



Minutes

IFLA Library Services to Multicultural Populations Standing Committee	
Date:	Saturday 16 August 2014 & Wednesday 20 August 2014
Time:	15:15 – 17:45 (16 August) & 9:45-11:15 (20 August)
Venue/Location:	Room Salle Tete d'Or 1 & 2 Lyon Convention Centre Lyon, France
Type of meeting:	Annual Meetings at the IFLA World Library and Information Congress 80th General Conference and Assembly
Chair:	Tess Tobin
Note taker:	Jack Leong
Present:	Tess Tobin (Section Chair), Jack Leong (Secretary), Adjoa Boateng (Information Coordinator), Alireza Afshari, Fred Gitner, Svetlana Gorokhova, Christiana Ikeogu, Esin Sultan Oguz, Siri Tidemann-Andersen, Nobue Yamada, Yasuko Hirata, Te Paea Paringatai, Roberto Morelato, Lea Starr (Editor of Newsletter), Leena Aaltonen
Apologies:	Stephen Stratton, Ruth Fassbind-Eigneheer, Susana Landaburu, Vickery Bowles, Oksana Chuvilskaya (1 st meeting), Susy Tastesen
No response:	Simona-Marilena Bursasiu, Katrin Lueck
Appendices:	1. Agenda (16/08/2014 and 20/08/2014) 2. Guests 3. Conference Schedule: Library Services to Multicultural Populations Section and Indigenous Matters Special Interest Group

1. Welcome

Tess welcomed the committee members and guests to the annual meeting:

- 1.1 Reminded everyone of the nomination year ahead.
- 1.2 Highlighted the conference sessions of interest to this committee (Appendix 3).
- 1.3 Expressed appreciation to Esin Sultan Oguz and the Turkey Library Association for hosting the mid-year meeting, which was a great success.

2. Document check

Completed.

3. Round table – Introduction and sharing of projects/work

Each person took the time to introduce themselves and also included a brief update on a project, passion or piece of work they have undertaken in the last year.

3.1. Tess:

Works in an academic library in New York. Has an administrative position as the Human Resources Librarian. The university has a very diverse group of students and many of them are immigrants. Received the Muslim Journeys Bookshelf Collection Grant, which provides books, DVDs, and other resources on Islamic studies to students.

3.2. Christiana:

Worked in London's public libraries and is now devoted to a charitable organisation called

“Lit Africa”, which provides books and other learning resources to African communities in order to create reading and learning culture for all. Currently working on a project for a library in Uganda which received resources for their school library.

3.3. **Jack:**

Director of the Canada Hong Kong Library at the University of Toronto Libraries. Materials and academic activities are on Chinese Canadians, particularly on Hong Kong immigrants. Many library events and scholarly activities for the multicultural user group in Toronto are held throughout the year.

3.4. **Hirata-san:**

Reported briefly on the current situation of multicultural services in Japan. Recently elected to be the chair of the JLA Committee on Multicultural Library Services.

3.5. **Yamada-san:**

Member of the Japan Library Association.

3.6. **Ali:**

Head of the Stockholm Public Library. Ali puts in hours after work and in his own time and is the contact person for cultural activities for the Swedish Library Association. Recently participated in the Cycling for libraries tour and arrived here by bicycle, along with the section T-shirts.

3.7. **Fred:**

Assistant Director at Queens Library in Jamaica, New York, which has a collection of more than 60 languages. Responsible for library services for new Americans & international relations.

3.8. **Svetlana:**

Librarian at All Russia State Library for Foreign Literature. Collection has more than 146 languages and provides services to people of diverse cultures.

3.9. **Esin:**

Senior Lecturer for the Library School in Ankara and also a board member of the Turkish Librarians' Association.

3.10. **Adjoa:**

Head of the Information Services at the University of East London. Responsible for multicultural library services for students from over 120 countries, and the multilingual collection of over 2 million items. Also the Information Officer of this committee.

3.11. **Te Paea:**

President of Te Rōpū Whakahau, Indigenous National Association for Māori in Libraries and Information. Working on an ongoing initiative of Indigenous subject headings known as the Māori Subject Headings. Also Convener of the Special Interest Group on Indigenous Matters sponsored by this committee. This special interest group is planning to become a section committee.

3.12. **Roberto:**

3.13. **Siri:**

Works as a Branch Director of the multilingual library, Oslo Public Library.

