



# NEWSLETTER OF THE IFLA SECTION ON LIBRARY AND RESEARCH SERVICES FOR PARLIAMENTS

JULY 2016



## MESSAGE FROM THE CHAIR

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Dear Colleagues,

Planning for the [32<sup>nd</sup> Annual Pre-Conference of the IFLA Section on Library and Research Services for Parliaments](#), hosted by the US Library of Congress, is going well. For the first time, the Section had to set a limit on the number of delegates, and we exceeded that number by the time registration ended in late April 2016. I wish to thank those who registered for your patience in working with the pre-conference staff to re-confirm your attendance so that we can accommodate those who were on the waiting list. At last count, we have confirmed delegates from 54 countries and 7 parliamentary-related organizations. Delegates can expect a very interesting pre-conference programme.

The Section is partnering with the US House Democracy Partnership (HDP) and the National Democratic Institute (NDI) to organize a two-day HDP Parliamentary Staff Institute with funding support from the US Agency for International Development. Thirty-two delegates from Colombia, Georgia, Indonesia, Kenya, Kosovo, Liberia, Macedonia, Myanmar, Peru, Sri Lanka, Timor Leste, Tunisia and Ukraine were selected to participate in the Staff Institute on 8-9 August 2016 in the US Capital.

The delegates will then participate in the IFLAPARL 2016 Pre-Conference at the Library of Congress. We look forward to meeting parliamentary librarians and researchers from these countries, many of whom have never attended an IFLA event.

Following the pre-conference, the [82<sup>nd</sup> IFLA World Library and Information Congress](#) (WLIC) will take place in Columbus, Ohio. The Standing Committee will review the Section's activities, actions plans, and to consider upcoming activities during the two business meetings scheduled at the WLIC. In particular, the Chair of the IFLA Committee on Standards has asked the Section for support to review the standards and guidelines used by our members, and whether there is a need for new or updated standards. I posed this question on our email discussion list, and the SC will discuss this topic in Columbus. Finally, Ellie Valentine has organized a tour of the Ohio State Capitol during the pre-conference (see p.5).

For anyone who is unable to attend the pre-conference and WLIC, you can follow discussions on Twitter via #IFLAPREatLOC and #IFLAPARL2016.

Lillian Gassie  
Chair, IFLA Section  
Library and Research Services for Parliaments

### How to join the Section

If you already are an IFLA member, but not a Section member, please go to <http://archive.ifla.org/III/members/form2a.htm> to register as a member of the Section on Library and Research Services for Parliaments.

If you are NOT an IFLA member you have to become an IFLA member before joining any Section, <http://www.ifla.org/membership/new-members>.

## IFLAPARL PRE-CONFERENCE 2016



Blog: <http://2016preconference.org/blog/>  
Twitter #IFLAPREatLOC

The Library of Congress and the Section on Library and Research Services for Parliaments have planned an exciting and interesting programme for the 2016 Pre-Conference in Washington, D.C. Prior to the official opening of the pre-conference, on the evening of August 9, delegates will enjoy a tour of the Jefferson Building of the Library of Congress, followed by a welcome reception where delegates will have the opportunity to meet old friends and acquaintances and make new connections. The programme for the first day of the pre-conference on August 10 is put together by our host, the Library of Congress. Presentations and panel discussions will cover how the Library serves the US Congress and includes a tour of the US Capitol which is connected to the Jefferson Building by underground tunnels.

The second day of the pre-conference, August 11, comprises of presentations from parliamentary libraries and research services around the world, with interactive discussions in the afternoon along the theme “Delivering parliamentary library and research services in an interconnected world”. The formal part of the pre-conference ends with dinner aboard the Spirit of Washington as it cruises along the Potomac River.

On Friday morning, August 12, delegates have the opportunity to tour special collections and divisions of the Library of Congress, such as the European Division, Preservation Directorate, Asian Division, the Law Library and the Congressional Research Service. The tours end at noon, when many delegates will begin their journey to Columbus, Ohio, to attend the IFLA World Library and Information Congress.

