Literature on library impact is still growing. Thanks to all colleagues who advised me of new publications. When this bibliography was last revised in February 2016, it had 624 titles; this version counts 739 titles. The interest today seems to highlight the influence on learning and research and on the social impact of libraries.

The new ISO standard ISO 21248 (Quality assessment for national libraries) that combines performance indicators and methods for assessing impact of national libraries has recently been approved in the DIS voting and will hopefully be published end of this year.

R.Poll
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ISO 16439: 2014
ISO 16439: 2014 Information and documentation – Methods and procedures for assessing the impact of libraries

ISO/DIS 21248: 2018
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ALA. American Library Association: Libraries transform.
http://www.ilovelibraries.org/librariestransform/


Global Impact Study
http://www.globalimpactstudy.org/

IBEC
IBEC. Information School of the University of Washington. Information behavior in everyday contexts. Helping maximize the impact of information in communities.
http://ibec.ischool.washington.edu/

Jisc
Jisc. Library Impact Data Project.
http://www.jisc.ac.uk/whatwedo/programmes/inf11/activitydata/libraryimpact.aspx

LibValue
LibValue. Value, outcomes and return on investment of academic libraries.
http://libvalue.org/home

LRS
LRS. Library Research Service. Counting on results.

New York State Library
New York State Library. Outcome-based evaluation.
Oregon State Library
http://www.oregon.gov/osl/LD/Pages/resources/OBE/obe.aspx#top

Public Library Association
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RAILS
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