Final Announcement

Dynamic Libraries: Access, Development and Transformation

World Library and Information Congress
81st IFLA General Conference and Assembly

15 – 21 August 2015, South Africa
Cape Town International Convention Centre

www.ifla.org
Working together, OCLC members explore original research topics that benefit all libraries. They share data, resources and activities in ways that save time and money while improving service for their communities. And, collectively, they magnify the vital work that libraries do, representing the sum of all members’ efforts.
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Dear Colleagues

It is indeed an honour and privilege to welcome you to South Africa for the 81st IFLA General Conference and Assembly, which we see as an event of significance for the entire African continent!

The theme “Dynamic Libraries: Access, Development and Transformation” is of critical importance to strengthen democracy on a continent where libraries need to connect with civil society to demonstrate the value they add in eradicating poverty, illiteracy, unemployment and ignorance with special emphasis on early childhood development, youth services, women’s health and local economic development. It is our aim to ensure a robust and empowering experience for as many local and international librarians so that the impact of this international professional exchange will resonate for years to come.

South Africa has a rich history of libraries dating back to 1818, when the first South African Public Library was proclaimed by Lord Charles Somerset, “to place the means of knowledge within the reach of the youth of this remote corner of the globe.” Although not remote anymore, this proclamation still holds true today! After 20 years of democracy, South African libraries are emerging as important partners to education and lifelong learning. In an effort to create dynamic libraries to facilitate access to information, enhance development and promote transformation, government continues to provide funding to build new libraries, redefinition of library spaces, services and facilities thereby deepening our young democracy.

Libraries have been selected to showcase their rich architecture, special collections and features of contemporary library spaces. During your visits to renowned university, national, special and public libraries, you will observe and experience local best practices and innovations; share your ideas with local librarians; and explore opportunities for collaboration so that the global library network expands.
Greeting from NC South Africa

This is also an invitation for you to sample the rich mosaic of South African history, thought, culture, food, wine, music and natural beauty encapsulated in the beautiful cosmopolitan city of Cape Town. Popularly known as the Mother City, Cape Town is the 2014 World Design Capital and has been ranked as the top 2014 holiday destination by The Guardian and The New York Times.

Nestled in the shadow of Table Mountain and bordered by the Atlantic and Indian Oceans, Cape Town and the Western Cape region is host to some of the most beautiful coastlines, wine-lands, gardens, natural landscapes and a variety of beautiful places. During August, the region is host to some of the finest food and wine festivals, and the Cape Floral Kingdom is abloom with hundreds of species of fynbos and wild flowers just waiting for you to explore and enjoy.

On behalf of the National Committee of the IFLA WLIC 2015 and the African library and information services community, we welcome you!

Ujala Satgoor
NC Chairperson
LIASA President

Segametsi Molawa
NC Co-Chairperson
LIASA President-Elect
Greeting from Minister of Arts and Culture

Dear Delegates,

South Africa hosts the 81st IFLA GENERAL CONFERENCE AND ASSEMBLY, 15 – 21 AUGUST 2015

It is an honour for me, on behalf of the President of South Africa, Mr J Zuma, and all South Africans to welcome you to our beautiful country for this important international gathering of librarians and information specialists. We acknowledge IFLA for recognising our country as a worthy host for the IFLA World Library and Information Congress to be held in Cape Town from 15-21 August 2015.

History will be repeating itself in 2015 as it will be the second time within a decade that South Africa will be hosting the IFLA Congress but also the third time it will be held on the African continent. Many of you will remember that we successfully hosted the 2007 IFLA Congress in Durban. Your presence in our country in 2007 has forged links throughout the African continent that will be further strengthened next year.

The South African government is committed to developing an informed nation and to this end is proud of the initiatives and passion that the library and information services (LIS) sector in South Africa is displaying with regard to transforming and developing library services in the country to the benefit of all citizens. The sector is well organised and cooperates closely to improve services and to raise awareness of the impact that libraries have on the personal, educational and socio-economic development of our people.

The Library and information Services Charter developed by the sector provides a framework that will enable the sector and government to address the information challenges that face our country, such as information illiteracy, and the creation of a culture of reading, and provides policy guidelines on how to position the sector as an integral part of the knowledge economy and sustainable development. There are many challenges that the sector still faces, but government will be supporting communities, as part of its vision for 2030, to gain access to the resources they need to develop their capabilities.
Therefore a conference of this stature is an important platform for professional engagement, the exchange and sharing of ideas, learning from others and hopefully identify areas for partnerships and collaborations. It is an opportunity for us to showcase our libraries, our professionals and best practices that are emerging as critical development partners throughout the African continent.

On behalf of the South African government, the South African people, the library and information services sector and the Library and Information Association of South Africa (LIASA), we invite you to join us in Cape Town, South Africa, from 15-21 August 2015.

I wish to extend a warm welcome to you and the IFLA Congress to South Africa and especially to Cape Town, the “Mother City and the legislative capital” in 2015. Come and experience the natural beauty of the city, the mountain, the food, and the culture that this world renowned city has to offer.

Yours sincerely

Mr N. Mthethwa
Minister of Arts and Culture
## Important Information

### Congress Organiser

**IFLA**
PO Box 95312
NL - 2509 CH The Hague
Netherlands
Tel.: +31 70 31 40884
Fax: +31 70 38 34827
Email: ifla@ifla.org

**IFLA WLIC 2015 National Committee**
South African NC Project Manager
Ujala Satgor
LIASA President
Email: president@liasa.org.za

### Congress Secretariat

**WLIC 2015**
c/o K.I.T. Group GmbH – Association & Conference Management
Kurfürstendamm 71
DE- 10709 Berlin
Germany
Tel.: +49 30 24 60 3-329
Fax: +49 30 24 60 3-200
Email: wlic2015@kit-group.org

**Registration**
c/o K.I.T. Group GmbH
Tel.: +49 30 24 60 3-380
Fax: +49 30 24 60 3-200
Email: wlic2015-registration@kit-group.org

**Accommodation**
c/o K.I.T. Group GmbH
Tel.: +49 30 24 60 3-380
Fax: +49 30 24 60 3-200
Email: wlic2015-hotel@kit-group.org

**Exhibition / Sponsoring**
c/o K.I.T. Group GmbH
Tel.: +49 30 24 60 3-314
Fax: +49 30 24 60 3-200
Email: wlic2015-sponsorship@kit-group.org

### Congress Venue

**CT ICC**
Cape Town International Convention Centre
Convention Square
1 Lower Long Street
8001 Cape Town
South Africa
[http://www.cticc.co.za](http://www.cticc.co.za)

Martin Van Oordt
Tel.: +27 21 410 5000
Fax: +27 21 410 5001
Email: martin.vanoordt@cticc.co.za
Important Dates to Remember

Start of Online Registration
1 October 2014

Start of Accommodation Booking
14 January 2015

Early Registration Fees Deadline
15 May 2015

Standard Registration Fees Deadline
13 August 2015

Onsite Registration
14 August 2015

Congress Dates
15 – 21 August 2015
About IFLA

IFLA is the international organisation for library and information associations, institutions and librarians in the user communities they serve throughout the world. It is the trusted global voice of the library and information community, and drives equitable access to information and knowledge for all.

To advance the interest of its members IFLA:

• furthers accessibility, protection, and preservation of documentary cultural heritage;

• supports a library and information profession which anticipates and responds to the needs of communities worldwide.

• drives high standards in library and information services and professional practices;

• encourages widespread understanding of the value and importance of high quality library and information services in the public, private and voluntary sectors;

• promotes libraries as vital institutions that enhance people’s lives through equitable access to knowledge and information;

IFLA does this by creating strategic alliances; enhancing professional education; developing professional standards; disseminating best practice and advancing relevant scientific and professional knowledge. It is committed to enabling all members of the Federation to engage in, and benefit from, its activities without regard to citizenship, disability, ethnic origin, gender, geographical location, language, political philosophy, race or religion.

IFLA embraces the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in Article 19 of the Universal Declaration of Human Rights, and that people, communities and organizations need universal and equitable access to these for their social, educational, cultural, democratic and economic well-being.

The Royal Library, the national library of the Netherlands, in The Hague, generously hosts our headquarters.
Congress Venue

The CTICC is so much more than just another convention centre. Set in the heart of the Cape Town city centre, the CTICC is a place where people from all walks of life are brought together, a tangible demonstration of the power of partnership, and an excellent example of the success that can be achieved when public and private enterprises work together towards shared goals.

