



CONVENING NOTICE FOR THE IFLA 2022 GENERAL ASSEMBLY
To be held in hybrid format on 25 August 2022 at 13:30 CEST, in The Hague, Netherlands
and online.

To: Voting Members of IFLA

(National & International Associations, Institutional Members and Honorary Fellows)

Copies for information to:

Governing Board members

Regional Managers

Institutional & Individual Affiliates

Corporate Supporters

Bodies with Consultative Status

Date: 21 July 2022

The IFLA Governing Board has pleasure in submitting this Convening Notice for the General Assembly meeting of the Federation. The IFLA 2022 General Assembly will be held on Thursday 25 August at 13:30 in the Auditorium, Koninklijke Bibliotheek, The Hague, Netherlands.

Agenda

Thursday, 25 August 2022, 13:30 – 15:30

1. Opening by the Chair
2. Appointment of Tellers
3. Establishment of a Quorum
4. Adoption of the Agenda
5. Minutes of the previous meeting, held in The Hague, Netherlands 25 August 2021
6. In memoriam of those members who have died during the past year
7. Presentation of the Report of the President
8. Presentation of IFLA's Annual Report
9. Presentation of the Annual Accounts
10. Formal announcement of the Results of the Ballot for the Extraordinary Election of President-elect and Treasurer
11. Motions and Resolutions
 - 11.1 *Motion to approve the holding of the next General Assembly in August 2023*
 - 11.2 *Motion to approve Membership fees 2023-2025*
 - 11.3 *Motion on a common basis of values for IFLA*
12. Address by the President, Barbara Lison
13. Close of the Assembly

NOTES

1. New Meeting Format

In view of fewer anticipated participants at the World Library and Information Congress in Dublin this year and the shortened format of the Congress, the Governing Board decided in April to hold the General Assembly in a hybrid format that would allow more members to participate. There will be a physical meeting in The Hague which will be streamed live to Members and observers who are unable to attend in person. Votes on the motions will be cast live either in-room or remotely in real time via an online voting platform. An external company has been engaged to conduct the meeting. Proxy voting will also be possible.

Further information on voting will be sent in August.

Observers are welcome at the physical meeting and further information on how to attend the online meeting will be published closer to the meeting.

2. Representation

Each Member is entitled to be represented at any General Assembly by one or more representatives. One such person shall be designated by the Member to exercise the right to vote. Honorary Fellows are entitled to be present and have the right to vote.

Each Member may nominate another Member to exercise proxy votes on the Member's behalf at a General Assembly. Such Member must notify the Secretary General of the appointment of a proxy holder no later than 48 hours prior to the start of the meeting

Voting may take place during the General Assembly on any motions and resolutions submitted in accordance with the Statutes.

3. Quorum

National and International Association Members: The attendance at General Assembly of a simple majority of eligible National or International Association members will constitute a *quorum*. Quorum will be reached if the number of National and International Association members present or represented by proxy is 50% +1 of the total number of National and International Association members who have paid their fees for the current year. It is therefore especially important for representatives of National and International Association members to be present physically, virtually or to nominate their proxy.

4. Voting

Each financial Member entitled to vote will receive an email in early August with their unique voting credentials allowing them to log-in to the voting platform. Further details will be provided on nominating proxies if you are unable to be present physically or virtually.

5. Resolutions

Resolutions of an exceptional and urgent character proposed after the deadline specified in Article 9.3 of the Statutes, that is at least six weeks before the date of the meeting, must be submitted in writing to the Chair via the IFLA Secretariat. Additional items may be added at the discretion of the President or other person who is acting as the chair of the meeting, with the consent of the Members present or represented.

All resolutions must be proposed and seconded by authorised representatives of Members whose names and affiliations must be included and must clearly express the action recommended to be taken by the Federation.

All resolutions must be brief, clear in intent and legible. Brief additional background or explanation may be attached if necessary. Clarification or rephrasing may be sought to ensure that the meaning and intent of a proposed resolution are clear and may nominate a delegate or delegates to assist the proposer to revise a proposed resolution in order to conform to these Rules.

The Governing Board shall take appropriate action on resolutions passed by the General Assembly.

Encl. - Motions

- Minutes of the previous meeting, held in The Hague, Netherlands 25 August 2021
- Annual Report 2021
- Annual Accounts 2021

General Assembly 2022, The Hague, Netherlands.

Agenda item 11 - Motions and Resolutions

11.1 Motion to approve the holding of the next General Assembly in August 2023 (Art. 8 of the Statutes refers)

Background

The legislation of the Netherlands, as stated in the Dutch Civil Code, Part 2, Sections 48 and 49, requires that the Governing Board must submit an annual report and annual financial statements to the General Assembly within six months of the end of the financial year, unless the General Assembly has extended this period. The period may be extended on account of special circumstances for no more than four months. This is reflected in Article 8.2 of the Statutes.

IFLA's financial year ends on 31 December, and its General Assembly usually meets during the Congress, normally in August, more than six months later. The General Assembly must therefore authorize the Governing Board to present the annual report and financial statements at the next Congress. IFLA's lawyers advise that this authorization has to be given every year. A blanket authorization is not permissible.

Motion:

to authorize the Governing Board to convene the General Assembly to coincide with the next IFLA World Library and Information Congress which shall take place in August 2023. In the case of an unavoidable delay the General Assembly may be convened at a later date, but no later than 31 October 2023.

11.2 Motion on the setting of Membership Fees 2023 - 2025

Background

Since 2006 the General Assembly has agreed the annual membership fees of IFLA every three years. In 2022 the General Assembly is asked to again approve a motion, for the years 2023, 2024 and 2025.

In 2016, the General Assembly agreed a formula (a standard method) for increasing membership fees. This was based on the retail price inflation rate in the Netherlands where IFLA is based. It is proposed to use the same process for the next three years, using the same formula to decide new membership fees. This would mean that for 2023, 2024 and 2025 members are asked to raise membership fees by the same percentage as the increase in retail price inflation recorded by the Netherlands Government in the past 12 months. This applies unless the increase is less than 1%. In years when retail price inflation is less than 1%, the Governing Board can recommend an increase of up to 2%. This is to ensure IFLA can continue to be adequately funded. Members are asked to delegate the setting of membership fees for 2023, 2024 and 2025 to the Governing Board using this same formula. The Governing Board is asked each year in August to set the fees for the following year and can choose to amend the recommended increase. The average of the inflation rate in the Netherlands for July 2021 to June 2022 was 5.8%.

Motion:

The Governing Board calls upon the General Assembly to vote on the following motion regarding annual membership fees for 2023, 2024 and 2025:

“The Governing Board proposes that the General Assembly empowers the Governing Board to increase the membership fees in all categories by the percentage of the official retail price inflation, as recorded by the Netherlands government, since the time of the last increase.

In a year where the average retail price increase is below 1.0 % the Governing Board may increase the membership fees in all categories up to 2.0 % in order to ensure financial sustainability.

The General Assembly will continue to approve the IFLA membership rates for all categories at intervals of no more than three years.”

11.3 A common basis of values for IFLA

Background

It has been a turbulent year for IFLA. Both by external factors, such as the Russian war on Ukraine, and internal.

How to respond to war and conflict is a real challenge in terms of our values. We see a need to define the unity of values and how IFLA should act and react in cases of war and conflict wherever it occurs.

Core values within IFLA as an organisation should be transparency, accountability, and integrity. Transparency can only be achieved with sufficient communication. These core values are indispensable to our joint construction of the federation. To secure our values we also need a mechanism for reporting any wrongdoings.

Transparency International has clear recommendations for this:

“Protecting whistle-blowers from unfair treatment, including retaliation, discrimination or disadvantage, can embolden people to report wrongdoing and increase the likelihood that wrongdoing is uncovered and penalised. Companies, public bodies and non-profit organisations should introduce mechanisms for internal reporting.”

<https://www.transparency.org/en/our-priorities/whistleblowing>

Submitted by: Karen Linder, Swedish Library Association, Ann Berit Hulthin, Norwegian Library Association, Michel Steen-Hansen, Danish Library Association.

Motion:

We propose to the Governing Board to strengthen our federation by formulating a common basis of values as transparency, accountability, and integrity including a mechanism for whistle-blowers, adequate communication and how to respond to war and conflict.

Draft minutes of the General Assembly held on Wednesday, 25 August 2021, in The Hague, Netherlands.

1. Opening by the President, Barbara Lison

President-elect Barbara Lison opened the meeting at 13:30 on Wednesday, 25 August and welcomed the few members who were in the room and following virtually on Zoom or YouTube. Due to continuing COVID restrictions, IFLA wished to avoid risk and asked Members not to come to the Hague. She noted the same restrictions prohibited the attendance of IFLA President, Christine Mackenzie. She introduced those supporting her: Secretary General Gerald Leitner and Parliamentarian Martyn Wade (virtual connection).

2. Appointment of Tellers

Two tellers – Helen Mandl and Lidia Putziger – from the IFLA HQ were appointed as tellers to count the votes of members present and the votes of the proxy holders.

3. Establishment of a Quorum

At the beginning of the meeting there were 137 national and international association members who have paid their fees for 2021 and were not in arrears. With 75 members present, a quorum was established.

4. Adoption of the Agenda

The agenda was adopted.

5. Minutes of the Extraordinary General Assembly held in Melbourne, Australia on 12 February 2021

The minutes of this meeting were adopted.

