MINUTES; LPD/SC midterm meeting 2011

<u>February 7 and 8 2011</u>

Venue: the Kansai Japanese-Language Institute, Japan Foundation.

Present:
Members: Julie Rae (VisionAustralia)(Chair), Koen Krikhaar (Dedicon)(Secretary), Jenny Craven (National Inst. For Health and Clinical Excellence)(Information Coordinator and Treasurer), Minna von Zansen (Celia)(Information Coordinator), Margaret McGrory CNIB), Geert Ruebens (Luisterpunt), Bitte Kronkvist (TPB), Francois Hendrikz (SALB), Thomas Kahlisch (DZB), Misako Nomura (JSRPD), Hirosho Kawamura (Nippon Lighthouse), Kari Kummeneje (NLB)

Guests:
Chris Friend (WBU), Julia Dobroschke (DZB), Liv Torild Ellefsen (NLB)

1. **Opening and Welcome**
   Julie opens the meeting, welcomes everybody and especially Chris Friend form WBU and thanking Misako and Hiroshi for the invitation and arranging the venue.

2. **Apologies**
   Apologies received from: Jon Hardisty (RNIB), Sanja Frajtag (CLB), and Keun Hae Youk (KBL)

3. **Minutes from Gothenburg meeting**
   Minutes are accepted by all. Francois will send some grammar revisions

4. **Updating action items list**
   The action list was discussed and the following actions need following up:
   * Misako will ask Tone (chair of LSN) about the status of their dyslexia guidelines.
   * Julie will draft another letter to send out to our National Libraries informing them on the international copyright process concerning the WBU Treaty and the position of persons with a print disability.
   * We should all inform and encourage our local governments to ratify the UN Convention on the Rights of Person with a Disability and ask them on to support the WBU Treaty at WIPO.
   * Jon needs to send out the list of performance measures identified at the PM Workshop for review by the SC.
   * Julie and Koen will explore possibilities of a Warsaw trip in spring 2011.
   * Julie will send Koen a ppt with reasons to become a member of LPD (toolkit)

5. **Accepting the agenda**
   Agenda accepted as it is.

6. **Financial Report**

   Jenny presented the financial report 2010. It is accepted. The positive balance € 217,- will flow back to IFLA HQ resources. We are awaiting notification from IFLA HQ of the budget for 2011.

   The project Performance Measures has a remaining fund of € 1252,- held in the IFLA HQ account and £ 1738 held in the Share the Vision account (as agreed with IFLA HQ). We need to come up with a plan how to proceed with the project.

7. **Round Table (news from members)**

Jenny Craven: As Jenny is now working for another organization and CILIP can no longer provide funding for its members to attend the IFLA conference (unless they are 'first timers' or hold a post of Chair or Secretary). Therefore she will unfortunately cease her involvement with LPD by the end of the year (the end of her term). Jenny is keen to stay in contact on an informal basis.

NLB:
In cooperation with Dedicon will launch a new library and distributing system in April. There is a new agreement with the publishers that allow for downloads of audiobooks. Watermarking is use as a protection system allowing for tracing misuse of content. Since the Braille service switched to an on-demand system the lending have increased with more than 100% to 2800 books a year. There are 300 braille readers in Norway

Nippon Lighthouse / Japan:
Japan government has revised the copyright law. All libraries can now produce content without permission, as long as the publisher is not publishing in an accessible format. This can include full multi media books and this may be distributed online. A DRM regime is being drafted. All Braille libraries in Japan are now connected through a front-end library system called SAPIE and are sharing content.

WBU:
Chris Friend is campaign leader for the Right to Read campaign: The Right to Read alliance is campaigning to ensure that everyone has access to the "same book, the same day, same price". The campaign is in full gear to create political awareness and support for the WBU / UN Treaty for the Blind. A Treaty that will allow cross border lending of works created under the exception of copyright law. This year 2011 is important in getting the Treaty recognized for acceptance at the general WIPO convention in 2012.

