

Why Does Public Access in Libraries Matter?

Internet access is increasingly essential for the realisation of economic, social, political and cultural rights – in particular at the time of COVID-19.

Libraries and other community institutions are a key part of the infrastructure for delivering this through public access solutions.

1. Because they don't have **internet access** at home
2. Because they don't have the **right device**
3. Because they don't have **enough data**
4. Because their **connection** is slow or unreliable
5. Because they **feel more comfortable** going online in a library
6. Because they need a space to **develop skills**
7. Because they want **content and tools** available through libraries
8. Because they aren't allowed to use the **internet at home**
9. Because they want **support** from a human being
10. Because no-one's internet connection is 100% **guaranteed**