6. In memoriam of those members who have died during the past year

The President invited members to remember in silence Willis Bernard ‘Bill’ Lukenbill, Francis ‘Frank’ Kirkwood, Shane Godbolt, Marcelle Beaudiquez, Snejana Ianeva, Don Roskilly, William “Bill” Garrison, Nancy D. Anderson, Elizabeth R. Peralejo and other colleagues who have died during the past year.

7. Presentation of the report of the President, Christine Mackenzie

The President noted that this had been an exceptional year and noted how the library field had responded to challenges and opportunities in the global environment. One of the pleasures of the increase in online connections has been the ability to engage with so many colleagues virtually across many countries, particularly in Asia and Oceania. She has continued to highlight the theme of her presidency – “Let’s work together” - in her presentations and particularly how engagement with the UN’s Sustainable Development Goals can help towards improving the many inequalities we see in our communities.

A huge achievement for the federation in the past year has been the finalization and delivery of the Governance Review and the new Statutes and Rules of Procedure. The first online World Library and Information Congress was a fabulous success with enthusiastic participants from across the globe. The

President thanked the Governing Board, Secretary General and IFLA Headquarters for their support and for maintaining the activities of the federation.

8. Presentation of the report of the Secretary General

The Secretary General noted that 2020 would be remembered as one of the most demanding years but one of great success. The bulk of the work regarding the governance review took place amidst the worldwide challenge of the COVID-19 pandemic.

IFLA ensured it was providing the best possible support through new types of support. IFLA's units have worked on action plans and the IFLA vision of a strong and united library field became a reality building on the recent launch of the IFLA Strategy.

It was also a year of hard decisions such as the cancellation of the conference. However IFLA is stronger and was able to adapt and show great resilience. The busy programme of physical events was replaced by virtual events and allowed members to cross borders and meet colleagues. IFLA has become a platform for information sharing on how to work in the COVID-19 environment, on new services and possibilities for clients. Key has been IFLA's investment in virtual tools, and there has been a significant rise in use across the professional committees. IFLA's staff have been able to continue their work from home with little disruption.

The energy and engagement across the field and within IFLA on the governance review has been outstanding. It was therefore possible to take new Statutes and Rules for endorsement to an extraordinary General Assembly at the beginning of 2021.

Our efforts during 2020 have shown that the library field and IFLA are creative, resilient, innovative and committed to the future. IFLA also moved to its first electronic elections and launched its new website. Our first virtual World Library and Information Congress took place in 2021 with 3000 delegates, three time zones, a substantial programme and was the most inclusive ever.

The Secretary General acknowledged the enormous contribution of members, volunteers, and IFLA staff and thanked in particular, the Governing Board and IFLA President Christine Mackenzie for their outstanding efforts.

IFLA's 2020 Annual Report is on the IFLA website:
<https://www.ifla.org/files/assets/hq/annual-reports/2020.pdf>

9. Presentation of the annual accounts by the Treasurer

Treasurer Antonia Arahova presented the 2020 annual report as accepted by the Governing Board in its April 2021 meeting for presentation to Members.

The year 2020 shows a surplus of €293,495. This compares to a surplus of €27,041 for 2019. The overall result of a surplus is a positive sign of a strong and well-managed budget. This surplus means that our general reserves now stand at

€1,831,861, and earmarked reserves at €70,217. These reserves are an important asset for IFLA to be able to secure our work and sustainability in the years to come.

The cancellation of IFLA's World Library and Information Congress in Dublin led to a loss of approximately €160,000 due to costs charged by external parties for work performed for the conference. IFLA was not able to charge the yearly management fees of €212,000 to the conference to cover IFLA staff performing work for the conference. There was a loss of income due to the cancellation. There is an opportunity to gain Dutch government financial aid however this is yet to be settled.

A decrease in membership income was a result of members all over the world experiencing a very difficult year.

The meeting adopted the 2020 Annual Accounts.

The full text of the Treasurer's report is on the IFLA website:
<https://cdn.ifla.org/wp-content/uploads/treasurers-statement-2020.pdf>

10. Formal announcement of the Results of the Election of President-elect, Treasurer and for places on the Governing Board

The results of the election for President-elect 2021-2023 are:

1. Antonia Arahova (Greece): 916
Loida Garcia-Febo (United States of America): 581
Vicki McDonald (Australia): 472

The results of the election for Treasurer 2021-2023 are:

1. Perry Moree (Netherlands): 1041
Randa Al Chidiac (Lebanon): 925

The results of the election for the Governing Board Members at Large 2021-2023 are:

- | | |
|---|------|
| 1. Kirsten Boelt (Denmark) 1st term | 1185 |
| 2. Jonathan Hernández Pérez (Mexico) 2 nd term | 900 |
| 3. Mandla Ntombela (South Africa) 1 st term | 831 |
| 4. Ayub Khan (United Kingdom) 1 st term | 743 |
| 5. Yasuyo Inoue (Japan) 1 st term | 643 |
| James Neal (United States of America) | 541 |
| Tony Zanders (United States of America) | 492 |
| Basheerhamad Shadrach (India) | 371 |
| Zhigeng Wang (China) | 359 |

The results of the election for Chair of the Regional Council 2021-2023 are:

1. Nthabiseng Kotsokoane (South Africa): 1324
Sanjay Kumar Bihani (India): 667
Najeeb Al-Shorbaja (Jordan): 203

The results of the election for Chair of the Professional Council 2021-2023 are:

1. Adjoa Boateng (United Kingdom): 39
Catharina Isberg (Sweden): 35

Chair Management of Library Associations Section: Halo Locher, Switzerland

11. Motions and Resolutions

11.1 Motion to approve the holding of the next General Assembly in July 2022

In accordance with Dutch legal requirements the Members resolved in the affirmative

Resolution: The General Assembly resolved to authorize the Governing Board to convene the General Assembly to coincide with the next IFLA World Library and Information Congress which shall take place in July 2022. In the case of an unavoidable delay the General Assembly may be convened at a later date, but no later than 31 October 2022.

12. Honours and Awards

IFLA Honors and Awards

The Secretary General presented the following awards.

IFLA Scroll of Appreciation

The IFLA Scroll of Appreciation was awarded to the following recipients:

- Ann Okerson for her distinguished contribution to IFLA's Governing Board and committees and for her commitment to increasing understanding of the global context for library acquisition of electronic resources, the impact of open access, and the developing role of library publishing.
- Massimo Gentili Tedeschi for his distinguished contribution to IFLA, through his extensive work on a wide range of standards related committees, and progressing the development, enhancement and promotion of IFLA's bibliographic standards for the benefit of the global library field.
- Petra Hauke for her distinguished contribution to IFLA, particularly in increasing understanding of the crucial role of the environment and sustainability for libraries. IFLA also recognises her extensive work as a motivator of young professionals to integrate into, and engage with, the international library field.
- Stephane Ipert for his distinguished contribution to IFLA, particularly his leadership and commitment to ensuring the preservation and conservation of the unique cultural heritage of the Middle East and North Africa region.
- Raissa Teodori for her distinguished contribution to IFLA particularly through her key role in engaging partners and supporting the development of parliamentary libraries around the globe. The award recognises her extensive engagement on the Governing Board and Professional Committee, representing the interests of the Professional Units during the Global Vision discussions and formation of the IFLA Strategy.

Honorary Fellow

Honorary Fellow is IFLA's highest award and may be conferred on a person who has delivered long and distinguished service to IFLA with outstanding achievements that has brought distinction to IFLA in the international arena.

- The distinction of IFLA Honorary Fellow was awarded to Glòria Pérez-Salmerón for her outstanding achievements and service to IFLA, and increasing engagement with the Latin America and the Caribbean region. She oversaw the Global Vision process, and the delivery of the IFLA Strategy 2019-2024 as a catalyst for the combined energy and efforts of a united library field.

13. Address by the President Christine Mackenzie

The President noted the physical and mental impacts of the COVID-19 pandemic on colleagues everywhere. The ability to use technology such as Zoom has enabled the field to keep going and to communicate more than ever. We have embraced innovation in many ways in libraries, to make libraries gateways for community needs. Our professional development has been kept fresh through the many online seminars and webinars held by IFLA units. IFLA's governance review has resulted in a new structure that will make IFLA more agile and transparent. The Governing Board has worked tirelessly across their many time zones to achieve so much in difficult circumstances. They have been supported by the volunteers, members and IFLA staff who continue to make IFLA a vibrant federation. The President closed with a quote from Barack Obama: "When we have a bunch of people working together, that's when change happens."

14. Outgoing Governing Board 2019 - 2021

The members of the outgoing Governing Board were thanked for their service: Antonia Arahova, Ai Cheng Tay, Huanwen Cheng, Michael Dowling, Marwa El Sahn, Jonathan Hernández-Pérez, Torbjörn Nilsson, Sueli Mara Soares Pinto Ferreira, Knud Schulz, Minna von Zansen, Sonia Poulin, Jan Richards, Helen Vincent, Adjoa Boateng, Catharina Isberg, Sanjay Kumar Bihani, Halo Locher, Vicki McDonald, Barbara Lison, and Christine Mackenzie.

15. Incoming Governing Board 2021 - 2023

The members of the incoming Governing Board were introduced to the assembly: Antonia Arahova, Adjoa Boateng, Yasuyo Innoue, Kirsten Boelt, Jonathan Hernández Pérez, Mandla Ntombela, Ayub Khan, Halo Locher, Nthabiseng Kotsokoane, Perry Moree, and Barbara Lison.

