

Dear Delegate,

I am writing to welcome you to the World Library and Information Congress, 76th IFLA General Conference and Council and to provide you with some information, which I hope will prove useful to you upon arrival in Gothenburg, Sweden.

Accommodation

A full list of official Congress hotels, including the addresses are detailed below:

CATEGORY	HOTEL	ADDRESS	ZIP	CITY
B/A	Avalon	Kungstorget 9	411 17	Gothenburg
В	Elite Park Avenue	Kungsportsavenyn 36-38	400 15	Gothenburg
B/C	Gothia Towers	Mässans gata 24,	402 26	Gothenburg
С	Lorensberg	Berzeliigatan 15	412 53	Gothenburg
С	Onyxen	Sten Sturegatan 23	412 52	Gothenburg
С	Quality Panorama	Eklandagatan 51-53	400 22	Gothenburg
С	Royal	Drottninggatan 67	411 07	Gothenburg
A/B	Scandic Opalen	Engelbrektsgatan 73	431 31	Gothenburg
С	Scandic Europa	Kungsportsavenyn 24	400 14	Gothenburg

Airport

There are two international airports within 20 minutes of the city centre: Gothenburg-Landvetter Airport (GOT) and Gothenburg City Airport (GSE).

Flygbussarna Airport Coaches leave from **Gothenburg Landvetter Airport** to the city centre every 20 minutes and it takes approximately 20 minutes to the first stop (Korsvägen), which is in front of the Swedish Exhibition and Congress Centre. Price per person: SEK 80 (€8) one way and SEK 150 (€15) for return ticket. Please note that a **credit card is required** to make payment on the bus or at the ticket machines at the bus terminals (MasterCard, VISA, Amex and Diners are accepted, Maestro and Electron cards are not accepted). **To purchase these tickets by <u>cash</u>, you will need to buy them at the information desks within the airport.** Timetable information and e-tickets can also be purchased in advance at <u>www.flygbussarna.se.</u> Taxis usually have a fixed rate, approximately SEK 350-400 (€ 35- 40) to/from the airports and the city centre. Recommended taxis are: Taxi Gothenburg, VIP Taxi or Taxi Kurir. Ask for fixed price. The journey takes 20 - 30 minutes.

Gothenburg City Airport (GSE) is located approximately 15 km north from the centre. For updated travel information please visit www.goteborgairport.se/eng.asp. The timetable of the airport coaches correspond with all regular flights. The bus ride takes approximately 30 minutes and the fee for adults is SEK80 (€ 8), one way, or SEK150 (€15) for return www.flygbussarna.se. Please note that a credit card is required to make payment on the bus or at the ticket machines at the bus terminals (MasterCard, VISA, Amex and Diners are accepted, Maestro and Electron cards are not accepted). To purchase these tickets by cash, you will need to buy them at the airport shop within the airport. Timetable information and e-tickets can also be purchased in advance at www.flygbussarna.se. There is a taxi station at the airport. Ask for fixed price. Approximate fixed prices by taxi from Gothenburg City Airport to the Central Station: SEK 320 – 350 (€32-35).

Volunteers at Airport

When arriving into Gothenburg-Landvetter Airport (GOT) or Gothenburg City Airport (GSE), you will find volunteers there to welcome you and answer any questions that you may have. They will be wearing light blue t-shirts with the IFLA logo and will be easy to spot! Let them help you and welcome you to Gothenburg!



Train

Gothenburg is accessible by train from Europe. The rail network connects Gothenburg to other cities including Oslo, Stockholm and Copenhagen. By high speed trains travelling time from Stockholm is about 3 hours and from Copenhagen airport (Kastrup) about 3 hours 45 min. The main Swedish railway operator is SJ, Swedish Rail, SJ. www.sj.se and international time tables are best searched via www.bahn.de.

Catering at the Congress

Refreshments can be purchased in the Swedish Exhibition and Congress Centre at designated catering points:

Exhibition Hall - Hot Meals, Coffee & Beverages:

11 August	09.00 - 16.00 hours
12 August	09.30 - 17.30 hours
13 August	09.30 - 17.30 hours
14 August	09.30 - 14.00 hours

Expo Hall - Sandwiches, Coffee & Beverages:

10 August	08.15 – 17.00 hours
11 August	08.15 – 17.00 hours
12 August	08.15 - 17.00 hours
13 August	08.15 - 17.00 hours
14 August	08.15 - 17.00 hours
15 August	08.15 - 17.00 hours

J Lounge - Coffee & Beverages:

10 August	08.30 - 18.00 hours
11 August	08.30 - 16.00 hours
12 August	08.30 - 18.00 hours
13 August	08.30 - 18.00 hours
14 August	08.30 - 18.00 hours
15 August	08.30 - 16.00 hours

Check-In/Check-Out Times

The check-in time at most hotels is from 15.00hrs and you must vacate your room by 11.00hrs on the day of departure. Earlier arrival and later departure can be requested but is not guaranteed.

