as its current work and goals.

Nine members attended the standing committee meetings in Seoul. Of considerable note, the chair reported that LSDP's section review – mandated of all IFLA sections and submitted by LSDP at the end of 2005 – had been very well received by the CB and GB. IFLA decisions based on the completed reviews, e.g., section mergers, section closures, was pending.

The standing committee also discussed the possible need for a change in LSDP's name, noting in particular the sometimes negative connotation of the word "disadvantaged."

Annual
Conference
2006
(Seoul)

Program: Library Services for Dyslexic Patrons

The session was very well attended, and attracted some 160 people. It also included formal congratulatory wishes from the European Dyslexia Association

Papers read:

Mortensen, Helle Arendrup: "Knowledge sharing also for disabled readers."

Nielsen, Gyda Skat: "Library services to persons with dyslexia:

Nomura, Misako: "Development of information and library services to persons with dyslexia - Asian experiences."

Lee, Youngsook: "Asian library practices of serving persons with dyslexia: survey findings."

Hong, Sungdo: "Knowledge sharing also for disabled readers."

Poster Session:

Kikuchi, Yu: Hospital patient's libraries

Gabriel, Dunja Marija: Library services for the persons with special needs - determining the problem of reading and writing causing the changes in the behaviour of juvenile in the young offenders in Croatia.

Locke, Joanne: LSDP's 75th Anniversary

Guidelines Completed:

* - *Access to libraries for persons with disabilities - CHECKLIST*

* - *German translation: Guidelines for library services to persons with dyslexia*

* - *Guidelines for library services to prisoners (3d ed)*

* - *French and Russian translations: Guidelines for library services to prisoners (3d ed)*

2006 - 2007

*Mid-year
meeting
2007*

The standing committee held its mid-year meeting in London, February 26th – 27th; 7 members attended.

Much discussion was held on planned LSDP events for the upcoming Conference in Durban: the theme will be “Social Inclusion.” Discussion also centered on proposed guidelines and other publications as well as translations of existing guidelines. These publications, which are specific to LSDP’s areas of concern, e.g., library services to people with dementia, dyslexia, to prisoners, have proven extremely helpful to practitioners in the field, and there is always high demand for translations, both in IFLA and non-IFLA languages

LSDP’s Strategic Plan - ways to accomplish its vision for library services to the disadvantaged - remained unchanged from 2004-2005.

The annual conference was held in Durban, August 19th – 23rd; 7 SC members attended.

Plans to revise the section brochure were put on hold pending the decision on a possible name change - the proposed new name is Accessible and Inclusive Library Services Section. When the brochure is finally revised, it will be translated into both official and non-official IFLA languages.

*Annual
Conference
2007
(Durban)*

Program: Social inclusion: how can public libraries embrace the challenge of reaching out to serve all people in their community? (The program was a full-day session planned by and given jointly with other Division III Sections. The papers read varied in focus and content.)

LSDP Papers read:

Lee, Youngsook: “Task force team for the establishment of the National Support Center for Library Services to People with Disabilities.”

Poster Session:

Gabriel, Dunja Marijia and Sabljak, Ljiljana: The right to literacy and knowledge

Lehmann, Vibeke: Prison libraries

Nielsen, Gyda Skat and Mortensen, Helle Arendrup: Library services to persons with dementia

Guidelines Completed:

* - *German translation: Guidelines for library services to hospital patients and the elderly and disabled in long-term care facilities*

* - *Croatian, Farsi and German translations: Guidelines for library services to prisoners (3d ed)*

* - *German translation: Access to libraries for persons with disabilities – CHECKLIST*

2007 – 2008

- The standing committee's mid-year meeting was held in Paris, February 22nd - 23rd: 14 members and 3 guests attended. Discussion centered on the section's program for the upcoming annual conferences to be held in Quebec City and Milan respectively.
- Discussed also were LSDP's in-process projects, i.e., an updated (2d.ed.) Resources Book - the first edition was published in 2001 - a new edition of the easy-to-read guidelines, and a new publication, Guidelines for library services to blind and deaf people.
- Mid-year meeting 2008* New projects proposed included: a glossary of LSDP terms and definitions; ICT for disadvantaged groups;
- Much time was again spent discussing a name change for the section. Originally considered and debated at the annual conference in Durban (2007), the standing committee continued to differ on approaches and names that would effectively portray the groups for whom the section advocates. Though not endorsed by all SC members, the standing committee decided, finally, to submit for CB approval the name Accessible and Inclusive Library Services Section. (The few SC members who disagreed with the proposed name thought it too broad and general.)
- Annual Conference 2008 (Quebec City)* Eight standing committee members and seven guests attended the standing committee meetings at the annual conference in Quebec City, August 10th through August 14th.
- The chair discussed at length the new IFLA statutes, which in part, reduced the number of IFLA sections from 7 to 5. LSDP would be a part of Division III - Library Services.
- Since the CB rejected the new name proposed at the mid-year meeting on the grounds that it was too vague, the standing committee had a lengthy discussion on an alternate name choice. It finally chose **Library Services to People with Special Needs**, which was first proposed in Durban in 2007, and which received some SC support at the 2008 mid-year meeting. IFLA accepted that name, and it was officially adopted in November, 2008.
- New section name*
- Program:**
- Session 1 – Baby Boomers**
- Papers read:**
- Kleimann, Allan M: "Senior spaces."
- Stringer, Ian and Stringer, Paul: "Downloads by the busloads - the way forward for talking books."
- Pottie, Christina: "Hanging out in the library – old school." (Given by Allan Kleimann).
- Session 2 - ICT**
- Papers read:**
- Pujol, Monique: "E-reading for disabled persons: The French Digital Library for the Disabled (Bibliothèque numérique pour le handicap – BnH)
- Guérin, Claudie: "Reading in hospitals and ICT."

