

IFLA WLIC 2019 Athens

Section 32: Library Services to Multicultural Populations (MCULTP)

Minutes for Standing Committee Meetings I and II

24th and 28th August 2019

Business Meeting I

Location: Athens College, Room HAEF 103

and via Zoom video/phone conference

Date: Sat 24th Aug 2019, 13:30 – 15:30

Meeting Chair: Adjoa Boateng, Lan Gao

Minutes: Mathilde Servet, Leslie Kuo

Standing Committee & Corresponding Members

Present in Person:

Alireza Afshari, Anne Barnhart, Adjoa Boateng, Simona Bursaşiu, Theresa Byrd, Eléonore Clavreul, Andrew Finegan, Lan Gao, Miyuki Hamaguchi, Oddbjørn Hansen, Leslie Kuo, Shelli Lake, Maria Neryueva, Elisabeth Marrow, Kenji Murakami, Mathilde Servet, Teona Shainidze Krebs, Sabine Weber-Beard.

via Zoom:

Sebastian Tarazona, Le Yang.

Apologies:

Anita Basak

Observers

Kidanu Besrat, Fred Gitner, Yasuko Hirata, Antonia Krupicka-Smith, Catarina Lei, Debora Martarelli, Mazen Mohamad, Tomika J. Price.

1. Welcome and introduction

2. Approval of the Agenda

3. Standing Committee membership matters

- a. Introduction to the Standing Committee for new members

Note: the remaining matters in Agenda Point 3 were tabled until later in the meeting.

4. Approval of the Mid-year Meeting 2019 Minutes. The minutes were approved and will be posted online.

5. Announcements and reports

- a. **Chair's report: Adjoa Boateng**

- i. **Mid-Year Meeting 2019:** Thank you to Teona Shainidze Krebs and colleagues for hosting in Colorado Springs, Colorado, USA.
 - ii. **Results of 2019 Standing Committee election:**
 - New SC Members: Elenore Clavreul, Andrew Finegan, Leslie Kuo, Miyuki Hamaguchi, Sebastian Tarazon, Sabine Weber-Beard
 - Continuing for second terms: Anita Basak, Simona Bursaşiu, Suela Jorgaqi
 - Corresponding members: Teona Shainidze Krebs, Anne Barnhart, James Torner, Elisabeth Marrow, Catharina Boss
 - iii. **Thank you to outgoing members:** Mary Grace Flaherty, Kenji Murakami, Gulnara Baitakova, and especially to Mathilde Servet for her service as secretary.
 - iv. **Adjoa Boateng's new role in IFLA:** will serve as Chair for Division III 2019-2021; this includes serving on the Governing Board.
 - v. **MCULTP session at WLIC 2019**
 - Title: *Multi-culturalism in libraries now, 2018 – 2022 – Recognising good practices Award*. Session details: Session 260, Megaron Athens International Conference Centre (MAICC), Room: Trianti, Thursday 29th August 2019, 10:45 – 12:45.
 - Discussion of schedule for the session, as well as the speakers/award nominees (see also Item 7, below).
 - vi. **IFLA Strategic Global Vision:** update from the IFLA Strategy Workshop (June 2019, the Hague, attended by Adjoa Boateng and Leslie Kuo): new definition of Dynamic Unit and new procedure for Action Plans (due to IFLA HQ October 15th 2019).
- b. **Financial matters:** section did not receive funding from IFLA in 2019.
 - c. **Information Coordinator's report** (Lan Gao)
 - i. **Newsletter:** Winter 2018 and Summer 2019 editions were published. Thank you to newsletter editor Pam Ryan and her team at Toronto Public Library.
 - ii. **Published on website:** 2018 IFLA WLIC Standing Committee Meeting Minutes, 2019 IFLA WLIC session details.
 - iii. **Multicultural Manifesto Toolkit Update:**
 - Toolkit of practical approaches to applying the Manifesto in libraries was originally developed in 2012.
 - Revisions and translations currently in progress. December 2018: published major review and update of the original English version and new Chinese translation of updated Toolkit. July 2019: publication of the translated document in Japanese. Other languages are in progress.
 - New English version was reviewed and updated by Section member Le Yang and colleague Nicholas Demetriades. Chinese version was translated by Section members Lan Gao and Jiangshun Zhang. Japanese version was translated by

colleague Yasuko Hirata. Thank you to all who contributed to the creation, review, and translation of the toolkit.