3.14. **Lea:**

Associate University Librarian at UBC. Also the editor of the section's newsletter. Summer issue just ready before this meeting.

3.15. **Leena:**

Works at the Ministry of Education and Culture, Finland.

4. Chair's report

- 4.1. 15 members attended the meeting today. Some regrets are as follows: Ruth has resigned because of excessive workload. Susy just became a grandmother and couldn't join us. Susana was busy being a new mother. Stephen's mother passed away recently – a card was circulated in this meeting for writing members' condolences to him.
- 4.2. Demonstrated the section's website, particularly to our guests. Our Multicultural Library Services Manifesto and many other useful resources are available there.
- 4.3. Toolkit will be launched this conference, though it will not be accessible until September. Developed by FreeForm in Canada, the Toolkit is ready but still needs some work to make it compatible with IFLA's official website.
- 4.4. Chair's sabbatical year. Intended to focus on research related to the diversity among information professionals.
- 4.5. Recruitment year for the committee as some members will be leaving or meeting the 8 year maximum terms.
- 4.6. Election year in Cape Town for Chair, Secretary and Information Officer.
- 4.7. The second date of this meeting is August 20, from 09:45 to 11:15.

5. Secretary's report

- 5.1. Very successful meeting in Istanbul. Minutes taken by Te Paea. The content and template appeal to all members and it was suggested that this format be used for future minutes as well.
- 5.2. Only 2 correction to the 6 March 2014 minutes:
 - 5.2.1. Replace "secure logistical support from the Swiss Library Association" with "plan the meeting in advance" in 4.1.
 - 5.2.2. Replace "Section Loriene for her memory book. Loriene" with "Section to Lourina K. de Voogd for her memory book. Lourina" in 4.4.

Motion:

The minutes from the Section Mid-Year Meeting I Thursday, 6 March 2014 in Istanbul, Turkey were approved with corrections (Moted by Fred and seconded by Adjoa).

6. Financial report (Tess)

- 6.1. We need someone to take care of the financial matters for this committee. Volunteers were invited to come forward during or after this conference.
- 6.2. Assets include about US\$800 in a bank account, 23 T-shirts with Ali, 150 Euros administration fee annually – which needs reimbursement with receipts.

6.3. It is possible to ask IFLA for additional support for special projects. The development of the toolkit and translation of documents into IFLA official languages, for example, were supported by IFLA funding.

Action Items	Person Responsible	Date Due
Seek a new person to take care of the money	Tess, Susy	TBD

7. Indigenous Matters Special Interest Group (Te Paea)

- 7.1. The SIG has over 455 members and is growing; members from the US, Canada, Norway, New Zealand.
- 7.2. A major project is to transform SIG to an IFLA section with a standing committee, which will be discussed in the upcoming SIG business meeting on August 18.
- 7.3. SIG's session will be held on August 19. Members are encouraged to attend both the business meeting and the session.

Conference Session 118

Vive le "i" for indigenous in IFLA: strengthening cultural responsiveness and accountability in libraries and information

Indigenous Matters Special Interest Group

19 August 2014 09:30 - 11:30 | Room: Auditorium Pasteur | FR-EN

[Fostering confluence for students in an indigenous tertiary institution by engaging traditional pedagogy: Ako Wānanga and the essential support services](#)

GREG MARSHALL (Library Information Services, Te Wānanga o Aotearoa, Hamilton, Aotearoa, New Zealand)

[A Holistic Perspective on Indigenous Digital Libraries in Taiwan](#)

SHU-JIUN CHEN (Institute of Taiwan History, Academia Sinica and Academia Sinica Digital Center, Taipei, Taiwan, China)

Supporting and working effectively with indigenous students while building and strengthening relationships between Indigenous Communities and the Academic Library

CAMILLE CALLISON (Anthropology, Native Studies and Social Work University of Manitoba, Manitoba, Canada)

[Preserving and promoting the lives of Native Americans through oral histories](#)

JOHN T. FURLONG (Instructional Resources, David L. Underwood Library, St. Louis Community College-Florissant Valley, St. Louis, Missouri, United States)

[Putting voice to the silent: researching the Cordillera photographs of Robert B. Fox, Sr. of the University of the Philippines Baguio Cordillera/Northern Luzon Historical Archives](#)

CRISTINA B. VILLANUEVA (University of the Philippines Baguio, Baguio City, Philippines)

[Mukurtu: information retrieval system engineered for indigenous individuals](#)

[and communities](#)

ANDREW WIBERG (University of Wisconsin – Milwaukee; Milwaukee, WI, United States)

- 7.4. Motivations for the SIG to become a Section include securing more support from IFLA, such as translation of documents into indigenous languages and financial support.

