



**International Federation of Library Associations
and Institutions**
Knowledge Management Section (SC no. 47)
Annual Reports: 2011- 2012 and 2012 - 2013

This Annual Report covers the two annual report periods August 2011- August 2012 and August 2012 - August 2013

Strategic Plan activities

KM continues making progress on core strategic activities related to the IFLA Goals and associated Priority Activities in the IFLA Strategic Plan for 2010-2015. In 2011-2013 period, activities were identified for the Knowledge Management Standing Committee that supported those Goals and associated Priority Activities:

- *Plan and carry out programs for the IFLA Annual Conferences and involve other IFLA units in Singapore*
- *Encourage a diversity of gender, nationality, languages, and professional backgrounds in the KM section membership*
- *Gather, evaluate and exchange KM information relevant to librarianship by using the features of Web technologies, and integrations with the IFLA website to build an internationally recognized KM resource site (<http://iflakm.wikispaces.com/Welcome>)*

The Knowledge Management Section achieved two productive and fulfilling years for 2011-2013. Guided by the section's mission to provide an international platform to support the development and implementation of a Knowledge Management (KM) culture in libraries, information centers and the profession as a whole, the KM Section focused on its work on following strategic areas:

- Raises the awareness of KM among libraries, librarians and their institutions
- Provides relevant education and training
- Identifies and shares best practices
- Disseminates the results of relevant research
- Creates an interactive virtual knowledge repository and forum for gathering and exchanging KM info, encouraging conversations

- Maintains close contact with other IFLA Sections and Core activities to integrate KM into IFLA and the library and information community, and
- Cultivates next generation of KM leadership, and ensures smooth leadership transition at the Singapore conference.

Core Activities

Programs and Meetings, August 2011, San Juan, Puerto Rico

The KM Standing Committee met twice during the San Juan Conference. Total of 15 Standing Committee members, and 8 guests attended the Standing Committee meetings. The principle agenda items included annually programming planning report out, San Juan session summaries, communications improvements, publication information, and plans for Helsinki conference.

San Juan Open Session:

The SC sponsored an Open Session on the topic “**Applied Knowledge Management: success** participants. The three speakers who presented were well received (Stuart Besefsky had to stand in for an expected speaker from Brazil so he delivered two talks). The Program Development Committee for this session was chaired by Stuart Besefsky and included Agnes Hajdu Barat, Olga Lavrik, Leda Bultrini, and Fay Austin.

San Juan KM Cafe:

The SC was a co-sponsor of a session joint with Library and Research Services for Parliaments called a "KM Cafe". It was composed of a set of tables where discussion took place rather than having presentations by speakers. Each table had a different topic and facilitator, and participants changed tables three times to join discussions of different topics. Jane Dysart was the KM liaison for this program.

San Juan Joint sessions:

KM also contributed to a joint 4-hour program with Bibliography, IFLA/CDNL Alliance for Digital Strategies (ICADS), and National Libraries on "**E-Legal deposit: from Legislation to Implementation; from Ingest to Access**". Sally McCallum was the KM liaison for this program.

KM also joined the Law Libraries, Government Libraries, and the Government Information and Official Publications sections on an open session on "**Promoting Global Access to Law: Developing an Open Access Index for Official, Authenticated Legal Information**" Stuart Besefsky served as the KM liaison to this joint program.

Programs and Meetings, August 2012, Helsinki, Finland

The KM Standing Committee met twice during the Helsinki Conference. Total of 11 Standing Committee members, and 22 guests attended the both meetings. The principle agenda items included annually programming planning report out, Helsinki session summaries, communications improvements, publication information, and plans for Singapore conference.

Helsinki Satellite meeting:

The SC sponsored a satellite meeting on Friday, August 10 on “**Knowledge Management Theory in Action: how to plan, apply, and assess knowledge management in Libraries**”. It was attended by 30 participants from many different countries. There were two excellent tutorials on KM, by Michael Koenig (a founding member or the KM section) and Anja Flicker, and 5 papers on applications of KM principles in work situations. There were good exchanges of ideas after the papers and during a “round table” at the end. The meeting coffee and lunches were supported by ExLibris. The Goethe Institute provided excellent meeting space. The Helsinki Kallio library staff invited the participants to a lovely reception at the library after the meeting. (Kallio library is celebrating 100 years this year.) The Satellite meeting was planned by Leda Bultrini with a committee of Agnes Hajdu Barat, Christel Mahnke, Xuemao Wang, Jane Dysart, and Lois Chan.

Helsinki Open Session:

The SC sponsored one papers program during the conference, Wednesday, August 15. The program on “**Potential of Knowledge Management in Public Libraries**” was very successful with over 300 attendees. The keynote was Claudia Lux, former IFLA president. The papers are available on the IFLA web site. The Program Development Committee for this session was chaired by Agnes Hajdu Barat, and included Olga Lavrik, and Elisabeth Freyre.

