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**Division IV – Support of the Profession – Leadership Meeting**  
[www.ifla.org/support-of-the-profession](http://www.ifla.org/support-of-the-profession)

**Minutes of the meeting held in Kuala Lumpur, Malaysia**  
**Saturday 25 August 2018, 08.30-10.00, Room 304**

**Attendance:**

**Division IV**

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**Continuing Professional Development & Workplace Learning**

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**Library Buildings and Equipment**

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**Library Theory and Research**

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**Management and Marketing**

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**Management of Library Associations**

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**Statistics and Evaluation**

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**Library History SIG**

Kerry Smith Convenor LH SIG [kerrylib@westnet.com.au](mailto:kerrylib@westnet.com.au) AUSTRALIA

### **New Professionals SIG**

Antoine Torrens Information Coordinator NPSIG [antoine.torrens@hotmail.fr](mailto:antoine.torrens@hotmail.fr) FRANCE

### **Women, Information and Libraries SIG**

Mathilde Koskas Co-Convenor WIL [Mathilde.koskas@lilo.org](mailto:Mathilde.koskas@lilo.org) FRANCE

Evviva Weinraub Co-Convenor WIL [evviva.weinraub@northwestern.edu](mailto:evviva.weinraub@northwestern.edu) USA

### **LIS Education in Developing Countries SIG**

No representatives attending

### **E-Metrics SIG**

This SIG has been reviewed as part of the 2018 Review of SIGs, with the decision made to discontinue the group. The work of the SIG will be undertaken by the Section for Statistics and Evaluation.

#### **1. Opening and confirmation of the agenda**

The meeting was opened at 08.35am. The agenda was confirmed for the meeting.

#### **2. Who we are**

Antonia Arahova introduced herself as Chair of Division IV, and Gillian Hallam, as Secretary.

#### **3. Minutes of the Division IV Leadership Meeting held in Wrocław, Poland on 20 August 2017**

The draft minutes of the 2017 meeting were approved. These minutes will be uploaded to the Division IV website.

#### **4. Division IV Annual Report 2017-18**

The Chair advised that the draft Annual Report 2017-18 had been prepared and circulated to Division IV members before some information had been received from LBE and from CPDWL. The Annual Report would therefore be corrected and then uploaded to the website.

#### **5. Report from Division Chair; News from the Professional Committee and Governing Board – IFLA Restructuring initiative**

This item was moved to later in the meeting (following Agenda Item 8).

#### **6. Activities of Division IV sections and SIGs in Kuala Lumpur**

**combined with:**

#### **7. Short update by section chairs and convenors of SIGs**

Representatives from each section and SIG reviewed the key activities and highlights from the past year.

## Continuing Professional Development & Workplace Learning

- WLIC Session 106: *CPDWL – coaching sessions*  
This was a new initiative being introduced at the current WLIC, with the support of the Professional Committee. Catharina Isberg reported that she had made a presentation at the Officers' Forum about the event and had been asked to report back to the Professional Committee on Thursday 30 August. She encouraged everyone to consider being involved in the session as coaches or as hosts.
- WLIC Session 185: *Investing in the library workforce: Case studies in the effective use of the 2016 IFLA Guidelines for CPD.*
- WLIC Session 139: *Data librarian: Needs and qualifications*, jointly with the sections for Science & Technology and SET.
- WLIC Session 196: *The knowledge economy: How continuous learning can prepare information professionals for the future*, a knowledge café in collaboration with the sections for Knowledge Management and Library and Research Services for Parliaments.
- WLIC Session 229: *Win-win: Building strong education, training and continuing professional development together with strong library associations*, jointly with the sections for MLAS and SET (live streamed).
- The Section hosted webinars throughout the year, in conjunction with NPSIG, which served as easy to access events on topical issues, reaching out to the global library community.
- CPDWL was planning a satellite meeting in 2019 to be held in Zagreb, hosted jointly by the Croatian Library Association, National and University Library in Zagreb, Zagreb City Libraries, LIS School at the University of Zagreb, with the support of the Ministry of Arts and Culture of Croatia.

## Statistics and Evaluation

- The Section was involved in a consulting role in the IFLA Library Map of the World project.
- WLIC Session 073: *From data to advocacy: Using tools like the IFLA Library Map of the World to communicate your library stories* (live streamed).
- WLIC Session 148: *Measuring up: Rethinking e-metrics in the world of e-collection metrics, value propositions and management dashboards*, jointly with the E-Metrics SIG.
- The mid-year meeting was held via Zoom on 12 January 2018.

