



IFLA Section Knowledge Management



World Library and Information Congress
85th IFLA General Conference and Assembly
24-30 August 2019, Athens, Greece

Minutes for IFLA KM Business Meetings I and II

Minutes for IFLA KM Business Meeting I

Saturday, 24 August 2019

15:45 – 17:45, Session 043 – Meeting Room HAEF 213

Minutes taken by Julien Sempéré, ongoing Secretary

List of attendees

Standing Committee members attending:

Eva Semertzaki – I, II	I: ongoing Chair; II: elected Chair; 2 nd term
Julien Sempéré - I	I: ongoing Secretary; 2 nd term
Spencer Acadia – I, II	II: elected Secretary; 2 nd term
Elizabeth Turner – I, II	II: appointed Information Coordinator; 2 nd term
Frank Cervone – I, II	Chair, Joint open session 2019; SC member; 2 nd term
Monica Ertel – I, II	Co-chair, Knowledge café 2019; SC member; 2 nd term
Maggie Farrell – I, II	Incoming SC member
Elisabeth Freyre – I, II	SC member; 2 nd term
Ágnes Hajdu Barát – I, II	SC member; 2 nd term
Stephen Lei – I, II	Incoming SC member; 1 st term
Zheng Liu – I, II	SC member; 2 nd term
Mary August Thomas – I, II	SC member; 2 nd term
Tyler Walters - I	Incoming SC member; 1 st term
Victor Allan Walusimbi – I, II	SC member; 2 nd term

Zheng (John) Wang – I, II	SC member; 2 nd term
Steffen Wawra – I, II	Incoming SC member; 1 st term
Long Xiao – I, II	SC member; 2 nd term
Victor Allan Walusimbi – I, II	SC member; 2 nd term
Xuemao Wang – I, II	Convener DH/DS SIG
Leda Bultrini – I, II	Corresponding member; 2 nd term
Jane Dysart – I, II	Corresponding member
Wilda Newman – I, II	Corresponding member
David Byrne – I, II (via Zoom)	Appointed Corresponding member

1. Welcome and apologies

Apologies: K. Jane Burpee (ongoing Information Officer); Nisiimoomwe Felix Rwomuzaano, Sylvia Piggott

2. Approval of the Agenda

The agenda is approved

3. Introduction of attendees

Attendant list filled by participants

Sad news Judy Field passed away, former member of the section and president of the KM

4. Standing Committee membership matters

- Elections of new Officers

Julien Sempéré and Spencer Acadia are nominated for secretary. Julien does not want to take part to the election. Spencer Acadia is elected for a first term.

Eva Semertzaki is nominated and elected as president for a second term.

- [Standing Committee roles and responsibilities \(https://www.ifla.org/officers-corner/sc-members#roles\)](https://www.ifla.org/officers-corner/sc-members#roles)
- Appointment of new Information Coordinator

K Jane is an outgoing member. Eva proposes Liz Turner as Information coordinator. Liz Turner is appointed.

- Renewal/retirement of corresponding members: 3 corresponding members; of them 1¹ ending 2nd term; 2 corresponding members are invited and appointed by the chair to renew their 2-year term for another 2 years (3 vacant positions)²

Leda Bultrini is continuing, Wilda Newman is not continuing. Jane Dysart is ending her second term. They are 2 free positions. David Byrne is a new corresponding member. K Jane Burpee is too a new corresponding member.

5. Approval of Kuala Lumpur Minutes (already published on [IFLA KM website](https://www.ifla.org/files/assets/km/minutes/minutes/wlic_km_minutes_2018.pdf) (https://www.ifla.org/files/assets/km/minutes/minutes/wlic_km_minutes_2018.pdf) and on Basecamp)

Minutes are approved

1. Treasurer Report for 2018-2019: no spending in 2018-2019 to report

6. Announcements and report from the Professional Committee

(Officers Briefing: 24-8-2019, 08:00-11:00):

- a. items for information

Eva explains it was a presentation of IFLA strategy and the new action plan. They encourage units to work together. We have to think about from 1 to 4 focus area. K. Albright from Training and Education section explains that they have done a survey about information competencies with different organizations and did map. In that process, they created a framework and an international survey. Now, they want to know specifically about competencies. Possibility to link with CPWDL section. Proposal to organize together a Satellite Meeting as a workshop delivering materials and toolkit.