Action Items	Person Responsible	Date Due
Encourage people to support the SIG	All members	Ongoing

8. Planning for the future

- 8.1. Tess began this discussion by reviewing the Section’s website. Many useful documents, such as the Multicultural Library Services Manifesto, Guideline, a 4-page summary, and newsletters are available.
- 8.2. There was a suggestion to publish the newsletter in IFLA official languages. Lea recommended inviting people to submit feature articles written in the author’s first language, then have another member who knows the language review it, before finally publishing it.
- 8.3. As the Toolkit is almost ready, there is a need for forming a working group for its publicity. Siri volunteered.
- 8.4. A survey to determine the impact of the IFLA/UNESCO Multicultural Manifesto is suggested. The documents, presented in the Toolkit, provide best models and practices in delivering multicultural library services. It would be interesting to see how the Toolkit helps libraries in the world realize, augment, or improve these services.
- 8.5. Christiana mentioned its potential to widen the experiences of library associations in organizing conferences or events using this Toolkit.
- 8.6. Ali reported about the 3 day book fair in Sweden which had a half day event focusing on multicultural activities, including three speakers of diverse background and a presentation on the Manifesto Toolkit.
- 8.7. The ethnic diversity among information professionals was discussed. There was a debate about whether there is a need to diversify library workforce in terms of ethnic minority and indigenous groups, within the difficult budget and job market contexts. A survey sent to most national library associations to investigate the status quo on recruitments, workforce diversity and needs could be the Section’s next project. A report can be submitted to IFLA for a better understanding of the global situation.
- 8.8. Fred commented that libraries had been active in hiring recently. Multicultural library services require professionals from different cultural backgrounds. There’s an identified need to increase the diversity representation in library schools.
- 8.9. Lea: IFLA’s Lyon Declaration on Access to Information and Development and Trend Report would provide important information for our surveys. How would these new developments and trends impact multicultural populations and minorities? How could we provide better information and services in this context?

Action Items	Person Responsible	Date Due
Invite submission of feature articles in different	Lea, Tess	

languages		
Ethnic diversity survey	Tess and volunteers	
Toolkit publicity committee – need more volunteers	Siri, Tess	
Manifesto survey	Tess and Volunteers	

9. Program Planning for IFLA Cape Town, August 2015

- 9.1. Tess discussed the timeline and possibility for having a satellite conference. It is a bit late but we if can formulate a program together in 6 to 8 weeks, we can still organize it.
- 9.2. Partnership with other sections is promoted in the leadership forum meeting of Division III. Based on our themes, the conference organizing committee can then approach appropriate sections for partnership
- 9.3. Ideas/themes raised in the meeting:
 - 9.3.1. Increasing cultural diversity in libraries, schools and workforce?
 - 9.3.2. The issues of Eurocentrism in L.C. classification and subject headings – with SIG for Indigenous matters
 - 9.3.3. Information literacy of children and young adults – situation in South Africa, services provided in your first language?
 - 9.3.4. Just talk about multilingualism and celebrate the differences
 - 9.3.5. Cultural competency
- 9.4. Potential partnership sections: Library Services for Children and Young Adults, Reference and Information Literacy, Public Service Group
- 9.5. Adjoa and Christiana will co-chair the program
- 9.6. Most members attending the meeting indicate they will be attending the Cape Town Conference

Action Items	Person Responsible	Date Due
Continue to identify potential partnering IFLA sections	Adjoa, Esin, Ali and Christiana, Tess	
Plan for the Cape Town session and satellite meeting.	Adjoa, Esin, Ali and Christiana, Tess	August 2015
Continue to suggest themes	All members	

Break before Presentation – Preview of Section Program in Lyon

Fred previewed the section program of August 21:

Conference Session 221

Libraries as modern towers of Babel: Fostering Development from an Individual to a social being - the role of multiculturalism for mutual understanding

Library Services to Multicultural Populations

21 August 2014 13:45 - 15:45 | Room: Auditorium Lumière | SI

[How to Understand Yourself and People of Your Age across the World?](#)

[Book Patchwork Collection for Young Adults Knows How](#)

MARIA ALEKSEEVA (International Relations Department, Russian State Library for Young Adults, Moscow, Russian Federation)