## Library Buildings & Equipment

- The mid-year seminar was held in Birmingham, England, on 23 February 2018: *Innovative partnerships: A strategic imperative*, bringing together librarians and architects for very valuable cross-industry discussions.
- Next year's mid-year seminar will be held in Brisbane, Australia, linking with an architectural forum and the Australian Library and Information Association's (ALIA) Design Awards
- WLIC Session 127: *Designing inclusive libraries*. There had been a good response to the call for papers, with the authors of unsuccessful proposals invited to write some content about their projects for the LBE blog. It was noted that this session clashed directly with the open session run by M&M and Division I/Division IV.
- WLIC Session 184: *Public Library of the Year Awards*, jointly with Public Libraries and Metropolitan Libraries.
- A 2-day satellite event was being planned for 2019, to be held in Rome, in collaboration with Public Libraries, Metropolitan Libraries and Academic and Research Libraries.

- A new book, *Collaborative strategies for success in library design in the 21<sup>st</sup> century*, would have a soft launch at the WLIC (1pm, Sunday 26 August 2018), with full availability scheduled for late 2018.

### Management and Marketing

- The mid-term meeting was held in San Francisco, hosted by the Federal Reserve Bank, on 15-16 February 2018.
- IFLA BibLibre International Marketing Award 2018: an excellent response to the call attracting 55 submissions from 20 countries. The winner was the “2017 NYC Youth Fines Amnesty”, with Invercargill City Libraries and Archives (New Zealand) and the National and University Library of Zagreb (Croatia) also recognised. This is the final award after three years of funding from BibLibre: the committee was actively seeking a new sponsor.
- WLIC Session 128: *Expand your reach in a digital world: How to be in 1000 places all the time*. This would involve 7 minute ‘selling’ spots, plus presentations by the award winners. This clashed directly with the sessions run by LBE and Division I/Division IV.

### Library Theory and Research

- WLIC Session 116 (with Information Literacy): *Information literacy: from practice to research and back again*. The session included formal presentations and a panel discussion.
- WLIC Session 220: *An international approach to quality assessment and qualification in the library and information profession: a White Paper review*. Available: <http://openbooks.uct.ac.za/liseducation/index.php/liseducation/catalog/book/1> (DOI: 10.15641/0-7992-2542-6). The Building Strong Library and Information Science Education (BSLISE) project website : <https://lisedu.wordpress.com/>. This is a collaborative project with SET and LIS Education for Developing Countries SIG.
- Mid-term meeting was held in Milan on 17 March 2018, immediately prior to the IFLA Global Vision meeting in Barcelona. This was preceded by a Researcher-Librarian Training Workshop: Building a culture of research methods, held on 16 March 2018. A report on the workshop was prepared for the LTR Newsletter (July 2018) by Anna Maria Tamaro (<https://www.ifla.org/files/assets/library-theory-and-research/newsletters/july-2018.pdf>).
- Next year’s mid-term meeting will be aligned with any IFLA-hosted meetings, e.g. Global Vision.
- Plans are underway for a BSLISE satellite meeting with SET, to be held in Rome, immediately after the WLIC in Athens.

### Management of Library Associations

- A mid-term meeting was held in Barcelona on 17-18 March 2018, prior to the IFLA Global Vision meetings. MLAS, through the national library associations, was also involved in the Global Vision regional meetings held from April-July 2018.
- A satellite meeting was held at the National Library of Malaysia, Kuala Lumpur, on 23 August 2018. The topic was *Advocacy for action! Success for library advocacy worldwide*. The event involved a number of presentations from all continents and some useful breakout discussion sessions. The Malaysian Library Association was thanked for being such generous and welcoming hosts.
- WLIC Session 142: *Librarian fashion: What does the way we dress say about us?* (live streamed). Run in collaboration with NPSIG and Public Libraries.

- WLIC Session 229: *Win-win: Building strong education, training and continuing professional development together with strong library associations* (live streamed). Run jointly with the sections for SET and CPDWL.
- Collaboration with other sections who are doing good things, eg S&E for Library Map of the World.

### Education & Training

- A satellite meeting was held at the University of Calcutta, Kolkata, India on 20-21 August 2018. The topic was *Transforming the society: libraries as the torch-bearer of change*. This was a collaboration between SET and the Asia-Oceania section.
- WLIC Session 076: *Teaching methodologies and curriculum development in LIS schools. Best practices from around the globe*.
- WLIC Session 139: *Data librarian: Needs and qualifications*, jointly with the sections for Science & Technology and CPDWL.
- WLIC Session 229: *Win-win: Building strong education, training and continuing professional development together with strong library associations* (live streamed). Run jointly with MLAS and CPDWL (live streamed).
- WLIC Session 220: *An international approach to quality assessment and qualification in the library and information profession: a White Paper review*. Available: <http://openbooks.uct.ac.za/liseducation/index.php/liseducation/catalog/book/1> (DOI: 10.15641/0-7992-2542-6). The Building Strong Library and Information Science Education (BSLISE) project website : <https://lisedu.wordpress.com/>. This is a collaborative project with LTR and LIS Education for Developing Countries SIG.

