

APPENDIX E	DEVELOPING A MISSION STATEMENT			
<p>In a culturally diverse society focus should be on the following key missions, which relate to information, literacy, education and culture. — <i>IFLA/UNESCO Multicultural Library Manifesto</i></p>	<p>Review the Missions listed below, and record key words or concepts that apply to your current services, or that define the type of multicultural services your library would like to implement. Using some of those key words, draft a mission statement that clearly and concisely states your library’s reason for delivering multicultural services.</p>			
MISSIONS	INFORMATION	LITERACY	EDUCATION	CULTURE
Promoting awareness of the positive value of cultural diversity and fostering cultural dialogue				
Encouraging linguistic diversity and respect for the mother tongue				
Facilitating the harmonious coexistence of several languages, including learning of several languages from an early age				
Safeguarding linguistic and cultural heritage and giving support to expression, creation and dissemination in all relevant languages				
Supporting the preservation of oral tradition and intangible cultural heritage				
Supporting inclusion and participation of persons and groups from all diverse cultural backgrounds				
Encouraging information literacy in the digital age, and the mastering of information and communication technologies				
Promoting linguistic diversity in cyberspace				
Encouraging universal access to cyberspace				
Supporting the exchange of knowledge and best practices with regard to cultural pluralism				