Libraries Serving Persons with Print Disabilities Section. LPD / IFLA

Minutes of SC Midyear meeting January 28th – 29th 2010 Celia Library, IIRIS building, Itäkeskus, Helsinki

Attendees:

Marja-Leena Ahola-vom Dorp TPB

Jenny Craven (info officer) Manchester Metropolitan University

Sanja Frajtag Croatian Library for the Blind

Jon Hardisty RNIB

Francois Hendrikz South African library for the Blind

Thomas Kahlisch DZB Germany Koen Krikhaar (secretary) Dedicon

Kari Kummeneje Norway Library for the Blind

Julie Rae (chair) Vision Australia
Minna von Zansen (info officer) Celia Library

Observers

Helle Mortensen (LSN) Jennie Handschack DZB

Apologees:

Bente Dahl Rathje Nota Margaret McGrory CNIB

Hiroshi Kawamura

Misako Nomura JSRPD

Sanela Osmanagic

Geert Ruebens Luisterpunt

Keun Hae Youk Korean Braille Library

Elena Zakharova

Absent:

Steve Prine NLS

Ju Ok Park Galina Elfimova

1. Opening

- a. Julie opens the meeting
- b. Apologies are being read (see list above)
- c. Koen is the appointed minute taker

2. Acceptance of agenda

- a. Rearranging the order of points: We will move item 7 to item 9
- b. New items: World Braille Council (Update), and Midyear Meeting 2011

3. Minutes SC meetings Milan, 22 and 27 August 2009

Minutes are approved without amendments

4. Treasures Report

The whole section's 2009 budget ($\le 325, -$) is spent. For 2010 there is another budget of $\le 325, -$. This the section would like to spend on specific items, such as the meeting in Warsaw. The budget for the performance measures project ($\le 6000, -$) is separate from this.

5. Action List Update

All actions are completed, except for:

- a. Strategic plan update (Koen)
- b. Contact with ONCE (Geert)
- c. Transferring the Yahoo archive to Website (Jenny and Minna)

6. Going round the table with local news

Germany, DZB, Leipzig - Thomas

Libraries for the blind Medibus, this organisation has signed a contract with the German IP organisation called VG Wort. They represent all publishers in Germany. Under the copyright law libraries for the blind are now allowed to make Braille and daisy books available online through streaming and download. DZB has been asked to set up facilities to protect the content and will use watermarking for audio and passwords for text.

Medibus finished their cassette service at the end of 2009. Medibus are now producing DAISY only audio, with now 30,000 titles in DAISY.

Besides Argon Verlag, now also RadioEuropiana publishes in Daisy. The books are commercially available over the internet. Same price as the printed book. Daisy 2009 conference was extremely successful with 230 participants listening to 50 international presentations and 25 in the German section of the conference. DZB is working on a publications of the conference. Further details can be found at www.daisy2009.de where all presentations can be viewed.

Croatia, Zagreb - Sanja

Are organising daisy training workshops for their visually impaired staff as they begin to start daisy audio production. They have received State money to buy a new Braille printer replacing the current printer which is extremely old. They continue the digitisation of audio archive. Of a total of 2000 titles, now 940 have been converted to MP3.

UK, Manchester Metropolitan University, Jenny

AccessWeb; A joint study program on accessible website with 9 partners is in process of being approved. Accessweb builds on w3c and provides a teaching kit, which they are hoping will be accredited as a course.

Denmark, LSN, Hella

LSN has approved a project funding for guidelines on autism, easy to read guidelines.

Talking about making guidelines for the deafblind. They publish a glossary of terms and definitions. Lpd is interested. Hella will send a link to Koen

Netherlands, Dedicon - Koen

For three years Dedicon has had an arrangement with publishers. They are now being renegotiated – publishers criticism was threefold, one was that the daisy books were distributed through the public library system, felt that the public libraries did not take enough steps to control usage. Authors were concerned as they were visible in public libraries. Daisy books were not protected. The commercial publishers were not treated equally in the playing field of the market.