### Library History SIG

- The SIG continues with Kerry Smith as Convenor, with some support from some corresponding members via email.
- WLIC Session 005: *Transform libraries. Transform societies: Library outreach to marginalised populations: historical perspectives*.
- Some of the papers presented at Library History SIG session on *Libraries in times of crisis: historical perspectives* at the WLIC 2017 in Wrocław, Poland, will be published in a themed issue of the IFLA Journal.

### New Professionals SIG

- The SIG was very active, with the team having increased from 4 to 8 people, now representing every continent.
- A two-day event was held in France, with the IFLA President, Gloria Pérez-Salmerón as guest of honour (online). NPSIG partnered with CFBID, ENSSIB (Lyon) and BULAC (Paris) for the event, *Nouveaux bibliothécaires dans un monde qui change*, held on 11-12 January 2018. Sessions were run in parallel in Paris and Lyon. There 40 workshops for delegates to attend to help them design the future of the profession.
- NPSIG partners with CPDWL to present a series of webinars.
- Prior to the WLIC, on 23 August 2018, NPSIG ran the popular IFLA Camp in Selangor <https://iflacamp6.wordpress.com/>.
- WLIC Session 142: *Librarian fashion: What does the way we dress say about us?* (live streamed). Run in collaboration with MLAS and Public Libraries.

- NPSIG wishes to run the IFLA Camp in Greece prior to the WLIC in Athens – and would welcome opportunities for a venue by the beach.

#### **Women, Information and Libraries SIG**

- A satellite meeting to be run jointly with the LGBTQ Users SIG and the sections for Indigenous Matters and Library Services for Multicultural Populations, had unfortunately not been able to proceed.
- The LGBTQ Users SIG made their WLIC hours available to the WIL SIG, so there were two connected sessions in the program, which enabled ideas generated at the first session to be discussed in more depth at the second session:
- WLIC Sessions 207 and 218: *Collections, ethics, perspective and voice: the importance of context.*
- It was hoped to pick up the themes through collaboration between the professional units to run a satellite meeting prior to the WLIC 2019 in Athens.

#### **LIS Education in Developing Countries SIG**

- The SIG had been involved with SET and LTR in the BSLISE project.
- A satellite event was hosted by the University of Malaya on 23 August 2018. The theme was *Collaboration in curriculum development: A focus on ASEAN countries.* Country reports were presented by speakers from Malaysia, Philippines, Singapore and Thailand.

#### **E-metrics SIG**

- Areas of interest now fall with the scope of S&E.

#### **8. Short update on current and forthcoming Division IV projects**

No report.

#### **5. Report from Division Chair; News from the Professional Committee and Governing Board – IFLA Restructuring initiative**

The Chair noted that, as the majority of those present at the meeting had attended the Professional Committee Officers' Forum (WLIC Session 003: Friday 24 August, 8:30-11:00am), it was not necessary to present a detailed report. She highlighted that it was a special time for IFLA as it worked to reinvent itself as an international organisation. The support of the Sections and SIGs was a critical element of the process and there would be a focus on the future design of the Division.

- WLIC Session 126: *Looking for the next big thing: Libraries and social networks* (Division I and Division IV). This is a new initiative for the WLIC, with two Divisions putting a session together. There was a scheduling clash with sessions 127 (LBE) and 128 (M&M).

The Chair reporting that she was very proud of the work that the sections and SIGs were involved in and particularly acknowledged the strong collaboration between the units. The contribution made by all units towards IFLA's strategic objectives could not be ignored. She highlighted the Library Map of the World with the direct involvement of S&E, the new coaching initiative coordinated by CPDWL and the central role of MLAS in IFLA. She stressed that all units were truly providing "support for the profession" – the *raison d'être* for Division IV.

The theme for the WLIC 2019 in Athens was “Dialogue for change”, This encapsulated the process of change within IFLA itself. The Chair acknowledged that members of the Division had contributed well to the call for ideas and feedback over the past months, with 3 conference calls augmented by written contributions from those unable to attend the conference calls.

The restructuring process over the coming months would be critical for the Division: the sections and SIGs should really make sure that their activities, along with the value and impact of these activities, were clearly communicated within and beyond IFLA. Visibility was therefore an imperative. Social media channels should be widely used to reach the widest possible audiences and the Chair encouraged all units to work on this through the coming months.

#### **9. Any other business**

No further matters were raised.

#### **Close**

The Chair thanked everyone for attending the meeting and for contributing to such a vibrant Division of IFLA.

The meeting closed at 10:00 am.