IFLA Statistics & Evaluation section

Minutes: SC meeting 1 - Wroclaw August 19th 2017

1. Welcome: Rebecca Vargha (Chair) opened the meeting and welcomed Section members and guests.

2. Introductions and apologies: All attendees introduced themselves. There were no apologies.

3. Agenda: The Agenda for the meeting was adopted.

4. Minutes: The minutes from the previous meeting (Columbus, August 2016) were accepted.

5. 2017 Conference session: Rebecca Vargha, Austin Booth, Harlinah Teoh and Britt Omstedt gave an overview of the Section's upcoming conference session. This session will be hosted in partnership with the Continuing Professional Development and Workplace Learning section on Thursday 24 August 2017, 10.45am - 12.45pm. The structure of the session is as follows:
- Short presentations by four speakers
- Two rounds of table discussions, with 10 tables each with a different theme. Discussion will be guided by a table host. The table hosts will present a very brief (1 minute) round-up summary of discussions at the end of the session.
- Notes will be taken by recorders at each table. After the conference, the notes will be collated and published online as a summary of useful ideas and resources. Standing Committee members will be invited to review the draft compilation and provide input before the summary is distributed.

6. Guest presentation: Leifang He, Manager, Knowledge Management at Novartis in the US, presented on 'Value Assessment on Library Use Efficiency (VALUE) in Novartis Knowledge Centre'. Leifang invited feedback on the research methodology for this project, which assesses the real-time resource usage, business impact and ROI of the Novartis Knowledge Centre. Slides will be distributed to Committee members.

7. Message from IFLA President Donna Scheeder: The IFLA President visited the meeting and thanked the section for its ongoing contribution to IFLA. IFLA will continue to look to this section for expertise. A strong message coming through the IFLA Global Vision sessions is that libraries need to get better at telling our stories. Encouraged all to look at the Development and Information Access Report. Encouraged the Committee to think about how the Section's activities can continue through the year. IFLA needs to be a continuing presence throughout the year and in the regions. Is there an opportunity to form regional groups?
8. **Update on new ISO Standard:** Patrice Landry gave an update on a new ISO standard under development: ISO 21248 'Information and Documentation - Quality Measures for National Libraries'. Voting on the draft is currently underway. Work is in progress to promote this standard through IFLA and align with the work of the National Libraries section.

9. **Library Map of the World:** Rebecca Vargha gave an update on the two-day meeting in Montreal, Canada, November 2016, that discussed the Library Map of the World project. IFLA followed up in December 2016 to seek feedback from this Section's committee members on draft definitions. Stephen Wyber from IFLA HQ also reported from the ongoing work. The website of the map will be launched during this conference on [http://librarymap.ifla.org/](http://librarymap.ifla.org/) Monday 21 August.

10. **Nominations and elections of officers 2017-2019:** Britt Omstedt is stepping down as secretary and Svitlana Kolesnyk was nominated and elected to this role. Rebecca Vargha and Franck Hurinville were willing to continue as chair and information officer respectively and the meeting agreed. Outgoing members of the committee are also Sebastian Mundt, Ulla Wimmer, Hongxia Zhang as well as Helen Adey, convener of e-metrics SIG.

11. **Programme for WLIC2018** in Kuala Lumpur was discussed briefly and will continue in SCII. Suggestion for the next year’s theme: library advocacy for stakeholders, using data for advocacy for restoring of library funding, better use of statistics by library association. Useful also to bring in other expertise than from the library sector (e.g. economists, lawyers) with other kinds of tools.

**Minutes: SC meeting 2 - Wroclaw August 22nd 2017**

13. **Welcome:** Rebecca Vargha (Chair) opened the meeting and welcomed Section members and guests.

14. **Introductions and apologies:** Rebecca Vargha forwarded apologies from Britt Omstedt and Franck Hurinville who could not participate in the meeting. All attendees introduced themselves.

15. **SIG e-metrics:** Rebecca Vargha informed that Helen Adey, convener of SIG e-metrics had to resign from her role as SIG convenor and from her membership in SC Statistics and Evaluation. It is crucial to select a new convenor for SIG e-metrics, otherwise SIG would have to be discontinued. Mary-Jo Romaniuk (University of Manitoba) was willing to consider working for SIG e-metrics. Rebecca Vargha will provide more information on SIG and its activities.

16. **UNESCOs Internet Universality Indicators:** Svitlana Kolesnyk gave an update on the meeting with IFLA HQ representatives Esmeralda Moscatelli and Stephen Wyber, August 21st that informed about ongoing work on development of UNESCOs Internet Universality Indicators and IFLA's input to it.

17. **Information from Chris Mefford (Community attributes Inc):** Chris Mefford informed about the developments in the project Library Map of the World. The official site had 2000 hits since launch. The site will be updated with new data through 2018. The project is financed by a grant from Bill & Melinda Gates foundation. IFLA is also working on other
initiatives, such as data atlas. IFLA will continue to look to SC Statistics and Evaluation for expertise.

18. Programme for WLIC2018: plans for WLIC2018 were discussed. Suggestions for the theme: assessment, evaluation, advocacy (telling the story without making it too complicated), synergies in terms of developing Library Map of the World (with other organisations involved in the project). Continuing Professional Development and Workplace Learning section was mentioned as one of the possible partners for joint session in Kuala Lumpur in 2018. Committee members were encouraged to forward their suggestions on the theme. Suggested form for the session in 2018 is keynote speakers/knowledge café, which proved successful in the last two years. Rebecca Vargha suggested conducting a midterm meeting via Zoom software to verify programme for 2018. Section members will receive doodle suggestion for time for the meeting. A test session will be conducted a week before the meeting.

19. IFLA Global Vision: a workshop on IFLA Global Vision was conducted. Attendees were divided into smaller groups that were asked to discuss the following questions:

- Prepare a one-minute statement on the future of libraries. Imagine the year is 2022, what have libraries achieved?
- What are core values of libraries?
- What are libraries exceptionally good at?
- What should libraries do more of?
- What should libraries do less of?
- What are the main challenges to society?
- What are the main challenges to libraries?
- What are your main professional challenges?
- How should a united library field help meet the challenges identified?
- What would be the characteristics of a united library field?
- What could be the focus of a united library field?

The workshop results are presented in a separate document.

20. Closing: Rebecca Vargha thanked all attendees and closed the meeting.

Attendees at the first meeting, August the 19th 2017
Committee members

Observers
Alina Bogatkova, Stephen Wyber, Mariann Ingold, Adria Henley, Jeannette Drewes, Leifang He.

Attendees at the first meeting, August the 22nd 2017
Committee members

**Observers**
Floriane-Marielle Job, Alina Bogatkova, Jennifer Paustenbaugh, Chris Mefford, Natalya Redkina, Mugabi John Bagonza, Chip Stewart