[Library Services for Social Inclusion in Multicultural Communities In Birbhum, West Bengal, India](#)

ANITA BASAK (Library, Govt. College of Engineering & Leather Technology, Kolkata, India) and RATNA BANDYOPADHYAY (Department of Library and Information Science, University of Calcutta, Kolkata, India)

[The awareness and local application of multicultural services in Chinese public libraries: The service model of the Guangzhou Library](#)

JIAZHONG FANG (Guangzhou Library, Guangzhou) and JIANGSHUN ZHANG (Guangzhou Library, Guangzhou) and TIAN ZHAN (Guangzhou Library, Guangzhou) and SAM BOSS (Guangzhou Library, Guangzhou)

[Healing library anxiety: How comparing libraries to hospitals can improve service to multicultural populations](#)

VALERIE M. BUCK (Harold B. Lee Library, Brigham Young University, Provo, Utah, United States) and ANNICK HOUZÉ (Harold B. Lee Library, Brigham Young University, Provo, Utah, United States)

[350 langues, 80 alphabets dans une seule bibliothèque... Défis et enjeux](#)

HÉLOÏSE LECOMTE (BULAC, Paris, France) and FANNY MION-MOUTON (BULAC, Paris, France)

[Needs, reads and possibilities in a suburban library in a multicultural setting](#)

INGRID ATLESTAM (Immigrant Institute, Göteborg, Sweden) and RANDI MYHRE (randi.myhre@immi.se, Sweden)

Expressed appreciation to program committee members: Svetlana, Christiana, Siri, Jack and Fred

10. Presentation by Haydee Hodis, Springfield Public Library, Springfield, MA, USA

“LIBRARY SEEDS SPROUTING IN TACNA, PERU”

“SEMILLAS BIBLIOTECARIAS GERMINAN EN TACNA, PERU”

11. Nominating Year – Spring 2015

11.1. Tess outlined the nominating process to guests for encouraging them in joining the committee.

11.2. Any individual can be nominated by the IFLA institutional members or individual members. Self-nomination is acceptable. The process usually began in February. More information would be available by IFLA headquarter by then.

11.3. Section chairs, secretaries and information officers will be elected in Cape Town

11.4. There are a few members who do not fulfill their duties of attending meetings and staying in touch. If a member misses 2 meetings in a row without legitimate reasons and regrets in advance, the chair can ask the member to resign. Tess will see if she needs to provide warning to any member.

Action Items

Person Responsible

Date Due

Contact members not fulfilling their duties

Tess, Jack

12. Communication

12.1. Adjoa raised the issue of disappearing materials on the IFLA website, e.g. Istanbul meeting page had been down.

12.2. Social media

12.2.1. Blog

Members are encouraged to write about what happens in their countries.

Text only but links to images and media materials hosted elsewhere are fine.

12.2.2. Twitter

Not very active. Esin uses it.

12.2.3. Facebook

More usage, Esin, Siri and Christiana are active users.

12.2.4. Good venues for promoting the toolkit and inviting questions.

12.3. New ideas

12.3.1. Drive to increase usage

12.3.2. Follow institutes and libraries

13. Publication updates

13.1. Translation of the manifesto and guidelines on-going. Adjoa will coordinate it.

13.2. Next newsletter will be issued in December. Lea invites the following submissions:

13.2.1. Summaries of the Lyon conference, Section's and SIG's panels

13.2.2. Feature articles in your languages

13.2.3. Something featured in your countries

14. Marketing Material

14.1. Promotion of section via T-shirts – Ali will bring those T-shirts to the launch of the Toolkit and the Section's panel

14.2. Appreciated Ali's efforts

15. Mid-year meeting Spring 2015

15.1. In 2015, the committee is considering to have the mid-year meeting in London, Toronto or Bolzano. Members from those cities are invited to submit a proposal by mid-October.

15.2. The 2016 mid-year meeting is proposed to be held in Wellington, New Zealand.

Action Items	Person Responsible	Date Due
Proposals for mid-year meeting 2015	Jack, Adjoa, Christiana, Roberto	Mid-October, 2014

16. Updates of work schedule September 2014 to August 2015; 17. New Ideas

16.1. Deferred to emails and mid-year meeting.

Next meeting to be held in March 2015. Date, time and location to be advised.