They are working to expand the online catalogue and delivery system to comply with the Daisy delivery protocol. A field test with the next generation Daisy players is in progress., The streaming service provides online books with an embedded daisy player.

A Braille on-demand project will be delivered this year. The ambition is to have all new titles available in Daisy audio as well as in Daisy Braille. For this Dedicon will start to outsource parts of the text production.

UK, RNIB, Stockport, John

- -Three month feasibility study on downloads, currently have a beta streaming process. Consultant, Bill Hutchinson, will provide advice at the end of the study as to the preferred method.
- Content on demand: Braille production facilities on demand for loan. Large print to be included.
- Working on a library project to replace the two library systems. Have sent an expression of interest to suppliers, however some are concerned about the accessibility requirements. Developing a full specification requirements. Ulverscroft fund update: a judging panel is meeting and an update will be provided as soon as possible.

Norway, NLB, Oslo - Kari

Working on a new distribution system. Conversation with Dedicon in making a distribution centre for all production.

NLB will start downloading and streaming this year.

Braille on demand: NLB uses a printing house in Bergen They focus on dtb book production. Producing these in India. Using daisy 3+++ extensions for Braille. A new website www.nlb.no for clients business partners etc. Including a library system online. Will use watermarking. The Information department is marketing for new patrons, especially on the dyslexic They want to move from 12,000 patrons to get up to 17-18k. Focusing on the young.

<u>Finland</u>, <u>Celia Helsinki – Minna</u>

Celia started streaming, working on the project with PTX-1 players. In partnership with Finnish association for the blind, 960 people get broadband and player for free to trail the streaming project. Marketing project – dyslexic market. Keeping them as users. Tactile developments using craft schools to take on a course on how to make a tactile book.

Sweden, TPB- Marja-Leena

Working with public libraries, who are now are downloading daisy books although some still order the books through the normal means. The intention is that that clients will eventually download their own materials. TPB is to have responsibility for downloading sign language DVD's. Nordic agreement between the libraries from Nordic countries are now allowing cross border lending. It is anticipated that each Nordic library will recognise each other's patrons. Titles of NLB and TBP will be connected and can be discovered through federated search.

South Africa, SALB, Grahamstown, Francois

Conducting a Braille essay competition which must be written on a Perkins brailler. There are three categories, primary, secondary and open. The theme is "my brailliant life" and must include what Braille means to them. SALB will publish these stories into a book which will combine print and Braille. SALB are preparing and producing selected pages of the newspaper reformatting it into Braille which is a week in review. As access to computers is not readily available due to poor internet connections and lack of money Braille is still the main format used. As the soccer world cup will be in South Africa, SALB is participating in a reading competition with soccer as the theme. Currently fundraising for three projects — to buy books in Braille and audio.

currently have 24,000 titles and need to convert these, however will purchase to kick start their collection.

Additional fundraising for a tactile project – three production units to train in the material, working with university of cape town – information literacy for blind people.

Australia, Melbourne, Vision Australia, - Julie

VA stopped cassette services after June 2009. The burn on demand for Daisy books is successful. They have designed a re-usable envelop to comply with Australian Postage. They are now 150 newspapers online as Daisy Text. Their patrons grow with 400 / month. Sometimes creates problem with the availability of the daisy players.. There are currently 8 radio stations reading daily newspaper, the papers are accessible as streams. They work with commercial publishers. E.g. Blackstone is now producing Daisy books commercially.

7. WIPO and Trusted Intermediary project

The World Intellectual Property Organization's (WIPO) 19th Session of the Standing Committee on Copyright and Related Rights (SCCR) was held from 14-18 December 2009 in Geneva. On the agenda was the proposed WBU treaty on an internationally accepted exception clause for all national copyright laws, allowing worldwide exchange of adapted material for the print-handicapped. See http://www.ifla.org/en/news/19th-session-of-the-standing-committee-on-copyright-and-related-rights for a summary and the relevant documents.

Because of a shift in policies by the US, now more in favor of an international exception clause, the WBU treaty was not dismissed, but is in need of more

discussion. Coming June the SCCR meets again and maybe they are going to vote on the WBU proposal. Many countries oppose this treaty, because of the publishers worries around piracy.