Climate

The average minimum and maximum temperatures and rainfall figures for this area in August:

Min. Temp.: 14°C Max. Temp.: 21°C Rainfall: 80 mm



Congress Tours

Pre-Congress Tours

Date	Time	Tour	Price
7-9 August	14.00	Stockholm Tour	€595 per person

Half Day Tours

Date	Time	Tour	Price
Wednesday 11 August	10.00-12.00	Gothenburg City Tour	€30 per person
Thursday 12 August	09.00-13.00	Gunnebo Manor House	€80 per person
Thursday 12 August	13.00-16.30	Museum Tour	€55 per person
Friday 13 August	09.00-13.30	Marstrand Tour	€110 per person
Friday 13 August	13.00-16.30	Tjolöholm Castle	€90 per person
Sunday 15 August	09.00-12.00	Vikings Tour	€70 per person

Full Day Tours

Date	Time	Tour	Price
Saturday 14 August	09.00-16.00	West Coast with Water Colour Museum	€150 per person

Congress Dates and Venue

World Library and Information Congress 76th IFLA General Conference and Assembly will take place from Tuesday 10 – Sunday 15 August 2010 at the Swedish Exhibition and Congress Centre in Gothenburg, Sweden:

Swedish Exhibition and Congress Centre Mässans Gata/Korsvägen SE 412 94 Göteborg, Sweden

Currency and Credit Cards

The official Swedish currency is the Swedish Krona (SEK) which is divided into 100 öre. Bank notes are available in denominations of 20, 50, 100, 500 and 1000 Krona, and coins in denominations of 50 öre and 1, 5, 10 Krona.

Exchange rates as per July 2010 for the Krona are about ten Krona to a Euro or eight Krona to a Dollar. This is a guide only and rates may be different in August 2010.

Major credit cards are widely accepted in Sweden, namely Visa, MasterCard and American Express. We strongly recommend that you contact your credit card company before travelling to Gothenburg advising them that you will be making purchases abroad so that your credit card will not be blocked when you are trying to use it.

Dress

Dress for the Congress and the Congress Opening Ceremony and Welcome Reception is informal.

Eating Out

Congress: Refreshments can be bought in the Exhibition Hall on Level 0, Expo Hall on

Level 1, or Lounge J on Level 1.

City: Gothenburg is known for its fine, locally produced ingredients and top-notch

restaurant life. The quality of food served in restaurants across the city is very high. The main culinary attraction in Gothenburg is the local seafood; prawns, lobster and a

wide selection of fish, ranked amongst the finest in the world.



Electricity

Electrical current in Sweden is 220 V/50 Hz. round; European style two-pin plugs are used. Appliances designed to operate on 110/120 Volts need a voltage converter and a plug adapter. International adaptors can be found in the major electric shops as well as airports.

Emergency Phone Numbers

General emergencies, Ambulance, Fire and Police: dial 112.

Exhibition

The IFLA 2010 exhibition will take place in Hall C of the Swedish Exhibition and Convention Centre. Please take the time to visit our exhibits and explore the latest innovations. Plan your visit to the IFLA 2010 exhibition by reviewing the Exhibitor Listing and Floorplan.

Insurance and Liability

It is highly recommended that all participants carry an adequate travel and health insurance, as the organisers of IFLA World Library and Information Congress: 76th IFLA General Conference and Assembly cannot accept any liability for accidents, illnesses or injuries that may occur at or during the congress.

Internet Area and Print Centre

There will be an Internet Area and Print Centre located in the Exhibition Hall (Hall C - Level 0). Delegates will be able to get printing at the print centre from their congress CD Rom free of charge but any other copying will be charged at a charge of EUR€3 per three copies. Please note the print centre will be open during the Exhibition opening hours detailed below:

Wednesday 11 August	14.00 – 18.00 hours
Thursday 12 August	09.30 – 17.30 hours
Friday 13 August	09.30 - 17.30 hours
Saturday 14 August	09.30 – 14.00 hours



The Internet Area is kindly sponsored by OCLC, Congress Platinum Sponsors.