Appendix 1:

LIBRARY SERVICES TO MULTICULTURAL POPULATIONS LYON 2014

Business Meeting: Saturday, August 16 and Wednesday, August 20
Salle Tête d'Or at the Lyon Convention Centre 15:15 – 17:45 and 09:45 – 11:15

AGENDA, SC

1. Welcome: Tess Tobin, Chair
2. Document check – Jack Leong. Please bring all relevant documents with you! (All members)
3. Introductions
4. Chair's report
5. Secretary's report
 - a. Approval of the Minutes from the Mid-year Meeting in Istanbul
6. Financial report - Susy
7. Update on the Indigenous Knowledge Special Interest Group – Te Paea
8. Planning for the Future
 - a. IFLA Reports
 - b. New initiatives – library award, publications
 - c. IFLA strategic plan and sections action plans
9. Program Planning for South Africa
 - a. Satellite Meeting – Christiana, Adjoa, Esin, Tess
 - b. Section Program – Christiana, Adjoa, Esin, Tess
10. Presentation by Haydee Hodis, Springfield Public Library, Springfield, MA, USA
“LIBRARY SEEDS SPROUTING IN TACNA, PERU”
“SEMILLAS BIBLIOTECARIAS GERMINAN EN TACNA, PERU”
11. Nominating Year – Spring 2015
 - a. Section members
 - b. Chair and secretary
 - c. Members not fulfilling their duties
12. Communication
 - a. Blog
 - b. Social media
 - c. New ideas
13. Publication updates
 - a. Guidelines, summary documents, translations
 - b. Leaflet
 - c. Next newsletter
14. Marketing Materials
15. Mid-year meeting Spring 2015
16. Update of work schedule – See schedule form

17. New Ideas

FINAL

Appendix 2:

MEETING GUESTS – 16 AUGUST

Name	Organization	Country	Email Address
Catherine Jackson	ENSSIB Press	France	catherine.jackson@enssib.fr
Sonia Pacheco	UMass Dartmouth	USA	spacheco@umassd.edu
Thomas Colombera	National Museum of Natural History	France	thomas.colombera@gmail.com
Michel Wong	Lyon Public Library	France	mwong@bm-lyon.fr
Decaillon Laurie	Student – St-Cloud University	France	decaillon.l@hotmail.fr
Catherine Fontaine	Drancy's Public Library	France	dolwomen@hotmail.com
Anna Priscilla Winling	Malraux Library, Strasbourg	France	prscilwnling@gmail.com
Guido Jansen	German Library Association	Germany	jansen@bibliotheksverband.de
Kay Cassell	Rutgers University	USA	kcassell@rutgers.edu
Mathilde Servet	-	France	mathilde.servet@bpi.fr
Nicole Giraud	-	France	giraud.n@wanadoo.fr
Christelle Fajot	University Library of Burgundy	France	Christelle.fajot@dijon.iufm.fr

MEETING GUESTS – 20 AUGUST

Name	Organization	Country	Email Address
Catherine Jackson	ENSSIB Press	France	catherine.jackson@enssib.fr
Yvette Fleurant	Public Library	French Guiana	yvetteflower@wanadoo.fr
Marie Polderman	Toulouse	France	marie.polderman@wanadoo.fr
Marie-Annick Atticot	Bibliothèque publique	French Guiana	atticotmarieannick@yahoo.fr
YoungSook Song	Subong Public Library	South Korea	chekgori@hotmail.com
Mónica Ayala Gonzales	-	Peru	morual@gmail.com
Ameline Habib	Agence régionale du livre Paca	France	ameline.habib@livre-paca.org
Ratna Bandyopadhyay	Dept. of Lib. & Inf. Sc. Univ. of Calcutta	India	ratnabandyopadhyay@yahoo.com
Alaa Alakal	SRS School	Dubai	a.alakal@hotmail.com
Anita Basak	Govt. College of Engg. & Leather Technology	India	basakall@gmail.com
Sandrine Ferrer	Euterpe Consulting	France	sandrine.ferrer@euterpeconsulting.fr

Appendix 3:

IFLA WORLD LIBRARY AND INFORMATION CONGRESS 80TH IFLA GENERAL CONFERENCE AND ASSEMBLY | 16-22 AUGUST 2014 | LYON, FRANCE

Library Services to Multicultural Populations Indigenous Matters Special Interest Group

PROGRAM SELECTIONS

Full Program Schedule

<http://conference.ifla.org/ifla80/programme-and-proceedings-full-printable>

SATURDAY, AUGUST 16

Conference Session 45
Standing Committee I
Library Services to Multicultural Populations
16 August 2014 15:15 - 17:45 | Room: Salle Tête d'Or 2