Forrest, Margaret: “E-learning to support the development of disability awareness skills: a case study.”

Guidelines Completed or In-process:

- * - *Guidelines for library services to persons with dementia*
- * - *Korean and Slovenian translations: Guidelines for library services to persons with dyslexia*
- * - *Spanish and Swedish translations: Guidelines for library services to prisoners (3d ed)*
- * - *Korean translation: Guidelines for library services to deaf people*
- * - *Croatian and Korean translation: Access to libraries for persons with disabilities – CHECKLIST*
- * - *Korean translation: Guidelines for easy-to-read materials*

**SECTION OF LIBRARIES SERVING DISADVANTAGED PERSONS
PAPERS PRESENTED AT THE ANNUAL CONFERENCES**

**67th Council and General Conference
Boston, U.S.A.: 2001**

*Biological and Medical Sciences Libraries with Libraries Serving Disadvantaged
Persons Workshop*

Burnham, E. (2001). Medline Plus: A comprehensive web-based health information resource.

Green, H. (2001). Tour of a comprehensive consumer health center.

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Compiled by a Working Group chaired by Jean M. Clarke. 1984.

ISBN 90-70916-02-9

Report No. 24

Guidelines for Library Services to Deaf People.

By John Michael Day under the auspices of the Section of Libraries Serving Disadvantaged Persons. 1991.

ISBN 90-70916-28-2

Report No. 34

Guidelines for Library Services to Prisoners.

Edited by Frances E. Kaiser. 1992.

ISBN 90-70916-42-8

(Revised edition available – see Professional Report No. 46)

Report No. 37

Pautas para Servicios Bibliotecarios para Prisioneros.

Editadas por Frances E. Kaiser.

Traducidas al español por Monica Allmand. 1993.

ISBN 90-70916-46-0

(Spanish translation of Professional Report No. 34)

Report No. 45

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Von John Michael Day. 1995.

ISBN 13 : 978 - : 90-70916-54-1

(German translation of Professional Report No. 24)

Report No. 46

Guidelines for Library Services to Prisoners.

Edited by Frances E. Kaiser. 1995.

ISBN 13 : 978 - : 90-70916-55-X

(Revised edition of Professional Report No. 34)

Report No. 47

Richtlinien zur Bibliotheksversorgung van Häftlingen.

Von Frances E. Kaiser. 1995.

ISBN 13 : 978 - : 90-70916-56-8

(German translation of Professional Report No. 46)

Report No. 54

Guidelines for Easy-to-Read Materials.

Compiled and edited by Bror I. Tronbacke. 1997.

ISBN 13 : 978 - : 90-70916-6-49

Report No. 56

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Compiled and edited by Bror I. Tronbacke. 1998.

ISBN 13 : 978 - : 90-70916-67-3

(Spanish translation of Professional Report No. 54)

Report No. 57

Richtlinien für Easy-Reader Material.

Compiled and edited by Bror I. Tronbacke. 1999.

ISBN 13 : 978 - : 90-70916-68-1

(German translation of Professional Report No. 54)

Report No. 59

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Compiled and edited by Bror I. Tronbacke. 1999

ISBN 13 : 978 - : 90-70916-71-1

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Compiled and edited by Bror I. Tronbacke. 1999.

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Report No. 63

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ISBN 13 : 978 - : 90-70916-75-4

Report No. 64

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ISBN 13 : 978 - : 90-70916-76-2
(Spanish translation of Professional Report No. 62)

Report No. 65

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ISBN 13 : 978 - : 90-70916-77-0
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Report No. 66

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Zweite Auflage. Herausgegeben von John Michael Day. 2000.
ISBN 13 : 978 - : 90-70916-78-9
(German translation of Professional Report No. 62)

Report No. 67

Руководство для библиотек, обслуживающих пациентов больницы, пожилых людей, людей с физическими и психическими недостатками в учреждениях с длительным уходом
Compiled by a working group chaired by Nancy Mary Panella under the auspices of the Section of Libraries Serving Disadvantaged Persons. 2000.
(Russian translation of Professional Report No. 61.)
ISBN 13 : 978 - : 90-70916-79-7

Report No. 69

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Compiled by a working group chaired by Nancy Mary Panella under the auspices of the Section of Libraries Serving Disadvantaged Persons. 2001.
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Report No. 70

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By Gyda Skat Nielsen and Birgitta Irvall under the auspices of the Section of Libraries Serving Disadvantaged Persons. 2001.
ISBN 13 : 978 - : 90-70916-82-7

Report No. 74

Directives pour les Services de Bibliothèques aux personnes dyslexiques.
By Gyda Skat Nielsen and Birgitta Irvall. Publié sous les auspices de la Section des Services de Bibliothèques pour les publics défavorisés.
ISBN 13 : 978 - : 90-70916-86-X
(French translation of Professional report No. 70)

Report No. 76

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By Gyda Skat Nielsen y Birgitta Irvall. Bajo los auspicios de la Sección de Bibliotecas al Servicio de Personas con Desventajas.