16. Address by the incoming President Barbara Lison

Despite only being able to speak virtually to attendees, incoming President Barbara Lison stated how excited she was and wished to introduce herself through four dimensions. Who – she is an advocate and fighter for libraries and the cultural environment with a strong social commitment. Why – she worked nationally and regionally in policy and advocacy before coming to the IFLA Governing Board. What – her focus will be the consequences of the pandemic and the development of libraries at the heart of their communities. How – her Presidential theme is "Libraries building a sustainable future". The SDGs (Sustainable Development Goals) will provide a concept for the work ahead with a focus on sustainable development. The profession needs to be able to anticipate the changes of the future. She would like IFLA to harvest the fruits of all the past efforts arising from the Global Vision, the Strategy, and the new structure. Barbara thanked the many people supporting her and looked forward to walking the path together.

17. Close of the Assembly

The Secretary General, Gerald Leitner thanked all involved in preparing the General Assembly. President Barbara Lison thanked the National Library of the Netherlands for their support with the meeting and then formally closed the meeting.

IFLA Annual Report 2021

IFLA – the global voice of the library and information profession

IFLA puts libraries on the global stage and helps them develop. We are the global voice and represent the brightest minds of the library and information profession, with an **active network of over 1400 Members – leading institutions and players in the library field – in over 130 countries** around the world and well-established relations with the United Nations and other international organisations. Together with our Members we work to set the professional agenda and develop standards for library services, to improve access to information and cultural heritage resources, and to advocate for the place of libraries at the heart of local and global policies.

Vision

A strong and united library field powering literate, informed and participative societies

Mission

To inspire, engage, enable and connect the global library field

Core Values

In pursuing these aims IFLA embraces the following four core values:

1. the endorsement of the principles of freedom of access to information, ideas and works of imagination and freedom of expression embodied in *Article 19 of the Universal Declaration of Human Rights*
2. the belief that people, communities and organizations need universal and equitable access to information, ideas and works of imagination for their social, educational, cultural, democratic and economic well-being
3. the conviction that delivery of high-quality library and information services helps guarantee that access
4. the commitment to enable all Members of the Federation to engage in, and benefit from, its activities without regard to citizenship, disability, ethnic origin, gender, geographical location, language, political philosophy, race or religion

Aims

IFLA is an independent, international, non-governmental, not-for-profit organisation. Our aims are to:

- Promote high standards of provision and delivery of library and information services
- Encourage widespread understanding of the value of good library & information services
- Represent the interests of our members throughout the world.

Relations with Other Bodies

We have established good working relations with a variety of other bodies with similar interests, providing an opportunity for a regular exchange of information and views on issues of mutual concern. We have Formal Associate Relations with UNESCO, observer status with the United Nations, associate status with the International Science Council (ISC) and observer status with the World Intellectual Property Organization (WIPO), the United Nations Educational, Scientific and Cultural Organisation (UNESCO), the International Organization for Standardization (ISO), and the World Trade Organization (WTO).

In turn, we have strong ongoing connections with a number of non-governmental organisations operating in related fields, including the International Publishers Association (IPA), International Council on Archives (ICA), International Council on Museums (ICOM) and others. We are also members of Blue Shield International (BSI).

Sections and Special Interest Groups

Members and professionals work together through IFLA's 42 Sections and 11 Special Interest Groups to further the development of the profession. Sections specialise in a particular type of library and information service, an aspect of library and information science, or in a geographical region. Sections cover topics ranging from academic libraries to association management. Special Interest Groups enable discussions of professional issues that cut across library sectors, such as, Big Data, and national information policy.

Regional activities, Language Centres and Headquarters

IFLA has six Regional Division Committees, which work to strengthen the voice of regions within IFLA, and the reach of IFLA within regions – Asia-Oceania, Europe, Latin America and the Caribbean, Middle East and North Africa, North America, and Sub-Saharan Africa. Three Regional Offices in South Africa, Singapore, and Argentina both work with the relevant committees, as well as providing wider support to IFLA membership. IFLA also has Language Centres whose role is to contribute to more effective communication within the relevant language communities (Arabic, Chinese, French, Russian, and Spanish) and with the IFLA bodies involved. IFLA's Headquarters is located in The Hague, The Netherlands.

IFLA's Advisory Committees

IFLA's Advisory Committees support the continuation of our advocacy and development goals in areas such as access to digital content, copyright limitations and exceptions, freedom of access to information, libraries and development, cultural heritage, and library standards.

2021 in action – an Introduction

2021 was above all a year of delivery for IFLA on behalf of its members, in the context of ongoing unpredictability and hardship caused by the COVID-19 crisis. Building on the resilience and innovation that carried us – and the library field as a whole – through the first year of the pandemic, it was a time not just to look to the future, but to start to make it happen.

IFLA has, over recent years, been in a process of profound transformation. We have worked to clarify our focus, extend our reach, and modernise the ways in which we work. We have built on the contributions of library and information professionals all around the world in order to create a new Federation.

The past year saw key elements of this work come to fruition. IFLA at the end of 2021 is a more effective, inclusive and transparent organisation than at the beginning, to the benefit of our Members, and of the library field as a whole.

In the intervening months, we – our volunteers, and in particular the Governing Board, led by Christine Mackenzie and then Barbara Lison, supported by our Headquarters team led by the Secretary General Gerald Leitner – have achieved much to realise our vision of a strong and united library field, powering literate, informed and participatory societies.

In this introduction, we hope to give you an overview of just some of the highlights of the year. Please read on in this report to find out more!

Harvesting the fruits of long-term investments

A key moment in IFLA's history already came in the first weeks of the year, with the Extraordinary General Assembly that approved changes in IFLA's governance by an overwhelming majority.

Readers of last year's annual report will be familiar with the content of these changes, which focused on improving regional representation, providing stronger support to volunteers, making it easier to understand our organisation, promoting financial sustainability, and improving decision-making.

These changes, which formally came into effect in August 2021, were the result of IFLA's Governance Review, a process already launched two years earlier, immediately after our Athens World Library and Information Congress. They represent the final key pillar of IFLA's transformation, building on our Global Vision and Strategy 2019-2024.

Many readers of this report will themselves have helped shape the Governance Review, in particular through the rounds of consultation that took place in order to ensure that we were listening effectively to our members and volunteers.

Thanks to this work, crucially, we now have the structures necessary to deliver, inclusively, effectively and transparently, on the ambition of our Strategy, and so on our Vision. We have new regional structures, a smaller and more streamlined Governing Board, better support for our professional units, and more.

Of course, structures are only as good as the individual and collective initiatives that they enable. In turn, these are most impactful when we have the right platform to disseminate and celebrate this work. Thanks to our new website, this is now the case.

Reflecting the breadth and energy of the Federation as a whole, the modernisation of IFLA's website represented a major project over a number of years, relying strongly again on the contribution of our volunteers. It has required profound change, including the creation of a new IFLA Repository, and is by no means complete, with further improvements being made continuously. Nonetheless, we now have a platform that does justice to the excellent work undertaken throughout IFLA's volunteer community and beyond – make sure to bookmark it if you have not already!

Continuity in times of crisis

The continuation of COVID-19 into 2021 meant that IFLA, like the library field as a whole, needed to draw on all of its resources of resilience and inventiveness in order to deliver.

While the pandemic continued to keep us from meeting in person, the need to get together, to exchange, and to learn was as pressing as ever. As a result, IFLA's World Library and Information Congress returned in 2021, held for the first time ever in virtual format.

All efforts were made to make the event as inclusive as possible, from exceptionally low ticket pricing to scheduling that mirrored different working times around the world, and shorter, dynamic sessions. Our Professional Units, drawing on their growing experience of webinars, rose to the challenge of the new format, producing an exceptional set of exciting and engaging discussions, alongside traditional highlights such as our President and President-elect's sessions.

Importantly, holding the Congress digitally offered exciting opportunities to test new formats and ideas, providing valuable insights for the future.

The second year of the pandemic also coincided with a key moment in the life of our Federation – our biennial elections process. This is a crucial moment. We depend on IFLA's membership both to nominate, and then vote for the dynamic and insightful candidates who will take up key roles across our Federation. These include our President-elect, Treasurer, wider Governing Board, and members of IFLA's many different volunteer committees, including for the first time, our Regional Division Committees and Regional Council, the result of the Governance Reforms highlighted above.

Here too, IFLA for the first time turned to digital tools in order to maximise possibilities for participation. Despite a shorter time for nominations and voting than in previous years, we received an overwhelming response, with a record number of open elections taking place. This is a strong signal that, despite the upheaval and disruption of COVID, IFLA continues to benefit from a committed and vibrant membership – a key precondition for our future success.

A promise for the future

As already mentioned above, IFLA's ability to deliver into the future depends not only on the right structures, but also the energy, ideas and dedication that those who fill them bring. We are fortunate to be able to draw on both, meaning that IFLA will go into 2022 with optimism.

In particular, we have welcomed a new Governing Board, led by IFLA's President 2021-23, Barbara Lison, with Antonia Arahova elected as President-elect. For the first time, too, we have a directly elected Treasurer, Perry Moree.

Of course, the start of a new Board means the end of an old one. We therefore said farewell to our Governing Board 2019-21, and in particular, our now-former president, Christine Mackenzie, who led our Federation through difficult times with great strength and warmth.