A second Internet Area will be located in corner of Hall G and Hall F on Level 1. Please find below the opening hours detailed below:

Wednesday 11 August	08.00 - 18.00 hours
Thursday 12 August	08.00 - 18.00 hours
Friday 13 August	08.00 - 18.00 hours
Saturday 14 August	08.00 - 18.00 hours
Sunday 15 August	08.00 - 14.00 hours

Library Visits

The library visits will take place on Tuesday, 10 August 2010. Congress delegates can sign up for one of the 41 tours described below (if available) by 26 July 2010.

The assembly-place for all the library visits is outside the main entrance to the Swedish Exhibition and Congress Centre, where the guides will meet their groups. The guides will have signs bearing the name of the library in question. Transportation to some libraries will be by chartered bus, while the mode of transport to other libraries will be trams, regular city buses, or trains. Both the start time and the ending time are outside the Swedish Exhibition and Congress Centre. For transportation details, see the information below per library.





Hired coaches for organised library visits are sponsored by Gale, IFLA 2010 Bronze Sponsor.

Library Visit	Library Name	Location	Start Time	End Time	Transport
Library Visit 1	Gothenburg City Library	Gothenburg	9:30	12:00	Walking Distance
Library Visit 2	Gothenburg City Library	Gothenburg	13:30	16:00	Walking Distance
Library Visit 3	Majorna's Library	Gothenburg	9:30	12:00	Bus/Tram
Library Visit 4	Västra Frölunda Library / Frölunda Cultural Centre	Gothenburg	9:30	12:30	Bus/Tram
Library Visit 5	Västra Frölunda Library / Children's Library	Gothenburg	13:30	16:30	Bus/Tram
Library Visit 6	Västra Frölunda Library / One Step Further	Gothenburg	9:30	12:30	Bus/Tram
Library Visit 7	Västra Frölunda Library / School Library Centre	Gothenburg	13:30	16:30	Bus/Tram
Library Visit 8	Västra Frölunda Library	Gothenburg	9:30	12:30	Bus/Tram
Library Visit 9	Hisingen Library	Gothenburg	9:30	12:30	Bus/Tram
Library Visit 10	Hisingen Library	Gothenburg	13:30	16:30	Bus/Tram
Library Visit 11	Kortedala Library	Gothenburg	9:30	12:30	Bus/Tram
Library Visit 12	Bergsjön Library	Gothenburg	12:30	15:30	Bus/Tram
Library Visit 13	Tuve Library	Gothenburg	9:30	12:30	Bus/Tram
Library Visit 14	Härlanda/Örgryte Library	Gothenburg	8:30	11:00	Bus/Tram
Library Visit 15	Härlanda/Örgryte Library	Gothenburg	11:30	14:00	Bus/Tram
Library Visit 16	Härlanda/Örgryte Library	Gothenburg	14:30	17:00	Bus/Tram
Library Visit 17	Högsbo Library	Gothenburg	10:30	13:30	Bus/Tram
Library Visit 18	Högsbo Library	Gothenburg	13:30	16:30	Bus/Tram
Library Visit 19	The Röhsska Museum of Design and Decorative Arts	Gothenburg	12:30	14:30	Walking Distance
Library Visit 20	The Röhsska Museum of Design and Decorative Arts	Gothenburg	15:00	17:00	Walking Distance
Library Visit 21	Gothenburg University Central Library	Gothenburg	9:30	12:00	Walking Distance
Library Visit 22	Gothenburg University Central Library	Gothenburg	13:30	16:00	Walking Distance
Library Visit 23	Gothenburg University Biomedical Library	Gothenburg	9:30	12:00	Bus/Tram



