A successful and interactive discussion took place during the Workshop 7. It can be summarized in 10 recommendations.

**Recommendations**

We need:

1. To continue awareness raising activities on the issue and develop a European/Global Fora for discussion in the multistakeholder format;

2. To underline the need for European Framework and policies on the Inclusion of vulnerable, marginalized communities, people with disabilities (taking into account differences of handicaps) in the Information society;

3. To develop tools to measure the implementation of legal Framework and policies to ensure effective actions;

4. To continue developing technical solutions by engaging with private sector and ensuring financial support for European solutions. To continue the work on accessible infrastructure by creating support to European libraries;

5. To ensure the priorities of Universal Design are applied;

6. To recommend to the ICANN and communities working on the new gTLDs program, to develop particular projects for vulnerable communities to create new opportunities for this target group;

7. To adapt and continue working on e-educational solutions and media literacy methodologies to deliver access to content and capacity building tools, and also e-governmental solutions;

8. To focus on the needs of local communities by engaging local communities in the implementation of legal Framework actions and policies;

9. To present the issue of digital inclusion in business friendly language;

10. To underline the need for National Strategies on digital inclusion, as an outcome of European policies, to be implemented in close cooperation and engagement with local authorities.

These recommendations can be implemented by:
Involving all stakeholders
Developing a European framework
Speaking to each other
Taking care of each other
Being proud of what we are doing.