Having taken up their roles in August, IFLA's new volunteers immediately started work to develop action plans setting out the key steps that they can take to deliver for the field as a whole, drawing on the expertise of their members. Building on the experience of the previous mandate, and the potential of our new website to showcase their

work, the coming year promises to be one of engaging events and other outputs that make a real difference to the life of our field.

We are looking forward, in particular, to meeting again at our first in-person World Library and Information Congress in Dublin, as well as starting to deliver on the Knowledge Rights 21 Programme, the result of the generosity of the Arcadia Fund to Stichting IFLA Foundation, that will build capacity for copyright advocacy among libraries.

As a result of the work of our volunteers, our Members, and our staff, IFLA can once again look back on a successful year, and look forward to a new one full of promise. Thank you to all those who make our Federation what it is.

We are IFLA!

IFLA in Action 2021: Strategic Directions

Strategic Direction 1: Strengthen the Global Voice of Libraries

The need for libraries to speak out and speak up is as great as ever as the world continues to deal with the consequences of COVID. If the potential of libraries as drivers of strong, inclusive and sustainable development is to be realised, we need to be able to articulate the value and importance of the work we do and the collections we hold, to funders, partners, and communities.

IFLA has a key role, both in representing libraries at the international level, and in supporting the work of our Members in their own advocacy. To do this, we engage closely in the most relevant international processes, ensuring that the perspective of our institutions and professions is heard, and our strengths and needs reflected in ongoing work.

We focus strongly on the United Nations' Sustainable Development Goals (SDGs), which provide a roadmap for development to 2030. 2021 was a record year for the inclusion of libraries in national reporting on SDG implementation at the UN's High-Level Political Forum, underlining growing recognition of our institutions as partners for development. In parallel, through our work as a founding member of the Culture 2030 Goal campaign, we have reached new audiences with the message that culture – including libraries – should be at the start and the heart of development policy making.

Our relationship with UNESCO is a crucial one, and has gone from strength to strength in 2021, with close engagement around the revised IFLA-UNESCO Public Library Manifesto (due for finalisation in 2022), the revised UNESCO PERSIST Content Selection Guidelines, and with taking a leading role in events around the Convention of the Parties of the UNESCO 2005 Convention on Cultural Diversity. At the World Intellectual Property Organization, we worked closely alongside partners in making the case for practical changes to copyright laws for libraries, as well as supporting national advocacy, in particular around Controlled Digital Lending.

We have also seen growing recognition of IFLA in the internet governance space, with proactive invitations to take part in core sessions of the World Summit on the Information Society Forum, and a strong ongoing engagement at the Internet Governance Forum. In this context, IFLA has taken a leading role in producing new reporting on the impact of public internet access in libraries, as well as on the place of libraries in broadband strategies.

2021 also saw IFLA engage in new areas for advocacy, including participation in multiple events at COP26 in Glasgow, preparations for the G20 Culture Ministers' meeting, and the U20 meeting of world mayors. In particular, we have invested in stronger links with local government organisations, especially through the UCLG Culture Summit in September, given the key role of local authorities in taking decisions about the future of libraries.

The launch of our Regional Division Committees (RDCs) in August offers a key new perspective. Following a record year for engagement in regional sustainable development fora in 2021, we are in a position to do much more in 2022. One major support for this is the first IFLA Regional Advocacy Priorities study. This provided invaluable insights into the key issues for libraries in different parts of the world, both in terms of policies, and skills development. See the report on Strategic Direction 3 – connect and enable the field – for more!

Strategic Direction 2: Inspire and Enhance Professional Practice

At the heart of IFLA's work is its role as a dynamic platform where professionals from around the world come together in order to share ideas and experience, and to develop the standards, guidelines, reports and tools that enable libraries everywhere to improve practice.

Key to IFLA's Governance Review, as implemented in 2021, was the goal of giving more support to IFLA volunteers in this work, alongside our continued efforts to excite and inspire the wider field. In times of uncertainty and change, this represents a major contribution to achieving our vision of a strong and united library field powering literate, informed and participatory societies.

Since its launch four years ago, the Library Map of the World continues to add new countries and data, further realising its potential to build understanding of the strength of our field, and the contribution it can make. New SDG Stories have been added, giving concrete examples of libraries helping to deliver on the Sustainable Development Goals. Furthermore, more and more countries now have a Country Profile, offering an expert overview of the shape of the library field, the laws they work with, the priorities they have, and the key organisations at work.

In parallel with this, IFLA continues its work to publish research into how libraries are supporting development more broadly, both as a tool for advocacy, and to spread ideas and good practice.

A key highlight of 2021 was the launch of IFLA's new website, bringing a fresh and exciting new look and feel to our web presence. Built with a strong focus on the needs both of IFLA volunteers, and of newcomers to our Federation, it offers a much more attractive platform for giving access to the work of all those contributing their time and effort.

The new website has also been the keystone for other changes to the way we share information, not least the new IFLA repository, and ongoing work to simplify Members' experience in working with IFLA. Further services and features will continue to be added into 2022.

The work of IFLA's many Committees – Sections, Special Interest Groups, Advisory Committees and more – has also continued strongly, with the change of mandate in August 2021 an opportunity to assess priorities and plan for the future. Key to the action plans of many of IFLA's volunteer groups is the preparation of documents which can serve to inform and inspire the field.

2021 saw a number of new IFLA Standards in development, as well as the 2nd edition of the UNESCO PERSIST Content Selection Guidelines, the result of a process led by IFLA and UNESCO.

2021 also saw the full implementation of the Namespaces programme, which is already facilitating the work of librarians around the world with IFLA standards. There have also been important updates to the resources offered around the IFLA Risk Register, with a view to giving stronger support to libraries in their work to safeguard heritage.

Strategic Direction 3: Connect and Empower the Field

IFLA provides an essential meeting place for library and information workers from around the world, creating opportunities to build both professional and personal contacts. Through this, it offers important learning opportunities, ranging from formal webinars and training to simple conversations and exchanges which help share new perspectives and insights. Increasingly, our focus is on tailoring this offer to the needs of each world region.

2021 saw the return of IFLA's World Library and Information Congress, held for the first time virtually. Designed in a way to be as inclusive as possible, with content organised at different times to suit different parts of the world, as well as exceptionally low registration costs, the event helped rekindle old connections and develop new ones. For more on this, see the dedicated section on WLIC.

The year also saw IFLA's volunteer units – our Sections, Special Interest Groups, Advisory Committees and more – continue to intensify their work to organise and produce virtual events covering their areas of expertise. With strong support from IFLA's Headquarters, we have been able to run a regular series of events providing further opportunities for professionals to meet and learn from each other.

In addition to virtual events, volunteer groups have been holding open online meetings, allowing a wider range of colleagues globally to get a taste of IFLA's work, as well as to get to know the dedicated people who are leading it.

A key development in 2021 was the creation of IFLA's Regional Divisions, the result of the Governance Reform that took effect in August. With it, IFLA's pre-existing regional sections were elevated to become Divisions, led by Regional Division Committees, and joined by new equivalents for the Middle East and North Africa, Europe, and North America regions. Their work is overseen by IFLA's new Regional Council, whose chair sits on the Governing Board, mirroring the situation of the Professional Council.

These groups have already been hard at work developing action plans covering advocacy and outreach, delivering on the undertaking in IFLA's Global Vision to ensure that the Federation's work responds effectively to regional needs. In parallel, IFLA's regional offices and language centres have continued to support Members and the wider field and will play an invaluable role in delivering on the goal of a more regionally responsive IFLA.

2021 was also a year of further development of IFLA's offer of support around storytelling, with workshops and presentations offered to help build capacity. In parallel, we have also worked to promote the IFLA Strategy as both a guide and a tool for developing stronger strategies at the national and regional levels and have continued to celebrate successes in this regard through our IFLA From Home series of articles and posts.

Strategic Direction 4: Optimise our Organisation

In order for IFLA to be able to deliver on its Strategy, and so on the Vision and Mission that underpin it, it is essential to maintain a focus on our own fitness for the future. As highlighted by IFLA President Barbara Lison, who took up her role in August, a sustainable IFLA is a key step towards a sustainable library field, and in turn, sustainable communities.

This sustainability is not only about finances, but also about our ability to engage the widest possible range of Members and volunteers in our work, to make the most of the resources that we have, and to communicate effectively, both with professionals in our field, and beyond.

2021 was therefore the year that IFLA welcomed its first directly elected Treasurer, Perry Moree, as a member of the Governing Board led by incoming President Barbara Lison. This represents a key recognition of the importance of this role in ensuring IFLA's future, in particular in times of financial uncertainty for many.

The Federation continues to benefit from the generosity of the Bill and Melinda Gates' Foundation, enabling us to deepen and strengthen our activities and outreach, not least through initiatives such as the Library Map of the World. In addition, we have explored new opportunities, including through European Union funding for work on media literacy, and as a partner in the Knowledge Rights 21 Programme focused on strengthening copyright advocacy capacity, thanks to the generosity of the Arcadia Fund.

Alongside a directly elected Treasurer, other consequences of the implementation of our Governance Review have included steps to bring us closer to Members and volunteers, and to support them more effectively. Our new Professional Division structure means that there is more help available for volunteer groups, while our Regional Division Committees have an explicit mandate to reach out to and work with libraries in different parts of the world. Already in 2021, the impacts of these changes started to become clear.

IFLA's Headquarters continued its own work to further the Federation's goals, through supporting volunteers, managing membership, coordinating work around the Library Map of the World, taking the lead in global advocacy, and developing new and powerful communications. The last point is a particular significant one, with the launch of IFLA's new website a key highlight of the year, as already highlighted in the report on Strategic Direction 2.