Caucus Meetings
17:30 – 18:30 or 18:45 – 19:45 depending on your country

SUNDAY, AUGUST 17

Conference Session 66
Opening Session
17 August 2014 10:30 - 12:00 | Room: Amphithéâtre | SI

The session will include:

- a welcome from [Gérard Collomb](#), Mayor of Lyon and [Bruno Racine](#), President of the National Library of France
- the opening address from IFLA President [Sinikka Sipilä](#)
- speeches from our guests of honour:
 - [Benoît Hamon](#), Minister of National Education, Higher Education and Research
 - [Aurélie Filippetti](#), Minister of Culture and Communication
- Our Keynote Speaker is the renowned philosopher Bernard Stiegler, who will give a speech concerning "The Future of Reading."
- and a special presentation of French national culture

Keynote Speaker: Bernard Stiegler

Bernard Stiegler is one of the leading French philosophers of our generation. He develops the work of Jacques Derrida, Gilbert Simondon and Andre Leroi-Gourhan in a wide-ranging analysis of our relationship with technology. Stiegler established himself in France in 1994 with the publication of the first volume of *La Technique et Le Temps* ('Technics and Time').

Throughout his life, Stiegler has published widely on the subjects of philosophy, technology, digitisation, and on the problem of individuation in consumer capitalism. Some of his most notable

works include: two volumes of *De La Misère Symbolique* ('Of Symbolic Misery'), three volumes of *Mécréance et Discrédit* ('Disbelief and Discredit') and two volumes *Constituer l'Europe* ('Constituting Europe'). His 2009 publication [Acting out](#) is particularly well known.

Professor Stiegler has a long term engagement with the relation between technology and philosophy, not only in a theoretical sense, but also situating them in industry and society as practices. He is one of the founders (in 2005) of the political group [Ars Industrialis](#) based in Paris, which calls for an industrial politics of spirit, by exploring the possibilities of the technology of spirit, to bring forth a new "life of the mind". Since 2013, Stiegler has also been a member of the *Conseil national du numérique* ([CNNum](#)—French Digital Council).

Bernard Stiegler is Director of the Institut de Recherche et d'Innovation ([IRI](#)), professor of philosophy at Université de Technologie de Compiègne and Professorial Fellow at Goldsmiths, University of London, and until 2009 was director of the Department of Cultural Development at the Pompidou Centre in Paris.

More Caucus Meetings
13:45 – 15:45 depending on your country

Conference Session 78
Exhibition Opening Party
17 August 2014 16:00 - 18:00 | Room: Exhibition Hall

In the Exhibition Hall you'll have a great opportunity to explore a wide range of library products, new technologies, books and online services available to libraries and librarians.

Come to the opening and you'll also get a chance to meet **IFLA President** Sinikka Sipilä, **IFLA President-Elect** Donna Scheeder, and **IFLA Secretary General** Jennefer Nicholson.

There will also be complementary food and drinks to enjoy!

[Donna Scheeder](#) will inaugurate the exhibition at 16:15.

MONDAY, AUGUST 18

Conference Session 81
Business meeting
Indigenous Matters Special Interest Group
18 August 2014 08:00 - 09:30 | Room: Salle Tête d'Or 1

Section Dinner
7 PM Location to be announced

TUESDAY, AUGUST 19

Session 118

Vive le "i" for indigenous in IFLA: strengthening cultural responsiveness and accountability in libraries and information

Indigenous Matters Special Interest Group

19 August 2014 09:30 - 11:30 | Room: Auditorium Pasteur | FR-EN

- [Fostering confluence for students in an indigenous tertiary institution by engaging traditional pedagogy: Ako Wānanga and the essential support services](#)
GREG MARSHALL (Library Information Services, Te Wānanga o Aotearoa, Hamilton, Aotearoa, New Zealand)
- [A Holistic Perspective on Indigenous Digital Libraries in Taiwan](#)
SHU-JIUN CHEN (Institute of Taiwan History, Academia Sinica and Academia Sinica Digital Center, Taipei, Taiwan, China)
- Supporting and working effectively with indigenous students while building and strengthening relationships between Indigenous Communities and the Academic Library
CAMILLE CALLISON (Anthropology, Native Studies and Social Work University of Manitoba, Manitoba, Canada)
- [Preserving and promoting the lives of Native Americans through oral histories](#)
JOHN T. FURLONG (Instructional Resources, David L. Underwood Library, St. Louis Community College-Florissant Valley, St. Louis, Missouri, United States)
- [Putting voice to the silent: researching the Cordillera photographs of Robert B. Fox, Sr. of the University of the Philippines Baguio Cordillera/Northern Luzon Historical Archives](#)
CRISTINA B. VILLANUEVA (University of the Philippines Baguio, Baguio City, Philippines)
- [Mukurtu: information retrieval system engineered for indigenous individuals and communities](#)
ANDREW WIBERG (University of Wisconsin – Milwaukee; Milwaukee, WI, United States)