Helsinki KM cafe:

The SC was a co-sponsor of a session joint with Library and Research Services for Parliaments called a "KM Cafe" on Monday, August 13. It was composed of a set of 9 "chair circles" where discussion took place. Each circle had a different topic and facilitator, and participants changed circles three times to join discussions of different topics. Jane Dysart was the KM liaison for this program, but was not able to attend the conference. Christel Mahnke and Giuseppe Vitiello were facilitators for café topics. The café was an interesting variation of the usual papers programs and good discussions were reported.

Programs and Meetings, August 2013, Singapore

The KM Standing Committee met twice during the Helsinki Conference.

Knowledge Management planned several programs under the IFLA’s main theme for Singapore “Future Libraries: Infinite Possibilities”. They presented the following programs.

Singapore KM Open Session:

Theme: Open Access in the context of full lifecycle of Knowledge Management

- * ELLEN R. TISE and REGGIE RAJU (Stellenbosch University, Stellenbosch, South Africa) - "Open Access: a new dawn for knowledge management"
- * JANE DYSART (Dysart & Jones Associates, Toronto, Canada) and FRANK CERVONE (Information Services & CIO, Purdue University Calumet, Hammond, Indiana, USA) - "Supporting learning, knowledge sharing & team-based work with Open Access and Open Source technology and tools"
- * IVA BURESOVA (Academy of Sciences of the Czech Republic Library, Prague, Czech Republic) - "Open Access at the Academy of Sciences of the Czech Republic"
- * NOVE E. VARIANT ANNA and DYAH PUSPITASARI (Department of Information and Library, Airlangga University, Indonesia) - "Knowledge sharing in libraries: a case study of knowledge sharing strategies in Indonesian university libraries"
- * WALEED ALI AL-BADI (College of Arts and social Sciences, Sultan Qaboos University, Muscat, Oman) and MUNEER NASSER AL-BATTASHI (The research council of Oman, Muscat, Oman) - "Digital open access initiatives in health information: Oman Medical Journal as a model"
- * HAIPENG LI and LISA SONG (Hong Kong Baptist University; Kowloon, Hong Kong, China)-"Not a possibility, but a reality: sharing unique content via Open Access"

Singapore KM and Academic and Research Libraries Joint Session:

Theme: Agile management: strategies for achieving success in rapidly changing times

- * PETER BURNHILL (EDINA, University of Edinburgh, Edinburgh, Scotland UK) and FRANÇOISE PELLE (ISSN International Centre / Centre International de l'ISSN, Paris, France) - "Who is looking after your e-journals? Telling tales about the keepers registry & your digital shelves"
- * MARGARET TAN (Nanyang Technological University, Singapore) - "Implementing agile management through collaborative social computing"
- * TAMAR SADEH (Ex Libris, Jerusalem, Israel) - "From search to discovery"
- * ANDREW WELLS (University of New South Wales, Sydney, Australia) - "Agile management: strategies for success in rapidly changing times: an Australian University Library perspective"

* MARIELLEN F. CALTER (Stanford University, Stanford, CA, USA) - "MOOCs and the library: engaging with evolving pedagogy"

* JOYCE CHAO-CHEN CHEN (National Taiwan Normal University, Taipei, Taiwan, China - "Opportunities and challenges of MOOCs: perspectives from Asia"

Singapore Other Joint Sessions:

Theme: Building a learning and knowledge sharing organisation with Information Technology, Continuing Professional Development and Workplace Learning and Knowledge Management

Brigadier General (Dr.) Shiang Long Lee, Head, Joint Communications and Information Systems Dept.- Singapore Armed Forces

Knowledge Café with Library and Research Services for Parliaments

New and Exciting - KM Resource Portal

Under leadership of SC members Elizabeth Freyre, Christel Mahnke and Emily Thornton. The KM SC has launched the new KM Resource Center/Portal (<http://iflakm.wikispaces.com/Welcome>). The new portal establishes a comprehensive KM knowledge base which not only functions as preliminary digital repository, but also as a platform for further integration with IFLA wide digital repository.

Collaborations with other IFLA units:

KM SC continues building collaborative partnership with several sections through the joint sponsorship of programs as indicated above.

Membership:

The KM section has over 60 members.

Members of the Standing Committee for the period August 2011- August 2013 were:

Agnes Hajdu Barat
Stuart Basefsky
Theo J. D. Bothma
Leda Bultrini
Lois Mai Chan
Jane Dysart
Judy J. Field
Elisabeth Freyre
Vianou Francois Godonou
Olga Lavik Lvovna
Christel Mahnke

Sally McCallum
K.C. Sahoo
Karolien Selhorst
Xuemao (Shimo) Wang
Steffen Wawra
Zhiqiang Zhang

**Officers:
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Prepared for the Knowledge Management Section by:
Xuemao Wang, Chair, and Sally McCallum, Secretary
August, 2013