As one of the top ten tourist destinations in the world, Cape Town is no ordinary city. So it stands to reason that the CTICC would be no ordinary convention centre. And the fact that, in just 10 years, it has become widely regarded as one of the leading convention centres in the southern hemisphere bears testimony to this fact.

Thanks to its innovative design with meticulous attention to detail, its comprehensive array of world-class services, five star accommodation facilities, and dedicated staff with a proven passion for service excellence, the CTICC consistently delivers the kind of unforgettable experience that keeps event hosts, and their guests coming back - again and again.

Core Congress Dates

15 – 21 August 2015
The Opening Ceremony and the Exhibition Reception will take place at the Cape Town International Convention Centre, 16 August 2015.

Exhibition

IFLA will also hold a trade exhibition at the Cape Town International Convention Centre in conjunction with the World Library and Information Congress. Attendees are invited to visit the exhibition which will be open from the afternoon of Sunday, 16 August 2015 until Wednesday, 19 August 2015. Final opening hours will be included in the Congress Programme.

Sponsorship

IFLA offers a range of commercial sponsorship opportunities for IFLA WLIC 2015. These can be booked online via the Exhibition and Sponsorship Ordering System (ESOS®).

For further information regarding sponsorship and exhibition opportunities please contact the Congress Secretariat:
wlic2015-sponsorship@kit-group.org
Congress Information

Congress Material

Congress material will be available for collection onsite at the congress bag desk in the registration area.

IFLA Congress Communication

IFLA will communicate news items through several channels before and during the Congress, such as the IFLA Mailing List, a pre-congress Newsletter, social media and on the website.

IFLA WLIC 2015 Website

Information regarding the Congress will be frequently updated on the IFLA website. We recommend visiting the IFLA website regularly to keep up-to-date with the latest news and information regarding IFLA WLIC 2015.

http://conference.ifla.org/ifla81

Congress Secretariat

K.I.T. Group GmbH Association & Conference Management has been appointed as the Congress Secretariat for the IFLA World Library and Information Congress 2015.

Congress Tours

A selected company will offer tours before, during and after the congress, where guests have the chance to meet South Africa. Be it Table Mountain, Robben Island, a safari, whale watching and many more - you will be able to choose from a wide range of tours. Have a look at: www.conference.ifla.org/ifla81 to learn more about the congress tours.

Hotel Reservation

All room reservations have to be made directly with the hotel by sending the official hotel booking form with the booking code “IFLA 2015” and with full credit card details directly to the hotel. Without the credit card details the booking cannot be processed. Please take note that your hotel reservation is not complete if you don’t return the completed and signed form to the hotel of your choice. Please find the hotel overview and more information on the Congress website. Telephone reservations will not be accepted. If you have any changes please contact the hotel directly. If you do not have the contract details with you we will be happy to help you at the registration counters.

Alternative Accommodation

Delegates are welcome to book their own accommodation other than the accommodation service offered by the Congress Secretariat.

A list with hostels and low cost accommodation will be available from the congress website.
### Hotel List

<table>
<thead>
<tr>
<th>No.</th>
<th>Hotel</th>
<th>Category</th>
<th>Double/single use per room &amp; night</th>
<th>Double room per room &amp; night</th>
<th>Public transport to the Cape Town International Convention Centre</th>
<th>Distance to convention centre</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The Westin Cape Town</td>
<td>★★★★★</td>
<td>3,290</td>
<td>3,510</td>
<td>walking distance</td>
<td>0.08 km 2 min</td>
</tr>
<tr>
<td>2</td>
<td>Southern Sun Cullinan</td>
<td>★★★★</td>
<td>1,915</td>
<td></td>
<td>walking distance</td>
<td>0.2 km 2 min</td>
</tr>
<tr>
<td>3</td>
<td>Southern Sun Waterfront</td>
<td>★★★★</td>
<td>1,715</td>
<td></td>
<td>walking distance</td>
<td>0.2 km 2 min</td>
</tr>
<tr>
<td>4</td>
<td>Southern Sun Cape Sun</td>
<td>★★★★</td>
<td>1,465</td>
<td></td>
<td>walking distance</td>
<td>0.8 km 10 min</td>
</tr>
<tr>
<td>5</td>
<td>Hilton Cape Town</td>
<td>★★★★★</td>
<td>2,100</td>
<td>2,300</td>
<td>walking distance</td>
<td>1.3 km 17 min</td>
</tr>
<tr>
<td>6</td>
<td>North Wharf</td>
<td>★★★★</td>
<td>1,400</td>
<td>1,700</td>
<td>walking distance</td>
<td>0.3 km 4 min</td>
</tr>
<tr>
<td>7</td>
<td>Breakwater Lodge</td>
<td>★★</td>
<td>1,100</td>
<td>1,270</td>
<td>Take bus 104 from Nobel Square toward Civic Centre. Get off at “Convention Centre”</td>
<td>1.9 km 14 min</td>
</tr>
<tr>
<td>8</td>
<td>Cape Castle</td>
<td>★★</td>
<td>1,300</td>
<td>1,490</td>
<td>walking distance</td>
<td>1.4 km 17 min</td>
</tr>
<tr>
<td>9</td>
<td>Victoria Junction</td>
<td>★★★★★</td>
<td>1,200</td>
<td>1,400</td>
<td>walking distance</td>
<td>1.2 km 15 min</td>
</tr>
<tr>
<td>10</td>
<td>Park Inn Foreshore</td>
<td>★★</td>
<td>1,300</td>
<td>1,400</td>
<td>walking distance</td>
<td>0.45 km 5 min</td>
</tr>
<tr>
<td>11</td>
<td>Strand Towers</td>
<td>★★★★★</td>
<td>1,420</td>
<td>1,620</td>
<td>walking distance</td>
<td>0.75 km 9 min</td>
</tr>
<tr>
<td>12</td>
<td>Fountains Hotel</td>
<td>★★★★★</td>
<td>1,310</td>
<td>1,550</td>
<td>walking distance</td>
<td>0.7 km 9 min</td>
</tr>
<tr>
<td>13</td>
<td>Inn on the Square</td>
<td>★★</td>
<td>920</td>
<td>980</td>
<td>walking distance</td>
<td>1.0 km 12 min</td>
</tr>
<tr>
<td>14</td>
<td>Mandela Rhodes</td>
<td>★★★★★</td>
<td>1,500</td>
<td></td>
<td>walking distance</td>
<td>1.0 km 13 min</td>
</tr>
</tbody>
</table>

**ALL RATES ARE IN RAND (ZAR) AND INCLUDE BREAKFAST, VAT and CITY TAX! Rates indicative and may be subject to change!**
Map of Cape Town

The numbers 1 to 14 refer to the corresponding hotels on pages 13.
## Congress Outline

<table>
<thead>
<tr>
<th>Friday, 14 August</th>
<th>Saturday, 15 August</th>
<th>Sunday, 16 August</th>
<th>Monday, 17 August</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>PC Meeting</strong></td>
<td><strong>Officers Training</strong></td>
<td><strong>Division Forums</strong></td>
<td><strong>Plenary Session</strong></td>
</tr>
<tr>
<td>08:30 - 11:00</td>
<td>08:00 - 09:30</td>
<td>08:30 - 10:00</td>
<td>08:30 - 09:15</td>
</tr>
<tr>
<td><strong>SC Meetings</strong></td>
<td><strong>Newcomers Session</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>09:45 - 12:15</td>
<td>09:00 - 10:00</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>GB Meeting</strong></td>
<td><strong>SC Meetings</strong></td>
<td><strong>Opening Session</strong></td>
<td><strong>Sessions</strong></td>
</tr>
<tr>
<td>11:30 - 17:00</td>
<td>12:30 - 15:00</td>
<td>10:30 - 12:00</td>
<td>11:45 - 12:45</td>
</tr>
<tr>
<td><strong>SC Meetings</strong></td>
<td><strong>President’s Lunch</strong></td>
<td><strong>Lunch Break &amp; Exhibition Visits</strong></td>
<td></td>
</tr>
<tr>
<td>15:15 - 17:45</td>
<td>(invited) 12:15 - 14:00</td>
<td>12:45 - 13:45</td>
<td></td>
</tr>
<tr>
<td><strong>Division 5 Caucus</strong></td>
<td><strong>IFLA Market</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Canada Caucus</strong></td>
<td>12:15 - 13:30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17:30 - 18:30</td>
<td><strong>Sessions</strong></td>
<td><strong>Sessions</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Caucus Meetings</strong></td>
<td>13:45 - 15:45</td>
<td>13:45 - 15:45</td>
<td></td>
</tr>
<tr>
<td>18:30 - 19:30</td>
<td><strong>Exhibition &amp; Opening Party</strong></td>
<td><strong>Sessions</strong></td>
<td><strong>Sessions</strong></td>
</tr>
<tr>
<td></td>
<td>16:00 - 18:00</td>
<td>16:00 - 18:00</td>
<td>16:00 - 18:00</td>
</tr>
<tr>
<td></td>
<td><strong>Officers Reception</strong></td>
<td></td>
<td><strong>by invitation only</strong></td>
</tr>
<tr>
<td></td>
<td>(by invitation only)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# Congress Outline