In parallel with the lobby for the WBU Treaty, a project is being proposed at the stakeholders platform of WIPO around cross border lending of files that are made under national exception rules (i.e. adapted material for the print-handicapped). The project focuses on the role of "trusted intermediaries" that will safeguard this lending and ensure that only the handicapped will have access to these files. The stakeholders are the publishers, the Daisy Consortium and WIPO. The project is called the Trusted Intermediaries Project (TI). The cross border lending will be Library –to-Library. It can be considered as a fallback plan if the WBU treaty is voted out. The support for this project is now speedily growing. Maybe some of the stakeholders support this Project out of fear of the WBU Treaty.

LPD now advises its members, and especially those in the SC, to make contact with their national governments to find out:

- 1) Did the government ratify the UN Convention the rights of persons with a handicap?
- 2) to ask how the shift in policy of the US affects their position on the WIPO issues of the WBU Treaty, what will be their position at the SCCR meeting in June.

8. Global Accessible Library Project

The Global Accessible Library Project (GAL) is now ending up its first year by writing the Final Report. This report will be submitted to the 2 sponsors of the project: Daisy Consortium and IFLA/LPD section. They need to sign off this Report and decide on phase 2 and 3 of the GAL. The Vision of the GAL is a Library-to-Client model where the client has direct discovery and access of worldwide created materials. By collaborative collection sharing the absolute numbers of books available in adapted format will also increase. Phase 1 is about describing and designing the GAL. Phase 2 is the pilot stage (could merge with the TI-project), phase 3 is the actual implementing of the real thing in a sustainable way. With the TI mechanism we can realise a Library-to-Library cross border lending system. The ideal vision however is Library-to-Client.

The Work teams on Discovery & Access and Collection Sharing have reported. The Business model Team is finalising a Consortium Governance Model but there are undecided points on terms and conditions (esp. fee. and membership). The Partnership workteam is still on hold.

A survey was conducted by Rightscom on the readiness of libraries to become part of the GAL. From this a list of libraries is created that will be approached as candidates for the first iteration (pilot) of the GAL. Candidates need to be aware of the terms and conditions, such as catalogue standards, online catalogues and membership requirements (fees?)

The LPD SC members are asked to:

- 1) report back to their organisations, especially the terms and conditions described by the Business model Team, and send feedback to the Steering Committee of the GAL (Project manager: Ian Bland < kizziecat95@yahoo.co.uk>
- 2) To sign and send in a letter for support to their National Library, explaining the GAL project. This letter will be drafted by Julie and Ian Bland

3) To report back what is needed in order to approach your local government representative on this issue in relation with the SCCR issues (see under 7)

9. PC endorsement of the P3 Resolution

IFLA's secretariat has informed LPD that the resolution has been addressed by the Professional Committee and that it was transferred to the Governing Board. In its meeting on 2 December 2009 IFLA's GB resolved to distribute the resolution to all IFLA's Sections, inviting them to report back to what they are doing, which activities are in the planning - and through which methods - for the implementation of library and information services to persons with a disability. It was also suggested that a working group could draw up an action plan to follow up the resolution, partly based on the contributions from the sections. This working group could be established from representatives from your section, the Library Services for People with Special Needs Section, and the Literacy and Reading Section.

In discussion this response the SC felt that GB's response is cooperative but disappointingly meager. More can and should be done also by GB. SC makes 3 suggestions:

- 1) GB should write a letter to all Library Associations to inform of the resolution and draw attention to UN Convention, the WIPO process and the GAL developments. And approach all public libraries with an appeal to integrate adapted services in their libraries
- 2) LPD/ SC will make a checklist to help libraries to integrate adapted reading
- 3) Could GB + Ellen Tise help to approach the Bill&Melinda Gates Fund for funding the GAL

Julie will draft letter of response to IFLA HQ.