However, IFLA's communications work has been far broader than this, with key highlights including the further development of our social media presence, in particular on Instagram and LinkedIn, as well as the launch of the

monthly *IFLA Newsletter* in October 2021. This provides an overview of the Federation’s work, both informing existing Members, and offering a snapshot to potential Members and anyone with an interest in the work of libraries more broadly.

Professional Units

42 Sections

11 Special Interest Groups

1000+ Experts

“Together, we can build a strong and united library field, powering literate, informed and participatory societies.”

IFLA’s Professional Units bring the brightest minds in the global Library and Information Science field together to address issues relevant to libraries and library and information professionals. These international, diverse, and vibrant groups of experts are dedicated to building the capacity and realising the potential of our profession.

In the face of a continuing global pandemic, and with a newly developed facility for virtual collaboration and presentation, IFLA’s 50+ Professional Units represent sectors, specialties and embody the principles of the Library and Information field. Throughout 2021, the Units contributed their experience and expertise, enriching each area of focus and bringing together stakeholders toward a common set of action items.

2020-21 projects and initiatives took a variety of forms and emphasised communication, sustainability, equity, and collaboration. With this work, the IFLA Professional Structure – Section Standing Committees and Special Interest Groups – engaged with library professionals to support field-wide professional practice.

Among the stellar projects highlighted during the year, the 2021 Dynamic Unit and Impact Award (DUIA) Winner, IFLA Academic and Research Libraries Section, facilitated a high level of communication in the field via their virtual event series, covering everything from decolonizing the academic library to digital preservation initiatives, and rebuilding after disaster. DUIA runners-up Library Services to Children and Young Adults focused their work on highlighting Safer Internet Day practices via a global survey, and the Education and Training Section facilitated opportunities for LIS students to discuss field matters on a global stage.

Throughout 2021, Units continued to engage with the IFLA Strategy 2019-2024 - nine Units were recognised in our “Units + IFLA Strategy” showcase, featured for their activities and projects. While those recognised demonstrated exceptional alignment to the Strategy’s strategic directions and key initiatives, all Units continue proactively to develop and deliver essential resources openly to the field.

The massively upgraded IFLA website and new institutional repository provide a dynamic space for Units to share their work publicly. Besides providing access to core IFLA publications, these ever-expanding platforms serve also as an international resource hub for Unit-produced publications such as standards, guidelines, toolkits, and infographics. These two platforms encourage collaboration internally and externally—and showcase the extensive, far-reaching work of the Professional Units.

Our 2020-21 election season saw a higher than ever turnout in both nominations to Standing Committee positions and voting participation. Initiated in August, the new Professional Structure brought the Division Committee leaders closer in contact with the Professional Council leadership and support was facilitated with an increase in the number of Divisions from 5 to 8, thereby decreasing the number of Professional Units in each Division Committee.

Professional Units saw an increase in Officers from two to three with the addition of the Information Coordinator as an Officer role. Meanwhile, Special Interest Groups (SIGs) now have full Committees of 9 members, supporting each SIG's work in conjunction with the Convenor. IFLA’s Committee on Standards (CoS), a former Strategic Programme, became

an Advisory Committee to the IFLA Governing Board, providing advice regarding internal and external Standards-related issues. The CoS continues to guide and manage our four Review Groups.

The outgoing 2019-2021 Professional Committee worked together to produce IFLA's first-ever virtual WLIC in 2021, with recorded presentations from experts from across the globe, live question and answer sessions, and an active and appreciative attendee base. Professional Units facilitated over 50 sessions, bringing information professionals together to discover, discuss, present, provoke and solve challenges faced by the field, and to celebrate those successes and initiatives that move the field forward.

IFLA Professional Units continue to be drivers and advocates of the IFLA 2019-2024 Strategy. Progress could not be made without their contributions. We thank them and look forward to their work in 2022 and beyond.

Publishing

Powered by continuing changes in library and information science, IFLA's publications bring an international perspective to issues affecting libraries.

IFLA Journal

IFLA's publishing partner for the IFLA Journal is SAGE Publishing who continued throughout 2021 to enhance the journal by providing for more articles and additional pages in each issue. A bumper crop of over 40 articles were published with three issues highlighting research and professional practice across the globe. Authors and topics came from countries including Jordan and South Africa, Nigeria and Saudi Arabia, Vietnam and Lebanon, and Egypt and Ireland.

A fourth issue focussed on indigenous librarianship, giving centre stage to this crucial specific area of the profession. Produced with the assistance of IFLA's Indigenous Matters Section, the issue explores topics such as colonization, reconciliation, representation and imagery, digital access, and resource management. As a special issue it provides a valuable insight to working with indigenous materials and documentary heritage and showcases the journal's ability to bring a truly international perspective to all aspects of the library field.

IFLA Repository

Launched in August 2021 together with our new website, one of the year's key releases involving our publications is the IFLA Repository. Utilising Dublin Core metadata standards, this new DSpace-based repository is a rich and ever-expanding resource that enables users to explore IFLA Standards, key publications, core documents, and much more.

By the end of 2021, the repository had logged:

- 1813 items archived
- 637,790 item views
- 1,259,719 searches performed

Major enhancements to the platform are expected in 2022.

IFLA Library

Online since 2013, the IFLA Library is our repository of digital resources and currently includes WLIC papers, posters, and satellite meeting papers/presentations. Each year has shown continued growth across important indicators.

Statistics show impressive usage in 2021:

- 162,955 total downloads
- Total number of files in the repository at year's end: 2,231 items.

- Peak downloads were recorded in March 2021 (16,023 downloads)
- The most downloaded paper in 2021 was downloaded 5,142 times.
- 90,828 searches were directed from Google

IFLA Standards

While no new IFLA Standards were released in 2021, a number of Standards were in the final stages of approval at year's end, covering topics such as: National bibliographies, services to displaced persons, LIS education, along with a major update to the International Standard Bibliographic Description (ISBD).

IFLA Professional Reports

The IFLA Professional Report series promotes high standards of library and information services and advances knowledge within the profession. Contents include guidance on implementing IFLA Standards and guidelines, reports, and articles on emerging trends in areas of professional practice, and substantial project reports. One completely new IFLA Professional Report was published in 2021:

The Government Information Landscape and Libraries

Edited by Kay Cassell, James Church, and Kathryn Tallman

IFLA Publications Series

Along with our publishing partner, De Gruyter, new proposals were sought on key themes of current concern.

One volume, in open access, was released in 2021:

New Libraries in Old Buildings — Creative Reuse

Edited by Petra Hauke, Karen Latimer and Robert Niess

WLIC 2021

Key Facts

- IFLA's first virtual WLIC
- Virtually hosted across three time zones
- 3 main streams and 3 Zoom discussion rooms
- 2835 participants
- 147 sessions
- 66 e-posters
- 137 grants for young librarians and librarians from developing countries
- 47 registration scholarships
- 18 exhibitors
- 17 *Let's Read Together* sessions
- Participants from 130 countries
- Featured wellness and social activities

While the global pandemic caused, in 2020, the first cancellation of our annual World Library and Information Congress (WLIC) since the World War II era, for 2021 we were ready to take an innovative approach – despite still being unable to meet physically. The 86th WLIC in 2021 gave attendees from across the world a chance to experience our first ever IFLA virtual WLIC.

Participants from 130 countries came together virtually across three time zones to enjoy sessions and discussions around the Congress theme of *Let's work together for the future*. This theme reflected and furthered the presidential theme of IFLA President 2019-2021 Christine Mackenzie – *Let's work together* – and built upon a key finding from IFLA's Global Vision project: that we are united globally in our goals and values and we must connect global and local actions effectively.

A lower registration cost was set to enable higher participation from librarians around the world under the exceptional circumstances. This enabled 2,835 attendees to participate in the various sessions and activities or to engage with peers from around the world in Q&A Zoom rooms, chats, and networking rooms.

Registered delegates were given the opportunity to support WLIC registration scholarships. By paying the registration costs for those unable to afford the fees, they provided a unique opportunity for participants to connect with and support their global peers. 47 delegates took up this offer and paid for an additional registration. The generosity of individuals in the field is to be applauded.

Aligned with the five WLIC 2021 subthemes of *Libraries Inspire*, *Libraries Include*, *Libraries Connect*, *Libraries Innovate*, *Libraries Sustain*, presentations and sessions provided starters for discussion, ideas to take away, and options to implement.

Nearly 60 hours of virtual sessions took place across the three main streams. 35 hours of Q&As in Zoom Meeting Rooms were also logged, along with three social activities: a quiz, Karaoke, and a wrap-up session with a sketch artist.

Unsurprisingly, the two most popular sessions were the opening ceremony and the closing ceremony. Close contenders were the Government Libraries section session, the Library Buildings and Equipment Section session and the President's session "Working together for Culture" which followed with the highest number of viewers. Post-WLIC feedback shows participants highly appreciated that sessions were recorded and made available on the WLIC platform for a full 12 months.

A virtual WLIC 2021 allowed IFLA to reach new heights—accessible across continents, time zones, and information sectors. Expanding inclusivity and encouraging broad attendance ensured delegates from every region of the world had the chance to learn, grow, and expand their horizons.

