Due to COVID-19 pandemic in Serbia, a state of emergency in Republic of Serbia has been declared on 15 March 2020. It is lifted on 6 May 2020.

During this period, National library of Serbia has closed to the public, almost all services in the library were redirected to work from home, except security of the building and administrative and financial department necessary for the maintenance of the institution. Also reception of daily and weekly newspapers on the basis of legal deposit continued and all the time it is carried out in the library.

Lifting restrictions started from 21 April when reading rooms were partially re-opened for users. The number of people was limited on maximum 5 people.

Before re-opening, the whole building of the national library was disinfected by the Institute for Biocides and Environmental Medicine.

Work with users currently means maintaining the highest hygiene standards and that is the key priority. That means ensuring disinfecting foot mats and hand sanitizers at all entrances; use of gloves and facemasks; placing guidance at all visible places for maintaining hygiene measures; maintaining a limited number of users and employees in reading rooms and offices in order to reduce physical contacts and to maintain recommended distance of 2 meters between users and employees as well as users among themselves.

The National Library of Serbia, in accordance with the latest decisions, measures and recommendations made by the Government of the Republic of Serbia, as well as respecting the Instructions for the work for libraries made by the City Institute for Public Health, will determine the organizing changes in the library work activities in the further period.

Care and interest for the health of users and employees will be a priority in making all new decisions and measures in the work.

The ordering of library and information materials and resources is carrying out in advance, by sending an e-mail to pitajtebibliotekara@nb.rs; The books are returned to the marked place at a counter. After each return, the counter is disinfected for the next user; returned material is placed on the previously prepared library space-quarantine room. This material is treated in accordance with the recommendations of the Conservation Department of the National Library of Serbia.