10. Performance measures Project

With funding of IFLA (€6100,-) a performance measures project is now launched and an invitation is sent to all members of LPD and the Section on Statistics and Evaluation (SSE). 14 to 15 April 2010 at Manchester Metropolitan University, Manchester, UK. You (or another delegate from your organisation) are warmly invited to attend this workshop from 10.30am on 14 April 2010 to 4.00pm on 15 April 2010.

This event aims to help libraries serving print disabled people to measure and compare performance for purposes of advocacy or continuous improvement. It will provide an opportunity for delegates to learn more about this vital tool, and to explore and discuss performance measurement in their own services with colleagues from other countries. Delegates will be asked to bring some information about their own organisations.

For further details and to reserve a place at the workshop, please contact Lesley Bennett, RNIB (lesley.bennett@rnib.org.uk, +44 161 355 2001) by Friday 19 February 2010.

11. Manifesto for LPD

Comments to the Manifesto are sent to Marja-Leena. Now we need to find out how

to get the Manifesto recognised. (Julie). Koen will do the final draft and Jon will go over the language of the Manifesto for correct English.

12. Daisy Consortium Update

This item is being replaced with an update on the World Braille Council. They council is looking at the possibilities to unify Braille world-wide. Most experts think this is not possible. WBC wishes to have more information on the libraries of the blind. They have now a list of 60 organisations. We can put this up on the IFLA/LPD website. Thomas will get in contact with Misako and update her database. WBC wants to have a worldwide conference on Braille. DZB offered to be host in Berlin/Leipzig from $26-30^{th}$ September 2011. Theme is innovations in Braille. Please mark the dates in your agenda.

13. Preparing a visit /workshop in Warsaw

Jennie Handschack has prepared a PPT. as a way of introducing our work to other libraries of the Blind. There is a lot of information. What needs to be added is more emotions, pictures (Julie and Koen) and testimonials (Francois and Hiroshi). Jon will ask Helen to help further develop this PPT. This is needed by end of February. It will be sent around for a quick scan.

A search on the internet learns that there are 3 organisations in Poland related to our field. The central Library for the Blind, Library for blind Children and the University of Warsaw. Maybe there are more. The central Library for the Blind has asked our input. Koen and Sanja will go to Warsaw for a one day meeting, second half of March. From that we will learn what it is they need. We assume it is primarily a Daisy workshop. This needs to be reported back and organised with the Daisy Board. They meet April 20-22, 2010, Edinburgh, UK.

14. Preparing Gothenburg

The WLIC (big IFLA conference) is from $9-15^{th}$ August in Gothenburg. Our SC meeting is on Tuesday the 10^{th} . That coincides with the planned library visit. Marja-Leena will organise a tour to city Library. We recommend all of us to stay at the Hotel Vanilj at Gothenburg. They have 20 rooms reserved for us, under the code G64046. www.hotelvanilj.se

Koen will ask for an extra timeslot for our section. Theme: The right to read. We will have a 2 hour session (theatre style) together with LSN. We will not call for papers (is this correct?). Papers are more appropriate at the other sections sessions, preaching outside our own church!

Kari + Francois + Hella will prepare this 2 hour-session. We will need strong convenors to get the interaction going with the public. We will focus around the Global Library, the WIPO process, the Mechelen P3 resolution and the Right2Read. Jenny and Minna will work out a poster based on the GAL end-user diagram in the discovery and access report.

15. Satellite conference Oslo (LSN)

Form 7-9th August LSN organises a satellite in Oslo. "With a Right to Read". LSN will have a section meeting on 5-6th March in Berlin. There more details will be worked

out. Possible suggestions are: presentation of dyslexia by Nota, World Braille Council by P. Osborne, and Korean Mobile services. On Febr. 11th Kari will meet with Tone (chair of LSN) to develop the plans further. Suggestion to Kari before 11/2 please.

16. Finalising Strategic Plan 2010-2011

Final editing was done by the section life during the meeting. Some more time-constricted actions were transferred from the strategic plan into the 2010 year-plan. Julie will send the final SP to Koen and Koen will send it in to IFLA HQ.

