PLANNING METHODOLOGY

**Business-ICT Strategic Analysis**
- Business Vision & Mission
- ICT Vision & Mission
- Current ICT Projects

**ICT Strategy Formulation**
- Business
- Process
- Information
- Application
- Technical

**Business-ICT Imperatives**
- Business-ICT Strategic Themes
- ICT Services Requirements

**ICT Implementation Planning**
- Business-ICT Prioritisation
- Cost Estimations
- Implementation Plans
IMPLEMENTATION

PHASE 1
Business-ICT Strategic Analysis
Where are we now and What are our capabilities?

1. Stakeholder Workshops, Documentation, Analysis, Feedback, Presentations, Project and Steering Committee meetings

PHASE 2
ICT Strategy Formulation
(Where is our direction in the future?)

2. Gap Analysis, Synthesis, Engagement, prioritisation, Alignment, Presentations, Project and Steering Committee meetings

PHASE 3
ICT Strategy Implementation Planning
(How are we going to get there?)

3. Presentations, Cost Estimations, Alignment, Timelines, Action Plans, Reviews, Endorsements, Project and Steering Committee meetings

ICT Program Management

4. Writing the ICT Strategy & Implementation Plan

Project Initiation

Project Team

Project Implementation
PLANNING TOOLS

PHASE 1
Business-ICT Strategic Analysis
(Where are we now and what are our capabilities?)

PHASE 2
ICT Strategy Formulation
(Where is our direction in the future?)

PHASE 3
ICT Strategy Implementation Planning
(How are we going to get there?)

Design Principles
Affinity Analysis
Costing Estimation

Business Imperatives
Definition of Services
Implementation Plan

Business-ICT Imperative Mapping
Scoring/Prioritisation
Business Case Development
Historical Context

The 2004-2009 ICT Strategy laid the basis of an e-Parliament through a focus on administrative efficiency and effectiveness. A core administrative platform was implemented with rudimentary elements of citizen participation and involvement. Document management and content management have laid a basis to further develop more effective knowledge management and oversight systems.

The 2009-2014 ICT strategy focused on leveraging the internal communications and technology platforms implemented through the 1st ICT strategy, whilst starting to develop platforms for improving information access, communication and engagement with citizens.

ICT FOCUS AREA

1. PROVIDE SECURE ONLINE & MOBILE ACCESS
To provide secure, online and mobile access to Members and staff in order to access information anywhere, anytime on a range of devices.
Monthly average:
- 164000 visits on Parliament website

ICT FOCUS AREA

2. ENHANCE OVERSIGHT AND ACCOUNTABILITY
ENHANCE PUBLIC INVOLVEMENT

ICT FOCUS AREA

3. AUTOMATE INSTITUTIONAL PROCESSES
Automating institutional processes that are prioritised through business imperative change requirements in order to improve the effectiveness and efficiency of Parliament.
- Online leave
- Invoice workflow

ICT FOCUS AREA

4. BUILD CAPACITY & SKILLS
Provide information & communication infrastructure

- ICT & Broadcast AV infrastructure 99.9% availability

Strategic Objective 1.4
To leverage current, new and innovative information and communications technologies to meet the information and communication services needs of members and staff.