Spencer mentions the idea is great but regarding the current literature, they are already researchers working on that. Proposal to reach out researchers specialized in Education KM in LIS field.

Scope has to be precise.

- b. responses to specific questions raised by the Section.

¹ The outgoing corresponding member may seek nomination as a Standing Committee member in October 2020.

² New Corresponding members are appointed by the new chair after the elections.

7. Secretary's report on membership and other IFLA HQ and SC organizational matters Standing Committee. Julien's report on the KM Standing Committee:

- a. 20 ongoing SC members; of them 5 members ending 2nd term
- b. Welcome 20 incoming SC members. The new SC elected members are Steffen Wawra, Stephen Lei, Tyler Walters, Dawei Wei, Maggie Farrell and Daniel Okumu

8. Action plan 2018-2019: revision and update

(https://www.ifla.org/files/assets/km/strategic-plan/Files/km_section_action-plan_2018_2019.pdf)

- a. Standing Committee activities since the 2018 Kuala Lumpur WLIC

Minutes communicated: useful

Suggestion by Mary Augusta: good to try to have a general call (or two East and West) with all the members. Monica suggests 7.30 AM and 7.30 PM.

9. New Action Plan in accordance with IFLA Strategy 2019-2024

- a. Focus Area 1³: proposed joint project between KM and SET (Section Education and Training) (see at [Basecamp](https://3.basecamp.com/3833672/buckets/4944041/uploads/1946213414), <https://3.basecamp.com/3833672/buckets/4944041/uploads/1946213414>)
 - i. Discussion – the Action Plan will be finalized during the KM SC II – potential presence of representative from SET

10. Communication activities of KM Section

- b. [Communication Plan 2018-2019](https://www.ifla.org/files/assets/km/strategic-plan/Files/ifla_km_communication_plan2018-2019.pdf) (https://www.ifla.org/files/assets/km/strategic-plan/Files/ifla_km_communication_plan2018-2019.pdf)
- c. Communication with members (mailing list, web pages, social networking)
- d. Publications authored by the Section (KM Newsletter)
2 Newsletters published this past year
- e. Communication within the SC (email, Basecamp, leaders Zoom meetings)

³ Action plan sent on time to Division III Chair for remarks.

11. Annual report 2017-2018 of KM Section: revision and update to take into account completed activities (https://www.ifla.org/files/assets/km/annual-report/km_section_47_annual-report-2017-2018_final_shorter.pdf)⁴

12. Update from ongoing activities, working groups or projects: Knowledge

Management Section programs in Athens; last minute planning

- a. KM Satellite Meeting: *Artificial intelligence (AI) and its impact on libraries and librarianship*, joint KM and DH/DS SIG (Thursday, 23-8-2018, Ionion University Corfu, Greece)

Xuemao Wang, programme co-chair, reported: Very successful SM. 36 people attended. Very good participation from local people.

We had 7 speakers solo, 11 countries represented. We had speakers from several countries, 20min talk then Q&A session. Questions about the meaning of AI for library communities.

Presentations will be on the website.

- b. Joint open session (KM with IT Section and Big Data SIG): Data mining and artificial intelligence to transform knowledge management and information services in libraries and information organizations (Monday 26-8-2019, 11:45-13:15, Session 114, Mitropoulos Hall)

Frank Cervone, Programme chair referred to the issue about the time allocation for the JOS. It has been solved with IFLA HQ by Eva and Frank.

- c. Joint session (KM, CPDWL, LRSP): 6th Knowledge Café 2019: 12 topics in 12 round tables (Tuesday 27-8-2019, 14:45-15:45, Session 184, Banqueting Hall)

Monica Ertel, programme co-chair, noticed that everything is ready. Monica will communicate the summaries after the Knowledge Café.

