Interactive Chamber Seating Plan: What it Taught Us

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IFLA – Meeting the Needs of Parliamentary Clients: A Knowledge Sharing Session

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Observing users led to the “bright idea”
• Help Members get to know one another in the House
• Facilitate discovery of Member- and role-related information resources

Challenges
• Digital had to look same as the paper version
• Authoritative, but timely
• No single source for data
• No subject mapping among information elements
Member Profile Features

Parliamentary Information
- Dates of service
- Parliamentary roles
- Hansard
- Bills
- Riding information

Library and Research Resources
- Previous experience
- Policy Interests and related LLRS resources
  - Issue Briefings
  - Research Papers
- MPP In the News

Further Resources
- Tweets by member
- Contact information
- Request Research
WHAT WE LEARNED
Lessons Learned

• Great ideas can come from anywhere

• Working in organizational silos inhibited our ability to innovate

• The result – the sum was greater than its parts – working with others we were able to leverage different skills to deliver existing information in new ways

• By considering the information needs of our colleagues at the outset we can avoid duplication and unnecessary collection and maintenance across the enterprise

• Working with others raised the consciousness of all about what might be possible
QUESTIONS

• What is your experience working with “content creators” from other branches in your parliament?
• Do you tend to work in silos and then try to patch information together? or
• Have you invited them to join you in a project that you are leading?
• What were your challenges and what was the result?