

Knowledge Management Meeting I & II
Columbus - Ohio
Saturday, 13 August, 15.15-17.45 h
Tuesday 16 August, 11:30-13:00 h

List of Attendees:

Standing Committee members attending:

Leda Bultrini - I- II	Spencer Acadia I,II
Jennifer Bartlett –I-II	K. Jane Burpee I- II
Frank Cervone I	Klaus Ceynowa I-II
Monica Ertel I-II	Mary Augusta Thomas I- II
Xiao Long I-II	Victor Allan Walusimbi II
Wilda Newman - I- II	Yongheng Zhong I
Julien Sempere - I- II	
Elizabeth Turner I-II	
Corresponding members attending:	
Jane Dysart - I- II	
Xuemao Wang I- II	
Agnes Hajdu Barat - I- II	
Steffen Warra I-II	

Committee members sending regrets: Eva Semertzaki, Elisabeth Freyre, Nsiimoomwe Felix Rwomuzaaano, Hannele Naveri-Ranta

Corresponding Committee members sending regrets; Emily Thornton,

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Leda Bultrini, Chair, called the meeting to order, welcomed visitors and introduced attendees.

The agenda was approved with slight modifications.

Approval of Cape Town Minutes –Minutes approved and posted on KM Website.

Treasurer Report for 2015/2016- No expenditures were made in 2016.

Announcement and report from the Professional Committee: Mary Augusta reported on the Officers workshop on Saturday morning. Donna Scheeder opened the meeting with her mid-term update. She stressed working through the committees to achieve goals. The new Secretary General, Gerald Leitner spoke on his plans for making IFLA more inclusive, with a consultative process with members. Acknowledging growing globalization, IFLA is more needed than ever. He refers to the brain trust that is the 1.2 k membership and seeks more synchronization and cooperation in programming and strengthening the professional units from the bottom up. IFLA needs to provide a Global vision for the future of libraries, with a meeting of officers in Athens planned for the spring. Then 6 regional meetings

and 1st results to be presented in Poland. He wants to hear more from members at every level. Using IFLA as a platform, he will create a universal map of libraries so that members may advocate from the great strength we share. Global vision, local impact is the central tenet.

Discussion of how to get all members of standing committees involved in the work. What motivates members? Urging engagement internally and right sizing the committees to be effective.

Summary of Professional Committee year—looked at quality of unit work, internal communications and celebrated successes. Action plans of 55 of 58 unit were mapped against activities and will report out. The Year End for reporting has changed and this changes the annual report dates. Chairs will submit in October for year ending in August. Web redesign is slightly delayed. All encouraged to participate in the standards review. FRBR, ISBD and UNIMARC. Each SC is to talk about factors that make a dynamic unit and how does each member develop leadership skills. IFLA journal default publication is electronic. New Publication replaces “greenbacks.” The goal is more frequent publishing including adding posters and papers to IFLA Library. Will evaluate *Basecamp* for usefulness and may add *Gizmo* for surveying; still working on solutions for teleconferencing. Each chair is to submit worksheets at the leadership session.

Knowledge Management programs in Columbus/Cincinnati:

KM Satellite Conference “Sharing Practices and Actions for Making Best Use of Organizational Knowledge in Libraries” took place on Friday, August 12 at the Langsam Library, University of Cincinnati, Cincinnati, OH. Spencer Acadia, program chair reported on the thought provoking and lively discussion. The organizing committee included Jennifer Bartlett, Jane Burpee, Eva Semertzaki, X. Long and Frank Cervone. Seventeen IFLA members attended. The session was supported by IAssist and the University of Cincinnati. The papers will be available through the IFLA library and the presentations will be on the KM Wiki. For future meetings, the standing committee discussed using the Satellite meeting as outreach to professionals beyond IFLA attendees.

The rest of the KM activities take place after the second meeting on Tuesday.

Joint session with Academic and Research Libraries “Brave New World - the Future of Collections in Digital Times” (Monday 15, 9:30-12:45). Steffen Wawra, program co-chair

KM, Library and Research Services for Parliaments, Continuing Professional Development and Workplace Learning SC joint session: Knowledge Café “Continuous Learning in Libraries & their Communities” (Thursday 18, 8:30 to 10:30) Monica Ertel, program co-chair. Monica needs 3 rapporteurs and invited our observers to work with us.

KM open session: “Using social media at work: How to share knowledge, improve collaboration and create a mutual savoir-faire?” will be held on Thursday 18, 13:45 - 15:45. Julien Sempéré, program chair. Julien has tested the equipment and met with one of the speakers to try out their tools, as this is experimental with lots of technology and one remote presenter. This session is the last of the conference.

Xuemao is holding an open meeting to gauge interest in a SIG on the digital humanities and digital scholarship. KM folks will support him and attend. The session conflicts with a KM program but they will work it out.