### Provisional Agenda

#### 10 August 2016

- Welcome address by the US Librarian of Congress
- Remarks by Donna Scheeder, President of IFLA
- Opening keynote: The Rule of Law
- The United States Congress in a Separated Powers System
- Services to Congress: an Informed National Legislature
- Congress.gov – Access to US Legislative Information
- The Role of the House and Senate Libraries
- Working on Capitol Hill: Why Getting it Right Matters
- Keynote address from a Former Member of Congress

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## IFLAPARL PRE-CONFERENCE 2016, CONTINUED

11 August 2016

### Session 1 – Delivering and improving services to clients

- Who are your users? Using personas to design innovative services. *Lynn Brodie, Library of the Parliament of Canada.*
- Major initiatives to improve the quality and value of research services: current topics and challenges at the National Diet Library. *Hiroyuki Okuyama, National Diet Library, Japan.*
- Delivering parliamentary library and research services in an interconnected world: the case of EPRS. *Etienne Bassot, European Parliamentary Research Service.*
- Legislative impact assessment at the National Assembly of the Republic of Korea. *Kyubeom Cho, National Assembly Research Service, Republic of Korea.*

### Session 2 – Developing and improving tools and processes

- Designing a knowledge management platform for the Council of the EU and its member states. *Roland Genson, Directorate-General Communication and Document Management, The Council of the European Union.*
- Improving transparency, data management and information access in the Spanish Parliament. *Josefa Fuentes and Marina Cueto, Archives and Library of the Secretariat of the Spanish Senate.*
- The “asean-law.senate.go.th” website. *Sangduen Pongput, Library and Museum Group, Bureau of Parliamentary Studies, The Secretariat of the Senate of Thailand.*
- From Business intelligence to Political intelligence: bringing political information together. *Jeremie Leuthold, Swiss Federal Assembly.*
- The Pupitre system: a desk news system for the parliamentary meeting rooms. *Luis Armando González, Library of Congress, Chile.*

### News and updates from the Section and its partners

### Session 3 – How to design products and services that meet parliamentarians’ needs

- Overview and comparison of two methodologies that can be used to develop new products and services. *Adolfo Furtado, Information and Documentation Center, Chamber of Deputies, Brazil.*

Break out group discussions on the approaches delegates have used to design and evaluate new products and services.

### Closing remarks

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### Share and connect

- Check out the Section’s website: <http://www.ifla.org/services-for-parliaments>
- Sign up for the IFLAPARL discussion list, which is open to all members as well as others interested in the Section; <http://www.ifla.org/services-for-parliaments>
- Contribute news about your library and/or research service: email Lillian Gassie, Chair, [iflaparl.chair@gmail.com](mailto:iflaparl.chair@gmail.com) or Karin Finer, Secretary, [karin.finer@europarl.europa.eu](mailto:karin.finer@europarl.europa.eu)

## IFLA WLIC IN COLUMBUS, OHIO



The following lists the IFLA World Library and Information Congress (WLIC) meetings, sessions and presentations where the Section is either the main organizer or is partnering with other sessions. If you are attending the WLIC in Columbus, please come to these sessions. Remember, tweet your thoughts and photos using #IFLAPARL 2016.

**Session 046: Standing Committee Meeting I**  
13 August 2016, 15:15-17:45, Ohio Center C

**Session 131a: Standing Committee Meeting II**  
16 August 2016, 09:45-11:15, C216

**Session 138: Meeting the needs of parliamentary clients: a knowledge sharing session**  
16 August 2016, 11:45-13:45, C220-222

Short, engaging presentations, followed by interactive discussion with the audience.

- The Interactive Chamber Seating Plan: a familiar tool used in a new way. *Susan Swift, Legislative Assembly of Ontario, Canada*
- Impact of introduction of Information & Communication Technologies in the parliament of Uganda - iPad tablets for MPs. *Julius Wabwire, Uganda Parliament, Uganda*
- Topics of parliamentary business: a new Open Data Documentation Platform on the website of the Italian Chamber of Deputies. *Paola Mandillo, Servizio Assemblea. Camera dei deputati, Italy*
- Improving communication with video: presenting European Parliamentary Research Service publications. *Joe Dunne, European Parliamentary Research Service, Belgium*
- Model for networking of research services between parliamentary libraries in Pakistan. *Arshad Mahmood, Pakistan Library Association, Pakistan*
- Experiments with Digital First. *Steve Wise. House of Commons Library, United Kingdom*