DZB:
is busy working on a copyright agreement for the 3 Germany speaking countries: Swiss, Austria and Germany. All three have very different copyright laws. At the moment the agreement does not allow for downloading. Has started project Leibniz, developing software tools to translate PDF into structured XML. The DaCapo Braille Music Project and Services is still very successful

TPB:
since the introduction of Braille on Demand, - it is called *one way braille* in Sweden-, lending has increased significantly. There are @ 500 braille readers in Sweden. However since the talking books can be downloaded directly, many people are dropping the braillebooks. The circulation of downloaded audiobooks has increased with 340%. They have also started a 4 year project producing daily talking newspapers, using TTS with voice called Thora.

JSRP:
under the new Japanese copyright act (barrier free textbooks) JSRPD are producing schooltextbooks for primary and junior high school using the digital text that they are getting directly from the publishers. They make full audio – full text multimedia. The National Library is conducting a survey among the 3000 public libraries in Japan to gather data on library services for the print disabled. Report expected in March 2011

SALB:
started a 1 year project to launch the mini library concept which aims at making services available through public libraries. It is not enough to have material just sitting there in the libraries, you have got to make it known to the public. The project consists of 3 elements: 1) content + technology, 2) training for staff in libraries, 3) reach out to blind users in the local community.

Launched a SLB website with online catalogue + facebook presence

Signed a 1 year contract with Overdrive to give online access to books; 1 copy per lending.

SLB will become a legal deposit library with the status of a National Library.

Celia:
Second year of the 3 year project "online services without computers" (DAVE), including 960 Plextalk PT1 players and 38.000 daisy books.

Focusing on services to the dyslexic, e.g. created a facebook presence around dyslexia (not around Celia). Together with others also a national website on dyslexia.

They have created "Arena" which is a search and borrow website that has web 2.0 possibilities

CNIB:
after 7 years of being fully digital it is now time to evaluate and replace library and production systems over the next 12 months. They are going to use Infor's V-Smart with an Iguana front end for the users. From the 25.000 registered users less than 2,000 are online. The vision is to get "out of the plastic (CD) business". Challenges are age of the population, the vastness of the country and the internet connections to the homes. There is a new copyright law in the making. It will for the first time contain an import/export clause.

XML to Braille production has significantly speeded up the production process.

CNIB's Partners Program offers print-disabled patrons of public libraries access to the collections and services of the CNIB Library. CNIB supports the public libraries with

training and marketing materials to support outreach programs. Created a wiki for Partner librarians. Users can register through the public libraries by filling in a online form and declaring their eligibility under the Copyright Act.

Luisterpunt:
will start Braille on demand (one way Braille) in April. Are testing an online Flemish Daisy Platform. Working on a renewal with the Flemish Publishers Association based upon the EU-Memorandum of Understanding that includes a broader definition of print disability. New aspects are online services and arranging access to the electronic publishers files. Creating an "my library" for users at the Luisterpunt website

Dedicon:
 introduced a new way for Braille readers to pick new titles. All titles that are being added to the audio collection can be ordered as Braille also. A monthly choose&pick list is being sent to Braille readers. In many cases this means that the title is available in Braille before the audio version is ready. Working with XML editors abroad has speeded up the production process and has lowered the cost significantly. All audio newspapers and magazines are now fully integrated in the online catalogue and services. The Daisy protocol has been implemented and is ready and waiting for the end-users to start switching to the online players (not on the Dutch market yet). A pilot for a service with a daily TTS newspaper has just finished and can be implemented. It uses the Daisy pipeline and has mechanisms that improve the speech over time.

Vision Australia:
have introduced 4 levels of service quality that users can choose from: premium, standard, rapid and express. The outsourcing to India has increased text production. Now have over 200 newspapers available on day of publication. Looking at providing DAISY software players instead of physical Daisy Daisy players to everybody, because of increasing demands and cost. There are 66 organizations in Australia that are producing alternative formats. Working on setting up a central depository to share all these files among each other.