iv. **Section mailing list:** number of subscribers reached 160 as of 13th August 2019.

v. **Social media report** (Leslie Kuo)

- Increase in followers** between Midyear 2018 and WLIC 2019: Facebook (from 1800 to 2209), Twitter (from 750 to 1461), Instagram (from 102 to 397).
- Thank you to contributors** Teona Shainidze Krebs, Shelli Lake and new social media team members Sabine Weber-Beard, Andrew Finegan, Simona Bursaşiu.

6. Standing Committee membership matters

- a. **Election of new officers:** facilitated by outgoing Secretary Mathilde Servet. Newly elected: Chair: Lan Gao, Secretary: Leslie Kuo, Information Coordinator: Andrew Finne-gan.
- b. **Distribution or revision of other roles:** Appointed: Co-chair: Teona Krebs-Shainidze, Co-secretary: Anne Barnhart, Co-Information Coordinator: Le Yang.
- c. **Treasure & Co-Treasure:** Appointed: Oddbjørn Hansen, Shelli Lake
- d. **Newsletter Team:** Appointed: Pam Ryan and her team at Toronto Public Library
- e. **Inactive members:** delisting agreement.
- f. **Renewal or retirement of corresponding members:** renewal of Teona Shainidze-Krebs. Appointment of new corresponding members Anne C. Barnhart, Catharina Boss, Elisabeth Marrow, and James Toner.
- g. **Attraction of new members:** Discussion: skills needed, underrepresented areas/groups.

7. Voting for MCULTP Award “Multiculturalism in Libraries Now”

- a. **Overview of nominees;** these were invited to speak at the section's WLIC 2019 session.
 - i. World Library – Nordic project on digital materials for linguistic minorities, Marit Vestlie (Oslo, Norway)
 - ii. Multiple Dimensions of Library Services for Multicultural Populations in West Bengal, Dr. Ratna Bandyopadhyay and Anita Basak (Kolkata, India)
 - iii. Project Libero: Libraries as Intercultural Learning Spaces: Setting up an e-Learning Platform for Minor Refugees in Public Libraries, Ursula Liebmann (Vienna, Austria)
 - iv. ECHO Mobile Library: grassroots library servicing nine refugee and migrant communities in the Athens area, Keira Dignan and Rebecka Wolfe (Athens, Greece)
- b. **Vote was held** by secret ballot, including 2 votes via Zoom. ECHO Mobile Library selected for the award, to be presented at the Session.

8. Meeting was adjourned to be continued on Wednesday 28th August.

Business Meeting II

Location: Megaron Athens International Conference Centre, Business Meeting Room 5
and via Zoom video/phone conference

Date: Wed 28th Aug 2019, 13:30 – 16:00

Meeting Chair: Lan Gao

Minutes: Leslie Kuo, Anne Barnhart

Standing Committee & Corresponding Members

Present in person:

Alireza Afshari, Anne Barnhart, Adjoa K. Boateng, Simona Bursaşiu, Theresa Byrd, Eléonore Clavreul, Andrew Finegan, Lan Gao, Miyuki Hamaguchi, Oddbjørn Hansen, Suela Jorgaqi, Teona Shaidnize Krebs, Leslie Kuo, Shelli Lake, Elisabeth Marrow, Kenji Murakami, Maria Neryueva, Mathilde Servet, Sabine Weber-Beard.

via Zoom:

Sebastian Tarazona, Le Yang.

Apologies:

Anita Basak

Observers

Elizabeth Bryant, Karen Downing, Fred Gitner, Christiana Ikeogu, Mazen Mohamad, Gentil Pich.