**Session 153 Government and Parliamentary Libraries as innovators: supporting communities of practice**  
16 August 2016, 16:00-18:00, C112-115

Speakers:

- Elisete de Sousa Melo, Universidade Federal do Estado do Rio de Janeiro – UNIRIO, Brazil
- Christine Weidenslaufer, Library of Congress of Chile, Chile
- Odean Cole-Phoenix, Planning Institute of Jamaica, Jamaica
- P. H. N. Premasiri, Parliament of Sri Lanka, Sri Lanka
- Anoja Fernando, Department for Work and Pensions Research Library, United Kingdom



## IFLA WLIC IN COLUMBUS, OH, CONTINUED

### Session 204 Knowledge Café "Continuous Learning in Libraries & their Communities"

18 August 2016, 08:30-10:30, C213-215

1. Transforming the library with creativity. Mary Augusta Thomas, Smithsonian Libraries, National Museum of Natural History, United States; Ellie Valentine, Freelance Librarian, United States
2. Developing an innovative culture in the workplace. Karin Finer, European Parliamentary Research Service, Belgium; Liz Turner, PMO Project Manager, United States
3. Share your innovative programs. Jane Burpee, McGill University, Canada; Loida Garcia-Febo, IFLA Governing Board Member, ALP Chair, United States/Puerto Rico
4. Team building & team leadership. Catharina Isberg, Helsingborgs Library, Sweden; Steve Wise, House of Commons Library, United Kingdom
5. Learning from others: peer training best practices. Ida Kelemen, Information Service for MPs (Research Service), Hungary; Rebecca McGuire, University of Illinois, Mortenson Center for International Library Programs, United States
6. Learning Strategies for staff. Jennifer Bartlett, University of Kentucky, United States
7. Learning within the constraints of limited staffing and budgets. Jane Dysart, Dysart Jones, Canada; Aldolfo Furtado, Legislative Consultancy Department, Câmara dos Deputados, Brazil
8. Digital libraries – digital futures: how to develop and keep up skill sets. Gert-Jan Lodder, House of Representatives of The Netherlands; Eva Semertzaki, Bank of Greece
9. Learning together: when experts from developed libraries work with developing countries, everyone learns and everyone teaches. Susan Schnuer, University of Illinois, Mortensen Center, United States
10. Mentoring and coaching programmes. Gillian Hallam, Queensland University of Technology, Australia; Ulrike Lang, State and University Library Hamburg, Germany
11. Developing strategies for communication with decision makers. Julien Sempere, Université Paris-Saclay, France; Felix Nsiimoomwe, Bank of Uganda

### Session 212 Privacy Law in the Digital Age: Governments Rethink the Meaning of Information Access Policies

18 August 2016, 10:45-12:45, C112-115

#### Speakers:

- Roberta I. Shaffer, Law Librarian of Congress, United States
- Anne Klinefelter, Director of the Law Library and Associate Professor of Law University of North Carolina at Chapel Hill, United States
- Adam Eisgrau, Office of Government Relations American Library Association, United States
- Dennis Hirsch, Moritz College of Law, The Ohio State University, United States



### SPECIAL EVENT: Tour of the Ohio Statehouse 17 August 2016, 14:00-15:00



For colleagues attending the IFLA World Library and Information Congress in Columbus, Ohio, please note the opportunity for members of our section to take a **tour of the Ohio Statehouse (legislature) on Wednesday, August 17 at 2pm**. The tour will take about **an hour** and it will be followed by an opportunity to talk with some of our professional legislative staff colleagues who work for the legislature providing a bill-drafting and research service for members. The tour is limited to 50 adults.

"The buildings are not only working government offices but magnificent monuments to the people and the period during which Ohio's democracy was founded and formed. The Statehouse is handicapped accessible and senior friendly." The building was designed in 1839 and completed in 1861. The legislature has been operating in this building since 1857."

There is no cost associated with the tour itself other than transportation to the meeting point. The **Statehouse is located within a 15 minute walk (6-8 minute drive) from the Greater Columbus Business Center**. It would be helpful to know who will participate, so **please send Ellie Valentine an email at [ellieval@aol.com](mailto:ellieval@aol.com)** if you are interested in this opportunity.