<table>
<thead>
<tr>
<th>Tuesday, 18 August</th>
<th>Wednesday, 19 August</th>
<th>Thursday, 20 August</th>
<th>Friday, 21 August</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Plenary Session</strong></td>
<td><strong>Plenary Session</strong></td>
<td><strong>Sessions</strong></td>
<td><strong>Library Visits</strong></td>
</tr>
<tr>
<td>08:30 - 09:15</td>
<td>08:30 - 09:15</td>
<td>08:30 - 10:30</td>
<td>Full day &amp; Half day</td>
</tr>
<tr>
<td><strong>Sessions</strong></td>
<td></td>
<td></td>
<td><strong>GB Meeting</strong></td>
</tr>
<tr>
<td>09:30 - 11:30</td>
<td>09:30 - 11:30</td>
<td><strong>Sessions</strong></td>
<td>09:00 – 13:00</td>
</tr>
<tr>
<td>11:45 - 12:45</td>
<td>11:45 - 12:45</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Lunch Break &amp; Exhibition Visits</strong></td>
<td><strong>Lunch Break &amp; Exhibition Visits</strong></td>
<td><strong>Lunch Break</strong></td>
<td></td>
</tr>
<tr>
<td>12:45 - 13:45</td>
<td>12:45 - 13:45</td>
<td><strong>12:45 - 13:45</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Sessions</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>13:45 - 15:45</td>
<td>13:45 - 15:45</td>
<td><strong>Sessions</strong></td>
<td></td>
</tr>
<tr>
<td>16:00 - 18:00</td>
<td></td>
<td>13:45 - 15:45</td>
<td></td>
</tr>
<tr>
<td><strong>Cultural/Social Event</strong></td>
<td></td>
<td>General Assembly</td>
<td>Closing Session</td>
</tr>
<tr>
<td></td>
<td></td>
<td>16:15 - 18:00</td>
<td>16:15 - 17:30</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Exhibition</strong></td>
<td><strong>Exhibition</strong></td>
<td><strong>Closing Session</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Poster Session</strong></td>
<td><strong>Poster Session</strong></td>
<td>16:15 - 18:00</td>
<td></td>
</tr>
<tr>
<td>09:30 - 17:30</td>
<td>09:30 - 17:30</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10:45 - 12:45</td>
<td>11:45 - 12:45</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Sessions</strong></td>
<td><strong>Sessions</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>16:00 - 18:00</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
# South Africa National Committee

<table>
<thead>
<tr>
<th>Name</th>
<th>Position</th>
<th>Institution</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ujala Satgoor (Chair)</td>
<td>LIASA President 2012-2014</td>
<td>Rhodes University Library Services</td>
<td><a href="mailto:president@liasa.org.za">president@liasa.org.za</a> <a href="mailto:u.satgoor@ru.ac.za">u.satgoor@ru.ac.za</a></td>
</tr>
<tr>
<td>Segametsi Molawa (Co-chair)</td>
<td>LIASA President-Elect 2012-2014</td>
<td>Information Services, Human Sciences Research Council</td>
<td><a href="mailto:smolawa@hsrc.ac.za">smolawa@hsrc.ac.za</a></td>
</tr>
<tr>
<td>Annamarie Goosen (Secretary)</td>
<td>LIASA Manager</td>
<td></td>
<td><a href="mailto:manager@liasa.org.za">manager@liasa.org.za</a> <a href="mailto:ifla2015@liasa.org.za">ifla2015@liasa.org.za</a></td>
</tr>
<tr>
<td>Naomi Haasbroek</td>
<td>Former LIASA President (2010-2012)</td>
<td>Library and Information services, iThemba LABS</td>
<td><a href="mailto:Naomi@tlabs.ac.za">Naomi@tlabs.ac.za</a></td>
</tr>
<tr>
<td>Tommy Matthee</td>
<td>Former LIASA President (2004-2008)</td>
<td></td>
<td><a href="mailto:mattheethomas@gmail.com">mattheethomas@gmail.com</a></td>
</tr>
<tr>
<td>Rachel More</td>
<td>Former LIASA President (2002-2004)</td>
<td>Deputy National Librarian</td>
<td><a href="mailto:Rachel.more@nlsa.ac.za">Rachel.more@nlsa.ac.za</a></td>
</tr>
<tr>
<td>Robert Moropa</td>
<td>Former LIASA President (2002-2004)</td>
<td>University of Pretoria Library Services</td>
<td><a href="mailto:robert.moropa@up.ac.za">robert.moropa@up.ac.za</a></td>
</tr>
<tr>
<td>Ellen Tise</td>
<td>Former LIASA President (1998-2002)</td>
<td>IFLA President (2009-2011)</td>
<td><a href="mailto:etise@sun.ac.za">etise@sun.ac.za</a></td>
</tr>
<tr>
<td>Lucille Webster</td>
<td>Chair</td>
<td>NCLIS</td>
<td><a href="mailto:websterl@dut.ac.za">websterl@dut.ac.za</a></td>
</tr>
<tr>
<td>Puleng Kekana</td>
<td>Director</td>
<td>Library Policy and Coordination, National Department of Arts and Culture</td>
<td><a href="mailto:pulengk@dac.gov.za">pulengk@dac.gov.za</a></td>
</tr>
<tr>
<td>Prof Rocky Ralebipi-Simela</td>
<td>National Librarian</td>
<td></td>
<td><a href="mailto:ralebipir@nlsa.ac.za">ralebipir@nlsa.ac.za</a></td>
</tr>
</tbody>
</table>
South Africa National Committee

Dr Daisy Selemetsela  
Executive Director: Knowledge Management and Evaluation  
National Research Foundation  
E-mail: daisys@nrf.ac.za

Nomaza Dingayo  
Director: Library and Archive Services, Department of Cultural Affairs and Sport, Western Cape  
E-mail: Nomaza.Dingayo@westerncape.gov.za

Ninnie Steyn  
Director: Library and Information Services, City of Cape Town  
E-mail: ninnie.steyn@capetown.gov

Pateka Matshaya  
Chairperson: Committee of Higher Education Libraries in South Africa (CHELSA)  
Director: Library Services, University of the Western Cape  
E-mail: pmatshaya@uwc.ac.za

Dr Buhle Mbambo Thata  
Executive Director: Library services, University of South Africa (UNISA)  
E-mail: mbambtb@unisa.ac.za

Rosalind Hattingh  
Managing Director: Sabinet  
E-mail: Rosalind@sabinet.co.za

Ingrid Thomson  
LIASA Western Cape Branch: Chair  
Librarian: Humanities, University of Cape Town Library Services  
E-mail: Ingrid.thomson@uct.ac.za
Satellite Meetings

1. **Sponsor & “Theme”**
   - **Africa**
     - Africa and the United Nations Post 2015 Millennium Development Goals
   - **Date**
     - 12-14 August 2015
   - **Location**
     - Cape Town, University of South Africa
   - **Contact**
     - Rosemary Shafack, roshafack@gmail.com

2. **Sponsor & “Theme”**
   - **Continuing Professional Development and Workplace Learning**
     - Taking charge of your career
   - **Date**
     - 12-14 August 2015
   - **Location**
     - Milnerton Public Library
       - City of Cape Town
   - **Contact**
     - Ulrike Lang, Ulrike@Lang-Site.de

