The intercultural school and district library
PBZ Hardau
Facts about the library

- Open from the August 2009
- 36'500 Medias in 12 languages
  - German, Albanian, English, French, Croatian, Portuguese, Serbian, Spanish, Tamil, Turkish, Italian and Arabic
- 46'935 visitors in 2014
- 6 employees, 400%, totally multicultural, speaking German and Albanian, Portuguese, Turkish, Tamil, Arabic
What we offer

• Information to all people living in Zurich
• Fiction and non-fiction for adults, young people and children
• Newspapers and magazines
• Children's CDs
• DVDs, Music CDs
• eBooks, eReaders and Games
• Language courses and learning media
A lot of guided tours through the library

- Integrations-classes
- HSK teachers
- Other libraries
- Associations, institutions

Not only in german language
Family Literacy
Give me a story…

• Family Literacy is a literacy promotion programme for families with a migration background
• The animateur motivates and supervises
• Promotion of the fluency – first language
• The goal: playful learning with the child
Events with a social function

- Family Literacy
- Other activities with a social function for different groups
- HSK Classes
- Day of the alphabet in serbian, anniversary in portuguese, readings for albanians
Pirates
Family literacy in Albanian
Turkish family literacy
Serbian day of the alphabet
Marketing

- Flyers in 12 languages
- Mail, visits at schools and organisations, associations, HSK courses
- Visiting parent-teacher conferences
- Articles in albanian, portuguese, spanish and tamil magazines
- Mouth-to-mouth propaganda
Intercultural library is...

- More than books in different languages
- Openness and large-minded
- Curiosity and empathy adverse other cultures
- Taking and giving
Sometimes…

To see things plainly
you have to cross a frontier…