## RECENT EVENTS

### MELVIL DEWEY AWARD 2016

Congratulations to our friend and colleague Robert Newlen, well-known for his excellent work and contributions to the IFLAPARL section, on receiving the prestigious Melvil Dewey Award 2016.

“This annual award, presented by the American Library Association (ALA) and sponsored by OCLC, recognizes “creative leadership of high order, particularly in those fields in which Melvil Dewey was actively interested: library management, library training, cataloging and classification, and the tools and techniques of librarianship. Mr. Newlen has had a long and impressive career at the Library of Congress, evidenced by his recent appointment to the position of Chief of staff,” said Ben Hunter, Chair of the Dewey Medal jury. His influence on the profession as a whole has been enormous. As one of his nominators stated, his ‘accomplishments are legion and legendary,’ due in part to how he has ‘helped influence the careers of countless co-workers and other practitioners.”

(<http://www.ala.org/news/press-releases/2016/03/robert-newlen-receives-melvil-dewey-medal-0>)



### NEW PUBLICATION – ‘KEY ISSUES FOR THE NEW HLUTTAW’ (2016)

An official English language translation of the Hluttaw Research Services' [Key Issues for the new Hluttaw \(2016\)](#) book has just been published. This is believed to be the first Key Issues-type publication produced by a developing parliament.

The book, first published in Burmese in February 2016, provided all of the 664 Members of the second Hluttaw (498 directly elected by voters, and 166 military appointed personnel) with an impartial, informative overview and analysis of topical political issues facing the country. The book was written by Hluttaw researchers and it addresses a range of topical and politically sensitive issues, including the constitution amendment debate and the boat migrants issue in 2015. A House of Commons Library Clerk (research expert) seconded to the Hluttaw full-time provided editorial support and guidance to the Hluttaw in writing and compiling this book.

#### House of Commons' Hluttaw strengthening project

On 28 May 2014, the Hluttaw Research Services were officially launched with the support of the UK House of Commons and other partners. This 'soft launch' allowed the research teams to start working and develop their skills on the job, and allowed the service to develop in complexity over time. Before and after this launch, the House of Commons supported the Research Services by providing expert coaching, mentoring and training for researchers, equipping them with the skills to effectively deliver best practice parliamentary research. This training has above all stressed the need for parliamentary research services to provide impartial, accurate and timely research for Members

Since the Research Services were established in 2014, more than 60 research briefings have been published, and in each successive year more confidential enquiries have been answered. In the first session of the second Hluttaw (1 February – 10 June 2016), nearly 600 enquiries in total were answered by the small research teams in each of the three Hluttaws. Members of the first Hluttaw welcomed the new research services and the briefings that that were provided. The significant increase in research requests in the second Hluttaw also suggests the new Members are equally grateful of this research support.

The publication of a Key Issues book by a parliamentary research this young, is an indication of what can be achieved in a relatively short space of time with the tailored, targeted and expert support provided, in this case, by the House of Commons.

#### Parliamentary research in developing democracies

There are some core features of all parliamentary research services, namely the impartiality, accuracy and Member-focused approach to writing research briefings. However, there are unique challenges in each and every different parliamentary system which demand tailored approaches.

In Myanmar, Members are not currently inundated with a surfeit of information as is the case in many developed democracies, such as the UK. Therefore, the Hluttaw Research Services are valuable not just as a reliable, impartial source of information, but often as the *only* Myanmar language source of information. Indeed, one of the real strengths of the Hluttaw's Key Issues book is that it provide an analysis of topics not covered anywhere else in Myanmar language, or in English.

By David Hirst. House of Commons' Hluttaw Project

## RECENT EVENTS, CONTINUED

### D-SPACE WORKSHOPS, ZAMBIA

The National Assembly of Zambia, with the support of the Inter-Parliamentary Union (IPU), organised a workshop on e-repositories for Parliaments from 13 to 17 June 2016 at the Committee Building at Parliament Buildings in Lusaka. The workshop was as a result of the training which took place at the IFLA pre-conference in Cape Town, South Africa.

The workshop was facilitated by two IPU sponsored consultants namely; Dr Edmund Balnaves, specialist in Library Systems and services and former Chair of the IFLA ICT section, and Mrs Susan Mansfield, Editor of the Official Report (Hansard), Scottish Parliament. The workshop was officially opened by the Deputy Clerk (Administration) Mrs Cecilia N Mbewe. Various departments were part of the group of staff, including Library, ICT, Committee, Research, Public and International Relations, Administration, Journals and Legal, Parliamentary Publications (Hansard) and Parliamentary Reforms.