3. **Sponsor & “Theme”**
   - **LIS Education in Developing Countries Special Interest Group**
     - Towards Harmonization of LIS Education in Developing Countries: Strategy and Leadership
   - **Date**
     - 12 August 2015
   - **Location**
     - Library and Information Studies Centre,
       - University of Cape Town, South Africa
   - **Contact**
     - Felipe Martinez Arellano, felipe@unam.mx

4. **Sponsor & “Theme”**
   - **Women, Information and Libraries Special Interest Group with the Africa Section**
     - Measuring the impact that librarians have had towards the achievement of the Millennium Development Goals related to women
     - **Date**
       - 11-12 August 2015 (if in Pretoria)
       - 12-13 August 2015 (if in Cape Town)
     - **Location**
       - UNISA: University of South Africa, Cape Town or Pretoria (TBC), South Africa
   - **Contact**
     - Beba Stankovic, beba@poczaren@yaho.com
## Satellite Meetings

<table>
<thead>
<tr>
<th>No.</th>
<th>Sponsor &amp; “Theme”</th>
<th>Description</th>
<th>Date</th>
<th>Location</th>
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<tbody>
<tr>
<td>5</td>
<td><strong>Library Theory and Research</strong></td>
<td>Digital preservation as a site of contestation: national heritage, memory, politics and power -- beyond technology and management</td>
<td>12-13 August 2015</td>
<td>Day 1: University of the Western Cape, Day 2: Robben Island</td>
<td>Anna Maria Tammaro, <a href="mailto:annamaria.tammaro@unipr.it">annamaria.tammaro@unipr.it</a></td>
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<tr>
<td>6</td>
<td><strong>Knowledge Management Section</strong></td>
<td>Knowledge Management and Innovation in 21st Century Library and Information Services in Africa</td>
<td>TBA (Pre)</td>
<td>To be confirmed</td>
<td>Mary Augusta Thomas, <a href="mailto:thomasm@si.edu">thomasm@si.edu</a></td>
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<tr>
<td>7</td>
<td><strong>Academic and Research Libraries</strong></td>
<td>The quest for deeper meaning of research support</td>
<td>13-14 August 2015</td>
<td>University of Cape Town and LIASA</td>
<td>Vicki McDonald, <a href="mailto:vicki.mcdonald@sl.nsw.gov.au">vicki.mcdonald@sl.nsw.gov.au</a></td>
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<tr>
<td>8</td>
<td><strong>Information Literacy and School Libraries Sections</strong></td>
<td>School libraries as a catalyst for developing information literacy skills</td>
<td>13-14 August 2015</td>
<td>NLSA Centre for the Book (62 Queen Victoria Street, Cape Town) (TBC)</td>
<td>Sharon Mader, <a href="mailto:smader@uno.edu">smader@uno.edu</a></td>
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## Satellite Meetings

<table>
<thead>
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<th>Sponsor &amp; “Theme”</th>
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<tbody>
<tr>
<td>9</td>
<td>Information Technology Section</td>
<td>14 August 2015</td>
<td>Stellenbosch University</td>
<td>Edmund Balnaves, <a href="mailto:ebalnaves@prosentient.com.au">ebalnaves@prosentient.com.au</a></td>
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<tr>
<td>10</td>
<td>Rare Books and Manuscripts Section</td>
<td>2 days (Pre)</td>
<td>University of Cape Town</td>
<td>David Farneth, <a href="mailto:dfarneth@getty.edu">dfarneth@getty.edu</a></td>
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<tr>
<td>11</td>
<td>Committee on Standards</td>
<td>Pre</td>
<td>To be confirmed</td>
<td>Patrice Landry, <a href="mailto:Patrice.Landry@nb.admin.ch">Patrice.Landry@nb.admin.ch</a></td>
</tr>
<tr>
<td>12</td>
<td>Reference and Information Services</td>
<td>Tbc (pre)</td>
<td>University of Botswana, Gaborone, Botswana</td>
<td>Mijin Kim, <a href="mailto:Mijin.Kim@bac-lac.gc.ca">Mijin.Kim@bac-lac.gc.ca</a></td>
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</table>
## Satellite Meetings

| Sponsor & “Theme” | **Social Sciences Libraries Section**  
The Role of Libraries and Information Centres in Supporting National Development |
<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Date</td>
<td>11-12 August 2015</td>
</tr>
<tr>
<td>Location</td>
<td>Namibia Information Workers Association in collaboration with Namibia Library and Archives Services and Human Rights and Documentation Centre, Windhoek, Namibia</td>
</tr>
<tr>
<td>Contact</td>
<td>Chiku Mnubi-Mchombu, <a href="mailto:cmchombu@unam.na">cmchombu@unam.na</a></td>
</tr>
</tbody>
</table>

| Sponsor & “Theme” | **Library and Research Services to Parliaments**  
Development, Transformation and Co-operation in Library and Research services in Parliaments |
<table>
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<tr>
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<th></th>
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</thead>
<tbody>
<tr>
<td>Date</td>
<td>12-14 August 2015</td>
</tr>
<tr>
<td>Location</td>
<td>Parliament of South Africa, Cape Town (TBC)</td>
</tr>
<tr>
<td>Contact</td>
<td>Raissa Teodori, Lillian Gassie, <a href="mailto:raissa.teodori@senato.it">raissa.teodori@senato.it</a></td>
</tr>
</tbody>
</table>
Registration Information

Definitions

K.I.T. Group GmbH Association & Conference Management is the Professional Conference Organiser appointed by IFLA for the IFLA World Library and Information Congress, 15-21 August 2015 in Cape Town. The organiser leads the Congress Secretariat and is responsible for registration services, hotel accommodation, sponsorship opportunities, exhibition management and the logistics for social events.

General Terms and Conditions for Registration

These General Terms and Conditions are valid for each attendee registered for the IFLA World Library and Information Congress, 15-21 August 2015 in Cape Town (hereafter referred to as the "Congress"). Any person, delegate, accompanying person, student, media representative, speaker, or exhibitor is considered an attendee.

Congress Registration

The registration deadlines are as follows:

Early Registration deadline:
15 May 2015 24:00 CET

Standard Registration deadline:
13 August 2015 18:00 CET

Onsite Registration:
from 14 August 2015

Only fully completed registrations will be accepted. The registration fee is based on the date of the receipt of the registration and the payment in full in accordance with the deadlines mentioned above. Should one deadline be missed, the next applicable fee will be charged automatically. The registration will only be confirmed upon receipt of payment in full. Each participant will receive electronic confirmation of their registration.

If the maximum attendee capacity is reached, the organisers reserve the right to refuse any registration.

To be eligible to register for the Congress, attendees must be at least 18 years old. Attendees may be asked to present an official identity card stating their age.

Registration Fees

The registration fee for regular delegates includes entry to all sessions, the exhibition area, the poster area, the Opening Ceremony, the Closing Session, the Exhibition Opening Party, the Cultural Evening and one half-day library visit (based on availability).
Registration Information

The registration fee for one day tickets includes entry to all sessions on the day of registration, the exhibition area on the day of registration (if applicable), the poster area on the day of registration (if applicable) and to the official Congress Reception on the day of registration (if applicable).

The registration fee for accompanying persons includes entry to the exhibition area, the Opening Ceremony, the Closing Session, the Exhibition Opening Party and the Cultural Evening as well as one half-day library visit (based on availability) and one half-day sightseeing tour, but no entry to sessions. Only one accompanying person can be registered per delegate.

All IFLA members are entitled to register at published member rates – just be sure to include your IFLA membership code on the registration form. If you don’t know your membership code, please contact membership@ifla.org. However, if you are member of a national association which is a member of IFLA, please contact your national association for the correct membership code. This code should be entered on the registration form.

To be able to register as a student, you must present a proof of fulltime enrolment at a recognised university or college for both the time of registration and during the Congress.

To register as a media representative, please contact the K.I.T. Group at wlic2015-registration@kit-group.org in order to receive a media registration form. There is no registration fee for accredited media representatives. However, to register as a media representative, you must submit a copy of your official press card.