8. **LPD strategic Plan 2010-2012:**
   focus on 3 actions for 2011-2012 in line with IFLA Priority Activities
   Postponed until day 2 (see below)

9. **Update Manifesto**
   The goal is to get our Manifesto recognized by Unesco in 2012. We need the support and approval of IFLA to get this done. We are now awaiting feedback from IFLA's governing board. The manifesto should be send again to everyone and put this on our website. We discussed submitting a poster session on the Manifesto in 2012. Since the UN Convention of Rights of Person with Disabilities is underpinning the Manifesto it is important that all members check and stimulate the ratification process on a national level.

10. **Performance measures**

The PM project aims to establish an international framework for benchmarking performance by agreeing on a set of well-defined and meaningful indicators. A long list of 50 indicators has been developed. Julie will ask Jon and Sebastian Mundt to finalize the list and send it to the members for feedback, then to reduce it down to a list of about 15-20 indicators. We need to decide how to collect the data and where it should be stored. We should make use of the data that is contained in the JSRPD database. Koen offers help to export the contact information from the database into a list in Excel.

11. **TIGAR project: plan and progress**

TIGAR is a 3 year Project started in November 2010 and owned by WIPO/Stakeholders Platform. It aims to develop and implement crossborder lending among "trusted intermediary" organizations and de facto establish a global accessible library for the print disabled. The project is overseen by a SC with Margaret McGrory as co-chair. Alicia Wise (Director of Universal Access at Elsevier) is co-chair on behalf of the rights holders (RHs). Francois is the LPD representative on the SC of the TIGAR project. The project management team consists of Andrew Tu (WIPO) and 2 assistant PMs, Bernhard Heinser (Daisy Consortium) and Jim Russell (Consultant).

Twelve organizations have been provided with 3 draft documents for review and feedback on their willingness to sign for the purpose of participation in the project. - - A Copyright License Agreement, a File Transfer Agreement and a List of Criteria to become a Trusted Intermediary. Most organizations reported needing clarification and adaptation to their national situation. They expressed the need for simpler documents. The SC of TIGAR is now considering a 'fast track' pilot approach for which a simpler agreement will be prepared. Initially, this 'fast track' will handle some crossborder lending between TI's who are willing and already using books that are cleared for copyright. Newer books are more difficult and here the position of IFLA/CLM is important. Julie is in good contact with Winston Tabb (CLM) and Stuart Hamilton (senior policy advisor to IFLA) to stress the importance of a good legal instrument (exception) for the print disabled. Meanwhile a discussion is being raised whether this TI process with its complicated documents is diverting energy from the VI Treaty process. The TI's participating in TIGAR and also IFLA/LPD however stress the importance of both in the so called twin track approach: support the VI Treaty, and work on the practical operational aspects and build trust in the TIGAR context. It is felt that even when we get the VI Treaty (not certain) we will still need mechanisms and TI's to get the files transferred in a safe manner. Since TIGAR is surely about building trust between TI and RH, Jens Bammel and Olav Stokkmo (Secretary General, IFRRO) are invited to visit Dedicon to get a feel for how a TI runs its operations. TIGAR will set up a web presence soon.

12. **WIPO process re the UN Treaty Visually Impaired (Chris)**
Chris gives an update on the WIPO process since 2008. During the 17th session of the Standing Committee on Copyright and Related Rights (SCCR) held in November 2008, the Committee acknowledged the special needs of visually impaired persons (VIP) and stressed the importance of dealing, without delay and with appropriate deliberation, with those needs of the blind, visually impaired, and other reading-disabled persons, including discussions at a national and international level on possible ways and means of facilitating and enhancing access to protected works, against the background of an analysis of limitations and exceptions. This launched the establishment of a stakeholders' platform at WIPO, in order to facilitate arrangements to secure access for disabled persons to protected works. The Stakeholders Platform will meet on 11 April in London preparing among other things the strategy for the SCCR 22. On the 15-24 June 2011 the SCCR will hold its 22 meeting and 3 whole days are especially devoted to a line-by-line reading and comparison of the three proposals that are up for reviewing at WIPO general meeting in 2012: The VI Treaty (binding legal instrument for crossborder lending for the VI and print disabled), an African Proposal (binding but including more exceptions for archives and schools), a European and an US proposal that are non-binding soft laws allowing for import/export by agreement. WBU is sending out a letter to all its members to alert their national governments to this line-by-line comparison and find out their positions. WBU is asking support for the VI treaty of IFLA/LPD and invites comments on the proposal.