	Gothenburg University				
Library Visit 24	Biomedical Library	Gothenburg	13:30	16:00	Bus/Tram
	Gothenburg University				Bus/Tram &
Library Visit 25	Three Libraries	Gothenburg	9:30	12:30	Walking
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	Gothenburg University				Bus/Tram &
Library Visit 26	Three Libraries	Gothenburg	13:30	16:30	Walking
	Chalmers University of				
Library Visit 27	Technology Library	Gothenburg	9:30	12:30	Bus/Tram
		o o o o o o o o o o o o o o o o o o o			
	Chalmers University of				
Library Visit 28	Technology Library	Gothenburg	12:30	15:30	Bus/Tram
		Västra			
Library Visit 29	Ale Public Library	Götaland	8:15	12:40	Bus
	The Library of the Queen	\			
	Silvia Children's Hospital in	Västra			
Library Visit 30	Gothenburg	Götaland	12:00	16:00	Bus/Tram
		Västra			
Library Visit 31	Falköping Public Library	Götaland	8:30	16:30	Train
	l same paring a serie many	Västra	0.00	1	
Library Visit 32	Mölnlycke Library	Götaland	9:00	13:00	Bus
	Essunga Library in				
	Nossebro & the Diocesan				
	and Regional Library of	Västra			
Library Visit 33	Skara	Götaland	9:00	16:30	Hired Coach
	University West, Trollhättan				
	& Trollhättan Municipal	Västra			
Library Visit 34	Library	Götaland	8:30	16:30	Hired Coach
•	The Library and Learning				
	Resource Centre at the				
Library Visit 35	University of Borås	Borås	13:00	17:00	Hired Coach
	Halmstad Municipal Library				
	and Halmstad University				
Library Visit 36	Library	Halmstad	8:30	17:00	Hired Coach
	Kulturhuset Fyren (the				
Library Visit 37	Lighthouse Cultural Centre)	Kungsbacka	9:30	12:00	Train
LIDIALY VISIL 3/		Nullysbacka	9.00	12.00	Halli
	Kulturhuset Fyren (the				
Library Visit 38	Lighthouse Cultural Centre)	Kungsbacka	13:30	15:00	Train
Library Visit 39	Falkenberg Library	Falkenberg	9:00	14:00	Train
LIDIALY VISIT 03	The upper secondary school	raincriberg	3.00	17.00	Hall
	library at Peder Skrivare's				
Library Visit 40	School	Varberg	12:30	16:30	Train
LIDIALY VISIL 40		varborg	12.00	10.00	Hall
	Uddevalla Public Library				
Library Visit 41	and Bohusläns Museum	Uddevalla	9:00	16:00	Hired Coach

Spontaneous Library VisitsOne feature that is new this year is that all the IFLA delegates are being offered the opportunity to pay spontaneous visits to various libraries during the conference week. The central location of the Swedish Exhibition and Congress Centre makes this easy. At many libraries you can use a free wireless network. Just ask at the information desk. The libraries located in Gothenburg city centre are



marked on the map provided in your IFLA conference bag. You can find all the libraries in the region by going to http://www.ifla.org/en/ifla76/library-visits/spontaneous. Several mobile libraries will be parked outside the Swedish Exhibition and Congress Centre from Wednesday 11 August to Friday 13 August 2010.

Messages

Participants can leave messages for each other at the Pre-Registration Area located at Entrance 5 of the Swedish Exhibition and Congress Centre.

Passport and Visa

A valid passport is required for entry into Sweden. Participants from some countries may require a visa for entry into Sweden. Please contact your nearest Swedish Consulate or Embassy for specific details.

Participants requiring a letter of invitation in order to attend the Congress are asked to visit the Congress website for an online personalised letter of invitation. This must be submitted by the delegates to the relevant Embassy together with a copy of your registration confirmation.

Please note that this procedure aims to assist participants who need to obtain a visa or permission to attend the Congress. It is not an official invitation covering fees and other expenses, nor does it imply any financial support from the Congress.

Registration

When you arrive at the Swedish Exhibition and Convention Centre you will enter through Main Entrance No. 5 (on the corner of Skånegatan and Örgrytevägen) and directly in front of you is where the registration desks are situated for delegates who have pre-registered and fully paid.

If you still have an outstanding balance on your account please continue upstairs (using the escalators to the left of the entrance) to the registration desks that are located in Bryggan on Level 1, on this row of desks there will be the Accounts Desk where you can settle your outstanding balance in full. If you have paid by bank transfer please ensure that you bring with you a copy of the payment remittance.

Each registered delegate and registered accompanying person will receive a Congress badge. Badges must be worn by all persons whilst in the Swedish Exhibition and Convention Centre.

The registration desk will be open during the following hours:

Monday 9 August 13.30 – 18.00 hours
Tuesday 10 August 07.30 – 19.00 hours
Wednesday 11 August 07.30 – 18.00 hours
Thursday 12 August 07.30 – 18.00 hours
Friday 13 August 07.30 – 18.00 hours
Saturday 14 August 07.30 – 18.00 hours
Sunday 15 August 07.30 – 14.00 hours

The registration fee includes the following:

Registered participants (full time) receive / fee includes:

- Name badge
- Pocket programme
- Final Programme and Exhibition Catalogue
- Congress bag
- Admission to all sessions
- Admission to the exhibition