- d. Digital Humanities/Digital Scholarship SIG (Tuesday 27-8-2019, 16:15-18:45, Session 197, Business Meeting Room 4)

⁴ Deadline to submit the Annual Report 2018-2019: 31 October 2019

Xuemao Wang, convener, reported that the SIG has to decide to begin a section: annual question. Open session joint otherwise

e. IFLA Journal Special issue on Knowledge Management

Wilda Newman and Leda Bultrini editors of the Special Issue reported

Call for paper:22 proposals 13 countries, 6 rejected. 4 articles have been accepted so far. Other are going for a second or third review. Wilda and Leda meets Steve Witt and have to decide when we want to publish the issue: end 2019 or beginning 2020, one or two issues.

Some papers could offer publication in other IFLA issue because they are good papers, but they are not KM papers.

f. Division III. Lightening talks

Liz and Julien will participate to the Lightening talks about a dance heritage project.

- g. KM dinner at [Vlassis](http://vlassisrestaurant.gr/en/) restaurant (<http://vlassisrestaurant.gr/en/>), 15, Meandrou str., Ilissia, Athens (ca. 8 min walf from Megaron Athens International Convention Centre, Monday 26-8-2019, 19.30. Reservation for 25 persons; re-confirmation is requested. Dinner will be self-funded.

13.Action Plan 2019-2020: KM programs – preliminary discussion for WLIC 2020

- a. Satellite meeting – theme, location
- b. KM Open Session program (2 hours for KM Section), Knowledge café (seek for more time from the joint Sections)

The topics will be discussed during KM Business Meeting II

Minutes for IFLA KM Business Meeting II

Wednesday, 28 August 2019

08.00 – 10.30, Session 203 – MAICC Business Meeting 4

Minutes taken by Spencer Acadia, incoming Secretary

1. Call to order and welcome

Eva welcomed the KM SC members and the observers; David Byrne joined the meeting by Zoom. Spencer was introduced by Eva as new incoming Secretary, taking over from Julien. Liz was introduced by Eva as new incoming Information Coordinator, taking over from K. Jane who surrendered her responsibility earlier in the year.

2. Report about WLIC Athens events

Satellite Meeting, 22 August 2019, Ionian University, Corfu

Xuemao reported that the Satellite Meeting (SM) in Corfu was successful. The SM had six paper presentations of 20 minutes each, as well as a Q&A/Discussion panel led by Xuemao. Three main themes emerged from the SM and served as discussion points for the panel:

1. What is artificial intelligence (AI) in the library context?
2. What implications does AI have in the library workforce?
3. What are some ethical issues related to AI in libraries?

The SM was well attended/represented by the local Ionian University community and Xuemao expressed thanks to the university for their involvement. IFLA has reached out to Eva, Xuemao, and Sylvia for consultation of AI in libraries and the potential application of AI to LIS in the creation of a new IFLA Statement for this topic. Regarding availability of SM papers and presentations, Xuemao will ask Liz if she has been in touch with IFLA Library about these. It's possible that presentations (but not papers) may be uploaded to the SM website, but clarification from Liz is needed. If presentations are to be put on the SM website, she will need to send them to Spencer to add.

Joint Open Session

Frank reported that the Joint Open Session with Information Technology (IT) Section and Big Data SIG was successful. The session received special mention in the American Library Association (ALA) American Magazine Blog: <https://americanlibrariesmagazine.org/blogs/the-scoop/ifla-wlic-artificial-intelligence-data-mining/>. Mary Augusta mentioned that the session received a lot of Twitter activity. Leda mentioned that Frank's opening presentation to help inform and guide the session was great. All session papers are available on IFLA Library.

Knowledge Café

Monica reported that both sessions of the Knowledge Café were successful with over 100 delegates in attendance. Monica expressed thanks to the Café moderators and rapporteurs. Jane, Mary Augusta, and Wilda mentioned that many types of libraries, ages and career levels, and countries were represented at the Café. Xuemao asked if any new themes for possible future

SMs or Open Sessions emerged from the Café. Mary Augusta remarked that exploration is needed on how local culture impacts KM and best practices.

