IFLA Library Services to Multicultural Populations
Section 32
Action Plan 2015-2016

IFLA Strategic Direction #1:

Section 32 Activities:

- Advance the work of the section including its key current activities of promoting and disseminating the Multicultural Library Manifesto Toolkit through workshops, newsletter and website.
- Advance the work of the section including its key current activities of promoting the IFLA/UNESCO Multicultural Library Manifesto and Multicultural Communities: Guidelines for Library Services through the section’s website and newsletter.
- Advance the work of the section by looking at the recruiting process and outreach of Library and Information Science (LIS) schools to further the section’s key principle of employing staff to reflect the diversity of the community and who are trained to work with and serve diverse communities.
- Promote the work of IFLA and the section by holding conference sessions, poster sessions, Satellite and other meetings throughout the year.
- Support the work of the Special Interest Group on Indigenous Matters including support for the SIG’s outreach plan.

IFLA Strategic Direction #2:

Section 32 Activities:

- Publish a new brochure promoting the work of the IFLA Section on Library Services to Multicultural Populations.
- Continue with the section’s campaign to increase membership to IFLA and the section through active recruitment by all members and the section’s
Recruitment Officer.
• Hold a midyear meeting each year (Istanbul, Turkey (2014); Toronto, Canada 2015) which includes a significant amount of outreach activities to libraries and librarians in the region.
• Raise the awareness of the IFLA SIG on Indigenous Matters within communities serving Indigenous peoples.
• Secure the status of the Special Interest Group as a full IFLA Section by 2012/13 by ensuring a strong and stable membership base.

IFLA Strategic Direction #3:

Section 32 Activities:

• Develop a marketing and distribution strategy for the new Multicultural Library Manifesto Toolkit. Seek feedback on the use of the toolkit.
• Create a survey to gather data on multicultural library services around the world.
• Revise and publish the section’s Recruitment Strategy for Multicultural Libraries.
• Conduct and publish research on the Indigenous library services.
• Promote awareness of relevant policy documents impacting Indigenous library services.

IFLA Strategic Direction #4:

Section 32 Activities:

• Work with IFLA HQ and UNESCO to develop training tools and workshops regarding the Multicultural Library Manifesto Toolkit and the IFLA/UNESCO Multicultural Library Manifesto.
• Further promote and increase access to the Multicultural Library Manifesto Toolkit and the IFLA/UNESCO Multicultural Library Manifesto.
• Work closely with the Special Interest Group on Indigenous Matters as it defines the role of IFLA with regards to the needs of Indigenous populations in a global context.

October 30, 2015