WLIC 2021 Sponsors

Presenting Partner

OCLC

Technology partner

Delegate Connect

Subtheme Sponsor

IEEE Explore

Accessibility Sponsor

ProQuest

Gamification Sponsor

LexisNexis

National Dutch Libraries support

- NBD Biblion
- Vereniging Openbare Bibliotheken
- De Bibliotheek Rotterdam
- Erasmus University Rotterdam

Honours and Premier Awards

IFLA Honorary Fellow

The following recipient was awarded the IFLA Honorary Fellow:

- **Glòria Pérez Salmerón**

Be it through new ways of thinking, innovative technology or extending inclusion, Glòria's passion to leave a positive impact has been a constant thread throughout her career. She has instilled optimism in emerging library leaders in the ability of libraries to thrive, and been a constant and encouraging ambassador for an outward-looking, internationally-oriented approach. The global library field and IFLA have benefitted immensely from her energy and drive, making Glòria Pérez-Salmerón a most worthy recipient of IFLA's highest honour of Honorary Fellow.

IFLA Scroll of Appreciation

The following recipients were awarded the IFLA Scroll of Appreciation:

- **Massimo Gentili-Tedeschi**
For his distinguished contribution to IFLA, through his extensive work on a wide range of standards related committees, and progressing the development, enhancement and promotion of IFLA's bibliographic standards for the benefit of the global library field.
- **Petra Hauke**
For her distinguished contribution to IFLA, particularly in increasing understanding of the crucial role of the environment and sustainability for libraries. IFLA also recognises her extensive work as a motivator of young professionals to integrate into, and engage with, the international library field.
- **Stephane Ipert**
For his distinguished contribution to IFLA, particularly his leadership and commitment to ensuring the preservation and conservation of the unique cultural heritage of the Middle East and North Africa region.
- **Ann Okerson**
For her distinguished contribution to IFLA's Governing Board and committees and for her commitment to increasing understanding of the global context for library acquisition of electronic resources, the impact of open access, and the developing role of library publishing.

IFLA Dynamic Unit and Impact Award

- **Academic and Research Libraries (ARL) Section** (Winner)
- **Education and Training Section**
(Special mention for its quality and impact of the work)
- **Library Services for Children and Young Adults Section**
(Special mention for its facilitating effective communication)

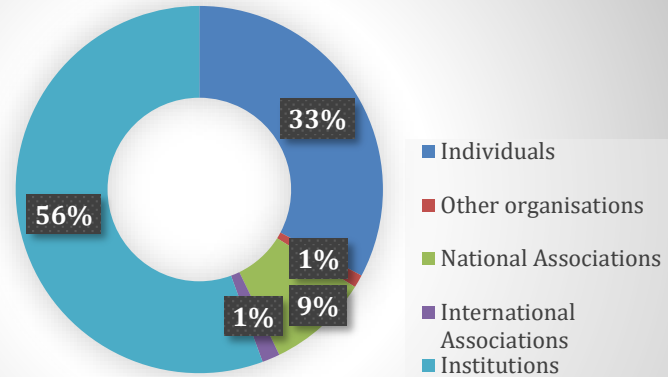
Membership

2021 began with 1,477 members and ended with 1401 members. Whilst the start of COVID-19 was particularly difficult for libraries, the continuation of the pandemic and its economic effects during 2021 have impacted IFLA's members and the library field. IFLA experienced declining numbers in almost all categories and across all regions of the world. Even the Personal Affiliate category which had seen growth in previous years, fell in 2021.

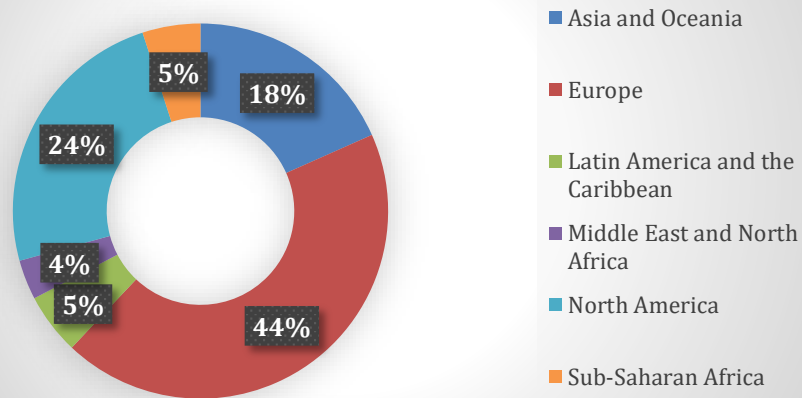
IFLA membership spans 135 countries and libraries of all types. New institutional members for 2021 included the Bibliothèque Nationale de Djibouti, the Center of Islamic Civilization of Uzbekistan, Ghana Library Authority, the Metropolitan New York Library Council, Biblioteca Nacional Pedro Henríquez Ureña (Dominican Republic), and the National Library of the Faroe Islands. Members received a virtual membership badge and new organisations joining IFLA have been welcomed in the IFLA Newsletter.

Number of Members per Category 2020 > 2021	Asia & Oceania		Europe		Latin America & Caribbean		MENA		North America		Africa		Total		%
	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	
<i>Category</i>	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021	2020	2021-2020
National Associations	25	34	61	63	14	19	7	0	8	12	10	11	125	139	-10%
International Associations	2	1	9	10	1	2	1	0	7	7	2	2	22	22	0%
Institutions	141	170	433	456	37	40	23	0	96	101	49	64	779	831	-6%
Individuals	85	93	99	95	22	21	17	0	227	241	9	23	459	473	-3%
Other Organisations	4	4	10	6	0	0	0	0	2	1	0	1	16	12	33%
Grand Total	257	302	612	630	74	82	48	0	340	362	70	101	1401	1477	-5%
2020 > 2021%	-15%		-3%		-10%				-6%		-31%		-5%		
Total Organisations	172	209	513	535	52	61	31	0	113	121	61	78	942	1004	-6%
2020 > 2021%	-18%		-4%		-15%				-7%		-22%		-6%		
Total Individuals	85	93	99	95	22	21	17	0	227	241	9	23	459	473	-3%
2020 > 2021%	-9%		4%		5%				-6%		-61%		-3%		

Members per Category



Members per Region



NOTE: "Membership Income" data to be added

Statement from the Treasurer

The financial result of the year 2021 shows a surplus of €392,691, compared to a surplus of €293,495 for 2020. The surplus of 2021 brings our general reserves to €2,223,394, and earmarked reserves to €71,375. These reserves are an important asset for IFLA to secure our work and sustainability into the future.

Financial year 2021 was – just like 2020 - a very special and challenging year on many levels. On a financial level, the impact of Covid-19 led to some major deviations in comparison with previous years:

- 1) The cancellation of IFLA's World Library Information Congress 2020 in Dublin led to a loss of approximately € 160,000 due to costs charged by external parties for work and services performed for the conference. Furthermore, IFLA was not able to charge the yearly management fees of € 212,000 to the conference to cover for IFLA staff performing work for the conference.

IFLA's World Library Information Congress 2021 was held in a virtual way and closed with a balanced budget, with the support to the Dutch Government Financial aid related to loss of turnover due to Covid-19 for the IFLA Conference BV's of approximately € 180,000. From this amount, the Dutch Government still has to settle the aid from Q4 2021 of approximately € 99,000 and therefore precaution is advised for the amount of financial aid that is included in the result.

- 2) IFLA's consolidated income streams were approximately 50% lower compared to 2019 (pre-covid). Main reason for this was the decrease of approximately 80% in conference income because of the lower ticket prices for the virtual WLIC and lower attended delegates (WLIC 2019 approximately € 1,500,000 income for the conference compared to € 280,000 for WLIC 2021).

The Dutch Government recognized the need for financial aid which is based on the decrease % of group income and the amount of internal staff expenses and and this has led to a financial aid to cover for IFLA's staff expenses of approximately € 449,000 (2020: € 476,000). However, the Dutch Government still has to settle the aid from October 2020 until December 2021 of approximately € 591,000, and therefore – like above already mentioned - precaution is advised for the amount of financial aid that is included in the result.

Thanks to long-term funding from the Bill and Melinda Gates Foundation, IFLA was able to cover for the staff expenses involved in the International Advocacy programme. Furthermore, IFLA works strongly together with Stichting IFLA Global Libraries (SIGL) on projects primarily funded by the Bill and Melinda Gates Foundation through its Legacy Grant and Data Grant. Therefore, a part of IFLA's staff and overhead expenses is jointly borne by IFLA and SIGL.

Though we show a positive result of € 392,691, it should be stated that without the Dutch Government special Covid-19 related financial aid for financial year 2021 of approximately € 630,000, IFLA would have a major deficit in 2021. Furthermore, it is thanks to the continuous support of IFLA's member organisations and individuals who support us through donations and hosting activities, and to the organisations that support our initiatives and projects through grant funding that IFLA was able to present this positive financial report for 2021.

It remains uncertain what financial impact the Covid-19 pandemic will have on the coming years for both IFLA and her members worldwide. It remains important for IFLA to explore additional funding opportunities and aim to have a balanced relation between income development and costs structure to ensure our ongoing viability.

IFLA's audited financial statements 2021 are available on the website.

