# Minutes

## IFLA Library Services to Multicultural Populations Standing Committee

**Date:**
Tuesday, August 16, 2016

**Time:**
09.45 - 11.15

**Venue/Location:**
Ohio Center C224
Greater Columbus Convention Center
400 N High St, Columbus, OH 43215
Columbus Ohio, United States

**Type of meeting:**
SC Committee – WLIC 2016

**Chair:**
Jack Leong

**Note taker:**
Mathilde Servet

**Present:**
- Jack Leong (Section Chair), Adjoa Boateng (Information Coordinator), Mathilde Servet (Secretary), Vickery Bowles (Editor MCULTP Newsletter), Siri Tidemann-Andersen, Yasuko Hirata, Stephen Stratton, Fred Gitner, Mary Grace Flaherty, Susan Schnuer, Yasuko Hirata, Kenji Murakami, Svetlana Gorokhova, Alireza Afshari

**Apologies:**
- Anita Basak, Ann-Katrin Ursberg, Christiana Ikeogu, Suela Jorgaqi, Susy Tastesen

**In attendance:**
- AB Kader (Infoworld, USA) – Observer.
- Andrea Malone (University of Houston, Texas) – Observer.
- Clara Lukin (Midland Public Library) – Observer.
- Jackie Nytes (CEO of Indianapolis Public Library) – Observer.
- Janette Kopacz (Chicago Public Library) – Observer.
- Sandra Dangler (Penn State University, USA) – Observer.
- Kirsten Grünberg (Independent Scholar) – Observer.
- Paul Hover (Virginia Tech, USA) – Observer.
- Young E Park (Chicago Public Library) – Observer.
- Shelli Lake (Oslo Public Library, Storner Branch, Norway) – Observer.
- Lan Gao (Cleveland Public Library) – Observer.
- Leif Martensson (City of Umeå, Sweden) – Observer.
- Lo Claesson (Vageryd Public Library, Sweden) – Observer.
- Mimi Lee (New Jersey State Library) – Observer.
- Pita Aurora Puig (Regis University) – Observer.
- Razina Akhter (Bangladesh) – Observer.
1. Welcome
Jack Leong welcomed members to the Standing Committee.

2. Round table – Introduction and sharing of projects/work
Each person introduced themself. This session provided a broad range of information relevant to each country and institution represented around the table.

3. Case studies project

- Jack Leong made a short report about the session 103 (A sanctuary in times of need – the Public Library response) organized in cooperation with the Public Libraries section. This session showed many activities that correspond to the essence of the multicultural library manifesto and the multimedia toolkit.

- The next step is to further develop the case studies project. Although session 103 provided many interesting cases, we need to gather more, continue to make some surveys, and get more feedback from meeting attendees.

**Concrete goals:**
> write a brochure with subparts that describe the work done around the world within the area of library services to migrants.
> we need to collect case studies that offer descriptions of library-related programs and collaborations, names, and examples of people who are involved in such actions
> we should also explain how to implement them
> we should also produce a digital version
> we have also to look at what IFLA is doing and asking, including which rules need to be taken into account. This needs to be integrated with our project
> it is important to match the IFLA strategic PLAN and the section’s action plans.

- An attendee from NY/UN mentioned that there should be conferences in January 2017 at the UN and asked if we would like to join so that we could meet many teachers and staff. She also asked if the case studies would be related to the toolkit and if it is possible to fill in objectives in the manifesto.

- Jack asked for a small volunteer group to think about the organization of the project. **Volunteers: Adjoa, Mathilde, Susan, Razina and the woman from NY/UN**
The volunteers should also give one example from their libraries or another one they know.

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<tr>
<th>Action Items</th>
<th>Person Responsible</th>
<th>Date Due</th>
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<tbody>
<tr>
<td>Begin work on the case studies project</td>
<td>Adjoa, Mathilde, Susan, Razina Akhter, woman from NY/UN?</td>
<td>ASAP</td>
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4. Satellite meeting / IFLA 2017 in Poland
-Steve informed us that **apparently we are not in the satellite meetings booklet for 2017**. Jack said he sent a request in time and he will contact the IFLA again about our participation.