The highlight of the workshop was the actual setting up of a pro-type D-space repository, based on the training and the original pilot project. The training on metadata was comprehensive. Due to the importance of the project, a Committee was established and this will help in the mapping of the workflow. Finally, IPU has pledged their continued support and a follow-up workshop is envisaged in the near future.

*By Chama Mpundy Mfula, Chief Librarian, National Assembly of Zambia*

### NATIONAL ASSEMBLY LIBRARY FAIR, REPUBLIC OF KOREA

The National Assembly Library of the Republic of Korea hosted its first “The National Assembly Library Fair” from June 14 to June 16, 2016, at the National Assembly Members’ Building in Yeouido, Seoul.

By commemorating the 20<sup>th</sup> National Assembly opening, the National Assembly Library Fair was designed to provide opportunities to introduce legislative support services and publications to the National Assembly members, particularly the newly elected members, and their assistants for them to use various Library services first hand. The opportunities are intended to eventually invigorate usage of the Library’s services.



The exhibition hall consisted of four sections: an overview of various service systems including parliamentary and legal information systems; a demonstration on how to use the Library’s information services; a book café displaying the Library’s legislative information resources; and an exhibition of the Library’s publications. During the fair, everyone could take home any of the Library’s publications free of charge. At the entrance to the exhibition, a typographic wall, composing portraits of a total of 300 National Assembly members and their written legislative resolutions, caused a sensation throughout the entire fair.

The opening ceremony was attended by National Assembly Speaker Chung Syekeyun, People’s Party leader Chun Jungbae, Secretary General of the National Assembly, many other Assembly members, and directors of the legislative support organizations.

The National Assembly Library Fair has come to a successful close, with around 2,000 visitors including National Assembly members, their assistants, and the general public.

*By Anna Lee, National Assembly Library, Republic of Korea*

## NEWS FROM PARLIAMENTARY LIBRARIES & RESEARCH SERVICES

### THE INFORMATION AND DOCUMENTATION CENTER OF THE BRAZILIAN CHAMBER OF DEPUTIES—TRENDING TOPICS

The Information and Documentation Center of the Brazilian Chamber of Deputies (CEDI) implemented, in 2014, the Enterprise Information Architecture (EIA) as one of the tools for information management. The EIA methodology was customized in a way to allow modeling business processes, information and/or corporate information systems. EIA also has tools that propose information governance and facilitate the unification of data concepts through the creation of business glossary. The main products generated are Metadata Matrix, Matrix Information Governance, Restriction of Access Report, Requirement Specs for Information Retrieval, Management Information Reporting and Business Vocabulary. EIA has already been applied to the Customer Relationship Management (CRM) process within the Chamber of Deputies; to the Federal Legislation Information System; and to the platform that controls MP expenditure quotas. The EIA unit is also responsible for the development and management of documentary languages, such as a multidisciplinary thesaurus and associated taxonomies.

Furthermore, CEDI launched the Library Discovery Service on April 2016. The service was subscribed by the Chamber of Deputies Library, in partnership with the Library of the Brazilian Senate. Provided by EDS – EBSCO, the Discovery Service focuses on an unified index of library's resources, allowing users to easily search in just one place instead of several websites, databases and repositories. The idea is to give our clients a dedicated one stop shop for the bibliography which is available to the Chamber in full, so they will not need to rely only on search engines such as Google.

Also in 2016, CEDI will release a CRM platform, which will help manage the Chamber's relationship with citizens, aiming to provide transparent, high quality Brazilian legislative information in real time. The CRM platform will also play an important role in managing MP and staff informational demands. The CRM platform is the culmination of a project that was designed by a RM committee, which is comprised by over 10 different departments in the institution.

Other important actions to be highlighted are the establishment of the Indexation Policy, in order to improve and standardize the representation of subjects in these House information systems and processes and the Digital Preservation Repository, using the Archivematica software, a free tool to store documents in digital format in accordance with the archival preservation standards.

*By Janice Silveira. Brazilian Chamber of Deputies Library*