Balance Sheet as at 31 December 2021

(after appropriation of result)

Assets	31 December 2021		31 December 2020	
	€	€	€	€
<i>Tangible Fixed Assets</i>		17,805		25,630
<i>Financial Fixed Assets</i>		282,733		282,576
<i>Current assets</i>				
Receivables	525,690		415,444	
Cash at bank and in hand	5,201,436		5,042,988	
		<u>5,727,126</u>		<u>5,458,432</u>
		<u><u>6,027,664</u></u>		<u><u>5,766,638</u></u>
Liabilities				
<i>Equity</i>				
Earmarked reserves	71,375		70,217	
General reserve	2,223,394		1,831,861	
		<u>2,294,769</u>		<u>1,902,078</u>
<i>Long-term liabilities</i>				
Bill & Melinda Gates outstanding		1,016,923		1,327,139
<i>Current liabilities</i>				
Deferred income	41,151		34,109	
Other liabilities	2,674,821		2,503,312	
		<u>2,715,972</u>		<u>2,537,421</u>
		<u><u>6,027,664</u></u>		<u><u>5,766,638</u></u>

Statement of income and expenditure for the year 2021

	2021	2020
	€	€
Income		
Membership fees	717,522	728,112
Corporate Supporters	0	0
Dutch Government Grant	16,000	16,000
General grants and donations	43,674	62,926
Sales of publications and royalties	30,531	32,018
Income vouchers scheme	29,003	20,999
Result subsidiary IFLA Holding B.V.	157	0
Conference services fees	212,000	0
Other management fees	10,000	13,000
Interest and other financial income	0	485
Miscellaneous	6,175	7,382
Contributions Bill & Melinda Gates Foundation (BMGF) for Key Initiatives	266,350	273,205
WikiCite Satellite Event Grant	0	8,270
Media Literacy Grant	4,144	14,285
Document Delivery Grant	7,143	0
Arcadia Grant	0	0
Unesco Grant	11,333	0
Income Shawky Salem Training Fund	0	10,949
Contributions Sage for Congress Grants	2,238	2,328
	1,356,270	1,189,959
	2021	2020
	€	€

Expenditure		
Conference costs	75	360
Governance	16,721	24,714
Regional Offices and Centres	0	-47
Professional Activities	30,793	35,731
Advisory Committees	1,823	511
Costs of publications (including free publications to members)	40,749	35,465
Staff expenses	434,462	288,146
Business travel staff	1,804	612
Office expenses	82,330	18,119
Web and IT	32,958	30,142
Expenses voucher scheme	17,608	3,667
Result subsidiary IFLA Holding B.V.	0	159,478
Interest and other financial expenses	11,387	2,126
Miscellaneous	2,819	1,680
Expenses Key Initiatives BMGF	266,350	273,205
Expenses WikiCite Satellite Event	0	8,270
Expenses Media Literacy	4,144	14,285
Expenses Document Delivery	7,143	0
Expenses Arcadia	0	0
Expenses Unesco	11,333	0
Expenses Margreet Wijnstroom Fund	920	0
Expenses Congress Grants	160	0
	<hr/>	<hr/>
	963,579	896,464
	<hr/>	<hr/>
Result	<u>392,691</u>	<u>293,495</u>

Donors

IFLA gratefully acknowledges the valuable contribution by these institutions and organisations that have enabled us to continue our strategic and regional activities and development projects in 2021.

- Koninklijke Bibliotheek, The Netherlands
Host of IFLA HQ
- University of South Africa, Pretoria
Host of IFLA Africa regional office
- National Library Board, Singapore
Host of IFLA Asia and Oceania regional office
- Biblioteca del Congreso de la Nación
Host of IFLA Latin America and the Caribbean regional office
- Bibliotheca Alexandrina, Egypt
Host of IFLA Language Centre for Arabic
- National Library of China
Host of IFLA Language Centre for Chinese
- Cheikh Anta Diop University, Senegal
Host of IFLA Language Centre for French in Africa
- Russian State Library
Host of IFLA Language Centre for Russian
- Bill & Melinda Gates Foundation
- Bibliothèque Nationale du Grand-Duché de Luxembourg
- Bibliothèque Nationale Suisse
- Library and Archives Canada
- National Diet Library, Japan
- National Library of Australia
- National Library of Finland
- National Library Board Singapore
- National Library Service of Barbados
- Stockholm University Library, Sweden
- Arcadia Fund

Team

Governing Board 2019-2021

Christine Mackenzie, Australia (President)
Barbara Lison, Germany (President-elect)
Antonia Arahova, Greece (Treasurer)
Vicki McDonald, Australia (Chair, Professional Committee)
Huanwen Cheng, China
Michael Dowling, United States of America
Marwa El Sahn, Egypt
Jonathan Hernández Pérez, Mexico
Knud Schulz, Denmark
Sueli Mara Soares Pinto Ferreira, Brazil

Ai Cheng Tay, Singapore
Minna von Zansen, Finland
Sonia Poulin, Canada (Chair, Division I)
Helen Vincent, United Kingdom (Chair, Division II)
Adjoa Boateng, United Kingdom (Chair, Division III)
Catharina Isberg, Sweden (Chair, Division IV)
Sanjay Kumar Bihani, India (Chair, Division V)
Halo Locher, Switzerland (Chair, MLAS)

Secretary: Gerald Leitner, IFLA Secretary General

Governing Board 2021-2023

Barbara Lison, Germany (President)
Antonia Arahova, Greece (President-elect)
Perry Moree, Netherlands (Treasurer)
Adjoa Boateng, Germany (Chair, Professional Council)
Kirsten Boelt, Denmark
Jonathan Hernández Pérez, Mexico
Yasuyo Inoue, Japan
Ayub Khan, United Kingdom
Mandla Ntombela, South Africa

Nthabiseng Kotsokoane, (Chair, Regional Council)
Halo Locher, Switzerland (Chair, MLAS)

Secretary: Gerald Leitner, IFLA Secretary General

IFLA Headquarters staff 2021

Gerald Leitner
Secretary General

Cristina Baró Miró
Communications Officer

Robin Chan
Administrative Assistant (Data and Outreach)

Esther Doria
Project Coordination Assistant

Valensiya Dresvyannikova
Policy and Research Officer

Nealette Faurie
Human Resources Officer

Camille Françoise
Policy and Research Officer

Despina Gerasimidou
Strategic Development Officer

Jane Issa
Administrative Assistant (Data and Outreach)

Anne Korhonen
Administrative Assistant

Helen Mandl
Director, Member Services /
Deputy Secretary General

Marie-Emmanuelle Marande
Conference Officer

Claire McGuire
Policy and Research Officer

Kristīne Pabērza Ramiresa
Member Engagement Officer

Megan Price
Professional Support Officer

Lidia Putziger
Administrative Officer /
Nominations Coordinator

Chris Ridings
Web and IT Officer

Renu Sardjoe Mishre
Finance Director

Louis Takács
Communications Officer

Vesselina Vassileva
Member Services Officer

Justin van der Veeke
Web and IT Technician

Vesna Vuksan
Strategic Projects Manager

Leonie Woodfin
Communications Officer

Stephen Wyber
Director, Policy and Advocacy

Julia Zvobgo-Rozenboom
Communications Officer

Annual Accounts 2021 - Statement from the Treasurer

The financial result of the year 2021 shows a surplus of €392,691, compared to a surplus of €293,495 for 2020. The surplus of 2021 brings our general reserves to €2,223,394, and earmarked reserves to €71,375. These reserves are an important asset for IFLA to secure our work and sustainability into the future.

Financial year 2021 was – just like 2020 - a very special and challenging year on many levels. On a financial level, the impact of Covid-19 led to some major deviations in comparison with previous years:

- 1) The cancellation of IFLA's World Library Information Congress 2020 in Dublin led to a loss of approximately € 160,000 due to costs charged by external parties for work and services performed for the conference. Furthermore, IFLA was not able to charge the yearly management fees of € 212,000 to the conference to cover for IFLA staff performing work for the conference.

IFLA's World Library Information Congress 2021 was held in a virtual way and closed with a balanced budget, with the support to the Dutch Government Financial aid related to loss of turnover due to Covid-19 for the IFLA Conference BV's of approximately € 180,000. From this amount, the Dutch Government still has to settle the aid from Q4 2021 of approximately € 99,000 and therefore precaution is advised for the amount of financial aid that is included in the result.

- 2) IFLA's consolidated income streams were approximately 50% lower compared to 2019 (pre-covid). Main reason for this was the decrease of approximately 80% in conference income because of the lower ticket prices for the virtual WLIC and lower attended delegates (WLIC 2019 approximately € 1,500,000 income for the conference compared to € 280,000 for WLIC 2021).

The Dutch Government recognized the need for financial aid which is based on the decrease % of group income and the amount of internal staff expenses and this has led to a financial aid to cover for IFLA's staff expenses of approximately € 449,000 (2020: € 476,000). However, the Dutch Government still has to settle the aid from October 2020 until December 2021 of approximately € 591,000, and therefore – like above already mentioned - precaution is advised for the amount of financial aid that is included in the result.

Thanks to long-term funding from the Bill and Melinda Gates Foundation, IFLA was able to cover for the staff expenses involved in the International Advocacy programme. Furthermore, IFLA works strongly together with Stichting IFLA Global Libraries (SIGL) on projects primarily funded by the Bill and Melinda Gates Foundation through its Legacy Grant and Data Grant. Therefore, a part of IFLA's staff and overhead expenses is jointly borne by IFLA and SIGL.

Though we show a positive result of € 392,691, it should be stated that without the Dutch Government special Covid-19 related financial aid for financial year 2021 of approximately € 630,000, IFLA would have a major deficit in 2021. Furthermore, it is thanks to the continuous support of IFLA's member organisations and individuals who support us through donations and hosting activities, and to the organisations that support our initiatives and projects through grant funding that IFLA was able to present this positive financial report for 2021.