Conference Session 130

Special meeting to launch the IFLA/UNESCO Multicultural Manifesto Toolkit

Library Services to Multicultural Populations

19 August 2014 11:45 - 12:45 | Room: Auditorium Pasteur | FR-EN

Conference Session 159

Cultural Evening

19 August 2014 19:00 - 24:00 | Room: Off-site

This year's Cultural Evening is a not-to-be-missed event that will feature the best of local cuisine, music and dance. All of this will take place at [La Sucrière](#), a former sugar warehouse built in the 1930s on the banks of the Saône River in the Lyon Confluence district.

Location

La Sucrière

49-50 quai Rambaud, Lyon 69002

Directions by public transport:

- From the Congress Centre take trolley bus **C4** in the direction of **Jean Macé** and get off at **Saxe Préfecture**. Switch to tram **T1** in the direction of **Debourg** and get off at **Hôtel de Région - Montrochet**.

Or:

- Take trolley bus **C1** or **C2** to the **Part Dieu** station, get off there and switch to tram **T1**. Get off at **Hôtel de Région - Montrochet**.

It is a short walk from Hôtel de Région to La Sucrière.

Or take the bus **S1** right to La Sucrière.

WEDNESDAY, AUGUST 20

Conference Session 175
 Standing Committee II
 Library Services to Multicultural Populations
 20 August 2014 09:45 - 11:15 | Room: Salle Tête d'Or 1

THURSDAY, AUGUST 21

Conference Session 221
 Libraries as modern towers of Babel: Fostering Development from an Individual to a social being - the role of multiculturalism for mutual understanding
 Library Services to Multicultural Populations
 21 August 2014 13:45 - 15:45 | Room: Auditorium Lumière | SI

- [How to Understand Yourself and People of Your Age across the World? Book Patchwork Collection for Young Adults Knows How](#)
 MARIA ALEKSEEVA (International Relations Department, Russian State Library for Young Adults, Moscow, Russian Federation)
- [Library Services for Social Inclusion in Multicultural Communities In Birbhum, West Bengal, India](#)
 ANITA BASAK (Library, Govt. College of Engineering & Leather Technology, Kolkata, India) and RATNA BANDYOPADHYAY (Department of Library and Information Science, University of Calcutta, Kolkata, India)
- [The awareness and local application of multicultural services in Chinese public libraries: The service model of the Guangzhou Library](#)
 JIAZHONG FANG (Guangzhou Library, Guangzhou) and JIANGSHUN ZHANG (Guangzhou Library, Guangzhou) and TIAN ZHAN (Guangzhou Library, Guangzhou) and SAM BOSS (Guangzhou Library, Guangzhou)
- [Healing library anxiety: How comparing libraries to hospitals can improve service to multicultural populations](#)
 VALERIE M. BUCK (Harold B. Lee Library, Brigham Young University, Provo, Utah, United States) and ANNICK HOUZÉ (Harold B. Lee Library, Brigham Young University, Provo, Utah, United States)

- [350 langues, 80 alphabets dans une seule bibliothèque... Défis et enjeux](#)
HÉLOÏSE LECOMTE (BULAC, Paris, France) and FANNY MION-MOUTON (BULAC, Paris, France)
- [Needs, reads and possibilities in a suburban library in a multicultural setting](#)
INGRID ATLESTAM (Immigrant Institute, Göteborg, Sweden) and RANDI MYHRE (randi.myhre@immi.se, Sweden)

Conference Session 226

Closing Session

IFLA

21 August 2014 16:15 - 17:30 | Room: Amphithéâtre | SI

Agenda

- Presentation of Awards
- Invitation to WLIC 2015 in Cape Town
- Announcement of WLIC 2016 location
- Vote of thanks
- Close of the Assembly