17. Section communication

- a) Section newsletter (JC, Mv)
 - Deadline for the 2010, no. 1 issue: mid-June. Items were suggested and discussed, among which: Gothenberg + Oslo (Kari and Francois), WebAccess Project (Jenny), Performance measures (Jon), Apple shelves (Marja-Leena), Braille conference (Thomas), Ulverscroft (Jenny), Spotlight on New Members (Jon), Spotlight on SALB (Francois).
 - A calendar of upcoming events is appreciated, also on the Website (who?) A Daisy version is appreciated. Koen makes one, Julie puts in the Easy Reader Player.
- b) Directory
 Minna will contact Misako to make a link on the IFLA website to the directory

Any other business

Satellite 2011:

Will we have a satellite in 2011 with WLIC in Puerto Rico? It cannot be done without local support. Julie will contact Steve and Carolyn how they feel and if NLS would support a satellite? Early deadlines are connected with organising a Satellite.

Midyear 2011.

Hiroshi is planning an international conference on Daisy/Publishers/Copyright etc. In Japan in Jan-Febr 2011. He invites SC to have a midyear meeting in conjunction. Another possibility would be to have the midyear 2011 in Warsaw together with a Daisy workshop to help and inform the Polish Libraries. The WLIC 2012 will be Helsinki. We could also think of a satellite in Warsaw prior to the 2012 Helsinki meeting. These ideas need to be discussed with Warsaw in March. Julie will contact Hiroshi to thank him for the invitation and explain our options. Maybe the Board of the Daisy Consortium could consider a meeting in Poland.

Website suggestions.

A calendar of upcoming events, including the midyear meeting, is needed on our sections website. Minna and Jenny will add some more headings, including: strategic plan, sc-members, events, mailing list. Send in more suggestion to Minna and Jenny before 14th April.

Actions:

For All:

- Find out if your government has ratified the UN convention on Rights of people with a disability.
- Ask your governmental contact on their position on the WBU Treaty as discussed at WIPO in Geneva.
- Discuss and report your organisations feedback on the proposed Business Model for the Global Library to the Steering Committee of the GAL kizziecat95@yahoo.co.uk
- Sign and send the letter of support to your National Library explaining the GAL.
- Give input to GAL on what you need in order to approach your government on the copyright issues and the WIPO process
- Reserve a room at the Vanilj hotel in Gothenburg (cf. Minutes)

Thomas:

Will contact Hiroshi for statement on importance of being a LPD member. Write short article on Braille Conference Sends Jennie's LPD PowerPoint to SC members Get in contact with Misako on Braille Library database

Geert:

Contact with ONCE

Koen:

Finalise strategic plan and submits it to IFLA HQ Contact Warsaw and arrange 1-day trip (with Sanja) Do final draft of Manifesto and check with Jon for language Find out correct day & time of SC meeting Gothenburg Ask HQ for a 2nd SC meeting timeslot during Gothenburg

<u>Jon:</u>

Check draft Manifesto on language and grammar Ask Helen to help with further development of LPD's PowerPoint

Julie:

Send mail to Sjoerd on how to proceed with the P3 resolution (cf. Minutes)
Send mail to Hiroshi on midyear 2011 possibilities
Find out guidelines on how to make a Manifesto recognised
Make annual report SC for IFLA
Finalise strategic plan and send to Koen
Distil a 2010 workplan form this minutes and strategic plan

Jenny:

Find out about guidelines on digitisation of library collections

Minna & Jenny

Fluff up LPD ppt with photo's and pictures
Design a poster out of the GAL end-user diagram
Work on Website
Work on Newsletter
Transfer and close Yahoo group/archive
Contact Misako to link directory to LPD website

Francois

Prepare 2 hours panelsession in Gothenburg (with Kari + Helle) Consult the IFLA manual on satellites (deadlines) Article on SALB for newsletter Record sound/video bite for LPD ppt

Kari:

Meet with Tone on LSN satellite in Oslo Work with Francois and Helle on Gothenburg session

Marja-Leena:

Organise a tour for SC to city library in Gothenburg.

Sanja

Send email to Warsaw contact about setting up a meeting in March Organise a meeting in Warsaw (with Koen)

KK, February 10th 2010