Group Registration

Group registrations will be accepted for a minimum of 10 participants. Please contact K.I.T. Group at wlic2015-registration@kit-group.org for further information.
# Registration Information

<table>
<thead>
<tr>
<th>Congress registration in EUR(€)*</th>
<th>EARLY Fee until 15 May 2015</th>
<th>STANDARD Fee until 13 August 2015</th>
<th>ONSITE Fee from 14 August 2015</th>
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<tr>
<td>Full Rate Non Member</td>
<td>635</td>
<td>750</td>
<td>875</td>
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<tr>
<td>Full Rate IFLA Member**</td>
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<td>565</td>
<td>665</td>
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<td>IFLA Non-salaried Affiliate**</td>
<td>230</td>
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<tr>
<td>IFLA New Graduate Affiliate**</td>
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<tr>
<td>Student***</td>
<td>230</td>
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<tr>
<td>Accompanying Person</td>
<td>310</td>
<td>375</td>
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<tr>
<td>Day Ticket</td>
<td>165</td>
<td>190</td>
<td>220</td>
</tr>
</tbody>
</table>

* All prices, categories and dates are indicative and subject to change.
** IFLA membership code requested
*** Student ID or official letter of University must be provided
Registration Information

Congress Material

If the registration form and full payment are received no later than the early registration deadline (15 May 2015), a Congress bag is included in the registration fee for full delegates, students, speakers and media representatives. If the registration form and/or full payment are received after the early registration deadline, the Congress Secretariat cannot guarantee that a Congress bag will be available. Day Delegates receive a Day Bag. All Congress materials will be handed out onsite at the Congress bag counter.

Accepted Methods of Payment

All registration fees should be paid in advance in EUR and made out to K.I.T. Group, mentioning WLIC 2015. Please do not forget to indicate your first and last name on the payment. Payments can be made by:

1. Credit Card
   Visa, AMEX or MasterCard are accepted. Credit cards are debited in EUR.

2. Bank Transfer
   Bank Sorting Code: ..................................100 800 00
   K.I.T. Group Account Number: ..................05 140 018 08
   SWIFT-CODE: ........................................DRESDEFF100
   IBAN: ........................................DE55 1008 0000 0514 0018 08
   Reference: ..................................Participant number, name, code ..................................(e.g. WLIC 2015)

   Please make sure all bank fees are covered by the submitting account and that the payment is free of charge for the receiver account. Please mention your first and last name and "WLIC 2015" on the bank transfer.

Payment by bank transfer is only possible until 1 August 2015. Only credit card payments will be accepted after that date.

Letter of Confirmation / Payment Receipt

A letter of confirmation / payment receipt will be sent by email once the Congress Secretariat has received the fully completed registration form and the related payment. Please bring this confirmation to the Congress venue and go directly to the Self Printing Terminals. The barcode on this document will allow you to print your Congress name badge.
Registration Information

General Information

In addition to the payment receipt, general City and Congress information will be sent to all delegates by email approximately six weeks prior to the Congress in addition to being available on the Congress website. This will provide information and advice helping you to prepare for your visit to Cape Town and attendance at IFLA WLIC 2015. Please be certain to submit your email address when registering.

Letter of Invitation

Individuals requiring an official Letter of Invitation can request one through the Congress website. The Letter of Invitation does not financially obligate the Congress organisers in any way. All expenses incurred in relation to the Congress are the sole responsibility of the attendee.

Visa Requirements

It is the sole responsibility of the attendee to take care of his / her visa requirements. Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications. It is recommended to apply for a visa at least 3 months in advance of the Congress. When the registration has already been paid, the registration fee minus a handling fee of 50 EUR will be refunded after the Congress if the visa was applied for in time, and proof of this, together with an official notice from the embassy confirming that a visa could not be granted, is forwarded to the Congress Secretariat.

Certificate of Attendance

A Certificate of Attendance for regular delegates and students can only be acquired in the designated areas in the Congress centre. (It cannot be issued after the Congress).

Registration Cancellation Policy

Notification of cancellation must be made in writing and sent to the Congress Secretariat Registration Department by email or fax.

If the written notification of cancellation is received before 15 May 2015 the paid registration fee less an administration fee of 50 EUR will be refunded. No refunds will be made for cancellations received after this date. Credit will not be given for unattended events or early termination of attendance.

Registration Name Change

A handling fee of 50 EUR will be charged for every name change to an existing Congress registration. A new registration form for the substitute attendee should be submitted, as well as a proof for the reduced fee if applicable.
Registration Information

Name changes will only be accepted until the standard registration deadline indicating clearly the new and old name. After the standard registration deadline (14 August 2015), all name changes must be carried out onsite.

Lost Name Badge

The name badge must be worn at all times during the Congress. Access to the Congress facilities will not be granted without a proper name badge. If an attendee loses, misplaces or forgets the name badge, a handling fee of 50 EUR will be charged for a new name badge. Upon handing out a new name badge, the lost badge will become invalid.

Modification of the Congress Programme

The Congress Secretariat and the Congress Organiser reserve the right to modify the programme, which is published as an indication only.

Cancellation of the Congress

In the event that the Congress cannot be held or is postponed due to events beyond the control of the Congress Organisers (Force Majeure) or due to events which are not attributable to wrongful intent or gross negligence of the Congress Organisers, the Congress Organisers cannot be held liable by attendees for any damages, costs, or losses incurred, such as transportation costs, accommodation costs, financial losses, etc.

Under these circumstances, the Congress Organisers reserve the right to either retain the entire registration fee and to use it for a future congress, or to reimburse the attendee after deducting costs already incurred for the organisation of the Congress and which could not be recovered from third parties.

General Terms and Conditions for Library Visits

Library Visits, Regional Area

All Library Visits to regional areas require preregistration.

Notification of cancellation must be made in writing and sent to the Congress Secretariat Registration Department by email or fax.

Library Visits, Outside of Cape Town

All Library Visits outside of Cape Town require preregistration and are based on a minimum number of 5 attendees. Should the minimum number of attendees not be reached, the Congress Secretariat reserves the right to cancel the tour. Notification of cancellation must be made in writing and sent to the Congress Secretariat Registration Department by email or fax. All departures for Library Visits, outside of Cape Town, start at the Congress Center.
Cape Town & The Western Cape

Cape Town and the Western Cape is located at the South Western tip of Africa, and is considered to be one of the most beautiful places on Earth. The destination offers a diverse range of sights and attractions. From lavish and luxurious hotel accommodation, a world-class Convention Centre, top class meeting venues, modern infrastructure to accredited service providers, there are an endless amount of reasons why Cape Town and the Western Cape is the ideal destination for any Business Event.

Cape Town and the Western Cape has something for everyone. From the landmark beaches of Clifton and Camps Bay to the vibrant V&A Waterfront and Cape Town city centre and the award winning wine farms of Stellenbosch and Franschhoek, the peaceful and scenic towns of the West Coast, Garden Route, Overberg and the Karoo areas - time spent in the Western Cape will not be forgotten.

For General Tourist Information:
Cape Town Tourism
Tourist Information Office
The Pinnacle Building
Cnr Burg & Castle Streets
Cape Town
8001

Reservation Centre:
Opening Times 08:00-21:00
(South African time, every day)

For Telephone Enquiries
Reception/General Enquiries
Tel.: +27 21 487 6800 or +27 86 132 2223
Email: info@capetown.travel

For more information:
Please visit the destination website at www.capetown.travel.
Airport

Cape Town Airport standards are world-class and the airport was ranked the leading airport in Africa for 2012 and 2013 at the World Airport Awards. OR Tambo International Airport in the city of Johannesburg came in second place, and King Shaka International Airport in Durban was rated 3rd. A central terminal connects both the international and domestic terminal of Cape Town Airport. Many airlines offer direct flights to Cape Town from various locations around the globe. All airlines operating in South Africa fly to Cape Town Airport which is located 22 km away from the city center.

On arrival, access to ground transport is simple and convenient, with taxis and coaches the most obvious options. Modern public transport system conveniently connect the city with the MyCiTi Bus service.

Airport Transfer

MyCiTi Bus Service
The MyCiTi airport-to-city service runs between the Cape Town International Airport and the Civic Centre bus stations via the N2 and Nelson Mandela Boulevard. This service will operate between 20 and 24 hours a day at a cost of R 61.50 one way from the airport to the congress center (ca. EUR 4.20). It will depart every six to 30 minutes, depending on demand.

By Taxi or Coach
Luxury air-conditioned coaches and shuttle buses will move delegates between the airport, hotels, the CTICC and their functions. Metered taxis are also available.

Banks, Currency and Exchange Offices
Foreign currency can be exchanged at commercial banks and at various Bureaux de Change. The Rand is the official currency in South Africa. On Monday, Tuesday, Wednesday, Thursday and Friday banks typically open between 09:00 and 15:00; on Saturday opening hours are between 09:00 and 11:00.