9. Welcome

- a. **New guidelines for inclusive meetings** with participants from different language backgrounds: using empathy; slowing down; giving others time; communicating both via writing and speaking; and explaining abbreviations, acronyms and special terms.

10. Planning 2020 section events

- a. **Schedule questions:** Mid-year Meeting: remote or in person? Host a Satellite Meeting (in Ireland or UK, per HQ)? Host a session at WLIC (Dublin, 15-21 Aug. 2020)?
 - i. **Discussion:** it was raised that Midyear Meeting is an opportunity to reach underrepresented regions, while Satellite Meeting location is dictated by IFLA HQ. It was raised that travel costs to in-person Mid-year Meetings are often higher than to Satellite Meetings. It was suggested to alternate (in-person Mid-year every second year, physical satellite in years in between) as this section has sometimes done so.
 - ii. **Agreement** to hold no more than 2 in-person meetings in 2020. If section hosts both Satellite and WLIC Session, then Mid-year Meeting will be held remotely.

- b. **Satellite Meeting**
 - i. **Discussion:** it was suggested to plan a session around the Guidelines for Refugees, Immigrants and Migrants being developed by MCULTP, Library Services to Special Needs section (LSN) and Public Libraries section (PL) (see Item 9 for details).
 - ii. **Satellite Meeting committee** formed: Simona Bursăşiu (lead), Eleonore Clavreul, Sabine Weber-Beard and Oddbjørn Hansen. Adjoa Boateng will provide support if needed.
- c. **WLIC Session**
 - i. **Discussion:** it was suggested to cooperate with the section Continuing Professional Development and Workplace Learning (CPDWL) on its session idea (staff retention and well-being).
 - ii. **IFLA WLIC 2020 Open Session committee** formed: Teona Shaidnize Krebs (MCULTP lead), Teresa Byrd and one non-committee member.
11. **Division III report:** Report on Division III Meeting on 27 August from Adjoa Boateng, new Division Chair (see Division III minutes).
12. **Tasks for IFLA WLIC 2019 Session** (see also Item 7, above)
 - a. Moderation: Session Chair Adjoa Boateng, Award presentation: Adjoa Boaten, Lan Gao (certificates for all nominees, plaque for winners). Other tasks were assigned to section members.
13. **Action Plan 2020** workshop
 - a. **Overview of new requirements** from IFLA HQ:
 - i. Professional Unit (PU) Action Plans are now based on IFLA's new Strategic Directions and Key Initiatives (see *IFLA Strategy 2019-2024*). In the Action Plans, each PU selects up to Focus Areas that each align with a Key Initiative and Strategic Direction, then specifies supporting activities (see new *Action Plan Template*).
 - b. **Focus areas** proposed by incoming officers/co-officers and agreed upon by section:
 - i. **Focus Area 1:** Empowering people from ethnic, cultural & linguistic minorities to become experienced library workers and grow.
 - Aligns with Strategic Direction 3: "Connect and Empower the Field" and Key initiative 3.1: "Provide excellent opportunities for face-to-face networking and learning."
 - ii. **Focus Area 2:** Create & promote standards for library services to multicultural, refugee, and immigrant communities.
 - Aligns with Strategic Direction 2: "Enhance and Inspire Professional Practice" and Key Initiatives 2.3: "Develop standards, guidelines [...]" and

2.2: “Deliver high quality campaigns, information [...] to engage and energise libraries.”

- c. Focus Area 1 Supporting Activity ideas were discussed in small group discussion.
- d. Focus Area 2 Supporting Activity ideas were discussed in small group discussions.

14. Any Other Business

- i. Section dinner to be held the same day at 19:00, thank you Shelli for organizing.
- ii. Reminder of IFLA policy on inactive members.
- iii. Thank you to outgoing Chair Adjoa Boateng and Secretary Mathilde Servet.

15. The meeting was adjourned at 16:00.