-**Cities for satellite meeting:** Berlin could be an option. Are there other options within 2 or 3 hours travel time? Hamburg, München, Köln might be too far. It is important to check the travel times. Polish libraries are not necessarily ready to host us. **After we have a location, we need decide a clear theme.**

**Siri has a contact in Katowice** (A train from Wroclaw to Katowice takes 2 hours). This part of Poland is also special because multiculturalism is an issue after the removal of the borders. If it does not work out with Poland, **Adjoa might have a contact in Berlin.**

-**The satellite meeting could take place on one day or two days and we could also invite people.**

-**Proposals of topics:**
  > **Refugees** in Europe and solidarity actions in libraries / Ali said that the situation in Scandinavia is affecting libraries, but it is **important not to forget other countries like Canada** / The solidarity movement was very grassroots and we could ask: “What did your library in your area? What can we do on a grassroots level to start something?” It doesn’t have to be grandiose. / **What are established libraries, small libraries, and organizations doing?**
  > **Focus on the journey from a refugee to citizen,** how to learn new citizenship
  > **Inclusion** could also be a big umbrella concept for the satellite meeting
  > **Advocacy** and **how to provide leadership.** Public libraries embody democratic values that we cherish and have the potential to champion such values.
  > **We also have to pay attention to multicultural viewpoints.** Steve said that Poland is quite conservative and it would be good to find some examples in Poland in relation to LGBT groups or other communities.
  > **We could also look at what the sister cities movement is doing** and the way that libraries can be involved, how relationships between the libraries of twin cities are created / Sister libraries of ALA are very active.

-Regarding the form, an **unconference session** could be a good one for the satellite meeting.

-** Volunteers:** **Steve, Adjoa, Susan, Ali, Fred, Shelli Lake, Mathilde**

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<tbody>
<tr>
<td>Jack will find about satellite listing</td>
<td>Jack</td>
<td>ongoing</td>
</tr>
<tr>
<td>Siri will write to her contact in Katowice</td>
<td>Siri</td>
<td>done</td>
</tr>
<tr>
<td>If it does not work out with Katowice, Adjoa will contact Berlin</td>
<td>Adjoa / Jack</td>
<td>done</td>
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</table>
Organize the satellite meeting (topic, speakers, etc.)
Steve / Adjoa / Susan / Ali / Fred / Shelli Lake / Mathilde
ASAP

5. Main conference / IFLA 2017 in Poland
-It is important to make at least one suggestion for the main conference.
-Susan Schnuer suggested organizing a session that would explain to colleagues how to use the toolkit.
-We need to organize a call for papers.
-Volunteers: Susan Schnuer, Vickery Bowles, Yi Han

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<tr>
<td>Clearer action plan with dates</td>
<td>Jack / Mathilde</td>
<td>ongoing</td>
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<tr>
<td>Organize the main conference (topic, speakers, call for papers…)</td>
<td>Susan / Vickery / Yi Han / Ali</td>
<td>ASAP</td>
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6. Revision of the documents
-Jack needed a group of people to help him to revise documents: guidelines, toolkit, etc.
-Fred asked which one is the most urgent needs revision. Jack said that the manifesto (dating from 2006) and the guidelines (dating from 2009) need to be revised first.

Volunteers: Fred Gitner, Susan Schnuer, Jack

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<tr>
<td>Revision of the documents</td>
<td>Jack / Susan / Fred</td>
<td>August 2017</td>
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7. Translation of the Multicultural Library Manifesto Toolkit
-Jack asked who could translate the Multicultural Library Manifesto Toolkit.
-There are four proposed translations: Chinese, Korean, Banglali, Spanish
-Jack advised translators to begin the translation with the summary.

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<tr>
<td>Translation of the Multicultural Library Manifesto Toolkit in Chinese</td>
<td>?</td>
<td>August 2017</td>
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<tr>
<td>Translation of the Multicultural Library Manifesto Toolkit in Korean</td>
<td>?</td>
<td>August 2017</td>
</tr>
<tr>
<td>Translation of the Multicultural Library Manifesto Toolkit in Bengali</td>
<td>Razina Akhter</td>
<td>August 2017</td>
</tr>
<tr>
<td>Translation of the Multicultural Library Manifesto Toolkit in Spanish</td>
<td>Woman from NY/UN</td>
<td>August 2017</td>
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8. Being the right connector
-A colleague from Pakistan suggested that there should be connectors between the public and their actual needs. If we don’t hear the real needs from the users, we, as libraries are not the right
connectors. She made a proposal that we act as better connectors and take into account the real needs of the people we serve.

-Jack asked who would like to review this. **Volunteers: Fred, woman from the NY/UN**

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<tr>
<td>Begin to work on this topic</td>
<td>Fred, woman from NY/UN</td>
<td>August 2017</td>
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9. **Midyear meeting in London – March 2017**
- The midyear meeting will take place in London. The **dates are March 9th to March 12th**. It will include visits to other libraries.

10. **Nomination process for new members of the SC**
- The **nomination process will be announced in October and will begin in October/November**.

- **Several attendees** have indicated that they **are or could be interested** in becoming a new member.

- **Adjoa will send an email** to all about the procedure.

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<tr>
<td>Send an email about the nomination process</td>
<td>Adjoa</td>
<td>around October 2017</td>
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**Next SC meeting to be held from 9th March to 12th March 2017 in London at the British Library.**