- Admission to the opening and closing session (if registered)
- Admission to social and cultural events (if registered)
- A professional visit to a library (if registered and based on availability)
- Gothenburg Map

Accompanying persons receive / fee includes:

- Name badge
- Admission to the exhibition
- One half-day sightseeing tour
- Admission to the opening session (if registered)
- Admission to social and cultural events (if registered)
- A professional visit to a library (if registered and based on availability)
- Gothenburg Map

One-day delegates receive / fee includes:

- Name badge
- Pocket programme
- Final Programme and Exhibition Catalogue
- Day Bag
- Admission to all sessions on the day of the registration
- Admission to the exhibition on the day of the registration
- Admission to social and cultural events on the day of the registration (if registered and upon availability of tickets)
- Gothenburg Map

Information about Swedish Exhibition and Convention Centre (SEC)

The SEC is located in Gothenburg city centre within walking distance of a large number of hotels. Walking from the Central Station to the Congress Centre takes about 20 minutes. The airport buses and several trams stop just outside the Congress Centre at the stop called "Korsvägen".

Scientific Programme

An updated scientific programme is available at Programme and Proceedings

Our Platinum Sponsor, OCLC, will be holding their Industry Symposium on Friday 13 August, 13.45 – 15.45 in room F4-6. Innovation and Mobile in Libraries

Product Demonstration from our exhibitors will also take place during the Congress. More information can be found on the website under <u>Product Demonstrations</u>.

SI Headsets

Only two parallel session rooms will have simultaneous interpretation: Hall B and Congress Hall. Delegates will be able to collect a headset outside each of these rooms in exchange for their delegate badge. After the session, delegates will need to return the headsets outside, and they will receive their badge back which will allow them to access other sessions.

Social Events

The following social events will be taking place during the course of the Congress week:

Social Events

Date	Time	Event	Location	Price
Wednesday 11	11.00-12.30	Opening	Hall B	Included in
August	11.00-12.30	Ceremony	Пап Б	Registration Fee



	12.00-14.00	Swedish Lunch	Hall D	Included in Registration Fee for delegates registered for the full congress.
	16.00-18.00	Exhibition Reception	Hall B	Included in Registration Fee
Tuesday 10 August – Saturday 14 August	20.00-01.00	IFLA Night Spot Evenings	Gothenburg City Library	Access included in Registration Fee
Friday 13 August	21.00-01.00	Dance Evening	Brewhouse	Access included in Registration Fee

Your delegate badge is your admission ticket to each of these events. Please note that you can purchase something to drink at the IFLA Night Spot.

IFLA Night Spot evenings are sponsored by Axiell Library Group, Special National Sponsor, and CS Library, Bronze Sponsor.





Gothenburg Culture Festival

For six days in August, the streets and squares of Gothenburg are transformed for a vibrant celebration – the annual Culture Festival. You're invited! Come and immerse yourself in a wealth of culture, in the fullest sense of the word. The Gothenburg Culture Festival is for everyone and everything is free! You will receive a Gothenburg map in your IFLA conference bag which will show you a few of the highlights of the Culture Festival. If you want to more about the whole programme, get in touch with the information desk in the foyer of the Swedish Exhibition and Congress Centre.

Meal Vouchers - "Rikskuponger"

All delegates who have paid the registration fee for the full conference will receive a booklet of meal vouchers. These vouchers are valid for payment at all restaurants in Gothenburg (and the rest of Sweden) which have the meal voucher sign at their entrance. All delegates can decide how they want to use the vouchers. You can use them for a larger dinner or for several meals during the conference. The vouchers are not valid for purchase of alcohol or tobacco. The vouchers can also be used in the various cafés throughout the Swedish Exhibition and Congress Centre.





Transportation

Västtrafik, the local transportation company, will have an information bus outside the Swedish Exhibition and Congress Centre on Monday, 9 August from 13.00-17.00 hours and Tuesday, 10 August from 11.00-17.00. They will be available to provide information about local transportation and will also be selling tickets.

Useful Websites

IFLA Congress 2010 Ltd Website Gothenburg Tourist Board Gothenburg Convention Centre www.ifla.org

http://www2.goteborg.com/default.aspx?id=8133

http://www.svenskamassan.se



We look forward to welcoming you to Gothenburg, Sweden.

If there is any additional information you require prior to your arrival in Gothenburg, please do not hesitate to contact me: ifla2010@congrex.com. Please note these joining instructions can also be found on the IFLA website as a pdf at www.ifla.org.

With kind regards

Kristina Milicevic Meeting Planning Manager IFLA Congress 2010 Ltd