Julien raised concerns about committee members being overloaded and yet we want to do even more. Even at our increased membership, much of the work is tackled by only a small number. Increasing active participation of all members is a good goal for 2017.

Agnes reminded KM that standards (which we don't write) are one of the most important and successful products for IFLA and we need to be aware of any need for them in KM.

Committee members must act on election –all members whose term expires in 2017 need to seek reelection.

The KM dinner is scheduled for Barcelona Restaurant and Bar, 263 East Whittier Street, German Village, Columbus. All attendees and guests are welcome to join in. Mary Augusta Thomas is keeping track of attendees.

Standing Committee activities since the 2015 Cape Town conference. Leda Bultrini, Chair reported that it's been a very good year with publication of our KM book in December. Julien and Leda will represent KM at the IFLA Publications session on Wednesday. KM presented its action plan to IFLA Division III, the plan was lauded and was endorsed. A communications plan has been drafted by Wilda and Monica, with contribution of Julien and K. Jane. It's a living plan for all members to use, and members should seek to incorporate communications activities in all programs. The plan encompasses information, communication and advocacy.

Wilda Newman, Information Coordinator reported on KM website, Newsletter and Social Networking, efforts. Wilda asked for more participation in the KM Wiki/Portal <http://iflakm.wikispaces.com/Welcome>. Wilda encouraged more tweeting from the KM account. Several members signed on to be "KM" and tweeted immediately. We also need to tweet in multiple languages.

The KM Brochure is now available in the KM languages. Copies were placed at info points and at all KM sessions. Thanks K. Jane for the final formatting.

The 2017 Action Plan first steps: KM programs – preliminary discussion for Wrocław, Poland. Two visitors from Science/Technology requested that KM join in an open session on Open Science. Discussion was moved to the second standing committee meeting. We want to have a KM Open Session program (2 hours) using the IFLA Wrocław theme: "Libraries. Solidarity. Society" (<http://2017.ifla.org/>)

Adjournment

Knowledge Management Meeting II
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Tuesday 16 August, 11:30-13:00 h

Leda Bultrini, Chair, called the meeting to order, welcomed visitors and introduced attendees.

Joint session with Academic and Research Libraries "Brave New World - the Future of Collections in Digital Times: Services without Content OR Content in Context?" (Monday 15, 9:30-12:45). Steffen

Wawra, program co-chair reported on the very well attended joint session. Social media covered the session with many texts and tweets. KM will link the presentations to webpages of global colleagues. Klaus Cenoywa's presentation offered a rousing close.

Discussion and preliminarily decision on KM Open Session for Wrocław, Poland. Since representatives from Science and Technology had asked the Committee to consider a joint session in Wrocław, their request was discussed with some debate on whether open science and open access while important at the moment, might not be the best use of KM session time. Discussions did not resolve if this is an appropriate topic for our sponsorship because it can be seen either as tangential to knowledge management or as a core challenge. Research data and curating of data offered an alternative urgency. This could be tied to H2020: European project for open research and managed data.

Leda offered her concerns that the open session might be better devoted to topics that are in the IFLA Trend update. Liz, Agnes and Klaus will work together to refine the subject of the session in time for the submission deadline of early Fall.

Discussion and preliminarily decision on Satellite meeting. The committee Satellite meeting request was accepted by IFLA HQ. The full day meeting will be on August 18. The draft topic placeholder was "New directions in Knowledge Management, with the explanation: Knowledge Management (KM) is constantly evolving and now encompasses a number of aspects, business intelligence, analytics, etc., not previously identified with KM. Select papers will show a variety of ways that information agencies are using to incorporate some of these emerging concepts into their KM work. Part of the session will be devoted to conversations exploring future trends in KM." That can be changed. Eva Semertzaki and Elizabeth Freyre will serve as co-chairs. Spencer and Long offered assistance in planning.

Knowledge Management Café: We will look for partners for another Café based on its popularity. For 2017, committee would like to offer tables in some of the IFLA languages. Monica will organize and find other committees to assist.

Resumed discussion of the Wiki as a means of communication. The wiki is under used so the committee talked about ways to make it more central to achieving our goals. KM members have suggested a number of projects to make information on KM more accessible. If the WIKI was seen as a platform for all these projects, then it could be more useful. This would include the tool kit that has been discussed, a library for slides from earlier papers, and a calendar of events. We also need an advocacy document for KM—for use on social media to attract members and to demonstrate the usefulness of KM for Librarians.

Other actions and responsibilities (to-do lists):

Possible cooperation with Library Building and Equipment Section for an OS or a SM in 2018.

Leda Bultrini will update the annual report and submit by the new deadline in November.

Adjournment