ISBN 13 : 978 - : 90-70916-88-6

(Spanish translation of Professional Report No. 70)

Report No. 79

Руководство по библиотечному обслуживанию лиц, страдающих дислексией.

By Gyda Skat Nielsen and Birgitta Irvall under the auspices of the Section of Libraries Serving Disadvantaged Persons 2003.

ISBN 13 : 978 - : 90-70916-93-2

(Russian translation of Professional Report No. 70)

Report No. 83

Guide à des Bibliothèques desservant des Patients Hospitalisés, des Personnes âgées et handicapées dans des Institutions de long Séjour.

Rapport rédigé par un Groupe de Travail sous la responsabilité de Nancy Mary Panella dans le cadre de la Section des Bibliothèques desservant des publics défavorisés.

Traduction en français : Georgette Rappaport

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Report No. 89

Access to libraries for persons with disabilities - CHECKLIST

By Birgitta Irvall and Gyda Skat Nielsen

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Report No. 91

Richtlinien für das Bibliothekswesen zur Unterstützung von Legasthenikern

Gyda Skat Nielsen und Birgitta Irvall unter den Auspizien des Sektions der Bibliotheken für benachteiligte Personen

The Hague, IFLA Headquarters, 2005. - 28p. 30 cm.

ISBN 13 : 978 - 9077897062

(German translation of IFLA Professional Report 70)

Report No. 92

Guidelines for library services to prisoners

By Vibeke Lehmann and Joanne Locke

The Hague, IFLA Headquarters, 2005. - 24p. 30 cm.

ISBN 13 : 978 - 9077897070

(Revised version of IFLA Professional Report 46)

Report No. 93

Международная федерация библиотечных ассоциаций и учреждений

Guidelines for library services to prisoners (3d Edition)

The Hague, IFLA Headquarters, 2005. - 24p. 30 cm.

ISBN 13 : 978 - 90-77897-09-7

(Russian translation of IFLA Professional Report 92)

Report No. 94

Zugang zu Bibliotheken für Menschen mit Behinderungen - Prüfliste

Von Birgitta Irvall und Gyda Skat Nielsen

Deutsche Übersetzung: Elke Dittmer

The Hague, IFLA Headquarters, 2006. - 19p. 30 cm.

ISBN 13 : 978 - 90-77897-10-0

(German translation of IFLA Professional Report 89)

Report No. 95

Richtlinien für Gefangenenbüchereien (3. Ausgabe)

By Vibeke Lehmann and Joanne Locke

The Hague, IFLA Headquarters, 2006. - 29p. 30 cm.

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(German translation of IFLA Professional Report 92)

Report No. 97

Recommandations a l'usage des bibliothèques de prison (3^e édition)

Par Vibeke Lehmann et Joanne Locke

La Haye, IFLA, 2005.-24p. 30cm.- (Rapports professionnels IFLA: 97)

ISBN 13 : 978-90-77897-13-5

(French translation of IFLA Professional Report 92)

Report No. 98

Richtlinien für Patientienbibliotheken und Bibliotheken für Senioren und Behindertete in Langzeitpflegeeinrichtungen

Zusammengestellt von einer Arbeitsgruppe unter Vorsitz von Nancy Mary Panella unter Schirmherrschaft der Sektion Bibliotheken für Benachteiligte Menschen.

The Hague, IFLA, 2006.-63p. 30cm.- (IFLA Professional Report: 98)

ISBN-13 978-90-77897-14-3

(German translation of IFLA Professional Report 61)

Report No. 99

Pautas para servicios bibliotecarios para reclusos (3ra Edición)

Vibeke Lehmann y Joanne Locke, traducido por Jenny Pérez Rodríguez

ISBN 978-90-77897-15-7

(Spanish translation of IFLA Professional Report 92)

Report No. 104

Guidelines for Library Services to Persons with Dementia

Helle Arendrup Mortensen and Gyda Skat Nielsen.

The Hague, IFLA Headquarters, 2007. – 20p. 30 cm.

ISBN 978-90-77897-22-5

ISSN 0168-1931

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Other Translations:

Catalan: "Guidelines for library services to prisoners" (Report No. 92)

Recomanacions de serveis bibliotecaris per a interns

Farsi: "Guidelines for library services to prisoners" (Report No. 92)

Finnish: "Access to libraries for persons with disabilities - CHECKLIST"

Kirjastonkäytön saavutettavuuden varmistaminen: työkalupakki (Report No. 89)

Japanese: "Guidelines for Library Services to Persons with Dyslexia" (Report No. 70).

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