It remains uncertain what financial impact the Covid-19 pandemic will have on the coming years for both IFLA and her members worldwide. It remains important for IFLA to explore additional funding opportunities and aim to have a balanced relation between income development and costs structure to ensure our ongoing viability.

IFLA's audited financial statements 2021 are available on the website.

Balance Sheet as at 31 December 2021

(after appropriation of result)

Assets	31 December 2021		31 December 2020	
	€	€	€	€
<i>Tangible Fixed Assets</i>		17,805		25,630
<i>Financial Fixed Assets</i>		282,733		282,576
<i>Current assets</i>				
Receivables	525,690		415,444	
Cash at bank and in hand	5,201,436		5,042,988	
		<u>5,727,126</u>		<u>5,458,432</u>
		<u>6,027,664</u>		<u>5,766,638</u>
Liabilities				
<i>Equity</i>				
Earmarked reserves	71,375		70,217	
General reserve	2,223,394		1,831,861	
		<u>2,294,769</u>		<u>1,902,078</u>
<i>Long-term liabilities</i>				
Bill & Melinda Gates outstanding		1,016,923		1,327,139
<i>Current liabilities</i>				
Deferred income	41,151		34,109	
Other liabilities	2,674,821		2,503,312	
		<u>2,715,972</u>		<u>2,537,421</u>
		<u>6,027,664</u>		<u>5,766,638</u>

Statement of income and expenditure for the year 2021

	2021	2020
	<u>€</u>	<u>€</u>
Income		
Membership fees	717,522	728,112
Corporate Supporters	0	0
Dutch Government Grant	16,000	16,000
General grants and donations	43,674	62,926
Sales of publications and royalties	30,531	32,018
Income vouchers scheme	29,003	20,999
Result subsidiary IFLA Holding B.V.	157	
Conference services fees	212,000	0
Other management fees	10,000	13,000
Interest and other financial income	0	485
Miscellaneous	6,175	7,382
Contributions Bill & Melinda Gates Foundation (BMGF) for Key Initiatives	266,350	273,205
WikiCite Satellite Event Grant	0	8,270
Media Literacy Grant	4,144	14,285
Document Delivery Grant	7,143	0
Arcadia Grant	0	0
Unesco Grant	11,333	0
Income Shawky Salem Training Fund	0	10,949
Contributions Sage for Congress Grants	2,238	2,328
	<u>1,356,270</u>	<u>1,189,959</u>

	2021	2020
	<u>€</u>	<u>€</u>
Expenditure		
Conference costs	75	360
Governance	16,721	24,714
Regional Offices and Centres	0	-47
Professional Activities	30,793	35,731
Advisory Committees	1,823	511
Costs of publications (including free publications to members)	40,749	35,465
Staff expenses	434,462	288,146
Business travel staff	1,804	612
Office expenses	82,330	18,119
Web and IT	32,958	30,142
Expenses voucher scheme	17,608	3,667
Result subsidiary IFLA Holding B.V.	0	159,478
Interest and other financial expenses	11,387	2,126
Miscellaneous	2,819	1,680
Expenses Key Initiatives BMGF	266,350	273,205
Expenses WikiCite Satellite Event	0	8,270
Expenses Media Literacy	4,144	14,285
Expenses Document Delivery	7,143	0
Expenses Arcadia	0	0
Expenses Unesco	11,333	0
Expenses Margreet Wijnstroom Fund	920	0
Expenses Congress Grants	160	0
	<u>963,579</u>	<u>896,464</u>
Result	<u><u>392,691</u></u>	<u><u>293,495</u></u>

The audited financial statements 2021 of IFLA are approved by the majority of the Governing Board. There were 9 members part of Governing Board at the time that the audit 2021 was concluded.

The following 7 GB-members have approved the audited financial statements 2021:

1. Barbara Lison (IFLA President)
2. Ntabiseng Kotsokoane (IFLA interim-President-elect)
3. Kirsten Boelt (IFLA interim-Treasurer)
4. Ayub Khan
5. Jonathan Hernandez-Perez
6. Mandla Ntombela
7. Halo Locher

The following board member has abstained from approving the financial statements. The reason for abstaining is included below:

Yasuyo Inoue - I cannot understand still some parts and I guess this statement should be explained by the former GB members, otherwise I cannot say to approve or not. As far as I am not a former GB member, I am abstaining.

The following board member has not approved the financial statements. The reason for not approving is included below:

Adjoa Boateng - I have been a member of the IFLA GB since August 2019. In 2022, during my current second term on the IFLA GB, it was discovered that key financial information had not be shared with the full previous GB. Since this revelation, the obfuscation and omission of information concerning IFLA finances has still continued, as I do not have confidence in the integrity of financial information provided and cannot approve.

OTHER INFORMATION

Takkebijsters 13
4817 BL Breda

ABC Westland 129
2685 DB Poeldijk

T (076) 572 09 00
E info@accanthus.nl

Independent Auditor's report

To: The Members of the Governing Board of the International Federation of Library Associations and Institutions (IFLA)

A. Report on the audit of the financial statements 2021 included in the annual report

Our opinion

We have audited the financial statements 2021 of the International Federation of Library Associations and Institutions (IFLA), based in The Hague.

In our opinion, the accompanying financial statements give a true and fair view of the financial position of IFLA as at December 31, 2021, and of its result for the year 2021 in accordance with the Guideline for annual reporting "C1" Not-for-profit small organisations of the Dutch Accounting Standard Board.

The financial statements comprise:

- 1 the balance sheet as at 31 December 2021;
- 2 the statement of income and expenditure for 2021; and
- 3 the notes comprising a summary of the accounting policies and other explanatory information.

Basis for our opinion

We conducted our audit in accordance with Dutch law, including the Dutch Standards on Auditing. Our responsibilities under those standards are further described in the 'Our responsibilities for the audit of the financial statements' section of our report.

We are independent of IFLA in accordance with the Verordening inzake de onafhankelijkheid van accountants bij assurance-opdrachten (ViO, Code of Ethics for Professional Accountants, a regulation with respect to independence) and other relevant independence regulations in the Netherlands. Furthermore we have complied with the Verordening gedrags- en beroepsregels accountants (VGBA, Dutch Code of Ethics).

We believe the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.



B. Report on the other information included in the annual report

In addition to the financial statements and our auditor's report thereon, the annual report contains other information that consists of:

- Other information as required by the Guideline for annual reporting "C1" not-for-profit small organisations of the Dutch Accounting Standard Board.

Based on the following procedures performed, we conclude that the other information is consistent with the financial statements and does not contain material misstatements; and contains the information as required by the Guideline for annual reporting "C1" Not-for-profit small organisations of the Dutch Accounting Standard Board.

We have read the other information. Based on our knowledge and understanding obtained through our audit of the financial statements or otherwise, we have considered whether the other information contains material misstatements.

By performing these procedures, we comply with the requirements of the Guideline for annual reporting "C1" Not-for-profit small organisations of the Dutch Accounting Standard Board, and the Dutch Standard 720. The scope of the procedures performed is substantially less than the scope of those performed in our audit of the financial statements.

Management is responsible for the preparation of other information in accordance of the Guideline for annual reporting "C1" Not-for-profit small organisations of the Dutch Accounting Standard Board.

C. Description of responsibilities regarding the financial statements

Responsibilities of management and the Governing Board for the financial statements

Management and the Governing Board are responsible for the preparation and fair presentation of the financial statements in accordance with the Guideline for annual reporting "C1" Not-for-profit small organisations of the Dutch Accounting Standard Board. Furthermore, management and the Governing Board are responsible for such internal control as management determines is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

As part of the preparation of the financial statements, management and the Governing Board are responsible for assessing the Federations's ability to continue as a going concern. Based on the financial reporting framework mentioned, management and the Governing Board should prepare the financial statements using the going concern basis of accounting unless management and the Governing Board either intends to liquidate the Federation or to cease operations, or has no realistic alternative but to do so.

Management and the Governing Board should disclose events and circumstances that may cast significant doubt on the Federation's ability to continue as a going concern in the financial statements



Our responsibilities for the audit of the financial statements

Our objective is to plan and perform the audit assignment in a manner that allows us to obtain sufficient and appropriate audit evidence for our opinion.

Our audit has been performed with a high, but not absolute, level of assurance, which means we may not detect all material errors and fraud during our audit.

Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements. The materiality affects the nature, timing and extent of our audit procedures and the evaluation of the effect of identified misstatements on our opinion.

We have exercised professional judgement and have maintained professional skepticism throughout the audit, in accordance with Dutch Standards on Auditing, ethical requirements and independence requirements. Our audit included among others.:

- Identifying and assessing the risks of material misstatement of the financial statements, whether due to fraud or error, designing and performing audit procedures responsive to those risks, and obtaining audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control;
- Obtaining an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Federations' internal control;
- Evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management;
- Concluding on the appropriateness of management's use of the going concern basis of accounting, and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Federations' ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause a Federation to cease to continue as a going concern;
- Evaluating the overall presentation, structure and content of the financial statements, including the disclosures; and
- Evaluating whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.



We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant findings in internal control that we identify during our audit.

Breda, July 4th, 2022

Accanthus
Accountants & Belastingadviseurs

**Edwin Dennis
Paul**

Digitaal ondertekend door
Edwin Dennis Paul
Datum: 2022.07.04 14:30:27
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E.D. Paul AA