13. **Enabling Technologies and Capacity Building subgroups to the Stakeholders Platform**
Besides work on the Treaty and TIGAR, from the Stakeholder's Platform came two other important initiatives: Enabling Technologies (ET) and Capacity Building (CB). The ET is led by George Kerscher and Betsy Beaumon (Benetech) and aims at enabling publishers to publish in an accessible format. A Technology Summit where leading IT corporations (MicroSoft, Sony, Plextor etc) are invited will be held in October. LPD should take more firm leadership role in informing and guiding other sections especially LSN, Public Libraries and National Libraries on how to follow up on the various actions both nationally and internationally. Also these sections should be invited to the ET work. They could add valuable information for instance to the cataloguing issues that are connected with multimedia publications comparing the ONIX system with the MARC standard.
The Capacity Building initiative aims at involving more developing countries and beginning TI's to grow and develop their operations

14. , start contacting the government to influence the copyright situation (many countries don't have an exception for print disabled) and start building relations with the local publishers and RH's who could be more or less invisible in those countries. There is capacity building group with representatives from India, Africa and South America that is reporting to the stakeholder's platform.

(second day)

Starting with agenda item 8 : updating the strategic plan of LPD for 2011

The strategic goals of LPD are 1) Establishing the Global Accessible Library, 2) to influence national and international policy makers, 3) to establish guidelines and best practices for accessible library services, and to raise the profile LPD.

Hiroshi asked about the IFLA HQ position on the TIGAR projects. The General Assembly of IFLA adopted the P3 resolution at Milan in 2009. The GB has endorsed the resolution and is supporting the Global Accessible Library. IFLA copyright section (CLM) is very much involved in the Stakeholders Platform and active at the various SCCR meetings. Ellen Tise will preside over a 2 day conference (the Presidential Meeting) at The Hague on 14-15 April with her theme of *Libraries driving access to knowledge.*The program will focus on three major topics in the European and international library community: Copyright, Open Access, and Human Rights.[1]

Our Strategic Plan is updated during the meeting, several items are given a new wording, some are deleted and some are put under another heading. This will result in a revised strategic plan . A small group consisting of Francois, Margaret, Julie and Koen will do the final edits of the Actionplan for 2011 to be sent to IFLA.

Another small group of Hiroshi, Koen, Margaret, Misako and Julie will draw up a list of IT standards that are accessible to inform the National Libraries, helping them to become more knowledgeable about what it means to have accessible files.

We need to identify the digital library guidelines and see if they need supplementing to include accessibility issues. Also the release of ePub3 in May 2011 can have an impact on mainstream accessible publishing. We should develop a proposal funded by IFLA to evaluate the digital guidelines and identify the gaps when compared with our accessibility issues.

15. **Preparing the Puerto Rico LPD Program**

    The motto of IFLA/ WLIC at San Juan is *accessible information for all*
    The program is scheduled on Tuesday 16 August from 16:00 – 18:00, SI will be provided. The following person volunteered prepare the program: Margaret, Minna, Kari, Hiroshi and (we hope) David.
    * Ideas for the presentations that need to be followed up are:
    * eBook readers and daisy player (invite George Kerscher)

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[1] See for program and registration: http://www.ifla.org/en/president/programme/2011/programme

* possibilities through iPad and Smartphones
* TIGAR and Treaty (invite Chris)
* online services with Daisy protocol
* merging standards of ePub and Daisy / enabling technologies
* digitization of content and how to do it accessibly
Some of the things we need to keep in mind:
* Attract a wider audience, try to bring in the National and Public Libraries.
* Mention Multimedia / text editing
* Make it attractive to other disabled communities, e.g. the deaf community
* Not too technical - don't forget our typical patrons (the low sighted elderly)
Deadlines we need to be aware of:
* 31 March Program Enquiry Form (Form O)
* 30 April (sending in the papers for translation)
* 15 June all approved conference papers should be at IFLA HQ
Julie will make a reservation at a nice Hotel in San Juan not too far from the venue.

