Grüezi – Bonjour – Buongiorno – Allegra!
Welcome to Zürich, Switzerland
REACHING LIMITS – CROSSING BORDERS

Public Libraries are places that provide us with knowledge and information. Very often, we find ourselves limited in what we would like to offer and what we are able to offer our customers.

Limits of financial means or limited personnel force us to rethink and look for new solutions to old problems. Ideally, we can go beyond mere coping and excel what arose out of necessity. In this way, we are crossing borders, looking for new ways, new alliances, co-operations and inventions.

The conference will be about sharing advances in practical knowledge and about how libraries cope with these challenges. Our program will not only allow you to exchange ideas with fellow librarians, but will also offer you an opportunity to crossing the borders into other fields.

Do come and accompany us on this exciting journey across borders. We will be happy to welcome you!

www.metlibzuerich2015.org
Sunday 03/05/2015

18:00 Opening Event
followed by Apéro /walking dinner
Monday 04/05/2015

8:30 Opening Session

Welcome from

Gerold Lauber, Member of Zurich City Council

Rosemarie Berthoud, President of PBZ Pestalozzi Bibliothek Zürich

Reaching limits- crossing borders: Introduction

Josephine Siegrist, Director of PBZ Pestalozzi Bibliothek Zürich

Kerstin Pichel
Strategic Consultant and Project Leader Strategic development and implementation for library

Swiss Libraries – Part 1

PBZ Pestalozzi-Library Zurich

Excursions:

PBZ Hardau
Intercultural Library

PBZ Oerlikon
recently renovated, RFID return and sorting system

PBZ Sihlcity
library in a shopping center

Citytour (optional)
Tuesday 05/05/2015

8:30 Reaching limits- crossing borders

Session 1: New forms of cooperation
Chair: Colin Carter, Innovative

It has always been the case that libraries worked together with different partners to meet customer needs. We exchange some practical examples of successful cooperations.

Libraries in the Digital Age - Innovative Services and the Transformation of Space
Hannelore Vogt und Bettina Scheurer, Stadtbibliothek Köln

Science and libraries: a winning combination
Louise Guillemette-Labory, Bibliothèques Montréal

The library back into the heart of society
Ton van Vlimmeren; Municipal Library Utrecht

Session 2: Libraries as bridge-builders
Chair: Andreas Mitrowann, ekz.bibliotheksservice

Libraries are a third place and in this role a platform for encounters and exchange. In this way, they promote and increase mutual understanding between cultures, generations and social classes by transfer of knowledge and experience.

Intercultural library work at PBZ
Suela Jorgaqi, PBZ Hardau

Public Libraries as Third Places
Siobhan A. Reardon, Free Library of Philadelphia

Television documentary experience reporting about Canadian and Finnish Public Libraries
Suzanne Payette, Brossard Bibliothèque
Tuesday 05/05/2015 (continued)

Swiss Libraries- Part 2

Excursions:

Beyond the bookshelf
Shopfitting company Umdasch

Surprise visit at place of Swiss interest

Visit sab (Swiss association of public libraries) and BIS (Swiss association of libraries)
Wednesday 06/05/2015

Swiss Libraries- Part three

Round trip:

Vadiana Library St. Gall

Abbey Library St. Gall (Stiftsbibliothek St. Gallen)

University Library of Konstanz

Boat trip on the river to Stein am Rhein

City Archives Stein am Rhein
Digital literacy involves more than the mere ability to use software or operate a digital device; it requires a large variety of complex cognitive skills, which users need in order to function effectively in digital environments. What are the key factors in this and how can libraries provide a user-orientated digital environment?

**The library without staff**
Tay Ai Cheng, National Library Board Singapore

**Cooperation- Co-construction-Share: The Construction Pattern of Jiaxing Digital Library**
Zhang Feng Ming, Jiaxing Library

Seeing something from a different angle opens up new perspectives. Changing perspectives enables finding new solutions. Two examples:

**Are we worth the taxpayers' money? Let's ask them!**
Tomáš Řehák, Municipal Library of Prague

**Costumer survey and Drop-out studies for PBZ**
Christian Hertach, ZHAW Winterthur
Thursday 07/05/2015 (continued)

Libraries in the City of Zurich – Part 2

**Excursions**: Library at the Institute of Law Zurich (by Santiago Calatrava)

Zentralbibliothek Zürich and recently renovated Music Department of Zentralbibliothek Zurich

**Social Evening**

Friday 08/05/2015

08:30 Metlib SC Meeting

09:30 Update from members

10:30 Coffee break

11:00 Reflections on the Conference

11:30 Presentation Hosting city 2016 / Qatar

12:00 Lunchtime/ Catering

13:00 Metlib SC Working session

  Statistics: Evaluating libraries
  Obsolete data vs. Story telling

**Approx. 15:00 End of conference**
To our sponsors a big
Thank you!