Why Does Public Access in Libraries Matter?

Internet access is increasingly essential for the realisation of economic, social, political and cultural rights – in particular at the time of COVID-19.

Libraries and other community institutions are a key part of the infrastructure for delivering this through public access solutions.

1. Because they don’t have internet access at home
2. Because they don’t have the right device
3. Because they don’t have enough data
4. Because their connection is slow or unreliable
5. Because they feel more comfortable going online in a library
6. Because they need a space to develop skills
7. Because they want content and tools available through libraries
8. Because they aren’t allowed to use the internet at home
9. Because they want support from a human being
10. Because no-one’s internet connection is 100% guaranteed