Digital Humanities / Digital Scholarship SIG

Xuemao reported that, at the DH/DS Business Session, he explained the history of the DH/DS SIG. Also, at the session, John provided a summary and discussion of findings from the DH/DS survey. The survey received 309 responses over a six-week period and from 33 countries. The survey is still open and may still be distributed to get additional responses: https://nd.qualtrics.com/jfe/form/SV_82IgUdwJD40LpcN. The DH/DS SIG has 18 months remaining before IFLA conducts a required review to determine if the SIG should:

1. Close altogether, or
2. Continue as a SIG for a limited period of time, or
3. Become a Section

At the session, Eva gave the KM Section's endorsement for the SIG to become a Section.

Xuemao reported that the Joint Open Session with the Acquisitions and Collection Development Section was not very well attended.

Division III Session

Liz reported on the *Library Services for a Multicultural World* session where her and Julien led a lightning talk titled *Let's Dance: A Global KM Practice*. Discussion in the session centered around how dance/movement transcends language. The talk resulted in a lot of Twitter activity.

Eva gave thanks to the Standing Committee for their involvement throughout the Congress.

3.KM Section program for WLIC 2020

Action Plan 2019-2020: Focus Area 1

The Education and Training (ET) Section previously proposed that the ET and KM Sections work together on a new Focus Area (see Action Plan 2019-2020). In conjunction with the proposed Focus Area, a Joint Satellite Meeting had been suggested to occur in conjunction with WLIC 2020 on the topic of formal KM education programs around the world. Several in the room expressed concerns about the ET-KM Focus Area including:

- Cultures/Contexts must be considered when discussing KM education.
- The way KM education is defined and what it includes varies around the world.
- Outcomes and products resulting from real-world application KM education must be investigated.
- Even though definitional and relevancy problems exist, KM and KM education must move forward.
- How does the ET Section plan to consider the role(s) of program accreditation?
- Is the relationship between the ET-KM Section partnership unbalanced? What is the benefit of this collaboration to the KM Section?
- Not all KM activities are called KM. How will these be represented and accounted for?

- There is not enough time to conduct the research and work needed for the Focus Area to hold a 2020 Joint Satellite Meeting on it. Instead, the KM Section should hold its own Satellite Meeting with DH/DS but may consider co-sponsoring ET's own Satellite Meeting if asked.

Eva asked for volunteers to be part of a Focus Area Working Group to help further develop the Focus Area. KM members who volunteered for the Working Group were⁵:

1. Frank Cervone (co-chair with ET Section lead)
2. Ágnes Hajdu Barát
3. Leda Bultrini
4. Monica Mooney Ertel
5. John Wang
6. Mary Augusta Thomas (if needed)

Eva suggested and the KM Section agreed to postpone a future Joint Satellite Meeting with ET for the time being until advised by the Working Group.

Satellite Meeting: theme, venue, program chair and committee members

Liz suggested that a 2020 KM-DH/DS Satellite Meeting should encourage deep discussion and engagement such as a hands-on workshop that is human-centered. Leda, John, and Xuemao liked the idea, expressing the need for the Satellite Meeting to focus on real-life, applied, and concrete considerations for KM users. Liz suggested the Section reach out to well-known speakers such as Stephanie Barns and Nick Milton to lead a workshop. In addition, the Section should consult with IFLA to secure project funds for this. Eva proposed a KM-DH/DS Satellite Meeting where half of the day is spent as a workshop with a focus on practice and the other half is reserved for human-centric KM presentations. Eva asked for volunteers for the Satellite Meeting Organizing Committee. The following KM members volunteered:

1. Liz Turner (co-chair)
2. Xuemao Wang (co-chair)
3. Jane Dysart
4. Monica Mooney Ertel
5. Maggie Farrell
6. Xiao Long
7. Sylvia Piggott (in absentia)
8. Victor Walusimbi

