

**Reference and Information Services Section Meeting 2**  
**August 20, 2013**

**Present:**

**Participants:**

Judy Ng (Chair), Philippa Andreasson, Sara Gube Josefsson, Trude Færevaaag, Elena Zhabko, Minjin Kim, Christine Brown (minute taker), Julie Biando Edwards, Marydee Ojala, Elena, Lindeman,

**Apologies**

Jane Weller, UK  
Yongheng Zhong, China  
Lilianna Nalewajska, Poland  
Morongwa Modiba, South Africa  
Rania Shaarawy, Egypt  
Najwa Hendrikse South Africa

**Observers:**

Christine Busgy, Linda Matsuba, Kevin Khoo, Bill Nadiger, Eskedar Atnafu, Edith Doyle

Judy called the meeting to order at 13:15pm

Welcome and introductions by the members of the committee and the observers  
Judy reviewed the agenda items and asked if anything needed to be added to the agenda. The agenda was approved as outlined.

**A. Develop Plans and identify initiatives for the next 2 years**

Judy attended the key initiatives session and the following areas were presented at the session:

- 1) Digital Content Programme-- include advocating for open access, e-lending, standards
- 2) International Librarianship Leadership Development Programme –include developing strong library associations
- 3) Outreach Programme for Advocacy and Advancement of the Profession – Priority will be given to investigate what a future-facing IFLA needs to look like and to understand the changing information environment, and the new realities of multi-stakeholder interaction. The trend report will inform this activity.
- 4) Cultural Heritage Disaster Reconstruction Programme – Priority will be given to working with strategic partners to develop a Risk Register for cultural heritage collection and information resources in areas at risk from natural disasters or conflict.

5) Multilingualism Programme—include translation.

**B.** The Committee discussed several ways that we could connect our activities to the IFLA key initiatives. With this in mind the group decided to determine what would be the priorities for the upcoming work of the Committee.

Four priorities for RISS work in the coming year were identified:

- 1) Update Guidelines/ standards -- revise
- 2) Organizing the conference session
- 3) Organizing a satellite pre-conference in Cape Town or somewhere nearby in Africa
- 4) Translation of Guidelines -- IFLA will translate into official Languages. Members can help to translate into other languages.

#### **C. Brainstorm for themes for the next year's RISS session.**

Topics suggested for the 2014 Conference session and/or Pre-Conference Session

**Need a title for the Session themes – ALL to offer suggestions and email to Jane**

- The social role of reference librarianship in the transfer of knowledge
- Proactive engagement v/s Delivery of answers
- Creation of digital tools for evaluating and providing access
- Role of library in the 21st Century
- Connection between knowledge and information
- Information as a tool -- How can we help people use it to do something?
- Mobile reference
- Discovery systems and reference
- Combine the theoretical and practical
- Information Technology and building design and physical layout/organization
- Remote reference -- digital -- mobile libraries

#### **D. Identify projects**

Projects -- Guidelines

Special Edition of the IFLA Journal or a Proceedings of the Pre-conference -- members requested for open access **Judy** to report on discussion held with ???

#### **E. Mid-term Meeting**

The topic of having a mid-term meeting was discussed. Minjin reviewed what has been done in another Section. We discussed how the meeting could involve regional visits and workshops. This would require some work to organize the details and would certainly require a site host and sponsorship of expenses for those attending the meeting. The result could be important for recruitment to the section. Some suggestions were made about

places that had been considered in the past (e.g. Poland). The group thought that **Minjin** and perhaps **Jane** might be interested in exploring this idea further.

## **F. Composition of sub-teams**

### **i. Communications** -- **Julie, Christine, Sara, Jane, Philippa** (Leader)

- Website and mailing list
- We need to have more information flowing on the blog and the Facebook page
- The goal is to have more communication
- We discussed the mailing list and how to keep it up-to-date

### **ii. Congress Session Planning Team** -**Jane, Christine, Marydee, Sara and Julie**

**iii. Translators** -- **Philippa** -- will communicate the need for translators to all SC members via our communications mechanisms. She will also add the English name for the language on the web page.

### **iv. 2015 Preconference** -- Group Pre-conference (Cape Town)-- **Jane, Minjin, Julie, Christine, MaryDee**

November is the deadline for submitting a proposal for hosting a pre-conference session for the 2015 Conference. There was discussion of teaming up with other sections for Pre-conference. **Judy** will contact IT for a joint session for the pre-conference and **Sara** will contact Buildings on a joint session for the Congress. There was also a suggestion that we contact **Kay Raseroka** to see if Botswana would be a good place to hold this meeting. **All Committee, then Judy or Jane** to complete proposal form and submit to IFLA

G. Any other business. As the SC 2 meeting was held before the Session, there was no chance to discuss how this went. Marydee has circulated the survey results, by email, and we should consider these alongside the 2014 theme topics. Also the timing of our Session clashed with another group which may have resulted in lower numbers than in 2012, and clearly did clash with people trying to get away for buses to the social function. **Judy & Jane** to contact IFLA re these items, to try to avoid it happening next year.

## **ACTION POINTS:**

C. **All Committee Members.** We need a title for our Session, plus perhaps at least one topic aimed specifically at Public Libraries? (Jane's suggestion). We had no speakers covering ordinary public libraries – as opposed to national public libraries – this year, and this may be an area we are losing contact with as a result? For example, one of the topics in section C is:

*Role of library in the 21st Century* - could we make this *Role of the **public** library in the 21<sup>st</sup> Century (reference & information services provision etc) ??*

D. Judy

E. Minjin & Jane

**F i** Julie, Christine, Sara, Jane, Philippa

**F ii** Jane, Christine, Marydee, Sara and Julie

**F iii** Philippa

**F iv.** All Committee members. Pre-conference session for 2015. Are we all agreed to go for this? If so, Judy & Sara to report back asap on discussions held with IT & Buildings, then the pre-conference team to co-ordinate. Suggest adding **Najwa & Morongwa** to this team as they both live in SA and will have library contacts there (of course!) but also possibly in Botswana? Jane will ask them. Who will contact Kay?

G. Judy & Jane