Climate
The Cape boasts typical Mediterranean climate – warm summers and mild and cool wet winters. Summer temperatures range between 15 °C (59 °F) and 27 °C (80.6 °F). Winter temperature ranges between 7 °C (44.6 °F) at night and 18 °C (64.4 °F) by day.

Culture and Entertainment
Cape Town has consistently been voted as one of the world’s favourite tourist destinations. The city’s global profile as a modern and convenient city, secure high delegate numbers.
The region is one of the wine capitals of the world, and the renowned Cape Winelands is both within the city and on its doorstep. The destination’s many restaurants serve traditional or contemporary Cape and international cuisine. Cape Town and the Western Cape is a cosmopolitan destination, where cultural diversity is welcomed. Immigration from Europe and Africa has lent the city in particular an exciting vibrancy, adding to its creativity. A wealth of artistic and musical talent, opera, ballet, drama and comedy are always on offer.

**Driving**

An international driver’s licence is required when driving around South Africa. Driving is on the left and speed limits are in kilometres.

**Electricity**

240 volts AC. For small appliances, a plug adaptor may be needed for three pin sockets.

**Emergency Numbers**

- Fire: 021 480 7700 or 021 590 1900
- Doctor: 10177
- Police: 10111

There are two private emergency units within 5 minutes of the CTICC offering emergency medical care, i.e. Chris Barnard Netcare and Cape Town Medi-Clinic. The city is served by two state run level one trauma centres (Groote Schuur Hospital and Tygerberg Hospital). There are also 9 regional emergency centres in the city. Cape Town CBD is served by METRO EMS ambulance service and three private ambulance services. They are Netcare 911, er24 and Life.

**Food and Drink**

The region is one of the wine capitals of the world, and the renowned Cape Winelands is both within the city and on its doorstep. The destination’s many restaurants serve traditional or contemporary Cape and international cuisine.

**Health and Medicare**

Cape Town has no risk of tropical diseases. It is not a malaria area. There are no current vaccine recommendations for the general public (adults) and tourists. Visitors are encouraged to visit their doctor before travelling to Southern Africa (especially if they are visiting various regions or connecting via different African countries).

**Insurance**

Attendees are advised to arrange their own adequate travel and medical insurance against medical treatment, accidents, cancellation of bookings, etc. No responsibility will be accepted by the Congress Organisers.
Internet

South Africa offers a sophisticated internet network and Wireless (Wi-Fi) is readily available throughout the city. Most of the hotels will offer Wi-Fi connectivity.

Mobile Phones

A variety of mobile networks are available in South Africa and local Sim cards are available at airports and major shopping centres.

Language

While French and German are becoming increasingly common with immigration from Europe as well as West and Central Africa, the business language of Cape Town and the Western Cape is English. Most South Africans are bilingual; Afrikaans and Xhosa are two official languages most spoken in the Western Cape.

Lunches and Refreshments

Lunches and refreshments are not included in the registration fees. However, attendees can purchase a variety of food and beverages in the various food courts at the Congress venue.

Passports, Visas and Letters of Invitation

Visas are issued by the South African missions abroad and must be affixed in the applicant’s passport before departing for South Africa. Visas are not issued on arrival at South African ports on entry. Many nationalities do not require a visa to enter South Africa, it is best to check with your travel agents if this is enquired. For detailed information, please visit: http://www.services.gov.za/services/content/Home/ServicesforForeignNationals/Temporary-residence/Applicationforavisa/en_ZA

However, it is the sole responsibility of the attendee to take care of his/her visa requirements and it is best to consult your local consular office for the latest information with regards to entering South Africa.

Attendees who require an entry visa must allow sufficient time for the application procedure. Attendees should contact the nearest embassy or consulate to determine the appropriate timing of their visa applications. It is recommended to apply for a visa at least 3 months in advance of the Congress.
Postal Services

Approximately 2 km from the CTICC you find the next post office at Communicare Building, Coen Steytler Ave, Cape Town, (Tel. +27 (0) 21 421 4670).

Opening times are from 09:00 until 16:00

Scenery and Nature

One of the reasons Africa gets under the skin. The region offers unparalleled natural wonders, from the magnificent Table Mountain to pristine beaches, the big skies of mountains and semi-deserts and the most diverse of the world’s six botanical kingdoms. Cape Town is the jewel of African tourism with Robben Island, a World Heritage Site, where Nelson Mandela was imprisoned for 18 years. Cape Floral Kingdom, another World Heritage Site, 7,000 plant species at Kirstenbosch Botanical Gardens; the idyllic beaches of Camps Bay, Llandudno, Clifton, Fish Hoek, Muizenburg, Strand and Gordon’s Bay.

Shopping and Opening Hours

The destination is recognised internationally as one of the most affordable business tourism and incentive travel destinations in the world. Shops are typically open on Monday to Sunday between 9:00-17:30, although the V&A Waterfront and Canal Walk shopping centers are open until 21:00.

Simultaneous Interpretation

Simultaneous interpretation services will be available in seven languages: English, French, German, Russian, Spanish, Chinese (Mandarin) and Arabic. This service will be available for the Opening Ceremony and the Closing Session and other selected sessions. Please look for the SI mark in the Congress Programme.

Telephone

South Africa’s International dialing code is +27.

Tax

Majority of goods sold in South Africa is subject to a 14% Value Added Tax (VAT). Tourists are not exempt from paying VAT. However, they can claim back the VAT portion if the value of the goods bought exceeds a certain amount – currently, R250. To claim the VAT, the goods must be taken out of the country within 90 days from the date of purchase. The goods must be presented for inspection on departure and accompanied with a tax invoice. The invoice should contain the usual information (name of the seller, seller’s VAT registration number,
description of goods, the price and the VAT amount). If the value of the goods on any single invoice exceed a certain amount (currently R2,000), the buyer’s name and address should also appear on the invoice or on the credit card payment slip.

Visitors who wish to claim VAT should go to the VAT refund administration office or customs official at the port of exit before going through customs. If a tourist leaves South Africa without claiming a VAT refund, it is still possible to do it, but the procedure is more involved. Such a claim must be lodged within three months from the date of export.

There is no VAT exemption on eating, drinking, or going out in South Africa; goods consumed or services rendered in the country do not qualify for VAT refunds.

Time

South African Time is set at GMT +2. There are no time zone differences within South Africa and there is no daylight saving system in summer.

Tipping

A 10% tip is standard in restaurants. Tables of over eight people often have an automatic service charge added to the bill. A tip of R5 to R10 per piece of luggage is acceptable for porters in hotels and at airports. In some shopping areas, uniformed attendants will either take a fee or offer to mind your car for a tip.

It is not obligatory to tip an informal ‘car guard’ for services rendered. If you choose to tip, that is permissible, but informal guards are not allowed to ask for money, either before or after the service is supplied. A tip of R1 to R5 is acceptable.

When parking in metered bays in the CBD (Central Business District), parking marshals wearing luminous bibs will approach you and ask you how long you intend to stay. You can pay by the half-hour in advance, and pay the balance upon your return if necessary. Ignoring the marshal is a popular local pastime, but, then again, so is imposing fines on motorists.

Tourist Information Office

Tourist Information Office
The Pinnacle Building
Cnr Burg & Castle Streets
Cape Town
8001

Reservation Centre
Opening Times: 08:00-21:00 (South African time, every day)
General Information A-Z

For Telephone Enquiries
Reception/General Enquiries
Tel.: +27 (0) 21 487 6800 or +27 (0) 86 132 2223
Email: info@capetown.travel

For more information
Please visit the destination website at:
www.capetown.travel

Transportation

By Car
Cape Town offers a wide selection of car rental companies with good road systems. An international driver’s license is required and driving will be on the left hand side of the road.

By Train
Cape Town station is situated within walking distance of the Westin Grand South Africa Arabella Quays Hotel, and the functional Metro Rail system connects the city centre with the northern suburbs, southern suburbs and Cape Flats.

Hop-on / Hop-off Tours
This service visits the major attractions around the city and is a convenient way to experience Cape Town’s many varied attractions. The bright red “Hop-on Hop-off” city sightseeing service comes complete with nine multilingual commentary channels, plus a “kiddie’s” channel and is an ideal and convenient method of travelling to and viewing the most popular attractions in and around Cape Town. Tickets can be bought on board the bus or online by visiting www.city-sightseeing.co.za or from the Cape Town Tourism Visitor Information Centre in Burg Street.