16. **Projects**
Survey on Dyslexia: outcomes and developing strategy

Geert and Koen have conducted an online survey on services for the dyslexics among LPD members. Of the 65 requests, 35 replied, 12 of which filled in without identifying their organization. Also some organizations seem to have filled in the survey more than once. The results should be interpreted with caution. Koen and Geert will brush up the results as far as possible and send the summary to all LPD members + making it available through our website. We will send the summary to the international and European dyslexia association (IDA and EDF). We will reach out to LSN to see whether their guidelines on dyslexia should be updated. Julie will write to Tone proposing a joint LPD-LSN project on this.

Braille 21
During the Braille 21 Conference in Leipzig (27-31 September 2011) a World Braille Prize will be awarded for the first time. There are 6 threads in the program. Three of them are now open and asking for papers and presentations: Education and Literacy, Vocational Training and Lifelong learning, and enabling independent living. Thomas put in a request for LPD members to send in good proposals and presentations, to make suggestions and show Braille achievements. This can be put as a leaflet in the Conference bag or put on the conference stick. There is also a Braille Market place next to the conference; this is available without costs. The exhibition space is not free.

17. **IFLA business**
Nominations SC

There are 9 persons at the SC that are ending their first term and they should have re-nominated. Seven have done so, leaving 2 vacancies. Bookshare and Pedro (?) from Brazil are mentioned as candidates we could invite. This is an agenda item for the SC meeting in San Juan, also need to decide who can replace Jenny as treasurer, web editor, and information officer.

Annual Report 2010
Julie will draft and send in the annual report 2010 to IFLA HQ

Action Plan 2011-2012
The action plan 2011 will follow from the finalized strategic plan 2010-2012. IFLA priorities are CLM issues and FAIFE driving access to knowledge.

18. **Helsinki 2012 including satellite**
Deadline for getting a satellite 2012 approved is 31 March 2011 (!)
Minna, Geert, Bitte and Kari will work on a proposal for a satellite somewhere in the Baltic States. Julie will write to the chairs of Metropolitan and the National Libraries Section to see if they want to collaborate or support.

19. **Section Communications**
Blogging on IFLA/LPD's website
The idea is to set up a blog at our LPD website as a public forum that allows for sharing ideas and information. The IFLA Web Team have provided a platform to do this and are liaising with Jon to establish the blog. Julie will ask Jon to see if he wants to be the LPD blogger.

Newsletter
Deadline for next newsletter is 1st of June
List of articles:
Word from the Chair (Julie)
SC Introductions (David, Bitte & Ju OK)
The LPD Blog (Jon)
TIGAR Project - frequently asked questions (Julie and Margaret)
MiniLib project, S. Africa (Francois)
Daisy Download (Bitte and Hilde)
CNIB public library partnership (Margaret)
Performance measures project update (Jon)
Dyslexia survey results (Koen and Geert)
Puerto Rico programme (Minna)
LPD listservers (Minna)
Ulverscroft awards (Jenny and Minna)
R&D in the Braille arena (Pete Osborne - to be confirmed)

20. **Listservers**

There are two listservers; one for SC members and one for LPD members. You can find the addresses on our website: http://www.ifla.org/en/node/4627

21. **Any other business**

See if we can correct the invalid addresses on the IFLA members list.

Where shall we hold our next midterm meeting in 2012. Leipzig has invited us.

We also have a standing invitation from Iceland. This will be decided in San Juan.