Eva, Spencer, and John agreed to reach out to their local/regional contacts to find potential hosts for the Satellite Meeting. Eva mentioned she has a contact at the Central Bank of Ireland in Dublin. Spencer mentioned he has contacts at the University of Limerick. Incoming member David Byrne (based in the UK) also may have ideas. According to IFLA, 2020 Satellite Meetings must be in Ireland, Northern Ireland, or England (cannot be in Scotland or Wales). A concern about travel time, cost, and visas related to our Satellite Meeting was raised, especially if not held in Ireland; the Satellite Meeting must be convenient for global delegates to attend.

Eva announced the theme of WLIC 2020 Dublin: "Inspire, Engage, Enable, Connect."

⁵ Eva Semertzaki notified later that she wishes to participate in the project team.

Open session: format, theme, program chair and committee members

Steffen discussed his idea for a Joint Open Session with the IT Section titled *Do have Library Systems a Future? – Area of Conflict or a Common Challenge for Commercial and Open Source based Library Solutions?* Spencer shared an email (from Leda) with an idea from Edmund Balnaves in the IT Section titled *Library as a Service: The Outsourcing Challenge – Opportunity or Threat?* Several in the room expressed concerns:

- The “commercial vs. open” argument has been done before.
- “Commercial vs. open” research should start out as neutral, rather than automatically assuming one is “better” than the other or aim to recommend one over the other at the outset.
- The future of the “traditional” integrated library system (ILS) is uncertain and this point must be taken into consideration.
- Important to consider are the outcomes of new ILSs, keeping in mind that no one searches or works in the way that traditional ILSs operate.
- Important to consider are library systems in different types of libraries.
- Not all libraries and library users globally have the same access to the same ILS and commercial vs. open choices.
- How do libraries respond/react to outsourcing systems?

Leda recommended that Steffen and Edmund talk to each other and perhaps try to merge their Joint Open Session ideas. Victor recommended bringing in vendor speakers to talk about library system trends. Often is the case that vendor companies will fund travel of their employees to speaking events, thus we would not likely have to ask IFLA for any funding. But we must also ensure that vendor speakers are not coming simply to sell their products. Eva asked for volunteers to serve on the KM-IT Joint Open Session Organizing Committee. The following KM members volunteered (no co-chair was clearly identified, but Steffen may be assumed as he put forth the initial idea):

1. Ágnes Hajdu Barát
2. Leda Bultrini
3. Frank Cervone
4. Elisabeth Freyre
5. Steffen Wawra

Knowledge Café

Monica remarked that the KM Section has sponsored the Knowledge Café for a long time and other Sections should begin co-sponsoring it with their allotted hours. For 2020, she has asked the Library and Research Services for Parliaments Section (they declined) and the Continuing Professional Development and Workplace Learning Section (waiting for a response).

Digital Humanities / Digital Scholarship SIG: project planning

Xuemao suggested that DH/DS work with the News Media (NM) Section again for a 2020 Joint Open Session, possibly on the topic of artificial intelligence, deepfake, and news media. We are

waiting to get a fuller proposal from the NM Section. Spencer volunteered to be the DH/DS contact and liaison for the Joint Open Session.

4. Items to raise / Other issues

- Find out details regarding IFLA funding to bring in targeted speakers.
- We will continue to use Basecamp as a communication tool.
- Monthly leadership meetings will continue using Zoom.
- Further discussion and decision regarding the best way to handle meetings across multiple time zones is needed. Liz volunteered to serve as a contact point to facilitate and share meeting information for Standing Committee members across time zones.
- The KM special issue of the IFLA Journal is ongoing.

5. Upcoming deadlines

- 15 October 2019 = Action Plan submitted to Division Chair and IFLA HQ (must include any 2020 funding requests)
- 31 October 2019 = Annual Report submitted to Division Chair
- 15 November 2019 = Forms submitted to IFLA for Satellite Meeting, Joint Open Sessions