MyCiTi Bus
The MyCiTi inner-city bus service provides convenient transport to hotels, accommodation nodes, restaurants, entertainment areas, parking areas, and places of interest. Each journey costs R10.00 and buses depart every 10 to 30 minutes and operate between 20 and 24 hours a day.

Public Transportation

The new Integrated Rapid Transit (IRT) System offers international visitors a scheduled bus service between the city centre, the airport, and select suburbs in Cape Town. By consolidating existing rail, bus, minibus and metered taxi services, the IRT will provide an efficient and robust transport network. The first phase of transformative development will focus on offering a safe high-quality bus-based (Bus Rapid Transit) system that delivers fast, comfortable, and cost-effective urban mobility in the city centre with competitive prices. CCTV surveillance cameras and security personnel are available to ensure commuter’s safety and security is prioritised. Infrastructure is wheelchair friendly.
A staggered development will see the completion of the network in 2018, an initiative that will dramatically improve customer experience.

**Water**

The regions superior water supply infrastructure guarantees some of the best water in the world. Spring water is available bottled.

**Wide Variety of Activities and Tours**

Cape Town and the Western Cape offers a wide variety of tours and activities to suit all visitor's tastes. Tours range from visit to the Winelands, Cape Point, and Table Mountain to shopping in one of the local markets or simply enjoy a leisurely stroll through the wide variety of world class shopping areas. The region is also a paradise for sports and adrenaline fanatics and offer, amongst others, word famous golf courses, hiking, fishing, kite-flying and mountain-biking in and around the Peninsula.
Local Library Visits

There will be a number of local (central business district) and non-local (outside of the metropolitan area of the city of Cape Town) library visits on Friday, 21 August 2015. All the details will be available on the website http://conference.ifla.org/ifla81. The libraries in tour number one are located in the central business district of Cape Town and within walking distance of the Conference Centre or can be reached with a MyCiTy Bus.

The other tours will depart at 09:00 by bus from the Conference Centre. A half day tour will end at approximately 13:00, while the full day tours will end at approximately 15:00 – 16:00.

1. **Tour Name:** City Bowl Tour  
   **Description:**  
   Staggered tour with six tours repeated throughout the day per venue. Delegates can choose to do all the venues or opt for a selection. These libraries are all within the central business district of Cape Town and are located within walking distance of the Conference Centre.

   **Location:** Cape Town  
   **Time:** Full Day

   **Library Name:** Parliamentary Information Centre  
   **Description:** The Parliamentary Information Centre, formally known as the Library of Parliament, is one of the oldest existing libraries in South Africa - a history that can be traced back to 1854. The Parliamentary Information Centre is a special library which seeks to fulfil the information and knowledge needs and requirements of Members of Parliament, Ministers and Parliamentary staff. The Centre prides itself on having the following special collections: Mendelssohn, Jardine collection, Anglo-Boer War and the La Vaillant collection. The Parliamentary Information Centre is also a legal deposit library, meaning that it is entitled to claim a copy of every publication in printed and electronic form published in South Africa. To learn more about the Parliament of South Africa and the Parliamentary Information Centre, we invite you to visit: [www.parliament.gov.za](http://www.parliament.gov.za)
<table>
<thead>
<tr>
<th>Library Name</th>
<th>Description</th>
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<tbody>
<tr>
<td><strong>Central Library</strong></td>
<td>Central Library, located in the historic Old Drill Hall, is housed on multiple levels and includes a children’s library, Performing Arts &amp; Music Library and boasts the largest public Art Library. The collections have been enhanced owing to the generous donation of 2 Carnegie Corporation Grants and an extended public access computer service. (53) [<a href="http://www.capetown.gov.za/library">www.capetown.gov.za/library</a>]</td>
</tr>
<tr>
<td><strong>National Library of South Africa (NSLA), Cape Town Campus</strong></td>
<td>The NLSA is the oldest library in South Africa. Sir George Grey, the Governor of the Cape from 1854 to 1861, laid the foundation stone for this building in 1858, originally known as the South African Public Library. Grey donated his considerable private book collection to the library. Grey, through his awareness of the value of early printed ephemera in South Africa, left a remarkable legacy for South Africans. His 5,000-volume collection includes 117 medieval and Renaissance manuscripts and 119 incunabula. The library also has the earliest surviving document printed in South Africa, a page from Ritter’s Almanac, published in 1796. With millions of items, the NLSA is the custodian of South Africa’s largest collection of Africana in published form, and also holds significant accumulations of sheet music, maps, manuscripts, photographs and works of art. This documentary wealth, both published and manuscript, forms the foundation on which to build appreciation of South Africa and its people, history and achievements.</td>
</tr>
<tr>
<td><strong>The Centre for the Book</strong></td>
<td>The Centre for the Book (CFB) is an outreach unit of the NLSA. It is housed in an elegant Edwardian structure, which was declared a national monument. The CFB’s mission is to promote a culture of reading, writing and publishing and easy access of books for all. Its core functions are information and advice, book and writer development, advocacy and raising public awareness about books</td>
</tr>
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</table>
and reading. It coordinates book-related activities nationally, such as book discussions, poetry readings, book launches, writing workshops and conference. The CFB’s main programmes include the Children’s Literature Programme, the Community Publishing Programme, the Outreach and Advocacy Programme and the Reprint of South African Classics in Indigenous Languages Programme. The CFB building also houses the NLSA’s Conservation Department. Conservation activities include bookbinding, book repairs and conservation treatment of the NLSA’s collections. Specialist conservation staff assists with salvage and restoration operations involving library collections. The most notable of these was the restoration of the Timbuktu collections.

2   Tour Name: City of Cape Town Libraries (www.capetown.gov.za/library)
Location: Cape Town North
Time: Full Day
Library Name: Harare Library
Description: Harare Library boasts unique spaces including a gaming room for teenagers and an Early Childhood Development space, known as Funda Udlale, which caters to the 0-6 year old age group.

Library Name: Elsies River Library
Description: Elsies River Library is a community library in a poorer area of the city with various socio-economic problems. The library’s focus is trying to uplift their community through access to their services.

Library Name: Bellville Library
Description: Bellville Library is a city-wide library catering for the entire community of the city of Cape Town. It offers an extensive reference service in addition to large adult and children’s collections, music and DVDs, a teen section and an extensive pamphlet collection.
Mayibuye Tour

Bellville, Cape Town: University of the Western Cape, Robert Sobukwe/Modderdam Road on the Highway to Cape Town International Airport

Time: Half Day

Library Name: The Mayibuye Archives

Description: The Mayibuye Archives used to be known as the Mayibuye centre for History and Culture and was established at the University of the Western Cape in 1992. It has focused on collecting material about all aspects of apartheid, resistance, social life and culture in South Africa. The word Mayibuye has been a popular slogan meaning, “Let it return” in the Nguni languages. The centre was incorporated into the new Robben Island Museum in April 2000. The archives’ multi-media collections comprise a documentary archive, an archive of more than 50,000 photographs, a film section with over 1,000 productions, oral history material, and an art collection. It also acquired papers from more than 300 individuals and organizations, including Archbishop Tutu; Kadar As-al; Albie Sachs; the ANC in exile; the South African Congress of Trade Unions (SACTU); The Women’s National Coalition; the South African Non-Racial Olympic Committee; The General Recreation Committee which represented political prisoners on Robben Island; and the London based International Defence and Aid Fund (IDAF). In many ways the Archives are an inside history of the struggle. People as members of organizations and as individuals risked their lives to record the struggle against apartheid, at a time when repression and censorship were rampant.

University of the Western Cape Library

The University of the Western Cape (UWC) has 24,974 students. The Main Library has a collection of 489,000 volumes of books with both electronic and print resources. UWC Library received an award for its unique architectural design which has 14 floors and a winding spiral staircase enabling our users to access the various
collections. The Library aims to serve as a comprehensive gateway to global knowledge using not only the Internet and the physical sources of information within the library, but also a myriad of databases related to academic programs in the university. With technology, the library becomes virtual and not confined by space and time. Its resources are available during all hours of the day and the night. The Library has been extensively renovated with comfortable, open and well-lit spaces, with networked PCs distributed throughout. To learn more about the services and facilities UWC Library has to offer visit [www.lib.uwc.ac.za](http://www.lib.uwc.ac.za)

4. **Tour Name:** Masiphumelele Tour  
   **Location:** Masiphumelele  
   **Time:** Half Day  
   **Library Name:** Masiphumelele Library  
   **Description:** Masiphumelele Library is funded in part by Masiphumelele Corporation, a USA-based NGO headed by John and Carol Thompson, to match the City of Cape Town funds. The joint vision of the Library includes supporting education, early childhood learning, gender and HIV/AIDS initiatives, informational and recreational needs. [www.masicorp.org/MasiLibrary.htm](http://www.masicorp.org/MasiLibrary.htm)

5. **Tour Name:** School Libraries Tour  
   **Location:** Cape Town  
   **Time:** Full Day  
   **Library Name:** Reddam House (a co-educational, non-denominational, independent school)  
   **Library Name:** Inkwenkwezi Secondary School in Dunoon (a high school in poverty ridden township)  
   **Library Name:** Westbank No.1 Primary School (a township school)
Library Name: St Cyprians School
(one of Cape Town’s leading independent girls’ schools)
Description: These schools reflect opposite sides of the South African education spectrum, from state (public) to independent schools. The tour will highlight the initiatives taking place in these school libraries. The tour will illustrate the role and value of the library to these schools across the school library sector.

Tour name: University of Cape Town Libraries
Location: Rondebosch, Cape Town
Time: Half Day
Library name: Chancellor Oppenheimer Library
Library name: J.W. Jagger Library and Reading Room
Description: Founded in 1829, as the South African College, the University of Cape Town is South Africa’s oldest university, and is one of Africa’s leading teaching and research institutions with 26,000 students. UCT is also renowned for its striking beauty nestling on the slopes of Devil’s Peak, with panoramic views of both mountains and Cape Town. The Chancellor Oppenheimer Library which is the central library reflects in its modern and attractive design the institution’s increased emphasis on support for postgraduates and the increased need for undergraduates to study individually and collaboratively. The second part of the tour will visit the J.W. Jagger Library which, designed by the acclaimed architect J.M. Solomon, was one of the first buildings constructed on the new campus in 1929. The prime location of the university library, alongside the centrepiece Jameson Hall, exudes the same gracious and scholarly ambience in keeping with its surroundings. Today, it houses the UCT Libraries’ Special Collections. With the magnificent lobby entrance, staircase and vestibule leading into the centrepiece Reading Room all now restored to their original glory, this part of the tour will remind visitors of the international emphasis on the importance and centrality of Special
Collections and Archives in academic libraries, particularly in Africa. As part of the tour of the main library, visitors will learn how UCT has re-established an earlier model that juxtaposes the practice and education of librarians in a strategic partnership. Organisationally, the LIS School is located in the UCT Libraries with the intent to provide support in establishing an academic centre with a strong sense of its own identity. LISC offers post-graduate qualifications in LIS through the Humanities Faculty. The UCT Libraries provide offices and teaching venues, support a dynamic work integrated learning (WIL) programme and provide services in the form of financial management, marketing and promotional content.
## Library Visits

### Non-Local Library Visits

<table>
<thead>
<tr>
<th>Tour Name:</th>
<th>Special Libraries Tour</th>
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<tbody>
<tr>
<td>Location:</td>
<td>Cape Town</td>
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<tr>
<td>Time:</td>
<td>Full day</td>
</tr>
<tr>
<td>Description:</td>
<td>A tour will be offered showcasing a few of the special libraries located in Cape Town and environment. Details TBA.</td>
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<table>
<thead>
<tr>
<th>Tour name:</th>
<th>Stellenbosch University Library and Information Service Tour</th>
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<tbody>
<tr>
<td>Location:</td>
<td>Stellenbosch</td>
</tr>
<tr>
<td>Time:</td>
<td>Half Day</td>
</tr>
<tr>
<td>Library name:</td>
<td>Main Library (JS Gericke Library)</td>
</tr>
<tr>
<td>Library name:</td>
<td>Engineering and Forestry Library</td>
</tr>
<tr>
<td>Description:</td>
<td>Located in South Africa’s oldest town after Cape Town, Stellenbosch University is home to an academic community of some 28,000 students. The historical oak-lined university town in the winelands of the Western Cape boasts a unique campus atmosphere. The University is also among South Africa’s leading tertiary institutions and is recognised internationally as an academic institution of excellence. One of the new spaces in the JS Gericke Library, the Learning Commons, is acclaimed as one of the most popular destinations on campus. Similarly, the Library’s Research Commons, is mooted as one of the best research commons facilities on the continent and comparable to some of the best in the world. Another of the new library spaces, the Engineering and Forestry Library is exemplary for an ultramodern facility with architectural design elements that purposefully reflect the building’s use by both prospective engineers and foresters.</td>
</tr>
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Library Visits

9

Tour Name: Franschhoek Tour
Location: Franschhoek
Time: Full Day
Name of Library: Franschhoek Library
Description: Franschhoek is a small town in the Western Cape Province and one of the oldest towns of the Republic of South Africa. It is about 75 kilometres from Cape Town and has a population of slightly over 15,000 people. Nestled between towering mountains in the beautiful Cape winelands lies the magnificent Franschhoek Valley. This is the food and wine heartland of the country, where splendid wines are grown and our top chefs create international cuisine. Franschhoek Public Library is celebrating 120 years of service to the Franschhoek Community. When the library was established in 1892, the stock consisted of 1020 books. The librarian managed to find information on the history of the library through newspaper articles, municipal and library committee minutes as well as having interviews with members of the community.

The library staff enjoys their story telling sessions, visiting the Old Age Home and reading to the elderly. Other programs offered includes library orientation, holiday programs, donations, exhibitions amongst many others services. For contact details browse the website: www.westerncape.gov.za/facility/franschhoek-public-library

Name of Library: Groendal Library
Description: Franschhoek Library had been trying for years to establish a library in the Groendal Community of Franschhoek. The Franschhoek Literacy Festival got involved and started raising money for a library. This resulted in Exclusive Books (a local Bookseller) donating a fully equipped container with books to the Groendal Community in 2006 to deliver a children’s library service.
<table>
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<tr>
<th>Name of Library:</th>
<th>Klapmuts Library</th>
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<tr>
<td>Description:</td>
<td>The Community Centre was launched on 20 April 2010 to enhance reading skills and present story hours and holiday programmes. The project was launched by the Stellenbosch Municipality in partnership with the Western Cape Library Service. The library programs include services such as Reading Activities, assisting school children with their homework and assisting the public with library needs. The librarians offer Holiday programs to scholars.</td>
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<tr>
<th>10</th>
<th>Tour Name:</th>
<th>Paarl Tour</th>
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<tbody>
<tr>
<td>Location:</td>
<td>Paarl</td>
<td></td>
</tr>
<tr>
<td>Time:</td>
<td>Half Day</td>
<td></td>
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<tr>
<td>Name of Library:</td>
<td>Paarl Library</td>
<td></td>
</tr>
<tr>
<td>Description:</td>
<td>Only 56km from Cape Town, Paarl offers historical charm, culture, architectural heritage, wine and fruit farms, breathtaking scenery and many cycling and nature trails. Paarl library started as a reading society in 1849 till 1855. The reading society disbanded in 1855 and restarted in 1857. In 1863 the society ceased to exist because of lack of funding. The library doors opened on 24 March 1925 as a subscription library and in 1955 new regulations were passed on library services. On 9 March 1967 the municipality opened a free library service under the provincial library services. Their library programs offer the community Multi-Media rooms where the librarians assist children with internet access. They have a Library Week program for children. The librarians are active with their Reading activities and Holiday programs. Their weekly schedule include visiting the Old Age Home and reading to the elderly. Students can now enjoy some quiet time for studying in the study carrels made available to all learners and students. For contact details, feel free to browse the website: <a href="http://www.westerncape.gov.za/facility/paarl-public-library">www.westerncape.gov.za/facility/paarl-public-library</a></td>
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<tr>
<td>Name of Library:</td>
<td>Windmeul Library</td>
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<tr>
<td>Description:</td>
<td>The container library was placed at Windmeul Primary School during January 2012. The library opened to the public on 16 October 2012. It is based at Vrygunspad, Windmeul. They have librarians offering children’s reading activities. The weekly schedule includes Book Education where librarians do random classroom visits. They offer library orientation and Holiday programs for children. The librarians present fun filled activities for Library Week and offer learner support to scholars.</td>
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